Provider Information

This Provider Information section is arranged by provider in alphabetical order.

Each provider tab includes:

- Recommended Funding
- Program Highlights
- Outcomes Summary

| Agency/Program | 2014 Total Contract Amount | | 2015 Total Contract Amount | | 2 | 016 Requested Amount | 2016 RECOMMENDATION | | |
|---|-------------------------------|---------|-------------------------------|---------|----|--|------------------------|---------|--|
| Applewood Centers, Inc | | | | | | | | | |
| MH Treatment | \$ | 70,000 | \$ | 45,179 | \$ | 50,080 | \$ | 25,000 | |
| AoD Out Patient Treatment | | | | | \$ | 17,859 | \$ | (E | |
| Crisis Care Residential Treatment | | | | | \$ | 125,457 | \$ | 12 | |
| Crisis Care - BHJJ Youth | \$ | 109,200 | \$ | 165,000 | \$ | 125,457 | \$ | 120,000 | |
| School Based Behavioral Health Services | \$ | 89,362 | \$ | 109,362 | \$ | 180,000 | \$ | 150,000 | |
| Subtotal | \$ | 268,562 | \$ | 319,541 | \$ | 498,853 | \$ | 295,000 | |
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Applewood Centers, Inc.

- Applewood Centers, Inc., provides an array of behavioral health services for children, adolescents and transitioning young adults.
- Applewood Centers' mental health residential treatment program serves youth ages eight to 18 years who require brief periods of stabilization, assessment, interventions and treatment in a residential setting.
- Applewood's residential program serves 100 youth annually.
- In CY15, ADAMHS Board's funding supports services for 30 to 35 youth.
- The agency anticipates serving the same number of youth in CY16.
- Applewood Centers is an essential partner in the Behavioral Health/Juvenile Justice program by providing residential treatment services for court identified youth, ages 12 through 18 years, requiring short term stabilization and assessment.
- The program provides family preservation and community safety by functioning as an alternative to detention center detainment.
- In CY16, the program will serve one youth per month for a total of 12 youth annually.
- Applewood's School Based Mental Health Prevention and Short-Term Consultation program in CY15 served approximately 400 children between the ages of six and 18 who suffer from mild to very severe mental health disorders.
- Short-term consultations is flexible and can extend to a range of settings, and can be individualize based on needs and presenting issues.
- In CY16 it is expected that up to 325 children will be served via individual consultations along with approximately 50 hours of consultation to each of the 32 schools in which counselors are assigned.
- For short-term consultation, staff will utilize the Ohio/Georgetown model.
- Prevention programs are classroom based and teachers partner with counselors to provide services.
- Prevention services will reach approximately 350 children in CY16.

APPLEWOOD

Outcomes documentation is outstanding. Applewood provides Outpatient Counseling, In-Home Counseling, After School Partial Hospitalization program, and Psychiatry services. Staff administers the Ohio Scales, from the perspectives of the youth client (if aged 12 or older), his/her parent, and his/her agency worker. Residential services are provided to youth ages 11 through 18 experiencing crises. The agency's residential program uses the Crisis Assessment Tool (CAT).

- 75% of clients successfully completed outpatient and community based programs.
- of 351 discharged clients with completed Ohio Scales, 70% demonstrated a reduction in agency worker-rated problem severity; reported improvements in average problem severity scores were statistically significant for each rater (i.e. worker, parent, and youth).
- 53% of clients demonstrated an improvement in daily functioning; also, the reported improvements in average functioning scores were statistically significant for the parent and youth assessments.
- 93% of parents and 95% of youth clients reported feeling hopeful about the future after receiving services.
- At discharge, 98% of parents and 90% of clients reported feeling satisfied with the services.
- The 6 youth discharged from residential care demonstrated fewer risk behaviors; improved behavioral/emotional symptoms; improved life domain functioning and improved family stress levels on the CAT.
- Agency outcomes are slightly better than 2014.

| Agency/Program | 2014 | Total Contract Amount | ct 2015 Total 2016 Requested Contract Amount Amount | | RECON | 2016 IMENDATION | |
|--|-----------|--------------------------|---|--------|--------------|--------------------|--------|
| Asian Services in Action, Inc. | | | 1000 | | | | |
| AOD Prevention | \$ | 55,984 | \$ | 55,984 | \$ 87,659 | \$ | 87,659 |
| MH Refugee · | \$ | 35,000 | \$ | | \$ - | | |
| Subtotal | \$ | 90,984 | \$ | 55,984 | \$ 87,659 | \$ | 87,659 |
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Asian Services In Action, Inc.

- Asian Services in Action, Inc., provides culturally specific AOD (Alcohol and Other Drugs) prevention services.
- The agency's target population include newcomers with limited English proficiency (LEP) immigrant and refugee youth and their families from Asia, Africa, and the Middle East.
- Since 2014, nearly 1,300 individuals resettled in Cuyahoga County with the majority coming from Bhutan and Burma (Myanmar).
- In CY16, ASIAN will provide prevention programs for the agency's targeted population throughout the year to focus on adult mentoring/parenting services, afterschool programs and summer activities for at-risk youth.
- In CY16, ASIAN anticipates that 77 youth will participate in each afterschool programs, 100 youth in the summer program and 24 refugee and immigrant adults will engage in the parenting classes.
- The numbers of youth and their families to be served in CY16 represents a 10% increase from CY15.
- In CY16, the ADAMHS Board will continue to work with ASIAN Services as the fiscal agent on behalf of the Refugee Collaborative to identify the ongoing behavioral health needs for incoming refugee families.

ASIAN SERVICES IN ACTION, INC.

