



**PLANNING & OVERSIGHT COMMITTEE
WEDNESDAY, FEBRUARY 8, 2023**

2012 West 25th Street, Cleveland, Ohio 44113 / United Bank Bldg. / Ohio Room – 6th Floor

Committee Mission Statement: *The Planning & Oversight Committee, in cooperation with all partners, advocates for and monitors programs, policies and practices which are continually improved to meet the needs of clients, their families, and the community.*

AGENDA

1. **Call to Order** – *Kathleen Kern-Pilch, MA, ATR-BC, LPC-S, Committee Chair*
2. **Public Comment on Agenda Items** – *Kathleen Kern-Pilch, MA, ATR-BC, LPC-S*
3. **Approval of Minutes:** January 11, 2023 – *Kathleen Kern-Pilch, MA, ATR-BC, LPC-S*
4. **MetroHealth Behavioral Health Hospital/Psychiatric Emergency Department Update** – *Maggie Tolbert, Assistant Chief Clinical Officer*
 - *Beverly Lozar, BSN, MPA, Vice President, Behavioral Health Hospital Operations, The MetroHealth System*
5. **Presentation:**
 - *Children's Residential Workforce Crisis – Erin DiVincenzo, Director of Prevention and Children's Behavioral Health Programs*
 - *Jennifer Blumhagen Yarham, MSSA, LISW-S, Executive Director, Applewood Centers and Associate Director, Wingspan Care Group*
 - *Jeffrey A. Lox, LISW-S, ACSW, Executive Director, Bellefaire JCB*
 - *Kiersten Watkins, Assistant Vice President of Program Administration, OhioGuidestone*
6. **Sponsorship of *The Impact of Police Use of Force on the Mental Health of the Black Community*** – \$75,000 (\$25,000 for Sponsorship & \$50,000 Pooled Funding for Mental Health Services) – (Action Requested) – *Carole Ballard, Director of Education and Training*
7. **Murtis Taylor Conditional Release Unit Funds** – \$306,769.75 – (Action Requested) – *Allison Schaefer, Director of Adult Behavioral Health Programs*
8. **I'm In Transition Ministries Transportation Program** – (Action Requested) – *Allison Schaefer*
9. **Cuyahoga County Diversion Center 2022 Year-end Review** – *Clare Rosser, Chief of Strategic Initiatives*
10. **Client Satisfaction Survey** – *Clare Rosser*
11. **New Business**
12. **Follow-up**

13. Public Comment Period

14. Upcoming February and March Board Meetings:

- Finance & Operations Committee Meeting: February 15, 2023
- General Meeting: February 22, 2023
- Community Relations & Advocacy Committee Meeting: March 1, 2023
- Nominating Committee Meeting: March 8, 2023
- Planning & Oversight Committee Meeting: March 8, 2023
- Finance & Operations Committee Meeting: March 15, 2023
- General Meeting: March 22, 2023

PLANNING & OVERSIGHT COMMITTEE

Kathleen Kern-Pilch, MA, ATR-BC, LPC-S, Committee Chair

Gregory X. Boehm, M.D., Committee Vice Chair

Reginald C. Blue, Ph.D.; J. Robert Fowler, Ph.D.; Sadigoh C. Galloway, MSW, LSW, LICDC-CS;
Benjamin F. Gohlstin, Sr.; Patricia James-Stewart, M.Ed., LSW; Basheer Jones; Elaine Schleiffer

ALCOHOL, DRUG ADDICTION & MENTAL HEALTH SERVICES BOARD OF CUYAHOGA COUNTY

PLANNING & OVERSIGHT COMMITTEE MINUTES JANUARY 11, 2023

Committee Members Present: Katie Kern-Pilch, MA, ATR-BC, LPC-S, Committee Chair, Gregory X. Boehm, M.D., J. Robert Fowler, Ph.D., Rev. Benjamin F. Gohlstein, Sr., Patricia James-Stewart, M.Ed., LSW, Elaine Schleiffer

Absent: Reginald C. Blue, Ph.D., Sadigoh C. Galloway, MSW, LSW, LICDC-CS, Basheer Jones

Board Staff Present: Scott Osiecki, Chief Executive Officer, Carole Ballard, Danielle Clark, Vince Crowe, Erin DiVincenzo, Tami Fischer, Ben Goodwin, Madison Greenspan, Felicia Harrison, Bill Hebble, Anthony Henderson, Britany King, Linda Lamp, Nancy Mundy, Mark Onusko, Clare Rosser, Jessica Saker, Allison Schaefer, Starlette Sizemore, Maggie Tolbert

1. **Call to Order**

Ms. Katie Kern-Pilch, Planning & Oversight Committee Chair, called the meeting to order at 4:01 p.m. Ms. Elaine Schleiffer read into the record the Committee Mission Statement: *“The Planning & Oversight Committee, in cooperation with all partners, advocates for and monitors programs, policies and practices which are continually improved to meet the needs of clients, their families, and the community.”*

2. **Public Comment on Agenda Items**

No public comment on agenda items was received.

3. **Approval of Minutes**

The Planning & Oversight Committee minutes of September 14, 2022 were approved as submitted.

4. **Presentations:**

Department of Children and Family Services (DCFS) Short-term Emergency Child Care Program

Ms. Erin DiVincenzo, Director of Prevention and Children’s Behavioral Health Programs, introduced Ms. D’Angela Tanks, Director of Residential Programs, from the Centers. Ms. Tanks presented on the DCFS Short-term Emergency Child Care Center. She reported that foster homes are needed. Children coming into the care of DCFS has increased 46% since January 2017, resulting in operating an on-site childcare room at DCFS for an average of 45 children per month. These youth have experienced trauma, including experiences of abuse and neglect including human trafficking; and some youth are involved in multiple systems and often are no longer welcomed. These youth are involved with Juvenile Court and/or disrupting from prior placements; and youth with significant mental health, emotional, and/or behavioral concerns including sexual behavior problems and/or who have sexually inappropriate behaviors.

Ms. Tanks referenced a quote from Dr. Bruce D. Perry ““Now, as I’ve suggested before, what is adaptive for children living in chaotic, violent, trauma-permeated environments becomes maladaptive in other environments-especially school. The hypervigilance of the Alert state is mistaken for ADHD; the resistance and defiance of Alarm and Fear get labeled as oppositional defiant disorder; flight behavior gets them suspended from school; fight behavior gets them charged with assault. The pervasive misunderstanding of trauma-related behavior has a profound effect on our educational, mental health, and juvenile justice systems.”

Ms. Tanks shared that discussion was had regarding Cuyahoga County’s ability to provide a physical and emotionally safe environment for our most resilient and valuable youth in transition to enjoy being youth. Through a 5-star hotel approach that was personalized to meeting the need of each youth, with a welcoming lobby with 24/7 access and quick entry along with simple welcoming agreements, youth can recharge in nature and with therapeutic pets. This could be accomplished in a setting designed to provide an environment to support relaxation and recharge to begin or continue the healing process while transitioning on each teen’s journey. A team trained in both trauma-based care and high-quality customer service with a minimum of one team member for every two youth.

T-Suites, a 5-star private hotel approach for teens was shared and included the following:

- A teen focused trauma-informed environment
- Private bedrooms with a welcome basket of necessities along with an iPad/wireless headphones and places to keep special items secure
- Comfortable beds
- Soothing colors and adjustable lighting throughout the space
- Nature and outdoor lounge space
- Unisex single bathrooms
- A boutique with new/gently used clothing and shoes, backpacks, school supplies and suitcases
- Areas to relax, exercise, study, play games and watch television
- Weekly visits from volunteer beauticians and barbers with emergency appointments

T-Suites will provide eight emergency beds for youth ages 12 to 18 years old at the Cleveland Christian Home site. The project will serve up to 100 male and female youth each year and have no exclusionary criteria. The length of stay can be up to 30 days. There will be an on-site nurse and therapist; and an onsite off duty officer that is trained in Crisis Intervention Team (CIT) training. The team will be trained in trauma-based and maintain high quality customer service where teens can experience a “safe space for kids to just be kids.” To implement this program, staff recruitment, training and space preparation is underway. (The PowerPoint presentation is attached to the original minutes stored in the Executive Unit.)

Behavioral Health Urgent Care Program

Ms. Nancy Mundy, Clinical Adult Utilization Review Specialist, introduced Mr. Jeffrey Allen, Director of Behavioral Health Urgent Care (BHUC) Centers, from The Centers. Mr. Allen reported that The Centers’ BHUC is one component of the Whole Person Integrated Care Model and is considered to be an important part of an ideal Behavioral Healthcare system. This service is designed to rapidly engage individuals in a pre-crisis phase to avert decompensation and the need for a higher level of care. It can also respond during the post-crisis phase to ensure ongoing engagement, support and care coordination. BHUC serves as an access point for individuals with urgent behavioral health needs and navigation hub to intra-organization and community resources and services.

