

ADAMHS Board of Cuyahoga County 2021-2025 Strategic Plan
1st Quarter 2024 Progress Report: January, February & March, 2024
April 17, 2024

NOTE: DEI achievements are highlighted in yellow

Strategic Goal 1: Strengthening Service Delivery System: Ensuring a collaborative and diverse behavioral health service delivery system that prioritizes equity and inclusion and meets the needs of residents of Cuyahoga County.

Strategies	Action(s)	Performance Measures	Outcomes
<p>Strategy 1.1 System Level Coordination and Planning</p>	<p>Collaborated with partner agencies, led various meetings, and provided technical assistance as needed.</p>	<ul style="list-style-type: none"> • Care Response Pilot Project management including: <ul style="list-style-type: none"> ○ Six Community Meetings (2 via zoom, 4 in-person) that attracted over 170 individuals to gather community input about the Care Response Pilot Program. ○ Weekly planning meetings with FrontLine, City of Cleveland Health Department and Rstrategy Group. ○ Four meetings with City and County Councilpersons to provide information and receive feedback about the pilot program. ○ Issued 2 press releases, 12 community meeting reminders and 2 newsletter updates about the Care Response pilot program. ○ Posted about meetings 22 times on social media. • Met with ADAMHS Board staff from Summit, Geauga, Lorain, Ashtabula, and Lake Counties to learn about local and state-wide multi-system youth (MSY) coordination, impact of OhioRISE and accessing state-wide MSY funding and support services. 	<p>Enhanced services to clients through partnerships, collaboration and removal of barriers.</p>

Strategies	Action(s)	Performance Measures	Outcomes
		<ul style="list-style-type: none"> • Facilitated quarterly Mobile Response and Stabilization Services (MRSS) provider meeting to coordinate crisis responses between Thrive statewide call center, Frontline CRT and Bellefaire’s MRSS team. MRSS provided face-to-face de-escalation for 143 clients, with 135 youths maintained in their homes with a safety plan during their involvement with MRSS from December 2023 through February 2024. • Facilitated quarterly meetings with OhioMHAS, Ohio Department of Youth Services (ODYS) and Frontline to coordinate referral and linkage to community behavioral health services for clients re-entering the community from ODYS juvenile correctional facilities to help remove barriers to services. • Facilitated quarterly Children’s Crisis Services meeting with Aetna OhioRISE to coordinate referral and linkage to OhioRISE programs and services for clients re-entering the community from crisis stabilization units. • Facilitated Children’s Crisis Subcommittee meetings with Frontline and residential service providers to reduce barriers to accessing crisis stabilization units or community-based services. • Facilitated a bi-monthly meeting, Psychiatric Emergency Service Provider (PESP), which consists of representatives from hospitals, crisis agency, and managed care organizations, to assist with sharing resources and overcoming of barriers within the Behavioral Health system related to civil beds in Cuyahoga County. 	

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		<ul style="list-style-type: none"> • Participated in a monthly Domestic Violence (DV) Fatality Review Committee which includes various stakeholders throughout Cuyahoga County (Cleveland Probation, various police agencies, and Mobile Crisis Teams (MCT), to identify gaps and geographical areas in the Behavioral Health System to assist in preventing deaths occurring from domestic violence. Gaps in various community resources to assist with reduction of DV are identified. • Collaborated with MetroHealth to assist with the planning of a Psychiatric Emergency Department (PED). • Collaborated with Cuyahoga County Probate Court to discuss/monitor clients enrolled into the Assisted Outpatient Treatment (A.O.T.) program. • Coordinate/assist area hospitals in applying for Hospital Access Funds through OhioMHAS when the regional psychiatric hospital (RPH) is unable to admit uninsured civil clients. • Collaborated with School Based Mental Health Providers, school district representatives, and the Educational Services Center (ESC) of Northeast Ohio to coordinate and improve delivery of school-based services. • Met with ADAMHS Board staff from Summit, Geauga, Lorain, Ashtabula, Lake Counties to learn about local and state-wide multi-system youth (MSY) coordination, impact of OhioRISE and accessing state-wide MSY funding and support services. • Partnered with Early Childhood Mental Health (ECMH) Providers and Invest In Children (IIC) to 	

Strategies	Action(s)	Performance Measures	Outcomes
		<p>reduce ECMH wait times and increase access to ECMH consultation services for families.</p> <ul style="list-style-type: none"> • Facilitated quarterly meeting with SUD and Community Prevention Providers. Connected Providers to Cleveland Department of Public Health’s Health Equity and Social Justice Division to learn about how they can collaborate on their Overdose to Action Initiative. • Collaborated with Removing the Stigma, Colors+, and the Cuyahoga County Suicide Prevention Coalition to plan for the coalition program funded by The Public Health Fund of Ohio. The grant program will provide suicide prevention services embedded in the community, particularly focused on African American and LGBTQ+ youth and families in zip codes 44102, 44105, 44108. • Participated in the Behavioral Health Workgroup for The Center for Health Affairs Social Determinants of Health Innovation Hub’s “Preventing Firearm Suicides in Cleveland: A Proposed Pilot.” • Facilitated Bi-Monthly Behavioral Health Supervisors meeting and had speakers from NORA presenting on the Recovery Housing program as well as presenters from the Salvation Army presenting on their SUD program. • Continued coordination and weekly meetings with Murtis Taylor Forensic Monitor and Conditional Release Unit. Worked through barriers and reviewed final steps of Conditional Release Unit transition process. 	

