

Provider Information

This Provider Information section is arranged by provider in alphabetical order.

Each provider tab includes:

- Recommended Funding
- Program Highlights
- Outcomes Summary

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Connections: Health • Wellness • Advocacy



2018 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2017 CONTRACT AMOUNT	2018 CONTRACT RECOMMENDATIONS
Positive Education Program (PEP)		
MH Child Outpatient Treatment	\$ 184,402	\$ 156,742
Early Childhood Mental Health	\$ 334,290	\$ 334,290
Crisis Care - Hot Spot Bed for MH/DD	\$ 195,000	\$ 187,200
MH Connections Program System Integration	\$ 852,854	\$ 818,740
MH Children's WRAP	\$ 519,696	\$ 498,908
Subtotal	\$ 2,086,242	\$ 1,995,880

PROGRAM HIGHLIGHTS

Positive Education Program (PEP)

- Positive Education Program (PEP) Connections is a cooperative effort between PEP and the child serving systems designed to provide intensive mental health Community Psychiatric Supportive Treatment (CPST) utilizing the wraparound and trauma-informed care models. The ADAMHS Board funding supports the following initiatives:
 - Intensive Community Based Services**
 - System Integration**
 - Child Wrap**
 - Early Childhood Mental Health (ECMH)/Intensive Parenting Support (IPS)**
- PEP Connections serves children and adolescents three to 17 years of age who have a Serious Emotional Disturbance (SED), multiple behavioral problems resulting from their mental health issues, involved with several “systems” or at risk for deeper system involvement, and are at risk of out-of-home placement based on these issues.
- As part of their System Integration contract with the ADAMHS Board, PEP has maintained the responsibility of authorizing as well as providing oversight and management of Child Wrap funds that are used to divert and reduce residential placement length of stay. Additionally, Wrap funds are utilized to divert and/or eliminate children, youth, and adolescents from deeper system involvement from neighboring child serving entities.
- Thus far in CY17, PEP Connections plans to serve more than 800 clients and their families/caregivers.
- PEP’s has been a longstanding partner within Cuyahoga County’s early childhood system. PEP has a unique role within the ECMH continuum of services, as they provide early intervention services through their Intensive Parenting Support (IPS) Model as well as providing consultation services.
- Consultation services are delivered as a family driven, strength-based community service to aid parents and caregivers with early intervention support to divert and avoid deeper penetration into the behavioral health system.
- PEP’s IPS program is an early intervention service delivered as an extension of consultation services which includes the evidence based curriculum, Conscious Discipline. The curriculum is “a comprehensive, self-regulation program that integrates social emotional learning and discipline starting with empowering adults first to teach their children emotional intelligence skills.” The curriculum is delivered in 12 sessions.

PROGRAM HIGHLIGHTS

Positive Education Program (PEP)

- PEP is the only agency within the ECMH network of providers that delivers consultant services only.
- In CY16, PEP served approximately 155 children in the ECMH program through ADAMHS Board funding for children birth to six (6) years of age.
- Thus far in CY17, PEP has served 184 children through the ECMH Program.

PROVIDER AGENCY OUTCOMES

Positive Education Program (PEP)

PEP provides MHA and Early Childhood MH Community Consultation. The agency uses Ohio Scales measures. The agency provides outstanding, detailed outcomes.

- **Youth enrolled in PEP Connections MHA (350 clients served)** had statistically significant improvements in scores on Problem Severity and Functioning from intake to the next assessment on each of the Ohio Mental Health Worker scales for Youth.

ECMH Community Consultation (275 clients served):

- 100 percent of ECMH Community-Based Consultation program parents/caregivers rated the consultation services positively.
- Their average overall rating was 4.94 on a five-point scale.
- The Agency's preliminary 6-month report for 2017 indicates they will reach or exceed their major goals.

