



RESOLUTION NO. 21-05-01

ACCEPTING THE CALENDAR YEAR 2020 ANNUAL REPORT

WHEREAS, the Alcohol, Drug Addiction and Mental Health Services (ADAMHS) Board of Cuyahoga County recognizes the importance of informing the public about its accomplishments, partnerships and progress in continually enhancing the community mental health and addiction recovery and treatment system; and,

WHEREAS, the ADAMHS Board of Cuyahoga County is committed to transparency and providing a financial summary to the public that illustrates total Board revenues and expenditures; and,

WHEREAS, the ADAMHS Board of Directors and staff - through partnerships with people living with mental illness and addictions, family members, provider agencies, representatives from public and private organizations, and elected officials – continues to illustrate its commitment to ensure quality mental health and addiction recovery and treatment services to the people of Cuyahoga County.

NOW, THEREFORE, BE IT RESOLVED THAT:

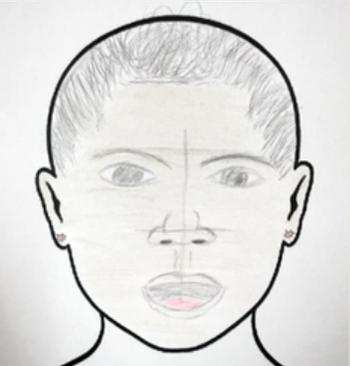
1. The ADAMHS Board accepts the Calendar Year 2020 Annual Report.
2. The Chief Executive Officer is hereby authorized to distribute copies of the Calendar Year 2020 Annual Report to the general public.

On the motion of Gregory X. Boehm, M.D., seconded by Gwendolyn A. Howard, LSW, MSSA, the foregoing resolution was adopted.

AYES: B. Addison, A. Bhardwaj, R. Blue, G. Boehm, C. Bryant, E. Cade, R. Fowler, G. Howard, K. Kern-Pilch, S. Killpack, J. Olsen, S. Rosenbaum, M. Rodas, H. Snider

NAYS: None

DATE ADOPTED: May 10, 2021



CALENDAR YEAR



2020

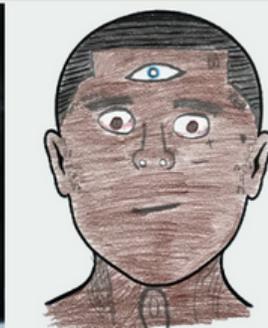
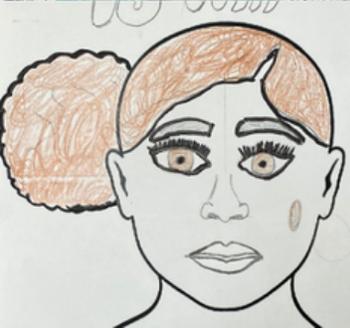


ANNUAL REPORT



Rev. Benjamin F. Gohlstin Sr.
Board Chair

Scott S. Osiecki
Chief Executive Officer





BOARD OF DIRECTORS

Board Leadership

Rev. Benjamin F. Gohlstin, Sr.

Chair

J. Robert Fowler, Ph.D.

Vice Chair

Katie Kern-Pilch, MA, ATR-BC, LPC-S, HLM (BATA)

Second Vice Chair

Board Members

Bishara W. Addison

Ashwani Bhardwaj

Reginald C. Blue, Ph.D.

Gregory X. Boehm, M.D.

Crystal L. Bryant, Esq., MS, LSW

Erskine Cade, MBA

Elsie Caraballo

Gwendolyn A. Howard, LSW, MSSA

Patricia James Stewart, M.ED., LSW

Steve Killpack, MS

Jena Olsen

Max M. Rodas, MA

Sharon Rosenbaum, MBA

Harvey A. Snider, Esq.

MANAGEMENT STAFF

Scott S. Osiecki

Chief Executive Officer

Carole Ballard, MSSA, LISW

Director of Education and Training

Starlette Sizemore-Rice, BSBA

Director of Special Projects

Curtis Couch

Chief Technology & Data Analytics Officer

Danielle Clark

Director of Finance

Larry Smith, Jr., LICDC, LSW

Director of Programs

Tami A. Fischer

Chief Administrative Officer

Cheryl Fratalonie

Director of Claims and Membership

Beth Zietlow-DeJesus, MA

Director of External Affairs

Felicia Harrison, MBA

Chief Financial Officer

Woo S. Jun, Esq.

Director of Risk Management

Linda Lamp

Executive Assistant, CEO/Board

Anthony Henderson, Jr.

Chief Compliance Officer

Jess Saker

Director of IT

Leslie Koblentz, M.D.

Chief Clinical Officer Consultant

Clare Rosser

Chief Public Affairs Officer

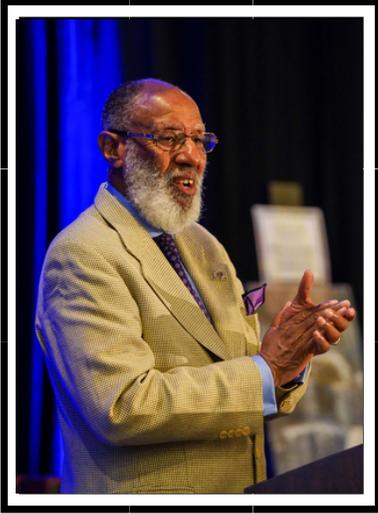
Maggie Tolbert, RN, C.

Assistant Chief Clinical Officer

PROFESSIONAL STAFF

- Joseph Arnett
- Christina Bohuslawsky-Brown
- Ada Cancel
- John Coleman
- Melenie Colón
- Danielle Conley
- Erin DiVincenzo, LPCC-S
- Carmen Gandarilla, LSW
- Madison Greenspan, MNAL
- Heather Hall
- Esther Hazlett
- Bill Hebble, MSW
- Myra Henderson, LISW-S
- Chardé Hollins, MSW, LISW
- June Hudson
- Richanda Jackson-Birks
- Veronica Jenkins
- Yvette Mitchell
- Chris Morgan
- Nancy Mundy
- Beth Pfohl, MS
- Lucrecia Moss
- Victoria Roemer
- Allison Schaefer, MSW, LSW
- Jordan Scharfeld
- Jenita Simmons
- Dalton Skerlec
- Michael Smith
- Regina Spicer, LSW, LICDC-CS
- Jessica Torres
- Nick Weaver
- Joicelyn Weems
- Thomas Williams, MA, M.Ed
- Leshia Yarbrough-Franklin, LSW





A MESSAGE FROM BOARD CHAIR REVEREND BENJAMIN F. GOHLSTIN, SR.

On behalf of the entire Board of Directors, I would like to commend the ADAMHS Board staff and our provider agencies for managing your regular duties and adjusting to the needs of the pandemic. We know 2020 was a trying year and we commend you for your compassion and dedication. The year 2021 is beginning to offer all of us a stimulus of hope.