Strategies	Action(s)	Performance Measures	Outcomes
		<ul style="list-style-type: none"> • Facilitated the Quarterly Recovery Housing Providers Meetings to ensure providers are updated on OhioMHAS and Ohio Recovery Housing requirements to comply. Discuss any issues they have with delivery of services and share ideas and resolutions as a group. Provide technical assistance with reporting requirements and be updated on any current trends and patterns they see with their residents and in the community. • Facilitated Quarterly meetings with Withdrawal Management and SUD Residential Providers. Discuss any barriers and problem solving as a group. Receive updates on any current trends and patterns they see with clients and in the community. • Collaborated with Thrive Peer Recovery Services and offered the online OhioMHAS 40-Hour Peer Recovery Supporter Training to individuals throughout the state. Eighteen (18) individuals participated in the February training. • Continued to provide technical assistance to providers and individuals about peer support training, certification, renewal, and employment options. • Participated in quarterly statewide Opportunities for Ohioans with Disabilities Case Management Contracts Meeting. The meeting provided successful employment outcomes and status of contract performance. • Participated in annual contract planning meeting with Opportunities for Ohioans with Disabilities to continue offering employment services to address barriers to employment for 	

Strategies	Action(s)	Performance Measures	Outcomes
		<p>individuals with mental health and SUD disorders.</p> <ul style="list-style-type: none"> • Participated in OhioMHAS Regional Collaboration Call for State Opioid & Stimulant Response (SOS 3.0) updates, technical assistance access, and evaluation updates. • Facilitated monthly meetings with the Life Exchange Center, a Peer Run Organization, to coordinate transitional youth housing placements for young adults experiencing homelessness. • Conducted the quarterly Adult Care Facility (ACF) Meeting where operators received information around Client Lunch and Learn’s upcoming SUD trainings and fiscal updates. Staff facilitated discussion around community provider collaboration. • Participated in OhioMHAS & Ohio Department of Medicaid, Behavioral Health Peer Support Stakeholders Meeting to learn about the expansion of mental health peer support. • Participated in the Northeast Ohio Coalition for the Homeless Meetings to learn about resources and services available to homeless individuals and others. • Identified lack of SUD/ODU Training for ACF Operators as a barrier. Program staff collaborated with ADAMHS Training Staff to develop a mandatory OUD 101 training for ACF Operators. Recovery Housing providers were also encouraged to attend. 26 individuals attended the first 2 session in March (4 more sessions will be held in April & May). 	

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		<ul style="list-style-type: none"> Staff met with Opiate Fatality Review (OFR) mentor site representatives to provide guidance on conducting Next-of-Kin interviews. 	
	<p>Monitored Cuyahoga County Diversion Center through quarterly, monthly and weekly and/or daily meetings/contacts with ADAMHS, County, FrontLine, Oriana and Diversion Center staff, including Clinical Manager, Clinical Director of Treatment, Clinical Coordinator, Nursing Supervisor, Psychiatrist, and Executive Vice President of Operations.</p>	<ul style="list-style-type: none"> Quarterly. Monthly and/or daily meetings/contacts with ADAMHS, county, FrontLine, Oriana and Diversion Center staff, including Clinical Manager, Clinical Director of Treatment, Clinical Coordinator, Psychiatrist, and Executive Vice President of Operations. Addressed referral and linkage processes, continuous review of safety concerns, and continued to provide coordination of services in transitioning back to the community. Provided technical assistance regarding intake process, client movement, environmental issues, structuring the milieu, and notifications to system partners and family members. Daily to weekly contact with the services providers for day-to-day items such as referrals/admissions/discharges/system barriers, etc. Monitoring of protocols. 	<p>Improved communication with providers and performance of the Diversion Center to divert clients from incarceration and further crisis.</p>
	<p>Conducted focus discussions during monthly client rights officers' meetings.</p>	<ul style="list-style-type: none"> Board Client Rights Officers facilitated client rights-related case discussions and presented the results of the Annual Client Rights Report highlighting all ADAMHS Board and agency collected data. 	<p>Board Client Rights Officers facilitated client rights-related case discussions and presented the results of the Annual Client Rights Report highlighting all ADAMHS Board and agency collected data.</p>

