

Provider Information

This Provider Information section is arranged by provider in alphabetical order.

Each provider tab includes:

- Recommended Funding
- Program Highlights
- Outcomes Summary

CY2016 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2014 Total Contract Amount	2015 Total Contract Amount	2016 Requested Amount	2016 RECOMMENDATION
Pinnacle Partners				
Crisis Stabilization Unit (Other Crisis Funds)	\$ -	\$ 487,870	\$ -	\$ -
Subtotal	\$ -	\$ 487,870	\$ -	\$ -

CY 2016 Program Highlights

Pinnacle Partners

- Pinnacle Partners is a shared services organization that is a partnership of community behavioral health providers, including Connections: Health*Wellness*Advocacy, Signature Health, Stella Maris and ORCA House.
- Pinnacle Partners was provided \$487,870 on on-time State Crisis funding in CY2015 to develop a proposed integrated behavioral and physical health 15 bed crisis stabilization unit.
- To date, the funds have not yet been requested, therefore Pinnacles Partners is included in the CY2016 budget.
- The Crisis Stabilization Unit is planned to serve adults in a multi-county region (Ashtabula, Cuyahoga, and Lake Counties).
- This inpatient facility will provide all patients with a short-term residential environment, 23- hour observation beds up to five day short-term stays, in which patients will have access to a full continuum of integrated, holistic behavioral and physical health services (Alcohol and Other Drugs, Mental and Physical Health) aimed at putting them on or returning them to their path to recovery.
- The partnership anticipates that implementation of this crisis stabilization unit will result in costs savings. These cost savings will primarily result from a combination of improved clinical outcomes and the ability to divert patients from traditional emergency room and in-patient hospital resources to an integrated unit better equipped to meet a patient's behavioral and physical health short- and long-term needs.
- Managed by this multi-agency partnership, the long-term sustainability of this unit will focus on their party payer reimbursement employing a number of payment modes (per diem, case rate).

PROVIDER AGENCY RFI OUTCOMES 2014-2015

PINNACLE PARTNERS

Pinnacle Partners is a shared services organization that is a partnership of community behavioral health providers, including Connections: Health*Wellness*Advocacy, Signature Health, Stella Maris and ORCA House.

The organization is in its start-up phase and is therefore unable to provide an outcomes report.

CY2016 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2014 Total Contract Amount	2015 Total Contract Amount	2016 Requested Amount	2016 RECOMMENDATION
Positive Education Program (PEP)				
MH Child Outpatient Treatment	\$ 244,782	\$ 184,402	\$ 190,656	\$ 184,402
Crisis Care - MH/DD Residential Bed	\$ 166,134	\$ 195,000	\$ 195,000	\$ 195,000
MH Connections Program System Integration	\$ 637,229	\$ 761,338	\$ 852,854	\$ 810,000
MH Children's WRAP	\$ 519,696	\$ 519,696	\$ 519,696	\$ 519,696
Subtotal	\$ 1,567,840	\$ 1,660,436	\$ 1,758,206	\$ 1,709,098

CY 2016 Program Highlights

Positive Education Program (PEP)

- Positive Education Program (PEP) Connections is a cooperative effort between PEP and the child serving systems designed to provide intensive mental health Community Psychiatric Supportive Treatment (CPST) utilizing wraparound and trauma-informed care model.
- PEP Connections serves children ages 3-17 who have a serious emotional disturbance (SED).
- The programs target population are children/adolescents who have multiple behavioral problems resulting from their mental illness, involved with several "systems" and at risk of being removed from their home based on these behaviors.
- In CY16, PEP Connections plans to serve 800 clients and their families/caregivers compared to 723 served during CY15.
- This planned growth is attributed to the growing demand for this service, as the average daily census has grown from the January 2013 census of approximately 360 to the current July 2015 census of 480, a rate of growth greater than 30% in 30 months.
- PEP has maintained responsibility for the authorization, oversight and management of these funds which have been used for residential and non-residential, shared and fully funded services.

POSITIVE EDUCATION PROGRAM

The agency provides outstanding, detailed outcomes. PEP provides CPST, MHA, and Early Childhood MH Community Consultation. The agency uses Ohio Scales measures.

