



2023 ANNUAL REPORT



ADAMHS
BOARD OF CUYAHOGA COUNTY
ALCOHOL, DRUG ADDICTION & MENTAL HEALTH SERVICES

J. ROBERT FOWLER, PH.D.
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SCOTT S. OSIECKI
Chief Executive Officer

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Consultant*

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Director of Finance and Business Operations

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A Message from Board Chair and CEO

The Alcohol, Drug Addiction and Mental Health Services (ADAMHS) Board of Cuyahoga County is dedicated to serving individuals in need of prevention, mental health and substance use disorder treatment and recovery support services. We continue to fund and support agencies in Cuyahoga County that provide this lifesaving continuum of care.

In the past year, with an additional focus on the Ohio Department of Mental Health and Addiction Services (OhioMHAS) Crisis Landscape Analysis, we worked to increase the impact of the county's crisis continuum of care.

The launch of 988 - a nationwide crisis hotline - makes it easier for county residents to connect with professionally trained counselors who help assess individual needs and determine the best course of action. We are fortunate that FrontLine Service, which operates our crisis system, is also our 988 provider.

Verbal support is available 24/7 that may lead to crisis stabilization, mobile crisis teams for adults and children, emergency psychiatric services, admission to the Cuyahoga County Diversion Center, or referrals for treatment. The ADAMHS Board of Directors and staff are working toward the development of additional facilities and strategies to increase comprehensive crisis services.

Guided by our Strategic Plan, we continue to build on initiatives started in 2023, including:

- **Maintaining and Expanding Psychiatric Emergency Services.** Although we and potential partners have faced challenges, the Board maintains our commitment to providing psychiatric emergency and crisis services in the community.
- **Launching a Care Response Pilot Program** in partnership with the Cleveland Department of Public Health and FrontLine Service. Teams composed of a behavioral health professional and a Certified Peer Support Specialist will provide crisis intervention services in Cleveland zip codes 44102 and 44105. The teams will be available 24/7 to individuals experiencing mental health and/or substance use crisis. Persons in the two zip codes will dial 988 to request help with nonviolent mental health or substance use crisis intervention response by the Care Response Team. The program offers health-first, compassionate care without police involvement. If successful, we hope to expand throughout the county as funding and workforce permit.
- **Completing a Community Needs Assessment** which helps determine current needs and identify gaps to assist with the direction of future care and funding. Surveys, focus groups and one-on-one interviews with clients, providers, system partners and the community are now complete. A community summit is planned summer 2024.
- **Achievements in the Board's Diversity, Equity and Inclusion (DEI) Strategic Implementation Plan** which resulted in a Racial and Health Equity Analysis of our provider services. We updated the Board's provider probationary program review to track progress on DEI efforts at new providers and/or programs; hosted DEI trainings for the system; reviewed and updated Board policies for equity and inclusion and reviewed job descriptions from 15 provider agencies sharing input on 79 job descriptions to help create a more diverse behavioral health workforce.
- **Addressing the Behavioral Health Workforce shortage in Cuyahoga County** through partnerships with local school districts and participation in the Cleveland-Cuyahoga Workforce Development Board's Youth Mental Health Workforce Development Sprint Task Force. We are also supporting OhioMHAS' initiative to attract, train and retain behavioral health care workers throughout the state and utilize its concepts to address the workforce shortage here in Cuyahoga County.

The ADAMHS Board of Cuyahoga County's goal is to ensure that everyone in Cuyahoga County can receive effective prevention, compassionate crisis, and life-saving harm reduction efforts. We also ensure that community-based culturally relevant mental health and substance use disorder treatment and recovery support services are available to meet the needs of individuals and families.



J. Robert Fowler Ph.D.,
Board Chair



Scott S. Osiecki,
CEO

2023 ADAMHS BOARD FINANCIAL SUMMARY

*Note: All financial and program data included in this report reflects a 12-month time period:
January 1, 2023 through December 31, 2023.*

Actual Revenue:

County Health and Human Services Levy	\$43,463,660
Federal Funds	\$14,932,750
State Funds	\$9,563,816
Grants/Other	\$7,931,135

TOTAL BOARD REVENUE **\$75,891,361**



Actual Expenses:

Disbursements to Provider Agencies	\$72,387,386
Board Administration (9.1% of Total Budget)	\$7,306,330

TOTAL BOARD EXPENDITURES **\$79,693,716**

2023 FUNDING

Our 2023 revenue totaled \$75,891,361, which was \$326,067 less than 2022. ADAMHS Board funding included \$43,463,660 in County Health and Human Services Levy funding. The Board's budget also included \$9,563,816 in state funding, which was \$1,043,923 more than 2022; and \$14,932,750 in federal funding, which was \$839,346 less than 2022. The 2023 funding also included \$7,931,135 in grants and other funding, which decreased by \$530,645 from 2022.

In 2023, the ADAMHS Board oversaw nearly \$8.7 million in competitive grant funding. Much of this is federal funding flowing through OhioMHAS from the Mental Health Block Grant and Substance Abuse Block Grant. Other funds may come through formula grants (based on population size, per capita, prevalence of disorder, or a particular community). OhioMHAS also issues “pass through” grants to providers, using the Board as the fiscal agent.

The Board actively seeks out discretionary grant opportunities from numerous state and federal agencies. Discretionary grants provide time-limited seed money to begin new programs and are offered on a competitive basis. Below is a list of Discretionary Grant Awards active in 2023.