Hope is coming from vaccine availability, expanded resources to help our community with housing, mental health and substance use services and expanded access to care. On the horizon we see that hope rising higher in the realm of equity and inclusion. I can see great strides occurring in our community and I am proud of the Board for leading the charge in many of these areas.

The ADAMHS Board had been working to train law enforcement about interacting with individuals in crisis and to ensure service delivery in underserved communities for more than a decade. When George Floyd's life was taken, the Board took formal action by declaring Racism as a Public Health Crisis. The Board vowed to increase training, address structural barriers to care in the behavioral health system and ensure that all partners work together to achieve a system of care that is equitable. We looked beyond race towards education and solutions to address bias, bigotry, stereotyping and discrimination. We took inventory of what our behavioral health care system could do better. We enhanced our efforts to ensure access to quality, culturally specific care is available to all members of our community. Though we know it may take years to create lasting change, these efforts stimulate hope for our future and that someday there will be acceptance that there is only one race - the human race.

As we built this infrastructure, we included our faith-based partners, grassroots community activists and partners as well as individuals on their journeys to recovery in our actions. We know the voice of the people matters if we are going to truly make changes. We will not back down from our efforts. We are here with you on the frontlines addressing barriers to treatment for mental health and substance use disorders, we are addressing suicide prevention, we are working collaboratively to save people impacted by the opioid epidemic. We stand together, united in hope, for a stronger, more resilient future. After more than a year of struggle, isolation, loss and trauma, we needed a stimulus of hope. Together, we can continue to pass that hope along to others and lift up our community no matter what challenges come our way.



Photo of Rev. Benjamin F. Gohlstin, Sr. receiving his first dose of the vaccine.

A MESSAGE FROM CEO SCOTT S. OSIECKI

2020 was quite the year. We faced a global pandemic, changed the way we lived and conducted business, relied more than ever on technology and unfortunately lost loved ones. However, what we did best was persevere.

Our Behavioral Health community carried on and found solutions to meet the challenges like we have done so many times in the past. Service providers quickly embraced telehealth to continue to serve clients, peer operated agencies reached out to clients to break through the loneliness to let them know they were not alone, and the ADAMHS Board shifted to a remote work and meeting environment without missing a beat. This dedication demonstrated that despite the stress, isolation and worry we all continued to care for individuals living with mental illness and substance use disorders in Cuyahoga County.

It was also a year to embark on new projects that are changing the landscape of behavioral health care in Cuyahoga County. The ADAMHS Board was selected to develop and oversee Cuyahoga County's new pre-arrest Diversion Center – which opened on May 3, 2021. Our Board also declared Racism as a Public Health Crisis through passage of a resolution that we vowed would be much more than words on paper.

The Diversion Center provides an alternative to arrest for individuals involved in a low-level non-violent offense and are exhibiting signs and symptoms of living with a mental illness and/or addiction. This option fulfills the need of quickly providing access to treatment and recovery supports rather than sending a person to jail. It not only helps individuals but is a resource for law enforcement when responding to behavioral health related incidents. After a brief stay at the Diversion Center clients will be relinked or linked to our network of treatment providers and other community supports to receive continued treatment.

Our Board listened to the community and was outraged by social and civil unrest related to police brutality and racial trauma and formed the Eliminating Structural Racism in Behavioral Health Care Work Group. This group, composed of a wide variety of community partners who speak openly about issues affecting equity and inclusion in behavioral health, is focusing on solutions in the areas of: Workforce, Data and Research, Policy and Advocacy, Community Collaboration, Education and Stigma, and Health Equity. The result will be a behavioral health system that is beyond culturally competent, personalized and bias free. This change will not happen overnight, but the ADAMHS Board is fully committed to this initiative and will be working with a consultant to move the work of this group forward.

The generosity displayed by the citizens of Cuyahoga County with the overwhelming passage of an increased Health & Human Services Levy in April of 2020, permitted the County Executive and County Council to provide an additional \$4.1 million to the ADAMHS Board base allocation. We are using this funding to increase suicide and overdose prevention and harm reduction, expand crisis services and add housing for adults and special populations living with mental illness and substance use disorders.

Our Board also developed and adopted its 2021-2025 Strategic Plan last year. As the pandemic nears its end, we will utilize and adapt this plan as necessary to position the Board and its service delivery system for success in a continually changing and increasingly demanding behavioral healthcare environment and to meet whatever obstacles the world may throw in our path.

(pictured right) Scott S. Osiecki, CEO, held up his mask that read, "recovery is beautiful" during his remarks at the Diversion Center ribbon-cutting ceremony on May 4, 2021.



CALENDAR YEAR 2020 ADAMHS BOARD FINANCIAL SUMMARY



Note: All financial and program data included in this report reflects a 12-month time period:
January 1, 2020 through December 31, 2020

Revenue:

County Health and Human Services Levy	\$40,363,659
Federal Funds	\$15,656,108
State Funds	\$8,661,665
Grants/Other	\$3,267,057

TOTAL BOARD REVENUE **\$67,948,488**

Expenses:

Disbursements to Provider Agencies:	\$53,687,606
Medicaid	\$0
Non-Medicaid Fee for Service	\$53,687,606
Board Administration*	\$4,958,494
Carry Over Funding	\$9,302,388

TOTAL BOARD EXPENDITURES **\$67,948,488**

*Administrative Budget was 8.5% of total ADAMHS budget, which is the same as 2019.



2020 Funding

Our Calendar Year 2020 funding totaled \$67,948,488, which was \$5,325,143 more than CY2019. ADAMHS Board funding included \$40,363,659 in county health and human services levy funding, which included an additional \$1 million provided by the County for crisis services and housing for adults with mental illness in 2020. As a result of 2020 advocacy and the passage of the increased Health and Human Services Levy, the ADAMHS Board will begin 2021 with an additional \$4.1 million dollars, making the ADAMHS Board annual base allocation be \$43.2 million.

The Board's budget also included \$8,661,665 in State funding, which was \$2,884,456 more than CY2019; and \$15,656,108 in federal funding, which was \$1,915,575 more than CY2019. CY2020 funding also included \$3,267,057 in grants and other funding, which decreased by \$474,937 from CY2019.

Grant Funding

In CY2020, the ADAMHS Board received \$8,053,261 in single year competitive grant funding. The Board is the recipient of several funding streams called grants. Much of this is federal (SAMHSA) funding flowing through the Ohio Department of Mental Health and Addiction Services (OhioMHAS) from the Mental Health Block Grant and Substance Abuse Block Grant. Other funds may come through formula grants (based on population size, per capita, prevalence of disorder, etc., in a particular community). OhioMHAS also issues pass through grants to providers, essentially using the Boards as the fiscal agent. The Board actively seeks out discretionary grant opportunities daily, from numerous state and federal agencies. Discretionary grants provide time limited seed money to begin new programs and are offered on a competitive basis. The list to the right refers to discretionary grants only.