- Youth enrolled in PEP Connections **CPST** (644 clients served) had statistically significant improvements in scores from intake to the last assessment on each of the Worker scales. In addition, substantially higher percentages of youths experienced “more desirable” changes than experienced “less desirable” changes.
- Youth enrolled in PEP Connections **MHA** (193 clients served) had statistically significant improvements in scores from intake to the next assessment on each of the Worker scales. In addition, substantially higher percentages of youths experienced “more desirable” changes than experienced “less desirable” changes.
- Youths enrolled in PEP **Day Treatment CPST** (687 clients served) had statistically significant improvements in scores from intake to the last assessment on each of the Worker scales. In addition, higher percentages of youths experienced “more desirable” changes than experienced “less desirable” changes.
- **ECMH Community Consultation** (870 consultations): PEP conducts annual surveys of parents/caregivers, referring agencies, and Public Children’s Services Agencies Caseworkers. The surveys address the extent to which PEP ECMH Community Consultation staff: are responsive to customer needs; build positive relationships with agency staff, parents, and children; possess relevant knowledge and skills; and provide useful guidance and support. Survey items are rated using a 5-point scale: 5 = strongly agree to 1 = strongly disagree. The mean rating across all parent survey items was 4.99; the mean rating across all survey items among caseworkers was 4.92; the mean rating across referring agencies was 4.88.

CY2016 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2014 Total Contract Amount	2015 Total Contract Amount	2016 Requested Amount	2016 RECOMMENDATION
Recovery Resources				
AoD Out Patient Treatment	\$ 389,361	\$ 293,318	\$ 293,318	\$ 293,318
AoD Prevention	\$ 370,000	\$ 370,000	\$ 370,000	\$ 370,000
AoD Temporary Employment Program		\$ 50,000		\$ -
AoD Youth Reentry and Aftercare	\$ 194,974	\$ 194,974	\$ 194,790	\$ 100,000
MH Treatment	\$ 970,589	\$ 676,912	\$ 676,912	\$ 575,000
MH Community Residence (Spectrum Subsidized Housing)	\$ 400,000	\$ 400,000	\$ 596,924	\$ 596,924
MH Employment	\$ 875,034	\$ 875,034	\$ 935,034	\$ 935,034
MH Peer Support	\$ 135,419	\$ 135,419	\$ 341,054	\$ 240,000
MH Community Based Correction Facility	\$ 69,750	\$ 69,750	\$ 69,750	\$ 69,750
MH Forensic Monitoring			\$ 55,711	\$ -
MH Jail Liaison Suburban	\$ 50,000	\$ 50,000	\$ 50,000	\$ 50,000
MH Jail Liaison	\$ 44,072	\$ 44,072	\$ 60,635	\$ 44,072
Subtotal	\$ 3,499,199	\$ 3,159,479	\$ 3,644,128	\$ 3,274,098

CY 2016 Program Highlights

Recovery Resources (RR)

- Recovery Resources is a comprehensive alcohol, drug addiction and mental health center that provides services to older adolescents and adults.
- In CY16, Recovery Resources proposes to serve 214 clients in addiction services and 1,106 for uninsured individuals receiving mental health services.
- Recovery Resources is uniquely certified to provide AOD prevention services to adults in addition to youth for gambling prevention.
- For CY16, the agency expects to serve 1,575 clients in its ADO prevention programs.
- RR's Transitional Age Community Treatment (TACT) program is designed to transition youth from out of home placements which includes Ohio Department of Youth Services facilities, back into their homes with family and/or the community.
- Recovery Resources also provides an array of subsidized housing units throughout the County, which includes 9 beds which are designated as Recovery Housing units.
- RR expects to house 82 persons during CY16.
- The Employment/Vocational Services at Recovery Resources represents an employment continuum that affords opportunities to obtain a job in traditional and/or within the agency's Social Enterprises.
- For CY16, RR expects to increase the number of clients placed in competitive employment from 168 to 188 individuals.
- Recovery Resources plans to expand their Peer Support model beyond the Housing and Warmline programs to include an AOD Peer Support part-time staff person to assist with facilitating groups for clients awaiting treatment, either detox or AOD residential.
- Recovery Resources is one of a few agencies that provides a variety of program/services for individuals involved in the criminal justice system.
- In CY16, RR expect to serve a total of 1,590 individuals across the entire group of re-entry programs.

RECOVERY RESOURCES

The agency provides a complete outcomes report. Recovery Resources delivers: AOD treatment and prevention, Forensic CPST, Pharm Management, Partial Hospitalization Program (PHP), Behavioral health counseling, Warm Line, Employment Services, housing, housing peer support, and a Forensic Liaison program.

AOD:

- 534 clients in AOD treatment during the reporting period; 34% of these clients graduated successfully from addiction services during the reporting period.