Early Childhood Mental Health (ECMH) PEP's performance measures are generated through the Devereux Early Childhood Assessment (DECA) System for children birth to 6 years of age. The system has two different scales based upon age, as one reflects scales for Attachment and the other for Behavior. PEP's measures regarding the specific scales are reflected below for CY2016/2017:

- PEP has a unique role within the ECMH continuum of services, as they provide early intervention services through their "Intensive Home Based Services" (IBS) as well as consultation services.
- The DECA-Infant/Toddler (IT) was utilized to assess 43 infants of which less than 1% were administered a Pre/Post Assessment.
- As indicated above, consultation services is PEP's primary service offered. IBS is provided for children that are not in need of treatment.
- The DECA-Clinical was utilized to assess 141 children of which less than 1% was administered a Pre/Post Assessment. Low number of pre/post assessments may reflect the number of children that may have transitioned into treatment or into their IBS program.
- Upon discharge from the ECMH program 2 main scales were evaluated, the "Total Protective Factors" scale improved by 10% illustrating improvement. The "Total Behavior Concerns" illustrated some improvement as the rating category for "strengths" improved by 8%.

2018 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2017 CONTRACT AMOUNT		2018 CONTRACT RECOMMENDATIONS
Recovery Resources			
AoD Out Patient Treatment	\$ 293,318		\$ 249,320
AoD Prevention	\$ 370,000		\$ 370,000
MH Treatment	\$ 575,000		\$ 488,750
MH Community Residence (Spectrum Subsidized Housing)	\$ 596,924		\$ 483,767
MH Employment	\$ 935,034		\$ 897,633
MH Peer Support	\$ 240,000		\$ 230,400
MH Community Based Correction Facility	\$ 69,750		\$ 66,960
MH Jail Liaison Suburban	\$ 50,000		\$ 48,000
MH Jail Liaison	\$ 44,072		\$ 42,309
Subtotal	\$ 3,174,098		\$ 2,877,139

PROGRAM HIGHLIGHTS

Recovery Resources

- Recovery Resources is a comprehensive Outpatient Behavioral Health Organization which provides services to children, adolescents and adults using evidence based practice and client centered strategies. ADAMHS Board funding supports the following initiatives:
 - Mental Health Treatment Services**
 - Substance Use Disorder (SUD) Treatment Services**
 - Employment/Vocational Services**
 - Behavioral Health Prevention Services**
 - Peer Recovery Services**
 - Criminal Justice Services**
 - Jail Liaison**
- The Employment/Vocational Services at Recovery Resources represents an employment continuum that affords opportunities to obtain a job in traditional and/or within the agency's Social Enterprises.
- Recovery Resources provides Behavioral Health Prevention Services throughout the lifespan to prevent substance use/abuse and illicit drug use. The agency serves individuals through a comprehensive blend of educational and alternative prevention programs.
- Recovery Resources prevention department continues to offer specialized training in anger management, tobacco cessation, parenting skills, and general alcohol, tobacco and other drug information.
- In CY16, the agency served 3,018 individuals in the Behavioral Health prevention programs.
- For CY17, the agency projected serving 1,575 individuals across all programming for the year. The actual number served is 2,241.
- Recovery Resources also provides an array of subsidized housing units throughout the County, which includes nine (9) beds which are designated as Recovery Housing units.
- Recovery Resources expects to house 82 individuals during CY17.
- Thus far in CY17, RR placed 111 individuals in competitive employment by the third quarter and expects to place an additional 64 individuals by the end of the year.
- Recovery Resources plans to expand their Peer Support to include an SUD Peer Support part-time staff person to assist with facilitating groups for clients awaiting

PROGRAM HIGHLIGHTS

Recovery Resources

treatment for detox or SUD residential. The program is projected to begin in January of 2018. Protocols are under development for program implementation.

- Recovery Resources is one of a few agencies that provides a variety of program/services for individuals involved in the criminal justice system.
- In CY17, Recovery Resources expect to serve a total of 1,590 individuals across the entire group of re-entry programs.
- To date, Recovery Resources has served 1,200 individuals across the entire group of re-entry program.

PROVIDER AGENCY OUTCOMES

Recovery Resources

The agency provides a complete outcomes report. Recovery Resources delivers: AOD treatment and prevention, Forensic CPST, Pharm Management, Partial Hospitalization Program (PHP), Behavioral health counseling, Warm Line, Employment Services, housing, housing peer support, and a Forensic Liaison program.