The agency projected serving 248 parents and youth for the year. The actual number served was 445 in the following programs:

- West-Community Adult Mentoring (CAM) Afterschool Program (Fall Semester) projected serving 80 youth, 142 actually served.
- West-CAM Afterschool Program (Spring Semester) projected serving 70 youth, 96 actually served.
- West-CAM Parenting Program (Class 1) projected serving 10 adults, 33 actually served.
- West-CAM Parenting Program (Class 2) projected serving 8 adults, 6 actually served.
- CAM Summer Camp projected serving 80 youth 168 actually served.

| Agency/Program | 2014 Total Contract Amount | | 2015 Total Contract Amount | | 2 | 016 Requested Amount | 2016 RECOMMENDATION | | |
|---|-------------------------------|---------|-------------------------------|----------|----|-------------------------|------------------------|---------|--|
| Beech Brook | CEANINE. | | | | | | | | |
| Cognitive Enhancement Therapy | \$ | 86,000 | \$ | <u> </u> | \$ | 2 | \$ | | |
| School Based Behavioral Health Services | \$. | 150,000 | \$ | 150,000 | \$ | 377,181 | \$ | 150,000 | |
| Adolescent Care Treatment | \$ | 226,409 | \$ | 226,409 | \$ | 250,840 | \$ | 226,409 | |
| MH Family Health Program | | | | | \$ | 71,896 | \$ | - | |
| MH Mom and Mentors | | | | | \$ | 31,673 | \$ | - | |
| Subtotal | \$ | 462,409 | \$ | 376,409 | \$ | 731,590 | \$ | 376,409 | |

Beech Brook

- Beech Brook's School-Based Behavioral Health Consultation services are provided to children/adolescents in grades K-12, their families and school personnel.
- In CY16, Beech Brook proposes to provide consultation services in 64 schools in Cuyahoga County and will serve nearly 2000 youth.
- Consultation services will be provided primarily in the homes and the schools where the
 youth is enrolled with an emphasis on collaborating with the families, teachers and other
 stakeholders.
- Beech Brook's supervisors and staff have all been trained in the Ohio/
 Georgetown model consistent with the other school-based providers.
- The agency's Certified Assertive Community Treatment (ACT) Team for Transitional Young
 Adults ages 16 to 25 serves adolescents transitioning into adulthood.
- The ACT team serves young adults aging out of therapeutic foster care environments, extended length of stays in residential treatment facilities and have had at least three inpatient psychiatric hospitalizations.
- Beech Brook's ACT team interventions are aimed at decreasing hospital days, community engagement to improve their quality of life, reduce the use of drugs/alcohol and to improve completion of educational or vocational goals.
- For CY16, the ACT team will serve 75 young adults.

BEECH BROOK

Outstanding outcomes documentation. Beech Brook provides ACT and uses the *ACT Consumer Outcomes Index*, a combination of measures found in the *Adult Ohio Scales*. This includes indices covering crisis episodes and stability, psychiatric hospitalizations, independent housing, housing stability, criminal involvement, employment, symptom distress, quality of life, and overall quality of life; Early Childhood MH and the outcomes evaluation employs data from multiple sources; and School Based MH and the agency uses *Ohio Scales* measures for these services.

ACT: Target goals were met for this calendar year with 63% of discharged clients successfully completing the program. This was a noticeable similar performance rate compared to the previous fiscal year's period.

ECMH: Target goals were met for this calendar year with 100% of eligible discharged clients meeting at least one treatment goal, and other significant improvements.

SBMH: Target goals were met for the 2015 SBMH clients; their severity levels decreased and overall function showed positive change.

| Agency/Program | 10 PAL 16 PE | 2014 Total Contract Amount | | 015 Total ract Amount | 2016 Requested Amount | 2016 RECOMMENDATION | | |
|---|--------------|-------------------------------|----|--------------------------|--------------------------|------------------------|---------|--|
| Bellefaire JCB | | | je | | | | | |
| AoD Adolescent Out Patient Treatment | \$ | 28,701 | \$ | 17,706 | \$ 28,721 | \$ | 10,000 | |
| AoD Prevention | \$ | 47,146 | \$ | 47,146 | \$ 52,174 | \$ | 47,146 | |
| Crisis Care Residential Treatment | \$ | 269,251 | \$ | 269,251 | \$ 128,273 | \$ | 128,273 | |
| Crisis Care - MH/DD Youth | | | | | \$ 201,301 | \$ | • | |
| Crisis Stabilization Bed | | | \$ | 202,210 | \$ 201,301 | \$ | 201,301 | |
| Mobile Crisis Unit - Youth Autism | | | | | \$ 299,230 | \$ | 150,000 | |
| School Based Behavioral Health Services | \$ | 98,908 | \$ | 98,908 | \$ 159,673 | \$ | 102,000 | |
| Subtotal | \$ | 444,006 | \$ | 635,221 | \$ 1,070,673 | \$ | 638,720 | |

Bellefaire Jewish Children's Bureau (Bellefaire JCB)

- Bellefaire JCB's In-Home Co-Occurring Mental Health and Substance Abuse Treatment program serves youth up to age 18 years and their families by providing assessment; treatment; support for sustained sobriety; relapse prevention; resolution of parent-child relations, and with schools and community.
- Strength-and family-based counseling is delivered in the home or community for an average of six hours a week for three to six months.
- In CY15, Bellefaire JCB's outpatient treatment program served approximately 80 youths and their families with ADAMHS Board funding.
- It is anticipated that for CY16, the program will serve at least the same number of families if not more.
- Cuyahoga County East Suburban School District Mental Health and ATOD Prevention and Information Dissemination Services are provided in eight suburban middle and high schools.
- Bellefaire JCB's "Social Advocates for Youth (SAY)" is the prevention strategy that
 provides problem identification and referrals along with dissemination of educational
 materials to reduce risk factors and enhance protective factors to prevention substance
 use and promote healthy behaviors in youth.
- SAY annually serves 8,300 youths, school staff, parents/caregivers and other key stakeholders.
- In CY16, Bellefaire JCB anticipates serving the at least 8,300 or more.
- Bellefaire JCB also provides residential mental health and AOD crisis stabilization services for youth ages eight through 18 years who require short term crisis stabilization services which includes assessments and treatment in a residential setting.
- Bellefaire's residential program serves 500 youth annually.
- In CY16, with ADAMHS Board funding, the residential program will serve between 25 to 30 youth.
- School Based Mental Health and Short-Term Consultations services are provided in Cleveland Metropolitan Schools District and many of the inner-ring suburban school districts.
- The agency's eight to 12 weeks prevention program assigns counselors to assist children overcome challenges such as violence and gang involvement, poor family functioning and alcohol/drug use while building self-esteem and alternatives to promote healthy lifestyles and choices.
- Bellefaire's school-based program will serve at least 2,000 youth or more in CY16.

BELLEFAIRE

Outcomes documentation is outstanding. Bellefaire JCB provides School-Based Counseling (SBC) and Parents and Children Together Substance Abuse Treatment (PACT-SAT) In-Home Counseling programs and administers the Ohio Scales. The agency's Social Advocates for Youth (SAY) program utilizes master's level social workers and counselors to provide prevention and early intervention services to students in middle and high school; it is evaluated through a range of outcome measures. Bellefaire also provides four levels of residential treatment to youth ages 11 through 18. The Crisis Assessment Tool (CAT) is used to measure residential outcomes.

