
2021 ANNUAL REPORT



REV. BENJAMIN F. GOHLSTIN, SR.
Board Chair

SCOTT S. OSIECKI
Chief Executive Officer



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Director of IT

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Chief of Strategic Initiatives

Maggie Tolbert, RN, C.
Assistant Chief Clinical Officer

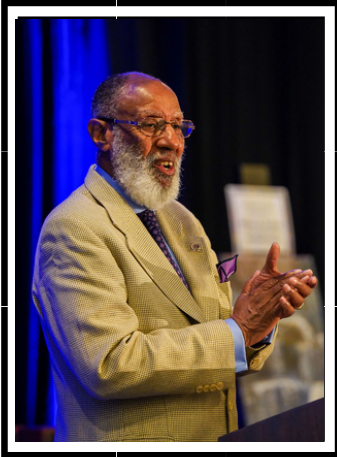
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A message from

REVEREND BENJAMIN F. GOHLSTIN, SR., BOARD CHAIR



It has been my pleasure to serve as Board Chair for the past four years. In my role, I've joined the staff, my esteemed colleagues on the Board and the community in kindling the flame of recovery in Cuyahoga County. A kindled flame can continue to grow and light the way to hope, possibilities and recovery when cared for properly. I challenge the community and the Board to nurture this flame of recovery, much like the Olympic torch, and pass it from one person to another year after year.

It wasn't long ago that this flame was just an ember. This Board has reduced stigma and changed perceptions about individuals living with mental illness and/or substance use disorders, expanded access to treatment and supportive care and created a more equitable behavioral healthcare system. Where there was once so much misunderstanding about mental illness, substance use disorders, other addictions and suicide, we now see understanding and a desire to provide treatment to individuals in need. And, though we have come a long way through education and building a system of care that meets people where they are with the services they need, there is still much more work to do to create understanding, empathy and remove the undeserved stigma that surrounds these chronic and biological disorders. As long as stigma remains a barrier to recovery, I encourage the entire community to come forward, feed the fire and create a burning desire to promote recovery.

While we do this, we must remember that recovery is a journey, not just a desired outcome. For some people, recovery is living without substances and rebuilding relationships, family and community supports. For other individuals, it is living their best lives with well-managed symptoms and connection to others. Recovery is dignity and respect for each other and our place along the journey. By tending to the concept of recovery as a better way of life, we turn that ember into a flame that lights the way for a stronger more resilient community.

Recovery is for all of us. Recovery is a communitywide effort to support one another more fully. Recovery offers hope for a future that is brighter, more equitable and shines to guide other individuals to recovery, whatever that means to them. No matter the journey, recovery ignites an internal flame for a life filled with hope and possibilities. By lifting the voices and journeys of recovery we create a supportive, inclusive and understanding community that will feed the flame for generations to come.



A message from

SCOTT S. OSIECKI, CEO

Racism, Diversity and Transparency are words that we heard a lot about from the community over this last year. I, along with many others, wondered how these words related to the ADAMHS Board of Cuyahoga County, as the Board of Directors and staff have always strived to make decisions without bias. As we continued to face the challenges of the pandemic, we looked back at our resolution regarding racism being a public health crisis. Vowing that it would be more than words on paper, we expanded efforts to address the challenges of ensuring a system of care that delivers person-centered and culturally responsive services.

Our diversity, equity and inclusion (DEI) work led us to have meaningful conversations and opportunities to forge new partnerships. Quality, collaborative, culturally competent culturally appropriate and evidence-based diverse services were the top priorities in our funding Request for Proposals (RFP). Providers responding to the RFP were required for the first time to indicate if they had a DEI team and/or policy, as well as share the cultural composition of its leadership. Furthering our commitment, we contracted with Rice Education Consulting (RedCon) to develop a soon to be released DEI Strategic Implementation Plan with goals that overlay the ADAMHS Board 2021-2025 Strategic Plan. This DEI Plan will help me achieve my vision of leading Cuyahoga County's mental health, addiction, prevention and recovery system to provide quality services without disparities.

Transparency has always been at the forefront of the work we do here at the ADAMHS Board. Since becoming Chief Executive Officer in 2018, I have strived to make sure that the public is aware of our successes and even where we may have fallen short. I believe that transparency in government is vital – and this organization is transparent. Citizens may look at our website to see our budget documents, annual reports, current initiatives and Recovery in Action newsletters, all of which highlight the work of the ADAMHS Board. Our Board Meetings have always been and will remain open to the public. The pandemic has provided an opportunity for easier access via technology to meet and interact with our Board of Directors, who are some of the most dedicated and passionate individuals that I have ever met. Anyone may view detailed minutes posted on our website that contain comprehensive information about programs, trainings, sponsorships, grants and funding recommendations presented by our staff and discussed with our Board of Directors prior to their decisions. Starting in July 2022, all Board committee and general meetings will once again be held in-person and live-streamed so that the community may witness what transpires during our meetings.

In addition to addressing racism, diversity and transparency, we continued our day-to-day operations and made inroads to accomplishing the goals outlined in our Strategic Plan. We revised contract language for funded agencies to outline required program reporting and metrics/outcomes collection; Established a new compliance department to ensure accountability, efficiency and provide technical assistance to provider agencies; Expanded specialized recovery housing; Created a new probationary period policy for new programs and providers; Addressed some of the behavioral health workforce shortages by creating a video series designed to educate young people and potential workers about career opportunities, as well as provided emergency funding to assist children's crisis residential services workforce shortages.

I know that our community is stronger because of the work of the ADAMHS Board and its providers. I am proud of our employees, fortunate to work with such an esteemed Board of Directors and am grateful to serve the residents of Cuyahoga County. Rest assured that the decisions we make consider the diverse members of our community and are made publicly with the best intentions to ensure appropriate services that meet the individual needs of all people.



CALENDAR YEAR 2021 ADAMHS BOARD FINANCIAL SUMMARY

Note: All financial and program data included in this report reflects a 12-month time period:
January 1, 2021 through December 31, 2021

Revenue:

County Health and Human Services Levy	\$43,463,659
Federal Funds	\$15,142,265
State Funds	\$9,462,829
Grants/Other	\$6,267,604

TOTAL BOARD REVENUE	\$74,336,357
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Expenses:

Disbursements to Provider Agencies:	\$56,233,316
Medicaid	\$0
Non-Medicaid Fee for Service	\$56,233,316
Board Administration	\$5,687,387
Carry Over Funding	\$12,415,654

TOTAL BOARD EXPENDITURES	\$74,336,357
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2021 Funding

Our Calendar Year 2021 funding totaled \$74,336,357, which was \$6,387,869 more than CY2020. ADAMHS Board funding included \$43,463,659 in county Health and Human Services Levy funding, which included an additional \$3.1 million as a result of the passage of the increased Health and Human Services Levy.

The Board's budget also included \$9,462,829 in state funding, which was \$801,164 more than CY2020; and \$15,142,265 in federal funding, which was \$513,843 less than CY2020. CY2021 funding also included \$6,267,604 in grants and other funding, which increased by \$3,000,547 from CY2020.

