



**PLANNING & OVERSIGHT COMMITTEE  
WEDNESDAY, JUNE 14, 2023**

**2012 West 25th Street, Cleveland, Ohio 44113 / United Bank Bldg. / Ohio Room – 6th Floor**

**Committee Mission Statement:** *The Planning & Oversight Committee, in cooperation with all partners, advocates for and monitors programs, policies and practices which are continually improved to meet the needs of clients, their families, and the community.*

**AGENDA**

1. **Call to Order** – *Kathleen Kern-Pilch, MA, ATR-BC, LPC-S, Committee Chair*
2. **Public Comment on Agenda Items** – *Kathleen Kern-Pilch*
3. **Approval of Minutes:** May 10, 2023 – *Kathleen Kern-Pilch*
4. **Presentation:**
  - **Our Wellness Network (OWN) Program** – *Birthing Beautiful Communities* – *Mark Onusko, Behavioral Health Prevention Specialist*
    - *Jazmin Long, MSSA/MNO, President & CEO*
    - *Tammie S. Jones, MS, Senior Director of Programs & Behavioral Health*
5. **Infant and Early Childhood Mental Health (IECMH) Workforce System Capacity Building Planning Project** – (Action Requested) – *Erin DiVincenzo, Director of Prevention and Children’s Behavioral Health Programs*
  - Educational Service Center (ESC) of Northeast Ohio (Fiscal Agent) - \$5,000
6. **Ohio Department of Mental Health and Addiction Services (OhioMHAS) State Fiscal Year (SFY) 2024 Program Funding** – (Action Requested) – *Erin DiVincenzo / Allison Schaefer, Director of Adult Behavioral Health Programs*
  - a) **Whole Child Matters (WCM) Early Childhood Mental Health**
    - Starting Point - \$441,906
  - b) **The Ohio School Wellness Initiative (OSWI)**
    - Educational Service Center (ESC) of Northeast Ohio - \$110,000
  - c) **System of Care Treatment & Recovery Services for Youth (System of Care)** – \$215,796
    - Catholic Charities - \$88,296
    - OhioGuidestone - \$127,500
  - d) **Crisis Funding – Children’s Crisis Stabilization and Residential Services**
    - OhioGuidestone - \$512,641
  - e) **Substance Abuse Prevention and Treatment (SAPT) Services – Pass Through Funds** – \$2,561,817
    - Provider Agencies are Listed on Agenda Process Sheet
  - f) **Forensic Services Allocation**
    - Murtis Taylor Human Services System - \$130,562
  - g) **Problem Gambling Treatment and Prevention – Casino Grant**
    - Recovery Resources - \$415,215

7. **Community Needs Assessment** – (Action Requested) – *Scott Osiecki, Chief Executive Officer*
  - RAMA Consulting - \$113,207
8. **Client Satisfaction Survey Update** – *Scott Osiecki*
9. **Crisis Center Update** – *Scott Osiecki*
10. **Probationary Period Review for New Programs (5-Month)** – *Woo Jun, Director of Risk Management*
11. **New Business**
12. **Follow-up**
13. **Public Comment Period**
14. **Upcoming June and July Board Meetings:**
  - Finance & Operations Committee Meeting: June 21, 2023
  - General Meeting: June 28, 2023 at FrontLine Service, 1744 Payne Avenue, Cleveland, Ohio 44114
  - Committee of the Whole Meeting: July 19, 2023
  - General Meeting: July 26, 2023

**PLANNING & OVERSIGHT COMMITTEE**

Kathleen Kern-Pilch, MA, ATR-BC, LPC-S, Committee Chair  
Gregory X. Boehm, M.D., Committee Vice Chair  
Reginald C. Blue, Ph.D.; J. Robert Fowler, Ph.D.  
Sadigoh C. Galloway, MSW, LSW, LICDC-CS; Patricia James-Stewart, M.Ed., LSW

ALCOHOL, DRUG ADDICTION & MENTAL HEALTH SERVICES BOARD OF CUYAHOGA COUNTY

PLANNING & OVERSIGHT COMMITTEE MINUTES  
MAY 10, 2023

**Committee Members Present:** Katie Kern-Pilch, MA, ATR-BC, LPC-S, Committee Chair, Gregory X. Boehm, M.D., J. Robert Fowler, Ph.D., Sadigoh C. Galloway, MSW, LSW, LICDC-CS, Patricia James-Stewart, M.Ed., LSW

**Absent:** Reginald C. Blue, Ph.D., Rev. Benjamin F. Gohlstein, Sr., Elaine Schleiffer

**Board Staff Present:** Scott Osiecki, Chief Executive Officer, Carole Ballard, Danielle Clark, Vince Crowe, Erin DiVincenzo, DeAndre Durr, Ryan Gongaware, Ben Goodwin, Felicia Harrison, Anthony Henderson, Myra Henderson, Woo Jun, Britany King, Linda Lamp, Nancy Mundy, Mark Onusko, Clare Rosser, Allison Schaefer, Maggie Tolbert

**1. Call to Order**

Ms. Katie Kern-Pilch, Planning & Oversight Committee Chair, called the meeting to order at 4:01 p.m. Ms. Sadigoh C. Galloway read into the record the Committee Mission Statement: *“The Planning & Oversight Committee, in cooperation with all partners, advocates for and monitors programs, policies and practices which are continually improved to meet the needs of clients, their families, and the community.”*

**2. Public Comment on Agenda Items**

No public comment on agenda items was received.

**3. Approval of Minutes**

The Planning & Oversight Committee minutes of April 12, 2023 were approved as submitted.

*[Ms. Patricia James-Stewart, M.Ed., LSW, arrived.]*

**4. Presentation:**

**Sisters of Charity Health System Community Behavioral Health and St. Vincent Charity Community Health Center Psychiatric Emergency Services (PES)**

Mr. Ben Goodwin, Adult Behavioral Health Specialist II (Criminal Justice), and Ms. Nancy Mundy, Clinical Adult Utilization Review Specialist, introduced Mike Biscaro, Psy.D., ABPP (Forensic), Vice President of Behavioral Health Services, Sisters of Charity Health System, Dr. Edward Kilbane, Medical Director of Psychiatric Emergency Services, St. Vincent Charity Community Health Center, and Mr. Ben Silver, Administrative Director, Community Health Services, St. Vincent Charity Community Health Center. Dr. Biscaro reported that the Sisters of Charity Health System have been in existence for more than 170 years providing health care and addressing social determinants such as poverty; and lifting up issues around racism and homelessness. The Sisters of Charity Health System is comprised of three different areas of service: Health, Grantmaking and Outreach. Over the years, this has changed quite a bit. Presently under Health, they have Light of Hearts Villa, Regina Health Center and St. Vincent Charity Community Mental Health Center. Grantmaking consists of Sisters of Charity Foundation of Canton, Sisters of Charity Foundation of Cleveland and Sisters of Charity Foundation of South Carolina. Lastly, within Outreach, the Sisters of Charity Health System have Building Healthy Communities, Early Childhood Resource Center (Canton), Healthy Learners (South Carolina), Joseph’s Home, South Carolina Center for Fathers & Families and St. Vincent Charity Health Campus, which is the newest facility – 2019.

Dr. Biscaro reported that a Health Campus is designed to purposefully engage diverse community partners in complementing traditional health care services and collectively improving health outcomes of the people served through:

- Addressing health disparities and improving health outcomes by including additional services beyond health care.
  - Social Determinants of Health
- Building out the changing footprint of what was once exclusively an acute care hospital into a campus promoting holistic wellness.
  - Upstream; the future of health care
- Enhancing opportunities for economic development and revitalization.

- Transform the built environment. The campus consists of over 500,000 square feet of space; including green areas and parking lots.

When St. Vincent Charity started to plan this change, they had not gone through their transformation yet relative to closing inpatient services. They were thinking about this project in the context of working alongside a hospital, but now know that St. Vincent Charity has closed inpatient services as of November 15, 2022. Dr. Biscaro reported that the health campus project was to transform and address social determinants of health. He stated that a Boston, Massachusetts nonprofit called MASS (Model of Architecture Serving Society) Design Group, joined St. Vincent Charity, to assist with community engagement. MASS Design Group was founded on the understanding that architecture's influence reaches beyond individual buildings. MASS believes that architecture has a critical role to play in supporting communities to confront history, shape new narratives, collectively heal and project new possibilities for the future. Dr. Biscaro stated that they assisted them with a community engagement project; whereby he was humbled to be a part of, and learned a lot about going into communities and understanding what communities need. Hence, a long process of community engagement brought forth the following ideas to address community needs:

- Food Hub
- Student & Community Housing
- Catholic High School
- Health Care Workforce Training
- Behavioral Health & Addiction
- Job Readiness & Enterprise
- Park / Recreation Space
- Shuttle
- Parent & Family Space
- Ste[a]m Learning & Innovation
- Art & Culture Spaces
- Healing Trail

St. Vincent Charity Health Campus is creating a new coordinated response to crisis in the community and enhancing access to services that support long-term recovery. They are expanding the crisis continuum of care by successfully linking individuals to services, improving engagement in care pre / post crisis and establishing a pipeline for referrals and future expansion. Through the use of a group of select staff who are connected to the existing community crisis continuum, they are able to outreach Emergency Rooms and other critical-time service entities; and provide follow-along support and treatment linkages to those in need both virtually and in the field. The staff will offer crisis intervention, de-escalation, triage, assessment, care-coordination and evidence-based psychotherapy-based interventions.

Dr. Biscaro shared that they also want to expand longer-term recovery supports to help individuals attain their self-determined goals and roles, improve engagement and retention in care and create personalized pathways for recovery and healing. Recovery and rehabilitation services include individuals at risk of relapse and / or requiring more support than what conventional treatment or clinics can offer. Staff work in close collaboration with crisis services staff and entities. Recovery and rehabilitation services are a time-limited service.

The timeline shared for program activation reflected that they began services in December 2022 for internal referrals only. During January 2023, referrals were opened to the public; and during March 2023, all services were available to anyone. The services offered include:

- Screening for social determinants (housing and food needs)
- Diagnostic / CANS assessment
- Motivational or skills-based counseling tailored to helping people engage or remain in treatment
- Community-based case management
- Peer support services / Drop-In Availability
- Referrals to social / support services
- Linkage to primary healthcare

Dr. Biscaro shared the referral criteria and exclusion criteria; and reported that the primary criteria is to assist individuals in crisis and / or recently admitted to an acute, emergency, urgent care, or another critical-time service setting (i.e., jail, shelter, etc.). Referrals can be made through various means. Individuals can call direct at 216.363.7000, contact a member of their staff or fax a referral form to 855.224.0877 or via email to [crisisandrecovery@sistersofcharityhealth.org](mailto:crisisandrecovery@sistersofcharityhealth.org). He also shared case management metrics and responded to questions from the Board Directors. Ms. Sadigoh Galloway provided accolades to St. Vincent Charity Health System for their efforts with the community. Ms. Jennie Ritt, LPCC-S, Clinical Manager (who provides clinical / administrative oversight for the crisis and recovery services) at St. Vincent Charity Health Campus, reported that they are focused on serving and building trust with the Central community.

Mr. Silver and Dr. Edward Kilbane provided updates on St. Vincent Charity Community Health Center (SVCCHC) (formerly St. Vincent Charity Medical Center (SVMC)). Mr. Silver reported that the transition from SVMC to SVCCHC transpired on Tuesday, November 15, 2022. Community perception was that all services (inpatient and outpatient) closed. However, reality is that only inpatient services were closed, and outpatient services remain and are being enhanced. Currently SVCCHC provides the following services:

1. Psychiatric Emergency Services (former Psychiatric Emergency Department (PED))
2. Crisis and Recovery Services
3. Outpatient Psychiatry
4. Addiction Treatment (Rosary Hall)
5. Primary Care
6. Occupational Medicine
7. Urgent Care
8. Outpatient Pharmacy
9. Food Service (which will be able to accept Supplemental Nutrition Assistance Program (SNAP) in the near future.)

The first five services listed above include the following ancillary services: 1. Medical Legal Partnership – Legal Services (helping patients address civil legal issues tied to social determinants of health) and 2. Transportation to and from care appointments.

Dr. Kilbane reported on the current state of Psychiatric Emergency Services (PES). He shared that the PES was functioning as of November 15, 2022. The PES is not an Emergency Department but rather an Ohio Department of Mental Health and Addiction Services (OhioMHAS) designated “Crisis Receiving Center”, which, in practice, still provides similar services as the prior PED. They provide 24/7/365 care utilizing best practices to help individuals manage psychiatric emergencies, stabilize crises and return safely to the community. The team consists of psychiatrists, psychiatric nurses, social workers, mental health technicians, security, food and EVS. Dr. Kilbane stated that they have averaged 85 patients monthly for the first quarter and have increased to 100 for April 2023.

Mr. Silver reported that the Outpatient Psychiatry Department provides the following:

- Mental Health Assessment
- Individual Therapy
- Trauma Therapy
- Medication Management
- Wellness
- Linkage to Primary Care and Addiction Treatment

Outpatient Addiction Treatment – Rosary Hall – moved into the medical office building across the street from SVMC; and is attached to the main hospital via a pedestrian walkway. They provide Assessment, Intensive Outpatient Program (IOP) / Aftercare / Individual Counseling (IOP runs four days per week, for eight weeks for a total of 32 sessions), Counseling and Medication Assisted Treatment (MAT).

Primary care includes prevention and wellness, diagnosis and treatment of both common and complex diseases and management of chronic conditions. Overall, SVCCHC has integrated whole person care in one location, which includes:

1. Primary Physical Care

2. Treatment for Mental Illness
3. Treatment for Addiction
4. Transportation: overcoming the barrier of transportation
5. Legal Services: civil legal challenges related to social determinants of health

Dr. Biscaro, Dr. Kilbane and Mr. Silver responded to questions from the Board Directors. Ms. Kern-Pilch thanked the presenters for an informative discussion and wished them continued success in the community. (The PowerPoint presentations are attached to the original minutes stored in the Executive Unit.)

**5. Agreement with Cuyahoga County Board of Developmental Disabilities (CCBDD) for Shared Costs**

Ms. Erin DiVincenzo, Director of Prevention and Children’s Behavioral Health Programs, reported that youth with multisystem involvement who require shared costs are identified through Family and Children First Council’s (FCFC) Service Coordination Team which is comprised of the Cuyahoga County Department of Children and Family Services (CCDCFS), Cuyahoga County Juvenile Court (CCJC), CCBDD, and ADAMHS Board. CCBDD can only contract with and directly pay organizations licensed as Intermittent Care Facilities (ICF). Behavioral health organizations are not considered an ICF, so the shared cost agreement was created in 2010 to allow CCBDD to participate in sharing the cost of residential placements for youth with developmental disabilities in need of residential treatment services.