Forensic CPST:

- Parole/ACT: There were 61 clients that received ACT services. Of the 17 clients discharged from the program, nine clients (14%) completed parole successfully.
- Conditional Release Unit: CRU served a total of 174 clients during the reporting period. Seven (7) clients completed CRU successfully and transitioned to a lower level of care.

Employment: Number Served (unduplicated): 252

- Number of Placements: 75
- Average # of weeks from Intake to Placement: 12.5
- Average # of hours worked per week: 29
- Average Hourly Wage: \$9.77
- Percentage of those placed who had criminal backgrounds: 67%
- Percentage placed who will receive benefits: 18%
- Retention: 67%

Housing:

- 8% of clients acquired employment
- 6% of clients became self-sufficient.
- 100% of clients obtained or maintained Social Security (SSI, SSDI) benefits or VA Benefits.
- The average monthly occupancy rate was 79% for clients who live in RR owned housing (the change from 2014 is due to temporary closure of Clinton House for renovations). The average rent collection rate was 98%.

Forensic Liaison:

- RR provided services to a total of 109 clients at the CBCF during the reporting period. This included 92 new clients in the first half of CY15. During this reporting period, RR provided linkage services to 121 clients, and facilitated transfers for 81 inmates to Northcoast Behavioral Healthcare for additional treatment.

PROVIDER AGENCY RFI OUTCOMES 2014-2015

Prevention Outcomes:

The agency projected serving 1,375 individuals or the year. The actual number served was 1,520 in the following programs:

- HALO projected serving 80 individuals, 102 actually served.
- PRIME for Life (Adult AOD Prevention) projected serving 500 individuals, 448 actually served.
- Project Success at the Detention Center projected serving 150 individuals, 174 actually served.
- Project Success Educational Groups projected serving 250 individuals, 455 actually served.
- Project Success individual projected serving 75 individuals, 92 actually served.
- Systematic Training for Effective Parenting (STEP) projected serving 320 individuals, 249 actually served.

CY2016 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2014 Total Contract Amount	2015 Total Contract Amount	2016 Requested Amount	2016 RECOMMENDATION
Salvation Army				
AoD Out Patient Treatment	\$ 153,787	\$ 105,334	\$ 105,513	\$ 105,334
AoD Detox	\$ 800,000	\$ 800,000	\$ 1,092,408	\$ 900,000
Subtotal	\$ 953,787	\$ 905,334	\$ 1,197,921	\$ 1,005,334

CY 2016 Program Highlights

The Salvation - Army Harbor Light (SAHL)

- Salvation Army- Harbor Light provides AOD (Alcohol and Other Drugs) Sub-Acute Detoxification and Intensive Outpatient services for men and women.
- By the end of CY16 the agency will have served:
 - 500 clients in its sub-acute detoxification program.
 - 120 clients in its IOP (Intensive Outpatient Program).
- The Salvation Army – Harbor Light Sub-Acute Detoxification (Detox) program reports that in CY15, 85% of the Clients identified opiate/heroin as their drug of choice.
- The agency's practice is not to turn anyone away from services helps to reduce the waiting list for treatment.
- The Intensive Outpatient Program's (IOP's) primary referral source is the criminal justice system.
- SAHL participated in the revision of the Detoxification policy.
- The agency participates in the Pilot AOD (Alcohol and Other Drugs) Residential Pre-Authorization Project.
- If after completion of detoxification the client is clinically determined to require alcohol and drug addiction non-medical community residential treatment, the agency retains the client until a bed is available.
- The agency provides transportation to clients to the non-medical community residential treatment to ensure the client starts the next level of care towards recovery.

PROVIDER AGENCY RFI OUTCOMES 2014-2015

SALVATION ARMY

The agency provides a brief description of outputs. The Harbor Light program provides AOD Intensive Outpatient Treatment, Assessment, Case Management, Individual Counseling, Group Counseling and Consultation. The agency projected 58% completions by mid-year; actual percentage of completions is 50%.