Discretionary Awards Active in 2021:

Funder	Grant Title	Time Frame	Total Funding Awarded
SAMHSA Center for Mental Health Services*	Early Jail Diversion	9/30/18 – 9/29/23	\$1,642,680
Department of Justice, Bureau of Justice Assistance	Comprehensive Opiate Abuse Site-based Program- Public Safety, Behavioral Health, and Public Health Information Sharing Partnership	10/1/18 – 9/30/22	\$932,233
Department of Justice, Office of Juvenile Justice Delinquency Prevention	Children of Incarcerated Parents	10/1/20 – 9/30/23	\$745,969
Department of Justice, Bureau of Justice Assistance	Comprehensive Opioid, Stimulant and Substance Abuse Site Based Program	10/1/20 – 9/30/23	\$1,196,326
City of Cleveland, Department of Justice, Bureau of Justice Assistance	Justice and Mental Health Collaboration Program	10/1/19 – 9/30/22	\$540,000
OhioMHAS-State Opioid Response 2.0 (SAMHSA)	SOR 2.0 Local Projects Year 01	12/1/20 – 9/29/21	\$2,709,527
OhioMHAS-State Opioid Response 1.0 (SAMHSA)	SOR 1.0 No Cost Extension Funding- Local Projects	12/1/20 – 9/29/21	\$535,757
OhioMHAS-State Opioid Response 1.0 (SAMHSA)	SOR 1.0 No Cost Extension Funding- Evidence Based Practice Training	9/30/20 – 9/29/21	\$15,290
OhioMHAS-State Opioid Response 1.0 (SAMHSA)	SOR 1.0 No Cost Extension Funding- Minority Communities	9/30/20 – 9/29/21	\$957,500
OhioMHAS-State Opioid Response 1.0 (SAMHSA)	SOR 1.0 No Cost Extension Funding- High Risk Families	9/30/20 – 9/29/21	\$953,852
Ohio Department of Youth Services	Behavioral Health/Juvenile Justice Collaboration	7/1/19 – 6/30/21	\$579,000
OhioMHAS/SAMHSA/FEMA	Regular Services Program	9/27/20 – 6/26/21	\$135,376
OhioMHAS- (SAMHSA)	Ohio Healthy Transitions Project	9/30/20 – 9/29/21	\$72,688
Cuyahoga County Board of Health (CDC) Funding	Overdose Data to Action	9/1/19 – 9/30/21	\$182,289
Cuyahoga County Board of Health (CDC) Funding	Adverse Childhood Experiences (ACES)	12/1/18 – 8/31/21	\$12,500

Grant Funding

In CY2021, the ADAMHS Board received over \$5.3 million in single year competitive grant funding. The Board is the recipient of several funding streams called “grants.” Much of this is federal (SAMHSA) funding flowing through OhioMHAS from the Mental Health Block Grant and Substance Abuse Block Grant. Other funds may come through formula grants (based on population size, per capita, prevalence of disorder, etc., in a particular community). OhioMHAS also issues “pass through” grants to providers, essentially using the Boards as the fiscal agent.

The Board actively seeks out discretionary grant opportunities daily, from numerous state and federal agencies. Discretionary grants provide time-limited seed money to begin new programs and are offered on a competitive basis. Above is a list of Discretionary Grant Awards that were active in 2021.

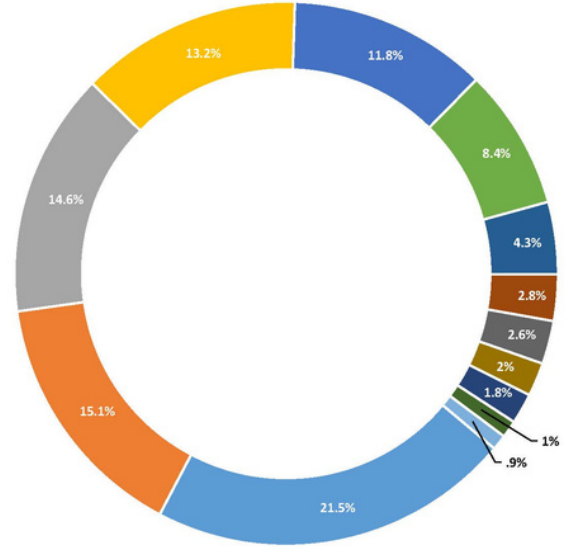


CALENDAR YEAR 2021 ADAMHS BOARD EXPENSES BY SERVICE

\$27.5 Million Substance Use Disorder Expenses by Service Category

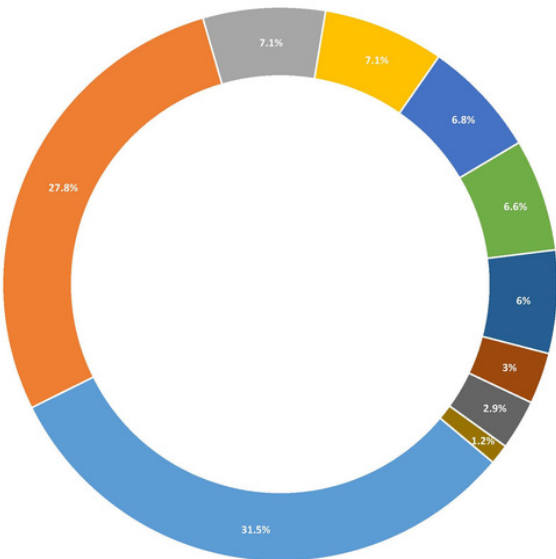
Description	Expenses	% of Total
Crisis Care/Intervention	\$5,945,276	21.5%
Justice Related Services	\$4,150,123	15.1%
Recovery/Sober Beds	\$4,008,815	14.6%
Residential Treatment/Housing	\$3,626,052	13.2%
Prevention	\$3,257,997	11.8%
Outpatient Treatment	\$2,311,424	8.4%
Peer Support	\$1,181,762	4.3%
Employment	\$759,260	2.8%
Treatment	\$707,879	2.6%
Coordination/Evaluation Services	\$548,586	2.0%
Detoxification	\$501,029	1.8%
Adult & Family Care Services	\$281,591	1.0%
Recovery Supports	\$251,320	0.9%
Total	\$27,531,116	100%

Rounded to the nearest dollar



- Crisis Care/Intervention
- Justice Related Services
- Recovery/Sober Beds
- Residential Treatment/Housing
- Prevention
- Outpatient Treatment
- Peer Support
- Employment
- Treatment
- Coordination/Evaluation Services
- Detoxification
- Adult & Family Care Services
- Recovery Supports

\$28.7 Million Mental Health Expenses by Service Category



Description	Expense	% of Total
Residential/Housing	\$9,052,922	31.5%
Crisis Care/Intervention	\$7,993,149	27.8%
Prevention	\$2,042,996	7.1%
Justice Related Services	\$2,024,252	7.1%
Employment	\$1,951,085	6.8%
Recovery Supports	\$1,880,156	6.6%
Treatment	\$1,725,535	6.0%
Psychiatric Services	\$858,207	3.0%
Coordination/Evaluation Services	\$837,224	2.9%
Adult & Family Care Services	\$336,675	1.2%
Total	\$28,702,201	100%

Rounded to the nearest dollar

- Residential/Housing
- Crisis Care/Intervention
- Prevention
- Justice Related Services
- Employment
- Recovery Supports
- Treatment
- Psychiatric Services
- Coordination/Evaluation Services
- Adult & Family Care Services

ACCOMPLISHMENTS & CHALLENGES 2021

COVID-19 Response

The pandemic persisted through 2021, and the ADAMHS Board continued to support mental health, addiction and recovery support service agencies and the community by:

- **Being a Trusted Source for Information:** The ADAMHS Board sent out email updates to provider agencies weekly to share COVID-related, state and partner updates. Staff from the Board worked with the State on a COVID rapid response task force to help prepare others for the swift and broad impact of the Omicron variant, which quickly affected community behavioral health providers in late 2021 and early 2022.
- **Distributing Personal Protective Equipment (PPE) and COVID Test Kits:** The ADAMHS Board helped provider agencies secure necessary PPE. The Board coordinated PPE requests for behavioral health providers through the Cuyahoga County Emergency Operations Center. Staff also distributed tens of thousands of pieces of PPE and over 4,000 at-home COVID test kits.