2023 Discretionary Grants

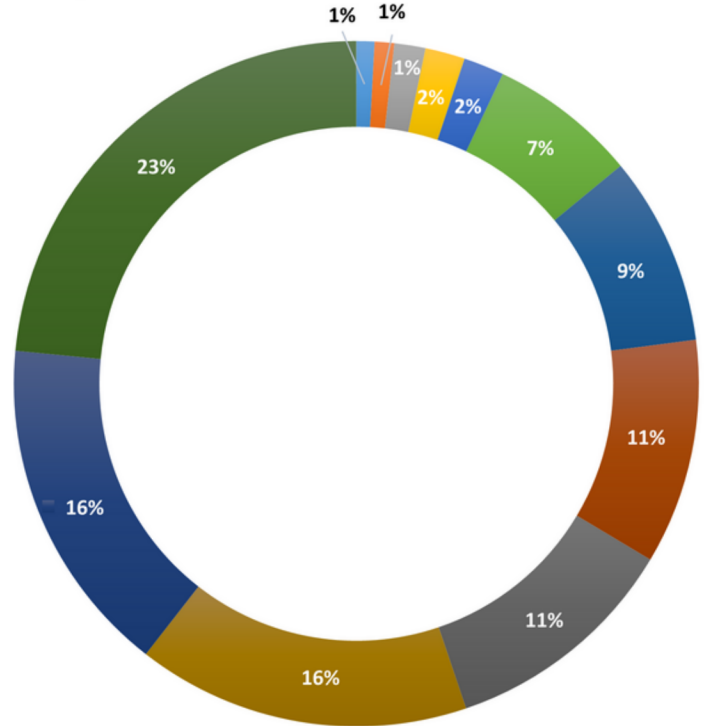
Funder	Grant Title	Period	Total Funding Awarded
SAMHSA Center for Mental Health Services	Early Jail Diversion	9/30/18-9/29/23	\$1,642,680
Department of Justice, Bureau of Justice Assistance	Comprehensive Opiate, Stimulant and Substance Use Program- Public Safety, Behavioral Health, and Public Health Information Sharing Partnership	10/1/22-9/30/25	\$1,568,760
Department of Justice, Office of Juvenile Justice Delinquency Prevention	Children of Incarcerated Parents	10/1/20 – 12/31/23	\$745,969
Department of Justice, Bureau of Justice Assistance	Comprehensive Opioid, Stimulant and Substance Use Program	10/1/20 – 12/31/23	\$1,196,326
City of Cleveland, Department of Justice, Bureau of Justice Assistance	Justice and Mental Health Collaboration Program	10/1/19-3/31/23	\$540,000
City of Cleveland, Department of Justice, Bureau of Justice Assistance	Community Oriented Policing Services	10/1/21-8/31/24	\$238,050
OhioMHAS-State Opioid Response 2.0 (SAMHSA) Harm Reduction	Overdose Awareness Day	7/1/23-9/30/23	\$20,000
OhioMHAS-State Opioid Response 3.0 (SAMHSA)	SOS Year 01	9/30/22-9/29/23	\$1,941,742
OhioMHAS-State Opioid Response 2.0 (SAMHSA)	SOR 2.0 No Cost Extension	9/30/22-9/29/23	\$1,004,459
OhioMHAS-State Opioid Response 2.0 (SAMHSA)	SOR 2.0 No Cost Extension - Crisis Assistance Program	9/30/22-9/29/23	\$818,626
OhioMHAS-State Opioid Response 3.2 (SAMHSA)	SOS Year 02	9/30/23-9/29/24	\$2,709,527
Cuyahoga County Board of Health, Centers for Disease Control Funding	Overdose Data to Action	9/1/19-8/31/23	\$267,071
Cuyahoga County Board of Health, Centers for Disease Control Funding	Overdose Data to Action Supplemental Funding- Harm Reduction	9/1/22-8/31/23	\$25,000
Mt. Sinai Healthcare Foundation	Child Parent Psychology Training	1/1/22-12/31/23	\$101,000
Bruening Foundation	Child Parent Psychology Training	1/1/22-12/31/23	\$101,000
Woodruff Foundation	Child Parent Psychology Training	1/1/22-12/31/23	\$34,000
Ohio Suicide Prevention Foundation	Community Outreach to Vulnerable Youth	11/15/23-11/14/24	\$50,000

2023 ADAMHS BOARD EXPENSES BY SERVICE

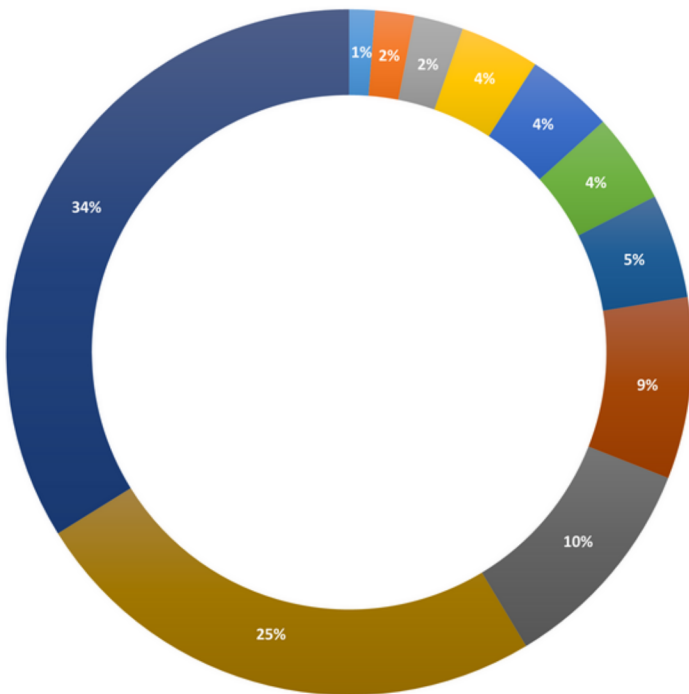
\$26.4 Million Substance Use Disorder Expenses by Service Category

- Employment Services
- Detoxification
- Recovery Supports
- Medical Treatment
- Justice Related Services
- Peer Support
- Residential Treatment/Housing
- Prevention
- Recovery/Sober Beds
- Outpatient Treatment
- Crisis Care/Intervention
- Coordination/Evaluation Services

Service Description	Expenses	% of Total
Coordination and Evaluation Services	\$225,617.63	1%
Employment Services	\$244,654.23	1%
Detoxification	\$388,185.99	1%
Recovery Supports	\$497,406.33	2%
Medical Treatment	\$506,399.23	2%
Justice Related Services	\$1,853,096.77	7%
Peer Support	\$2,361,826.94	9%
Residential Treatment/Housing	\$2,814,950.62	11%
Prevention	\$2,975,411.31	11%
Recovery/Sober Beds	\$4,164,807.79	16%
Outpatient Treatment	\$4,238,574.45	16%
Crisis Care/Intervention	\$6,214,011.54	23%
Total	\$26,484,942.83	100%