BHUC addresses recognized barriers by increasing service access and capacity, reducing stigma, addressing social determinants of health and logistical impediments, emphasizing early detection, intervention and stabilization, promoting cross-system communication and coordinating care for those served. BHUC was designed to support the Ohio Department of Mental Health and Addiction Services (OhioMHAS) crisis response system. BHUC provides on-demand and non-invasive services and is inclusive of mental health, substance use, or co-occurring conditions and responds to the needs that fall short of posing an immediate risk of harm to self or others. The principle aims of BHUC are to:

- Offer accessible, on-demand and non-invasive services
- Provide a safety-net when there is a need for an early prescription adjustment or refill
- Avoid escalation of symptoms and deterioration of role function while waiting for care access
- Offer a cost-effective alternative to emergency department utilization
- Support the community continuum of care
- Provide an antidote for emergency room boarding and outpatient wait times
- Offer a bridge service between appointments with an established provider

Mr. Allen reported that two BHUC locations opened in February 2022 and were fully operational in June 2022. These locations are in Gordon Square and University Circle. They are open Monday through Friday 8:30 am to 5:00 pm. Their statistics at year end were 1,079 persons served with 22 Active Care Pathways (those are agencies to refer to and immediate follow up.) 95% of persons served indicated an overall positive experience. (The PowerPoint presentation is attached to the original minutes stored in the Executive Unit.)

5. OhioMHAS Pass-through Funding for Cuyahoga County Court Psychiatric Clinic

Ms. Allison Schaefer, Director of Adult Behavioral Health Programs, reported that the Cuyahoga County Court Psychiatric Clinic provides Second Opinion Evaluations for persons referred by Northcoast Behavioral Healthcare (NBH) Forensic Units, who are considered near discharge ready for the community. The initial evaluation is completed at NBH. Once a recommendation for potential Conditional Release has been made by rendering the Second Opinion Evaluation from the Court

Psychiatric Clinic, the report is forwarded to the sentencing judge who will determine if Conditional Release should be granted. Conditional Release must be granted by the Judge, giving the Not Guilty By Reason of Insanity (NGRI) offender permission to live in the community under specific conditions and monitored by the Conditional Release Unit (CRU). OhioMHAS recognizes ongoing workforce challenges at Ohio's ten Forensic Center's, Cuyahoga County Court Psychiatric Clinic included. As a result, OhioMHAS has dedicated \$3 million in American Rescue Plan Act (ARPA) funding for staff recruitment and retention at Ohio Forensic Centers. The Cuyahoga County Court Psychiatric clinic intends to utilize these funds for staff retention. Second Opinion Evaluations were established to allow for a series of checks and balances to decrease risk and increase quality clinical care. Dr. Michael Aronoff, Director from the Cuyahoga County Court Psychiatric Clinic, was present to respond to any questions Board of Directors had.

Motion for the Board of Directors to accept the amount of \$150,000 from OhioMHAS for the Cuyahoga County Court Psychiatric Clinic (Second Opinion Evaluations) for the term of July 1, 2022 through June 30, 2023 to the Finance & Operations Committee. MOTION: G. Boehm / SECOND: R. Fowler / AYES: G. Boehm, R. Fowler, B. Gohlstin, P. James-Stewart, E. Schleiffer / NAYS: None / ABSTAIN: None / **Motion passed.**

6. Forensic Monitoring Program

Ms. Schaefer reported that these funds are for Cuyahoga County's Forensic Monitor. The ADAMHS Board has been awarded an additional \$2,200 for State Fiscal Year (SFY) 2023. The Forensic Monitor was formally created in 1996 as a result of House Bill 152 and became further defined with the enactment of Senate Bill 285, which became effective in 1997. The Forensic Monitor serves as liaison between clients, the court, the ADAMHS Board, OhioMHAS, community provider (CRU) and Regional Psychiatric Hospitals, NBH. The CRU provides intensive community support services for persons found NGRI and granted Conditional Release.

Recovery Resources has historically been the community provider identified by the ADAMHS Board to provide Forensic Monitoring and Conditional Release services. Judges temporarily stopped discharges of CRU clients from NBH in early 2022 as a result of coordination and communication barriers. Discharges were later resumed. The Forensic Monitor position has been vacant since early Spring 2022. Recovery Resources has had issues with staffing this position. In October 2022, Recovery Resources' CRU Team supervisor resigned, and the position remains vacant. Staffing and ongoing collaboration/coordination continue to serve as a barrier for Recovery Resources in relation to Forensic Monitoring and Conditional Release. As a result, Murtis Taylor Human Services System (MTHSS) has been identified as an alternative provider that can provide these services in the community. MTHSS has a history of working with the forensic population – specifically through the Outpatient Competency Restoration and CARES programs.

The Forensic Monitor will monitor between 100-125 clients in SFY2023. These clients will receive intensive community services via the CRU Team. The funding will provide Forensic Monitoring services for Cuyahoga County clients determined NGRI. Clients determined NGRI will be monitored in the community (least restrictive setting) and receive ongoing intensive behavioral health services. Mr. David Brown, Executive Vice President and Chief Operating Officer from MTHSS, was present to respond to any questions Board of Directors had.

Motion for the Board of Directors to amend Resolution No. 22-06-06 to accept additional OhioMHAS funding in the amount of \$2,200, bringing the total award for Forensic Monitoring to \$89,808 and to reflect a change in the contractual party from Recovery Resources to MTHSS for the term of May 1, 2023 through June 30, 2023 to the Finance & Operations Committee. MOTION: P. James-Stewart / SECOND: R. Fowler / AYES: G. Boehm, R. Fowler, B. Gohlstin, P. James-Stewart, E. Schleiffer / NAYS: None / ABSTAIN: None / **Motion passed.**

7. Substance Abuse Prevention and Treatment (SAPT) Services

Ms. Schaefer reported that the original ORCA House was operated by Signature Health, Inc. as Residential Treatment for individuals with substance use disorders (SUDs). ORCA House closed in 2019, with plans to move to a new location. Construction was temporarily put on hold due to the COVID-19 pandemic. Signature Health, Inc. has decided to transition ORCA House to an OhioMHAS licensed Class 1 Residential Facility, with a focus on serving individuals with a Serious Mental Illness (SMI) or co-occurring disorders. Signature Health, Inc. plans to reopen ORCA House in early 2023. Orca House will have 36 beds total (18 male beds and 18 female beds).

This request is to amend the OhioMHAS Pass-through contracts for SFY2022 and SFY2023 to allocate additional funding received from OhioMHAS to Signature Health (Orca House). Orca House will serve Cuyahoga County residents experiencing SMI or a co-occurring SMI/SUD in an OhioMHAS licensed Class 1 Residential Facility. In addition to room and board, clients who have co-occurring diagnoses will receive services including diagnostic assessment, individual counseling, case management, group therapy, Intensive Outpatient (IOP), crisis intervention and urinalysis screens. These funds will specifically be utilized to serve women with co-occurring disorders at ORCA House.

Through the OhioMHAS Pass-through funding for SFY2023, it is anticipated that 15 clients will be served. Funding will be used for staffing to provide services including diagnostic assessment, individual counseling, group therapy, IOP, partial hospitalization, and urinalysis screens for adult women with co-occurring mental health and SUDs. Signature Health Inc. will provide needed services, in a residential setting, that address co-occurring mental health and SUDs. Mr. Samuel Braun, Manager, Grants from Signature Health, Inc. was present to respond to any questions Board of Directors had.

Motion for Board of Directors to amend Resolution No. 21-07-03 and Resolution No. 22-06-06 to enter into a contract with Signature Health, Inc. for the term of SFY2022 in the amount of \$34,973 and SFY 2023 in the amount of \$157,500 for the total of \$192,473 to the Finance & Operations Committee. MOTION: G. Boehm / SECOND: P. James-Stewart / AYES: G. Boehm, R. Fowler, B. Gohlstin, P. James-Stewart, E. Schleiffer / NAYS: None / ABSTAIN: None / **Motion passed.**

8. Community Collective Impact Model for Change 2.0: Addressing Social Determinants of Health in Minority and Underserved Communities Initiative

Mr. Mark Onusko, Behavioral Health Prevention Specialist, reported that Social Determinants of Health (SDoH) affect a wide range of health risks and outcomes and contribute to health inequities across communities. Poor SDoH are linked to mental and behavioral health issues and impact SUD prevention and mental health promotion services across the lifespan. Considering the impact of SDoH when planning for prevention services can improve health outcomes and promote health equity. To provide support to behavioral health boards as they engage in community-based processes as they plan SUD prevention and mental health promotion services and programming, OhioMHAS, Ohio University's Voinovich School of Leadership and Public Service, the Pacific Institute for Research and Evaluation (PIRE), and other key partners are collaborating on the implementation of the Community Collective Impact Model for Change 2.0: Addressing Social Determinants of Health in Minority and Underserved Communities Initiative.

Ohio University has allocated funding to provide support to behavioral health boards as they engage in community-based processes to plan SUD prevention and mental health promotion services and programming. The Initiative is funded in a phased approach. Current funding is for Phase 3. Two Co-directors are required to participate, one board staff & one community partner from Recovery Resources. Phase 2 of the initiative resulted in the creation of a Three-Year Prevention Plan for Cuyahoga County. The goal is to improve social determinants of health for youth in minority and underserved communities by increasing capacity for youth engagement, regarding behavioral health program development and improving access to behavioral health related prevention and wellness programs. For Phase 3, the ADAMHS Board and Recovery Resources' Co-directors will implement Year 1 of the plan, which ends March 14, 2023. The objective for Year 1 is to increase capacity for underserved and minority youth engagement by planning and developing a youth-led advisory group in Cuyahoga County that will give youth a platform to provide voice on developing meaningful programs and improving access to services and resources. The ADAMHS Board will identify contractual partners for the youth-led advisory group.