Discretionary Awards Active in 2020:

Funder	Grant Title	Time Frame	Total Funding Awarded
SAMHSA Center for Mental Health Services*	Assisted Outpatient Treatment	9/30/16-9/29/20	\$3,466,695
SAMHSA Center for Mental Health Services*	Early Jail Diversion	9/30/18-9/29/23	\$1,642,680
Department of Justice, Bureau of Justice Assistance	Comprehensive Opiate Abuse Site-based Program, Public Safety, Behavioral Health, and Public Health Information Sharing Partnership	10/1/18-9/30/21	\$932,233
Department of Justice, Office of Juvenile Justice Delinquency Prevention	Children of Incarcerated Parents	10/1/20-9/30/23	\$745,969
Department of Justice, Bureau of Justice Assistance	Comprehensive Opioid, Stimulant and Substance Abuse Site Based Program	10/1/20-9/30/23	\$1,196,326
OhioMHAS-State Opioid Response SOR 1.0 (SAMHSA) Funding	SOR 1.0 Local Projects	9/30/19-9/29/20	\$2,789,019
OhioMHAS-State Opioid Response 1.0 (SAMHSA)	SOR 1.0 No Cost Extension Funding-Local Projects	9/30/20-11/30/20	\$462,090
OhioMHAS-State Opioid Response 2.0 (SAMHSA)	SOR 2.0 Local Projects	12/1/20-9/29/21	\$2,709,527
OhioMHAS-State Opioid Response 1.0 (SAMHSA)	SOR 1.0 No Cost Extension Funding-Local Projects	12/1/20-9/29/21	\$535,757
OhioMHAS-State Opioid Response 1.0 (SAMHSA)	SOR 1.0 Evidence Based Practice Training	9/30/19-9/29/20	\$15,290
OhioMHAS-State Opioid Response 1.0 (SAMHSA)	SOR 1.0 No Cost Extension Funding-Evidence Based Practice Training	9/30/20-9/29/21	\$15,290
OhioMHAS-State Opioid Response 1.0 (SAMHSA)	SOR 1.0 - Minority Communities	9/30/19-9/29/20	\$957,500
OhioMHAS-State Opioid Response 1.0 (SAMHSA)	SOR 1.0 No Cost Extension Funding-Minority Communities	9/30/20-9/29/21	\$957,500
OhioMHAS-State Opioid Response 1.0 (SAMHSA)	SOR 1.0 - High Risk Families	9/30/19-9/29/20	\$953,852
OhioMHAS-State Opioid Response 1.0 (SAMHSA)	SOR 1.0 No Cost Extension Funding-High Risk Families	9/30/20-9/29/21	\$953,852
Ohio Department of Youth Services	Behavioral Health/Juvenile Justice Collaboration	7/1/19-6/30/21	\$579,000
OhioMHAS/SAMHSA/FEMA	Immediate Services Program	5/1/20-9/26/20	\$112,177
OhioMHAS/SAMHSA/FEMA	Regular Services Program	9/27/20-6/26/21	\$135,376
OhioMHAS- (SAMHSA)	Ohio Healthy Transitions Project	9/30/20-9/29/21	\$72,688
Cuyahoga County Board of Health (CDC) Funding	Overdose Data to Action	9/1/19-9/30/21	\$182,289
Cuyahoga County Board of Health (CDC) Funding	Adverse Childhood Experiences (ACES)	12/1/18-8/31/21	\$12,500

*A continuation application must be submitted each year of the grant to receive funding.

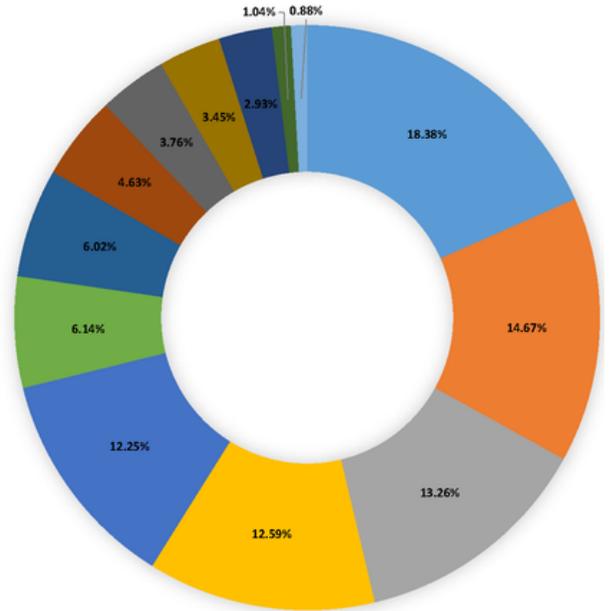




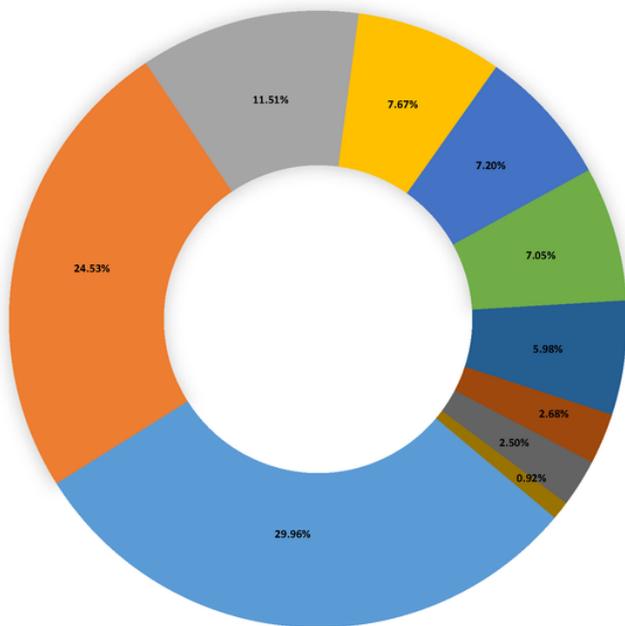
CALENDAR YEAR 2020 ADAMHS BOARD EXPENSES BY SERVICE

\$23.6 Million Substance Use Disorder Expenses by Service Category

Description	Expenses	% of Total
Prevention	4,345,937.98	18.38%
Residential Treatment/Housing	3,469,785.69	14.67%
Outpatient Treatment	3,135,082.48	13.26%
Recovery/Sober Beds	2,976,959.45	12.59%
Justice-Related Services	2,897,534.84	12.25%
Peer Support	1,451,966.79	6.14%
Crisis Care/Intervention	1,422,957.18	6.02%
Medical Treatment	1,095,399.30	4.63%
Detoxification	889,710.38	3.76%
Employment	815,173.50	3.45%
Coordination/Evaluation Services	693,358.80	2.93%
Recovery Supports	247,613.02	1.04%
Adult & Family Care Services	207,198.40	0.88%
Total	\$ 23,648,678	100.00%