Board Expanded Diversity, Equity and Inclusion Work

In 2021, the ADAMHS Board continued and expanded its Diversity, Equity and Inclusion (DEI) work by continuing to host work group meetings, releasing a request for proposals for a DEI consultant, contracting with Rice Education Consulting (RedCon) and beginning work to develop a strategic plan for the Board and the mental health, addiction and recovery services system as a whole.

RedCon began hosting the work group meetings and assessing the system through interviews, focus groups and surveys. In early 2021, goals were set and a decision was made to overlay the DEI work with the Board's 2021–2025 Strategic Plan. Strategic planning sessions continue to be held and community input sought all through the planning phase. Later in 2022, the DEI Strategic Plan will be completed and put into action to ensure equitable access to care in the Cuyahoga County mental health, addiction and recovery services system.

Highlights:

- RedCon completed 18 one-on-one interviews, four focus groups with 63 participants, and reported that 351 surveys were completed by community stakeholders and clients.
- Primary staff received a first draft working document of the raw data that will develop the baseline report.
- 12 DEI in Behavioral Health Work Group meetings were held, five of which included educational sessions.

County 2022/2023 and ADAMHS Board 2022 Budgets

On October 21, Scott S. Osiecki, CEO, appeared before the Cuyahoga County Council for the 2022–2023 budget hearings. In an active hour-long session, Osiecki highlighted the accomplishments of the previous biennium and projected the needs of the coming two years. He cited the National Institute of Health's prediction that behavioral health needs will continue to increase and change as people weather the long trauma of a pandemic and the grief, isolation and disruption it brings. The ADAMHS Board was allocated \$43.3 million from the Cuyahoga County HHS Levy.

After an extensive RFP process, the ADAMHS Board made CY2022 budget recommendations to the ADAMHS Board of Directors. The budget was presented and reviewed at the October 27 General Meeting and at the November 10 Committee of the Whole Meeting. The Board of Directors voted on the budget at the November 17 General Meeting. Upon the budget's passing, a resolution was approved by the Board of Directors to accept and enact the budget's recommendations. The CY2022 provider direct service budget includes \$63,520,522 in funding to 76 agencies for 212 programs, including funding to eight new agencies and 29 new programs. The full CY22 budget is on the ADAMHS Board website (www.adamhsc.org) *Budgets and Reports* page.

New ADAMHS Board Compliance Department

To ensure provider contract compliance and outcomes data, Scott S. Osiecki, Chief Executive Officer, established a new compliance department at the ADAMHS Board. A Chief Compliance Officer, Anthony Henderson, was hired in 2021 as well as two new Compliance Officers, Olivia Abdllrasul and Tawanna Pryor. A third Compliance Officer, Nakia Yucas, was hired in April of 2022. This department will manage the RFP processes, outcomes and measures collection and complete compliance auditing and assessment sessions related to staffing, financial reporting and contracts throughout the year. Compliance Officers will continuously monitor providers after assessments to ensure continued compliance and create corrective action plans where necessary. The department will provide regular reports to executive management and ADAMHS Board of Directors.

ACCOMPLISHMENTS & CHALLENGES 2021

2021–2025 Five-Year Strategic Plan:

The ADAMHS Board developed the 2021–2025 Strategic Plan to position the Board and its service delivery system for success in a continually changing and increasingly demanding behavioral healthcare environment and recovery-oriented system of care.

The five-year strategic plan was approved by the Board of Directors on November 18, 2020. The plan includes six main goals and updates by goal were provided to the public each quarter. The full Strategic Plan and quarterly updates report can be found on the ADAMHS Board website (adamhsc.org) *Budgets and Reports* page.

Behavioral Health Care Workforce Task Force Explores Solutions

The ADAMHS Board convened its first Behavioral Health Workforce Development Task Force meeting in June of 2021, in response to the ongoing and urgent need for workforce retention and growth in the local publicly funded mental health, addiction and recovery services system. The group met from June 2021 to February 2022.

At these meetings, ADAMHS Board executive staff and several providers brainstormed ideas to tackle the behavioral health workforce shortage to attract and retain the most motivated and competent professionals in behavioral health to fill staffing needs for providers. The task force also reviewed recommendations that were made in the Board's Strategic Plan and discussed other ideas and next steps. Some suggestions from the meetings have been implemented, such as creating a workforce video series and internships, as well as participating in activities to support the PACE (Planning and Career Exploration initiative in the Cleveland Metropolitan School District and the Greater Cleveland Career Consortium. Also, after assessing wage equity, the Board provided emergency funding to assist children's crisis residential services workforce shortages. The Board continued sharing information about legislation and advocacy efforts related to workforce, systemwide job vacancies and training for providers.

Studies predict that the behavioral health workforce will continue to shrink, while the need for services rises. More information about workforce goals can be found in the Strategic Plan. The video series can be accessed on the ADAMHS Board's YouTube page or website at adamhsc.org/workforcevideos.

Addiction Recovery Advocacy Meetings Reconvene

The ADAMHS Board reconvened its Addiction Recovery Advocacy meetings in 2021 after they were put on hold during the pandemic. Meetings were held in September and November of 2021 to share information about the Diversion Center, pandemic response, harm reduction initiatives, resources for veterans and the relationship between PTSD and substance use. At each of these meetings, members of the recovery community shared their stories to further reduce stigma. In 2022, the group is working on revising the *Aligning Efforts to Support a Recovery Community* report, which serves as a framework to improve coordination between state and local goals related to advocacy and recovery. The action steps in the report, which was completed at the end of 2019, were postponed or occurred without direct input from the group because of the pandemic. Updating the report will allow this group to indicate successes and create new actionable steps to achieve this work in Cuyahoga County. Meetings are held quarterly and all individuals interested in substance use recovery and advocacy are invited to attend.