In Phase 3, funds will be used for the ADAMHS Board and Recovery Resources' Co-directors to continue grant-related activities including grant deliverables and attending coaching sessions and learning communities. Funds will also be used towards the development and implementation of a youth-led advisory group including contracted provider staff compensation, stipends to youth trainers and youth leaders, and marketing. The client and system impact is that systematic and equitable approaches to support behavioral health promotion, prevention, early identification, intervention, referral processes, and guided support services to Cuyahoga County residents who are exhibiting a range of substance use, mental and behavioral health risk factors. Mr. Nabil Pervaiz, Supervisor of Prevention Services and Co-director from Recovery Resources, was present to respond to any questions Board of Directors had.

Motion for the Board of Directors to amend the existing Community Collective Impact Model for Change 2.0 agreement and accept an additional \$50,000 (Recovery Resources in the amount of \$4,871, Youth Initiatives and

Events Provider To Be Determined (TBD) in the amount of \$30,000 and Marketing Vendor TBD in the amount of \$9,559 to complete Phase 3 of the grant to implement Cuyahoga County's Prevention Services Plan for the term of January 1, 2022 through March 14, 2023 to the Finance & Operations Committee. MOTION: P. James-Stewart / SECOND: R. Fowler / AYES: G. Boehm, R. Fowler, B. Gohlstin, P. James-Stewart, E. Schleiffer / NAYS: None / ABSTAIN: None / **Motion passed.**

9. Mental Health in the Juvenile Detention Center

Ms. Britany King, Children's Behavioral Health Specialist, reported that the Mental Health in the Juvenile Detention Center Program is designed to provide trauma-informed clinical services to youth ages 8 to 21 with behavioral health symptoms in need of emotional stabilization and/or crisis intervention while detained in the Juvenile Detention Center. Services include assessment, screening for suicide, behavioral management, psychiatry services and care coordination and linkage with community-based services upon release. Staff advocate for youth and families in the court room, court, and community meetings and within the Detention Center to provide interventions to minimize mental health impact and maximize safety and security. The Mental Health in the Juvenile Detention Center Program will expand to provide a total of 12 hours per week of psychiatric services for youth detained in the Juvenile Detention Center with the additional funding.

Applewood Centers, Inc. is funded \$619,583 to provide mental health services in the Juvenile Detention Center for Calendar Year (CY) 2023. As part of the Mental Health in the Juvenile Detention Center Program, the ADAMHS Board funding allocated a ceiling of eight hours per week for a psychiatrist. Due to the increasing needs of the youth for psychiatry services in the Juvenile Detention Center, there is currently a four-week waiting list. To bridge the gap, the Cuyahoga County Juvenile Court will fund an additional four hours per week for a psychiatrist at \$180 per hour up to \$45,000 for Applewood Centers, Inc. to provide psychiatry services at the Juvenile Detention Center. With the increased funding, 250 additional youth will be able to receive psychiatry services for a total of 750 youth served. Ms. Bridget Gibbons, Deputy Court Administrator from Cuyahoga County Juvenile Court, and Ms. Michelle Sims, LPCC-S, Counselor from Applewood Centers, Inc. were present to respond to any questions Board of Directors had.

Motion for the Board of Directors to accept \$45,000 from the Cuyahoga County Juvenile Court and amend Applewood Center, Inc's CY2023 Contract to increase funding in the amount of \$45,000 for the Mental Health in the Juvenile Detention Center Program for the term of January 1, 2023 through December 31, 2023 to the Finance & Operations Committee. MOTION: G. Boehm / SECOND: E. Schleiffer / AYES: G. Boehm, R. Fowler, B. Gohlstin, P. James-Stewart, E. Schleiffer / NAYS: None / ABSTAIN: None / **Motion passed.**

10. Calendar Year 2023 Core Contract Termination for Life Long Transportation, LLC

Mr. Scott Osiecki, Chief Executive Officer, reported that due to COVID-19, Life Long Transportation, LLC experienced staffing issues and increased costs, and thus, business operation was not sustainable. Life Long Transportation, LLC attempted to secure additional funding but was unable. On December 9, 2022, Life Long Transportation, LLC notified the ADAMHS Board that it will cease operation as of end of business due to lack of staffing and financial constraints. As a result, Life Long Transportation, LLC will not sign its CY2023 Core Contract. Life Long Transportation, LLC provided quality transportation services for ADAMHS Board clients living in group homes and residential facilities needing non-emergency transportation services for behavioral health services appointments. For CY2023, it was anticipated that 1800 clients were to be served. With the discontinuation of Life Long Transportation, LLC's transportation services, the ADAMHS Board is losing its only dedicated transportation provider.

Motion for the Board of Directors to amend Resolution No. 22-11-08 to terminate the CY2023 Core Contract for Life Long Transportation, LLC for the term of January 1, 2023 through December 31, 2023 to the Finance & Operations Committee. MOTION: P. James-Stewart / SECOND: G. Boehm / AYES: G. Boehm, R. Fowler, B. Gohlstin, P. James-Stewart, E. Schleiffer / NAYS: None / ABSTAIN: None / **Motion passed.**

11. Review of Policy Statement

Mr. Osiecki reviewed the Medication Assisted Treatment in Recovery Housing Policy. He reported that the Board of Directors had voted and approved this policy during the Wednesday, November 16, 2022, General Meeting. After a brief discussion of this policy, the Board of Directors determined that the existing Medication Assisted Treatment in Recovery Housing Policy will remain as written.

Motion for the Board of Director to accept the Medication Assisted Treatment in Recovery Housing Policy as written. MOTION: E. Schleiffer / SECOND: G. Boehm / AYES: G. Boehm, R. Fowler, B. Gohlstin, P. James-Stewart, E. Schleiffer / NAYS: None / ABSTAIN: None / **Motion passed.**

12. Name Change from Women’s Recovery Center (WRC) to Lorain County Alcohol and Drug Abuse Services, Inc. (LCADA) by Merger

Mr. Osiecki reported that WRC provides three-stage, comprehensive addiction treatment programs with trauma-informed therapy, cognitive-based therapy (CBT), brief therapy, motivational interviewing, contingency management, mindfulness, and 12-step programming for women. Gender-specific treatment includes family roles and relationships education, parenting classes, individual needs assessment/individual treatment planning, case management, relapse prevention education, women's health education, nutrition, and domestic violence education. WRC has an internal certified peer support specialist. The clients also have access to transportation and childcare. Staff help clients develop life management skills, parenting skills, and an overall sense of independence and self-sufficiency, so they are empowered to lead a life free of addiction.

The Board of Directors is being requested to amend the SFY2023 OhioMHAS Pass-through Contract and CY2023 Core Contract between the ADAMHS Board and WRC to reflect the name change to LCADA by merger. This request is effective on January 1, 2023, WRC and LCADA merged, and the surviving entity is LCADA. WRC will exist as a fictitious name or “doing business as (dba)”, and WRC will be the primary brand and name operating at 6209 Storer Avenue in Cleveland. The SFY2023 OhioMHAS Pass-through Contract identifies that it is anticipated that 100 clients will be served and through the CY2023 Core Contract, it is anticipated that 125 clients will be served. Mr. Dan Haight, MBA, President and Chief Executive Officer, Mr. Scott Crawford, Chair Elect, and some additional representatives from LCADA were present to respond to any questions Board of Directors had.

Motion for the Board of Directors to amend Resolution No. 22-06-06 and Resolution No. 22-11-08 to change the name of the SFY2023 OhioMHAS Pass-through Contract and CY2023 Core Contract from WRC to LCADA for the term of the SFY2023 and CY2023 to the Finance & Operations Committee. MOTION: P. James-Stewart / SECOND: R. Fowler / AYES: G. Boehm, R. Fowler, B. Gohlstin, P. James-Stewart, E. Schleiffer / NAYS: None / ABSTAIN: None / **Motion passed.**

13. ADAMHS Board Bylaws

Ms. Patricia James-Stewart, Bylaws Ad Hoc Committee Chair, reported that the Bylaws Ad Hoc Committee convened on November 30, December 7, and December 14, 2022 to review and make recommendations for edits to the ADAMHS Board of Cuyahoga County Board of Directors’ Bylaws. The Ad Hoc Committee consisted of Ms. Sadigoh Galloway, Ms. Katie Kern-Pilch, Rev. Max Rodas, Ms. Sharon Rosenbaum, and Mr. Harvey Snider. She reported that Mr. Woo Jun, Director of Risk Management, was appointed by the Chief Executive Officer as an ex officio member. On November 30 and December 7, 2022, the Committee reviewed the recommendations from the Board Chair, Dr. J. Robert Fowler, and responses from Mr. Osiecki. However, since most of the contents of the ADAMHS Board Bylaws are from Ohio Revised Code (ORC) Section 340 and other statutes, only minor grammatical edits were made, along with consistency in word choices. On December 14, the Committee reviewed the edits made from the first two meetings and discussed at length, Article VII. Organization, where the Committee had full input, and made some proposed edits.