\$45.9 Million Mental Health Expenses by Service Category



Service Description	Expenses	% of Total
Recovery Supports	\$554,036.47	1%
Psychiatric Services	\$850,000.00	2%
Adult & Family Care Services	\$1,064,310.00	2%
Coordination/Evaluation Services	\$1,722,254.43	4%
Peer Support	\$1,899,668.35	4%
Employment Services	\$1,943,502.45	4%
Treatment	\$2,258,346.90	5%
Prevention	\$3,926,534.79	9%
Justice Related Services	\$4,772,990.63	10%
Residential Treatment/Housing	\$11,370,520.03	25%
Crisis	\$15,540,278.88	34%
Total	\$45,902,442.93	100%

- Recovery Supports
- Psychiatric Services
- Adult & Family Care Services
- Coordination/Evaluation Services
- Peer Support
- Employment Services
- Treatment
- Prevention
- Justice Related Services
- Residential/Housing
- Crisis

2023 HIGHLIGHTS

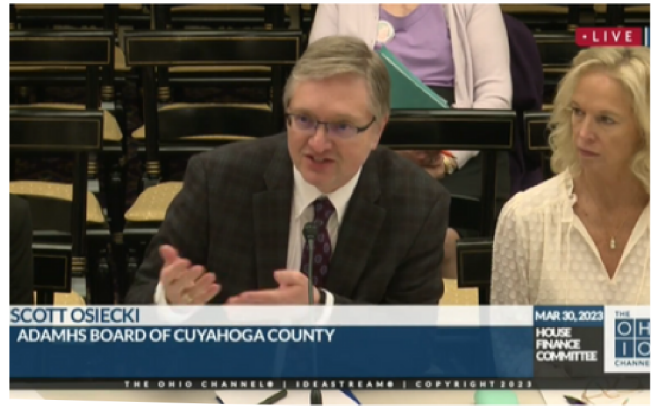
Advocacy Work

In 2023, the ADAMHS Board of Cuyahoga County leadership participated in meetings with legislators and provided testimony to advocate for a State Budget that was favorable to the mental health, addiction and recovery needs of Ohioans.

This resulted in an increase to Medicaid rates for providers and additional funding to OhioMHAS to ensure the continuation of state hospital operations. We also joined US Senator Sherrod Brown and other local leaders to discuss the FEND Off Fentanyl.

Top left: Scott Osiecki, CEO, U.S. Senator Sherrod Brown (D-OH), Dr. Thomas Gilson, Cuyahoga County Medical Examiner.

Bottom left: Vince Brancaccio, CEO, Help Network of Northeast Ohio; Senator Matt Dolan; Clare Rosser, Chief Strategy and Performance Officer, and Scott Osiecki, CEO



Top right: Scott Osiecki, CEO; Kim Fraser, Executive Director Lake County ADAMHS Board

Bottom right: Bishara Addison, ADAMHS Board Director; Joyce Otey, Removing the Stigma volunteer; Denise Holcomb, Removing the Stigma Executive Director; Clare Rosser, ADAMHS Board Chief Strategy and Performance Officer; Senator Kent Smith, Minority Whip; Dwain Ross II, former NAMI Greater Cleveland Communications Coordinator; Dr. Bob Fowler, ADAMHS Board Chair; Mackenzie Varkula, psychiatrist and NAMI Ohio Board Member; Lori D'Angelo, Magnolia Clubhouse Executive Director and NAMI Ohio Board Member



Harm Reduction Saves Lives

The ADAMHS Board received State Opioid Response grant funds to increase harm reduction efforts in Cuyahoga County aimed to reduce overdose fatalities.

The grant allowed for the purchase and installation of five naloxone vending machines across Cleveland in partnership with The Centers/Circle Health, Murtis Taylor Health and Human Services System and the MetroHealth System. Four machines also include other harm reduction kits such as safe sex, wound care and sharps containers.

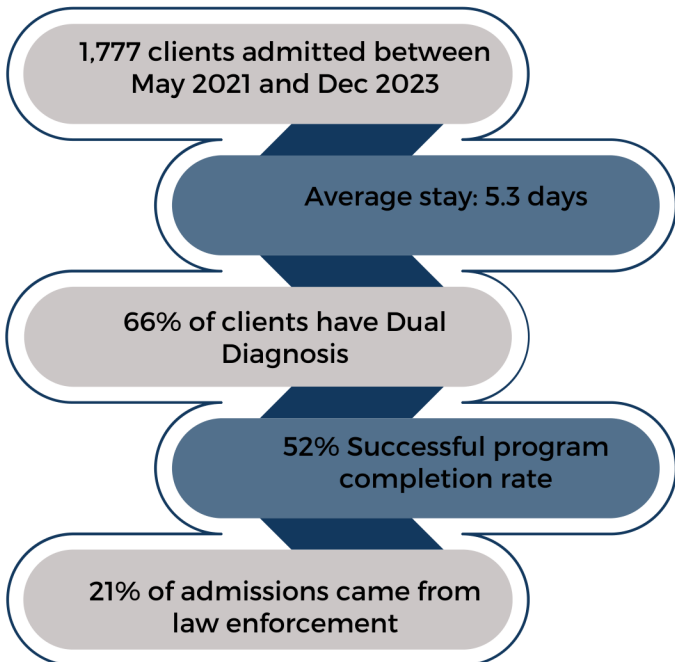
The grant also covered the purchase of 447 emergency access naloxone cabinets that can be installed in public places. In partnership with Cleveland City Councilwoman Rebecca Maurer, MetroHealth and Thrive for Change, over 100 were installed in Cuyahoga Metropolitan Housing Authority (CMHA) buildings.

Trainings were held for staff and residents on how to recognize an overdose and administer naloxone. Shortly after installation, an overdose was reversed because naloxone was available. Other harm reduction efforts, such as overdose sensors and buttons, as well as a localized app to help individuals who may be using alone connect with care were also launched.

Learn more about these initiatives: adamhsc.org/harmreduction.

2023 HIGHLIGHTS

Diversion Center



Care Response: Innovative and Compassionate Crisis Intervention in the Works

The ADAMHS Board and partners continued to research Care Response Models in Ohio and across the nation as part of the planning to establish a Care Response Pilot Program, where unarmed behavioral health clinicians and trained peers with lived experience in the behavioral health system respond to individuals experiencing behavioral health crisis instead of police.