AOD:

- 1,265 clients served in AOD treatment during 2016;
- 30% of these clients graduated successfully from addiction services during the reporting period, down slightly from 34% in 2015.

Forensic CPST:

- **Parole/ACT:** There were 78 clients that received ACT services. Of the 26 clients discharged from the program, 58% completed parole successfully.
- **MH/DD:** The MHDD program provided services to 173 clients. Of these, 92% were diverted from hospitalization, and 31% were discharged, either to a lower level of care due to completion of probation or discharged from the agency.
- **Conditional Release Unit:** CRU served 176 clients during 2016; only one client had their conditional release status revoked

Employment: Number Served (unduplicated): 274, up from 252 in 2015.

- Number of Placements: 181 (66%)
- Average # of weeks from Intake to Placement: 11.5 (12.5 in 2015).
- Average # of hours worked per week: 23 (29 in 2015).
- Average Hourly Wage: \$10.28 (\$9.77 in 2015).
- Percentage of those placed who had criminal backgrounds:44% (67% in 2015)
- Percentage placed who received benefits: 11 % (18% in 2015).
- Retention: 79% (67% 102015).

Housing:

- 8% of clients acquired employment (same as 2015).
- 12% of clients became self-sufficient (6% in 2015)>
- 80% of clients obtained or maintained Social Security (SSI, SSDI) benefits or VA Benefits (100% in 2015).
- The average monthly occupancy rate was for clients who live in RR owned housing-90.28%; this rate was 79% in 2015. The average rent collection rate was-96.03%, down slightly from 98% in 2015.

Forensic Liaison:

- RR provided services (screening, assessment, group/individual treatment, and CPST) to a total of 241 clients at the CBCF during CY16. This included 153 new clients in the first half of CY16 and 88 clients in the second half of CY16. Serving 241 clients in CY16 is a 33% increase over the total number of clients seen in CY 15.
- The Agency's preliminary 6-month report for 2017 indicates they will reach or exceed their major goals.

PROVIDER AGENCY OUTCOMES

Prevention Outcomes:

The agency projected serving 1575 individuals across all AOD prevention programs for the year. The actual number served was 2241 in the following programs:

- **HALO** projected serving 80 individuals, 232 actually served.
- **PRIME for Life (Adult AOD Prevention)** projected serving 376 individuals, 260 actually served.
- **Project Success at the Detention Center** projected serving 125 individuals, 174 actually served.
- **Project Success Educational Groups** projected serving 250 individuals, 699 actually served.
- **Project Success individual** projected serving 300 individuals, 508 actually served.
- **Systematic Training for Effective Parenting (STEP)** projected serving 320 individuals, 368 actually served.

- **Bystander Intervention Program** was presented for several groups including the Asian community, Faith-based community, Higher Education, and Older Adults for a total of 885 participants
 - 44% customer identified 2 negative consequences associated with gambling
 - 89% demonstrated leadership skill

- **Cuyahoga Problem Gambling Coalition included 260 participants**

- **HALO** had 182 participants
 - 92% demonstrated achievement of age appropriate developmental benchmark(s)
 - 92% demonstrated positive communication skill
 - 182% demonstrated problem solving skill
 - 92% identifies harmful effects from substance abuse

- **Jail Gambling Education Group** had 86 participants
 - 53% customer identified 2 negative consequences associated with gambling
 - 30% customer identified a change in attitude around gambling behaviors
 - 49% customer identified ways to reduce harm associated with gambling

- **PRIME for Life (Adult AOD Prevention)** had 330 participants
 - 69% demonstrated drug refusal skill
 - 74% demonstrated problem solving skill
 - 75% identified drug free alternative activities
 - 92% identified harmful effects from substance abuse

- **Problem Gambling Online Presence and Awareness** had 853 participants enrolled with 19% of customer is able to identify risks associated with gambling

- **Problem Gambling Prevention Presentations** had 290 people enrolled
 - 76% customer identified 2 negative consequences associated with gambling
 - 46% customer identified a change in attitude around gambling behaviors
 - 70% customer identified ways to reduce harm associated with gambling