CY2016 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2014 Total Contract Amount	2015 Total Contract Amount	2016 Requested Amount	2016 RECOMMENDATION
Scarborough House				
AOD 3/4 Way Services for Recovering Women	\$ 15,000	\$ 15,000	\$ 15,000	\$ 15,000
AoD Sober Beds/Housing		\$ 12,500	\$ 27,000	\$ 12,500
Subtotal	\$ 15,000	\$ 27,500	\$ 42,000	\$ 27,500

CY 2016 Program Highlights

Scarborough House

- Scarborough House is a three-quarter sober house that has capacity for eight women and accepts drug and alcohol addicted women over the age of 18, who are chemically dependent but have already embarked upon a sober lifestyle through treatment.
- The on-site supports include peer support, employment and access to educational programs.
- Residents are required to attend one AA group daily.
- In CY16, Scarborough House proposes serving 50 women.
- The agency reports that 85% of the total served to date remains sober, and abstinence at 73%.
- In CY15 Scarborough House was the recipient of Recovery House Initiative contract with the ADAMHS Board of Cuyahoga County to provide room and board for up to eight women in need of a sober living environment.
- The agency's Recovery Residences meet the standards for the National Association of Recovery Residences (NARR) and Ohio Recovery Housing (ORH) as Level 2 Recovery residences.
- The recovery residencies help ensure a continuity of care beyond traditional treatment.
- The average length of stay is one hundred eighty days.

SCARBOROUGH HOUSE

The agency provides a comprehensive report with measurable outcomes. Scarborough House is a three quarter way house for women in recovery from alcohol and/or other drugs and adheres to standards of care defined by OhioMHAS and NARR. Women can stay for one year as they transition from treatment to self-sufficiency. All outcomes met or exceeded goals except retention rate.

- Wait time: The average wait time from referral to admission for the women showing up for their intake appointment is 2 – 7 days. Scarborough House exceeds the industry average for wait time by 100%.
- Treatment Initiation: 100% of women intake/assessed who were admitted to Scarborough House, were admitted within 14 days of their assessment.
- Engagement: 90% of women accepted for admission into Scarborough House followed through and were admitted
- Retention: 59% of women admitted completed successfully or are still active; this is a reduction over prior year due to higher percentage of heroin-addicted women and the challenge of retention of these women. The percent is above industry average of retention rates for heroin addiction which is 45%.
- Abstinence: 73% of women admitted remained abstinent.
- Housing: 85% of women discharged secured stable housing
- Criminal Justice involvement: 88% of women served had no criminal justice involvement while in the program.
- Employment/education success: 100 % of women became employed or attended school, or both, while in the program.

CY2016 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2014 Total Contract Amount	2015 Total Contract Amount	2016 Requested Amount	2016 RECOMMENDATION
Shaker Heights Youth Center				
AoD Prevention	\$ 199,470	\$ 199,470	\$ 219,725	\$ 210,000
Subtotal	\$ 199,470	\$ 199,470	\$ 219,725	\$ 210,000

CY 2016 Program Highlights

Shaker Heights Youth Center (SHYC)

- The Shaker Heights Youth Center (SHYC) provides prevention services to students in grades K-12 in the Shaker Heights City School System (Shaker Schools) through the Intensive School-day Prevention Program (IPP) and the Academic Success Aid Program (ASAP).
- IPP serves youth suspended from Shaker Schools by providing services as a typical school day until the end of the suspension period for both, K-6 grades and High School and Middle School (HS/MS).
- ASAP serves youth expelled from Shaker Schools for the entire school day up to five days per week and provides prevention educational services to include computer based academic education in the morning and the Like Skills curriculum two days per week in the afternoon.
- SHYC works with the Shaker Heights Schools, the Public Library and the City of Shaker Heights.
- All children/adolescents in IPP receive tutoring to keep them current with their school work.
- For the 2015/2016 school year, SHYC plans to serve 206 youth.

PROVIDER AGENCY RFI OUTCOMES 2014-2015

SHAKER HEIGHTS YOUTH CENTER

The agency projected serving 200 youth for the year. The actual number served was 227 in the following programs:

- Academic Success Aid Program (ASAP) projected serving 15 youth, 25 actually served.
- Girls Summer Leadership Camp projected serving 15 youth, 13 actually served.
- Intensive Prevention Program (IPP) High School/Middle School projected serving 110 youth, 92 actually served
- Intensive Prevention Program (IPP) K-6, projected - 40, actual – 82
- PEERS - Positive Engagement Encouraging Resiliency in Shaker students High School, projected - 10, 15 actually served
- PEERS - Positive Engagement Encouraging Resiliency in Shaker Students - Middle School, projected serving 10 youth, 0 actually served.