- 76% successfully completed the SBC/PACT –SAT program:
- Of the 324 clients who completed outcomes measures, 64% demonstrated a reduction in agency worker-rated problem severity; also, the reported improvements in average problem severity scores were statistically significant for each rater (i.e. worker, parent, and youth).
- 58% of clients demonstrated an improvement in daily functioning as rated by the agency worker; also, the reported improvements in average functioning scores were statistically significant for each rater (i.e. agency worker, parent, and youth).
- 93% of parents and 95% of youth clients reported feeling hopeful about the future after receiving services.
- At discharge, 96% of parents and 90% of clients reported feeling satisfied with the services they received from the agency.
- These outcomes are similar to the outcomes for clients discharged during calendar year 2014.
- Between 86% and 100% of youth in the SAY program demonstrated improved skills.
 - Projected serving 68 youth for the year. The actual number served was 100 in the following programs:
 - SAY Student Leadership Council projected serving 20 youth, 46 actually served.
 - SAY Summer Leadership Institute projected serving 18 youth, 19 actually served.
 - SAY-Social Advocates for Youth ArcTech Student Assisted Services, projected serving 30, 35 actually served.
- Among 13 residential clients discharged with completed measures:
 - o 85% demonstrated fewer risk behaviors
 - 100% demonstrated improved behavioral/emotional symptoms
 - 69% demonstrated improved life domain functioning
 - o 73% reported improved family stress levels

| Agency/Program | 2014 Total Contract Amount | | III PASSA N | 2015 Total tract Amount | 2016 Requested Amount | 2016 RECOMMENDATION | | |
|--|-------------------------------|-----------|-------------|----------------------------|--------------------------|------------------------|-----------|--|
| | | | | | | | | |
| Catholic Charities | | | | | | | | |
| AoD Out Patient Treatment | \$ | 355,000 | \$ | 186,433 | \$ 186,433 | \$ | 186,433 | |
| AoD Residential Treatment | \$ | 664,079 | \$ | 625,000 | \$ 625,000 | \$ | 625,000 | |
| AoD Prevention | \$ | 298,196 | \$ | 298,196 | \$ 298,196 | \$ | 298,196 | |
| Aod Residential (Matt Talbott) | \$ | 136,667 | \$ | 175,000 | \$ 175,000 | \$ | 175,000 | |
| AOD Residential Expansion (Matt Talbott) | \$ | | \$ | 900,000 | \$ 900,000 | \$ | 900,000 | |
| AoD Residential - Supplement County Rate | | | | 1 | \$ 258,725 | \$ | - | |
| Aod Residential - Weekend Access | | | \$ | 21,320 | \$ 28,427 | \$ | 28,427 | |
| AoD Residential Clinic | | | \$ | 299,640 | \$ 449,460 | \$ | 299,460 | |
| AoD Youth Reentry and Aftercare | \$ | 66,165 | \$ | 66,166 | \$ 77,851 | \$ | 66,166 | |
| Employment | \$ | 260,000 | \$ | 260,000 | \$ 265,349 | \$ | 265,349 | |
| School Based Behavioral Health Services | \$ | 27,201 | \$ | 27,201 | \$ 27,201 | \$ | 27,201 | |
| MH First - Transitional Aged Children | \$ | 10,000 | 1 | | \$ 33,647 | \$ | 33,647 | |
| MH Juvenile Detention | \$ | 260,000 | \$ | 260,000 | \$ 280,000 | \$ | | |
| Subtotal | \$ | 2,077,308 | \$ | 3,118,956 | \$ 3,605,289 | \$ | 2,904,879 | |

Catholic Charities Corporation

- Catholic Charities Corporation is a comprehensive behavioral health organization that provides a myriad of services under contract with the ADAMHS Board for adolescents and adults.
- Catholic Charities' alcohol and other drug outpatient treatment services provides behavioral health services to the Hispanic community with a focus on men.
- In the first half of CY15, services were provided to 82 men between the ages of 29 and 49 years.
- In CY16, Catholic Charities will serve up to 160 men in their behavioral health outpatient treatment program.
- Catholic Charities provides an array of residential services to men and women with substance use disorders and/or co-occurring with mental illness.
- Matt Talbot Inn has a total of 67 beds for which the ADAMHS Board provides Non-Medicaid funding to have access to 33 beds.
- In CY16, seventeen out of the 34 beds for men will continue to be designated as the Medication Assistance Treatment (MAT) residential treatment program for heroin/opioid dependence, e.g. Suboxone, Vivitrol, (naltrexone) as a step down from board funded detoxification programs and will serve 90 men.
- Matt Talbot for Women (MTW) is a residential substance abuse and dual diagnosis disorders residential treatment facility for females, 18 years and older.
- In addition, MTW accepts women currently involved in outpatient medication assistance treatment into their residential program
- For CY16, MTW proposes to use ADAMHS Board funding to provide the cost of room and board to assist 50 women.
- Catholic Charities' Covenant and Hispanic Children/Youth prevention will provide alcohol, tobacco, and other drug (ATOD) prevention through three strategies: 1. Drug and alcohol Prevention (DAPS) school-based education at Cleveland Central Catholic and Buhrer Dual Language school will serve 220 students; 2. Just Say No, offers summer puppet programs offered at daycare, summer camp programs centers and the community; 15 youth in alternative activity offers prevention message to 240 + children.
 - 3. Community-based process services through Hispanic Alliance (10+ coalition meetings).
- In CY16, the Covenant Prevention program staff will provide services in schools, summer camps and community centers. Staff will disseminate information and provide linkage and referral to treatment services and plans to serve 1,300 youth.

- In 2016, Catholic Charities' Youth Reentry Program will serve 60+ youth with substance abuse disorders by providing care coordination services four months prior to release from Cuyahoga Hills and Indian Rivers, both of which are state correctional facilities.
- The agency will provide supported employment services to 300 adults and transitional young adults in CY16 which will include vocational assessments.
- In CY16, up to 30 youth/young adults diagnosed with schizophrenia will receive early identification and treatment services in the FIRST Program.
- ADAMHS Board funding supports the non-billable cost to maintain fidelity to the evidence based practice model.
- For CY16, Catholic Charities will continue to provide behavioral health services in the 7 schools with a focus on consultation and prevention services to 170 students.

