



Providence House

Every child is your child.™

Mission and Vision

Mission:

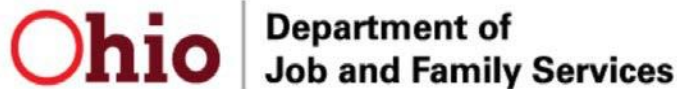
Providence House protects at-risk children and supports families through crisis, strengthening communities to end child abuse and neglect.

Vision:

Children everywhere are raised in safe, loving families free from abuse and neglect.

Who is Providence House?

- ❑ Ohio's first and one of the **nation's largest and longest operating Crisis Nurseries**
 - 30 bed campus: Crisis Nursery, Pediatric Crisis Nursery, Family Center
- ❑ Founded in 1981 - **Licensed since 1990** as a Children's Crisis Care Facility by Ohio Department of Jobs and Family Services and licensed as a Qualified Residential Treatment Program (QRTP)
 - Nearly 10,000 children served over the past 40 years
- ❑ A licensed, **accredited, evaluated national model for child abuse prevention and family preservation** through intervention, education and advocacy



Services:

Protecting children by providing for their physical, emotional, developmental, and educational needs



Children's Emergency Shelter:

Licensed, home-like setting in two houses supporting up to 30 children, aged newborn through 12 for up to 60 days, 90 in some circumstances



Children's Medical Care and Monitoring:

Contracted nursing staff provide well-child exams, support care for children with medical needs



Children's Direct Care and Services:

Assigned childcare model provides individual nurturing and developmental support



Public Agency Partnerships:

Emergency Placement and Children's Shelter Programs

Services:

Supporting families by connecting them to resources, cultivating nurturing practices, and encouraging responsibility



Family Preservation Services:

- Individualized Case Management and Referral
- Parent Support and Education
- Family Trauma Services



Services:

Supporting families by connecting them to resources, cultivating nurturing practices, and encouraging responsibility

Community-Based Services:

- Community Referrals for basic need items
 - Basic needs and infant/children's items are provided for families working with partner agencies in the community. Items are distributed monthly to agency workers to support their clients' needs.
- Community Education and Resiliency Program (CERP)
 - Individualized case management, group education, and trauma services delivered at partner agencies or virtually for cohorts of 6-10 parents, guardians, and/or grandparents to prevent or deescalate crisis and build social supports.
- Aftercare
 - A voluntary, 12-month program for parents and guardians who have used our Crisis Nursery programs. Support includes weekly, trauma informed group parent support sessions, access to basic needs items, and individual case management sessions



"I have truly enjoyed this program it has been a big help to me and it has been a joy meeting with staff."



Services:

Strengthening community by advocating for underserved families and demonstrating the lasting impact of prevention



Collaborative partner with over 100 public and private agencies to coordinate and wrap around services for family stability



Over 150 outreach events annually to promote the prevention of child maltreatment

Advocacy to inform public policy and educate public officials and our community

Who are our nursery clients?

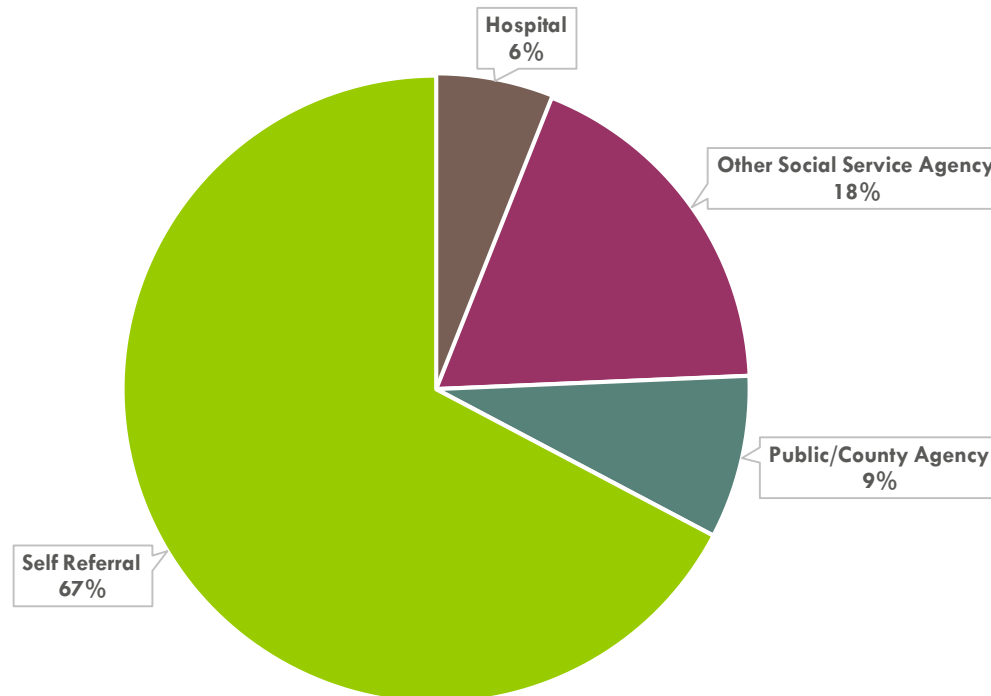
- ❑ Families seek Providence House services from approximately 30 zip codes throughout the Greater Cleveland area.
- ❑ While most of the families we serve are single, female headed households, **27%** of families we served had co-parents and **5** co-parents were engaged in our family preservation services.
- ❑ Families in Poverty
 - 88% of families supported live at or below the federal poverty line. The **average annual income of the families utilizing our services is less than \$10,000 year**
 - 29% of the families served last year reported not having received any cash income in the previous month.
- ❑ Families dealing with Trauma and Violence
 - Through our Trauma Screening process, we have identified **that 69% of our parents and 62% of our children have experienced significant trauma and violence** prior to receiving our services.
 - 61% experienced **domestic violence**
 - 21% experienced **bullying**
 - 18% experienced **physical assault**
 - 15% experienced **sexual assault**