\$30 Million Mental Health Expenses by Service Category



Description	Expense	% of Total
Residential/Housing	9,000,864	29.96%
Crisis	7,367,616	24.53%
Treatment	3,458,819	11.51%
Employment Services	2,304,599	7.67%
Justice Related Services	2,162,681	7.20%
Prevention	2,118,599	7.05%
Recovery Supports	1,797,733	5.98%
Coordination/Evaluation Services	802,568	2.68%
Psychiatric Services	750,000	2.50%
Adult & Family Care Services	275,450	0.92%
Total	\$ 30,038,928	100%

ACCOMPLISHMENTS & CHALLENGES 2020

COVID-19 Response

There is no doubt that 2020 brought about many changes and challenges. The ADAMHS Board has been working hard since the start of the pandemic to support behavioral health agencies and the community by:

Being a Trusted Source for Information: The ADAMHS Board sent out email updates to provider agencies several times a week to share COVID-related, state and partner updates. Virtual client meetings continued monthly and covered topics like staying healthy physically and mentally, facts about vaccines, and how to avoid scams.

Keeping High Standards While Virtual: All ADAMHS Board operations continued virtually, including Board Meetings and trainings. ADAMHS Board staff worked remotely and never missed a beat. The Board filled vacancies and remotely onboarded new hires.

Distributing Personal Protective Equipment (PPE): The ADAMHS Board has done its best to help provider agencies secure necessary PPE. The Board coordinated monthly PPE requests for behavioral health providers through the Cuyahoga County Emergency Operations Center. Staff also distributed tens of thousands of pieces of PPE procured by the Ohio Association of County Behavioral Health Authorities (OACBHA) and donated by OhioMHAS.

Vaccine Coordination: Behavioral health treatment providers performing in-person work and staff and residents of congregate care settings were eligible for Phase 1a vaccination. With hundreds of adult care facilities, residential treatment facilities and recovery houses in the city of Cleveland alone, coordinating the vaccinations was a big task. The ADAMHS Board in partnership with Governor DeWine's office, OhioMHAS, and the Cleveland Department of Public Health, coordinated four neighborhood vaccination sites in February and March 2021.

These sites were held at local behavioral health facilities: Stella Maris, Cleveland Assessment and Treatment Services (CATS), Oriana House and The Lantern Center for Recovery. These locations were selected based on areas with the highest concentration of congregate care settings to reduce transportation barriers and other issues that impact residents in adult care facilities, residential treatment facilities and recovery homes from getting to larger vaccination sites. At these sites, 940 people were vaccinated.

(pictured right) Scott S. Osiecki, CEO, Rev. Benjamin F. Gohlstin, Sr., Board Chair, Board members, Katie Kern-Pilch and Gwen Howard, and ADAMHS Board Executive Team members, Maggie Tolbert, Tami Fischer and Felicia Harrison attended the Diversion Center ribbon-cutting ceremony on May 4, 2021.

Inception of the Eliminating Structural Racism in Behavioral Health Care Work Group

On June 24, 2020, the ADAMHS Board of Directors approved a resolution declaring racism a public health crisis. This resolution states that the ADAMHS Board will work tirelessly to achieve equity and a healthy community where racism is not tolerated.

As a direct result, the Eliminating Structural Racism in Behavioral Health Care Work Group was formed and first met on October 5, 2020. The group has since divided into five subcommittees to advance the work: Workforce, Health Equity, Policy and Advocacy, Data and Research, and Community Collaboration/Education and Stigma. The large group meets monthly to hear from speakers about various topics, learn together and develop strategies to identify and help remove structures and systems in behavioral health that do not support equity and inclusion.

Opening of the Cuyahoga County Diversion Center

The ADAMHS Board was awarded a two-year contract for the development of the Cuyahoga County Diversion Center from Cuyahoga County government. The Diversion Center, which opened its doors on May 3, 2021, provides an alternative to incarceration for people living with mental illness and/or addiction who have an interaction with law enforcement regarding a low-level offense. This option provides treatment instead of jail, and is a tool for law enforcement officers and the people with whom they interact.

The ADAMHS Board contracted with FrontLine Service to operate the Police Help Line and Oriana House to operate the Diversion Center. Success of the Diversion Center and the individuals it serves depends on active partnership with other community agencies to provide follow-up care services that may be utilized by clients upon discharge from the center.

As part of this contract, the ADAMHS Board also increased its training to all Cuyahoga County law enforcement. Monthly Crisis Intervention Team (CIT) Refresher Courses and CIT Dispatch Courses, in addition to twice monthly 40-hour CIT Trainings are being offered. Three new CIT Training Officers and an administrative assistant were hired to scale training efforts. Police Departments receive per diem stipends to offset personnel costs for officers that complete training.



ACCOMPLISHMENTS & CHALLENGES 2020

Evaluation and Planning for Community Needs

2020 was a busy year for evaluation and planning efforts with the Needs Assessment, Community Plan and Strategic Plan all completed.

Community Needs Assessment: A Community Needs Assessment was completed by the Center for Behavioral Health Sciences at Cleveland State University on May 15, 2020. The Needs Assessment evaluated current mental health and substance use disorder treatment and recovery support services, identified gaps in services and proposed recommendations for change at many levels in the Cuyahoga County system of care for which the ADAMHS Board makes programmatic and funding decisions.

Community Plan: Each ADAMHS Board is required by Ohio law to prepare and submit to OhioMHAS a community mental health and addiction services plan for its geographical area. The plan is prepared in accordance with guidelines established by OhioMHAS in consultation with Board representatives. A Community Plan approved in whole or in part by OhioMHAS is a necessary component in establishing Board eligibility to receive State and Federal funds and is in effect until OhioMHAS approves a subsequent Community Plan. The ADAMHS Board of Cuyahoga County's plan was submitted and approved.

2021-2025 Five-Year Strategic Plan: The ADAMHS Board developed the 2021-2025 Strategic Plan to position the Board and its service delivery system for success in a continually changing and increasingly demanding behavioral healthcare environment and recovery-oriented system of care.

The ADAMHS Board of Directors unanimously approved the Five-Year Strategic Plan at its November 18, 2020, General Meeting. The plan includes six main goals:

- Strengthening Service Delivery
- Measuring Impact
- Maximizing Available Funding
- Maintaining a High-Performing Organization
- Strengthening Behavioral Health Workforce
- Sharing Information

All three of these documents can be found on the ADAMHS Board website (adamhsc.org) *Budgets and Reports* page.

Phase One of the Opioid Crisis Mitigation Plan

The ADAMHS Board was awarded approximately \$10.5 million as part of Phase One of the Opioid Crisis Mitigation Plan to expand treatment capacity and relapse prevention programs. In partnership with the County, the ADAMHS Board utilized the funding to:

- Create 32 residential treatment beds (16 for men and 16 for women) at Stella Maris (\$5,433,207)
- Expand 24-hour intake access, and Partial Hospitalization and Intensive Outpatient Programs at St. Vincent Rosary Hall (\$2 million)
- Expand the ThriveED program, which employs peer supporters in emergency departments to connect nonfatal overdose victims to treatment, in 10 additional emergency departments throughout the County (\$3,068,000)

As of March 2021, 38% of the \$10.5 million had been utilized. The contract term runs through the end of February 2022.