Advocacy

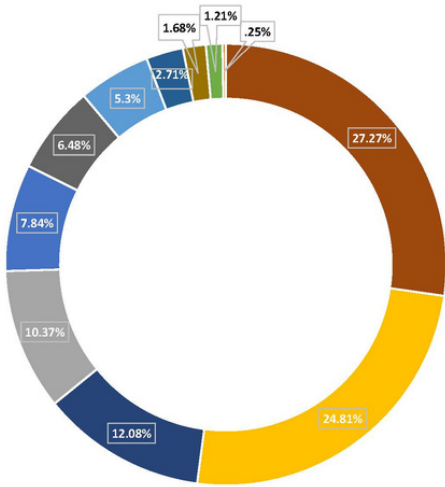
Members of the ADAMHS Board of Directors defended clients' and families' right to be heard when a budget provision, Amended Substitute House Bill 110, would have eliminated the required appointments and number of members appointed to the ADAMHS Boards across the state. These appointments include six individuals serving in special categories to ensure that the voice of clients, family members and professionals with behavioral health experience are heard. Our local Board unanimously passed a resolution opposing the language change. To make this opposition known, Dr. J. Robert Fowler, Vice Chair, provided testimony to the Ohio Senate Finance Committee on May 13, and Rev. Benjamin F. Gohlstein, Sr., Chair, submitted a letter to the editor published in *The Plain Dealer* on Sunday, May 23, 2021. Because of our successful advocacy to ensure that the voice of clients, family members and professionals with behavioral health experience are represented in Board appointments, this provision was vetoed by the Governor.

In addition to the legislative advocacy, Scott S. Osiecki, CEO, stepped into new leadership and advocacy roles on statewide community collaborations including: voting member of the Executive Council, chair of the Governance Committee and member of the Ohio Revised Code 340 workgroup for the Ohio Association of County Behavioral Health Authorities (OACBHA), and member of the OhioMHAS Crisis Task Force. ADAMHS Board staff worked with Opportunities for Ohioans with Disabilities (OOD) on employment programs for individuals with a mental health and/or substance use diagnosis.



CALENDAR YEAR 2021 ADAMHS BOARD INDIVIDUALS SERVED

\$51.1 Million Non-Treatment Services & Recovery Support Expenses



Service Description	2021 SUD Expenses	2021 MH Expenses	2021 Total Expenses	% of Total
Crisis Care/Intervention	\$5,945,276.36	\$7,993,149.00	\$13,938,425.36	27.27%
Residential Treatment/Housing	\$3,626,052.37	\$9,052,922.00	\$12,678,974.37	24.81%
Justice Related Services	\$4,150,123.02	\$2,024,252.00	\$6,174,375.02	12.08%
Prevention	\$3,257,997.07	\$2,042,996.00	\$5,300,993.07	10.37%
Recovery/Sober Beds	\$4,008,815.46	\$0.00	\$4,008,815.46	7.84%
Recovery Supports	\$1,433,082.31	\$1,880,156.00	\$3,313,238.31	6.48%
Employment Services	\$759,259.75	\$1,951,085.00	\$2,710,344.75	5.30%
Coordination/Evaluation Services	\$548,585.89	\$837,224.00	\$1,385,809.89	2.71%
Psychiatric Services	\$0.00	\$858,207.00	\$858,207.00	1.68%
Adult & Family Care Services	\$281,591.40	\$336,675.00	\$618,266.40	1.21%
Outpatient Treatment Supports	\$94,534.61	\$30,000.00	\$124,534.61	0.25%
TOTAL	\$24,105,318.24	\$27,006,666.00	\$51,111,984.24	100%

Individuals Receiving Non-Treatment Services & Recovery Supports: 173,946

The ADAMHS Board served 173,946 adults and children with non-treatment services and recovery supports. Some individuals included in counts may also be counted in treatment services and/or more than once, depending on the types of recovery supports received. Below are the services and supports as well as the number of individuals served in each category.

Hotlines, Helplines and Referral Services include various hotlines, such as FrontLine's suicide prevention, mental health/addiction crisis, information and referral hotline and chat, the Domestic Violence helpline, and United Way's 2-1-1.

- 104,981 calls received

Prevention Services reduce the impact of mental illness and addictions in our communities. Prevention efforts include Early Childhood Mental Health, school-based programs, after-school and adult programming as well as prevention education such as social and emotional learning, coping skills and resiliency building.

- 33,633 individuals were served through Prevention Programs

Recovery Supports include supportive services not covered by insurance for individuals with mental illness and/or substance use disorders that aid them on their paths to recovery. Recovery supports can include music and art therapy, transportation, wrap-around and transitional services, homeless outreach, peer support programs and the identification collaborative.

- 17,092 individuals received Recovery Supports

Crisis Care and Intervention Services provide assistance in a crisis situation to safely de-escalate an individual or situation, determine appropriate treatment services, and coordinate the follow through of those services and referral linkages to address the problem that led to the crisis.

- 8,871 individuals received Crisis Care and/or Intervention

CALENDAR YEAR 2021 ADAMHS BOARD INDIVIDUALS SERVED

Employment Services promote recovery by providing training and skill development that is goal-oriented, ability-based and incorporates individual choice in securing and maintaining employment.

- 1,277 individuals were served with Employment Services

Justice Related Services are programs that support individuals who are court-involved or who are currently incarcerated. This includes assessments, drug courts and access to treatment and recovery support services.

- 3,226 individuals received Justice Related Services

Residential and Housing Programs include housing for individuals with mental illness and/or substance use disorders. These programs include adult care facilities, mental health residential treatment facilities, permanent supportive housing, transitional housing, and recovery housing. Some programs include personal care, social services, mental health and addiction services and/or recovery supports to clients.

- 2,121 individuals were served through Residential and Housing Programs

Adult and Family Care Services include programs such as family, bereavement and caregiver support groups, the Hoarding Connection, guardian and representative payee programs as well as special supportive services for families and adult clients and their families.

- 1,172 individuals were served through Adult and Family Care Services

Faith-based Services include programs/events/activities that promote spirituality, health and wellness, prevention/early intervention, awareness and education within an overarching goal to reduce/eliminate stigma within faith-based communities.

- 1,573 individuals were served through Faith-based Services



Recovery Supports include housing, connection to benefits, crisis services, referral hotlines, and client and family support groups. They also include art therapy, which helps individuals heal their trauma and travel on a path to recovery.

CALENDAR YEAR 2021 ADAMHS BOARD INDIVIDUALS SERVED

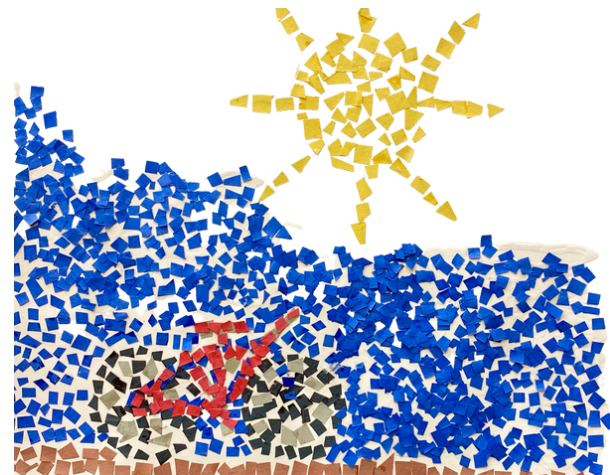


Number of Clients Served With Treatment Services: 7,458

	Service History			Total Individuals Served
	Dual	SUD	MH	
Calendar Year 2017 Total	212	3,020	6,259	9,491
Calendar Year 2018 Total*				10,000
Calendar Year 2019 Total	138	3,617	3,693	7,448
Calendar Year 2020 Total	176	2,756	3,483	6,415
Calendar Year 2021 Total	446	3,688	3,324	7,458

*The total number of clients served in CY2018 is an estimate based on self-reported outcome data from providers due to a transition from one information management system to another.