A lengthy committee discussion was had regarding the ADAMHS Board Bylaws and the Board of Directors determined that the committee structure should remain as written in the Bylaws.

Motion for the Board of Director to accept the ADAMHS Board Bylaws as revised to the full Board. MOTION: G. Boehm / SECOND: E. Schleiffer / AYES: G. Boehm, R. Fowler, B. Gohlstin, P. James-Stewart, E. Schleiffer / NAYS: None / ABSTAIN: None / **Motion passed.**

14. Compliance Assessments 2022 Wrap-up Presentation

Mr. Anthony Henderson, Jr., Chief Compliance Officer, presented on the ADAMHS Board’s CY2022 Contract Compliance End of Year Report. He reported that the CY2022 Annual Assessments were completed throughout the year, with phases/sections completed quarterly. Each Assessment section works in conjunction to create the CY2022 Provider Annual Compliance File.

The Assessments were only completed for programs that were contracted with ADAMHS Board funding. The Assessment phases, which are all completed, included the following:

- Provider Site
- Organizational Structure
- Staffing
- Financial
- Client Records
- Condensed (for New Program/Providers Only)

Provider Site and Organizational Structure Assessment were completed in the 1st Quarter of 2022. A “Pass/Fail” focused on providers meeting contract requirements:

- Hazard Preparedness Plan & Emergency Contact Information
- Records Retention Policy
- Information Technology (IT) security in place (firewall, antivirus, personal firewall, password protection)
- Business Continuity Plan
- Adequate Insurance for Liabilities (General, Professional, Property Insurance, Worker’s Comp, etc.)
- Completed Annual Program Outcome Narrative
- Annual Report (with ADAMHS Logo as a contract provider) and/or Budget Plan
- Submission of Current Year Provider Service Plan
- Diversity, Equity and Inclusion (DEI)/Affirmative Action Plan in place

Mr. Henderson reported that 70 providers had DEI or Affirmative Action policies in place. Seven providers had plans in place and shared with the ADAMHS Board for implementing DEI policies.

Staffing Records Assessments were completed in the 2nd Quarter of 2022. ADAMHS Board Compliance Department staff reviewed qualifications and certifications of staff working on the Board funded programs. These qualification and certifications included the following:

- Clearly identified financial person/staff
- Provider agency certification/licensing
- Staff required licenses, certifications, etc.
- Staff criminal background checks on file
- Verification of completed trainings (i.e., employment/client safety, population served, cultural diversity, HIPAA)

Condensed Assessments were also completed in the 2nd Quarter of 2022. New Providers or New Programs for Existing Providers with the intent to provide a quick review focused on “Probationary Period for New Providers and/or Programs” Policy. Combined elements of all Assessment phases in an abbreviated capacity was completed to ensure that the core Assessment aspects were upheld:

- Documentation from the Provider Site and Organizational Structure Assessment
- Providers/Staff having proper certification/licensing
- Submission of completed Financial Audits
- Current and projected spending of funding
- Proper storage and documentation of Client Records

Financial Assessments were completed in the 3rd Quarter of 2022. ADAMHS Board Compliance Department staff reviewed records from March 2022 (or April 2022 if no records for March were available). The ADAMHS Board Finance Department assisted with the pulling of records for review. These records included the following:

- Provider Payments to Vendors (invoices)
- Claims Charged to ADAMHS (placed into GOSH (Manual or Electronic))
- ADAMHS charges confirmed for agreed usage
- Completed and recorded Independent Financial Audit submitted to the Board
- Planned/completed expenditure of awarded funds (planned percentage)

Client Records Assessments were completed in the 4th Quarter of 2022. ADAMHS Board Compliance Department staff reviewed records using a sample of files for clients that were participating in Board funded programs. Compliance Department staff worked to safeguard records ensuring (paper or electronic health records) were reviewed on-site. The Assessment focused on:

- Records being stored in a secure place/fashion
- Having existing provider policy against termination of clients due to conditions
- Policy or documentation of responsibility for payment
- Individual Treatment Plan present (when required)
- Client files properly populated (i.e., assessments, documentation of consent, discharge summary, & the Health Insurance Portability and Accountability Act of 1996 (HIPAA) confidentiality)

Mr. Henderson shared various charts identifying the high percentages of compliance in all the Assessment phases, in addition to sharing non-compliance examples in all areas of the Assessment phases. The following Technical Assistance was also provided by the ADAMHS Board:

- Helped begin the construction of Business Continuity Plans
- Suggested best practices and examples of creating more robust Business Continuity and Hazard Preparedness Plans
- Provided reporting and information from past submissions by the organization to assist Executive Director in current information
- Suggested training logs be based on a template that was already typed out and alphabetized, allowing attendance to be taken in an easier fashion by having staff sign by their typed name and pre-determined location on the sheet
- Idea to track trainings that take place in quarterly staff meetings in the same fashion as set aside trainings are
- Recommended moving to a formal and annual training/tracking system (with evidence of employee attendance verification and signatures) for all applicable content-based training utilizing best practices guidelines and development.
- Promoted adjustments to orientation and training checklists for better efficiency.

Mr. Henderson highlighted that Corrective Action Plans were issued to four provider agencies.

Mr. Henderson shared the following Post Assessment Report Recommendations:

- More complete Business Continuity Plans
- Feedback on Certificates of Insurance, clear breakout of types of insurance required
- Ensuring Annual Reports containing the ADAMHS Logo
- Training records being kept in an easily accessible fashion for review
- Ensuring that schedules for services were in line with invoices that were submitted
- Illustrating the importance of submitting invoice and payment information timely
- Maintaining consistent records and schedules of services for School-based Services (when possible)
- Continuing to focus on having client records in one static location (when discussing paper to electronic transitions)
- Making sure all client files contain the elements needed for that program, ensuring the process leads to uniform populating of these files

15. OhioMHAS 2023-2025 Community Assessment and Plan (CAP) Progress Review

Ms. Clare Rosser, Chief of Strategic Initiatives, provided a progress report on the 2023-2025 CAP. She reported that the CAP consists of four components, Legislative Requirements, Assessment, Inventory and Plan. The Legislative Requirements component was completed and submitted in October 2022. The Assessment and Inventory are completed. However, the Plan is in process. She shared that in the Assessment, the top challenges for Children and Youth were:

- Mental, emotional behavioral health conditions in children and youth (overall)
- Youth suicide deaths
- Adverse Childhood Experiences (ACEs)

For Adults:

- Adult serious mental illness
- Adult substance use disorder
- Drug overdose deaths

Most Significant Gaps in Service:

- Crisis services
- Mental Health workforce (mental health professional shortage areas)
- Substance use disorder treatment workforce

Most Significant Gaps

- Unmet need for mental health treatment
- Waitlists for behavioral health services due to lack of direct service workforce
- Insufficient options for out-of-home placement for youth
- Low SUD treatment retention
- Lack of follow-up after Emergency Department (ED) visit for mental health for adults.

The Inventory is a listing of providers offering services in Essential Service Categories:

ORC 340.33 Required Opiate Services:

- Ambulatory Detox
- Sub-Acute Detox
- Non-Intensive Outpatient Service
- Intensive Outpatient Service
- Medication Assisted Treatment (MAT)
- Peer Mentoring
- Residential Treatment
- Recovery Housing
- 12 Step Approaches

ORC 340.032 Mid Biennial Review (MBR):

- Prevention & Wellness
- Management
- Recovery Support
- Assessment Services
- Residential Services
- Outpatient Services
- Withdrawal Management
- Emergency and Crisis
- Inpatient Care

The Plan must consist of priorities in these categories:

- Prevention
- Mental Health Treatment
- SUD Treatment
- Medication Assisted Treatment (MAT)
- Crisis Services
- Harm Reduction
- Recovery Supports

Of these priorities:

- One must be focused on youth.

Optional: Collective Impact Priorities Addressing Social Determinants of Health

Two special categories:

- Pregnant Women with SUD
- Parents with SUD with dependent children

Ms. Rosser reported that the Plan must have a total of nine priorities and for each priority, we must identify one Specific, Measurable, Achievable, Relevant and Time-bound (SMART) objective. She shared a sample of a priority, action, outcome measures/data source and SMART objective statement. The process for identifying priorities was to integrate goals and strategies from the following current plans: ADAMHS Board 2021-2025 Five-Year Strategic Plan, ADAMHS Board Diversity, Equity and Inclusion (DEI) Strategic Implementation Plan and Community Collective Impact Model for Change 2.0 Initiative: Cuyahoga County Three-Year Plan (Youth Prevention), retain important, ongoing priorities from 2021-2022 Community Plan and include new, relevant services, programs or policies identified in the most recent budget cycle. Lastly, Ms. Rosser shared several proposed priorities and rationale for these priorities. (The PowerPoint presentation is attached to the original minutes stored in the Executive Unit.)