Advocacy

In past years, ADAMHS Board staff traveled to Columbus to meet with legislators as part of the Ohio Association of County Behavioral Health Authorities (OACBHA) Legislative Day. Since that event could not take place this year, Scott S. Osiecki, CEO, Beth Zietlow-DeJesus, Director of External Affairs, Madison Greenspan, External Affairs Officer, and Erskine Cade, Board member, met with legislators virtually in early 2021.

Discussions included the new Cuyahoga County Diversion Center, funding and policy recommendations for the State Budget, and local mental health and substance use disorder trends. Meetings were held with Senators Sandra Williams, Nickie Antonio and Matt Dolan as well as Representatives Thomas Patton, Juanita Brent, Michael Skindell, Monique Smith and Jeffrey Crossman. It was a great opportunity to advocate for mental health and addiction recovery issues, set the stage for budget requests, foster relationships with our legislators, and discuss local issues that impact the Board.

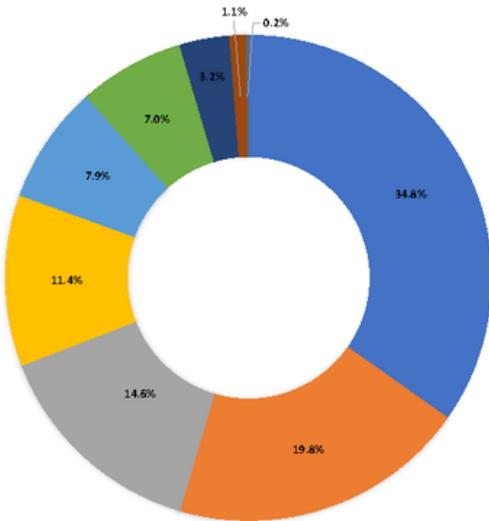
The Board also joined OACBHA in advocacy efforts related to the state budget.





CALENDAR YEAR 2020 ADAMHS BOARD INDIVIDUALS SERVED

\$45.2 Million Non-Treatment Services & Recovery Support Expenses



Service Description	Total Expenses	% of Total
Residential Treatment/Housing	15,447,609.39	34.8%
Crisis Care/Intervention	8,790,572.70	19.8%
Prevention	6,464,537.32	14.6%
Justice Related Services	5,060,215.37	11.4%
Recovery Supports	3,497,312.63	7.9%
Employment Services	3,119,772.14	7.0%
Coordination/Evaluation Services	1,471,945.70	3.2%
Adult & Family Care Services	482,648.13	1.1%
Outpatient Treatment Supports	70,000.00	0.2%
Total	\$ 44,404,613.38	100%

Individuals Receiving Non-Treatment Services & Recovery Supports: 171,174

The ADAMHS Board served 171,174 adults and children with non-treatment services and recovery supports. Some individuals included in counts may also be counted in treatment services and/or more than once, depending on the types of recovery supports received. Below are the services and supports as well as the number of individuals served in each category.

Hotlines, Helplines and Referral Services include various hotlines, such as FrontLine's suicide prevention, mental health/addiction crisis, information and referral hotline and chat, the Domestic Violence helpline, 24/7 access to care call lines and United Way's 2-1-1.

- 91,132 calls received

Prevention Services reduce the impact of mental illness and addictions in our communities. Prevention efforts include Early Childhood Mental Health, school-based programs, after-school and adult programming as well as prevention education such as social and emotional learning, coping skills and resiliency building.

- 32,975 individuals were served through Prevention Programs

Recovery Supports include supportive services not covered by insurance for individuals with mental illness and/or substance use disorders that aid them on their paths to recovery. Recovery supports can include music and art therapy, transportation, wrap-around and transitional services, homeless outreach, benefits assistance, peer support programs and the identification collaborative.

- 31,623 individuals received Recovery Supports

Crisis Care and Intervention Services provide assistance in a crisis situation to safely de-escalate an individual or situation, determine appropriate treatment services, and coordinate the follow through of those services and referral linkages to address the problem that led to the crisis.

- 18,083 individuals received Crisis Care and/or Intervention

CALENDAR YEAR 2020 ADAMHS BOARD INDIVIDUALS SERVED



Employment Services promote recovery by providing training and skill development that is goal-oriented, ability-based and incorporates individual choice in securing and maintaining employment.

- 2,993 individuals were served with Employment Services

Justice Related Services are programs that support individuals who are court-involved or who are currently incarcerated. This includes assessments, drug courts and access to treatment and recovery support services.

- 1,684 individuals received Justice Related Services

Residential and Housing Programs include housing for individuals with mental illness and/or substance use disorders. These programs include adult care facilities, mental health residential treatment facilities, permanent supportive housing, transitional housing, and recovery housing. Some programs include personal care, social services, mental health and addiction services and/or recovery supports to clients.

- 1,264 individuals were served through Residential and Housing Programs

Adult and Family Care Services include programs such as family, bereavement and caregiver support groups, the Hoarding Connection, guardian and representative payee programs as well as special supportive services for families and adult clients and their families.

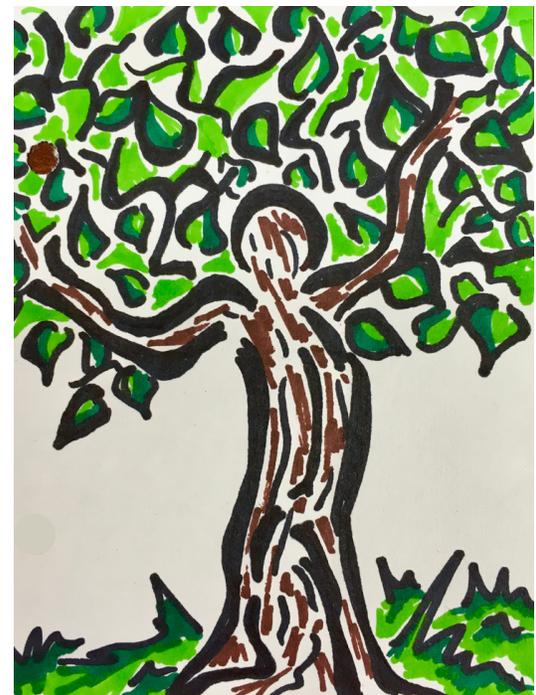
- 977 individuals were served through Adult and Family Care Services

Faith-based Services include programs/events/activities that promote spirituality, health and wellness, prevention/early intervention, awareness and education within an overarching goal to reduce/eliminate stigma within faith-based communities.

- 644 individuals were served through Faith-based Services

Outpatient Treatment also includes supports for individuals and families that are not covered by treatment services, such as special needs for adolescents and transitional-aged youth.

