

Eliminating Structural Racism (ESR) Advisory Group to the ADAMHS Board February 5, 2024 Location: Zoom

Charge of the Group: The Eliminating Structural Racism (ESR) Advisory Group to the ADAMHS Board will serve as a partner to the Board. The group's role is to identify and address structural inequities with a focus on racism in the areas of workforce, health equity and data and research in the local ADAMHS Board behavioral health network. Additionally, the group will advise the ADAMHS Board on the implementation of key strategies and actions of the DEI Strategic Implementation Plan.

Meeting Summary

Welcome/Introduction

- Scott Osiecki, Chief Executive Officer, welcomed the group and thanked all for participating.
- Rev. Benjamin F. Gohlstin, Board Member, asked how many providers were attending the meeting.

2023 Diversity, Equity, and Inclusion (DEI) Initiative Year-End Update

- Clare Rosser, Chief Strategy and Performance Officer, and Starlette Sizemore, Director of Special Projects, shared highlights of activities that the ADAMHS Board has undertaken, under each of the five Strategic Plan Goals in 2023.
- Clare explained that the Board's approach to DEI planning was to integrate equity into our systems and
 prioritize lasting change that would benefit all stakeholders. Clare mentioned that the Board overlayed
 the DEI plan with our system-wide Strategic Plan intentionally to embed the tenets of DEI into the public
 behavioral health network.
- Clare noted that some of the activities met an immediate need, but many of them were changes to polices or processes that will have a lasting effect from everything to job descriptions to Request for Proposals processes to data collection to overall strategic planning.
- Clare also shared that REdCon and the Board has submitted a proposal to the Ohio Association of County Behavioral Health Authorities to present on this experience.

YouthMOVE Presentation - NAMI Greater Cleveland

- Amber Payne, Support and Education Coordinator, NAMI Greater Cleveland, shared that YouthMOVE
 Cuyahoga advocates for youth rights and youth voice. They empower youth to be equal partners in the
 processes that impact them and offer support and guidance.
- YouthMOVE is a youth-led council (ages 14-18) devoted to improving services and systems to support
 youth inclusion, mental wellness, positive supports, and healthy transition. Council members receive a
 stipend for their time, and assistance with transportation to and from meetings if travel is a barrier.
- Amber mentioned that they have more eastside representation and would like involvement from youth living on the westside. YouthMOVE is accepting applications and if you need additional information, contact Amber at apayne@namicleveland.org.

Partner opportunities:

- US Attorney's Heroin and Opioid Task Force (USA-NDOH HOTF) Data Subcommittee
 - Dr. Karen Coen Flynn, Senior Research Associate, CWRU, shared that the Data Committee has a large core membership with subcommittees. The Data Subcommittee attains/shares information on overdoses in the region. The local hospitals, criminal justice, and police are involved.
 - The committee invites many voices to share their perspectives to increase the knowledge and help break the barriers in sharing data.
 - Samantha Holmes, Mental Health and Addiction Recovery Project Coordinator, Cleveland
 Department of Health, is also on the subcommittee. She shared that the last subcommittee meeting included a panel that shared treatment options, data trends and care programs.
 - This subcommittee meets every other month on the first Thursday in person. April 4 is the next meeting at the Cuyahoga County Medical Examiner's office. All are welcome. Contact Clare Rosser at rosser@adamhscc.org to get your name added to the subcommittee list.
- Ohio Latino Mental Health Network Clare shared the below information. For more information contact Rachel Careccia at Rachel.Careccia@ochla.ohio.gov



Resource: Mental Health Resource Guide for Asian Communities from the Ohio Asian American Health Coalition https://heyzine.com/flip-book/f25cf38e36.html

Next meeting May 6, 2024 at 1pm – 2:30pm

2023 Diversity, Equity and Inclusion Initiative Year-End Update

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February 5, 2024



DEI Strategic Implementation Plan Vision/Values

Vision

• An inclusive mental health, addiction and recovery services network that ensures the highest quality of personcentered and culturally responsive care.



Values

- Transparency
- Commitment To Excellence
- Compassion
- Adaptability
- Purpose



DEI Strategic Implementation Plan Goals

Overlay the ADAMHS Board's 2021-2025 Strategic Plan Goals

- Strengthening Service Delivery System
- Measuring Impact
- Maximizing Available Funding
- Maintaining A High Performing Organization and System
- Strengthening Behavioral Health Workforce
- Sharing Information



Strategic Goal 1: Strengthening Service Delivery System

 Translation of major documents into top non-English languages spoken in Cuyahoga County (Spanish, Arabic, Mandarin, Russian and Ukrainian), and translation of crisis documents into braille.

www.adamhscc.org/resources/translated-resources

- Hosted DEI Training series:
 - Microaggressions
 - Cross-Cultural Communication
 - Managing for Equity



Strategic Goal 2: Measuring Impact

- Racial and Health Equity Analysis of the distribution of services in the ADAMHS Board provider network
- Workforce Survey
- Client Satisfaction Survey



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Strategic Goal 3: Maximizing Available Funds

Health Equity & Cultural Competence (HECC) Plan Grant

- Advance health equity in our community
- Identified short-term, achievable actions that supported the DEI Plan



Strategic Goal 4: Maintaining a High-Performing Organization

Consultant reviewed seven Board policies for equity and inclusiveness:

- Waiting List Management
- Social Media
- Recruitment of ADAMHS Board of Directors
- Probationary Period for New Providers and/or New Programs
- Nondiscrimination and Cultural Competency
- Clients Rights and Grievance
- Contract Modification Due to Change in Funding

www.adamhscc.org/board-meetings/board-policies





Strategic Goal 5: Strengthening Behavioral Health Workforce

- Reviewed job descriptions from provider agencies
- Conducted job description analysis
- Developed recruitment guidance

In the messaging stage, the essential question is "What messages are being shared about the organization?" The messaging includes all forms of communication (written, verbal, non-verbal and visual). Review job qualifications and assess whether they are necessary for the job. Ask the question "Is this a job where we should focus more on skills than experience?" Use inclusive language. STAGE 3 aging Embed your commitment to inclusion and diversity in your company 4 STAGE values, mission and vision. RECRUITMENT Embed non-stereotypical, diverse representation in all MODEL internal and external imaging. This infographic provides a framework for At this stage, organizations should be to recruit diverse talent. examining or building policies and procedures around the interview process. The key question should be, "What is our process?" STRATEGIES Establish a quota of interviews per job. Consider requiring an interview team consisting of a cross-functional representatives of the organization, including at least one qualified minority interviewer. Provide ongoing training and support to those tasked with conducting interviews. Examples of training support include bias training, body language training, and mock interviews. Have a set of standard interview questions that include situational questions that focus on behaviors and job-related skills rather than past experiences.

At the communication stage, the key question is "What channels are being used to disseminate our openings?" Engage diverse staff to be a part of the process Seek partnerships with diverse groups.

Examples include: Universities, Professional Organizations, Local clubs, Chambers of Commerce, Sororities, Fraternities and Affinity Groups

Post and share openings on platforms that garner diverse talent

organizations to evaluate their current recruitment strategies and develop new strategies and actions

include "What is required for the candidate to apply? What is expected of the candidate? Are there multiple ways to apply?"

In the application process, key questions

Allow multiple platforms for individuals to be able to express their

interest and apply.

Review screening process for potential bias

Scrub resumes of all identifying data

Consider alternatives to resumes such as work samples, videos, work challenges and blind auditions.



Strategic Goal 6: Sharing Information

- Ensure that Board communications reflects
 DEI as a priority
- Staff strengthen or create opportunities to collaborate

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Thank you