This agreement between the ADAMHS Board and CCBDD for shared costs allows the CCBDD to reimburse the ADAMHS Board the cost of residential treatment services for youth with multisystem involvement, including, but not limited to, both CCBDD and the ADAMHS Board, to prevent deeper system involvement. CCBDD will reimburse the ADAMHS Board the amount of CCBDD’s portion of shared costs for residential treatment services, including, but not limited to mental health crisis beds, and other supplemental services such as additional supervision (1:1) of a client, etc., for youth with co-occurring mental health and developmental disabilities diagnoses. The number of individuals to be served is seven to eight youth per year.

**Motion for the Board Directors to authorize the Shared Cost Agreement between the ADAMHS Board and CCBDD for the ADAMHS Board to remain the fiscal agent on behalf of CCBDD to fund shared cost agreements for youth with both MH/DD needs who require residential treatment and crisis stabilization services in an amount not to exceed \$600,000 for the term of June 1, 2023 through May 31, 2025 to the Finance & Operations Committee.** MOTION: G. Boehm / SECOND: S. Galloway / AYES: G. Boehm, R. Fowler, S. Galloway, P. James-Stewart / NAYS: None / ABSTAIN: None / **Motion passed.**

**6. Community Needs Assessment**

Ms. Clare Rosser, Chief of Strategic Initiatives, provided an update on the Community Needs Assessment. She reported that the proposal was just received by the Board; and additional time is needed to review the proposal. As a result, this agenda item will be forwarded through the June ADAMHS Board meeting cycle.

**7. Client Satisfaction Survey Update**

Ms. Rosser reported that Brown Consulting is continuing their work on the Client Satisfaction Survey. She will present again at the June 2023 meeting regarding 2023 data that reflects emergent trends post pandemic and adapting to ever changing demands with considering services of the greatest need and evolving technology such as telehealth.

**8. “Adam-Amanda” Center Update**

Mr. Scott Osiecki, Chief Executive Officer, reported that the Crisis Continuum is an OhioMHAS Priority, whereby \$90 million in American Rescue Plan Act (ARPA) funding will be utilized for Ohio’s Crisis Continuum. He shared that Part 1 includes \$45 million for Short-term Residential Infrastructure Development of at least six additional short-term residential facilities with at least one new facility in each Regional Psychiatric Hospital area / collaborative. This consists of one-time funding distributed up to \$7.5 million per Regional Psychiatric Hospital area / collaborative. Mr. Osiecki shared examples of how this funding could be utilized: Capital investments (improvements and new builds), Information Technology Infrastructure (hardware, software systems, and information exchanges, etc.), start-up costs and planning activities. He shared that there is a 10% match requirement from Boards and the Regional Plan must be submitted as a Collaborative by Friday, May,19, 2023.

The concept of “Adam-Amanda” Step-down / Step-up is identified as the following:

- Clients discharged from OhioMHAS Hospitals and / or behavioral health units of area hospitals have an opportunity to stabilize before re-entering the community (Step-down).
- Clients who need to be stabilized but do not require hospitalization. (Step-up)
- Could be individuals living with co-occurring disorders.
- Clients may stay up to 30, 60, 90 days.

Mr. Osiecki highlighted that the original “Adam-Amanda” Center is located in Athens County. This facility was built in memory of Adam Knapp and Amanda Baker who lost their lives due to mental illness only days after being released from inpatient psychiatric facilities and after multiple attempts to receive care. He shared that the NE Ohio Collaborative, which consists of Cuyahoga, Lorain, Summit, Lake, Geauga and Ashtabula Counties, has submitted to OhioMHAS a total request of \$6.5 million with a request to carry-over the remaining \$1 million to Phase 2: Crisis Center.

The “Adam-Amanda” step down / step up will provide traditional services provided in an OhioMHAS certified Class 1 Residential Facility. These services are as follows:

- Accommodations / Room & Board
- Client supervision (24/7 staff)
- Assistance with Activities of Daily Living (ADL's): coaching / prompting / teaching basic life skills including grooming, hygiene, cleaning, laundry, cooking, symptom management.
- Assistance with self-administration of medication
- Individualized Treatment Planning: outlining the needs of the client and establishing goals to assist client in meeting needs.

In addition, the “Adam-Amanda” step down / step up may provide the following Behavioral Health services:

- Assessment: A clinical evaluation of a person which is individualized, age, gender and culturally appropriate. Determines the diagnosis, treatment need and addresses the persons mental illness or substance use disorder (SUD).
- Behavioral Health Counseling and Therapy (both individual and / or group): an interaction with a person or persons where the focus is on achieving treatment objectives related to alcohol and other substances, or the persons mental illness or emotional disturbance.
- Evaluation & Management (also referred to as psychiatry): focused on diagnosis, treatment (specifically via medication) and prevention of mental, emotional, behavioral and SUD. Service can be provided by a doctor (MD or DO), Physician's Assistant (PA) or Certified Nurse Practitioner (CNP).
- Behavioral Health Nursing Services: mental health and SUD nursing services are performed by registered nurses or licensed practical nurses. Activities include health care screenings, nursing assessments, nursing exams, checking vital signs, symptom and medication monitoring, behavioral health education and collaboration with others in treatment team.
- Therapeutic Behavioral Health Services (TBS) / Psychosocial Rehabilitation Services (PSR) / Community Psychiatric Supportive Treatment (CPST) – Case Management – provides services including ongoing assessment of needs, referral, linkage, coordination, restoration of social skills and daily functioning, crisis prevention and consultation with others on treatment team.
- Peer Recovery Services: Peer support services are services for individuals with a mental illness and / or SUD and their caregivers and families. Peer support services consist of activities that promote resiliency and recovery, self-determination, advocacy, well-being, and skill development. Peer services also include coordination, linkage, and modeling.
- SUD Case Management: those activities are provided to assist and support individuals in gaining access to needed medical, social, educational, and other services essential to meeting basic human needs. Services include assessment, referral, monitoring and follow up.
- ASAM 2.1 Intensive Outpatient (IOP): this level of care typically consists of 9-19 hours of structured programming per week for adults. Services consist primarily of counseling and education related to substance use and mental health.

- Medication-Assisted Treatment (MAT): alcohol or drug addiction services that are accompanied by medication that has been approved by the United States Food and Drug Administration for the treatment of SUD, prevention of relapse of SUD, or both.

Mr. Osiecki responded to questions from the Board Directors.

**9. Calendar Year (CY)2024 and CY2025 Funding Process**

Mr. Osiecki updated Board Directors regarding a recommendation to change the Board's funding process for CY2024 and CY2025. He highlighted that the Board is statutorily responsible for planning, funding and monitoring or evaluating public mental health and addiction treatment services, as well as prevention, treatment and recovery support services for the residents of Cuyahoga County. Hence, to ensure that a continuum of care remains available and working at its optimal level to provide the best services, the Board is charged with considering cost-effectiveness and quality of services and supports. The Board must consider continuity of care for clients; and be accountable to the public and ensure that federal, state, and local funds are effectively utilized.

He shared that Board staff are recommending that the Board selects providers rather than issuing a Request for Proposal (RFP). This funding process is being recommended since there is an increased awareness and need for mental health and substance abuse prevention, treatment and recovery supports and along with the behavioral health workforce shortage calls for a reimagined funding approach for the CY2024 and CY2025 ADAMHS Board budget. There are four areas that the Board should concentrate on for funding and each area will be considered through the Board's Diversity, Equity and Inclusion lens: 1) Statutory Requirements, 2) Focus on Needed Services, 3) Support Providers and 4) Ensure Essential Services.

There are several benefits to our clients, providers and the Board for this type of funding strategy; and are as follows:

1. Workforce
2. Less Duplication and Underutilized Services
3. Focus on What Services Providers Do Best
4. Two-years of Stable Funding to Providers
5. Based on Outcomes
6. Partnerships
7. Supply and Demand

Ms. Clare Rosser, Chief of Strategic Initiatives, shared an example of a provider dashboard, which reflects a provider agency's past performance data, ranging from Budget and Invoicing, Workforce, Clients Served, Average Number of Days Until First Appointment, Program Goals and Geographic Service Coverage via zip codes for specific services. After a lengthy discussion of this agenda item, Mr. Osiecki reported that Board staff will further discuss the funding process recommendation brought forth, while taking into account Board Directors suggestions and comments, for additional thoughtful consideration for the development of a compromise to begin the optimization of our provider network.

**10. New Business**

Mr. Osiecki reported that the ADAMHS Board's Community Assessment and Plan (CAP) was approved by OhioMHAS.

**11. Follow-up**

No follow-up was received.

**12. Public Comment Period**

No public comment was received.

**13. Upcoming May and June Board Meetings:**

- Finance & Operations Committee Meeting: May 17, 2023
- General Meeting: May 24, 2023
- Faith-based Outreach Committee Meeting: June 7, 2023
- Planning & Oversight Committee Meeting: June 14, 2023
- Finance & Operations Committee Meeting: June 21 2023



- General Meeting: June 28, 2023

Ms. Kern-Pilch shared that the Board's 2023 Annual Meeting Brunch, Awards Ceremony and Client Art Show will be held on Monday, May 15, 2023, at the Holiday Inn in Independence. Mr. Osiecki reported that over 400 guests have confirmed their attendance for this event.

***There being no audience comment or further business, the meeting adjourned at 5:44 p.m.***

***Submitted by: Linda Lamp, Executive Assistant***

***Approved by: Kathleen Kern-Pilch, MA, ATR-BC, LPC-S, Planning & Oversight Committee Chair***

**DRAFT**



Jazmin Long, MSSA/MNO

President & CEO

Tammie S. Jones, MS

Senior Director of Programs & Behavioral Health

1

## Birthing Beautiful Communities

Birthing Beautiful Communities, a 501c3 non-profit, is a community of birth workers or doulas primarily providing social support to pregnant women at high risk for infant mortality during the perinatal period.

**Mission:**

Birthing Beautiful Communities was established to address and improve the systemic and community structures that lead to poor birth outcomes through Culture, Education, Advocacy, Support and Engagement (CEASE). BBC holistically supports pregnant women to deliver full-term, healthy babies, and in achieving equitable birth outcomes.

2



3

Our Wellness Network (OWN) is a community-driven network comprised of 35 African American therapists and lay leaders who have been vetted and certified in the Grief Recovery Method® (GRM®). OWN was established in 2020 to address the gaps in mental health services and support for the Black community. OWN provides awareness, therapeutic support, and hope to those who are pregnant, new parents, or have experienced miscarriage, stillbirth, or the death of a baby before age one.

The Grief Recovery Method® is an evidence-based and action-based program that assists individuals in addressing current and previous losses, equips them with healthy coping skills, and empowers them to embrace their own personal healing journey. OWN and its focus on providing quality, culturally responsive grief recovery psychoeducation and therapeutic support are essential elements in improving maternal and infant health, mental health and thus birth equity outcomes.

4

## Our Wellness Network - Purpose

- We assist new parents, pregnant women, or parents with a child under the age of one and their partners with grief after experiencing:
  - miscarriage
  - stillbirth
  - loss of a child before the age of one
- Additionally, may also be struggling with life changes associated with the parenting, pandemic and isolation

5

## Who Provides Services?

- Our Wellness Network (OWN) is comprised of African American licensed therapists and peer specialists who help women and men who are in need of healing support through grief recovery workshops. They serve as our **Grief Recovery Method Specialists**.
- **Grief Recovery Method Specialists** includes:
  - Clergy
  - Lay Persons
  - Peer Specialists
  - Licensed Therapists

6

## Grief Recovery Method (GRM) Workshops

- Educational & Emotional Support Program @ Behavioral Health
- The program has been proven to be evidence based and effective by Kent State University
- GRM has to two tracks — one-on-one or group sessions
- **For individuals**, this is a 7-week course that meets weekly for a 1.5 hour session.
- **For groups**, this is a 8-week course that meets weekly for a 2-hour session. Each session is followed with a reflection assignment.
- **Outcome:** Participants will have learned how to effectively navigate the grief process and heal from loss of loved ones, hopes, dreams, expectations and wishing that things were different, better or more.

7

## Grief Definition

- ▶ Grief is defined as the normal and natural reaction (response) to loss or unwanted change of any kind. When you understand grief and the myths associated with it, you have won half the battle, because *lack of understanding limits our ability to deal with the loss or change.*
- ▶ We cannot take steps to heal from what we are unable to acknowledge.

8

## *Client Eligibility Criteria*

- **MUST** be a resident of Cuyahoga County
  - ▶ **AND**
- **CATEGORY 1** - Pregnant or Child under 1 year of age **OR**
- **CATEGORY 2** - Any of the following **OR** have a partner/significant other/spouse (ex or current; male or female) that has experienced the following:
  - Miscarriage
  - Still Birth
  - Infant death prior to 1<sup>st</sup> birthday

9

## *OWN Referral Process*

- ▶ **Workshops are Free.** We just ask for their commitment of 8 weeks.
- ▶ **Who Can Refer.** Clients, medical providers, social support resources, word of mouth, clergy, etc.
- ▶ **How to Refer**
  - ▶ Email - [ownbbc@birthingbeautiful.org](mailto:ownbbc@birthingbeautiful.org)
  - ▶ Phone - 216-308-7592 (9am-5pm - able to leave message)
- ▶ **Requested Information** - Client Name, phone number and email address
- ▶ Connected with a Grief Recovery Method (GRM) Specialist within 24-48 hours
  - ▶ Classes are on a rolling basis and may be up to 30 days for next session to begin
- ▶ GRM Specialist will conduct a 30 minute assessment with client

10

## *Additional Support*

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- ▶ If the client requires additional support, our BBC therapist provides therapeutic services and we may refer them to a partner therapist to provide counseling services.
- ▶ Most counselors do charge a fee. Clients may use their current medical benefits to access behavioral health support
- ▶ Clients may also self-pay with therapist who don't accept insurance.

11

### **ADAMHS Board Funded Program Behavioral Health Program**

Birthing Beautiful Communities' Our Wellness Network began with Grief Recovery Method workshops. However, what has become clear is that clients are in great need of individual counseling, either before or after their GRM classes. Many of the therapists in our network do not take insurance, which causes a major barrier for clients. Additionally, clients are often in an immediate crisis when they are reaching out to BBC for mental and/or behavioral health support. As such, with the support of the ADAMHS Board funding, we hired a full-time licensed therapist who provides immediate and ongoing support to clients in need of crisis intervention and links them to the most clinically indicated, appropriate level of care.