In May of 2023, Dr. Mark Hurst presented recommendations for the development of a care response program to the Board. Recommendations were the result of a process by a coalition of mental health advocates, stakeholders, and other experts, with support from The George Fund Foundation, The Cleveland Foundation, and Mt. Sinai Health Foundation.

With the report in mind, the ADAMHS Board continued to plan for the development of a Care Response Pilot Program in partnership with the City of Cleveland Department of Public Health and FrontLine Service. The pilot is set to begin in late summer of 2024 in Cleveland zip codes 44102 and 44105.



Ohio Crisis Assistance and Training Grant and Campaign

The ADAMHS Board of Cuyahoga County received a State Opioid Response (SOR) 2.0 Grant with the goal of ensuring that individuals with mental health issues and/or substance use disorders receive targeted outreach and referral to services.

Part of the grant was used to expand Northern Ohio Recovery Association's (NORA) crisis services, mobile outreach team and hotline. Funding enabled expanded hours of operation and a new mobile outreach team, composed of peer supporters and outreach workers. The workers make regular visits to Cleveland's east side neighborhoods to provide referrals for essential medical services and other community supports, distribute harm reduction items, and create connection and access for care. In the first eight months of the program, the van had 3,014 outreach interactions. Because of its success, the ADAMHS Board will fund the entire program in 2024.

The other portion of the grant was used to create a public awareness campaign about crisis services available in Cuyahoga County. This multi-media campaign was featured on billboards, transit, print and social media ads, as well as radio and streaming public service announcements. Printed educational materials related to the Crisis Continuum of Care in Cuyahoga County were translated into braille and multiple languages for broad community distribution. The campaign had over 27 million impressions.

988 Calls Increase

988, the three-digit suicide, mental health and substance use crisis hotline, is operated locally by FrontLine Service. In 2023, 988 received 10,252 calls for crisis intervention. FrontLine Service also answers calls to the local hotline 216-623-6888 and the Ohio Care Line. From all three sources, FrontLine handled 55,750 total calls in 2023.

2023 ADAMHS BOARD INDIVIDUALS SERVED

Non-Treatment Services



**Prevention Services include Early Childhood Mental Health, school-based programs, after-school and adult programming as well as prevention education such as social and emotional learning, coping skills and resiliency building.*

***Recovery Supports include housing, connection to benefits, crisis services, referral hotlines, and client and family support groups. They also include art therapy, which helps individuals heal their trauma and travel on a path to recovery.*