PROVIDER AGENCY OUTCOMES

- **Project Success at the Detention Center** had 601 participants
 - 55% identified drug free alternative activities
 - 64% identified harmful effects from substance abuse
- **Project Success Educational Groups** had 1,340 enrollees
 - 63% demonstrated drug refusal skill
 - 69% identified drug free alternative activities
- **Project Success individual** enrolled 159 participants
 - 81% demonstrated agreement to work on meeting goals identified in the intervention plan
 - 71% demonstrated positive communication skill
 - 60% demonstrated problem solving skill
 - 66% identified harmful effects from substance abuse
 - 11% signed pledge to refrain from ATOD use after program
- **Systematic Training for Effective Parenting (STEP)** enrolled 406 clients
 - 62% demonstrated an understanding of the negative impact of not meeting the basic survival needs of a child
 - 77% demonstrated clear, consistent rule setting and expectations regarding substance abuse
 - 76% demonstrated positive communication skill

2018 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2017 CONTRACT AMOUNT		2018 CONTRACT RECOMMENDATIONS
Salvation Army			
AoD Out Patient Treatment	\$ 105,334		\$ 72,250
AoD Detox	\$ 900,000		\$ 864,000
Subtotal	\$ 1,005,334		\$ 936,250

PROGRAM HIGHLIGHTS

Salvation Army Harbor Light Complex

- Salvation Army Harbor Light Complex is a multi-functional social services facility and spiritual support center providing a wide-range of services to those in the most need including detox, Intensive Outpatient (IOP) Treatment Programs, emergency shelter for families' community correction and including transitional housing for homeless men. In addition, SAHL provides Alcohol and Other Drugs (AOD) Sub-Acute Detoxification and IOP Treatment Programs for men and women. ADAMHS Board funding supports the following initiatives:
 - Substance Use Disorder (SUD) Treatment Services**
 - Residential Detox**
- In CY16, the agency served 500 clients in its sub-acute detoxification program and 120 clients in its IOP program. The expectation for CY17 is for similar client outcomes.
- The agency participates in the Pilot AOD Residential Pre-Authorization Project.
- If after completion of detoxification the client is clinically determined to require alcohol and drug addiction non-medical community residential treatment, the agency retains the client until a bed is available.
- The agency provides transportation for clients to the non-medical community residential treatment to ensure the client starts the next level of care towards recovery.

PROVIDER AGENCY OUTCOMES

Salvation Army Harbor Light Complex

The agency provides a brief description of outputs. The Harbor Light program provides court ordered treatment, (halfway house), residential sub-acute detoxification, IOP, and the Vivitrol MAT Pilot project.

Among 650 Clients admitted to the Sub-Acute detoxification program:

- 100% received Case Management services.
- 91% completed Assessment
- 91% completed an Individual Treatment Plan
- 69% completed Medical-Somatic services.
- 30% were successfully referred to and verified arrival at the next level of care.

Within the Halfway House program, 30 Clients were admitted:

- 100% completed Assessments
- 100% completed an Individual Treatment Plan
- All clients left the program over the specified time period
- 87% successfully completed

196 Clients were admitted to the IOPT program:

- 100% completed Assessments
- 100% completed an Individual Treatment Plan.
- 1159% successfully completed IOPT

312 clients participated in the pilot Vivitrol project:

- 100% completed Education
- 100% received their first injection
- 615 Vivitrol Injections were administered
- 63% of clients continued to return for injections – 63%

The Agency's preliminary 6-month report for 2017 indicates they will reach or exceed their major goals.

2018 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2017 CONTRACT AMOUNT		2018 CONTRACT RECOMMENDATIONS
Scarborough House			
AOD 3/4 Way Services for Recovering Women	\$ 15,000		\$ 14,400
AoD Sober Beds/Housing	\$ 12,500		\$ 10,560
Subtotal	\$ 27,500		\$ 24,960

PROGRAM HIGHLIGHTS

Scarborough House

- Scarborough House is a recovery house that has capacity for eight (8) women and accepts drug and alcohol addicted women over the age of 18, who are chemically dependent but have already embarked upon a sober lifestyle through treatment. ADAMHS Board funding supports the following initiative:
 - **Recovery Housing**
- The on-site supports include peer support, employment and access to educational programs.
- Residents are required to attend one Alcoholics Anonymous (AA) group daily.
- Thus far in CY17, Scarborough House served 50 women.
- The agency's Recovery Residences meet the standards for the National Association of Recovery Residences (NARR) and Ohio Recovery Housing (ORH) as Level 2 Recovery residences. The average length of stay is 180 days.