12

2023 Metrics (January - May 2023)	Annual Total
# Behavioral Health Referrals	68
# Clients Served	60
# New Clients Served	39
# Crisis Intervention Sessions	12
# Counseling Sessions	25
# Clients Referred (to other OWN therapists)	25
# Participants in GRM classes	12
# Participants who completed GRM program	7

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## Contact Us:

[ownbbc@birthingbeautiful.org](mailto:ownbbc@birthingbeautiful.org)

216-308-7592

Tammie S. Jones, MS

216-502-2075 office

**THANK YOU!**

14





**Agenda Process Sheet**  
**Date: June 14, 2023**

- |   |  |
|---|--|
| <input type="checkbox"/> <b>Community Relations &amp; Advocacy Committee</b>  | <input type="checkbox"/> <b>Faith-Based Outreach Committee</b>     |
| <input checked="" type="checkbox"/> <b>Planning &amp; Oversight Committee</b> | <input type="checkbox"/> <b>Finance &amp; Operations Committee</b> |
| <input type="checkbox"/> <b>Committee of the Whole</b>                        | <input type="checkbox"/> <b>General Meeting</b>                    |

**Topic:** Infant and Early Childhood Mental Health (IECMH) Workforce System Capacity Building Planning Project

**Contractual Parties:** Educational Service Center (ESC) of Northeast Ohio (fiscal agent)

**Term:** July 1, 2023 – December 31, 2023

**Funding Source(s):** ADAMHS Board

**Amount:** \$5,000

- New Program**     
  **Continuing Program**     
  **Expanding Program**     
  **Other Consultant**

**Service Description:**

- The Cuyahoga County IECMH Funders Task Force issued a Request For Proposals (RFP) and selected Kirkland Consulting to identify a comprehensive range of options that public and private funders could collectively pursue to alleviate the constraint of insufficient capacity to meet the growing need for IECMH services in Cuyahoga.
- Members of the IECMH Funders Task Force, including the ADAMHS Board are sharing costs and collaborating on this project.
- The proposal from Kirkland Consulting is included.

**Background Information:**

- While the demand/need for behavioral health services outstrips the capacity of behavioral health professionals in our local community for nearly every client population segment, the situation is particularly dire for IECMH.
- These services, which are not typically reimbursed by Medicaid or commercial insurance for children ages 0-3 (because billable diagnostic codes are not available for all/most services provided to this age group and because providers are sometimes reluctant to offer a formal diagnosis for a very young child) are typically delivered by staff who work at community behavioral health organizations and not typically by providers in private practices.
- IECMH services are largely delivered in the home, versus in a provider’s office. Unlike other categories of behavioral health care that focus on treating an individual, IECMH therapies and interventions are dyadic in nature, addressing the relationship between parent/caregiver and child and their patterns of interaction.
- Provided services are often preventative in nature and are initiated when children display behavior that could, if untreated, lead to more severe behavioral health challenges in the future.

- The current capacity of the IECMH provider workforce in Cuyahoga County is insufficient to meet the current need for IECMH services, which was substantial before the pandemic and has become more acute following the pandemic's peak. Families and agencies report long wait times for services, and agencies report that they are challenged to hire and retain staff to deliver IECMH services.
- Challenges to hiring new staff include the fact that the candidate pool does not often have IECMH experience (and, reportedly, no local universities offer a degree track or specialization in IECMH) and the low number of individuals entering the field due to low pay vis a vis the educational investment needed to gain the required credentials and licensing (a master's degree is required).
- Challenges to retention include low pay, productivity demands, and staff safety concerns related to the need to deliver services in homes and in neighborhoods plagued by crime and poverty – all of which lead to staff burnout. Exacerbating both recruitment and retention challenges is the fact that community-based behavioral health agencies face stiff competition for labor from organizations that can pay more competitive wages (e.g., hospitals and managed care organizations). All of these dynamics have created a situation where the demand/need for IECMH services in Cuyahoga County significantly exceeds supply.
- The Funders Task Force developed an RFP for collective impact in expanding and strengthening the availability of IECMH services, conducted a selection process, and approved Kirkland Consulting.

**Number of Individuals to be served:**

- N/A

**Funding Use:**

- The ADAMHS Board will provide a portion of funding as part of the cost-sharing process through the Cuyahoga County Infant and Early Childhood Mental Health (IECMH) Funders Task Force. The funding may be allocated from unspent dollars in the Invest in Children contract. The ADAMHS Board will provide \$5,000 for the consulting services, or approximately eight percent of the full amount (\$60,000), in partnership with other private and public funders as listed below:

Bruening	\$7,500
Woodruff	\$7,500
Gund	\$7,500
Mt. Sinai	\$7,500
Cleveland Foundation	\$7,500
Deaconess	\$7,500
Workforce Funders Group	\$2,500
Workforce Development Board	\$2,500
Invest in Children	\$5,000
ADAMHS Board	\$5,000

**Client & System Impact:**

- A strengthened system of services for Infant and Early Childhood Mental Health (IECMH) clients and families to meet the needs of the residents of Cuyahoga County.

<b>Metrics</b> <i>(How will goals be measured)</i>	• N/A
<b>Evaluation/ Outcome Data</b> <i>(Actual results from program)</i>	• N/A

**Recommendation to Board of Directors from Board Staff and/or from Board Committee(s):**

- Approve a cost-sharing amount of \$5,000 to the Educational Service Center (ESC) of Northeast Ohio for services provided by Kirkland Consulting for the Infant and Early Childhood Mental Health (IECMH) Workforce System Capacity Building Planning Project.



Kirtland  
Consulting, LLC

May 1, 2023

Ms. Jennifer Dodd  
Assistant Superintendent, ESC of Northeast Ohio

Dear Ms. Dodd,

Thank you for the opportunity to share the enclosed proposal. I understand that the Cuyahoga County Infant and Early Childhood Mental Health Funders Task Force (“Task Force”) is in search of strategies to address the growing need for IECMH services in Cuyahoga County. You hope to identify a comprehensive set of solutions that will expand and strengthen the availability of early childhood mental health services in the county, including a plan that will increase the current and future number of licensed IECMH professionals.

You have outlined a defined scope and workplan in the RFP. Below you will find Kirtland Consulting’s recommended approach. Please note that this proposal is valid for 30 days. If more than 30 days have lapsed, contact Kirtland Consulting for further discussion.

I look forward to the potential to further the conversation with you further.

Regards,

A handwritten signature in black ink, appearing to read 'Caroline Taich'. The signature is fluid and cursive, with a large initial 'C' and a long, sweeping tail.

Caroline Taich

# Statement of Consultant Experience

Caroline Taich, and Kirtland Consulting more broadly, has a broad portfolio of consulting experience spanning strategy, healthcare, Cuyahoga County, and workforce development.

**CCWFG 2018-2020** Caroline Taich, President of Kirtland Consulting, served as project manager, facilitator and strategy consultant for the Cuyahoga County Workforce Funders Group design and implementation of strategies to close the talent supply-demand gap in healthcare, manufacturing, and information technology. Throughout this 26-month project that spanned 4 sequential engagements, Caroline developed and facilitated ~10 action teams; conducted & synthesized interviews with healthcare executives to understand the local workforce landscape and prioritize solutions; and designed and facilitated public procurement processes to recruit 3 Sector Partnership Intermediaries for 3 sector partnerships. Deliverables included 3 operational sector partnerships and a better understanding of Job Seeker needs.

**Ohio Association of Community Colleges 2022- ongoing** Kirtland Consulting serves as the strategy consultant for the Ohio Association of Community Colleges and its work to build an abundant, diverse workforce in advanced manufacturing. In this role Caroline convenes a Steering Committee of representatives that include OACC leadership, Ohio Community College Presidents, Jobs Ohio, the Ohio Manufacturing Association, and others. Together we are quantifying the target for the number of workers needed in the next 3-5 years; identifying the necessary strategies for growth across the education & workforce ecosystem; and sizing the financial investment needed for collective impact. All levers are on the table, including:

- K-12 pipeline development to create awareness of career pathways;
- Mechanisms to strengthen school capacity including faculty recruitment, employer partnerships, innovative curriculum, and credentialing approaches;
- Enhanced opportunities for stronger network collaboration including fundraising, advocacy, storytelling, and technical assistance.

**Greater Cleveland Partnership Strategic Planning Consultant 2021-ongoing** Caroline serves as the strategy consultant for GCP, a leading chamber of commerce. In this role she has facilitated the design of a strategic plan focused on building the core tenants of a thriving economy in Northeast Ohio, including Abundant Talent. In her ongoing role to support the implementation of the strategy, Caroline designs and executes top team alignments sessions, an online data platform, and Learning Workshops to align on strategies, outcomes, and goals.

**Towards Employment Strategic Planning Consultant 2021-22** Caroline served as the strategy consultant for Towards Employment across 2 separate engagements, first to design the strategy and second to support its implementation. Caroline partnered to facilitate the design of a strategic plan with a Racial Equity lens. Through research and interviews that included workforce system leaders & workers with lived experience, the team built a plan focused on service and innovation for workers with barriers in Northeast Ohio. The team benefited from participation in a Future of Work learning journey with national experts. Through top team strategy sessions, we aligned on our strategies, outcomes, and goals.

## Kirtland Consulting Relevant Qualifications

*Business Certification & Professional Development*

**Certified woman-owned business** with the City of Cleveland and Cuyahoga County

**Leadership Cleveland Class of 2021** Graduate, Caroline Taich

*Thought Leadership & Affiliation*

**Training Magazine** Published Author, [“Tools to Address the Talent Demand/Supply Gap in Your Community”](#)

**Affiliated Consultant** with **REDF**, a funder for workforce social enterprises

**Affiliated Consultant** with **telos**, a leading global organizational development firm

**Former 12-year Consultant at McKinsey and Company**, a top-tier strategy consulting firm

*Caroline Taich Education*

**BS in Economics, University of Pennsylvania - The Wharton School**

**MBA, Case Western Reserve University - Weatherhead School**

More at [www.kirtlandconsulting.com](http://www.kirtlandconsulting.com)

## Your IECMH Task Force Consulting Team

We will provide dedicated support from these two Kirtland Consulting team members. We may also choose to engage the support of additional affiliated consultants.

	<p><b>Caroline R. Taich, President, Kirtland Consulting</b></p> <p>Caroline focuses on strategic planning, revenue planning, and other tools that drive growth and sustainability, and is committed to building plans with an eye toward racial equity. Extensive experience utilizing tools such as facilitation, market interviews, and secondary research to make critical decisions. Caroline is the most recent Board President of a Lake County non-profit social enterprise, The Fine Arts Association. She holds a B.S. in Economics from The Wharton School at the University of Pennsylvania and an M.B.A. from the Weatherhead School of Management at Case Western Reserve University. For more information, please visit <a href="http://www.kirtlandconsulting.com">www.kirtlandconsulting.com</a></p>
	<p><b>Megan Jurkovic, Executive Assistant, Kirtland Consulting</b></p> <p>Megan has a keen understanding of how to improve the operations of a business. She is a business management and marketing professional with 20+ years of experience streamlining operating procedures to ensure the successful implementation of business strategies, responsibilities, services, and deliverables.</p>

## Scope of Work

The goals for the Task Force are to alleviate the constraint of insufficient capacity to meet the growing need for IECMH services in Cuyahoga County.

Caroline’s approach to strategic planning is to guide the strategy team through a series of discussions, buttressed with relevant data, that reveal insight into future growth. She learned strategy and the power of a hypothesis-driven approach across a 12-year career at McKinsey & Company. As an independent consultant she has been further influenced by leading thinkers including David La Piana and his book “The Nonprofit Strategy Revolution”; Stephen Coley and his book “The Alchemy of Growth”; Mario Morino and his book “Leap of Reason.”

Our work together will require careful planning and facilitation. This will include the development of a project workplan, meeting agendas and re-cap summaries, codified insights, interview guides, and facilitation guides. These behind-the-scenes documents are in service toward creating our pillars and strategies.

Here is a more detailed view of the likely work we will undertake together:

Activity	Description	2023 Timing
Kickoff	<ul style="list-style-type: none"> <li>● Schedule regular check-ins to review process and progress</li> <li>● Select &amp; invite Leadership Team participants</li> <li>● Gather and assess available data: e.g., workforce supply and demand data (e.g., from Team NEO   Lightcast   IPEDS), financial, historical strategy, as well as national &amp; local trends</li> </ul>	Late July
Foundation, Vision & Big Questions	<ul style="list-style-type: none"> <li>● Task Force Workshop #1 (~3 hours). Align on Foundation, Vision, and Big Questions.</li> <li>● Complement Task Force insights with a market scan for best practices, citing sources such as SAMHSA and peers</li> <li>● Develop interview strategy for up to 57 people. Invite participation from Task Force members</li> </ul>	August
Develop Strategies	<ul style="list-style-type: none"> <li>● Continue interviews</li> <li>● Develop draft strategies with Leadership Team and key partners</li> <li>● Task Force Workshop #2 (~3 hours). Reflect on Big Questions, market scan and interviews, and review strategies together</li> <li>● Synthesize themes &amp; insights</li> </ul>	September-October

Make the Plan	<ul style="list-style-type: none"> <li>● Work with Task Force Leadership Team on preliminary assessment of impact vs. cost</li> <li>● Test assumptions with key partners</li> <li>● Task Force Workshop #3 (~3 hours). Review the strategies and implications. Prioritize opportunities</li> <li>● Deep Analysis of highest priority strategies. Begin with a “Top Down” cost estimate, and complement with a “Bottoms Up” cost estimate (as needed) with key partners</li> <li>● Synthesize themes &amp; insights</li> </ul>	October- November
Approve the plan	<ul style="list-style-type: none"> <li>● Partner with Task Force Leadership Team to develop recommendations on timing, resources, partners, and cost estimates</li> <li>● Task Force Workshop #4 (~2 hours). Approve strategic plan</li> </ul>	December- January
Check-in	<ul style="list-style-type: none"> <li>● Check-in to review progress against the plan</li> </ul>	June 2024

Developing a strategic plan is a partnership, and you get out of it what you put into it. We have learned that successful planning efforts require the following commitment from you:

1. Quality interaction. This will include both formal and informal touch points between Task Force Leadership and our consulting team, and participation in the development of insights. This interaction helps us mitigate any risks to project success, the greatest of which are typically insufficient communication and alignment on deliverables
2. Team participation in problem solving, and at times data gathering
3. Leadership support where feasible across each of the proposed steps, including (but not limited to) in the recruitment of interviewees
4. Access to Task Force market and internal data
5. Access to meeting space at Task Force, if available, to conduct meetings

Project deliverable: Final report with options identified and results of the deep analysis.