In 2021, the ADAMHS Board paid for treatment services for 7,458 individuals, which is 1,043 more than in 2020. This increase takes us closer to the numbers we saw in 2019, prior to the pandemic. COVID-19 impacted treatment services provided in 2020 because of reduced capacity for social distancing and pandemic-related temporary closures.



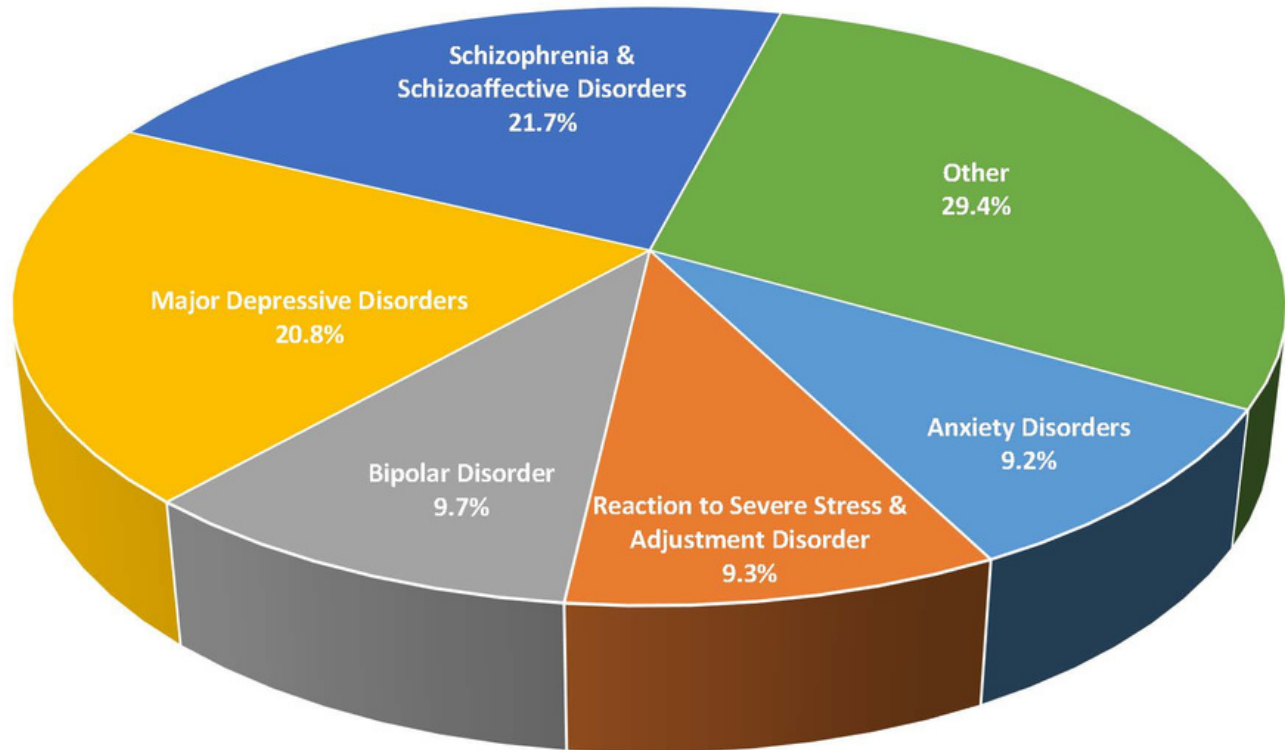
Demographics: Age

Ages of All Clients		
Age	Clients	% of Total
17 and Under	771	10.3%
18-64	6,102	81.8%
65 & Over	585	7.9%
Total	7,458	100%

CALENDAR YEAR 2021 ADAMHS BOARD INDIVIDUALS SERVED



Calendar Year 2021 Demographics: Primary Diagnosis Individuals Receiving Mental Health Services



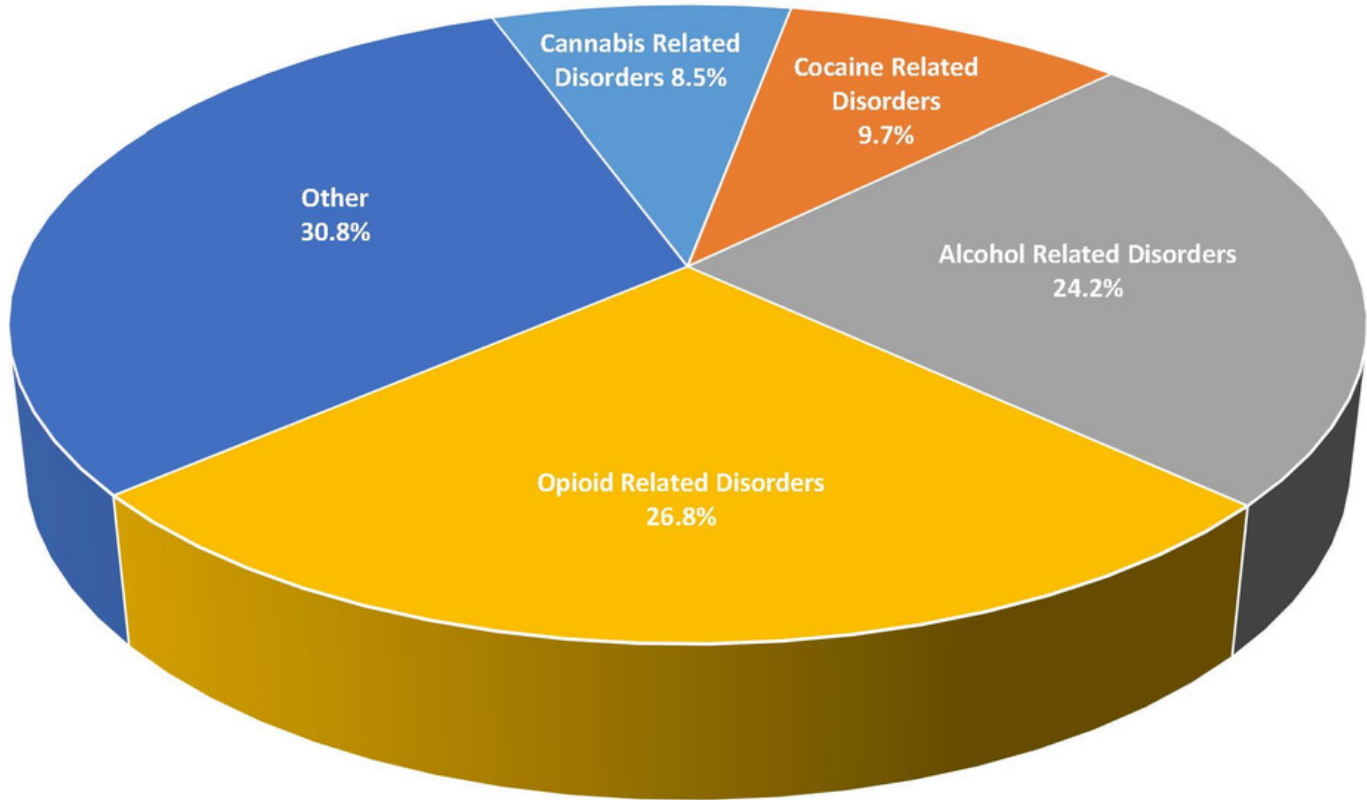
- Anxiety Disorders
- Reaction to Severe Stress & Adj Disorder
- Bipolar Disorder
- Major Depressive Disorders
- Schizophrenia & Schizoaffective Disorders
- Other