CATHOLIC CHARITIES

The agency submitted outstanding outcomes documentation. Services provided by Catholic Charities are:

Community Based Family Services – Mental Health Services in Schools:

 Positive clinically significant changes among youth were observed. Wait times for initial assessments increased; wait times for initial treatment appointment decreased.

Covenant Youth Intensive Outpatient Program (IOP):

The percentage of youth who successfully completed treatment without rejecting services improved in 2015. However, fewer youth remained abstinent, obtained secure housing, developed social connectedness, or remained in school/employed; more youth recidivated, compared to 2014.

Employment and Training for MH/AOD and FIRST Cuyahoga County:

The average placements per quarter positively increased from 10 in 2013, to 15 in 2014, to 28 for 2015. The first six months of 2015 has shown a statistically significant improvement in competitive job placements.

Hispanic Men:

 Program remains unchanged from 2014, with high percentages of men remaining abstinent, avoiding new involvement in the criminal justice system, and demonstrating high social connectedness.

Matt Talbot for Women Non-Medicaid Community Residential:

 Program shows consistent high levels of success between 2014 and 2015, with high percentages of the women remaining abstinent, having no new criminal justice involvement, and demonstrating improved social connectedness.

Matt Talbot Inn for Men Non-Medicaid Community Residential:

Abstinence from drug/alcohol use 93% for first six months of 2015 as compared to 94% in 2014. Percentage of men who secure employment by the date of last service 6% for first six months of 2015. This is significantly decreased from 22% in 2014 due to high unemployment rate of men prior to admission. Consistently high percentages of the men show reduction in new criminal justice involvement and securing safe housing between 2014 and 2015. Social connectedness measures improved over 2014.

• Matt Talbot Inn Expansion to Address Heroin Addiction:

 Newly opened as of January 2015; participants show improved abstinence, 100% avoidance of new criminal involvement, high rates of secure housing and improved social connectedness. Employment for these men remains challenging.

• Midtown - ODYS Youth Re-Entry and Aftercare:

 100% of the youth in the first six months of 2015 did not return to ODYS or were sent to ODRC as compared to 87% in 2014. However, engagement, retention and abstinence among of this challenging population was lower than 2014.

Outpatient Mental Health – FIRST Cuyahoga County:

Rates of clients compliant with medication use for first six months of 2015; 95% of clients did not require repeat hospitalization for their symptoms in first six months of 2015. Clients' participation in supported employment/education improved in 2015. All clients avoided repeat involvement in the criminal justice system.

Outpatient Mental Health – Mental Health in Juvenile Detention Center

 At discharge, 100% of youth served were linked to community providers for ongoing mental health and/or other needed services post release. Only 2% of youth had been readmitted to Detention Center in 2015, a positive decrease from the previous rate of 4% in 2014.

Catholic Charities Services /Hispanic Services Office

- Projected serving 183 youth for the year. The actual number served was 275 in the following programs:
 - The "DAPS" Program projected serving 168 youth, 248 actually served.
 - The "Just Say No" Summer Program projected serving 15 youth, 27 actually served.
 - The Hispanic Alliance projected serving 10 youth, 21 actually served.
 - Prevention Education projected serving 1,200 youth, 1,148 actually served.
 - Problem Identification and Referral projected serving 15 youth, 1 actually served.
 - Safe and Free Drug Free Activities projected serving 50 youth 61actaully served.
 - Academic Tutoring projected serving 20 youth, 35 actually served.

| Agency/Program | 2014 Total Contract Amount | | 2015 Total Contract Amount | | 2 | 016 Requested Amount | 2016 RECOMMENDATION | | |
|------------------------------------|-------------------------------|--|-------------------------------|------------------|----|-------------------------|------------------------|---------|--|
| CATS | | A CONTRACTOR OF THE PARTY OF TH | | ndistant date of | | | | | |
| AOD Modified Therapeutic Community | \$ | 75,000 | \$ | 75,000 | \$ | 78,586 | \$ | 77,250 | |
| AoD Out Patient Treatment | \$ | 185,690 | \$ | 139,886 | \$ | 116,740 | \$ | 75,000 | |
| AoD Residential Treatment | \$ | 104,581 | \$ | 154,581 | \$ | 188,436 | \$ | 150,000 | |
| Employment | | | | | \$ | 116,250 | \$ | 60,000 | |
| Drug Court Sustainability | \$ | 332,134 | \$ | 225,000 | \$ | 183,736 | \$ | 183,736 | |
| MH Treatment | \$ | 37,000 | \$ | 22,473 | \$ | 13,094 | \$ | 5,000 | |
| Subtotal | \$ | 734,405 | \$ | 616,940 | \$ | 696,842 | \$ | 550,986 | |

Community Assessment Treatment Services (CATS)

- Community Assessment Treatment Services (CATS) provides alcohol and other drug AOD
 (Alcohol and Other Drugs) intensive outpatient treatment and residential treatment
 services to referrals from Dug Court, the community and adult probation staff.
- CATS' Modified Therapeutic Community (MTC) program provides a minimum of 15 hours per week for adult males with a diagnosis of chemical abuse and/or dependency and a history of incarcerations.
- For CY16, the agency expects to serve 24 clients in the MTC program.
- CATS' Challenge to Change program for adults is an evidence based practice, cognitive behavioral therapeutic intervention provided on the outpatient basis.
- The agency projects that in CY16, fewer clients will access ADAMHS Board funding due to Medicaid expansion, as such, and 60 individuals will be served.
- CATS' residential treatment program provides an intensive level of care for men and women with substance use and co-occurring disorders.
- In CY16, it projected that CATS will serve 40 clients which is an increase from CY15 when Board funds supported 28 individuals.
- Drug Court Sustainability program serves men and women for court ordered outpatient treatment.
- In CY16, CATS anticipates serving 120 clients as referred by Drug Court.
- The agency's Dual Diagnosis Program (DDP) is designed to serve men and women who
 have experienced psychiatric symptoms in addition to displaying alcohol and other drug
 use/dependency.
- CATS' DDP model's training and monitoring is in collaboration with the Center for Evidence-Based Practices and will serve in CY16, 60 people.