How They Find Us:

Referral Sources

Over half of families who engage in our services self refer, but Providence House received inquiries from over 60 agencies last year.

Children are typically admitted by their parent or guardian.



Why They Needed Us:

Of the 184* children who came:

- 40% had families who lacked resources to meet basic needs.
- 33% were from families seeking respite care.
 - 78% of respite admissions had an overwhelmed parent
 - 19% of respite admissions were served to address family mental health needs
- 31% were homeless or had unsafe housing.
- 23% had a family member with a medical crisis.
- 13% had a parent/guardian with a mental health crisis.
- 10% were victims of or witness to violence.

*Typically we are able to support nearly 350 children on our 30 bed campus

Our Results from FY 20.21:

Engaged Parents and Reunited Families

- ❑ 100% of children were reunited with their parent/guardian
- ❑ 96% of families were fully engaged in services provided by Providence House
- ❑ 99% of parents reported their bond with their child stayed the same or improved during their engagement with Providence House services.
- ❑ 89% of parents felt their family stability improved or stayed the same
- ❑ 98% of parents strongly agreed or agreed that their overall experience was positive.

Parent/Guardian Comments

"Providence House has helped my family grow mentally, physically, and emotionally. Thank you Providence House for your love and support."

"They were very polite every time I called or needed them. Was always very understanding and respectful. I would refer this place to anyone in the future if they need it. Thanks a lot!"

"Providence House really helps me and if it was not for this program a lot of my needs would not be met."

"WONDERFUL. Loved the communication - being able to have the ability to check on my kids whenever. So incredibly grateful for all of you."

"Providence House has helped with peace of mind, when I didn't have anyone else. Thank you!"

"Providence House is always doing a great job. They are so helpful and my kids love the staff"

"Staff was very accommodating and empathetic. They kept open communication and did their best to meet my needs and more. Great program, definitely a lifesaver!"