Diagnosis	Clients	Clients as %
Anxiety Disorders	305	9.2%
Reaction to Severe Stress & Adj Disorder	308	9.3%
Bipolar Disorder	324	9.7%
Major Depressive Disorders	690	20.8%
Schizophrenia & Schizoaffective Disorders	721	21.7%
Other (ADHD, PTSD, etc.)	976	29.3%
Total	3,324	100%



CALENDAR YEAR 2021 ADAMHS BOARD INDIVIDUALS SERVED

Calendar Year 2021 Demographics: Primary Diagnosis Individuals Receiving Substance Use Disorder Services



- Cannabis Related Disorders
- Cocaine Related Disorders
- Alcohol Related Disorders
- Opioid Related Disorders
- Other

Diagnosis	Clients	Clients as %
Cannabis Related Disorders	313	8.5%
Cocaine Related Disorders	359	9.7%
Alcohol Related Disorders	893	24.2%
Opioid Related Disorders	988	26.8%
Other (Other Stimulant Use, SUD in Remission, etc.)	1,135	30.8%
Total	3,688	100%

CALENDAR YEAR 2021 ADAMHS BOARD INDIVIDUALS SERVED WITH TREATMENT SERVICES BY CITY, AGE AND SERVICE TYPE

Client Cities by Age and Service Type												
City	17 and Under				18-64				65 & Older			
	Dual	MH	SUD	Total	Dual	MH	SUD	Total	Dual	MH	SUD	Total
BAY VILLAGE		12		12	1	12	6	19		4	1	5
BEACHWOOD		4	1	5	1	17	10	28		3	1	4
BEDFORD		13		13	2	33	44	79		6	1	7
BEDFORD HEIGHTS		5		5	1	7	13	21				
BEREA		12		12	6	25	26	57	1	4		5
BRATENAHL						2	1	3				
BRECKSVILLE		1		1		4	2	6		1		1
BROADVIEW HEIGHTS		5	1	6	1	8	15	24	1	1	1	3
BROOK PARK		18		18	6	19	48	73	1	1	3	5
BROOKLYN		4	1	5	3	7	19	29	1	2		3
BROOKLYN HEIGHTS					1	1	1	3				
CHAGRIN FALLS		1		1	1	2	5	8				
CLEVELAND		357	3	360	255	1,195	2,454	3,904	20	215	92	327
CLEVELAND HEIGHTS		17		17	12	61	45	118		13	2	15
EAST CLEVELAND		10		10	4	50	28	82	1	20	5	26
EUCLID		30		30	9	79	117	205	2	18	4	24
FAIRVIEW PARK		3		3	5	20	13	38		3		3
GARFIELD HEIGHTS		22		22	5	35	53	93		6	3	9
GATES MILLS		3		3			1	1				
HIGHLAND HEIGHTS		3		3		1	2	3				
HIGHLAND HILLS						1		1		1		1
INDEPENDENCE		5		5		6	8	14				
LAKEWOOD		30	3	33	23	77	100	200	3	21	5	29
LYNDHURST		6		6	2	10	10	22		2		2
MAPLE HEIGHTS		25		25	1	37	48	86		6	3	9
MAYFIELD HEIGHTS		6		6	2	18	10	30		6	1	7
MAYFIELD VILLAGE						4	1	5				
MIDDLEBURG HEIGHTS		5		5	2	13	9	24		1		1
MORELAND HILLS		2		2	1		1	2				
NEWBURGH HEIGHTS		1		1			3	3				
NORTH OLMS TED		18		18	9	45	56	110	1	2		3
NORTH RANDALL						1		1				
NORTH ROYALTON		18	1	19	3	20	27	50	1	2	4	7
OAKWOOD VILLAGE		1		1		4	5	9			1	1
OLMSTED FALLS		6		6		10	23	33		3		3
OLMSTED TOWNSHIP		4		4	3	6	2	11		2		2
OUT OF COUNTY		3		3		1	1	2				
PARMA		25		25	20	96	119	235		12	4	16
PARMA HEIGHTS		5		5	9	18	29	56		10	1	11
PEPPER PIKE		1		1		3	3	6		1		1
RICHMOND HEIGHTS		1		1	1	4	7	12		3		3
ROCKY RIVER		14		14	8	39	15	62	2	10	2	14
SEVEN HILLS		2		2	4	7	10	21		2		2
SHAKER HEIGHTS		9		9	2	33	22	57		8	2	10
OLON		14	1	15	1	7	16	24		1		1
SOUTH EUCLID		11		11	4	29	20	53		7		7
STRONGSVILLE		7	1	8		22	37	59		1	1	2
UNIVERSITY HEIGHTS		1		1	1	16	5	22		5	1	6
VALLEY VIEW						1	1	2				
WALTON HILLS						2	2	4				
WARRENSVILLE HEIGHTS		5		5	1	20	24	45	1	1	2	4
WESTLAKE		14		14	1	25	19	45		6		6
WOODMERE						2		2				
TOTAL		759	12	771	411	2,155	3,536	6,102	35	410	140	585

CALENDAR YEAR 2021 ADAMHS BOARD INDIVIDUALS SERVED DEMOGRAPHICS



Demographics: Substance Use Disorders Treatment Services

Clients Receiving Substance Use Disorder Services		
Gender	Clients	% of Total
Female	1,257	34.1%
Male	2,431	65.9%
Total	3,688	100%

Substance Abuse Disorder Client Demographics		
Race/Ethnicity	Clients	% of Total
Alaska Native	1	0.1%
American Indian	8	0.2%
Asian	12	0.3%
Black/African-American	1,721	46.7%
Native Hawaiian/Other Pacific Islander	6	0.2%
Other Single Race	93	2.4%
Two or More Races	30	0.8%
Unknown	11	0.3%
White	1,806	49.0%
Total	3,688	100%

Demographics: Mental Health Disorders Treatment Services

Clients Receiving Mental Health Services		
Gender	Clients	% of Total
Female	1,601	48.2%
Male	1,723	51.8%
Total	3,324	100%

Mental Health Client Demographics		
Race/Ethnicity	Clients	% of Total
Alaska Native	3	0.2%
American Indian	6	0.2%
Asian	14	0.4%
Black/African-American	1,556	46.8%
Native Hawaiian/Other Pacific Islander	6	0.2%
Other Single Race	75	2.3%
Two or More Races	133	4.0%
Unknown	72	2.2%
White	1,459	43.7%
Total:	3,324	100%

Demographics: Mental Health and SUD Disorders Treatment Services

Clients Receiving Both SUD & MH		
Gender	Clients	% of Total
Female	189	42.4%
Male	257	57.6%
Total	446	100%

Clients Receiving Both SUD & MH		
Race/Ethnicity	Clients	% of Total
American Indian	2	0.5%
Asian	2	0.5%
Black/African-American	169	37.9%
Other Single Race	6	1.5%
Two or More Races	7	1.6%
White	260	58%
Total	446	100%

CUYAHOGA COUNTY DIVERSION CENTER

The ADAMHS Board was awarded a two-year contract in late 2020 from the County to develop and oversee the **Cuyahoga County Diversion Center**. The Diversion Center opened its doors on May 3, 2021. It was the first Diversion Center to open in Ohio. Originally, the Diversion Center only allowed for law enforcement to divert, from jail, individuals experiencing symptoms of mental illness and or substance use disorders who were involved in low-level, non-violent offenses. The referral process evolved over the year. In October of 2021, the Diversion Center allowed for all public safety responders to refer any person experiencing symptoms whether they were involved in an offense or not and then in November, to friend, family and self-referral to the center. All referrals must receive a pre-screening by calling 216-623-6888, operated by FrontLine Service.