New Program:

- The target population for CATS' Lead Carpenter Training (LCT) Program are males who are nearing the completion of their AoD/MH treatment at CATS, are unemployed or underemployed and have the mental and physical capacities to work in the construction field.
- For CY16 CATS expect to serve 60 clients.

COMMUNITY ASSESSMENT AND TREATMENT SERVICES

The agency provides very good outcomes documentation. CATS provides IOP, Assessment, Individual Counseling, Group therapy, Case Management, Crisis intervention, urinalysis, Non-medical Community Residential, IOP with Residential Support, Halfway House Residential.

MH services provided include Assessment and Individual Counseling.

The agency strives to increase used of EBPs and enhance QI data collection. CATS has voluntarily piloted the Brief Addiction Monitor. Results show that:

- 74% of clients have an increase in protective factors.
- 66% of clients have a decrease in risk factors.
- 90% of clients have either no change or a decrease in use score.

Success rates (defined as abstinence and no recidivism) for the first six months of 2015 are lower: 60% in 2015 compared to 73% in 2014 and 74% in 2013.

| Agency/Program | 2014 Total Contract Amount | | A STORY | 2015 Total tract Amount | 2 | 016 Requested Amount | 2016 RECOMMENDATION | | |
|-------------------------------------|-------------------------------|------------|---------|----------------------------|----|-------------------------|------------------------|-----------|--|
| Center for Families & Children | | | | | | | | | |
| AoD Prevention | \$ | 515,000 | \$ | 425,000 | \$ | 467,500 | \$ | 237,000 | |
| MH Treatment | \$ | 1,788,335 | \$ | 1,347,212 | \$ | 1,367,302 | \$ | 1,347,212 | |
| Integrated Health Care/Wellness and | | | | | | | | | |
| Prevention | \$ | _ | \$ | 188,000 | \$ | 287,536 | \$ | 188,000 | |
| Subtotal | \$ | 2,303,335 | \$ | 1,960,212 | \$ | 2,122,338 | \$ | 1,772,212 | |
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The CENTERS for Families and Children (THE CENTERS)

- The CENTERS provides mental health services for adults as well as, Rap Art Prevention Services for at risk youth.
- The CENTERS is also certified to provide Health and Wellness Services at six locations throughout Cuyahoga County.
- The CENTERS prevention services uniquely include arts-based services as a proven method to engage and influence youth to invest in prevention programming.
- In CY16, the CENTERS anticipates serving 3,000 youth within its varied prevention services.
- In CY16, the agency will serve 1,100 individuals who are either uninsured or under insured in the mental health program.
- The CENTERS' Integrated Care Services includes primary care and wellness/preventions programming includes the following:
 - o Stanford Chronic Disease Self-Management focus on diabetes
 - Freedom from Smoking Program
 - Yoga Classes
 - Walking Clubs
 - Men's and Women's Health Classes
 - Personal Hygiene
 - Healthy Eating
- In collaboration with two Federally Qualified Health Centers (FQHC), the CENTERS provides primary care services and supports to all of their clients, which is nearly 6,800 individuals.
- For CY16, ADAMHS Board funding will provide assistance to 150 individuals without insurance for services not eligible for Medicaid reimbursement.

CENTERS FOR FAMILIES & CHILDREN

Most measures provided by the agency are outputs. The Centers provide: MH Assessment, Psychiatric Diagnostic Review, CPST, Pharm Management, wellness programming and counseling.

Agency served 6,775 clients in 2015. Outcomes measures show that 86% reported an increase in their ability to take steps to address worsening MH symptoms, unchanged from 2014; 36% report an improvement in MH symptoms since their last ISP review.

The Centers for Families and Children projected serving 2,448 youth for the year in its prevention programs. The actual number served was 3,875 in the following programs:

- · Boys Council projected serving 24 youth, 38 actually served.
- Girls Circle projected serving 64 youth, 134 actually served.
- Prevention Community Advocacy projected serving 1,600, 2,105 actually served.
- Prime for Life projected serving 60 youth, 88 actually served.
- RapArt Drug Free Activities projected serving 700 youth, 1,510 actually served.

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| Agency/Program | 014 Total Contract Amount | | 15 Total act Amount | 2 | 016 Requested Amount | 2016 RECOMMENDATION | | |
|---|------------------------------|----|------------------------|-------------|-------------------------|------------------------|--------|--|
| Cleveland Christian Home | | | | | | | | |
| School Based Behavioral Health Services | \$ 15,000 | \$ | 18,000 | · \$ | 44,459 | \$ | 44,459 | |
| Subtotal | \$ 15,000 | \$ | 18,000 | \$ | 44,459 | \$ | 44,459 | |
| | | | | of Cold Sec | | | | |

Cleveland Christian Home (CCH)

- Cleveland Christian Home is a comprehensive mental health agency that provides residential and community based services to over 700 youth and families annually.
- The ADAMHS Board funds the agency's school based mental health services, prevention and consultation services in seven schools assigned by Cleveland Metropolitan School District (CMSD).
- These seven schools range from Pre-K to 12th grade and two of the high schools are designated as "Options/Special Focus".
- In CY16, Cleveland Christian Home will provide prevention services through group sessions to 70 students throughout the seven schools.
- In addition, for CY16, CCH will provide consultation services to 200 students for help with a specific problem or concern and consultative supports to assist the faculty and parents/caregivers.

CLEVELAND CHRISTIAN HOME

The agency provides adequate outcomes measures. CCH's school based program operates in the Cleveland schools and provides MH assessment, CPST, prevention and consultation. Among 33 discharged clients, 76% reported reduced symptom distress, 90% showed improved progress during treatment and 94% of referral sources reported that the program had a positive impact on the child.

| Agency/Program | 2014 Total Contract Amount | | STATE OF THE PARTY. | 015 Total ract Amount | 2016 Requested Amount | 2016 RECOMMENDATION | | |
|--------------------------------|-------------------------------|---------|---------------------|--------------------------|--------------------------|------------------------|-------------------|--|
| Cleveland Department of Health | | | | | | No. | | |
| AoD Out Patient Treatment | \$ | 215,970 | \$ | 128,511 | \$ 134,628 | \$ | 40,000 | |
| AoD Prevention | \$ | 50,000 | \$ | 90,000 | \$ 137,002 | \$ | 90,000 | |
| Subtotal | \$ | 265,970 | \$ | 218,511 | \$ 271,630 | \$ | 130,000 | |
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City of Cleveland Department of Public Health

- The City of Cleveland Department of Public Health's Office of Mental Health and Substance Abuse provides alcohol and other drug (AoD) services including, Intensive Outpatient (IOP) and Non-Intensive Outpatient Programs (OP) called "CenterPoint" and a school-based prevention program.
- CenterPoint's CY16 target is to serve 135 clients in the AOD treatment programs.
- For the 2016 calendar year, the agency's Student Assistance Program (SAP) will continue providing school-based prevention and early intervention services to the East Clark prekindergarten to 8th grade school located in the Collinwood community.
- In CY16, the SAP prevention services at East Clark School will reach about 350 students, in addition, there are various community members, teachers, parents, and collaborative members that the agency has unique contacts with via community based processes.