CY2016 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2014 Total Contract Amount	2015 Total Contract Amount	2016 Requested Amount	2016 RECOMMENDATION
St. Vincent Charity				
AoD Out Patient Treatment	\$ 353,274	\$ 197,715	\$ 542,193	\$ 150,000
AoD Detox	\$ 872,000	\$ 872,000	\$ 458,321	\$ 458,321
AoD Suboxone (Rosary Hall)	\$ 150,000	\$ 79,250	\$ 79,201	\$ 40,000
AoD Detox Coach			\$ 147,375	\$ -
AoD Intensive Outpatient/Partial Hosp.			\$ 375,078	\$ -
AoD Transportation			\$ 6,091	\$ -
MH Psychiatric ER	\$ 1,312,773	\$ 1,441,147	\$ 1,838,265	\$ 1,630,000
MH 23 Hour Observation Bed	\$ 1,243,773	\$ 1,365,399	\$ 1,741,645	\$ 1,450,000
MH Intensive Outpatient/Partial Hosp.			\$ 1,752,519	\$ -
MH Transportation			\$ 5,000	\$ -
Subtotal	\$ 3,931,820	\$ 3,955,511	\$ 6,945,688	\$ 3,728,321

CY 2016 Program Highlights

St. Vincent Charity Medical Center

- St. Vincent (St. V's) Charity Medical Center's Rosary Hall provides detoxification, AOD intensive outpatient, and outpatient and Suboxone programs.
- For CY16, 200 individuals will receive detoxification services at Rosary Hall, 200 will be in the Intensive Outpatient Program, while 40 clients will be admitted into Outpatient Services.
- St. V's reports 29 referrals to its Suboxone program as of third quarter of CY15.
- St. Vincent Charity Medical Center's Psychiatric Emergency Room (PER) provides assessments, observations, treatment and referrals for individuals experiencing a mental health and/or alcohol and other drug crisis.
- The provider estimates that by the end of CY16 they will have served approximately 4,048 people.
- Access to their 23-hour observation bed allows for continued assessments and observation that has resulted in diverting the client from going to jail or an inpatient psychiatric unit.
- St. V's is an ongoing participant with Crisis Intervention Team (CIT) training with law enforcement officers. The agency provides officers with an overview of the PER in order to increase understanding and awareness about what services are provided and the use of the 23-hour observation bed.

PROVIDER AGENCY RFI OUTCOMES 2014-2015

SAINT VINCENT CHARITY MEDICAL CENTER & ROSARY HALL

The hospital submits outcomes and outputs for the Psych Emergency Department and AOD services at Rosary Hall. Rosary Hall has also voluntarily piloted the BAM.

The PED provides Crisis Intervention Services for individuals experiencing a severe mental illness; Mental Health Assessment for adult and juvenile clients presenting with urgent mental health disorders; and 23 Hour psychiatric observation services.

During this time period, the PED saw 2,024 clients. A total of 288 clients were admitted to 23-hour observation.

There were 846 referrals made to the PED by police, 497 patients were referred by self or family, 204 referrals from EMS, 177 referrals from the mobile crisis team, 168 referrals from other hospitals, 136 patients were referred from nursing homes, 95 were referred from probate court, and 9 patients were referred from jail. No patients were under the age of 18.

671 patients were referred to community MH centers, 649 patients were discharged to home, 529 were sent to the inpatient psychiatric units at St. Vincent's, 465 patients were referred to Chemical Dependency services, 194 were referred to the homeless shelter, 72 were referred to a group home, 38 patients were referred to the crisis stabilization unit, 68 patients were sent to Northcoast Behavioral Health, 52 patients were discharged to a nursing home, 40 patients were discharged to jail. 17 were sent to private hospitals, and 1 patient refused the recommended referrals at discharge.

Rosary Hall provides AOD Intensive Outpatient, Detoxification, Non-Intensive Outpatient, Assessment, Case Management, Crisis Intervention, Family Counseling, Individual Counseling, Group Counseling, Urinalysis, and Suboxone MAT.

The program estimated that among subacute/acute detox clients, 65% would be successful at discharge. The program reports a 68% success rate.

The program estimated that among IOP clients, 65% would be successful at discharge. This program reports a 78% success rate.

The program estimated that among non-intensive IOP clients, 65% would be successful at discharge. This program reports a 65% success rate.

The program estimated that among non-intensive IOP clients, 65% would be successful at discharge. This program reports a 65% success rate.

15.7% are currently succeeding in the Suboxone/MAT program. In the early part of the year, Rosary Hall was referring all patients being discharged from detox to IOP. Once these patients received their prescription for suboxone, they never attended IOP. Beginning in May 2015, the program was revised and all patients being discharged from detox were referred to Matt Talbot for 60-90 day residential treatment. Since this change, the success rate has improved significantly.