The Diversion Center is funded by Cuyahoga County with dollars from the Opioid Settlement, managed by the ADAMHS Board and operated by Oriana House. In July of 2021, the County developed a Diversion Board to oversee local diversion efforts and review metrics provided by the ADAMHS Board. In late 2021, the Diversion Board asked the ADAMHS Board to create a Diversion Community Input Committee to ensure stakeholder voices are included in designing future diversion efforts.

Partners involved in the Diversion Center include the County, Oriana House, FrontLine Service, law enforcement departments, University Hospitals, NAMI Greater Cleveland, Life Long Transportation, and other community providers. Details about how to use the Diversion Center can be found at adamhsc.org/diversioncenter.

Below are metrics from May 1 – December 31, 2021.

CONTRACT COMPONENTS

	<u>Contract Total</u>	<u>YTD Expenses</u>	<u>Balance</u>	<u>% Spent</u>
Total Contract	\$9,568,319.95	\$4,252,557.68	\$5,315,762.27	44%
FrontLine Service:	\$556,672.00	\$75,545.98	\$481,126.02	14%
Oriana House:	\$7,498,971.95	\$2,985,456.70	\$4,513,515.25	40%
Facility Improvements to Oriana	\$1,000,000.00	\$979,478.91	\$20,521.09	98%
CIT Training (Staff)	\$512,676.00	\$212,076.09	\$300,599.91	41%
ADAMHS Board Investment:	<i>(non-contract related expenses)</i>			
NAMI	\$24,886.56	\$21,737.66	\$3,148.90	87%
CIT Training Stipend	\$840,000.00	\$352,634.05	\$487,365.95	42%



FRONTLINE SERVICE - CALL CENTER



- 24/7/365 call-in line for law enforcement and others to screen for eligibility for the Diversion Center
 - Includes 5 FTE Crisis Call Center Specialists
- Between May (Diversion Center opening) and December (end of year), there were 268 calls placed to FrontLine regarding the Diversion Center.

TOTAL # OF CALLS	268	
# of calls from police	181	After 181 phone screenings, FrontLine authorized 150 individuals to go to the Diversion Center.
# of calls from community members (includes family, friends, and self)	87	After 87 phone screenings, FrontLine authorized 78 individuals to go to the Diversion Center.
TOTAL # OF AUTHORIZATIONS TO GO TO DIVERSION CENTER	228	Of 268 total calls, FrontLine authorized 228 individuals to go to the Diversion Center. Of the remaining 40 callers, 27 were referred to services that better fit their needs, 9 refused services, and 4 had other circumstances.



ORIANA HOUSE, INC. - OPERATIONS

- Operation of the Diversion Center with 50 beds



TOTAL # OF CLIENTS SERVED Duplicated count = 147 Unduplicated = 121	147	Of 228 authorizations by FrontLine to go to the Diversion Center, 147 admissions were completed. This means the clients arrived onsite either through police transport or other means and completed the admission process. This total includes repeat clients.
Types of services administered	Can include Diagnostic Assessment, Medical Evaluation, Case Management, Individual Counseling, Group Counseling, Medication Management, Medication Assisted Treatment (MAT), Withdrawal Management (Detox), NAMI Education Groups, Referral and Linkage.	
Average length of stay	3.45 days	



Board of Directors

In 2021 and early 2022, the ADAMHS Board said goodbye to Board Members Crystal L. Bryant, Esq., MS, LSW, Jena Olsen and Elsie Caraballo, and welcomed new Board Member, Bishara W. Addison. Reginald C. Blue, Ph.D., Harvey A. Snider, Esq., Gwendolyn A. Howard, LSW, MSSA, J. Robert Fowler, Ph.D., Katie Kern-Pilch, MA, ATRBC, LPC-S, HLM (BATA), and Sharon Rosenbaum, MBA, were all reappointed to the Board of Directors. Board members were also busy representing the ADAMHS Board in the community.

- Reverends Benjamin F. Gohlstin, Sr., Board Chair, and Max M. Rodas, Board Member, were among a group of faith leaders that were the first to receive the COVID-19 vaccine at MetroHealth.
- Harvey Snider, Board Member, was featured in Cleveland Jewish News as part of their Silver Linings series. Mr. Snider shared about his law career and involvement in the community, including his 15 years of service as a member of the ADAMHS Board of Directors.
- Bishara W. Addison was appointed by the National Skills Coalition (NSC) and Business Leaders United for Workforce Partnerships (BLU) to serve on a national Manufacturing Panel that will advise the Biden administration on its “Made in All of America” initiative and other related policies.

Mental Health Response Advisory Committee

The Mental Health Response Advisory Committee (MHRAC) was developed as part of the Settlement Agreement in September 2015 to provide feedback, technical assistance and support to the Cleveland Division of Police (CDP) as it relates to the coordination of crisis intervention activities in Cleveland. A Memorandum of Understanding (MOU) between the City of Cleveland and the ADAMHS Board was developed to carry out the duties of the MHRAC. The MHRAC’s work continued in 2021 and included:

- The creation of three ad-hoc committees (By-laws, Policy and Juvenile Diversion)
- Increasing training for law enforcement and dispatchers
- Hosting a Virtual Coffee with a CIT Officer
- Increasing the capture of CIT data by electronic system
- In November 2021, it was determined that the MHRAC Diversion Sub-committee achieved its goals under the Consent Decree, fulfilling its purpose.

To view the MHRAC Annual Report, CIT stats and more information visit adamhsc.org/MHRAC.

Phase One of the Opioid Crisis Mitigation Plan

In addition to levy funds, the ADAMHS Board was awarded approximately \$10.5 million as part of Phase One of the Opioid Crisis Mitigation Plan in 2020 to expand treatment capacity and relapse prevention programs. In partnership with the County, the ADAMHS Board continued to utilize this funding to:

- Create 32 residential treatment beds (16 for men and 16 for women) at Stella Maris (\$5,433,207)
- Expand 24-hour intake access, and Partial Hospitalization and Intensive Outpatient Programs at St. Vincent Rosary Hall (\$2 million)
- Expand the ThriveED program, which employs peer supporters in emergency departments to connect nonfatal overdose victims to treatment, in 10 additional emergency departments throughout the County (\$3,068,000)

The ADAMHS Board has oversight of all of these programs. As of December 2021, 73% of the \$10.5 million had been utilized. The contract term runs through the end of February 2022, at which time the Board will continue funding these programs.

Clients Rights

In 2021, the ADAMHS Board Clients Rights Division held quarterly virtual orientations to train new provider agency Client Rights Officers (CRO) and monthly CRO meetings. They also held 12 client lunch-n-learns (three in-person at provider agencies and eight virtual), as well as hosted a client holiday party at the Greater Cleveland Aquarium.