### Familiarity with Behavioral Health as a Field and in Ohio and Cuyahoga

We care deeply about workforce development and the region of Northeast Ohio and have committed much of Kirtland Consulting to unlocking the potential of our region. We were so proud of the work with the CCWFG that we commissioned artwork (below) to celebrate that engagement, a labor of love.

Primary research conducted by Kirtland Consulting into the healthcare sector in Cuyahoga County was eye-opening. Interviews with local healthcare executives revealed the following example insights:



**Cuyahoga County has a significant healthcare talent challenge**

- Talent is cited as a key challenge and a top priority in all organizations interviewed
- Healthcare leaders have difficulty recruiting and retaining skilled and unskilled positions. Turnover rates vary significantly, at 25% at the low end to greater than 50%
- Leaders report that Northeast Ohio produces fewer healthcare graduates and candidates than open jobs overall
- There are a number of pilots underway to address the talent gap, often with mixed results
- The drivers behind the talent challenge are multi-faceted



Kirtland Consulting has participated in strategy work for behavioral health in Northeast Ohio. For example, one engagement explored behavioral health opportunities and challenges. Interviews with local Mental Health Review Board leaders pointed towards an overwhelming strain on the system (“Almost every county can name access issues”) as well as a variety of factors driving demand. At the time, largest spend areas included depression, anxiety and opiate treatment, residential treatment for alcohol, crisis/stabilization psychiatric services, medication assisted treatment & detox, case management, outpatient care.

## Cost Proposal

Professional Fees will be \$60,000, including consultant time, tools, and expertise. Total hours for this project are estimated to be 200-240 across 6 months.

Category	Estimated Fee Breakdown
Facilitation, including 4 workshops	\$32,000
Internal /External Interviews & Insights	\$18,000
Market Scan & Deep Analysis	\$10,000

An initial payment of \$30,000 (50%) will initiate the project and secure consultant availability. The balance will be divided equally across two payments, October 30, 2023, and January 30, 2024.

If additional scope is needed beyond this proposal, Kirtland Consulting's hourly fee is \$275.

## Client References

We are happy to give you as many references as you could possibly want to talk with. Our policy is to put you in touch with references once all your other questions have been answered and you're otherwise sure you want to move forward.

In the interim, a list of clients and testimonial quotes are available at [www.kirtlandconsulting.com](http://www.kirtlandconsulting.com). A sample, recent recommendation letter is also provided below.



## Towards Employment

1255 Euclid Avenue Suite 300  
Cleveland, Ohio 44115  
216.696.5750  
[www.towardsemployment.org](http://www.towardsemployment.org)

August 4, 2022

To Whom It May Concern:

I would like to take this opportunity to recommend Caroline Taich of Kirtland Consulting, LLC as an outstanding strategic planning consultant. Caroline recently completed a one-year comprehensive strategic planning consultation with Towards Employment, a workforce development agency that provides participants with a continuum of services to help them enter and succeed in long-term employment while creating a talent pipeline for local Northeast Ohio businesses.

Using her understanding of the local workforce ecosystem to inform the process, Caroline helped our leadership team align around a set of priority strategies after synthesizing input from our board, staff, clients (current and former) and external partners. She worked collaboratively with the leadership team to deliver a strategic plan in a timely fashion, was incredibly responsive and was able to quickly adapt to changes in the process when necessary. She created a simple visual deliverable that leadership can reference both internally and with external community partners. Perhaps most importantly, Caroline ensured that racial equity was at the core of our process and willingly sought input from experts when and as needed.

Caroline was a pleasure to work with and easily adapted her style to work individually with each member of the leadership team to support their development of tactical plans for implementation in each of their priority areas. Please feel free to contact me should you have any questions or wish to discuss Caroline's qualifications further. I can be reached at (216) 696-5750 or via email at [jrizika@towardsemployment.org](mailto:jrizika@towardsemployment.org).

Sincerely,

Jill Rizika  
Executive Director

**Agenda Process Sheet**  
**Date: June 14, 2023**

- |   |  |
|---|--|
| <input type="checkbox"/> <b>Community Relations &amp; Advocacy Committee</b>  | <input type="checkbox"/> <b>Faith-Based Outreach Committee</b>     |
| <input checked="" type="checkbox"/> <b>Planning &amp; Oversight Committee</b> | <input type="checkbox"/> <b>Finance &amp; Operations Committee</b> |
| <input type="checkbox"/> <b>Committee of the Whole</b>                        | <input type="checkbox"/> <b>General Meeting</b>                    |

**Topic:** Whole Child Matters (WCM) Early Childhood Mental Health

**Contractual Parties:** Starting Point

**Term:** July 1, 2023 to June 30, 2024

**Funding Source(s):** OhioMHAS State Funding

**Amount:** \$441,906

- New Program**      **Continuing Program**      **Expanding Program**      **Other** \_\_\_\_\_

**Service Description:**

- The Whole Child Matters (WCM) Initiative is an effort to promote healthy social and emotional development and school readiness among children ages eight (8) and younger through the Ohio Department of Mental Health and Addiction Services (OhioMHAS).
- Starting Point is the centralized regional coordinating agency for WCM referrals and data collection for Cuyahoga, Lorain, and Summit Counties and will act as the intermediary fiscal agent for the current Cuyahoga WCM service provider agencies: Bellefaire JCB, OhioGuidestone and Positive Education Program (PEP).
- WCM services include consultation, training and on-site interventions and child/family-focused help to parents, teachers and staff to increase access to Early Childhood Mental Health (ECMH) services by reducing expulsions and increasing retention in early learning settings using the ECMH Family Focused Consultation model to build social emotional competency to promote resiliency.
- Services are provided to local home visiting programs, pediatric offices, and early learning environments, like pre-schools, in high-risk communities. The grant also includes trainings to build capacity and promote professional development regarding early childhood mental health.

**Background Information:**

- The ADAMHS Board of Cuyahoga County was requested to apply on behalf of several partners to OhioMHAS for the Whole Child Matters ECMH Grant in 2015. OhioMHAS has continued funding of this program for SFY24 and awarded funding to the ADAMHS Board in the amount of \$441,906.00 for the period July 1, 2023 through June 30, 2024.
- Starting Point was founded in 1990 as the Child Care Resource Center of Cuyahoga County and is now the designated child care resource and referral agency for Ashtabula, Cuyahoga, Geauga and Lake and the centralized coordinating agency for Whole Child Matters referrals and data collection for Cuyahoga, Lorain, and Summit Counties.

**Number of Individuals to be served:**

- Serve approximately 600 children and families during the contract period.
- Provide approximately 100 consultation trainings to early childhood professionals.

**Funding Use:**

- Funds will be used for pooled funds for technical assistance and services, and administrative costs including programmatic oversight, data collection, fiscal oversight, and financial processing.

**Client & System Impact:**

- Increased parent education and training relative to early childhood development
- Improved teacher/child interaction through strategies to build resiliency skills
- Improved parent/child interaction through strategies to build parent-child relationship
- Improved behaviors that impact a child's ability to achieve developmental milestones
- Increased and sustain workforce development through statewide and regional trainings

<p><b>Metrics</b> <i>(How will goals be measured)</i></p>	<p>In SFY 2024:</p> <ul style="list-style-type: none"> <li>• Children show significant clinical improvement on DECA Resiliency scales.</li> <li>• Children will show significant clinical reduction in problems on DECA Behavior Scale.</li> <li>• At least 60% of 3,200 training participants relative to early childhood development and sustaining workforce development will receive ECMH trainings.</li> </ul>																																
<p><b>Evaluation/ Outcome Data</b> <i>(Actual results from program)</i></p>	<p><b>2022 DECA Pre vs. Post Assessment Readings (for OhioGuidestone and Wingspan)</b></p> <table border="1" data-bbox="334 953 1218 1440"> <thead> <tr> <th></th> <th>PRE</th> <th>POST</th> </tr> </thead> <tbody> <tr> <td>Initiative</td> <td>44.77</td> <td>46.10</td> </tr> <tr> <td>Attachment</td> <td>45.58</td> <td>47.13</td> </tr> <tr> <td>Total Protective Factors</td> <td>41.84</td> <td>43.37</td> </tr> <tr> <td>Aggression</td> <td>57.66</td> <td>57.06</td> </tr> <tr> <td>Attention Problems</td> <td>63.16</td> <td>62.41</td> </tr> <tr> <td>Emotional Control Problems</td> <td>64.81</td> <td>64.00</td> </tr> <tr> <td>Self-Regulation</td> <td>37.00</td> <td>38.92</td> </tr> <tr> <td>Total Behavioral Concerns</td> <td>63.43</td> <td>62.05</td> </tr> <tr> <td>Withdrawal/Depression</td> <td>57.45</td> <td>55.24</td> </tr> </tbody> </table> <p>A comparison of the average scores for each of the several resilience domains shows improvement in all the domains.</p>				PRE	POST	Initiative	44.77	46.10	Attachment	45.58	47.13	Total Protective Factors	41.84	43.37	Aggression	57.66	57.06	Attention Problems	63.16	62.41	Emotional Control Problems	64.81	64.00	Self-Regulation	37.00	38.92	Total Behavioral Concerns	63.43	62.05	Withdrawal/Depression	57.45	55.24
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**Recommendation to Board of Directors from Board Staff and/or from Board Committee(s):**

- To accept funding from the Ohio Department of Mental Health and Addiction Services for the Whole Child Matters Initiative and to allocate \$441,906 to Starting Point.

**Agenda Process Sheet**  
**Date: June 14, 2023**

- |   |  |
|---|--|
| <input type="checkbox"/> <b>Community Relations &amp; Advocacy Committee</b>  | <input type="checkbox"/> <b>Faith-Based Outreach Committee</b>     |
| <input checked="" type="checkbox"/> <b>Planning &amp; Oversight Committee</b> | <input type="checkbox"/> <b>Finance &amp; Operations Committee</b> |
| <input type="checkbox"/> <b>Committee of the Whole</b>                        | <input type="checkbox"/> <b>General Meeting</b>                    |

**Topic:** The Ohio School Wellness Initiative (OSWI)

**Contractual Parties:** Educational Service Center (ESC) of Northeast Ohio

**Term:** July 1, 2023 to June 30, 2024

**Funding Sources:** Ohio Department of Mental Health and Addiction Services (OhioMHAS)

**Amount:** \$110,000

- New Program**     
  **Continuing Program**     
  **Expanding Program**     
  **Other:**

**Service Description:**

- Ohio Department of Mental Health and Addiction Services (OhioMHAS) has allocated a salaried position for the Ohio School Wellness Initiative called School Behavioral Health and Wellness Coordinator (SBHWC) in the amount of \$55,000 per hire.
- Cuyahoga County has been approved for two (2) hires, resulting in a total allocation of \$110,000.
- The SBHWC will provide systematic approaches to support behavioral health promotion, prevention, early identification, intervention, referral processes, and guided support services for K-12 students who are exhibiting a range of substance use, mental and behavioral health risk factors.
- The positions also provide resources, online training, and guidance related to processes within the schools and with continuous improvement strategies for services to students.

**Background Information:**

- The Ohio School Wellness Initiative (OSWI) was designed to explore, implement, and sustain a full continuum of care including prevention, early intervention, and treatment practices for K-12 students within local districts who adopt student assistance programs (SAP), multi-tiered systems of support, and staff wellness frameworks.
- The cornerstone of the OSWI is the development of an Ohio Model SAP that can serve as a best practice standard for Ohio's K-12 schools.

**Number of Individuals to be Served:**

- In CY2024, services will be provided to Euclid City School District and serve approximately 500 students and staff through coordination and linkage to behavioral health services, resources and trainings.

**Funding Use:**

- Funds will support the hire of two full-time School Behavioral Health & Wellness Coordinators to benefit school-age children attending Euclid City School District.

**Client & System Impact:**

- Provide systematic approaches to support behavioral health promotion, prevention, early identification, intervention, referral processes, and guided support services for K-12 students who are exhibiting a range of substance use, mental and behavioral health risk factors.
- Provide resources, online training, and guidance related to school board policy, staff development, program awareness, internal referral process, problem-solving team and case management, direct services to students, cooperation and collaboration, integration with other school-based programs, program evaluation, and continuous improvement strategies.

<p><b>Metrics</b> <i>(How will goals be measured)</i></p>	<p>The School Behavioral Health &amp; Wellness Coordinators (SBHWC) at Euclid City School District will provide coordination and linkage for a total of 500 students, teachers/staff. Of those:</p> <ul style="list-style-type: none"> <li>• Number of students linked to KNOW ABUSE programming</li> <li>• Number of staff linked to Youth Mental Health First Aid training</li> <li>• Number identified for SAP Team</li> <li>• Number linked to grief support</li> <li>• Number students linked to BRIDGE re-entry program</li> </ul>
<p><b>Evaluation/ Outcome Data</b> <i>(Actual results from program)</i></p>	<p>The School Behavioral Health &amp; Wellness Coordinators (SBHWC) at Euclid City School District provided coordination and linkage for a <b>total of 547 people served (334 Students, 187 Teachers/Staff and 26 Parents/Guardians)</b>. Of those:</p> <ul style="list-style-type: none"> <li>• 121 students were linked with KNOW ABUSE programming</li> <li>• 47 staff were linked to Youth Mental Health First Aid training</li> <li>• 29 (11 students, 11 parents, 7 staff) identified for SAP Team</li> <li>• 16 (4 students, 12 staff) were linked to grief support</li> <li>• 2 students linked to BRIDGE re-entry program</li> </ul>

**Recommendation to Board of Directors from Board Staff and/or from Board Committee(s):**

- To accept funding from OhioMHAS for prevention services for the Ohio School Wellness Initiative in the amount of \$110,000 for SFY2024 (July 1, 2023 through June 30, 2024) and to contract with the Northeast Ohio Education Service Center to implement the program.