Strategies	Action(s)	Performance Measures	Outcomes
	Client Rights participated in monthly Adult Protective Services (APS) Collaborative meetings with diverse professionals.	<ul style="list-style-type: none"> Client Rights Officers used their expertise to assist APS staff with case discussions regarding vulnerable clients. 	County clients received case resolution and resource access.
	Client Rights continued serving on the Cuyahoga County Advisory Committee on Persons with Disabilities, including the Developmental Disabilities and Mental Health Subcommittee and Voter Engagement Subcommittee.	<ul style="list-style-type: none"> Client Rights Officer offered expertise and knowledge of the behavioral health system to advance the work of the committees. 	A guide for medical professionals highlighting behavioral health resources was completed and social media campaigns aimed at increasing voter participation and access to voting for members of the disability community were completed.
	Client Rights continued serving on the Advocacy Committee and Education and Resource Development Committee through the Division of Senior and Adult Services (DSAS).	<ul style="list-style-type: none"> Client Rights Officers offered expertise and knowledge of the behavioral health system to advance the work of the committees. 	Progress is made in the planning of the 2024 Aging and Disability Summit and advocacy opportunities for 2024 were identified.
Strategy 1.2 Provider Collaboration and Partnerships	Initiated discussion with Council of Agency Directors (CAD) regarding data collection and metrics	<ul style="list-style-type: none"> Ongoing meetings 	Improved data collection processes and informed QI staff at provider network on measurement and outcomes submission processes.
	Re-started the Provider Monitoring and Evaluation Work Group to provide information and feedback to provider agency evaluation and QI staff	<ul style="list-style-type: none"> Quarterly meetings 	Informed QI staff at provider network on measurement and outcomes submission processes.

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	<p>Collaborated with various providers and community businesses to make lifesaving harm reduction resources available through community distribution and education.</p>	<ul style="list-style-type: none"> • 2023/2024 Distributed harm reduction resources to date: <ul style="list-style-type: none"> ○ 75,875 Fentanyl Test Strips (01/23 – 03/24) ○ 15,300 Xylazine Test Strips (04/23 – 01/24) ○ 274 Narcan Kits (01/23 - 03/24) ○ 155 Kloxxado Kits (01/23 - 03/24) ○ 400 Detera Bags (01/23 - 12/23) • 1,051 Narcan Kits through Vending Machines (01/23 - 12/23) located at: <ul style="list-style-type: none"> ○ The Centers Uptown (12201 Euclid Ave., Cleveland OH 44106) ○ The Centers Gordon Square (5209 Detroit Ave, Cleveland OH 44102) ○ The Centers East (4400 Euclid Ave., Cleveland, OH 44103) ○ MetroHealth (2500 MetroHealth Drive, Cleveland, OH 44109) ○ Murtis Taylor (13422 Kinsman Road, Cleveland, OH 44120) <p>162 Narcan Kits through "NaloxBoxes" or Emergency Cabinets (01/23 - 12/23)</p>	<p>Reduce the number of overdose deaths in Cuyahoga County through partnerships and collaborations.</p>
	<p>Partner with police departments throughout the County to identify individuals living with mental illness and/or substance abuse issues and equip officers with de-escalation techniques.</p>	<ul style="list-style-type: none"> • January: <ul style="list-style-type: none"> ○ CIT 40 Hour: <ul style="list-style-type: none"> ▪ Five officers-Cleveland Heights, University Heights, University Circle ○ 32 Hour Community Partners: <ul style="list-style-type: none"> ▪ Six attendees-GCRTA, VA, Hispanic Umadaop, Cuyahoga County Library, City of Cleveland ○ Community Outreach and Roll Call: 	

Strategies	Action(s)	Performance Measures	Outcomes
		<ul style="list-style-type: none"> <ul style="list-style-type: none"> ▪ 27 officers-Cuyahoga County Sheriff Office • February: <ul style="list-style-type: none"> ○ CIT 40 Hour: <ul style="list-style-type: none"> ▪ Six officers-Lakewood, County Corrections ○ 32 Hour Community Partners: <ul style="list-style-type: none"> ▪ 14 attendees-GCRTA, Cuyahoga County Library, Ohio Means Jobs, AARP, Cleveland State, Birthing Beautiful, Department of Jobs and Families, FrontLine, Hispanic Umadaop and Invictus High School ○ Community Outreach and Roll Call: <ul style="list-style-type: none"> ▪ 100 attendees Cuyahoga County Chief's of Police meeting ○ CIT Refresher: <ul style="list-style-type: none"> ▪ 35 attendees Tri-C East staff in-service training ▪ 11 CCSO Training Roll Call • March: <ul style="list-style-type: none"> ○ CIT 40 Hour: <ul style="list-style-type: none"> ▪ 18 attendees-Garfield Police Department ○ 32 Hour Community Partners: <ul style="list-style-type: none"> ▪ 14 sworn Officers representing; Ohio Adult Parole Authority, Garfield Hts. PD, Cleveland Hts. PD, Lakewood PD, North Olmsted PD, Parma PD., CCSO Parma PD., 3 Cleveland EMS. ○ Community Outreach and Roll Call: <ul style="list-style-type: none"> ▪ 10 attendees represented; Cuyahoga County Library, Ohio Means Jobs NCBA, Rocky River Public Library, Northwest 	