CY2016 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2014 Total Contract Amount	2015 Total Contract Amount	2016 Requested Amount	2016 RECOMMENDATION
Stella Maris				
AoD Out Patient Treatment	\$ 179,775	\$ 152,008	\$ 200,000	\$ 152,008
AoD Detox	\$ 650,000	\$ 650,000	\$ 732,908	\$ 715,000
AoD Sober Beds		\$ 200,000	\$ 200,000	\$ 200,000
AoD Supportive Housing (Room & Board)		\$ -	\$ 94,271	\$ 65,000
Subtotal	\$ 829,775	\$ 1,002,008	\$ 1,227,179	\$ 1,132,008

CY 2016 Program Highlights

Stella Maris, Inc.

- Stella Maris' services are available for men and women and provides Sub-Acute Detoxification (Detox) and AOD (Alcohol and Other Drugs) Intensive Outpatient Treatment Program (IOP) which is staffed by nurses 24-hours per day and serves as the fiscal agent for Sober Housing resources.
- For CY16, Stella Maris' Sub-Acute Detoxification (Detox) which provides up to five days of detox services and supports for men and women, will serve 325 clients for a total of 1,625 bed days.
- The agency's IOP treatment services encompass three-hour group therapy meetings four times a week, and individual counseling sessions by using evidence based practice curriculum. Groups cover a broad range of topics related to recovery.
- In CY16, Stella Maris will provide a total of 1,461 units of services to 46 clients which will include a gender specific women's group.
- In CY15 Stella Maris was the recipient of the ADAMHS Board of Cuyahoga County Sober Beds contract for persons with an opiate/heroin or co-occurring addictions in need of sober/recovery housing and are unable to afford the cost due to not having a job or entitlements.
- The goal is coordination of sober beds to serve persons in need of sober living environment to ensure continuity of care beyond traditional treatment.
- The average length of stay is 90 days.
- For CY16, Stella Maris' Sober Housing funding will provide \$360 a month for three months, enabling 185 individuals to have the opportunity to enter sober housing and to receive the necessary supports to continue their lives in recovery.

STELLA MARIS

The agency provides a comprehensive report of outcomes. Stella Maris provides adult drug and alcohol detoxification, crisis intervention, Pharm management, Psychiatric consultations and Medical History and Physicals, bio-psychosocial assessments, case management and referrals. The agency exceeded its projected number of engaged clients by 269% and reports clients nearly meeting or exceeding all projected goals for treatment milestones. Agency performance exceeds that of 2014 on all measures.

The agency also provides a Supportive Housing Program housing 46 sober men, operated on a Stella Maris evidenced-based Therapeutic Community Model (TC). 82.8% of residents report continued abstinence from alcohol and drugs.

Stella Maris also acts as the administrative agent for ADAMHS Board pass through funds that provide sober housing for Cuyahoga County residents. The agency has increased the number of referring agencies from six to eleven, and recruited and inspected 22 sober houses, with 21 passing inspection. Thirty-four (34) referrals were made to sober houses and 1,069 bed days were paid through June 30, 2015.

CY2016 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2014 Total Contract Amount	2015 Total Contract Amount	2016 Requested Amount	2016 RECOMMENDATION
United Way Services				
AoD Prevention (Information & Referral)	\$ 75,000	\$ 75,000	\$ 85,000	\$ 85,000
MH Prevention (Info & Referral)	\$ 10,000	\$ 10,000	\$ -	\$ -
Subtotal	\$ 85,000	\$ 85,000	\$ 85,000	\$ 85,000

CY 2016 Program Highlights

United Way of Greater Cleveland

- United Way of Greater Cleveland's 2-1-1 connects individuals challenged by personal, health and economic struggles to social, health and government resources 24 hours a day, every day of the year.
- By dialing "211" individuals receive free, professional and confidential information and service navigation to help them understand their options, resolve problems and improve their lives.
- United Way 2-1-1 reports that the current trends of client needs in the area of mental health has documented a 20% increase in domestic violence concerns and a 20-30% increase in psychiatric needs.
- In the area of substance abuse, 2-1-1 documented a 10-15% increase in the need for Opioid Detox, 30% increase in request for Suboxone maintenance and overall increase in the need for substance use/abuse treatment.
- In CY16, United Way 2-1-1 anticipates responding to more than 9,800 calls with over 11,000 referrals in the areas of mental health, alcohol and other drug addictions.