- 443 individuals were served through Outpatient Treatment Support Services



Recovery Supports include housing, connection to benefits, crisis services, referral hotlines, crisis services and client and family support groups. They also include art therapy, which helps individuals heal their trauma and travel on a path to recovery.





CALENDAR YEAR 2020 ADAMHS BOARD INDIVIDUALS SERVED

Number of Clients Served With Treatment Services: 6,415

	Service History			Total Individuals Served
	Dual	SUD	MH	
Calendar Year 2016 Total	161	2,593	6,858	9,612
Calendar Year 2017 Total	212	3,020	6,259	9,491
Calendar Year 2018 Total*				10,000
Calendar Year 2019 Total	138	3,617	3,693	7,448
Calendar Year 2020 Total	176	2,756	3,483	6,415

*The total number of clients served in CY2018 is an estimate based on self-reported outcome data from providers due to a transition from one information management system to another.

The ADAMHS Board acts as a payer of last resort, paying only for clients who do not have other benefits, such as Medicaid. The overall decrease in clients served is due in part to the Behavioral Health Redesign and Medicaid Expansion, which were implemented in 2018. Since more individuals are now covered by Medicaid, and our providers are required to assist clients with obtaining benefits, this decline in clients served was expected and is a positive reflection of the impact of Medicaid Expansion. Due to the transition from one information management system to another, the Board did not see the decreased number of clients served in real-time because estimates had to be used in 2018.

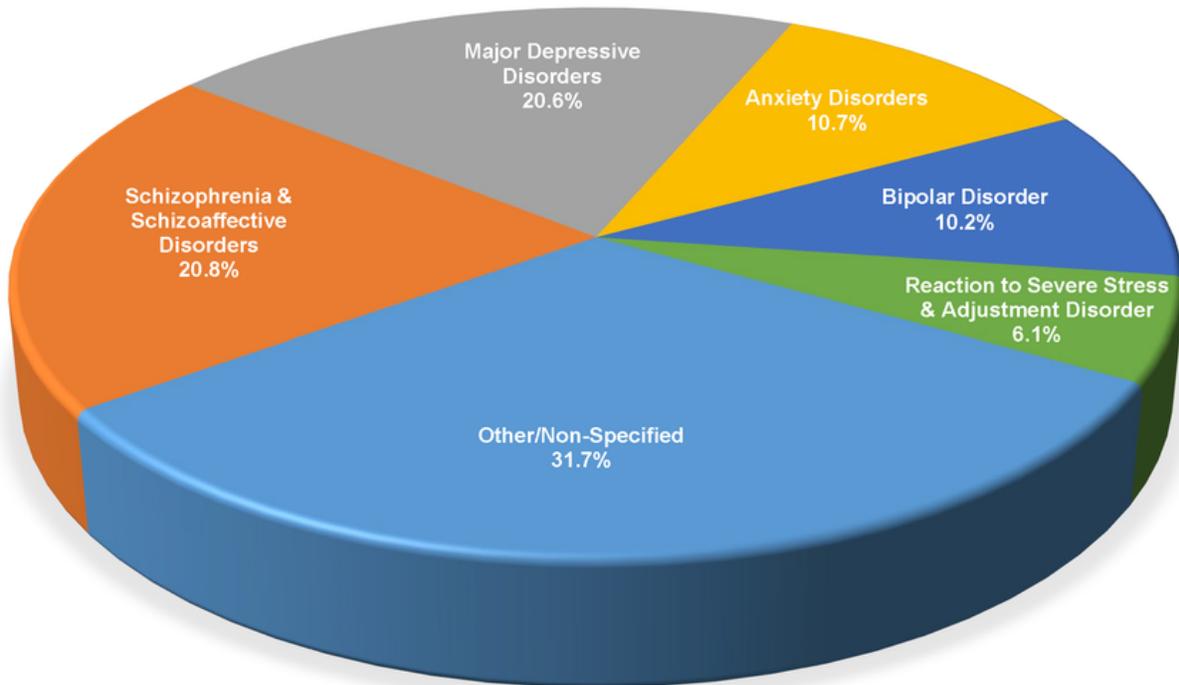
Demographics: Age

Age	Clients
Under 18	671
18-64	5,211
65+	533
Total	6,415

CALENDAR YEAR 2020 ADAMHS BOARD INDIVIDUALS SERVED



Calendar Year 2020 Demographics: Treatment & Recovery Services Individuals Receiving Mental Health Services

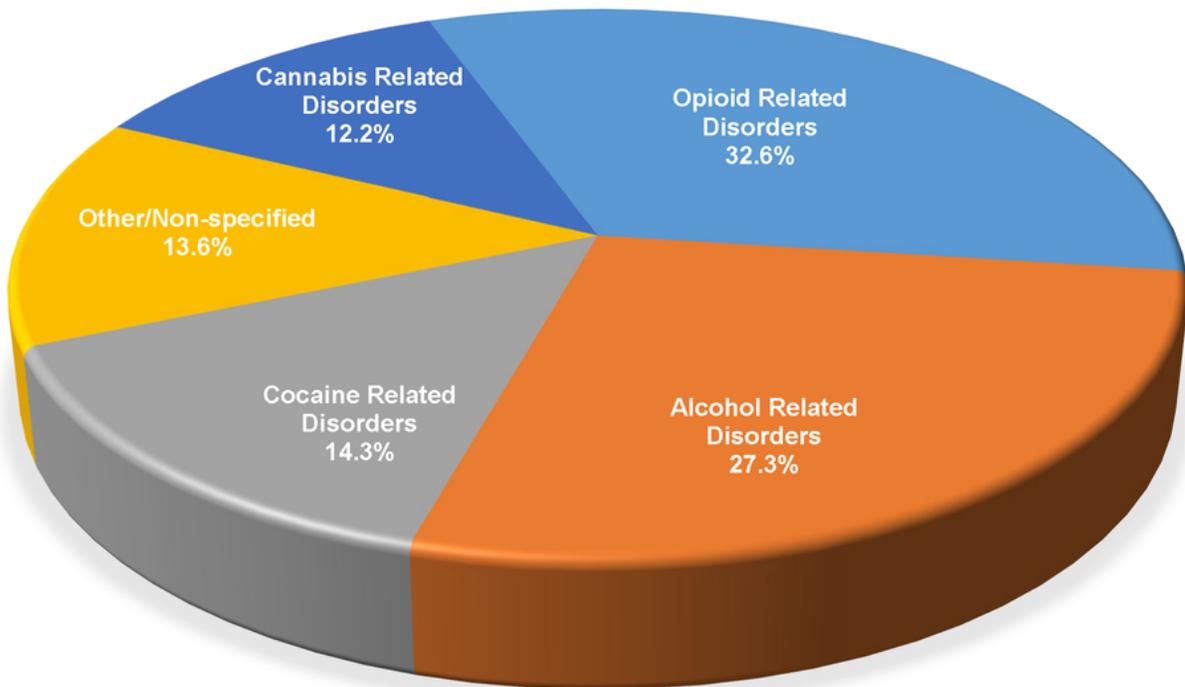


Diagnosis	Clients	Clients as %
Other/Non-Specified	1,104	31.7%
Schizophrenia & Schizoaffective Disorders	724	20.8%
Major Depressive Disorders	717	20.6%
Anxiety Disorders	372	10.7%
Bipolar Disorder	354	10.2%
Reaction to Severe Stress & Adjustment Disorder	212	6.1%
Total	3,483	100%