16. New Business

Mr. Osiecki shared that Rev. Benjamin F. Gohlstin, Sr., was named 2023 Pastor of the Year from the Cleveland Chapter of the Southern Christian Leadership Conference (SCLC). He highlighted that Rev. Gohlstin is receiving this award for his dedication and service to both the religious and civic communities in Cuyahoga County. Rev. Gohlstin will be honored at 12:00 p.m. on Monday, January 16, 2023, – Martin Luther King Jr. Day – at The Greater Abyssinia Baptist Church, located at 1161 East 105th Street, Cleveland, Ohio 44108, during the Twentieth Annual Dr. Martin Luther King, Jr., Scholarship Event.

In the spirit of Dr. Martin Luther King, Jr., SCLC is renewing its commitment to bring about the promise of “one nation, under God, indivisible” together with the commitment to activate the “strength to love” within the community of humankind. Its focus is to educate youth and adults in the areas of personal responsibility, leadership potential, and community service; to ensure economic justice and civil rights and to eradicate racism wherever it exists.

Ms. Maggie Tolbert, Assistant Chief Clinical Officer, reported on the ADAMHS Board's response to the recent student shooting at John Adams High School. She shared that our system reacted in conjunction with the Trauma Response Team from FrontLine Service to provide counselors to students and staff.

17. Follow-up

Ms. Kern-Pilch requested that the following presentations be forwarded to the full Board of Directors in the near future. These documents included:

- Two PowerPoint Presentations:
 - Department of Children and Family Services (DCFS) Short-term Emergency Child Care Program, which was presented by Ms. Tanks
 - Behavioral Health Urgent Care Program, which was presented by Mr. Allen
- Two Copies of the Revised ADAMHS Board Bylaws:
 - Revised ADAMHS Board Bylaws with edits
 - Revised ADAMHS Board Bylaws
- CY2022 Contract Compliance End of Year Report

18. Public Comment Period

No public comment was received.

19. Upcoming January and February Board Meetings:

- Finance & Operations Committee Meeting: January 18, 2023
- General Meeting: January 25, 2023
- Faith-based Outreach Committee Meeting: February 1, 2023
- Planning & Oversight Committee Meeting: February 8, 2023

- Finance & Operations Committee Meeting: February 15, 2023
- General Meeting: February 22, 2023

There being no audience comment or further business, the meeting adjourned at 6:12 p.m.

Submitted by: Linda Lamp, Executive Assistant

Approved by: Kathleen Kern-Pilch, MA, ATR-BC, LPC-S, Planning & Oversight Committee Chair

DRAFT

Summary of Children’s Residential Staffing Crisis funding

	Applewood	Bellefaire	OhioGuidestone	Providers’ Comments
Funding Amount	\$480,122	\$1,046,055	\$250,000	
Funding Time Period	5-1-2021 to 6-30-2022	5-1-2021 to 6-30-2022	11-17-2021 to 6-30-2022	
Residential Housing	24/7 treatment for youth and adolescents with a variety of mental health, attachment, and/or substance abuse issues; who demonstrate self-injurious and aggressive behaviors; and/or have moderate to severe autism.			
Issues	Since the onset of the COVID-19 pandemic, the ADAMHS Board contract children’s residential and crisis stabilization providers reported an increase in staffing shortages due to resignations and the inability to attract qualified workers. The staffing shortages caused programs to close cottages on their campuses, decline admissions for youth with safety needs which require additional supervision and/or place all admissions on hold until staffing levels could be replenished.			
Purpose of Funding	The funding was used as an immediate action step to assist with the remediation of the significant staffing crisis and to prevent the closure of cottages on the residential campuses. Funding was used to increase pay rates for staff, increase retention, and enhance recruitment and training efforts.			
Residential beds	30	88	35	
Number of Residential Staffing prefunding	40	118	76	Bellefaire staff are represented by SEIU 1199, when they raise wages, they must do so equally within job classifications. Bellefaire used these funds to increase starting wages from \$12 to \$13.50, which they had to do across all of Bellefaire. ADAMHS funds were used to increase effected staff across the entire Residential division (any staff working to support kids in residential.... nurses, group therapists, etc.)
New hires	34	173	13	

Summary of Children’s Residential Staffing Crisis funding

	Applewood	Bellefaire	OhioGuidestone	Providers’ Comments
Current Residential staffing as of January 2023	53	126	95	Staffing issues continue to be the singular challenge to operations at Bellefaire today. The current number of staff is even less than at the end of the reporting period.
Retention rate of residential staffing	53%	63%	13.2%	Per Bellefaire, the 63% retention rate refers to the number of new staff hired during the funding period who remain employed at the end of the funding period. Bellefaire onboarded many new staff (173), but only showed a net gain of 8 over the funding period. They continued to lose staff employed prior to the funding period in addition to the 37% hired during the funding period.
Incentives	Enhanced the orientation process for new hires. An experienced residential staff member was assigned as a “coach” to work side by side with new employees and assist with in-the-moment teaching and support. Invested in the paid version of Handshake, a recruitment platform that provided access to applicants from colleges and universities, allowed providers to host	Enhanced the orientation process for new hires. An experienced residential staff member was assigned as a “coach” to work side by side with new employees and assist with in-the-moment teaching and support. Invested in the paid version of Handshake, a recruitment platform that provided access to applicants from colleges and universities, allowed providers to host	Changed weekend shifts to allow staff to pick half a shift instead of committing to an entire shift. Changed onboarding process to bring in new staff more quickly. Offered unexpected gift card appreciations weekly when staff were nominated by a co-worker. Conducted stay interviews. HR conducted WOW sessions with all staff to discuss wins, opportunities, and "what we can do differently." Offered	

Summary of Children’s Residential Staffing Crisis funding

	Applewood	Bellefaire	OhioGuidestone	Providers’ Comments
	<p>virtual job fairs and other recruitment and sourcing activities. Expanded training for new staff including increasing the number of agency TCI trainers.</p>	<p>virtual job fairs and other recruitment and sourcing activities.</p>	<p>monthly residential training for all staff and recorded for the training for those that could not attend in person. Offered incentives for hard to fill shifts, weekend shifts, and for not calling off for the entire month. Raised starting wages from \$13.50 to \$14.00 and moved to a level system within job categories so staff had opportunities to grow in job development and wages.</p>	



Agenda Process Sheet
Date: February 8, 2023

- Community Relations & Advocacy Committee**
- Planning & Oversight Committee**
- Committee of the Whole**
- Faith-Based Outreach Committee**
- Finance & Operations Committee**
- General Meeting**

Topic: Sponsorship of *The Impact of Police Use of Force on the Mental Health of the Black Community*

Contractual Parties: Cleveland Community Police Commission (Fiscal Agent: Black Lives Matter)

Term: March 1, 2023 through August 31, 2024

Funding Source(s): ADAMHS Board

Amount: \$25,000 for Sponsorship
\$50,000 pooled funding for mental health services

- New Program**
- Continuing Program**
- Expanding Program**
- Other Sponsorship/Services**

Service Description:

- *The Impact of Police Use of Force on the Mental Health of the Black Community* is a series of mini conversations that will be held from March through May 2023 that will culminate in a larger Community Conversation in July 2023, that is being sponsored by the Cleveland Police Commission:
 - March 23, 2023 Conversation Focus: *Black Women - You Are My Sister*. Hosted By: YWCA Greater Cleveland
 - April 29, 2023 Conversation Focus: *Black Men - Real Men Real Talk*. Hosted by: Alpha Phi Alpha Fraternity - Delta Alpha Lambda (Cleveland Chapter)
 - May 2023 Conversation Focus: *Black Youth - For Our Future*. Hosted by: Tri-C
 - July 2023 Combined Large Conversation - *The Conversation: How Police Violence and Brutality Impacts the Black Community Conversation*. Hosted by Black Lives Matter Cleveland, Citizens for a Safer Cleveland and The Angelo Miller Foundation
- This series of conversations will look at the ways in which police policies and practices, including use of force, affects the mental and physical health of Black men, Black women and Black youth. These conversations will focus on presenting data, listening to attendees' lived experiences, and providing resources to develop solutions.
- Information gathered from this event will be documented, researched and analyzed in a continuing effort to gather more evidence to help inform better police training, practices and policies in Cleveland.
- These efforts will also be a source of information on how to connect to resources to begin building healthy Black men, and by extension, families and community including the men and women who serve as law enforcement officers.

- After the Community Conversation and through August 31, 2024, attendees will be able to access mental health counseling and other support at no cost.
- The CPC is requesting \$25,000 from the ADAMHS Board of Cuyahoga County to serve as a sponsor to defray costs associated with *The Impact of Police Use of Force on the Mental Health of the Black Community*. As a sponsor, the ADAMHS Board of Cuyahoga County will be identified as a sponsor on printed and digital materials, participate in the planning of the Community Conversation, and present a break-out session during the Community Conversation.
 - The Community Conversation is expected to attract 500 individuals and will include continental breakfast, keynote speaker, break-out sessions, lunch, a closing with a local or national talent and comments by the Cleveland Community Police Commission.
- The CPC is also requesting \$50,000 of new pooled funding from the ADAMHS Board of Cuyahoga County to be drawn down to cover the cost of mental health and other related services for attendees through August 31, 2024 – with a referral for continued services as needed.
 - Some of the services may be billable under insurance from provider agencies, while the pooled funding would cover services for the uninsured, as well as services that are not billable under insurance.