PROVIDER AGENCY OUTCOMES

Scarborough House

The agency provides a comprehensive report with measurable outcomes. Scarborough House is a three quarter way house for women in recovery from alcohol and/or other drugs and adheres to standards of care defined by OhioMHAS and the National Association of Recovery Residences. Women can stay for one year as they transition from treatment to self-sufficiency. All outcomes met or exceeded goals except retention rate.

31 women were served during 2016.

- The average wait time from referral to admission for the women presenting for their intake appointment is 2 – 7 days. Scarborough House exceeds the industry average for wait time by 100%.
- 100% of women intake/assessed who were admitted to Scarborough House, were admitted within 14 days of their assessment.
- 94% of women accepted for admission into Scarborough House followed through and were admitted
- 35% of women admitted completed successfully or are still active; this is below the 45% benchmark and is due to higher percentages of heroin/opiate addicted women with multiple challenges. A special initiative is underway to improve retention rates
- 74% of women admitted remained abstinent.
- 100% of women discharged secured stable housing
- 96% of women served had no criminal justice involvement while in the program.
- 80% of women became employed or attended school, or both, while in the program.

The Agency's preliminary 6-month report for 2017 indicates they will reach or exceed their major goals.

2018 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2017 CONTRACT AMOUNT		2018 CONTRACT RECOMMENDATIONS
Shaker Heights Youth Center			
AoD Prevention	\$ 210,000		\$ 210,000
Subtotal	\$ 210,000		\$ 210,000

PROGRAM HIGHLIGHTS

Shaker Heights Youth Center (SHYC)

- The Shaker Heights Youth Center (SHYC) is a community based social service agency that provides prevention and wellness services to Shaker Heights Residents and their families. By utilizing a variety of strategies and resources, including collaborative projects with other community agencies, the center seeks to inspire youth to lead a productive, drug-free life. ADAMHS Board funding supports the following initiative:
 - **Behavioral Health Prevention Services**
- SHYC provides Behavioral Health Prevention Services to students in grades K-12 in the Shaker Heights City School System (Shaker Schools) through the Intensive School-day Prevention Program (IPP) and the Academic Success Aid Program (ASAP), Positive Engagement Encouraging Resiliency (PEERS) and the Girls Summer Leadership Camp programs.
- IPP served youth suspended from Shaker Schools by providing services as a typical school day until the end of the suspension period for both, K-6 grades and High School and Middle School (HS/MS).
- ASAP served youth expelled from Shaker Schools for the entire school day up to five (5) days per week and provides prevention educational services to include computer based academic education in the morning and the Like Skills curriculum two (2) days per week in the afternoon.
- SHYC worked with the Shaker Heights Schools, the Public Library and the city of Shaker Heights.
- In school year 2016/17, SHYC served 223 youth.

PROVIDER AGENCY OUTCOMES

Shaker Heights Youth Center

The Shaker Heights Youth Center operates five programs targeted toward 223 school aged children.

- **Academic Success Aid Program (ASAP) enrolled 19 participants**
 - 84% demonstrated drug refusal skill
 - 84% identified harmful effects from substance abuse
 - 84% satisfactorily completed significant amount of homework and/or assignments
 - 84% signed pledge to refrain from ATOD use during program
- **Girls Summer Leadership Camp enrolled 17 participants**
 - 88% demonstrated leadership skill
 - 88% demonstrated problem solving skill
 - 88% demonstrated understanding of new life skills concepts
 - All signed pledge to refrain from ATOD use during program
- **Intensive Prevention Program (IPP) High School/Middle School enrolled 99**
 - 83% demonstrated drug refusal skill
 - 82% identified harmful effects from substance abuse
 - 90% satisfactorily completed significant amount of homework and/or assignments
 - 85% signed pledge to refrain from ATOD use during program
- **Intensive Prevention Program (IPP) K-6 enrolled 73 participants**
 - 95% demonstrated agreement to work on meeting goals identified in the intervention plan
 - All demonstrated positive communication skill
 - All identified harmful effects from substance abuse
 - All satisfactorily completed significant amount of homework and/or assignments
- **Positive Engagement Encouraging Resiliency in Shaker students (PEERS) enrolled 15 children**
 - All demonstrated positive communication skill
 - All demonstrated understanding of new life skills concepts
 - All participated in influencing community laws and norms promoting healthy lifestyles
 - All signed pledge to refrain from ATOD use during program
- The Agency's preliminary 6-month report for 2017 indicates they will reach or exceed their major goals.