CALENDAR YEAR 2020 ADAMHS BOARD INDIVIDUALS SERVED

Calendar Year 2020 Demographics: Treatment & Recovery Services Individuals Receiving Substance Use Disorder Services

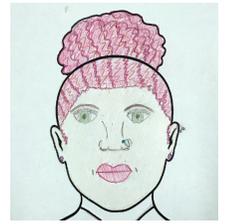


Diagnosis	Clients	Clients as %
Opioid Related Disorders	899	32.6%
Alcohol Related Disorders	752	27.3%
Cocaine Related Disorders	393	14.3%
Other/Non-specified	375	13.6%
Cannabis Related Disorders	337	12.2%
Total	2,756	100%

CALENDAR YEAR 2020 ADAMHS BOARD INDIVIDUALS SERVED WITH TREATMENT SERVICES BY CITY, AGE AND SERVICE TYPE

Client Cities by Age and Service Type												
City	Under 18				18-64				65 & Older			
	Dual	MH	SUD	Total	Dual	MH	SUD	Total	Dual	MH	SUD	Total
BAY VILLAGE		9		9		15	6	21		4		4
BEACHWOOD		6	1	7	1	12	4	17		4	1	5
BEDFORD		10		10	3	24	41	68		8		8
BEDFORD HEIGHTS		1		1		9	7	16				
BEREA		12		12	2	35	19	56		5		5
BRATENAHL		2		2		2	1	3				
BRECKSVILLE		1		1	1	1	2	4		2		2
BROADVIEW HEIGHTS		10	1	11	1	7	11	19		1		1
BROOK PARK		12		12	2	31	39	72		3		3
BROOKLYN		6		6		8	10	18		2		2
BROOKLYN HEIGHTS		1		1		2	2	4				
CLEVELAND		293	7	300	96	1,307	1,745	3,148	5	236	37	278
CHAGRIN FALLS		2		2	1	1	4	6				
CLEVELAND HEIGHTS		10		10	2	59	25	86		19	1	20
EAST CLEVELAND		2		2		46	43	89		15	2	17
EUCLID		27		27	6	70	95	171	1	20		21
FAIRVIEW PARK		2		2		19	12	31		3		3
GARFIELD HEIGHTS		14		14	2	35	63	100		5	2	7
GATES MILLS		2		2		1		1				
HIGHLAND HEIGHTS						1		1				
HIGHLAND HILLS		1		1		1	1	2		1		1
INDEPENDENCE		8		8	1	5	8	14			1	1
LAKEWOOD		23	2	25	15	121	96	232	1	38	2	41
LYNDHURST	1	4		5	2	12	7	21		2		2
MAPLE HEIGHTS		14		14	5	50	41	96		6	1	7
MAYFIELD						3	2	5				
MAYFIELD HEIGHTS		8		8	1	19	10	30		6		6
MAYFIELD VILLAGE		1		1		1	1	2				
MIDDLEBURG HEIGHTS		7		7		13	9	22		3		3
NORTH OLMSTED		17		17	2	58	50	110		7		7
NORTH ROYALTON		16	1	17	1	17	37	55	1	3		4
NEWBURGH HEIGHTS						1	3	4				
NORTH RANDALL						1	1	2				
OAKWOOD VILLAGE		1		1		1	4	5				
OLMSTED FALLS		11		11	1	10	18	29		2		2
OLMSTED TOWNSHIP		5		5		10	4	14		2		2
OUT OF COUNTY		1		1			1	1				
PARMA		38	2	40	5	92	112	209	1	12		13
PARMA HEIGHTS		4		4	1	20	19	40		13	1	14
PEPPER PIKE		1		1		3		3				
RICHMOND HEIGHTS		3		3	1	9	9	19		1	1	2
ROCKY RIVER		13		13	1	59	11	71	1	12		13
SOUTH EUCLID		11	1	12	4	25	12	41		9		9
SEVEN HILLS		1		1	1	5	8	14		2	1	3
SHAKER HEIGHTS		10		10		35	9	44		7		7
OLON		9		9	1	9	8	18				
STRONGSVILLE		5		5	1	18	32	51		1	1	2
UNIVERSITY HEIGHTS					1	15	5	21		2		2
VALLEY VIEW					1		1	2				
WALTON HILLS		1		1			2	2				
WARRENSVILLE HEIGHTS		7	1	8		19	16	35		3	4	7
WESTLAKE		11	1	12	3	42	17	62		9		9
WOODMERE						3	1	4				
Total	1	653	17	671	165	2,362	2,684	5,211	10	468	55	533

CALENDAR YEAR 2020 ADAMHS BOARD INDIVIDUALS SERVED DEMOGRAPHICS



Demographics: Substance Use Disorders Treatment Services

Clients Receiving Substance Use Disorder Services		
Gender	Clients	% of Total
Female	848	30.8%
Male	1,908	69.2%
Total	2,756	100%

Substance Use Disorder Client Demographics		
Race/Ethnicity	Clients	% of Total
Alaska Native	2	0.1%
American Indian	6	0.2%
Asian	3	0.1%
Black/African American	1,014	36.8%
Native Hawaiian/Other Pacific Islander	3	0.1%
Other Single Race	77	2.8%
Two or More Races	32	1.2%
Unknown	6	0.2%
White	1,613	58.5%
Total	2,756	100%

Demographics: Mental Health Disorders Treatment Services

Clients Receiving Mental Health Services		
Gender	Clients	% of Total
Female	1,680	48.2%
Male	1,803	51.8%
Total	3,483	100%

Mental Health Client Demographics		
Race/Ethnicity	Clients	% of Total
Alaska Native	1	0.1%
American Indian	8	0.2%
Asian	11	0.3%
Black/African American	1,474	42.3%
Native Hawaiian/Other Pacific Islander	2	0.1%
Other Single Race	99	2.8%
Two or More Races	131	3.8%
Unknown	65	1.9%
White	1,692	48.6%
Total	3,483	100%

Demographics: Mental Health and SUD Disorders Treatment Services

Clients Receiving Both SUD & MH		
Gender	Clients	% of Total
Female	66	37.5%
Male	110	62.5%
Total	176	100%

Clients Receiving Both SUD & MH		
Race/Ethnicity	Clients	% of Total
Alaska Native	1	0.9%
Asian	1	0.6%
Black/African American	58	33.0%
Other Single Race	6	3.4%
Two or More Races	1	0.6%
White	109	61.9%
Total	176	100%

2020 UPDATES

Board of Directors

The ADAMHS Board of Directors announced its new leadership positions at the June 24, 2020, General Meeting. Reverend Benjamin F. Gohlstin, Sr. was re-elected as Board Chair, J. Robert Fowler, Ph.D., as Second Vice Chair, and Kathleen Kern-Pilch, ATR-BC, LPC-S, as Second Vice Chair.