Background Information:

- The Cleveland Community Police Commission (CPC) was established to provide community input on police policies to help strengthen relationships between officers and the communities they serve. Better policies will help ensure policing in Cleveland is safe, effective, and that people’s civil rights are upheld.
- The CPC was established in 2015 as part of the terms of the Consent Decree between the City of Cleveland and the U.S. Department of Justice (DOJ). Following an investigation, the DOJ determined there was a pattern of excessive force used by the Cleveland Division of Police (CDP). These findings were documented in the DOJ’s findings letter. The Consent Decree outlined the work that needed to be done so CDP policies, practices and procedures comply with Constitutional law.
- The American Psychiatric Association (APA) recognizes the profoundly negative impact that police brutality on black males has on their mental health, as well as the mental health of the black community [and] encourages initiatives that foster direct collaboration between law enforcement and black communities in order to engender trust, cooperation, and understanding.
- The CPC is dedicated to bringing information and education on the status of Black mental well-being and establish access to treatment and care for the mental health, bodies and souls of the Black community before, during and after traumatic police encounters.
- Community partners that support the event include: Cleveland City Council; National Congress of Black Women; Greater Cleveland Pastor’s Association; Fatherhood Initiative; Cleveland Municipal School District; Akron University; Cleveland State University; National Center for Urban Solutions; Spread the Love Foundation; CEO 360; Angelo Miller Foundation; African American Men’s Wellness Agency; Alpha Pi Alpha Fraternity, Delta Alpha Lambda Chapter; Project Lift; Black Lives Matter; Cuyahoga County Community College; Murtis Taylor; WOVU 95.9 Radio; Omega Fraternity; YWCA; Ghetto Therapy; Citizens for a Safer Cleveland, and Serenity Health & Wellness Corporation.
- Funding is also being requested from: St. Luke’s Foundation; HealthComp; Woodruff Foundation; MetroHealth; Cleveland Foundation and the Fowler Foundation.
- Sponsorship of *The Impact of Police Use of Force on the Mental Health of the Black Community* aligns with the ADAMHS Board’s faith-based and Diversity, Equity and Inclusion (DEI) initiatives and continued work with the Mental Health Response Advisory Committee (MHRAC) and law enforcement to reimagine and reshape our mental health, addiction and recovery network into an equity-based system of inclusion.

Number of Individuals to be served:

- 500+

Funding Use:

- \$25,000 to serve as a sponsor of *The Impact of Police Use of Force on the Mental Health of the Black Community* to defray costs associated with hosting the event.
- \$50,000 of new pooled funding to be drawn down to cover the cost of mental health and other services for attendees through August 31, 2024.

Client & System Impact:

- Gathering information to assist in the development of police policies to lessen the impact of Black men and women experiencing trauma through discrimination and institutional racism due to the disparate impact of the criminal justice system.
- Provide mental health therapy and other services to the Black community which has experienced trauma as a result of police use of force, either directly or through widespread news and social media coverage.

<p>Metrics <i>(How will goals be measured)</i></p>	<ul style="list-style-type: none"> • Facilitated conversation(s) to help Black men understand how the traumas experienced from oftentimes brutal police encounters impact their mental health. • Information provided to attendees to help identify their current health situation and to find available resources to address mental health issues caused by experiencing traumatic situations. • Number of attendees that utilize the follow-up services funded through the ADAMHS Board. • Develop police policy recommendations on ways to improve encounters between police and Black men, using information gathered at the event’s conversations and workshops. • Shared developed recommendations to relevant City of Cleveland officials including the Mayor, Safety Director, Chief of Police, and published the recommendations on the Community Police Commission’s website. • Offer free onsite wellness checks (blood pressure, height & weight, eye exam) from licensed partner organizations. • Outcomes of the event will be tracked by Akron University.
<p>Evaluation/ Outcome Data <i>(Actual results from program)</i></p>	<p>N/A New Initiative</p>

Recommendation to Board of Directors from Board Staff and/or from Board Committee(s):

- To approve \$25,000 to serve as a sponsor of *The Impact of Police Use of Force on the Mental Health of the Black Community* to defray costs associated with hosting the event.
- To approve \$50,000 of new pooled funding to be drawn down to cover the cost of mental health and other related services for attendees through August 31, 2024.
- Approved by the Faith-based Outreach Committee on February 1, 2023.



Agenda Process Sheet
Date: February 8, 2023

- | | |
|---|--|
| <input type="checkbox"/> Community Relations & Advocacy Committee | <input type="checkbox"/> Faith-Based Outreach Committee |
| <input checked="" type="checkbox"/> Planning & Oversight Committee | <input type="checkbox"/> Finance & Operations Committee |
| <input type="checkbox"/> Committee of the Whole | <input type="checkbox"/> General Meeting |

Topic: Murtis Taylor Conditional Release Unit Funds

Contractual Parties: Murtis Taylor Human Services System

Term: March 1, 2023 through June 30, 2024

Funding Sources: ADAMHS Board and Ohio Department of Mental Health and Addiction Services (OhioMHAS)

Amount: \$306,769.75 – Total
 \$ 27,690.00 – OhioMHAS
 \$279,079.75 – ADAMHS Board

- New Program** **Continuing Program** **Expanding Program** **Other** _____

Service Description:

- These funds are to support Cuyahoga County’s Conditional Release Unit (CRU).
- The Conditional Release Unit (CRU) provides intensive community support services for persons found Not Guilty by Reason of Insanity (NGRI) and granted Conditional Release.
- The CRU works closely with the Forensic Monitor, providing case management and coordination for Conditional Release clients in the community and institutional settings. The CRU also includes a psychiatrist.

Background Information:

- Recovery Resources has historically been the community provider identified by the ADAMHS Board to provide Forensic Monitoring and Conditional Release services.
- Judges temporarily stopped discharges of CRU clients from Northcoast Behavioral Healthcare (NBH) in early 2022 as a result of coordination and communication barriers. Discharges were later resumed.
- Staffing and ongoing collaboration/coordination served as a barrier for Recovery Resources in relation to Forensic Monitoring and Conditional Release services. As a result, these services will transition to Murtis Taylor (Resolution No. 23-01-04).
- Murtis Taylor has a history of working with the forensic population – specifically through the Outpatient Competency Restoration and CARES programs.
- These funds are in conjunction with state pass through funding for the Forensic Monitor allocation.

Number of Individuals to be Served:

- The CRU will provide intensive case management, medication management and coordination for 100-125 clients in SFY 23.

Funding Use:

- To provide CRU services for Cuyahoga clients determined NGRI.

Client & System Impact:

- Clients determined NGRI will be monitored in the community (least restrictive setting) and receive ongoing intensive behavioral health services.

Metrics <i>(How will goals be measured)</i>	<ul style="list-style-type: none">• At least 50% of Conditional Release Unit (CRU) clients who are in the community will have no increased risk to self and community safety as evidenced by maintaining CR status.• Number of clients served
Evaluation/ Outcome Data <i>(Actual data from program)</i>	<ul style="list-style-type: none">• In SFY 22, Recovery Resources monitored 128 clients on Conditional Release. There were 3 revocations of Conditional Release status during this period.• As of January 31, 2023, there were 113 clients on Conditional Release in Cuyahoga County.

Recommendation to Board of Directors from Board Staff and/or from Board Committee(s):

- To approve funding to Murtis Taylor Human Services System for the Conditional Release Unit for the time period March 1, 2023, through June 30, 2024 in the amount of \$306,769.75.



Agenda Process Sheet
Date: February 8, 2023

- | | |
|--|---|
| <input type="checkbox"/> Community Relations & Advocacy Committee | <input type="checkbox"/> Faith-Based Outreach Committee |
| <input checked="" type="checkbox"/> Planning & Oversight Committee | <input type="checkbox"/> Finance & Operations Committee |
| <input type="checkbox"/> Committee of the Whole | <input type="checkbox"/> General Meeting |

Topic: Amendment to Resolution No. 22-11-08, Transportation Program

Contractual Parties: I'm In Transition Ministries

Term: January 1, 2023 – December 31, 2023

Funding Sources: ADAMHS Board

Amount: No New Funding

- New Program** **Continuing Program** **Expanding Program** **Other** _____

Service Description:

- Amending the CY2023 Contract for I'm In Transition Ministries to reallocate \$59,355 of \$259,355 from its Recovery Housing program to create a Transportation program in response to the closure of Life Long Transportation, LLC.
- I'm In Transition Ministries will hire a third-party transportation company to provide transportation services to its Recovery Housing residents to attend appointments, specifically Intensive Outpatient Treatment (IOP).

Background Information:

- I'm In Transition Ministries was one of the primary utilizers of Life Long Transportation. LLC's transportation services.
- I'm In Transition Ministries' Recovery Housing (Ohio Recovery Housing Certified) offers safe, structured, and supportive, drug and alcohol-free housing, equipped with comprehensive care and monitoring. 12-step meetings, evidence-based practices and Recovery Oriented activities are also implemented to meet each client's specific needs. I'm In Transition offers fully furnished and remodeled homes, equipped with full kitchens, laundry facilities, game rooms, work out areas, wi-fi and computer access, air conditioner/heat, and COVID-19 sanitation stations.