2023 ADAMHS BOARD INDIVIDUALS SERVED

\$65.5 Million Non-Treatment Services & Recovery Support Expenses

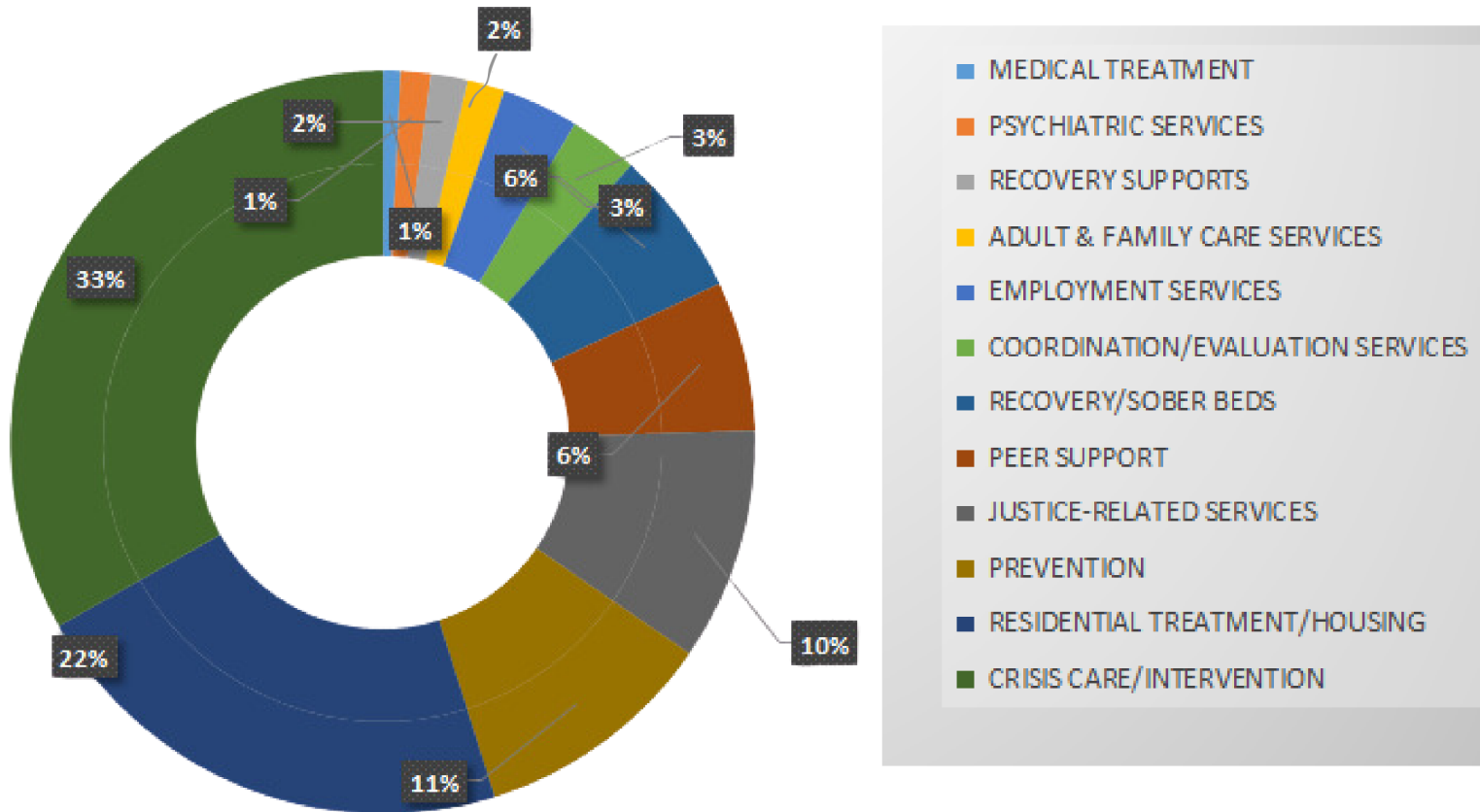


Table below corresponds to pie chart above

Service Description	SUD Expenses	MH Expenses	Total Expenses	% of Total
MEDICAL TREATMENT	\$506,399.23	\$ -	\$506,399.23	1%
PSYCHIATRIC SERVICES	\$ -	\$850,000.00	\$850,000.00	1%
RECOVERY SUPPORTS	\$497,406.33	\$554,036.47	\$1,051,442.80	2%
ADULT & FAMILY CARE SERVICES	\$ -	\$1,064,310.00	\$1,064,310.00	2%
EMPLOYMENT SERVICES	\$244,654.23	\$1,943,502.45	\$2,188,156.68	3%
COORDINATION/EVALUATION SERVICES	\$225,617.63	\$1,722,254.43	\$1,947,872.06	3%
RECOVERY/SOBER BEDS	\$4,164,807.79	\$ -	\$4,164,807.79	6%
PEER SUPPORT	\$2,361,826.94	\$1,899,668.35	\$4,261,495.29	7%
JUSTICE-RELATED SERVICES	\$1,853,096.77	\$4,772,990.63	\$6,626,087.40	10%
PREVENTION	\$2,975,411.31	\$3,926,534.79	\$6,901,946.10	11%
RESIDENTIAL TREATMENT/HOUSING	\$2,814,950.62	\$11,370,520.03	\$14,185,470.65	22%
CRISIS CARE/INTERVENTION	\$6,214,011.54	\$15,540,278.88	\$21,754,290.42	33%
	\$21,858,182	\$43,644,096	\$65,502,278	100%

2023 ADAMHS BOARD INDIVIDUALS SERVED

Number of Clients Served With Treatment Services: 7,387

	Service History			Total Individuals Served
	Dual	SUD	MH	
2019 Total	138	3,617	3,693	7,448
2020 Total	176	2,756	3,483	6,415
2021 Total	446	3,688	3,324	7,458
2022 Total	460	4,048	3,046	7,554
2023 Total	621	3,486	3,280	7,387

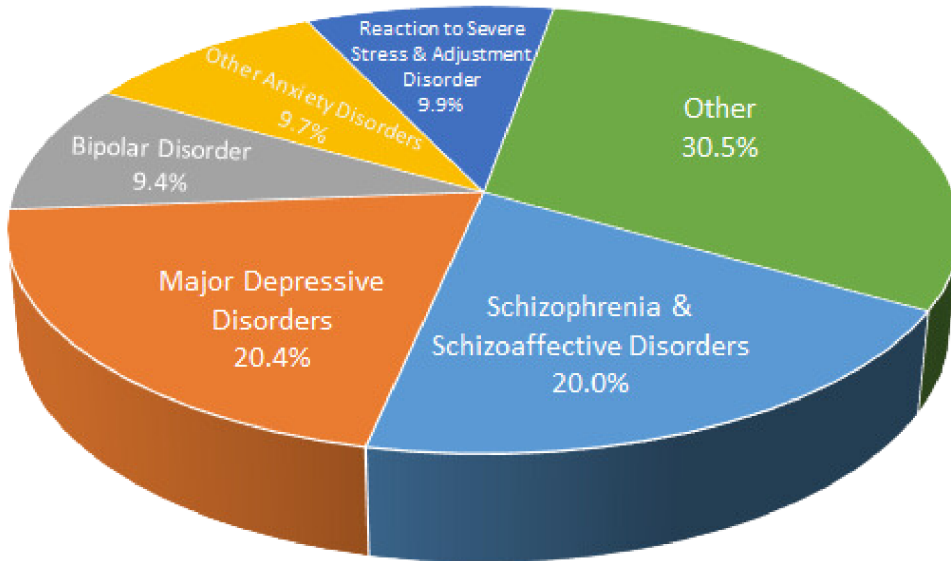
In 2023, the ADAMHS Board paid for treatment services for 7,387 individuals, which continues the trend of returning to pre-pandemic numbers of clients served. However, the types of diagnoses have been shifting since the pandemic. The number of clients who were dually diagnosed with mental illness and substance use disorder increased by 35% from the previous year.

Demographics: Age

Ages of All Clients		
Age Range	Clients	Percent of Total
Under 18	810	11.0%
18-64	5,909	80.0%
65 & Over	668	9.0%
Grand Total	7,387	100%

2023 ADAMHS BOARD INDIVIDUALS SERVED

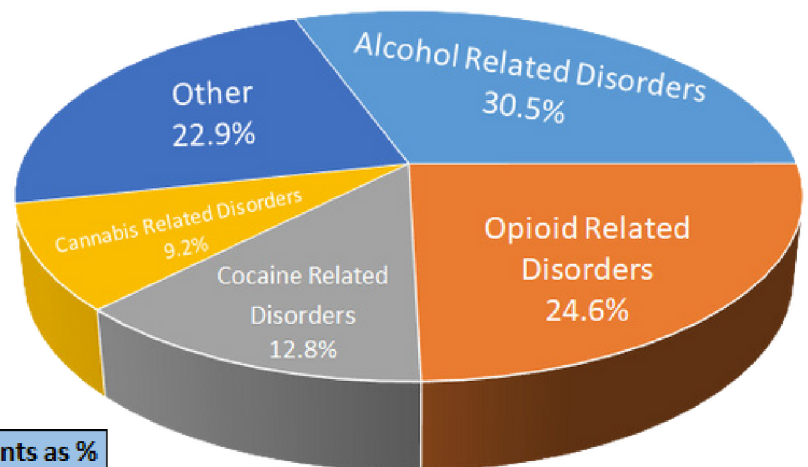
Treatment Services



2023 Demographics:
Primary Diagnosis
Individuals Receiving
Mental Health Services

Diagnosis	Clients	Clients as %
Schizophrenia & Schizoaffective Disorders	656	20.0%
Major Depressive Disorders	668	20.4%
Bipolar Disorder	309	9.4%
Other Anxiety Disorders	317	9.7%
Reaction to Severe Stress & Adj Disorder	324	9.9%
Other	1,000	30.5%
Grand Total	3,274	100%