Two new Board members were appointed in 2020, Ashwani Bhardwaj and Jena Olsen. Bishara W. Addison was appointed in early 2021.

Mental Health Response Advisory Committee (MHRAC)

Scott S. Osiecki, ADAMHS Board CEO; Nicole A. Carlton, Commissioner of the Cleveland Division of Emergency Medical Service, and Captain James McPike, CIT Coordinator, Cleveland Division of Police (CDP), currently serve as Tri-Chairs of the MHRAC. The MHRAC was developed as part of the Settlement Agreement in September 2015 to provide feedback, technical assistance and support to the CDP as it relates to the coordination of crisis intervention activities in Cleveland. A Memorandum of Understanding (MOU) between the City of Cleveland and the ADAMHS Board of Cuyahoga County was developed to carry out the duties of the MHRAC.

The MHRAC's work continued in 2020 and included educating the community with a Virtual Coffee with a CIT Officer held in October. The developed an Autism Spectrum Disorder training for officers and an 8-hour CIT training for Dispatchers. The first class of 19 CDP officers graduated from the specialized 40-hour CIT class. The Diversion committee helped CDP launch its co-responder program that pairs social workers with officers responding to crisis calls. Data collection became easier with CDP's new in-car electronic records system. The data can be found in the 2020 MHRAC report on our website.

Media and Social Media Highlights

The Board had 313 media mentions, and ADAMHS Board Twitter, Facebook and Instagram accounts generated over 874,000 impressions. The Board promoted several community awareness campaigns:

- Fentanyl awareness campaigns were promoted and targeted to reach communities affected by overdose
- A *Strive for Five* campaign encouraged connection during the pandemic
- Healing Community Study anti-stigma campaigns related to substance use disorders and use of medication assisted treatment were promoted.

Social Advocates for Youth (SAY) worked with staff to create a Crisis Text promotional video, which was viewed approximately 9,000 times. Nearly 48,000 *Coping with the Holidays and a Pandemic* booklets were mailed to homes affected by the digital divide.

Client Rights

The Client Rights Division received a total of 1,810 calls during 2020. Eight hundred and thirty-eight of those calls were from clients requesting services and information. The remainder were from family/friends, contract providers, hospitals, law enforcement, etc.

As in previous years, clients continue to account for the largest demographic of call volume received in the Client Rights Division. For 2020, the Board received 571 complaints and grievances made by clients (556 complaints and 15 formal grievances), which were investigated by the Client Rights Division. Complaints are client concerns that can be resolved through general communication between the agency and client. On occasion, some complaints, due to their nature or due to lack of jurisdiction, are referred to others organizations such as OhioMHAS or Disability Rights Ohio for resolution. Formal grievances are client allegations of a rights violation as outlined in Ohio Administrative Code 5122-26-18 or 5122-30-22. All grievances in 2020 were investigated by the Client Rights Division and a written summary regarding the investigation, outcome, and recommendations were provided to each client.

Education and Training

Trainings offered through the ADAMHS Board Training Institute expanded to be more inclusive of the needs of our providers.

The Training Institute:

- Provided 39 training sessions reaching 942 individuals.
- Offered 11 free Question, Persuade and Refer (QPR) suicide prevention trainings reaching 119 individuals.
- Sponsored 35 trainings reaching 2,098 individuals.
- Offered 18 trainings for law enforcement agencies and partners reaching 412 people.

Suicide Prevention

The Cuyahoga County Suicide Prevention Coalition continues to meet virtually during the pandemic. The coalition helped with messaging for the *Strive for Five* campaign the ADAMHS Board ran last summer, which promoted connecting with others to prevent isolation and reaching out if you need help. The coalition also helped revise the *Coping with the Holidays and a Pandemic* booklet.

Website Redesign

In 2020, the ADAMHS Board launched its new website, which is mobile and user friendly, ADA compliant and has a fresh new look. One of the new features is an interactive service finder. Anyone who comes to the site can search for mental health and/or addiction services by provider name, the age of person who needs services, type of service needed, or by location with a map feature. Some other new features include an art gallery with artwork from the monthly art display program, a behavioral health system job board, and a calendar of upcoming meetings, trainings and events.



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About the Artwork:

The ADAMHS Board Client Art Program is designed to promote the healing power of art to individuals in the recovery process. The cover of this report features a collection of portraits from participants in the art program inspired by the look of video conferencing, which became the new normal in 2020 and beyond. Thank you to all of the artists for reminding us that art heals.

Thank you to our current ADAMHS Board Provider Network

99Treasures Arts & Culture
Achievement Centers for Children
Applewood Centers
Asian Services In Action
Beech Brook
Bellefaire Jewish Children's Bureau
Benjamin Rose Institute on Aging
Briermost Foundation
Care Alliance Health Centers
Catholic Charities
The Centers for Families and Children
Circle Health Services (Part of The Centers)
Cleveland Rape Crisis Center
Cleveland Treatment Center
Community Action Against Addiction
Community Assessment & Treatment Services
Cornerstone of Hope
Courage to Caregivers
East Cleveland Neighborhood Center
Emerald Development and Economic Network
Epilepsy Association
Faith Community Supportive Services
Far West Center
FrontLine Service
Front Steps Housing & Services
Future Directions
Galilean Theological Center
Golden Ciphers
Hispanic UMADAOP
Hitchcock Center for Women
I'm In Transition, Ministries
Inner Healing Ministries
Jewish Family Service Association of Cleveland
Jordan Community Resource Center
Journey Center for Safety and Healing
Joseph's Home
The Life Exchange Center
Life Long Transportation
Lutheran Metropolitan Ministry
Magnolia Clubhouse
May Dugan Center
MetroHealth System
Moore Counseling and Mediation Services
Murtis Taylor Human Services System
Music Settlement
Naaleh Cleveland
NAMI of Greater Cleveland
New Directions
Northcoast Behavioral Healthcare
Northern Ohio Recovery Association
OhioGuidestone
Oriana House
Pipeline to God
Positive Education Program
Providence House
Recovery Resources
Recovery Solutions of Northeast Ohio
Salvation Army Harbor Light Complex
Scarborough House
Shaker Heights Youth Center
Signature Health
Stella Maris
St. Vincent Charity Medical Center, Rosary Hall
Thrive Behavioral Health
Trinity Outreach Ministries
United Way of Greater Cleveland
University Settlement
Women's Recovery Center
YMCA (Y-Haven) of Greater Cleveland