Number of Individuals to be Served:

- Five locations will be provided transportation to and from IOP, 4 days a week. Approximately 60 – 75 clients will be served.

Funding Use:

- Reallocation of funding will be used to transport I'm In Transition Ministries' clients to IOP and various appointments.

Client & System Impact:

- The creation of the Transportation program at I'm In Transition Ministries will help offset the impact of the closure of Life Long Transportation, LLC.

Metrics <i>(How will goals be measured)</i>	<ul style="list-style-type: none">• Number of clients served.• Number of rides provided.
Evaluation/ Outcome Data <i>(Actual data from program)</i>	<ul style="list-style-type: none">• Not applicable/new program.• In CY 2022, Lifelong Transportation provided 1,311 rides for I'm In Transition Recovery Housing clients. A total of 60 I'm In Transition clients were served.

Recommendation to Board of Directors from Board Staff and/or from Board Committee(s):


- To amend Resolution No. 22-11-08 to I'm In Transition Ministries CY2023 Contract to reallocate \$59,355 of \$259,355 from its Recovery Housing program to create a Transportation program.


CUYAHOGA COUNTY DIVERSION CENTER

2022 YEAR END

Presented to the
ADAMHS Board
Planning and Oversight Committee
February 8, 2023

Clare Rosser, Chief of Strategic Initiatives





1

OVERVIEW

- 2022 Cumulative Expenses
- FrontLine Service – Call Center
- Oriana House – Operations
- CLIENT EXPERIENCE
- SPECIAL SECTION ON LAW ENFORCEMENT
- ADAMHS Board – CIT Training



2

2022 EXPENSES

- Three areas of responsibility in County contract with ADAMHS:
 - FrontLine Service – Call Center
 - Oriana House – Operations
 - ADAMHS Board – CIT Training

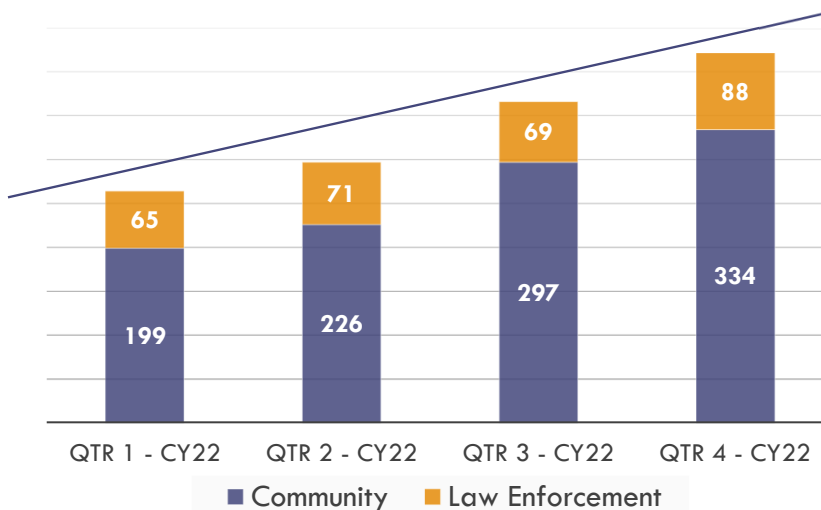
	<u>Contract Total</u>	<u>YTD Expenses</u>	<u>Balance</u>	<u>% Spent</u>
Total Contract:	\$ 9,568,319.95	\$ 9,145,860.62	\$ 422,459.33	96%
Frontline Service:	\$ 556,672.00	\$ 245,002.53	\$ 311,669.47	44%
Oriana House:	\$ 7,498,971.95	\$ 7,498,971.76	\$ 0	100%
Facility Improvements to Oriana:	\$ 1,000,000.00	\$ 998,188.20	\$ 1,811.80	100%
CIT Training (Staff):	\$ 512,676.00	\$ 403,698.13	\$ 108,977.87	79%
ADAMHS Board Investment:	<i>(non-contract related expenses)</i>			
NAMI:	\$ 50,140.56	\$ 46,076.98	\$ 4,063.58	92%
CIT Training Stipend:	\$ 840,000.00	\$ 384,588.78	\$ 455,411.22	46%

3

CALLS TO FRONTLINE ARE TRENDING UP



Reaching out. Resolving crisis.



The number of calls are increasing, but the proportion of where the calls originate remains largely the same.

About 30% of calls originate from law enforcement

4

FRONTLINE SERVICE - CALL CENTER



Reaching out. Resolving crisis.

- 24/7/365 call-in line for law enforcement and others to screen for eligibility for the Diversion Center – **216-623-6888**

	All 2021	Qtr 1 2022	Qtr 2 2022	Qtr 3 2022	Qtr 4 2022	TOTAL to date	Explanation
Number of calls	268	264	297	366	422	1,617	Of 1,617 total calls, FrontLine authorized 1,481 individuals to go to the Diversion Center. The remaining 136 callers, 73 were referred to services that better fit their needs. 27 were denied by the Diversion Center, and 36 had other circumstances.
# of calls from police	181	65	71	69	88	474	29% of the calls to FrontLine for the Diversion Center are from police officers.
# of calls from community member/self/agency	87	199	226	297	334	1,143	71% of the calls to FrontLine for the Diversion Center are from all other categories: self, friends, family members, and agencies.

5

ADMISSIONS/INTAKES TO THE DIVERSION CENTER

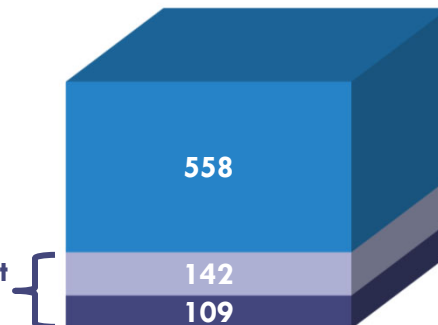


Since the opening of the Diversion Center in May 2021 until December 31, 2022

809 total admissions occurred
(551 new clients and 258 returning clients)
from 1,604 contacts

558 admissions came from self, family/friend,
or an agency

251 admissions came from law enforcement
(109 pre-arrest and 142 non-criminal)

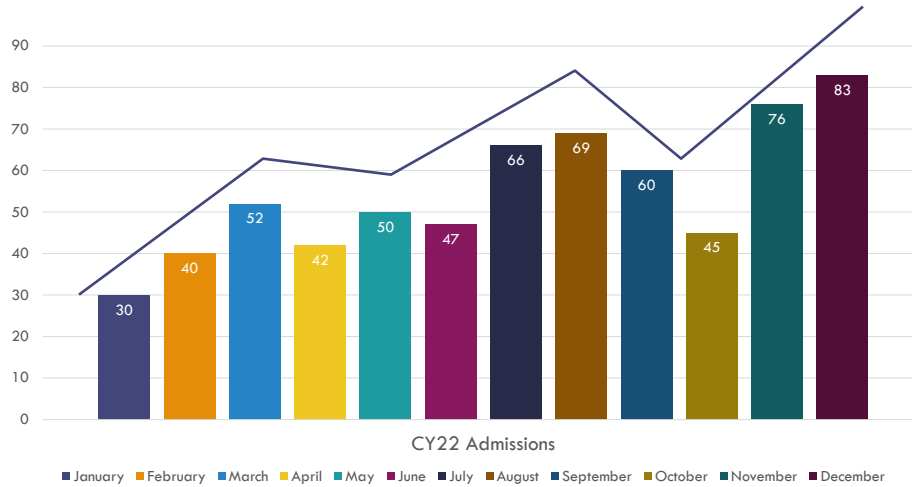


31% of all admissions came from police

6

ADMISSIONS ARE TRENDING UP

1st Qtr CY22 monthly average = 41
 COMPARED TO
 4th Qtr CY22 monthly average = 68
66% increase



7

ORIANA HOUSE, INC. - OPERATIONS



- Operation of the Diversion Center with 50 beds

	All 2021	Qtr 1 2022	Qtr 2 2022	Qtr 3 2022	Qtr 4 2022	TOTAL to date	Explanation
Number of intakes	149	122	139	195	204	809	809 admissions/intakes were completed. This means the clients arrived onsite either through police transport or other means and completed the admission process. This total includes repeat clients.
Number of contacts	1,604 contacts have occurred to date. "Contacts" are instances when a potential client arrived at the Diversion Center. From those 1,604 contacts, the admissions process was completed 809 times. When an individual is eligible for admission, it is still the individual's choice to stay at the Diversion Center.						