2023 Demographics:
Primary Diagnosis
Individuals Receiving Substance
Use Disorder Services



Diagnosis	Clients	Clients as %
Alcohol Related Disorders	1,047	30.5%
Opioid Related Disorders	843	24.6%
Cocaine Related Disorders	439	12.8%
Cannabis Related Disorders	315	9.2%
Other	784	22.9%
Total	3,428	100%

2023 ADAMHS BOARD INDIVIDUALS SERVED with Treatment Services By City, Age and Service Type

Client Cities by Age and Service Type													
City	Under 18				18-64				65 & Older				Grand Total
	Dual	MH	SUD	Total	Dual	MH	SUD	Total	Dual	MH	SUD	Total	
BAY VILLAGE		16		16	1	9	8	18		4		4	38
BEACHWOOD		8		8	3	8	10	21		3		3	32
BEDFORD		2		2	5	36	47	88		5	2	7	97
BEDFORD HEIGHTS		4		4		14	14	28		1		1	33
BENTLEYVILLE		2		2				0				0	2
BEREA		8	2	10	8	15	28	51		3	4	7	68
BRATENAHL				0		1		1				0	1
BRECKSVILLE				0	1	4	3	8		1		1	9
BROADVIEW HEIGHTS		3		3	3	10	18	31		2	1	3	37
BROOK PARK		12	1	13	9	13	48	70		1		1	84
BROOKLYN		6		6	3	12	16	31		1	1	2	39
BROOKLYN HEIGHTS				0		1	4	5				0	5
CHAGRIN FALLS		6		6	1	5	3	9		1	1	2	17
CLEVELAND	3	396	7	406	351	1138	2151	3640	23	225	137	385	4431
CLEVELAND HEIGHTS	1	20		21	14	55	49	118	1	14	2	17	156
EAST CLEVELAND		8		8	10	39	42	91		14	7	21	120
EUCLID		42		42	26	71	125	222	1	16	5	22	286
FAIRVIEW PARK		3	1	4	5	17	13	35		7	1	8	47
GARFIELD HEIGHTS		23		23	3	35	51	89	2	4	6	12	124
GATES MILLS				0		2	5	7				0	7
HIGHLAND HEIGHTS		1		1	1	1	1	3		1		1	5
HIGHLAND HILLS				0				0		1		1	1
INDEPENDENCE		1		1	3	3	9	15		1		1	17
LAKEWOOD		12		12	19	80	103	202	2	25	8	35	249
LYNDHURST		4		4	1	15	11	27		3	1	4	35
MAPLE HEIGHTS		25		25	11	39	52	102		7	4	11	138
MAYFIELD				0		3	2	5				0	5
MAYFIELD HEIGHTS		7		7	5	30	16	51		2		2	60
MIDDLEBURG HEIGHTS		3		3	1	8	7	16		2		2	21
MORELAND HILLS				0			1	1				0	1
NORTH OLMSTED		19	1	20	10	42	45	97	1	6	1	8	125
NORTH ROYALTON		16		16	8	12	36	56		4		4	76
NEWBURGH HEIGHTS				0		2	11	13			1	1	14
NORTH RANDALL				0		2		2				0	2
OAKWOOD VILLAGE				0	1	6		7		1		1	8
OLMSTED FALLS		11		11	1	3	21	25		2		2	38
OLMSTEAD TOWNSHIP		4		4	2	6	4	12		3		3	19
ORANGE				0				0			1	1	1
PARMA HEIGHTS		3		3	11	13	20	44	2	2	1	5	52
PARMA		31	2	33	28	89	113	230	2	20	3	25	288
PEPPER PIKE		2		2		3		3		1		1	6
RICHMOND HEIGHTS		2		2		5	14	19		3	2	5	26
ROCKY RIVER		13		13	3	41	16	60	1	11		12	85
SEVEN HILLS		5		5	3	9	10	22				0	27
SHAKER HEIGHTS		13		13	6	32	19	57		9	1	10	80
OLON		8		8	2	13	8	23				0	31
SOUTH EUCLID		14		14	3	33	28	64		9	3	12	90
STRONGSVILLE		14		14	4	14	34	52		3	2	5	71
UNIVERSITY HEIGHTS		2		2	4	12	5	21		2	1	3	26
VALLEY VIEW		1		1			2	2				0	3
WALTON HILLS		1		1		3	1	4				0	5
WARRENSVILLE HEIGHTS		11		11	5	24	24	53		3	2	5	69
WESTLAKE		10		10	6	26	26	58	1	11		12	80
TOTAL	4	792	14	810	581	2054	3274	5909	36	434	198	668	7387

2023 DEMOGRAPHICS OF INDIVIDUALS SERVED

Demographics: Substance Use Disorders Treatment Services

Substance Abuse Disorder Client Demographics		
Race/Ethnicity	Clients	Percent of
		Total
Alaska Native	1	0.1%
American Indian	3	0.1%
Asian	14	0.4%
Black/African-American	1,609	46.2%
Native Hawaiian/Other Pacific Islander	6	0.2%
Other Single Race	62	1.8%
Two or More Races	73	2.1%
Unknown	6	0.2%
White	1,712	49.1%
Grand Total	3,486	100%

Clients Receiving Substance Use Disorder Services		
Gender	Clients	Percent of
		Total
Female	1,202	34.5%
Male	2,284	65.5%
Grand Total	3,486	100%

Demographics: Mental Health Disorders Treatment Services

Mental Health Client Demographics		
Race/Ethnicity	Clients	Percent of
		Total
American Indian	5	0.2%
Asian	16	0.5%
Black/African-American	1,651	50.3%
Native Hawaiian/Other Pacific Islander	17	0.5%
Other Single Race	59	1.8%
Two or More Races	107	3.3%
Unknown	44	1.3%
White	1,381	42.1%
Total:	3,280	100%

Clients Receiving Mental Health Services		
Gender	Clients	Percent of
		Total
Female	1,508	46.0%
Male	1,772	54.0%
Grand Total	3,280	100%

Demographics: Mental Health and SUD Disorders Treatment Services

Clients Receiving Both SUD & MH		
Race/Ethnicity	Clients	Percent
		of Total
American Indian	1	0.3%
Asian	1	0.2%
Black/African-American	243	39.1%
Native Hawaiian/Other Pacific Islander	2	0.3%
Other Single Race	10	1.6%
Two or More Races	15	2.4%
Unknown	3	0.5%
White	346	55.7%
Grand Total	621	100%

Clients Receiving Both SUD & MH		
Gender	Clients	Percent
		of Total
Female	232	37.4%
Male	389	62.6%
Grand Total	621	100%

2023 HIGHLIGHTS

Special Focus on Youth

Board leadership and staff were involved in several youth-focused planning and education sessions related to the state of post-pandemic youth mental health.