PROVIDER AGENCY RFI OUTCOMES 2014-2015

UNITED WAY

The agency provides a complete report of outputs and outcomes. UW provides AOD Problem Identification and Referral and MH Information and Referral. The client satisfaction goal of 90% was exceeded with 93% of more than 6,300 survey respondents satisfied with 211 services. With the goal of an Average Speed of Answer (ASA) to callers of 90 seconds, in the first half of 2015, the ASA was 112 seconds, short of the agency goal, but an improvement of 150% over 2014. At the midpoint of the year, UW has handled 89% of its expected number of AOD/MH contacts and 86% of its expected number of requests for information. Contacts and requests generally increase in the final two quarters of the year and the agency anticipates meeting 100% of its projected goals.

CY2016 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2014 Total Contract Amount	2015 Total Contract Amount	2016 Requested Amount	2016 RECOMMENDATION
University Hospital PAL Program				
MH Psychiatrist (PAL Program)	\$ 785,463	\$ 785,463	\$ 903,282	\$ 844,363
Subtotal	\$ 785,463	\$ 785,463	\$ 903,282	\$ 844,363

CY 2016 Program Highlights

University Hospital Public Academic Liaison (PAL) Program

- The Public Academic Liaison (PAL) Program is a joint venture of the Department of Psychiatry at University Hospital Case Medical Center and the ADAMHS Board for the provision of clinical services, education and research in community mental health.
- PAL Faculty and/or residents provided services to 14 agencies which now includes the Visiting Nurse Association's Bridge program and the Carriage House Clinic at Magnolia Clubhouse over the past year.
- The Ohio Medicaid Technical Assistance and Policy (OhioMEDTAPP), allows funds to be used to train additional physicians in critical shortage areas: child and adolescent psychiatry, gero-psychiatry and public and community psychiatry, as the ADAMHS Board funds have been used as match to leverage about \$1.3 million per year to provide basic psychiatric services to Medicaid recipients at PAL agencies.
- PAL residents provide Medical/Somatic services to the contract agencies of the Board at no cost provided that supervision of resident services is provided by either full-time or clinical faculty and is at no cost to the participating agency.
- Advance psychiatry residents spend one day per week providing medical/somatic services in community mental health center settings.
- In CY16, PAL's team will include 10 third year adult psychiatry residents, 6 child psychiatry residents and one Post-Pediatric Portal Fellows who will be placed in community agencies.
- In addition, for CY16 Community Fellows from Addiction, Forensic and Psychosomatic fellowships will also participate and spend at least half-time in community placements, and there are 6 for the 2015-2016 academic year.

UNIVERSITY HOSPITALS (PSYCHIATRIC ACADEMIC LIAISON PROGRAM)

The hospital reports on PAL Providers and the agencies they serve. This averages 192 clinical hours rendered weekly, among 15 faculty across 10 agencies. The agencies are: Recovery Resources, Frontline, Signature Health, Connections, The Centers for Families and Children, Ohio Guidestone, Magnolia Clubhouse, Matt Talbot, Free Clinic and the Crisis Stabilization Unit. The hospital also provides Child PAL Faculty supervisors providing an average of 164 hours weekly at the following agencies: The Centers for Families and Children, Frontline, New Directions, Applewood, Juvenile Detention Center, Signature Health, Bellefaire, Beechbrook, PEP/PEP Connections, and Free Clinic.

The Nurse Practitioner/Advanced Practice Nurse program provides 10 nurses at: The Centers for Families and Children, New Directions, Recovery Resources and Frontline, for an average of 256 hours each week.

Twenty three (23) PAL residents provide 204 hours a week at: The Centers for Families and Children, Connections, Recovery Resources, Frontline, Applewood, Bellefaire, Beechbrook, and Matt Talbot, covering the disciplines of adult, child and addiction psychiatry.

Each year, PAL faculty and residents see approximately 2,500 clients and provide over 39,000 hours of service.

CY2016 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2014 Total Contract Amount	2015 Total Contract Amount	2016 Requested Amount	2016 RECOMMENDATION
University Settlement House				
AoD Prevention	\$ 75,822	\$ 75,822	\$ 60,734	\$ 40,000
Subtotal	\$ 75,822	\$ 75,822	\$ 60,734	\$ 40,000

CY 2016 Program Highlights

University Settlement, Inc.