CLEVELAND DEPARTMENT OF PUBLIC HEALTH

Most measures provided by the agency are outputs and client satisfaction. The CDPH provides AOD assessment, IOP, individual counseling, case management, urinalysis and an alumni support group. There is no wait time between assessment and treatment.

Former clients' responses to a quarterly follow-up survey indicate that 82% remain abstinent, 89% obtained employment or entered school, and 97% incurred no new legal charges, consistent with outcomes for 2014.

Cleveland Department of Public Health projected serving 205 youth for the year in its prevention programs. The actual number served was 219 in the following programs:

- Student Assistance Program Tier One; Education, Tier Two; Problem Identification & Referral
 Tier Three; Alternatives Tier Four and Community-Based Processes projected serving 200
 youth, 214 actually served.
- TeenBiż Summer Program projected serving 5 youth, 5 actually served.

| | | 016 Requested Amount | RECON | 2016 IMENDATION | | |
|----|---|-------------------------|----------------------------------|--|---|---|
| | | | | (MARSON LANGESCAME) | | NEXT CARREST |
| \$ | - | \$ 50,000 | \$ | 75,450 | \$ | 50,000 |
| \$ | - | \$ 25,000 | \$ | 35,081 | \$ | 25,000 |
| \$ | - | \$ 75,000 | \$ | 110,531 | \$ | 75,000 |
| | | | \$ - \$ 50,000 \$ - \$ 25,000 | \$ - \$ 50,000 \$ \$ \$ - \$ 25,000 \$ | Amount Contract Amount Amount \$ - \$ 50,000 \$ 75,450 \$ - \$ 25,000 \$ 35,081 | Amount Contract Amount Amount RECON |

Cleveland Rape Crisis Center (CRCC)

- Cleveland Rape Crisis Center's Mental Health Counseling for rape survivors program, the Center aims to serve non-offending women, men and children of sexual violence who reside in Cuyahoga County.
- Cleveland Rape Crisis Center reports that the severity of their target population's mental health challenges, which are a result of their sexual trauma, is significant, for example: 97% of rape survivors will experience Post Traumatic Stress Disorder (PTSD) immediately after their attack and nearly 50% will still meet the criteria three months later.
- In addition, CRCC reports that survivors of sexual violence are 3 times more likely to suffer from depression, 4 times more likely to attempt suicide, 13 times more likely to abuse alcohol and 26 times more likely to use/abuse drugs.
- CY15, 646 survivors received mental health counseling; 100 children and/or adolescents received mental health counseling and 80 survivors of sexual violence will be provided group counseling.
- For CY16, Cleveland Rape Crisis Center plans to serve 750 clients/survivors.

CLEVELAND RAPE CRISIS

The agency is newly funded and provides basic output and outcomes measures as examples. The Rape Crisis Center provides MH counseling. The agency has served 50% of its originally projected number of clients as of halfway through the year. It has met its goal of 85% of clients reporting a 10-15 point reduction in their PTSD symptoms.

| Agency/Program | 2014 Total Contract Amount | 1 Care 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | 2015 Total stract Amount | 20 | 016 Requested Amount | 2016 RECOMMENDATION | | |
|----------------------------|-------------------------------|--|-----------------------------|-----|-------------------------|------------------------|---------|--|
| | | | | NO. | 301118 | | | |
| Cleveland Treatment Center | | | | | | | | |
| MH Art Therapy | \$ - | \$ | 60,000 | \$ | 87,660 | \$ | 60,000 | |
| AOD Sober Beds | \$ - | \$ | 215,000 | \$ | 238,865 | \$ | 238,865 | |
| MH Urban Gardens | | | | \$ | 59,849 | \$ | 50,000 | |
| AoD Recovery Retreat | | | | \$ | 79,640 | \$ | - | |
| Subtotal | \$ - | \$ | 275,000 | \$ | 466,014 | \$ | 348,865 | |
| | | | | | Medical Control | | | |

Cleveland Treatment Center

- Cleveland Treatment Center (CTC) is an AOD treatment facility that primarily provides
 Methadone Maintenance and Outpatient services.
- In CY15, the agency was the recipient of the ADAMHS Board of Cuyahoga County Sober Beds contract for persons with an opiate/heroin or co-occurring addictions and in need of sober/recovery housing and cannot afford it.
- CTC offers Recovery Housing that meets the standards for the National association of Recovery Residences (NARR) and Ohio Recovery Housing (ORH) as Levels 1 and 2 Recovery Residences.
- The average length of stay is 90 days.
- For CY16, Cleveland Treatment Center's goal is to enroll 90 men and women and refer to various options among the sober housing environments.
- In addition to being awarded funds in 2015 for the Sober Beds Coordination, CTC was also award a contract for Art Therapy.
- Cleveland Treatment Center proposes to increase capacity from 60 "art students" as the number served to date, to 90 in CY16.

CLEVELAND TREATMENT CENTER

The agency reports outcomes for its Art Therapy program for methadone clients as:

- Treatment Engagement, 80%.
- Abstinence 90%.
- Healthy lifestyle choices 80%.
- 70% were discharged successfully.