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		Neighborhoods and community members. <ul style="list-style-type: none"> ▪ 33 CMHA PD. 	
Strategy 1.3 Provider Diversity, Equity, and Inclusion	<p>Proposal for a session titled "Integrating diversity, equity and inclusion in mental health, addiction and recovery systems" was accepted for <i>Ohio's 2024 Mental Health & Addiction Conference: Building the System of Care</i></p> <p>Provide targeted training through the Training Institute for providers to develop the tools to meet the needs of a diverse community.</p>	<ul style="list-style-type: none"> • Documentation of diversity, equity and inclusion techniques implemented within the ADAMH Board network. <ul style="list-style-type: none"> • January: <ul style="list-style-type: none"> ○ 116 attendees Trauma Informed Lens of Exploitation & Healing-Human Trafficking ○ 30 attendees Career Path/Maple Heights Schools • February: <ul style="list-style-type: none"> ○ 7 attendees Coaching for Clinical Outcomes ○ 9 attendees Mental Health First Aide ○ 150 attendees Black History Panel via Great Lakes ATTC ○ 8 attendees QPR ○ 23 attendees MH & SUD Recovery Principles • March: <ul style="list-style-type: none"> ○ 21 attendees MHFA/Eaton ○ 12 attendees MHFA/Rick Brothers Foundation ○ 10 attendees Emotional Reasoning ○ 26 attendees SUD/MH ACF Training 	<p>Informed state-level partners, ADAMHS Board staff, Board of Directors, and provider network on DEI.</p> <p>Trained community members and providers on mental health issues.</p>

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		<ul style="list-style-type: none"> ○ 21 attendees Advanced Motivational Interviewing Part 1 and Part 2 ○ 50 attendees Self-Care New Tech West High School 	
Strategy 1.4 Ongoing Technical Assistance	Provided individualized technical assistance for data reporting for the 6- and 12-month outcomes narratives reports from providers.	<ul style="list-style-type: none"> ● Outcomes submissions as required through Attachment 4 of the CY23/CY24 contracts. 	Ensuring complete and accurate ongoing data collection.
	Provided technical assistance to various contract providers regarding proper billing and reconciliation procedures and ADAMHS Board requirements.	<ul style="list-style-type: none"> ● Resolved billing matters/issues with: <ul style="list-style-type: none"> ○ Applewood Centers and Far West Center regarding implementation of provider new billing/EHR systems. ○ A program that transitioned to The Woodrow Project. ○ Achievement Centers and Bellefaire 	Providers maintain fiscal stability through timely billing and adherence to billing procedures.
	Clients Rights conducted new quarterly Client Rights Officer orientation.	<ul style="list-style-type: none"> ● Educated 50 new agency CROs and staff interested in learning about client rights. 	Agency staff are educated and prepared to address client rights issues at their agency.
	Client Rights conducted Client Rights, Professional Boundaries, and Ethics training for staff of Community Behavioral Health Center.	<ul style="list-style-type: none"> ● Over 50 provider staff learned about client rights and ethics. 	Agency staff are equipped to provide services in an ethical and client centered fashion.
	Contract Compliance conducted the 2-Month Probationary Period Review for New Programs to ensure successful implementation of new programs. Presented findings in the March	<ul style="list-style-type: none"> ● New programs were assessed as “progressing sufficiently” or “needs improvement” based on a variety of factors. 	Two new programs are progressing sufficiently.

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	Finance & Oversight Committee on March 20, 2024		
	ADAMHS Board provides expertise to City of Cleveland Mental Health Response Advisory Committee	<ul style="list-style-type: none"> • Director of Education and Training participated in MHRAC meetings. • Director of Education and Training serves as the Chair for the MHRAC Training Committee that meets monthly. • Completed and submitted 2024 Draft Trauma Informed Care to Training Review Committee and Cleveland Police Commission. • Dispatch Training for Cleveland and EMS Workers is pending approval for second quarter of 2024. • Continued development on Personality Disorders training for Specialized CIT Officers 2024. • Continued representation and participation with National CIT Assist Program on quarterly basis. • Continuation as Board Member with CIT International serving on Governance, Conference and AD Hoc Committees. • Continued participation and membership with International Co Responder Alliance. 	Cleveland Division of Police receive appropriate behavioral health training as outlined in the Consent Decree and approved by the DOJ Monitoring Team.

Strategic Goal 2 - Measuring Impact: Measure and evaluate our performance and impact through stronger partnerships with our clients and providers.

Strategies	Action(s)	Performance Measures	Outcomes
Strategy 2.1 Utilization of Client Feedback	Re-established the Action Committee Advocating Change (ACAC) client-led workgroup focused on advocating for issues impacting the behavioral health system.	ACAC members elected officers, established priorities, and began strategizing the first advocacy opportunity for the committee.	Election of officers and establishment of advocacy priorities were completed formalizing the re-establishment of the ACAC.
Strategy 2.2 Provider Accountability, Data Collection, and Analysis	Developed new internal processes for verifying data submitted through the 6- and 12-month outcomes narratives reports from providers	<ul style="list-style-type: none"> • Outcomes submissions as required through Attachment 4 of the CY23/CY24 contracts 	Ensuring complete and accurate ongoing data collection.
	Submitted Community Assessment and Plan (CAP) February 2024 Progress Report to OhioMHAS	<ul style="list-style-type: none"> • Outcomes as required by OhioMHAS 	Ensuring complete and accurate ongoing data collection.
	Met with the Delaware-Morrow Mental Health and Recovery Services Board QI and evaluation staff to share information about data collection processes and metrics	<ul style="list-style-type: none"> • Information-sharing meeting 	Ensuring complete and accurate ongoing data collection.
	Submitted Annual Report for the U.S. Department of Justice, Bureau of Justice Assistance Comprehensive Opioid, Stimulant, and Substance Abuse Site-Based Program, Enhanced Data for Improved Substance Use Surveillance, Prevention, and Recovery on Reentry in Cuyahoga grant	<ul style="list-style-type: none"> • Report submitted by the deadline 	Ensuring complete and accurate ongoing data collection.
	Held quarterly Agency Chief Financial Officer Meeting.	<ul style="list-style-type: none"> • Announced and discussed: <ul style="list-style-type: none"> ○ Update of Medicaid rates for 2024 contracts. ○ Updates of local established rates for service provision. 	Provider agencies are empowered to adhere to current financial requirements.