The 2021 Clients Rights report was shared at the February 2022 General Board meeting and can be found on the *Budgets and Reports* webpage. In summary, the Clients Rights Division received a total of 2,957 contacts during 2021, a significant increase from 2020 (1,810). Clients (1,189 contacts) and family members (582 contacts) remained the highest number of contacts related to complaints/grievances. In 2021, the Board received an increased number of calls from non-contracted agencies and Adult Care Facilities (529) looking for guidance, advice or service referrals as well as asking how they could receive funding from the Board. The Board also had an increase in reports related to housing and COVID restrictions.

For 2021, Clients Rights investigated 571 complaints and grievances made by clients and was notified by agencies of an additional 533 complaints and grievances directly addressed and investigated by providers. Complaints are client concerns that can be resolved through general communication between the agency and client. Formal grievances are client allegations of a rights violation as outlined in Ohio Administrative Code 5122-26-18 or 5122-30-22. For all grievances investigated by the Clients Rights Division in 2021, a written summary of the investigation, outcome, and recommendations were provided to each client.

2021 Updates

2021 Annual Meeting

The ongoing pandemic required the ADAMHS Board to move the 2021 Annual Meeting to a virtual event held on May 10, 2021. The overwhelming message was one of resiliency and moving through difficult times.

The celebration included addresses by Rev. Benjamin F. Gohlstin, Sr., Board Chair, and Scott S. Osiecki, CEO, as well as a presentation of eight Helping Hands Awards and acceptance of the 2020 Annual Report.



Education and Training

Trainings offered through the ADAMHS Board expanded to be more inclusive of the needs of our providers. In all, 107 trainings were held serving 3,198 individuals. The trainers:

- Provided 10 free Question, Persuade, Refer suicide prevention trainings reaching 437 people (also a part of CIT training)
- Offered three free Mental Health First Aid (MHFA) trainings reaching 45 people
- Offered 20 trainings in the Training Institute reaching 604 people
- Sponsored 19 trainings reaching 902 people (this includes State Opioid Response grant trainings)
- Provided public education through six trainings to 246 people

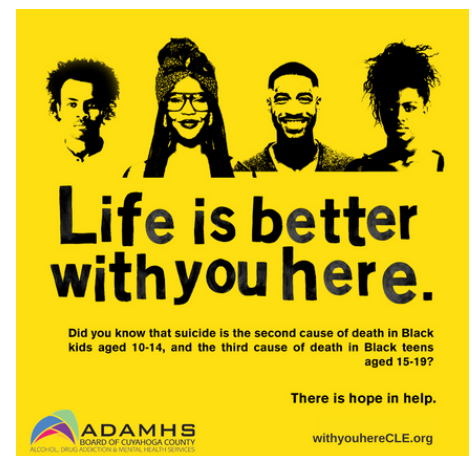
Public Safety Trainings:

- 20 Community CIT trainings, 704 officers trained; 10 Refresher trainings, 71 officers trained and 10 Dispatch trainings, 91 dispatchers trained
- Three CDP Specialized CIT trainings, 57 officers trained
- Five CDP Dispatch Trainings, 32 dispatchers trained
- One CDP Peer Support, nine people trained

2021 Outreach Efforts

The Board was busy in 2021 raising awareness throughout the community related to the opioid epidemic, suicide prevention, stigma and care for first responders impacted by the pandemic. These efforts include:

- The Board increased fentanyl awareness campaign efforts, participated in the statewide NaloxBlitz to distribute 3,468 naloxone kits and 60,000 fentanyl test strips in partnership with 181 local partners through grassroots outreach, and kicked off the installation of 100 NaloxBoxes in Cuyahoga County.
- The Cuyahoga County Suicide Prevention Coalition met virtually in 2021 and helped revise the Coping with the Holidays as the Pandemic Continues booklet and launch the Life is Better with You Here Suicide Prevention Campaign. Campaign materials were shared with the community through a multi-media campaign to address rising suicide rates amongst African American youth. The Board also worked with teens from Parma High School and Cuyahoga Valley Career Center to create Crisis Text materials that were shared on social media.
- The Board launched a campaign to address self-care for behavioral health providers in the Northeast Ohio Regional Collaborative, which includes six board areas.
- The board also launched two new campaigns with partners, the Our Stories, Our Healing video series and the #StigmaFreeCLE Collaborative Community Awareness Campaign.
- The Our Stories, Our Healing video series aims to raise awareness through storytelling by community members who have overcome traumas and found healing.
- The #StigmaFreeCLE Collaborative Community Awareness Campaign, led by NAMI Greater Cleveland, launched in May and included over 30 local partner organizations committed to ending the stigma associated with mental illness and substance use disorders.
- The Board had 425 media mentions for the year, and ADAMHS Board Twitter, Facebook and Instagram accounts generated over 874,000 impressions.





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About the Artwork:

The ADAMHS Board Client Art Program is designed to promote the healing power of art to individuals in the recovery process. The cover of this report is ceramic on canvas created by Tamara M. Thank you to all of the artists whose work is featured in this report for reminding us that art heals.

Thank you to our current ADAMHS Board Provider Network

99Treasures Arts & Culture
Achievement Centers for Children
Applewood Centers
Asian Services In Action
Beech Brook
Bellefaire Jewish Children's Bureau
Benjamin Rose Institute on Aging
Briermost Foundation
Catholic Charities
The Centers for Families and Children
Circle Health Services (Part of The Centers)
Cleveland Rape Crisis Center
Cleveland Treatment Center
Colors + Youth Center and Counseling
Community Action Against Addiction
Community Assessment & Treatment Services
Cornerstone of Hope
Courage to Caregivers
Court of Common Pleas
CC Domestic Relations Court
East Cleveland Neighborhood Center
Emerald Development and Economic Network
Epilepsy Association
Far West Center
FrontLine Service
Front Steps Housing & Services
Future Directions
Galilean Theological Center
Golden Ciphers
Hispanic UMADAOP
Hitchcock Center for Women
I'm In Transition Ministries
Jewish Family Service Association of Cleveland
Jordan Community Resource Center
Joseph's Home and Mary's Home
Journey Center for Safety and Healing
Kingdom Developers Consulting
Life Exchange Center
Life Long Transportation
Lutheran Metropolitan Ministry
Magnolia Clubhouse
May Dugan Center
MetroHealth System
Mommy and Me Too!
Moore Counseling and Mediation Services
Murtis Taylor Human Services System
Music Settlement
Naaleh Cleveland
NAMI of Greater Cleveland
New Directions
Northcoast Behavioral Healthcare
Northeast Ohio Neighborhood Health Services
Northern Ohio Recovery Association
OhioGuidestone
Oriana House
People, Places and Dreams
Positive Education Program
Project LIFT Services
Providence House
Recovery Resources
Recovery Solutions of Northeast Ohio
Salvation Army Harbor Light Complex
Scarborough House
Serenity Health and Wellness
Shaker Heights Youth Center
Signature Health
Stella Maris
St. Vincent Charity Medical Center, Rosary Hall
Thrive Behavioral Health
Trinity Outreach Ministries
United Way of Greater Cleveland
University Hospital Dept. of Psychiatry
University Settlement
Visiting Nurse Association of Cleveland
Women's Recovery Center
YMCA (Y-Haven) of Greater Cleveland