- **Youth Mental Health Roundtable Discussion with U.S. Surgeon General Dr. Vivek H. Murthy:** Surgeon General, Dr. Vivek H. Murthy, issued a public health advisory on youth mental health and conducted a national series of discussions to learn more from systems leaders about how they are addressing youth mental health. The roundtable hosted by Cleveland Mayor Justin Bibb included Clare Rosser, Chief Strategy and Performance Officer, local mental health providers and advocates, Cleveland schools and universities, The Cleveland Foundation, and other leaders.
- **Youth Mental Health Sprint Task Force:** Scott Osiecki, CEO, joined County Executive Chris Ronayne and Cleveland Mayor Justin Bibb at a Press Roundtable at Ohio Means Jobs to articulate a Cuyahoga-specific “sprint task force” to address a shortage of mental health practitioners, focused on increasing access to care for youth and young adults.
- **A State of Youth Mental Health Update** was provided to Cleveland City Council by Scott Osiecki, CEO, and Beth Zietlow-DeJesus, former Director of External Affairs.

Clients Rights

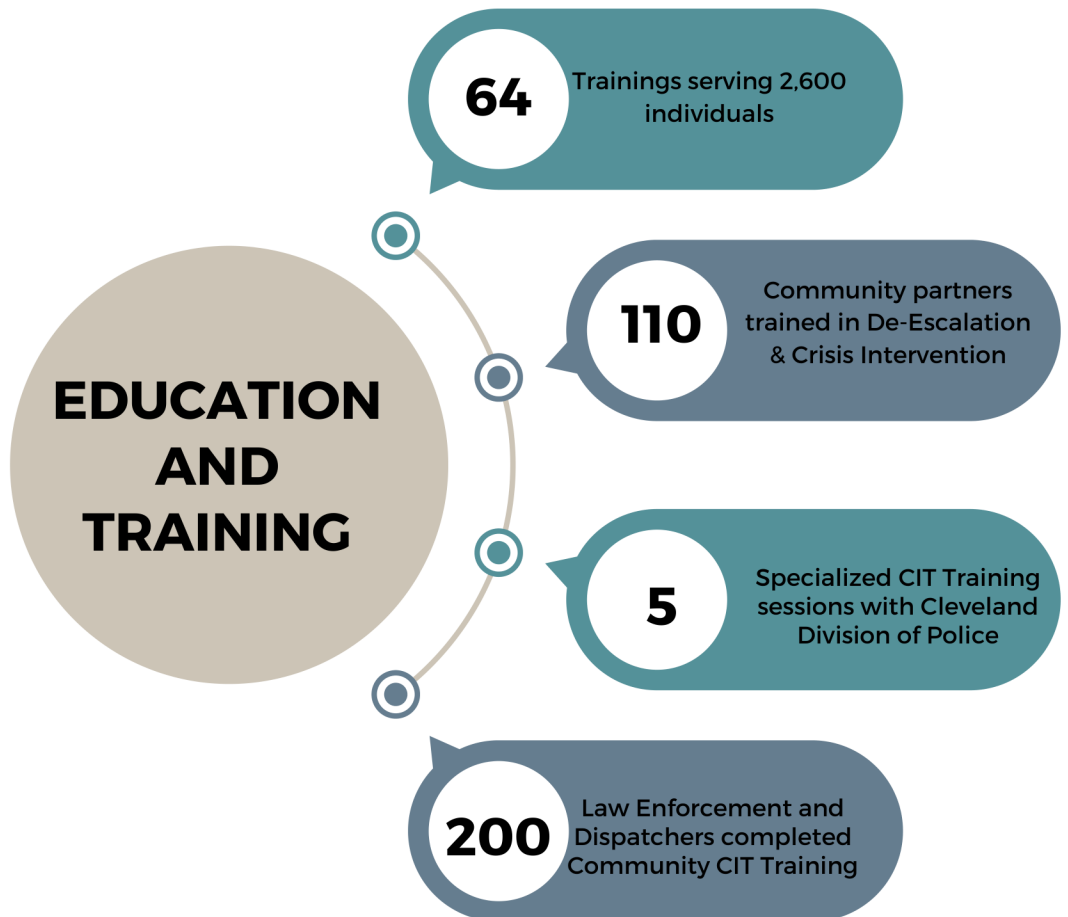
The Client Rights Division held quarterly virtual orientations to train new provider agency Client Rights Officers (CRO), and monthly CRO meetings. Monthly Client Lunch-n-Learns were held at various provider agencies in the community. Clients participated in summer and winter outings, including a Wellness Fair held during the summer at the ADAMHS Board. The Annual Client Holiday Event was a road trip to Columbus for Ohio’s 2023 Recovery Celebration hosted by Ohio Association of County Behavioral Health Authorities (OACBHA).

In summary, the Client Rights Division received a total of 2,630 contacts during 2023. Clients (1,217 contacts), other non-contract agencies (519 contacts) and family members (516 contacts) remained the highest number of contacts related to complaints/grievances. In 2023, Client Rights staff put an emphasized focus on collecting and tracking client demographic information to gain a better understanding of clients' needs.



Photo: Scott Osiecki, CEO and Beth Zietlow-DeJesus, former Director of External Affairs provide a State of Youth Mental Health Update to Cleveland City Council.

The ADAMHS Board Education and Training Department works to provide quality, affordable training to the behavioral health workforce, clients, family members, first responders and the public.