**Agenda Process Sheet**  
**Date: June 14, 2023**

- |   |  |
|---|--|
| <input type="checkbox"/> <b>Community Relations &amp; Advocacy Committee</b>  | <input type="checkbox"/> <b>Faith-Based Outreach Committee</b>     |
| <input checked="" type="checkbox"/> <b>Planning &amp; Oversight Committee</b> | <input type="checkbox"/> <b>Finance &amp; Operations Committee</b> |
| <input type="checkbox"/> <b>Committee of the Whole</b>                        | <input type="checkbox"/> <b>General Meeting</b>                    |

**Topic:** System of Care Treatment & Recovery Services for Youth (System of Care)

**Contractual Parties:** Catholic Charities  
OhioGuidestone

**Term:** July 1, 2023 – June 30, 2024

**Funding Source(s):** Ohio Department of Mental Health and Addiction Services (OhioMHAS)

**Amount:** \$215,796 – Total  
\$ 88,296 – Catholic Charities  
\$127,500 – OhioGuidestone

- New Program**     **Continuing Program**     **Expanding Program**     **Other**

**Service Description:**

- Catholic Charities’ Ohio Department of Youth Services (ODYS) Diversion and Reentry program provides intensive clinical counseling and case management services for youth ages 14 to 21 who are either detained or diverted. All clients receive assessment, care coordination, drug screening, and an individualized re-entry and/or relapse prevention plan. Additionally, licensed staff work with the client to identify and engage their family/caregiver in services to assist with adherence to parole or diversion requirements. The program also provides clients with linkage to psychiatric services and resources related to employment/career development, education, and housing.
- OhioGuidestone’s Transitional Age Community Treatment (TACT) program is designed to provide interdisciplinary support for youth ages 16 to 25 with persistent behavioral symptoms and complex needs who reside within the community or are transitioning from out-of-home placements like hospitals, residential treatment, or juvenile correctional facilities. TACT works to reduce symptoms and progress toward stability and independence through providing employment/vocation, SUD, and peer support services.

**Background Information:**

- The System of Care Program is a collaborative effort between the Ohio Department of Mental Health and Addiction Services (OhioMHAS) and the Ohio Department of Youth Services (ODYS) to provide care coordination and linkage for youth and young-adults ages 14 to 25 re-entering the community from juvenile correctional institutions or other out-of-home placements.

**Number of Individuals to be served:**

- Approximately 25 clients will be served by Catholic Charities, and 50 clients by OhioGuidestone.



**Funding Use:**

- To fund Catholic Charities and OhioGuidestone for the provision of behavioral health services, care coordination and linkage for clients re-entering the community from out of home placements.

**Client & System Impact:**

- Reduce behavioral symptoms in effort to progress toward stability and independence.
- Prevent homelessness.
- Avoid or eliminate court involvement.
- Prevent or reduce admissions to out-of-home placements.

<p><b>Metrics</b> <i>(How will goals be measured)</i></p>	<p><b>Catholic Charities projects to meet the following measures:</b></p> <ol style="list-style-type: none"><li>1. <u>80% of youth released from an ODYS institution</u> will successfully engage in ODYS Aftercare Program services.</li><li>2. <u>60% of youth</u> will maintain sobriety from drugs &amp; alcohol at discharge.</li><li>3. <u>80% of youth</u> will have no new legal charges upon being discharged.</li><li>4. <u>85% of discharged clients</u> will report satisfaction with services on surveys.</li></ol> <p><b>OhioGuidestone projects to meet the following measures:</b></p> <ol style="list-style-type: none"><li>1. <u>60% of discharged clients and families</u> will report satisfaction with services</li></ol>
<p><b>Evaluation/ Outcome Data</b> <i>(Actual results from program)</i></p>	<p>In SFY 23, July 1<sup>st</sup> – March 31<sup>st</sup>, Catholic Charities <b><u>served eleven (11) youth in ODYS</u></b> prior to their release. <b><u>12 clients were served</u></b> in the ODYS Aftercare program. Of those:</p> <ol style="list-style-type: none"><li>1. <u>11 youth released from an ODYS institution</u> were successfully engaged in the ODYS Aftercare Program services.</li><li>2. <u>9 youth</u> maintained sobriety from drugs and alcohol at discharge.</li><li>3. <u>10 youth</u> discharged with no new legal charges.</li><li>4. <u>100% of discharged clients and families</u> reported satisfaction with services.</li></ol> <p>In SFY23, July 1<sup>st</sup> - March 31<sup>st</sup>, OhioGuidestone’s TACT Team <b><u>served 42 newly enrolled clients</u></b> and <b><u>51 clients were discharged</u></b>. Of those:</p> <ul style="list-style-type: none"><li>• <u>94% (48 of 51) of discharged clients</u> reported satisfaction with services.</li></ul>

**Recommendation to Board of Directors from Board Staff and/or from Board Committee(s):**

- To accept the System of Care funding from OhioMHAS in the amount of \$215,796 for July 1, 2023 through June 30, 2024 and contract with the following organizations:
  - Catholic Charities - \$88,296
  - OhioGuidestone - \$127,500



**Agenda Process Sheet**  
**Date: June 14, 2023**

- |   |  |
|---|--|
| <input type="checkbox"/> <b>Community Relations &amp; Advocacy Committee</b>  | <input type="checkbox"/> <b>Faith-Based Outreach Committee</b>     |
| <input checked="" type="checkbox"/> <b>Planning &amp; Oversight Committee</b> | <input type="checkbox"/> <b>Finance &amp; Operations Committee</b> |
| <input type="checkbox"/> <b>Committee of the Whole</b>                        | <input type="checkbox"/> <b>General Meeting</b>                    |

**Topic:** OhioMHAS Crisis Funding: Children’s Crisis Stabilization and Residential Services

**Contractual Parties:** OhioGuidestone

**Term:** July 1, 2023 through June 30, 2024

**Funding Source(s):** Ohio Department of Mental Health and Addiction Services (OhioMHAS) Crisis Funds

**Amount:** \$462,641 – SFY23 Crisis Flex Allocation  
\$ 50,000 – SFY23 Crisis Infrastructure Allocation  
 \$512,641 – Total

- New Program**      **Continuing Program**      **Expanding Program**      **Other** \_\_\_\_\_

**Service Description:**

- Provision of approximately three crisis stabilization residential treatment beds at OhioGuidestone.
- Target population are youth ages 6 through 18 years who require intensive stabilization, assessment, intervention, and treatment in a residential setting with parents/guardians who are involved in treatment and plan to return home upon discharge.
- Length of stay can be from 24 hours up to 90 days. Provides 24/7 supervision and intensive, individualized, therapeutic services for mental health and co-occurring substance abuse needs.

**Background Information:**

- OhioMHAS provided Crisis Flex and Crisis Infrastructure funds to the Board starting in July 2019 to enhance the Board’s crisis continuum.
- Crisis Flex and Crisis Infrastructure funds were allocated to the ADAMHS Board to help meet the needs of individuals and families who are experiencing a behavioral health crisis in the community to access residential level of treatment.

**Number of Individuals to be served:**

- Anticipate serving 12 clients in residential treatment depending on the length of stay.

**Funding Use:**

- To provide crisis stabilization and residential treatment beds for Cuyahoga County children and adolescents.

**Client & System Impact:**

- Decrease and divert children from presenting at emergency room or psychiatric hospitals.
- Decrease and divert families utilizing law enforcement to manage crisis situations with youth.
- Decrease the number of youths admitted to out of county residential treatment.
- Decrease the number of families who relinquish custody to the Department of Children and Family Services (DCFS) to access residential treatment.

<p><b>Metrics</b> <i>(How will goals be measured)</i></p>	<p><b>In SFY 2024, <u>approximately 12 clients</u> will be served by OhioGuidestone in the Residential Treatment Bed program. Of those:</b></p> <p><b><u>50% of clients at discharge</u> will be considered successful discharges as reported by provider and will take into consideration the following:</b></p> <ul style="list-style-type: none"> <li>• Return home to their parent/guardian.</li> <li>• Fewer risk behaviors as measured by a reduced number of critical incident reports during residential treatment.</li> </ul>
<p><b>Evaluation/ Outcome Data</b> <i>(Actual results from program)</i></p>	<p><b>In the first three quarters of SFY 2023, from July 1, 2022 through March 31, 2023, <u>12 clients</u> were served by OhioGuidestone in the Residential Treatment Bed program.</b></p> <p><b><u>There were 6 clients discharged</u> and 10 clients completed the Patient Reported Outcome Measures (PROMs). Of those:</b></p> <ul style="list-style-type: none"> <li>• 6 of 6 (100%) were discharged successfully.</li> </ul>

**Recommendation to Board of Directors from Board Staff and/or from Board Committee(s):**

- To approve use of Crisis Flex and Crisis Infrastructure Funding to contract with OhioGuidestone for Children’s Crisis Stabilization and Residential Treatment in the amount of \$512,641 for the period July 1, 2023 through June 30, 2024.



**Agenda Process Sheet**  
**Date: June 14, 2023**

- |   |  |
|---|--|
| <input type="checkbox"/> <b>Community Relations &amp; Advocacy Committee</b>  | <input type="checkbox"/> <b>Faith-Based Outreach Committee</b>     |
| <input checked="" type="checkbox"/> <b>Planning &amp; Oversight Committee</b> | <input type="checkbox"/> <b>Finance &amp; Operations Committee</b> |
| <input type="checkbox"/> <b>Committee of the Whole</b>                        | <input type="checkbox"/> <b>General Meeting</b>                    |

**Topic:** Allocation of Ohio Department of Mental Health and Addiction Services Pass-Through Funding for Substance Abuse Prevention and Treatment (SAPT) Services

**Contractual Parties:** Provider Agencies Identified Below

**Term:** July 1, 2023 to June 30, 2024

**Funding Source(s):** Ohio Department of Mental Health and Addiction Services (OhioMHAS) Federal SAPT, State GRF Funds and ADAMHS Board

**Amount:** \$2,561,817 – Total  
 \$2,420,208 – Federal SAPT and State GRF from OhioMHAS  
 \$ 141,609 – ADAMHS Board

- New Program**      **Continuing Program**      **Expanding Program**      **Other**

**Service Description:**

- Acceptance and allocation of pass through funding received from the Ohio Department of Mental Health and Addiction Services for State Fiscal Year 2023 to the various provider agencies as itemized below.

**Background Information:**

- The Ohio Department of Mental Health and Addiction Services (OhioMHAS) issues “Pass-Through” Notice of Awards to the ADAMHS Board of Cuyahoga County for various programs each fiscal year.
- The contracts are as follows:

<u>Provider</u>	<u>Program Description</u>	<u>Contract Amount</u>
<b>Catholic Charities Corporation</b>	Hispanic Women’s Treatment	59,701
<b>Catholic Charities Corporation</b>	Juvenile Treatment Alternatives to Street Crime (TASC)	232,102
<b>Cleveland UMADAOP</b>	AKOMA Women’s Treatment	115,556
<b>Community Assessment &amp; Treatment</b>	Therapeutic Community	157,570
<b>Cuyahoga County Court of Common Pleas</b>	Drug Court	220,500
<b>Cuyahoga County Court of Common Pleas</b>	TASC	810,006

<b>Hispanic UMADAOP</b>	CASA Maria Women's Treatment	79,813
<b>Hitchcock Center for Women</b>	Women's Treatment	378,882
<b>New Directions</b>	Female Adolescent Treatment	124,201
<b>Recovery Resources</b>	Women's Program	30,365
<b>Recovery Resources</b>	Gambling Treatment & Prevention	75,000
<b>Signature Health, Inc</b>	ORCA House Women's Treatment	157,500
<b>Women's Recovery Center</b>	Women's Treatment	120,621
<b>TOTAL</b>		<b>\$2,561,817</b>

- **Note: all listed programs are 100% state/federal funded with the exception of:**
  - Community Assessment & Treatment (Therapeutic Community) - \$59,019 of the \$157,570 contract amount is ADAMHS Board funded.
  - Cuyahoga County Court of Common Pleas (Drug Court) - \$82,590 of the \$220,500 contract amount is ADAMHS Board funded.

**Program and Outcome Information:**

- Attached are specific program narratives identifying Program and Performance information for each of the programs.

**Recommendation to Board of Directors from Board Staff and/or from Board Committee(s):**

- For the Board of Directors to accept the amount of \$2,420,208 for the Federal and State pass through programs from OhioMHAS and enter into contracts totaling \$2,561,817 with the agencies identified above for services for the time period July 1, 2023 through June 30, 2024.

# Catholic Charities Corporation

## Hispanic Women’s Program

**Number to be Served:** 44

**Program Description:** This non-intensive, culturally specific outpatient program for 44 adult Hispanic women provides diagnostic assessment, case management, and individual and group counseling to help clients abstain from alcohol and other drugs with a priority on pregnant women. Changes in behavior will include becoming self-sufficient, reuniting with children, obtaining employment, attending school, and securing stable housing. One bilingual women’s counselor and one bilingual case manager will provide services in the Hispanic community.

**Program/Service Goals for the Women’s Program for SFY 2023:**

To assess and provide outpatient treatment to Hispanic Women in order to facilitate and support recovery by:

- a. Stabilizing behavioral health symptoms.
- b. Connect women to social support systems to improve their social connectedness

<p><b>Metrics</b> <i>(How will goals be measured)</i></p>	<ol style="list-style-type: none"> <li>1. Abstinence: 70%</li> <li>2. Social Connectedness: 70%</li> <li>3. Treatment engagement: treatment initiated within 14 days of completion of assessment - desired target 90%</li> <li>4. Retention: clients that complete treatment without rejecting services - desired target 70%.</li> <li>5. Client satisfaction: 70% or more clients satisfied that their needs are met and the results of treatment are satisfying</li> </ol>
<p><b>Evaluation/ Outcome Data</b> <i>(Actual data from program)</i></p>	<p>In the first half of SFY2023 (July 1, 2022 – December 31, 2022):</p> <ul style="list-style-type: none"> <li>• 15 clients served.</li> <li>• 12 were successfully discharged.</li> <li>• 0 were unsuccessfully discharged.</li> <li>• 12 remained abstinent after discharge.</li> </ul>

# Catholic Charities Corporation

## Juvenile TASC Program

Number to be Served: 135

**Program Description:** The Catholic Charities Juvenile TASC program is a central intake, assessment and case management service for youth and families referred by the juvenile justice system in Cuyahoga County and the greater Cleveland area.

**Program/Service Goals for the Juvenile TASC Program for SFY 2023:**

To assess and case manage Juvenile Justice involved youth to facilitate and support recovery and enhance home & community functioning by:

- a. Stabilizing behavioral health symptoms.
- b. Preventing ongoing/elimination of involvement with the juvenile justice system.
- c. Improved familial relationships to support recovery and re-integration.