Within its Sober Beds program:

- 75% of identified individuals received sober housing services, enabling them to also access Medicaid, food assistance, employment, SSI and other benefits.
- A total of 22 housing providers were identified as part of this project, with a total of 137 beds.
 The agency notes that its proposed Horticulture Therapy and Recovery Retreats are new services; outcomes are not available.

| Agency/Program | 2014 | Total Contract Amount | A SECOND | 015 Total ract Amount | 2016 Requested Amount | | RECO | 2016 MIMENDATION |
|--|------|--------------------------|----------|--------------------------|--------------------------|---------|------|---------------------|
| Community Action Against Addiction (CAAA) | | | | | | | | |
| AoD Out Patient Treatment | \$ | 1,200,000 | \$ | 836,500 | \$ | 820,611 | \$ | 700,000 |
| MH Treatment | \$ | 50,000 | \$ | 24,167 | \$ | 16,006 | \$ | 5,000 |
| AoD Vivitrol Pilot | \$ | - | \$ | 100,000 | | | | |
| Subtotal | \$ | 1,250,000 | \$ | 960,667 | \$ | 836,617 | \$ | 705,000 |

Community Action Against Addiction (CAAA)

- Community Action Against Addiction (CAAA) is a medication assisted drug treatment program that administers methadone and provides counseling and medical support services.
- For CY16, CAAA anticipates that 751 individuals from the Greater Cleveland area will be enrolled in CAAA's Medication Assisted Treatment (MAT) Programs (this number changes daily).
- Of this number, approximately 54% are currently supported with funding provided by the ADAMHS Board.
- In CY16, CAAA will serve 420 individuals in the medication assistance program.
- Two hundred thirty three clients currently receive "Take Home" medication as the client
 has to meet a specific criteria (e.g., have a clean urinalysis for a specific period of time,
 attend a specific number of counseling sessions etc.) in order to be able to take their
 methadone doses home in lieu of coming to the agency for a daily dosage of medication.
- The average length of stay for individuals enrolled in CAAA's program remains constant at 2.5 years, however, the organization has many clients who have remained in the program for much longer.
- In CY16, CAAA's recently opened Subutex/Suboxone clinic will be fully operational.
- In CY16, ADAMHS Board staff will monitor the provisions of services provided at CAAA to begin to track client movement between administration of medically assistant treatment/methadone to "take home" medication to no longer needed methadone treatment to maintain abstinence.
- The agency had experienced the challenge of monitoring a long "waiting list" for methadone treatment and supports.

COMMUNITY ACTION AGAINST ADDICTION

The agency largely reports outputs. CAAA provides MAT and IOP. The agency's goal for client compliance is a rate of 80% negative urine screens. In 2015, the rate was 71%, compared to 70% in 2014. Wait time from intake to assessment was 3 days in 2015, and improvement over 4 days in 2014.

| Agency/Program | | 2014 Total Contract Amount | | 2015 Total Contract Amount | | 2016 Requested Amount | | 2016 RECOMMENDATION | |
|--|----|-------------------------------|----|-------------------------------|----|--------------------------|----|------------------------|--|
| | | | | | | A STANKE BANKS | | | |
| Connections | | | | | | | | | |
| MH Treatment | \$ | 2,750,000 | \$ | 1,586,065 | \$ | 1,776,890 | \$ | 1,450,000 | |
| AoD Out Patient Treatment | \$ | 87,022 | \$ | 45,711 | \$ | 90,806 | \$ | 30,000 | |
| MH Peer Support North Ridge Commons | \$ | 110,000 | \$ | 110,000 | \$ | 115,000 | \$ | 113,000 | |
| MH Urban Goodness | \$ | 75,000 | \$ | 75,000 | \$ | 89,500 | \$ | 75,000 | |
| MH Jail Liaison | \$ | 62,712 | \$ | 62,712 | \$ | 142,000 | \$ | 62,712 | |
| MH Peer Support | \$ | 107,198 | \$ | 107,198 | \$ | 174,200 | \$ | 107,198 | |
| MH Art Therapy | | | | | \$ | 33,000 | \$ | 33,000 | |
| MH Engagement | | | | | \$ | 25,500 | \$ | Е. | |
| Screening Centralized Assessment Level of Care Assignments (SCALE) | \$ | 125,229 | \$ | 44,000 | \$ | | \$ | - | |
| Subtotal | \$ | 3,317,161 | \$ | 2,030,686 | \$ | 2,446,896 | \$ | 1,870,910 | |

Connections: Health*Wellness*Advocacy

- Connections provides a spectrum of behavioral health and recovery support services allowing for seamless care for children, adults and their families.
- The agency's Dual Diagnosis (DD) Program provides outpatient treatment services for adults with both chemical dependency and mental illness.
- For CY16, there will be at least 550 clients or more served in the DD Program.
- Peer Support services include mentoring through socialization activities, assistance with ADLs and development of coping skills for example provided both as community based services and at Northridge Commons.
- Northridge Commons is a 30 unit permanent housing environment, owned by EDEN, Inc., and operated by Connections for clients who are 50 years and older and have a mental illness.
- In CY16, peer support services consists of three full time staff that will have a combined caseload of 90 people.
- Urban Goodness staffed by Connections' peer support specialists is a program that
 focuses on providing individuals with mental illness a unique opportunity to learn
 marketable job skills through the integration of hands-on, farm-related activities into
 their individual treatment plans.
- In CY16, ADAMHS Board funding will continue to support the cost for materials to support the garden and peer support staff.
- Connections also has a dedicated Jail Liaison in the Cuyahoga County Justice Center who serves as the link between the agency and the county justice system, particularly in the Mental Health Court and the Mentally Disordered Offender (MDO) Probation Department.
- The Jail Liaison program will be sustained in CY16.

New Program:

- In CY16, Connections will provide Art Therapy classes to two distinct groups of clients:
 - o 1) Adults with PTSD or history of trauma will use art for self-expression, process interpersonal relationships, grief and recovery from traumatic events.
 - O 2) Women's Art Therapy Group will engage clients who want to use art to explore women's issues, including, but not limited to: relationships, parenting, dating and independence.

CONNECTIONS

The agency primarily reports outputs and client satisfaction. Connections provides MH Assessment, Psychiatric Assessment; Pharm Management, BH Counseling and Therapy (Group & Individual); CPST.

The median number of days to the first psychiatry service has decreased from 28 days in CY 2014 to 18 days in the first half of CY2015 a 37.5 % reduction in wait time.

The median number of days to the first CPST service has remained constant between CY 2014 and January through June 2015 at 12 days.

The median number of days to the first counseling service has increased slightly from 11 days in CY2014, to 12 days in 2015.

