

How to Access Services:

If you have a referral for one of these expanded services, please contact your County's Gatekeeper.

- County gatekeepers will review referrals from self-identified individuals, family members, friends, police/Quick Response Teams, social/case workers, emergency rooms, etc. and prioritize them based on severity, comorbidities and bed availability.
- Once approved, the gatekeeper will notify the referring contact.
- Upon client's discharge the referring providers are responsible for linkage to services in the client's residential county.



County Gatekeepers Contact Information

ASHTABULA

Ron Seigman

Signature Health Ashtabula

Hotline: 1-800-577-7849

Alternate: 440-992-8552

CUYAHOGA

24-Hour Hotline: 216-623-6888

Staffed by Frontline Services

GEAUGA

Cassandra Zouhary, LPCC-S

Director of Engagement & Crisis Intervention Services

Office: 440- 285-3568 ext. 306

Cell: 440-417-3028

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LAKE

Briana Russ M.Ed, LPC, LCDCIII

Behavioral Health Liaison

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Cell: 440-346-7788

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LORAIN

Mark Johnson

Chief of Behavioral Health Services

440-787-2073

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SUMMIT

Kimberly Patton LISW-S, LICDC, OCPS

Associate Director of Clinical Services

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Expanded Withdrawal Management and Mental Health Crisis Stabilization Services

NORTHEAST OHIO REGIONAL COLLABORATIVE

The NEO Regional Collaborative is a partnership between Behavioral Health Boards in Ashtabula, Cuyahoga, Geauga, Lake, Lorain, and Summit counties.

The NEO Regional Collaborative is proud to announce expanded services for Withdrawal Management and Mental Health Crisis Stabilization to meet the needs of our communities.



Providers

Applewood (Children's Crisis)

10427 Detroit Avenue (Cuyahoga)
Cleveland, OH 44102

1865 North Ridge Road East, Ste A (Lorain)
Lorain, OH 44055

Ravenwood Health (2 MH Crisis beds)

12557 Ravenwood Drive
Chardon, Ohio 44024

Silver Maple Recovery (2 WM beds)

2101 Silver Maple Way
Lorain, OH 44053

Stella Maris (4 WM beds)

1320 Washington Avenue
Cleveland Ohio 44113

Background

To collectively address a shortage in beds for withdrawal management and mental health crisis stabilization in its region, the Collaborative used a grant from the Ohio Department of Mental Health and Addiction Services. Two providers were selected to expand withdrawal management services by eight beds, and one agency was chosen to expand mental health crisis stabilization services by two beds.

Eligibility

- Clients can be referred for services if all the beds in the referring county are full.
- Referrals can be made by any provider, self-reporting individual, family member, emergency department, Police/Quick Response Team, and or social/case worker.
- The client must be medically cleared by the emergency department prior to his/her transfer to an inpatient facility.
- A local County Gatekeeper is responsible for all referral approvals.
- All referrals will be prioritized based on severity, comorbidities, risk of relapse, and bed availability.
- Services can be utilized for any client, regardless of insurance type/coverage.

Withdrawal Management

Expanded services to provide 7-10 days of withdrawal management, detoxification and Medication Assisted Treatment to clients who present with symptoms of Severe Opiate Use Disorder. This MUST be the primary clinical symptom.

Mental Health Crisis Stabilization

This program is for individuals 18 years or older, who are in mental health crisis that is either self-reported or reported by someone who is aware of a crisis, as long as all relevant rules, regulations and laws are followed to protect confidentiality and individual autonomy.

Eligible clients must be able to maintain their personal safety in a voluntary unlocked setting. This program does not include acute medical treatment that requires hospitalization or specialized nursing care. It does include:

- Assessment of clinical need
- Appropriateness of services based on medical necessity
- Risk management and evidence of continuity of care