<b>Metrics</b> <i>(How will goals be measured)</i>	In SFY 2023, out of the projected 135 youth to be served: <ul style="list-style-type: none"><li>1. Seventy percent (70%) will have a negative drug screen.</li><li>2. Seventy percent (70%) will have a negative alcohol screen.</li><li>3. Seventy percent (70%) will not recidivate (return to incarceration or detention).</li><li>4. Seventy percent (70%) will be maintained in treatment with family engagement.</li><li>5. Seventy percent (70%) will complete treatment successfully as defined by: abstinence at discharge, engagement in treatment, no recidivism and family engagement.</li></ul>
<b>Evaluation/ Outcome Data</b> <i>(Actual data from program)</i>	SFY 2023 Outcome Data 122 Actual Clients Served YTD: <ul style="list-style-type: none"><li>1. Abstinence (illicit drugs): 67%</li><li>2. Abstinence (alcohol): 96%</li><li>3. No Recidivism: 80%</li><li>4. Retention: 65%</li><li>5. Successful Discharge: 67 %</li></ul>

# Cleveland UMADAOP

## AKOMA Women's Program

**Number to be Served:** 50

**Program Description:** The AKOMA women's program will provide cultural/gender specific pre-treatment and recovery support services to women who are struggling with addiction and women who are new in recovery and in need of recovery supports. Primary service strategies include the following 1) developing and implementing recovery support activities; 2) creating opportunities for healthy social interactions between newly recovering women and women with sustained recovery; 3) creating opportunities for building relationships between women struggling with addiction and women in the recovery community; 4) creating safe environments for women in recovery to reside, work, and to participate in wholesome life activities; and 5) promote the celebration of women in recovery.

**Program/Service Goals for SFY 2023:**

- Participant will demonstrate an understanding of the impact of substance use on self, family and society. (NOM: Abstinence)
- Participant will identify people, places and things that interfere with recovery and design a plan to recognize, avoid and cope. (NOM: Social Connectedness)

<b>Metrics</b> <i>(How will goals be measured)</i>	<ol style="list-style-type: none"> <li>1. Abstinence: 81.82% will self-report abstinence at 30, 90, and 180-day intervals.</li> <li>2. Social connectedness: 84.62% of clients will self-report their ability to recognize and deal with relapse triggers.</li> </ol>
<b>Evaluation/ Outcome Data</b> <i>(Actual data from program)</i>	<p>In the first half of SFY 23 (July 1, 2022 – December 31, 2023):</p> <ul style="list-style-type: none"> <li>• 118 Number of clients served by program.</li> <li>• 0 Number of clients completed the program, clients are actively involved in the program.</li> <li>• 0 Number of clients who did not complete program, there were no clients who left or were terminated from the program.</li> </ul>



# Community Assessment and Treatment Services

## Therapeutic Community Program

**Number to be Served:** 100

**Program Description:** Provide evidence-based practices of cognitive-behavioral therapy. The program integrates the core components of a therapeutic community with the essential evidence based residential treatment program practices. Clients are encouraged to think of each other as family and to care for one another's well-being.

**Program/Service Goals for the Therapeutic Community Program for SFY 2023:**

To assess and provide evidenced based practices to clients in order to:

- a. Remain abstinent
- b. Incur no new charges

<p><b>Metrics</b> <i>(How will goals be measured)</i></p>	<ul style="list-style-type: none"> <li>• Total number of clients in program during the reporting period</li> <li>• Total number of clients discharged from the program.</li> <li>• Number of clients who successfully completed the program.</li> <li>• Number of clients who were unsuccessfully discharged.</li> <li>• Number of clients arrested while in the program.</li> <li>• Number of clients committed to DRC</li> </ul>
<p><b>Evaluation/ Outcome Data</b> <i>(Actual data from program)</i></p>	<p>In the first half of SFY 23 (July 1, 2022 – December 31, 2022):</p> <ul style="list-style-type: none"> <li>• Total number of clients in program during the reporting period: 111</li> <li>• Total number of clients discharged from the program: 51</li> <li>• Number of clients who successfully completed the program: 23</li> <li>• Number of clients who were unsuccessfully discharged: 28</li> <li>• Number of clients arrested while in the program: 3</li> <li>• Number of clients committed to ODRC: 0</li> </ul>

# Crossroads Health (dba New Directions)

## Female Adolescent Treatment Program

**Number to be Served:** 70

**Program Description:** The New Directions female adolescent residential program is one of only a few gender-specific residential treatment programs in Northeast Ohio, and one of the only that accepts pregnant adolescents. Clients are afforded the opportunity to address their substance use, co-occurring disorders, and trauma in a gender-responsive environment. Therapeutic activities, groups and individual sessions are geared to address common adolescent issues including relationships, managing feelings, trauma, sexual health, and co-occurring disorders. Academic and family programming includes school programs offered in half-day sessions twelve months a year; parent education; and individual and group family counseling.

**Program/Service Goals for SFY 2023:**

The primary goals/objectives of the program are abstinence and social connectedness. More specifically staff work with clients to achieve the following:

- Ability to verbalize understanding of addiction, relapse triggers and behavior changes needed for abstinence.
- Ability to verbalize and demonstrate understanding of changes necessary to sustain recovery.
- Development of recovery support system including establishment of social connectedness with positive role models that support recovery goals (sponsor, peer coach, mentor, etc.)
- Involvement in volunteer services/community services/faith-based support/12 step activities

<p><b>Metrics</b> <i>(How will goals be measured)</i></p>	<p>In SFY 2023, 70 youth will be admitted into the Female Residential Program and achieve the following Outcomes Measures:</p> <ol style="list-style-type: none"> <li>1. 85% will achieve abstinence</li> <li>2. 85% will achieve social connectedness</li> </ol>
<p><b>Evaluation/ Outcome Data</b> <i>(Actual data from program)</i></p>	<p>In SFY 2023 (July 1, 2022 – May 31, 2023) - 38 female clients were served in residential</p> <p>Of the 38 female clients:</p> <ol style="list-style-type: none"> <li>1. Six (6) are currently being served.</li> <li>2. Thirty-two (32) were discharged from treatment.</li> <li>3. Twenty-six (26) of the 32 who discharged (81%) achieved abstinence and social connectedness.</li> </ol>

# Cuyahoga County Corrections Planning Board

## Drug Court

**Number to be Served:** 215

**Program Description:** The Drug Court Program offers clinical assessment and case management services to non-violent, substance use disordered, adult offenders referred by the justice system. Case managers help clients modify their behaviors and/or conditions towards achieving the goals stated in their individual case plans. Case managers facilitate linkages to treatment, including medication assisted treatment, aid with accessing community resources to meet basic needs and communicate with involved parties through regular court hearings and team meetings in support of customer progress. Collaborative working relationships are maintained with various treatment agencies as well as Cleveland Municipal Court and Cuyahoga Common Pleas Court. Drug Court assists individuals who have a substance use disorder(s) and related legal system involvement to develop a sober lifestyle through a strategy that advances personal accountability, addresses criminal behaviors and encourages positive peer support.

**Program/Service Goals for SFY 2023:**

- Abstinence
- Recidivism (No new arrests)

<b>Metrics</b> <i>(How will goals be measured)</i>	<ul style="list-style-type: none"><li>• Total number of clients in program</li><li>• Number of referrals received</li><li>• Number of clients accepted into the program</li><li>• Number of clients who successfully graduated from the program</li></ul>
<b>Evaluation/ Outcome Data</b> <i>(Actual data from program)</i>	In the first half of SFY 22 (July 1, 2022 – December 31, 2022): <ul style="list-style-type: none"><li>• Had a total of 300 unduplicated clients served</li><li>• Received 127 referrals and accepted 62 clients into Cuyahoga County Drug Court Dockets</li><li>• 31 program participants successfully graduated from the Drug Court program</li></ul>

# Cuyahoga County Corrections Planning Board

## TASC

**Number to be Served:** 460

**Program Description:** Cuyahoga County TASC serves non-violent, adult offenders referred by the criminal justice system. TASC provides assessment, case management, and referral to community treatment providers and intensive outpatient treatment with drug testing to eligible individuals. The mission of TASC is to provide an objective and effective bridge between the criminal justice system and the treatment community. To this end, TASC participates in the justice system processing as early as possible by providing assessments and appropriate referrals of substance use disordered offenders to community treatment as an alternative to incarceration. To be eligible for TASC, individuals must be court involved and have a substance use disorder. Clients are referred to an appropriate level of care, either off-site to community providers or on-site for Intensive Outpatient Treatment or Non-Intensive Outpatient Treatment.

**Program/Service Goals for SFY 2023:**

- Abstinence.
- Recidivism (No new arrests)

<b>Metrics</b> <i>(How will goals be measured)</i>	<ul style="list-style-type: none"><li>• Number of individuals referred</li><li>• Number of assessments completed</li><li>• Linkage to services</li></ul>
<b>Evaluation/ Outcome Data</b> <i>(Actual data from program)</i>	In the first half of SFY 23 (July 1, 2022 – December 31, 2022): <ul style="list-style-type: none"><li>• 991 clients were referred to TASC</li><li>• 666 received assessments</li><li>• 215 clients have been linked to case management, 12 to IOP group treatment, 9 to non-IOP group treatment, 29 referred to a Community Based Correctional Facility, 137 recommended to linkage pending the outcome of their case, and 53 deemed not in need of linkage</li></ul>

# Hispanic UMADAOP

## CASA Maria

**Number to be Served:** 56 Women

**Program Description:** Hispanic UMADAOP offers a 30 to 40-day non-medical residential chemical dependency treatment program at Miguel Prieto Residential Treatment Center. The Center houses two programs: Casa MARIA (Women's Treatment) and Casa ALMA (Men's Treatment). The program at Casa MARIA (Making Abstinence, Recovery and Integrity our Aim) provides assessments, individual and group counseling, and didactic clinical services in a distinctly Hispanic/Latina therapeutic setting. Services incorporate: Motivational Interviewing, Minnesota 12 step Module, Family Systems Approach, Cognitive Therapy, and Strengths Prospective Approach which are used to address a multiplicity of addictions. Clients attend 12 step AA and NA meetings in the community that are gender specific. Hispanic UMADAOP's clients may also attend Latina 12 Step meetings that are conducted in Spanish. Facilitators are bilingual and bicultural. All written materials are available in both Spanish and English; and amenities such as meals, decorum, and cultural expressions create a Hispanic atmosphere at the treatment center.

### **Program/Service Goals for SFY 2023:**

During SFY 2021 the Miguel Prieto Treatment Services-Casa MARIA will provide bilingual/bicultural assessment, case management, crisis intervention, individual/group counseling, intensive outpatient, urinalysis, and room/board to Hispanic/Latina and other females struggling with addiction, multiple detox episodes, active probation or parole, low self-esteem and deficient coping skills. HUMADAOP will utilize Dialectical Behavior Therapy which is a cognitive-behavioral treatment approach with two key characteristics: a behavioral, problem-solving focus blended with acceptance-based strategies, and an emphasis on dialectical processes. The National Objective Measure is Abstinence. The objective is that participants will have and initiate a plan to avoid relapse. The activities include counseling and relapse prevention.

<b>Metrics</b> <i>(How will goals be measured)</i>	<ul style="list-style-type: none"><li>• Treatment Retention and Completion Success Rates across all programs: 50%</li><li>• Number of women who were admitted into the program.</li><li>• How many were successfully discharged.</li><li>• How many clients remained abstinent at discharge.</li></ul>
<b>Evaluation/ Outcome Data</b> <i>(Actual data from program)</i>	In the first half of SFY 23 (July 1, 2022 – December 31, 2022): <ul style="list-style-type: none"><li>• 7 women were admitted into the program</li><li>• 4 were successfully discharged</li><li>• 1 client remained abstinent at discharge</li></ul>

# Hitchcock Center for Women

## Residential Treatment for Women

**Number to be Served:** 300 Women

**Program Description:** Hitchcock Center for Women is a gender specific program serving women across the state of Ohio who have been diagnosed with the substance use disorders. The residential program is one of the few agencies that not only accepts pregnant women and accepts women with their children. The program is designed to treat adult women across the lifespan and is designed to address the unique issues of women. The women served come from a variety of referrals which include self-referral, criminal justice system including courts and reentry facilities, MAT providers, hospitals, and other community-based agencies. Services are centered on addressing the women’s substance use incorporating various best and evidenced based addiction treatment approaches including cognitive behavioral therapy (CBT); trauma informed care and motivational enhancement. Engagement with the 12Step community and other prosocial activities is strongly encouraged throughout treatment to reduce relapse potential and increase ongoing recovery.

Case management services are wrapped around the woman to assist with helping her to move through treatment into recovery and to address and eliminate any barriers to her successful outcomes.

**Program/Service Goals for SFY 2023:**

- Clients will remain abstinent from all mood-altering chemicals.
- Clients will engage in Substance Use Disorder treatment and the recovery process

<b>Metrics</b> <i>(How will goals be measured)</i>	<ol style="list-style-type: none"> <li>1. 50%* (150 of the 300 clients) will achieve abstinence.</li> <li>2. 50%* (150 of the 300 clients) will achieve social connectedness.</li> </ol>
<b>Evaluation/ Outcome Data</b> <i>(Actual data from program)</i>	<p>In the first half of SFY 23 (July 1, 2022 – December 31, 2023):</p> <ul style="list-style-type: none"> <li>• 162 female clients served in residential</li> <li>• 74 successfully discharged</li> <li>• 52 female clients unsuccessfully discharged</li> <li>• 74 remained abstinent at discharge</li> </ul>

# Recovery Resources, Inc.

## Women's Program

**Number to be served:** 60 Women

**Program Description:** Recovery Resources' Women and Families Services intensive outpatient (IOP) program serves adult women with substance abuse and trauma concerns. The program exists to address the mental health and chemical dependency issues of vulnerable women, who may have also experienced issues with past trauma and/or involvement with the Cuyahoga County Department of Children and Family Services. In addition to addiction treatment, women are offered diagnostic assessment, individual and group counseling, continuing care, linkage to supportive services and therapeutic programming for the children of the clients. During treatment, clients will increase awareness of the impact of their addiction and trauma, identify necessary behavior changes, learn how to avoid situations that interfere with recovery, and obtain social support through sober activities with the goal of abstinence. Clinicians are trained to engage members in successful recovery using evidence based best-practice curricula on trauma, substance abuse, coping skills, and parenting.

**Program/Service Goals for SFY 2023:**

- Clients will remain abstinent from all mood-altering chemicals 30 days prior to discharge.

<p><b>Metrics</b> <i>(How will goals be measured)</i></p>	<p>Metrics measured:</p> <ul style="list-style-type: none"> <li>• A number of clients were admitted to the program.</li> <li>• Number of women discharged unsuccessfully/did not complete program.</li> <li>• Number of clients successfully completing the program.</li> <li>• How many clients remained abstinent at discharge.</li> <li>• Abstinence (substance abuse) 30 days prior to discharge</li> </ul>
<p><b>Evaluation/ Outcome Data (Actual data from program)</b></p>	<p>In the first half of SFY 23 (July 1, 2022 – December 31, 2022):</p> <ul style="list-style-type: none"> <li>• 16 clients were served</li> <li>• 1 client was successfully discharged</li> <li>• 2 clients were unsuccessfully discharged</li> <li>• 1 remained abstinent at discharge</li> </ul>

# Recovery Resources, Inc. Gambling Treatment and Prevention

**Number to be served:** 25

**Program Description:** Recovery Resources' Problem Gambling Services Program, an Outpatient Program, serves adolescents, adults, and families struggling with problem and disordered gambling. Referrals are made by various community partners: hospitals, the criminal justice system, AOD treatment providers, mental health providers and the problem gambling helpline. Funding provides individuals with access to problem gambling prevention education, and problem gambling assessment and treatment. In addition to treating gambling disorders, the funding allows for the offering of counseling services to family members of disordered gamblers. All clients have access to a spectrum of services, including mental health counseling, psychiatric services, vocation rehabilitation services, and external supports.