The percentage of hospitalized patients seen in less than 7 days from discharge improved from 82% in CY 2014 to 87% in the first half of CY 2015. 99% of patients were seen by a clinician within 30 days discharge. 85% of patients were seen in the hospital prior to discharge. Between January 1 and June 30 2015 there were 58 psychiatric admissions reported. Of these, there were two re-admissions (16.8%) fewer than 30 days after discharge.

| Agency/Program | 2014 | A Total Contract Amount | STATE OF THE PARTY OF | 015 Total ract Amount | 2016 Requested t Amount | | | | 2016 RECOMMENDATI | |
|---------------------------|------|----------------------------|-----------------------|--------------------------|-------------------------|---------|----|---------------------|----------------------|--|
| Court of Common Pleas | EE | | | | | | | THE STATE OF STATES | | |
| AoD Out Patient Treatment | \$ | 168,104 | \$ | 168,104 | \$ | 327,264 | \$ | 100,000 | | |
| Drug Court Sustainability | \$ | 234,612 | \$ | 215,905 | \$ | 583,012 | \$ | 316,680 | | |
| Subtotal | \$ | 402,716 | \$ | 384,009 | \$ | 910,276 | \$ | 416,680 | | |
| Suprotai | 7 | CHAIL PURCH | | Althorn. | | | | | | |

Cuyahoga County Common Pleas Court, Corrections Planning Board, TASC

- The Cuyahoga County Court of Common Pleas Corrections Planning Board's programs under contract with the ADAMHS Board is "Treatment Alternatives to Street Crime (TASC) for AOD (Alcohol and Other Drugs) Intensive Outpatient Treatment services and the Drug Court Sustainability funding.
- TASC conducts AOD Jail Reduction assessments for individuals in the County Jail and awaiting Court ordered placement into an AOD treatment program, in addition to Intensive Outpatient Program treatment services court-involved adults.
- In CY16, TASC projects completing 640 Jail Reduction Assessments and 235 PSI assessments as referred by three Drug Courts.
- For CY16, TASC projects to serve 144 clients through Intensive Outpatient services.
- In CY16, the ADAMHS Board will continue to provide funding to the Drug Court Sustainability project along with the Department of Justice to support TASC assessments for low-level felony drug possession offenses.

COURT OF COMMON PLEAS

The agency provides a complete outcomes report. The Court provides Jail Reduction Assessments, Intensive Outpatient Treatment, and TASC-Drug Court Case Management.

There was an average of 3.4 days to wait for a jail assessment from referral to assessment completion, as compared to 3 days in 2014.

In IOP, there was a 14% success rate in the Women's TREM group and a 50% success rate in the Male Matrix Model IOP group. Among IOP participants, 0% recidivated at 6 months post-discharge for a felony charge and 4% recidivated at 12 months post-discharge for felony charge. 9% recidivated at 12 months post-discharge for a misdemeanor charge and 32% recidivated at 12 months for a misdemeanor charge.

Consumers who successfully graduated from Drug Court from the previous year (CY2014) were looked at for 6 months (those discharged from 07/01/2014 - 12/31/2014) and 12 months for recidivism (beginning at discharge date for those discharged from 01/01/2014 - 06/30/2014). 4% recidivated with a felony charge at 6 months and 2% incurred a felony charge at 12 months post-discharge. 16% incurred a misdemeanor charge at 6 months post-discharge and 12% incurred a misdemeanor charge post-discharge.

| Agency/Program | 一直是一种的 | Total Contract Amount | A PLANTAGE | 15 Total act Amount | 2016 Requested nt Amount | | | | RECON | 2016 IMENDATION |
|---------------------------------|---------------|--------------------------|------------|------------------------|--------------------------|---|----|--------|-------|--------------------|
| Cuyahoga Employment Partnership | | | | | | | | | | |
| MH Employment | \$ | 20,000 | \$ | 25,000 | \$ | 216,240 | \$ | 35,000 | | |
| Subtotal | \$ | 20,000 | \$ | 25,000 | \$ | 216,240 | \$ | 35,000 | | |
| | | | The Assess | | | A LOUIS DE LA COMPANION DE LA | | | | |

Cuyahoga Employment Partnership (CEP)

- The Cuyahoga Employment Partnership is a workforce development initiative designed to assist adults with mental illness and/or addictions build work skills and receive enhanced training as necessary that will assist them to gain and sustain employment.
- In CY15, the program served 12 clients, 7 adults and 5 youth in Cuyahoga County.
- For CY16, the CEP will serve an additional 10 adults referred by contract providers and 10 individuals who have received chemical dependency treatment from Stella Maris and are seeking employment.

CUYAHOGA EMPLOYMENT PARTNERSHIP

The agency provides a description of services provided and a narrative of activities with each client. The agency provides Employment Services: Referring Agency Consultations, Initial Candidate Interviews (Employment Preferences/Desires/Capabilities) Pre-Employment Activities and Job Training, Job Development, Job Acquisition and Orientation, Job Retention Services, Job Counseling, and Employment Follow Along.

Twelve candidates were referred by agencies to the Cuyahoga Employment Partnership beginning mid November 2014. Five candidates have been employed.

| Agency/Program | 2014 Total Contract Amount | 2015 Total Contract Amount | 2016 Requested Amount | 2016 RECOMMENDATION |
|------------------------------------|-------------------------------|-------------------------------|--------------------------|------------------------|
| Cuyahoga Land Bank/Woodrow Project | | | | |
| AoD Recovery Housing for Women | \$ - | \$ - | \$ 200,00 | 00 \$ 100,000 |
| Subtotal | \$ - | \$ - | \$ 200,00 | 00 \$ 100,000 |

Cuyahoga Land Bank/Woodrow Project

New Program:

- The Cuyahoga County Land Bank, in partnership with The Woodrow Project, will
 renovate one property on the West Side of Cleveland to become a Level I Recovery
 Housing site for women over the age of 18 who have sustained sobriety for more than
 six months and are prepared for support-based independence provided in a Level 1
 recovery home.
- This Level I recovery residence will offer supportive housing in a monitored peer-led environment and will be developed in a single-family property with at least five bedrooms.
- The Recovery House will provide housing for up to 10 women with a conservative estimate of providing housing to 40 women over the next few years.
- A Recovery Coach will oversee and facilitate move-in and move-out procedures and will be available when house issues cannot be resolved internally.
- The property will be renovated to meet the National Association for Recovery Residence (NARR) standards.
- ADAMHS Board staff recommends entering into a contract with the Cuyahoga County Land Bank which will provide additional units of Recovery Housing for women. In addition, this partnership presents a tremendous opportunity for the Board to be made aware of potential sites for other upcoming initiatives, i.e. a West Side Recovery Center.