- University Settlement provides AOD (Alcohol and Other Drugs) Prevention services primarily in the Broadway Avenue/Slavic Village area and are provided in the community, schools and child care centers.
- In 2014, 187 youth were provided Prevention Education and/or Drug-Free Alternatives of which, 169 youth were able to identify the harmful effects from substance abuse.
- Through June 30, 2015, 104 youth have been provided Prevention Education and/or Drug-Free Alternatives, where 93 youth were able to identify the harmful effects from substance abuse.
- University Settlement began providing School-Based Support Services to assist students and their families with absenteeism and grade level reading.
- The agency choose to use the evidence-based program, Positive Action, and will be implemented to fidelity to achieve desired outcomes.
- For CY16, it is anticipated that 60 youth will be served.
- University Settlement will offer Problem Identification and Referrals (PIR) prevention strategy for children/adolescents referred from the out-of-school time and school-based prevention programs.

PROVIDER AGENCY RFI OUTCOMES 2014-2015

UNIVERSITY SETTLEMENT

The agency projected serving 212 youth for the year. The actual number served was 212 in the following programs:

- Problem Identification and Referral Service projected serving 12 youth, 5 actually served.
- School-Based Prevention Education projected serving 80 youth, 88 actually served.
- STRIVE projected serving 120 youth, 119, actually served.

CY2016 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2014 Total Contract Amount	2015 Total Contract Amount	2016 Requested Amount	2016 RECOMMENDATION
Visiting Nurses Association				
MH Psychiatric Bridge Program	\$ 432,209	\$ 432,209	\$ 280,114	\$ 280,114
Subtotal	\$ 432,209	\$ 432,209	\$ 280,114	\$ 280,114

CY 2016 Program Highlights

Visiting Nurse Association of Ohio (VNA)

- The Visiting Nurse Association (VNA) Psychiatric Bridge Program (PBP) provides in-home psychiatric care and support to two client populations; individuals with severe mental illness who have recently been discharged from Northcoast Behavioral Health (NBH) or those awaiting services at community mental health agencies and who will not be seen by a psychiatrist or prescriber for at least two weeks.
- Clients are discharged from NBH with a two week supply of medication and often do not have access to adequate supply of medication to last until the first appointment at community mental health center.
- PBP's unique and critical services ensures the clinical stability of recently discharged clients until their first appointment with a prescriber at the assigned agency by providing services in the client's home and/or place of residence.
- For CY16, the Visiting Nurse Association's Psychiatric Bridge Program will serve approximately 225 individuals.

VISITING NURSE ASSOCIATION

The VNA Psych Bridge program provides in home psychiatric care and a support to clients who are discharged from Northcoast Behavioral Healthcare and those referred from the SCALE program to ensure their clinical stability until their first appointment at their community mental health clinic. The goals of the program are to avoid re-hospitalization and ensure successful linkages in the community. Some referred clients refuse services or staff are unable to locate them.

There were 40 active clients from Northcoast Behavioral Healthcare, with 78% being successfully linked and only 4% re-hospitalized. Among active SCALES cases (n=6) there was an 86% linkage rate and no re-hospitalizations.

CY2016 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2014 Total Contract Amount	2015 Total Contract Amount	2016 Requested Amount	2016 RECOMMENDATION
Women's Recovery Center				
AoD Out Patient Treatment	\$ 91,765	\$ 51,839	\$ 71,492	\$ 45,000
AOD Womens Recovery Center Expansion	\$ -	\$ 100,000	\$ -	
Subtotal	\$ 91,765	\$ 151,839	\$ 71,492	\$ 45,000

CY 2016 Program Highlights

Women's Recovery Center

- The Women's Recovery Center is a unique organization that is dedicated to comprehensively addressing the complex needs of women and the families that have been impacted by addiction.
- The Women's Recovery Center offers a three phase AOD (Alcohol and Other Drugs) Intensive Outpatient Treatment Program (IOP) curriculum based on a minimum of 17 weeks of a formal treatment curriculum.
- Phase I is IOP; Phase II is Relapse Prevention and Phase III is Aftercare.
- The Women's Center serves women age 18 and older who are diagnosed with a substance use disorder and may also be diagnosed with major depressive disorder; bipolar disorder and anxiety.

WOMENS RECOVERY CENTER

The agency reports on both outputs and outcomes. The WRC provides AOD assessment, case management, crisis intervention, family counseling, group and individual counseling, IOP, and urinalysis. Average wait times for assessments are 15 days; 49% are discharged successfully from treatment services. The agency discusses statistics for residential treatment, but does not provide these services.