Strategies	Action(s)	Performance Measures	Outcomes
		<ul style="list-style-type: none"> ○ Importance of review of 2024 contract Attachment 2 documents. 	
	<p>Met with MetroHealth System Controller to discuss billing and invoicing for the Psychiatric Emergency Department (PED) at MetroHealth's Cleveland Heights Facility</p>	<ul style="list-style-type: none"> ● Initial discussion regarding ADAMHS Board billing requirements and need for enrollment of PED patients in GOSH. ● Planned for future meetings to ensure billing and claims submission are seamless in transition from St. Vincent to MetroHealth 	<p>Enhance collaboration with MetroHealth System and clear establishment of expectations.</p>
	<p>Client Rights Obtained, evaluated, and compiled client rights data from all contracted agencies and ADAMHS Board Client Rights data into a comprehensive annual report, including ensuring that all demographic data was included to ensure DEI standards. Report was presented to the Board of Directors on 3/27/2024.</p>	<ul style="list-style-type: none"> ● All provider agencies will report on client demographic data in this year's annual CRO report. 	<p>Client Rights Officers and staff have a clear understanding of the type of client rights issues that are handled at the ADAMHS Board and the demographic profile of our clientele.</p>
	<p>Started the CY24 Annual Compliance Assessment and with Staffing Assessment for Providers and revamp scoring from numerical to does not meet, meets, and exceeds.</p>	<ul style="list-style-type: none"> ● Various components of the staffing assessment include staff credentials, background check, and various training assessed on a scale of does not meet, meets, and exceeds. 	<p>Outcomes for the staffing assessment will be completed in the second quarter.</p>
	<p>Continued collecting Provider Financial Audits and completing OhioMHAS audit checklists for Finance to submit to OhioMHAS.</p>	<ul style="list-style-type: none"> ● Provider Financial Audits give the auditors opinion of unmodified, qualified, adverse, disclaimer regarding the provider's financial statements and major programs. 	<p>ADAMHS Board ensures that tax dollars are used appropriately.</p>
	<p>Attended and contributed to the OACBHA Data Subcommittee meeting.</p>	<ul style="list-style-type: none"> ● Participated in ongoing collaborative efforts between other county Boards and OACBHA to collectively address challenges encountered in the submission and reception of eligibility files related to billing and claims. Compile these issues with OACABA to create a comprehensive 	<p>OACBHA initiated contact with the OhioMHAS and is providing regular updates on the status. Measures have been implemented to improve the accuracy and comprehensiveness of responses to the eligibility files submitted, with anticipated improvements in efficiency.</p>

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		list, which will be presented to the State of Ohio and associated vendors for further action.	
	Produced list of active GOSH users for compliance staff to review with providers and deactivating inactive accounts.	<ul style="list-style-type: none"> Queried the GOSH database to generate a report identifying active users who have not accessed GOSH in 180 days, categorized by agency. During Compliance site visits, the staff review these reports with the agencies to identify and address users who no longer require access to GOSH. 	Disabled 12 accounts that no longer require GOSH access, enhancing our overall security posture by reducing the attack surface and limiting potential points of entry for malicious actors. This process of regularly reviewing and disabling unused accounts will be an ongoing security measure.

Strategic Goal 3 - Maximizing Available Funding: Maximize available funding to ensure that services are provided to the community in an effective and efficient manner.

Strategies	Action(s)	Performance Measures	Outcomes
Strategy 3.1 Funding Diversification	Met with representatives of Medical Examiners Office regarding reporting requirements for the Comprehensive Opioid, Stimulant, and Substance Use Program (COSSUP) grant awarded to the ADAMHS Board from their office.	<ul style="list-style-type: none"> Discussed invoicing methodology and grant requirements to maintain timely and accurate program and financial reports. 	Timely submission of monthly invoices and reports from the ADAMHS Board to the Medical Examiners office.
	Met with OhioMHAS representatives regarding Hospital Access Program funding challenges.	<ul style="list-style-type: none"> Discussed number of private hospital admissions and projected need through the remainder of SFY2024. 	OhioMHAS agreed to additional funding to the ADAMHS Board to meet the needs of the community for SFY2024.
	Met with Opportunities for Ohioans with Disabilities (OOD) to discuss planning for FFY2025 contract.	<ul style="list-style-type: none"> Discussed budget needs and program requirements for FFY2025. 	Finalized due dates for FFY2025 application materials.
	Awarded Landlord Incentive funding from OhioMHAS to increase the landlord pool with Emerald Development and Economic	<ul style="list-style-type: none"> ADAMHS Board was awarded \$37,000 to assist clients secure housing with private landlords. 	Up to 18 clients will be able to find quality housing with private landlords.