A Crisis Nursery Success Story

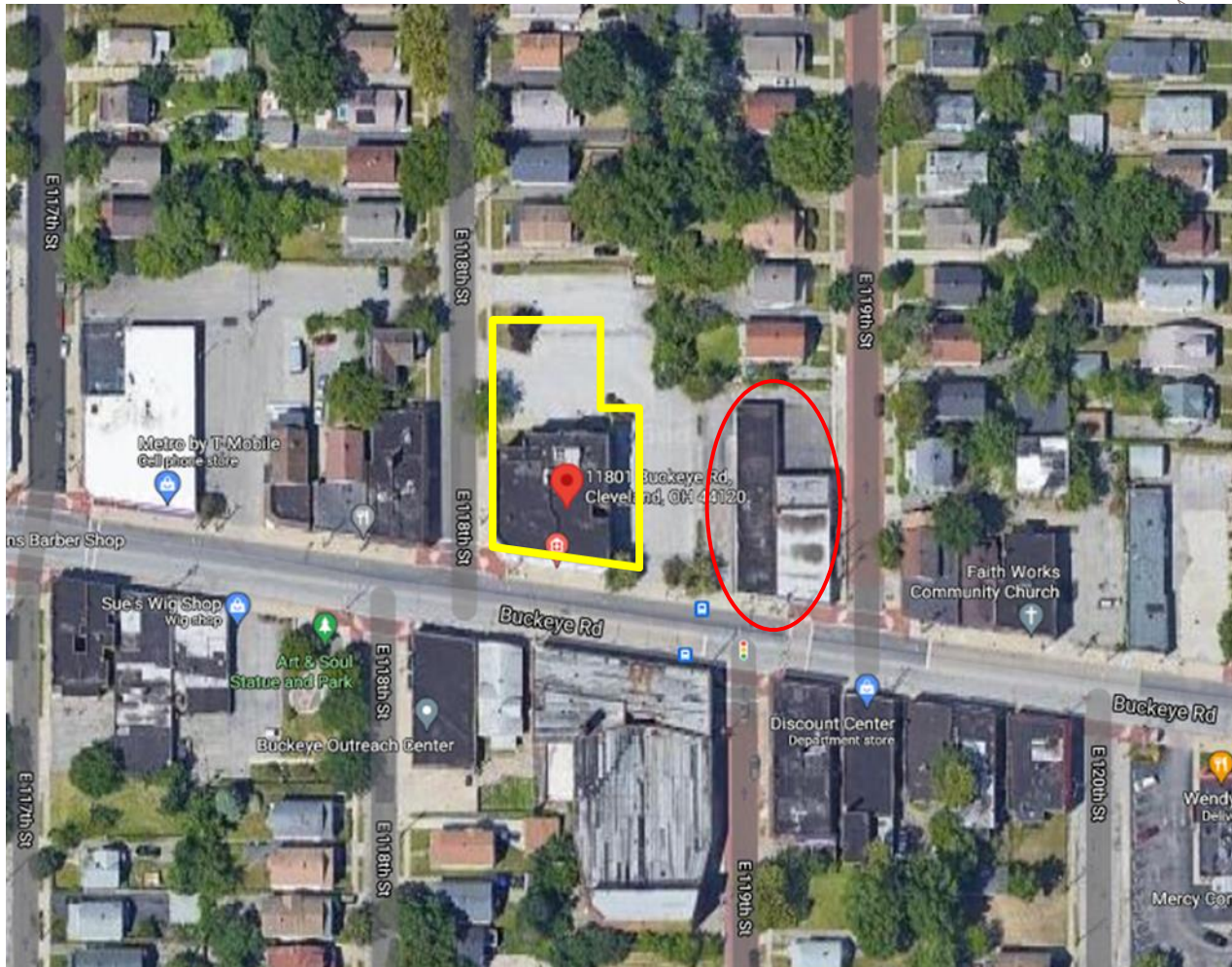
Kiara was referred to Providence House by her caseworker through The Division of Children and Family Services (DCFS). Kiara was feeling overwhelmed with managing her mental health symptoms and wanted to engage in treatment, but did not trust anyone to watch her young son. She decided to admit her son to Providence House so she could engage in an intensive outpatient program to address her mental health.

Kiara completed a new mental health assessment, began taking new mental health medications, and completed a trauma screening and assessment for herself with her assigned worker at Providence House so she could be more aware of her symptoms and behaviors. She also moved in with a friend while on a waitlist for subsidized housing, maintained communication with her DCFS worker, and started a Workforce 360 Program to obtain her GED and begin job readiness classes.

Kiara also worked with Providence House to pay a balance on her electricity utility, secured a pack-n-play to ensure her son would sleep safely, and engaged in parent education classes on topics including self-care, composure, and more from a trauma-informed curriculum that addresses safety, emotions, loss, and future. Kiara was reunited with her son in less than forty days and expressed interest in being enrolled in our Aftercare Program where she hopes to continue attending group at least a couple of times per month.



East Side Expansion



1+ acre site fronting
Buckeye and along E.
118th Street

Situated in the heart of
\$60mil + community
revitalization zone

Cornerstone property of
targeted 7 block
redevelopment corridor
on Buckeye Road

PH Acquisition completed
for adjacent E. 119th site
for mixed use/community
social service hub

History & Background



- Built 1928, Cleveland Architect, historically significant design
- Cleveland Landmark, listed on National Historic Register
- Renovated and expanded in 2003
- Acquired by PH in 2019
- Renovations completed Spring 2020
- Crisis Nursery addition started! Groundbreaking Ceremony 4/8/22

Providence House East Campus Nursery



EAST 118TH ST VIEW - LOOKING SOUTHEAST



OUTDOOR PLAY AREA



EAST 118TH ST. VIEW - LOOKING NORTHEAST



Questions?

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