2023 HIGHLIGHTS

Outreach Efforts

- In 2023, the Board launched public awareness campaigns related to problem gambling, suicide, substance use and overdose prevention, as well as a focus on calling 988 to connect to crisis services and substance use treatment for a combined total of 137.6 million impressions.
 - The gambling prevention campaign had 4.8 million impressions.
 - The crisis services and 988 campaign had over 27.4 million impressions.
 - The 4-Phase Substance use Prevention, Connection to Treatment, Stigma Reduction and Celebrating Recovery campaign, which launched in 2022 and ran through 2023 had over 100.5 million impressions. The connection to treatment phase launched in July of 2022 with the 988 rollout, resulting in a 28% increase in calls for substance use issues.
 - The Overdose Response Initiative, which includes harm reduction messaging garnered nearly 4.9 million impressions.
- Every year the Cuyahoga County Suicide Prevention Coalition meets to revise and discuss promotion of the *Coping with the Holidays* booklet. In 2023, a radio ad featured on WMJI, Magic 105.7, a holiday music station garnered over 1.2 million radio and streaming impressions; the print ad was seen by approximately 10,000 people; social media posts and an eblast led to 985 views of the webpage, with 641 booklet downloads.
- A feature interview ran on News5 with Scott Osiecki, CEO; and Bill Hebble, Client Rights Officer, participated in a two-part radio and podcast series about the topic.
- In collaboration with the ADAMHS Board, the Greater Cleveland Regional Transit Authority (RTA) installed signs at Tower City to promote the three-digit dialing code for the Suicide and Crisis Lifeline, 988.
- In 2023, the ADAMHS Board was mentioned in the media 243 times. The Board had over 90,000 people visit its website in 2023 a total of 176,000 times. In 2023, there were just over 4.5 million social media impressions, videos were viewed 55,817 times and the Board's platforms gained 1,171 new followers bringing the total to 7,949 followers.

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ABOUT US

The Alcohol, Drug Addiction and Mental Health Services (ADAMHS) Board of Cuyahoga County is responsible for the planning, funding and monitoring of public mental health and addiction treatment and recovery services delivered to the residents of Cuyahoga County. Under Ohio law, the ADAMHS Board is one of 50 Boards coordinating the public mental health and addiction treatment and recovery system in Ohio.

The Board is a quasi-independent part of county government, governed by a volunteer Board of Directors. The Board contracts with provider agencies to deliver services that assist clients on the road to recovery.

Mission

Enhance the quality of life for our community through a commitment to excellence in mental health and addiction prevention, treatment and recovery services coordinated through a person-centered network of community supports.

Vision

Mental health, addiction, prevention, treatment and recovery services will be available and accessible for every county resident in need and the ADAMHS Board will provide a preeminent, seamless and integrated system of care.

Values

For our Clients, we value:

- Understanding that we are here to ensure superior services to our Clients.
- Treating Clients with dignity and respect.
- Listening to concerns of Clients and answering all questions with patience and clarity.
- Including participation and input from Clients, family members and advocates as partners in planning alcohol, drug addiction and mental health services, changes and special events.
- Working collaboratively with stakeholders to link and improve services for Clients thereby assuring easy access.
- Encouraging empowerment of Clients as they work toward their own recovery.
- Advocating for Clients with enthusiasm, compassion, current knowledge and information.
- Working to obtain/keep Medicaid for Clients.
- Emphasizing the importance of employment, housing and education/training for Clients.

For our Providers, we value:

- Eliminating duplicative efforts whenever possible.
- Utilizing existing data whenever possible.
- Avoiding excessive new data reporting requirements.
- Holding Providers accountable and responsible for quality services.
- Using indicators of quality improvement and technical assistance as tools, as opposed to punishment.
- Using timely, practical and relevant data.
- Seeking and utilizing Provider input in quality improvement initiatives.
- Sharing the summary of results and conclusions with Providers.
- Encouraging evidence-based best practices.
- Cooperating with Providers, utilizing transparency and open communication in all areas.





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About the Cover Artwork:

The ADAMHS Board Client Art Program is designed to promote the healing power of art to individuals in the recovery process. The art on the cover of this report is from a client with **FrontLine Service**. Thank you to all of the artists whose work reminds us that art heals.

Thank you to our ADAMHS Board Provider Network

99Treasures Arts & Culture
Achievement Centers for Children
Applewood Centers
Asian Services In Action
Beech Brook
Bellefaire Jewish Children's Bureau
Benjamin Rose Institute on Aging
Birthing Beautiful Communities
Briermost Foundation
Catholic Charities
The Centers for Families and Children
Circle Health Services (Part of The Centers)
Cleveland Rape Crisis Center
Cleveland Treatment Center
Colors + Youth Center and Counseling
Community Action Against Addiction
Community Assessment & Treatment Services
Cornerstone of Hope
Courage to Caregivers
Court of Common Pleas
CC Domestic Relations Court
East Cleveland Neighborhood Center
Emerald Development and Economic Network
Epilepsy Association
Far West Center
Front Steps Housing & Services
FrontLine Service
Future Directions
Galilean Theological Center
Hispanic UMADAOP
Hitchcock Center for Women
I'm In Transition Ministries
It's Not a Moment, it's a Movement
Jewish Family Service Association of Cleveland
Jordan Community Resource Center
Joseph's Home and Mary's Home
Journey Center for Safety and Healing
Life Exchange Center
Lutheran Metropolitan Ministry
Magnolia Clubhouse
May Dugan Center
MetroHealth System
Moore Counseling and Mediation Services
Murtis Taylor Human Services System
Music Settlement
Naaleh Cleveland
NAMI of Greater Cleveland
New Directions
Northcoast Behavioral Healthcare
Northeast Ohio Neighborhood Services, Inc.
Northern Ohio Recovery Association
OhioGuidestone
Oriana House
People, Places and Dreams
Positive Education Program
Project LIFT Services
Providence House
Recovery Resources
Recovery Solutions of Northeast Ohio
Salvation Army Harbor Light Complex
Scarborough House
Shaker Heights Youth Center
Signature Health
St. Vincent Charity Community Health Center
Stella Maris
Thrive Behavioral Health
Trinity Outreach Ministries
United Way of Greater Cleveland
University Hospitals Dept. of Psychiatry
University Settlement
Women's Recovery Center (LCADA)
YMCA (Y-Haven) of Greater Cleveland