Strategies	Action(s)	Performance Measures	Outcomes
	Network (EDEN), Inc., administrating the program.		
	Awarded Recovery Housing funding from OhioMHAS to increase the length of stay in certified recovery residences from 90 to 180 days in partnership with Cleveland Treatment Center (CTC) and Stella Maris.	<ul style="list-style-type: none"> ADAMHS Board was awarded \$517,300 of which \$267,300 is going to CTC and \$250,000 is going to Stella Maris to give clients in need of additional time in recovery housing up to 180 days. 	Up to 175 clients will be able to increase their length of stay in certified recovery residences from 90 to 180 days.
Strategy 3.2 Budgeting and Resource Allocation	ADAMHS Board participation in Issue 26: Cuyahoga County Health & Human Services Levy.	<ul style="list-style-type: none"> Staff participated in: <ul style="list-style-type: none"> Core levy team planning meetings. Levy sign making. Sign distribution. Community presentations. Election Day Poll Coverage. 	Continued funding from the Cuyahoga County Health and Human Services Levy that passed on March 16 with a more than 70% margin.
	Met with representatives from the Corrections Planning Board (CPB) to discuss process for pending contracts	<ul style="list-style-type: none"> Discussed ADAMHS Board roles and responsibilities as a partner with the Corrections Planning Board 	Determined that contracts with CPB with indicate that the ADAMHS Board is a fiscal agent and not responsible for federal reporting
	Collaboration between IT and Finance to integrate updated Medicaid rates into the GOSH system.	<ul style="list-style-type: none"> Adjustment of Medicaid rates, an uncommon occurrence, prompted the need to update the GOSH system to align with the new rates and revise providers' contracts. This task was accomplished through a collaborative endeavor between the IT and Finance departments. 	Updated provider contracts as well as rates within GOSH will accurately reflect the revised Medicaid rates, streamlining payment processing, and eliminating the need for subsequent adjustments or ratifications.

Strategic Goal 4 - Maintaining a High-Performing Organization: Maintain a high performing organization with solid systems support.

Strategies	Action(s)	Performance Measures	Outcomes
Strategy 4.1 Systems and Infrastructure	Created new internal processes for verifying annual report data reported to the community	<ul style="list-style-type: none"> Documentation of process 	Ensuring complete and accurate ongoing data collection.
	Participated in OACBHA Fiscal Committee meeting.	<ul style="list-style-type: none"> Discussion of data modernization project and 040 reporting concerns. 	Enhanced collaboration with OACBHA and other county Boards across the state.
	Updated adamhsc.org domain by adding special records and enforcing policies that follow new email security rules.	<ul style="list-style-type: none"> Ensured compliance with industry standards, new email security measures have been put into place to better protect our communications and ensure email is delivered and received safely. The updates involve things like verifying the authenticity of our emails to prevent phishing attempts and unauthorized use of our domain. 	<p>Phishing attempts were trending at 373/month in January. Because of the new email security measures implemented, this has been reduced to 45 in March. This is an 87.9% reduction in phishing attempts.</p> <p>Approximately 36,429 emails have been blocked overall, including spam, unsolicited sales attempts, etc.</p>
	Updated Disaster Recovery Plan (DRP) and It Standard Operating Procedures (SOP)	<ul style="list-style-type: none"> Conducted comprehensive review of all SOPs across all IT department sectors, updating those that have been modified and archiving obsolete ones. 	<p>The ADAMHS Board is fully equipped to handle both cyber and environmental disasters effectively. With all relevant contacts up to date and clear protocols outlined, we are confident in our ability to respond swiftly and appropriately in the event of a disaster.</p> <p>Update of our SOPs ensures that all procedures within the IT department are current and comprehensive.</p>
Strategy 4.2 Professional Development and Training	Staff participated in training for further professional development.	<ul style="list-style-type: none"> Fiscal and IT staff coordinated “What Does GOSH Do” Webinar with GOSH CEO and Administrator to discuss and explore capabilities of the current billing system. Finance Department presentation on duties/responsibilities during March all staff meeting. Staff participated in various trainings: 	<p>ADAMHS Board to determine expansion of GOSH to collect metrics/data.</p> <p>Informed ADAMHS Board staff.</p> <p>Staff are more aware of self-compassion and coping mechanisms in stressful situations,</p>

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		<ul style="list-style-type: none"> ○ Self-Compassion training was conducted in-person by the ADAMHS Board’s Employee Assistance Program (EAP) Provider, Impact Solutions. ○ Ohio Ethics Law training was presented in person by the Ohio Ethics Commission. ○ Auditor of State Handbook and Audit conducted by an Auditor from the State of Ohio and OACBHA. ○ The SAFE Project: Innovations in Community Programming and Prevention for Youth in Cleveland – Community Health Research & Practice Seminar. ○ Ohio’s SFY24 Crisis Academy Series: Ohio’s Crisis Systems Landscape- Stabilize and Thrive. ○ De-escalation training. ○ Mental Health & Substance Use Disorders Principles & Protective Factors. ○ Ohio Suicide Prevention Foundation’s Coalition Branding and Visibility training. ○ Educational Service Center of Northeast Ohio’s School Based Health Centers professional development day. ○ Ohio Recovery Housing Annual Conference. ○ Ohio Problem Gambling Pre-Conference sessions. 	<p>which will lead to less calls to EAP and an overall healthier workforce.</p> <p>Management is more aware of auditing responsibilities and special requirements under federal grants.</p> <p>Enhanced comprehension of GOSH's infrastructure and intricacies makes managing GOSH more advantageous. This enables us to provide improved assistance to the finance and claims departments, as well as offer enhanced support to providers.</p>