8

CLIENT EXPERIENCE

All 809 admissions from May 2021 through December 31, 2022:

Serious Mental Illness (SMI) = 188
Substance Use Disorder (SUD) = 123
SMI-SUD = 498

Services Provided

Dual Diagnosis (SMI & SUD): 366 (45%)
Serious Mental Illness (SMI): 124 (15%)
Detoxification 116: (14%)
Multiple Services: 69 (9%)
Outpatient Services: 69 (9%)
Substance Use Disorder Treatment (SUD): 20 (2%)
No Level of Care Placed: 14 (2%)
Medically Monitored Withdrawal Management: 11 (1%)
Mental Health Services: 9 (1%)
Mental Health Services Only: (No SUD LoC) 9 (1%)
Assessment Only: 2 (0%)

4.63 days average length of stay



9

CLIENT EXPERIENCE

Client Satisfaction Summary (July - Sept. 2022)

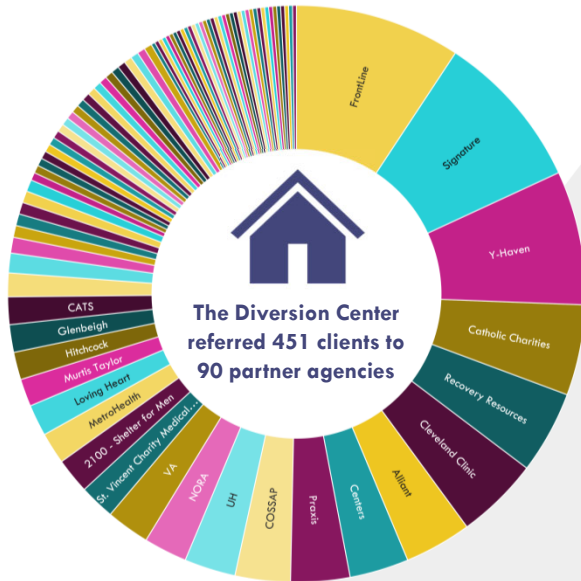
23 Surveys Received / 15% Response rate (# of surveys/# of people served)

% That Agreed

- 100% - Upon arrival staff helped me understand program rules and what is expected of me.
- 89% - I achieved the goals I set for myself while in this program.
- 100% - I felt secure and safe while in the facility.
- 100% - I felt my mental health was addressed in a positive way while in the program.
- 100% - The staff acknowledged my concerns, opinions and feelings.
- 100% - I was satisfied with the ability to come to this program instead of going to jail.
- 94% - The substance abuse treatment I received will help me with my recovery.

10

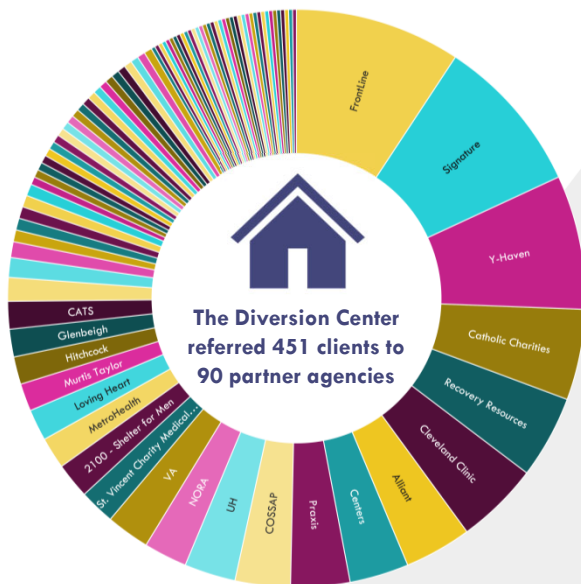
CONNECTIONS TO AFTER CARE (MAY 2021- DEC. 31, 2022)



- Top three agencies for referrals:
 - FrontLine Service = 42 referrals (5%)
 - Signature Health = 40 (5%)
 - Y-Haven = 34 (4%)

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CONNECTIONS TO AFTER CARE (MAY 2021- DEC. 31, 2022)



- 451 of 809 were connected to a behavioral health direct service provider, system partner, or another referral
 - At least 21% have followed through with a referral (verified by electronic enrollment and claims systems)
 - Upcoming analysis of data entries for a longer time period likely will show a higher follow-up number
- 358 refused or did not receive connections
 - Transferred to another facility for health reasons = 69
 - Left AMA = 285
 - Involuntarily discharged due to violation of rules = 4

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CLIENT EXPERIENCE

All clients since inception:

- 56% of clients completed the program successfully
- 9% of clients transferred to another facility for health reasons

Disposition at discharge:

- 35% of clients left on their own against staff advice (AMA)
- 19% of clients went to residential treatment
- 19% to a permanent living situation
- 18% to a temporary living situation
- 5% to a psychiatric hospital
- 4% to a hospital for health

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SPECIAL FOCUS ON LAW ENFORCEMENT

- Clients Brought By Police
- Potential Charges/Offenses
- Department Utilization
- CIT Training



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CLIENTS BROUGHT BY POLICE: FROM FIRST CALL TO FINAL DISCHARGE – CY22



293

of calls from police to FrontLine Service



265

of calls from police that FrontLine authorized to go to the Diversion Center



140

of client admissions from police



51

of clients from police who completed successfully

What happened to the other calls?

- 9 clients refused services
- 12 clients were transported to a hospital emergency department or another facility that better fit their needs
- 5 of clients were denied by the Diversion Center
- 2 clients had other circumstances

Why is this lower than the number of authorized calls?

- The Diversion Center is voluntary, and the potential client may opt-out before transport.
- Officers may resolve the concern in the field after calling.

- 39 clients were admitted from police who completed successfully and accepted referrals
- 12 completed successfully and DID NOT accept referrals
- 16 clients transferred to another facility for health reasons
- 73 clients left AMA

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POTENTIAL CHARGES/OFFENSES (JUNE 27, 2021 - DEC. 31, 2022)

Of 109 Pre-Arrest Clients:

Trespassing	35	(32%)
Disorderly Conduct	10	(9%)
Criminal Trespass	9	(8%)
Domestic Violence	6	(6%)
Loitering	4	(4%)

Less than 1% (between 1-3 clients):

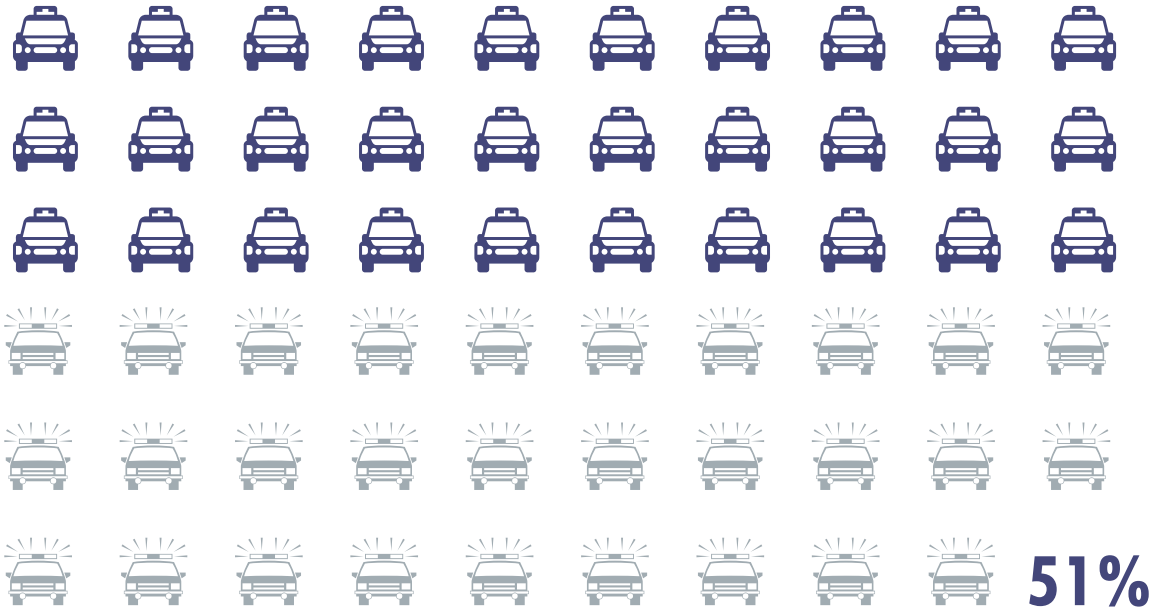
Shoplifting; Assault; Criminal Mischief; Open Container; Public Intoxication; Obstructing Official Business; Drugs/Contraband Possession; Public Urination; Theft; Other/Not Listed



Photo credit: City of Cleveland Photographic Bureau

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30 of 59 Law Enforcement Departments have used the Diversion Center since its inception



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CIT TRAINING

- Crisis Intervention Team (CIT) training to law enforcement in Cuyahoga County (excludes City of Cleveland)
- 67 agencies (police departments, security/protective services, etc) have taken CIT since March 2021

	All 2021	Qtr 1 2022	Qtr 2 2022	Qtr 3 2022	Qtr 4 2022	TOTAL
Total # of personnel trained	673	94	109	106	93	1,075
# by training type:						
CIT 40 Hour:	496	88	97	98	89	
CIT Dispatch:	102	3	3	3	1	
CIT Refresher:	75	3	9	5	3	

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SUCCESS STORY

Sister of client who received substance use treatment

“My family and I believe the Diversion Center saved my brother’s life. If he was never given this option he may have never taken the steps to get on the right path.”



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SUCCESS STORY

From Chief Scott Meyer, Euclid Police Dept.

Chief Meyer’s family friend was struggling with alcohol, with no insurance and no means to get help.

The family connected the individual to the Diversion Center, and was impressed with what the staff and facility was able to do. The client was linked to residential treatment in the community after completing detox services, and remains in treatment.

“Having the Diversion Center as a resource has renewed in me an effort to ensure our officers know how best to help individuals with addiction and mental illness.”



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