**Program/Service Goals for SFY 2023:**

- Clients will limit time and/or money spent on gambling activities to reduce harm caused.

<b>Metrics</b> <i>(How will goals be measured)</i>	Metrics measured: Limit time and/or money spent on gambling activities to reduce, harm caused.
<b>Evaluation/ Outcome Data</b> <b>(Actual data from program)</b>	In the first half of SFY 23 (July 1, 2022 – December 31, 2023): <ul style="list-style-type: none"> <li>• 1,093 clients were screened</li> <li>• 42 clients were identified as problem gamblers</li> <li>• 4 clients received treatment</li> </ul>



# Women's Recovery Center-LCADA Way Women's Treatment Services

**Number to be Served:** 100 Women

**Program Description:** Women's Recovery Center provides services that address the unique and complex needs for alcohol and other drug treatment for women and their families. The Women's Recovery Center operates a morning and evening three phase Intensive Outpatient program to address the comprehensive recovery needs for women and families. Effective in September 2017, a third treatment curriculum was made available for women with afternoon hours and on-site childcare. The treatment curriculum is a minimum of 17 weeks and is comprised of Phase One - Intensive Outpatient. Phase Two is Relapse Prevention and Phase Three is Aftercare.

Women face barriers in seeking treatment services. This project specifically addresses the combination of addiction and safe and stable housing as well as components to treat medically indigent women. The Women's Recovery Center maintains a Memorandum of Understanding with the Domestic Violence and Child Advocacy Center to provide safe and emergency housing for women. The West Side Catholic Shelter provides shelter for women that are homeless. Both housing options work with clients for housing stabilization.

Having collaborated with Case Western Reserve University's School of Social, for five years to determine that women's long-term recovery is predicated on healthy and effective elements for and social connections for recovery. The collaborating partners were selected to offer emergency housing with long term housing integrated into the recovery process.

**Program/Service Goals for SFY 2023:**

- Abstinence
- Social connectedness

<b>Metrics</b> <i>(How will goals be measured)</i>	<p>Metrics measured:</p> <ul style="list-style-type: none"> <li>• 60% abstinence rate.</li> <li>• Number of women successfully completed the program.</li> <li>• Number of women who remained abstinent at discharge.</li> <li>• Number who remained abstinent at follow up</li> </ul>
<b>Evaluation/ Outcome Data</b> <i>(Actual data from program)</i>	<p>In the first half of SFY 23 (July 1, 2022 – December 31, 2022):</p> <ul style="list-style-type: none"> <li>• 100 women were served</li> <li>• 12 women successfully completed the program</li> <li>• 12 remained abstinent at discharge</li> <li>• 8 Number who remained abstinent at follow up</li> </ul>

## Signature Health (Previously ORCA House)

**Number to be Served:** 30 Women

**Program Description:** ORCA temporarily discontinued services in SFY2021 after the agency merged with Signature Health. They are currently working to resume providing specialized women's treatment services. Signature Health's Women's Program will provide Intensive Outpatient (IOP) in a Class 1 Residential setting. Additional services will include individual/group counseling, case management, crisis intervention, urinalysis and IOP 12 hours a week for 5 weeks. ORCA will provide Non-Intensive Aftercare services including group counseling which is provided for 2 hours a week for 12 weeks. Individual Counseling, Case Management, Drug Screening and Crisis Intervention are also provided in Aftercare.

Signature Health also provides family education. The family education counselor works with clients to address issues that may have been caused due to the client's substance use. The counselor also meets with the family members to educate the family on how the disease surfaces and what non-verbal cues may present themselves while supporting an individual with a SUD.

### **Program/Service Goals for SFY 2023:**

- Clients will remain abstinent from all mood-altering chemicals.
- Social connectedness

<b>Metrics</b> <i>(How will goals be measured)</i>	<ol style="list-style-type: none"><li>1. SAMSHA benchmark is that 50% of residential treatment discharges are successful.</li><li>2. SAMSHA benchmark is that 50% of outpatient treatment discharges are successful</li></ol>
<b>Evaluation/ Outcome Data</b> <i>(Actual data from program)</i>	In the first 6 months of SFY2023 (July 1, 2022-December 31, 2022) there were: <ul style="list-style-type: none"><li>• 0 clients were housed.</li><li>• 0 meet treatment goals</li><li>• 0 terminated unsuccessfully</li></ul>



**Agenda Process Sheet**  
**Date: June 14, 2023**

- |   |  |
|---|--|
| <input type="checkbox"/> <b>Community Relations &amp; Advocacy Committee</b>  | <input type="checkbox"/> <b>Faith-Based Outreach Committee</b>     |
| <input checked="" type="checkbox"/> <b>Planning &amp; Oversight Committee</b> | <input type="checkbox"/> <b>Finance &amp; Operations Committee</b> |
| <input type="checkbox"/> <b>Committee of the Whole</b>                        | <input type="checkbox"/> <b>General Meeting</b>                    |

**Topic:** Forensic Services Allocation

**Contractual Parties:** Murtis Taylor Human Services System

**Term:** July 1, 2023 through June 30, 2024

**Funding Sources:** Ohio Department of Mental Health and Addiction Services (OhioMHAS)

**Amount:** \$130,562

- New Program**     
  **Continuing Program**     
  **Expanding Program**     
  **Other**

**Service Description:**

- Murtis Taylor serves as the Forensic Monitor in Cuyahoga County for the purpose of monitoring clients found Not Guilty by Reason of Insanity (NGRI) and granted Conditional Release by the Cuyahoga County Common Pleas Court.
- The Forensic Monitor serves as the liaison between the entities involved in client care including the Conditional Release Unit (CRU), the Cuyahoga County Common Pleas Court and Northcoast Behavioral Healthcare (NBH).
- The Forensic Monitor role was formally created in 1996 as a result of House Bill 152 and became further defined with the enactment of Senate Bill 285, which became effective in 1997.
- The Forensic Monitor assesses client compliance with their individualized Conditional Release Plans, reporting updates to the courts and coordinating stabilization as needed.

**Background Information:**

- Conditional Release must be granted by the Judge giving the NGRI offender permission to live in the community under specific conditions, while being monitored by the Forensic Monitor and receiving intensive behavioral health services from the CRU.
- Forensic Monitoring consists of intensive community support, referral/linkage to ancillary support as well as facilitation of reports and updates to the courts and OhioMHAS.
- The Forensic Monitor and Conditional Release Unit transitioned from Recovery Resources to Murtis Taylor in May 2023.
- Murtis Taylor is the primary provider for Conditional Release Services including the Forensic Monitor and CRU in Cuyahoga County.

**Number of Individuals to be Served:**

- Murtis Taylor’s Forensic Monitor will monitor between 110 -125 clients in SFY 24. These clients will receive intensive community services via the CRU Team.

**Funding Use:**

- To provide Forensic Monitoring services for Cuyahoga clients determined NGRI and granted Conditional Release.

**Client & System Impact:**

- Clients determined NGRI will be monitored in the community (least restrictive setting) and receive ongoing intensive behavioral health services.

<b>Metrics</b> <i>(How will goals be measured)</i>	At least 50% of Conditional Release clients (being monitored by the Forensic Monitor) in the community will have no increased risk to self and community safety as evidenced by maintaining CR status.
<b>Evaluation/ Outcome Data</b> <i>(Actual data from program)</i>	Between July 1, 2022 – May 31, 2023, 114 clients were monitored on Conditional Release having been found Not Guilty by Reason of Insanity. There were 8 revocations of Conditional Release status during this period.

**Recommendation to Board of Directors from Board Staff and/or from Board Committee(s):**

- To accept the amount of \$130,562 from the Ohio Department of Mental Health and Addiction Services (OhioMHAS) for Forensic Monitoring for the time period July 1, 2023 through June 30, 2024 and to enter into a contract with Murtis Taylor Human Services System.

**Agenda Process Sheet**  
**Date: June 14, 2023**

- |   |  |
|---|--|
| <input type="checkbox"/> <b>Community Relations &amp; Advocacy Committee</b>  | <input type="checkbox"/> <b>Faith-Based Outreach Committee</b>     |
| <input checked="" type="checkbox"/> <b>Planning &amp; Oversight Committee</b> | <input type="checkbox"/> <b>Finance &amp; Operations Committee</b> |
| <input type="checkbox"/> <b>Joint Planning &amp; Finance Committee</b>        | <input type="checkbox"/> <b>General Meeting</b>                    |

**Topic:** Problem Gambling Treatment and Prevention - Casino Grant

**Contractual Parties:** Recovery Resources

**Term:** July 1, 2023, to June 30, 2024

**Funding Source(s):** Ohio Department of Mental Health & Addiction Services (OhioMHAS)

**Amount:** \$415,215

- New Program**       **Continuing Program**       **Expanding Program**       **Other**

**Service Description:**

Funding from the Ohio Department of Mental Health & Addiction Services (OhioMHAS) is to support the continued growth and expansion of prevention and treatment services for problem and pathological gamblers in Cuyahoga County. This is accomplished in the following manner:

- Web based learning and educational opportunities for professionals, including probation officers, behavioral health and physical healthcare providers.
- Online screening tools to identify problem gambling behavior.
- Community awareness and engagement through coalition efforts, including the Problem Gambling Speakers Bureau, Problem Gambling Awareness Month and the Problem Gambling Symposium.
- Gambling prevention services to college and universities, Asian communities, youth and Substance Use Disorder (SUD) clients.
- Review applications and workbook for the Voluntary Exclusion Program (VEP) applicants.

**Background Information:**

- Since 2013, the ADAMHS Board has received funding from OhioMHAS and the former Ohio Department of Alcohol & Drug Addiction Services (ADAS) to provide support to Cuyahoga County in addressing problem gambling and other addictions.
- Also, since 2013, Recovery Resources has been the sole provider of these services, as they are certified to provide gambling prevention and treatment services for this target population.
- On March 1, 2020, Ohio started a new Casino/Racino Voluntary Exclusion Program (VEP). Individuals who have been signed up for the program for 1 year or 5 years may request removal from VEP. They are required to fill out an application and complete a workbook that educates them on responsible gambling behaviors and strategies. The individual must meet with a clinician who is qualified to treat clients with a Gambling disorder.

**Number of Individuals to be Served:**

- Approximately 18,000 individuals will be served in Fiscal Year 2024.

**Funding Use:**

- Funding will be utilized for the provision of gambling treatment and prevention services.
- For the Voluntary Exclusion program, the ADAMHS Board will reimburse the agency a flat fee of \$100 per applicant out of the Problem Gambling Allocation fund.

**Client & System Impact:**

- Increased capacity of professionals to identify and respond to problem gambling.
- Increased identification of behavioral health problems through online screening tools.
- Increased identification of problem gamblers and linkage to treatment.
- Increased community awareness on the issue of problem gambling.

<p><b>Metrics</b> <i>(How will goals be measured)</i></p>	<p><b>For Fiscal Year 2024, Recovery Resources projected to serve <u>20,500 individuals</u> through the Problem Gambling Treatment and Prevention Program, as measured by the following:</b></p> <ul style="list-style-type: none"><li>• <u>2,200 professionals</u> will be provided with information and respond to problem gambling.</li><li>• <u>14,300 individuals</u> will be provided with gambling information by means of media outreach.</li><li>• <u>2,200 individuals</u> will be engaged in gambling screens either online or as a function of behavioral health assessments.</li><li>• <u>1300 individuals</u> will be engaged through gambling coalition meetings and events.</li><li>• <u>85% of the projected 500 individuals</u> that participate in presentations will be able to identify risks associated with gambling</li></ul>
<p><b>Evaluation/ Outcome Data</b> <i>(Actual Results from program)</i></p>	<p><b>In the first 3 quarters of SFY 23 (July 1, 2022 – March 31, 2023), Recovery Resources served <u>52,444 individuals</u> through the Problem Gambling Treatment and Prevention Program. Of those:</b></p> <p><u>1,807 professionals</u> received information about identifying and responding to problem gambling. Of those:</p> <ul style="list-style-type: none"><li>• 1,284 professionals completed home study courses.</li><li>• 635 professionals participated in virtual live sessions.</li></ul> <p><u>46,398 individuals</u> received information via media outlets. Of those:</p> <ul style="list-style-type: none"><li>• 651 interacted with resource labels.</li><li>• 3,368 social media impressions (views)</li><li>• 7,000 were reached by means of radio outreach.</li><li>• 2,200 received information from local business awareness outreach.</li></ul> <p><u>2,260 individuals</u> completed a gambling screening either online or as a part of a behavioral health assessment.</p> <p><u>1,645 individuals</u> engaged in gambling coalition meetings and events.</p> <p><u>100% of 344 individuals</u> that participated in presentations were able to identify risks associated with gambling.</p>

**Recommendation to Board of Directors from Board Staff and/or from Board Committee(s):**

- To accept the amount of \$415,215 from OhioMHAS and to contract with Recovery Resources for the Problem Gambling Treatment and Prevention program for the period July 1, 2023, through June 30, 2024.

**Agenda Process Sheet**

**Date: June 14, 2023**

- |   |  |
|---|--|
| <input type="checkbox"/> <b>Community Relations &amp; Advocacy Committee</b>  | <input type="checkbox"/> <b>Faith-Based Outreach Committee</b>     |
| <input checked="" type="checkbox"/> <b>Planning &amp; Oversight Committee</b> | <input type="checkbox"/> <b>Finance &amp; Operations Committee</b> |
| <input type="checkbox"/> <b>Committee of the Whole</b>                        | <input type="checkbox"/> <b>General Meeting</b>                    |

**Topic:** Community Needs Assessment

**Contractual Parties:** RAMA Consulting

**Term:** September 1, 2023 through December 31, 2024

**Funding Source(s):** ADAMHS Board

**Amount:** \$113,207

- New Program**     **Continuing Program**     **Expanding Program**     **Other data/evaluation**

**Service Description:**

- RAMA Consulting will conduct a Community Needs Assessment to inform funding and program priorities for the ADAMHS Board. The Community Needs Assessment will include a review of existing and publicly available data to assess county demographic trends, service usage statistics, state and federal policy influences, benchmarking data, etc.; stakeholder interviews, surveys and focus groups; working groups; and a final report presented to the ADAMHS Board of Directors.
- *See the included proposal for additional details.*

**Background Information:**

- The ADAMHS Board conducts a Community Needs Assessment every three to five years, to ensure the local public system for mental health, addiction and recovery services continues to adapt to ever-changing and high-intensity demands, and that constrained resources are allocated appropriately. The assessments assist the Board in identifying areas of greatest need for client services for planning, funding, evaluating, and advocacy purposes.
- The Ohio Department of Mental Health and Addiction Services (OhioMHAS), as well as general evaluation standards, suggest that local Boards conduct a thorough Needs Assessment approximately every five years.
- The last ADAMHS Board Community Needs Assessment was completed on May 15, 2020, using data collected primarily from 2019. Staff requests a Needs Assessment based primarily on 2023 data, to provide the most up-to-date insights on emerging trends and continuing needs.