Strategies	Action(s)	Performance Measures	Outcomes
		<ul style="list-style-type: none"> ○ Human Trafficking/Trauma Informed Care-Informed Lens of Exploitation and Healing Journey. ○ OhioMHAS: Forensic Monitor Lunch & Learn. ○ Advanced GOSH. ○ DES/DECA training. 	
	<p>Staff served as topic experts.</p>	<ul style="list-style-type: none"> ● Staff were topic experts/presentations given: <ul style="list-style-type: none"> ○ Trainer for Comprehensive Opioid, Stimulant, and Substance Use Program's (COSSUP) Overdose Fatality Review (OFR) Next of Kin (NOK) Interview Training. Staff taught attendees from more than 20 states best practices in the process. ○ Presented information about Peer Recovery Services and Employment Services in partnership with Catholic Charities to B. Riley House. ○ Presented on Cuyahoga's Suicide Prevention Coalition to The Centers' Zero Suicide Initiative Implementation Team. ○ Interviewed by The Ohio Capital News to discuss Cuyahoga's Suicide Prevention Coalition youth suicide prevention grant program, and why LGBTQ+ youth are at higher risk for suicide. 	<p>Informed community and partners about behavioral health and the ADAMHS Board of Cuyahoga County.</p>

Strategies	Action(s)	Performance Measures	Outcomes
Strategy 4.3 Succession Planning	Trained Director of Finance and Business Operations on GOSH processes.	<ul style="list-style-type: none"> Achieved learning goals related to GOSH processes including Enrollment, Adjudication, Payment Processing and GOSH benefit rules. 	Director of Finance and Business Operations able to assist GOSH in the event of the absence of the Director of Claims and Membership.

Strategic Goal 5 - Strengthening Behavioral Health Workforce: Attract and retain the most motivated and competent professionals in behavioral health to fill staffing needs for the Board and our providers.

Strategies	Action(s)	Performance Measures	Outcomes
Strategy 5.1 Strengthen the Talent Recruitment Pipeline			
Strategy 5.2 Diverse Recruitment and Retention Strategies	Staff contributed to multiple coalitions and workforce meetings with: OhioMeansJobs and IECMH Funders Group.	<ul style="list-style-type: none"> Meetings attended and reports written. 	Recruit and retain a strong behavioral health workforce.
	Woodruff Foundation requested that ADAMHS Board present on our workforce efforts within the behavioral health field	<ul style="list-style-type: none"> Presentation provided. 	Recruit and retain a strong behavioral health workforce.

Strategic Goal 6 - Sharing Information: Maximize public awareness of behavioral health services and agencies through comprehensive marketing and communications strategies that utilize all media platforms.

Strategies	Action(s)	Performance Measures	Outcomes
Strategy 6.1 Strengthen Brand Awareness	ADAMHS Board promoted/participation with media.	<ul style="list-style-type: none"> • 24 Media appearances (as of March 31) • 526,696 Social media impressions (as of March 31) 	Community awareness of the ADAMHS Board and its programs/services.
	Led a faith-based distribution project to provide 150 kits of information on mental health, addiction and recovery to pastors, faith leaders, and congregations across Cuyahoga County, funded by a Health Equity and Cultural Competency grant	<ul style="list-style-type: none"> • Involvement of various faith coalitions, and distribution of 150 kits 	Public education and resources are available in the community
	Purchased \$500,000 multi-media (radio, digital, streaming, print, social media, billboards, transit and television) public awareness campaign related to Gambling/Suicide, overdose and substance use prevention as well as crisis services/988.	<ul style="list-style-type: none"> • All contracts signed. Jan-March Campaign collateral focused on Gambling/Suicide prevention. 	Estimated 1 million impressions for Q1 across all mediums
	Strengthened or created opportunities to collaborate with community groups and organizations through forums, speaking engagements and events.	<ul style="list-style-type: none"> • Sponsored: <ul style="list-style-type: none"> ○ Y-Haven’s Steps and Stages performance (Jan. 27); Board Director Bishara Addison attended. ○ Ohio Recovery Housing Conference (March 19-21) at which we had a resource table; Leshia Yarbrough-Franklin attended. • Held January General Board meeting at Stella Maris to increase Board knowledge of the provider and introduce provider to the Board. 	<p>Positive Community Impact through thought leadership and subject matter expertise.</p> <p>Meaningful partner contacts with non-funded partner organizations or groups</p> <p>Clients informed about available and related services in the community.</p>

Strategies	Action(s)	Performance Measures	Outcomes
		<ul style="list-style-type: none"> • CEO participated in press event re: Child Wellness Campus and the collaboration with County Partners to ensure that children find suitable placements and receive behavioral health treatment when needed. • CEO presented at the Cuyahoga County Social Welfare Conference on March 15 on Crisis Response. • Staff participated in the Maz-Low food and wellness fest stakeholders meeting on March 7 	
	<p>Annual meeting to feature keynote speaker focusing on cultural diversity and offer CEUs.</p>	<ul style="list-style-type: none"> • Selection of Dr. Joy Angela DeGruy as the keynote speaker. Dr. DeGruy is a prominent researcher, educator, and author who has spent over 30 years studying and working in the field of social work, with a focus on the impacts of racism, trauma, and slavery on African Americans. 	<p>Attendees, Board and staff will be more familiar with the impacts of racism and trauma.</p>
<p>Strategy 6.2 Advocacy and Thought Leadership</p>	<p>ADAMHS Board of Directors, CEO and staff were visible in the community.</p>	<ul style="list-style-type: none"> • Community Needs Assessment launched, one-on-one interviews conducted, community survey promoted and posted. • Board approved 2024 Advocacy Action Agenda with four new goals. • CEO joined the CEOs or their representatives from the Northeast Ohio (NEO) collaborative Boards, which include Ashtabula, Lake, Lorain, Geauga and Summit counties, at Northcoast Behavioral Health Hospital on February 8 to meet with the new OhioMHAS Director LeAnne Cornyn and members of her team. 	<p>Community input gathered to assist with ADAMHS Board funding decisions.</p> <p>Community informed about the ADAMHS Board of Cuyahoga County and programs</p>

Strategies	Action(s)	Performance Measures	Outcomes
		<ul style="list-style-type: none"> • ADAMHS Board hosted the Cleveland Municipal Drug Court Graduation on February 26; Board Director Sadigoh Galloway was the keynote speaker. • CEO appeared in Cleveland Magazine's 500 Leaders, Doers, Visionaries and Idea Generators who Help Shape the City publication. • CCO attended the Stella Maris Public Officials Reception on March 11 and advocated for local behavioral health needs with several elected officials. • • Staff attended five events to host resource tables including: <ul style="list-style-type: none"> ○ CSU Well Fest ○ Parma City School District Community Health and Wellness Fair ○ Valley Forge High School Wellness fair ○ St. Joseph High School Health ○ Fairview PTA career fair. • Staff participated in 216 Day and photo was shared via social media. • Staff packed 450 bags with ADAMHS Board literature and resources for individuals in need of mental health and or substance use crisis services that were distributed to the faith-based community. • Continued leadership in state, county, and local coalitions and task forces: <ul style="list-style-type: none"> ○ Trauma Collaborative ○ Family and Children's First Council ○ Behavioral Health Juvenile Justice and RECLAIM local and statewide workgroups. 	

Strategies	Action(s)	Performance Measures	Outcomes
		<ul style="list-style-type: none"> ○ Child Fatality Review Committee Meetings ○ Case Coordination meetings with DCFS, CCBDD and Residential providers ○ Cuyahoga County Suicide Prevention Coalition ○ Ohio Suicide Prevention Foundation – Northeast Ohio Coalition Leader meetings ○ Fetal Infant Mortality Review ○ Cuyahoga Fatherhood Initiative Steering Committee ○ Safe Babies Court Active Community Team ○ Educational Stability Network meetings ○ Cuyahoga Handle With Care Network ○ Cuyahoga College Campus Mental Health Coalition ○ OhioMHAS Advisory Board for Strategic Prevention Framework for Prescription Drug Misuse (SPF Rx) ○ The AIDS Funding Collaborative ○ Ryan White Council ○ The Greater Cleveland Coordinating Response to Human Trafficking ○ Healing Community Study Advisory Board ○ Cuyahoga County Problem Gambling Coalition ○ The Hoarding Connection of Cuyahoga County ○ Ohio Aging & Behavioral Health Alliance ○ OACBHA Executive Council ○ OACBHA CEO Search Committee ○ Internet of Things Collaborative (IoTC) Public Sector Advisory Board meeting 	

Strategies	Action(s)	Performance Measures	Outcomes
	<p>Joined the Better Health Partnership, a regional health improvement collaborative dedicated to improving health outcomes and reducing health disparities for infants, pregnant individuals, children and adults experiencing challenging health and social needs, living in Northeast Ohio</p>	<ul style="list-style-type: none"> Ongoing meetings 	<p>Mental health, addiction and recovery topics are considered a priority community-wide.</p>
	<p>Hosted monthly Client Lunch and Learn sessions at the ADAMHS Board offices and at Moore Counseling and Mediation Centers.</p>	<p>Presentation on service offerings at Moore Counseling and Mediation Center educated clients on agency service offerings with 40 clients in attendance.</p>	<p>Clients are better educated on resources and agencies available in the community.</p>
	<p>Issued Call for Presenters for Roads to Recovery '24: Creating Healing Communities set for October 21, 2024</p>	<p>Call for presenters publicized through email distribution lists, social media and OhioMHAS.</p>	<p>Clients. Families and providers are educated about culturally competent practices and programs related to recovery from mental health and substance use.</p>