**Number of Individuals to be served:**

- N/A

**Funding Use:**

- Funds will be used to engage RAMA Consulting to conduct a comprehensive Needs Assessment.



**Client & System Impact:**

- A comprehensive Needs Assessment can impact the Board’s current and potential clients.

<b>Metrics</b> <i>(How will goals be measured)</i>	<ul style="list-style-type: none"><li>• Deliverables specified in the included proposal.</li></ul>
<b>Evaluation/ Outcome Data</b> <i>(Actual results from program)</i>	<ul style="list-style-type: none"><li>• N/A</li></ul>

**Recommendation to Board of Directors from Board Staff and/or from Board Committee(s):**

- Request approval by the Board of Directors to contract with RAMA Consulting for the amount of \$113,207 to conduct a comprehensive Community Needs Assessment.



## ADAMHS BOARD OF CUYAHOGA COUNTY

### 2024 Community Needs Assessment

#### *Initial Approach Outline*

The ADAMHS Board of Cuyahoga County (ADAMHSCC) will be conducting a community needs assessment, to identify the emerging needs for mental health and substance use disorder treatment and recovery support services in Cuyahoga County. RAMA Consulting proposes an approach to this assessment process that is fully informed by the lived experiences of the community and provides ADAMHSCC with actionable information and recommendations for future priorities and service enhancements.

#### **Project Kickoff (November 2023)**

- Confirm project goals and timelines.
- Conduct stakeholder analysis and Identify learning questions.

#### **LEARNING PHASE (January – April 2024)**

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- **Existing Data Collection**
  - Utilize publicly available data as well as ADAMHSCC/partner data to assess county demographic trends, service usage statistics, state and federal policy influences, benchmarking data, etc.
- **Systems-Level Stakeholders**
  - **Key Informant Interviews (up to 10)**
    - 1:1 interviews with systems-level stakeholders such as ADAMHSCC Board members, County officials; selected partners, BH Workforce Development Taskforce, etc.
- **ADAMHSCC Service Recipients**
  - **Consumer Survey (1)**
    - Survey will be targeted to ADAMHSCC service recipients and family members to gather information regarding experiences and unmet needs.
    - Respondents will be entered into a drawing to win a gift card
  - **Consumer Focus Groups (10)**
    - Focus groups with current ADAMHSCC recipients will be targeted to specific demographics (i.e. youth, LGBT, people of color, etc.) to provide further insight into the experiences of marginalized groups. The demographics will be identified during stakeholder analysis during the kickoff meeting.
    - Focus group participants will be provided a gift card as recognition of their time.
- **ADAMHSCC Providers**
  - **Provider Survey (1)**
    - One survey will be targeted to ADAMHSCC providers (leadership and line staff) to understand service trends, gaps, and opportunities for improvements.

- **Provider Focus Groups (5)**
  - Focus groups with representatives from provider agencies to gather further insight into current system strengths, weaknesses, and upcoming needs and opportunities.
- **General Cuyahoga County Community**
  - **Community Survey (1)**
    - This survey will capture data from individuals who do not currently use ADAMHSCC services to identify community perceptions about mental health and addiction services, potential barriers to accessing services, and community priorities.
    - RAMA will work to promote the survey through broad channels such as social media, paid ads, community organizations, etc.
    - Respondents will be entered into a drawing to win a gift card to encourage broad participation.
- The Learning Phase will conclude with a **Key Themes Report** synthesizing the data and identifying key themes to be further explored during the Assessment Phase.

#### ASSESSMENT PHASE (April – June 2024)

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- **Community Needs Assessment Workgroup**
  - RAMA will convene a workgroup of 12-15 key stakeholders to provide feedback on the assessment process and help develop recommendations based on the data analysis.
  - The Workgroup will meet three times between April and June 2024.
  - The Workgroup should include representation of service providers and consumers.
- **Stakeholder Summit (May 2024)**
  - RAMA will host a day-long Stakeholder Summit, comprised of systems-level stakeholders, service providers, and consumers.
  - Summit participants will work to develop recommendations, priorities, and opportunities for synergy based on the data and themes identified during the learning phase.
  - The Assessment Workgroup will review the results of the summit to identify final priorities and recommendations.

#### DOCUMENTATION PHASE (July 2024)

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- **Final Report**
  - RAMA will develop an action-oriented report and accompanying presentation, for both internal and external stakeholders.
  - RAMA will facilitate a final presentation to the Board to review process and recommendations.

**BUDGET PROPOSAL**

RAMA proposes a deliverable based budget as shown below. General & administrative expenses will be billed upon execution of the contract with the remaining fees due as each deliverable is completed. Out-of-pocket expenses are estimated and negotiable. Actual expenses will be billed as incurred.

<b>PROPOSED BUDGET</b>		
<b>Activities</b>	<b>Deliverable</b>	<b>COST</b>
<b>Submission of Final Workplan and Project Schedule</b>		<b>INCLUDED</b>
<b>Learning Phase:</b> Environmental Scan & Review of Existing Data Stakeholder Engagement Plan Protocol Development Implement Engagement Plan Data Aggregation Key Themes Report	<b>Complete Stakeholder Engagement</b>	\$41,625
	<b>Key Themes Report</b>	\$8,100
<b>Assessment Phase</b> Convene Workgroup Workgroup Meetings Stakeholder Summit	<b>Complete all Assessment Phase Meetings</b>	\$16,192
<b>Documentation Phase</b> Final Needs Assessment Report Final Presentation	<b>Final Presentation</b>	\$20,194
<b>RAMA General &amp; Administrative Expense (18%)</b>		\$15,500
<b>Out of pocket Expenses (estimates provided below)</b>		\$11,596
<b>Total Budget</b>		<b>\$113,207</b>

<b>Out-of-Pocket Expenses</b>	<b>Cost</b>	<b>Assumptions</b>
Consumer Survey Incentives	200	Raffle, 10 @ \$20 gift cards
Consumer Focus Group Incentives	300	100 @ \$30 gift cards
Community Survey Incentives	200	Raffle, 10 @ \$20 gift cards
Focus Group Supplies	100	consumer focus groups: Food; childcare?
Summit Rental Space	2500	
Summit Food	2250	Box lunches (\$15 per/estimate 150 People)
Travel - Mileage	1846	10 trips total (one car)
Report Printing	3000	estimate \$30 per based on # of pages and 100 copies
Survey Promotion Costs	1200	Paid FB ads
<b>Total Expenses</b>	<b>\$ 11,596</b>	

## **BUDGET NARRATIVE**

### **Deliverable based budget includes the following:**

1. Wages calculated at consultant rates, which include fringe benefits and all overhead costs
2. Hours calculated are inclusive of all time related to correspondence/meetings, data review and analysis, tool development, planning session coordination and facilitation, report development and dissemination and other tasks as required by the project approach
3. Supplies for meeting materials for planning sessions and focus groups (face-to-face versus virtual meeting costs have been factored in)
4. Design of reports and cost to produce materials for engagement activities
5. Other General and Administrative costs which include direct project costs such as project meeting support and administrative overhead

# PROBATIONARY PERIOD REVIEW FOR NEW PROGRAMS (5-MONTH REVIEW)



Woo Jun, Director of Risk Management  
June 2023

1

## Probationary Period Policy

- Summary of the Probationary Period Policy
  - 6-month probation – allows the ADAMHS Board to ensure success of new programs by more frequent monitoring and give technical assistance
    - Remove probationary status
    - Extend probationary period
    - Recommend to terminate the program
  - For CY2023, we have 12 new programs, of which 4 are run by new providers



2


Probationary Period Review for New Programs	
Provider Name: Click or tap here to enter text.	Program Name: Click or tap here to enter text.
<input type="checkbox"/> 2-Month Review <input type="checkbox"/> 5-Month Review <input type="checkbox"/> 8-Month Review (if probation is extended)	
1. The Provider has not deviated from its intended scope in implementing this program. (i.e., changes in program services, location, etc.)	
<input type="checkbox"/> Agree <input type="checkbox"/> Disagree If you 'Disagree' with this statement, please provide an explanation. Click or tap here to enter text.	
2. The Provider has made progress in hiring staff or has staff in place to implement the program.	
<input type="checkbox"/> Agree <input type="checkbox"/> Disagree If you 'Disagree' with this statement, please provide an explanation. Click or tap here to enter text.	
3. The Provider submits timely program reports. (Compliance to provide feedback separately)	
<input type="checkbox"/> Agree <input type="checkbox"/> Disagree If you 'Disagree' with this statement, please provide an explanation. Click or tap here to enter text.	
4. The Provider attends all meetings related to this program.	
<input type="checkbox"/> Agree <input type="checkbox"/> Disagree If you 'Disagree' with this statement, please provide an explanation. Click or tap here to enter text.	
5. The Provider communicates all relevant material issues in a timely manner regarding the program.	
<input type="checkbox"/> Agree <input type="checkbox"/> Disagree If you 'Disagree' with this statement, please provide an explanation. Click or tap here to enter text.	
6. The Provider does not have any apparent administrative irregularities. (i.e., difficult approval process, many changes in a short period of time, move office all of a sudden, high turnover of non-program staff, etc.) (Compliance to provide feedback separately)	
<input type="checkbox"/> Agree <input type="checkbox"/> Disagree If you 'Disagree' with this statement, please provide an explanation. Click or tap here to enter text.	
7. The Provider does not have any conflict of interest that became apparent since the RFP process.	
<input type="checkbox"/> Agree <input type="checkbox"/> Disagree If you 'Disagree' with this statement, please provide an explanation.	
	Click or tap here to enter text.
	8. The Provider is submitting accurate and timely invoices or claims in GOSH. (Finance to provide feedback separately)
	<input type="checkbox"/> Agree <input type="checkbox"/> Disagree If you 'Disagree' with this statement, please provide an explanation. Click or tap here to enter text.
	9. The Provider is making progress in program implementation as determined by the metrics. (i.e., number of clients, etc.)
	<input type="checkbox"/> Agree <input type="checkbox"/> Disagree If you 'Disagree' with this statement, please provide an explanation. Click or tap here to enter text.
	10. The Provider is implementing this program with a strong commitment to diversity, equity, and inclusion (i.e., serving diverse clients, employing a diverse workforce, DEI training, etc.)
	<input type="checkbox"/> Agree <input type="checkbox"/> Disagree If you 'Disagree' with this statement, please provide an explanation. Click or tap here to enter text.
	11. Overall, the Provider is making good progress in implementing the program.
	<input type="checkbox"/> Agree <input type="checkbox"/> Disagree If you 'Disagree' with this statement, please provide an explanation. Click or tap here to enter text.
	12. Document any technical assistance given, if applicable. (Please be specific as possible)
	13. Corrective Action Plan (CAP), if applicable. (Please be specific as possible). Due Date of CAP:
	14. The ADAMHS Board's recommendation is the following:
	<input type="checkbox"/> As the Provider is making sufficient progress in implementing its program, the ADAMHS Board will continue to monitor its progress. (2-Month Review)
	<input type="checkbox"/> As the Provider is making sufficient progress in implementing its program, the ADAMHS Board will remove the probationary status. (5-Month Review & 8-Month Review)
	<input type="checkbox"/> As the Provider is <i>not</i> making sufficient progress in implementing its program, the ADAMHS Board will notify the Provider's CEO/Executive Director regarding the areas the program needs improvement. (2-Month Review)
	<input type="checkbox"/> As the Provider is <i>not</i> making sufficient progress in implementing its program, the ADAMHS Board will extend the probationary period for 3 months and notify the Provider's CEO/Executive Director the reasoning behind the extending of the probationary period. (5-Month Review)
	<input type="checkbox"/> As the Provider is <i>not</i> making sufficient progress in implementing its program, the ADAMHS Board will recommend to its Board of Director termination of the program. (5-Month Review & 8-Month Review)

3

# ADAMHS Board Recommendation

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- ADAMHS Board's Recommendation
  - 2-Month Review
    - Good progress – maintain monitoring schedule
    - Needs Improvement – Notice and Probationary Period Review sent to Executive Director/CEO
  - 5-Month Review
    - Remove probationary status
    - Extend probationary period for 90 days
    - Recommend termination to Board of Directors
  - 8-Month Review (if probation was extended)
    - Remove probationary status
    - Recommend termination to Board of Directors



**ADAMHS**  
BOARD OF CUYAHOGA COUNTY  
ALCOHOL, DRUG ADDICTION & MENTAL HEALTH SERVICES

4

## 2-Month Review Summary

2-Month Progress	# of Programs	Percentage
Sufficient Progress	11	91.67%
Needs Improvement	1	8.33%



5

## 5-Month Review Results

Provider	Program	5-Month Review
<b>Birthing Beautiful Communities</b>	Our Wellness Network	Remove Probation
Circle Health Services	Transportation	Remove Probation
<b>Community Medical Services/Premiere Care of Ohio</b>	Opioid Treatment Program	Remove Probation
Community Assessment & Treatment Services	Transportation	Remove Probation
Community Assessment & Treatment Services	Employment	Remove Probation
FrontLine Service	Housing First Client Assistance	Remove Probation
<b>It's Not a Moment. It's a Movement</b>	The Faith Movement	Remove Probation
Jordan Community Residential Center	Supported Employment	Remove Probation
Magnolia Clubhouse	Transportation	Remove Probation
The MetroHealth System	Psychiatric Emergency Department	Remove Probation
Northern Ohio Recovery Association	Crisis Intervention and Harm Reduction Services	Remove Probation
<b>Sister of Charity Health System</b>	Crisis and Recovery Services	Remove Probation



6



ANY  
QUESTIONS  
?

Woo Jun, [jun@adamhsc.org](mailto:jun@adamhsc.org) or (216) 509-9093