2018 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2017 CONTRACT AMOUNT		2018 CONTRACT RECOMMENDATIONS
St. Vincent Charity			
AoD Out Patient Treatment	\$ 150,000		\$ 102,000
AoD Detox	\$ 458,321		\$ 439,988
AoD Suboxone (Rosary Hall)	\$ 40,000		\$ 11,900
AOD Transportation Pilot	\$ 45,000		\$ -
MH 23 Hour Observation Bed & Psych ER	\$ 3,080,000		\$ 2,956,800
Subtotal	\$ 3,773,321		\$ 3,510,688

PROGRAM HIGHLIGHTS

St. Vincent Charity Medical Center

- St. Vincent (St. V's) Charity Medical Center's Rosary Hall offers a continuum of care, capable seamlessly transitioning patients through a process of in-patient medical withdrawal/detoxification to outpatient rehabilitation and into community-based support networks. The ADAMHS Board funding supports the following initiatives:
 - Suboxone Program**
 - Substance Use Disorder (SUD) Treatment Services**
 - Psychiatric Emergency Department**
- For CY17, 173 individuals received detoxification services at Rosary Hall, 73 were served in the Intensive Outpatient (IOP) Treatment Program, while three (3) patients were admitted into Outpatient Services.
- In CY17, St. Vincent reports 11 referrals to its Suboxone program year-to-date.
- St. Vincent Charity Medical Center's Psychiatric Emergency Room (PER) provides assessments, observations, treatment and referrals for individuals experiencing a mental health and/or alcohol and other drug crisis.
- The provider estimates that by the end of CY17 they will have served more than 4,048 people which includes individuals with Medicaid coverage.
- Access to their 23-hour observation bed allows for continued assessments and observation that has resulted in diverting the client from going to jail or an inpatient psychiatric unit.
- St. V's is an ongoing participant with Crisis Intervention Team (CIT) training with law enforcement officers. The agency provides officers with an overview of the PER in order to increase understanding and awareness about what services are provided and the use of the 23-hour observation bed.

PROVIDER AGENCY OUTCOMES

St. Vincent Charity Medical Center & Rosary Hall

The hospital submits outcomes and outputs for the Psych Emergency Department (PED) and AOD services at Rosary Hall. Rosary Hall has also voluntarily piloted the BAM.

The PED provides Crisis Intervention Services for individuals experiencing a severe mental illness; Mental Health Assessment for adult and juvenile clients presenting with urgent mental health disorders; and 23 Hour psychiatric observation services.

- During this time period, the PED saw 3665 clients. The top three referral sources to the PED were police (39%), self or family (28%) or fire/EMS (11%). No patients were under the age of 18.
- The top three primary diagnoses were schizophrenia/psychotic disorder or schizoaffective disorder (39%), major affective disorder (23%) or substance use disorder (21%).
- The top three presenting disorders were suicide ideation/attempt (31%), behavior evaluation (18%) and violent/homicidal (13%).

Rosary Hall provides AOD Intensive Outpatient, Detoxification, Non-Intensive Outpatient, Assessment, Case Management, Crisis Intervention, Family Counseling, Individual Counseling, Group Counseling, Urinalysis, and Suboxone MAT.

- The program estimated that among subacute/acute detox clients, 65% would be successful at discharge. The program reports a 67% success rate.
- The program estimated that among IOP clients, 62.5% would be successful at discharge. This program reports a 63.3% success rate.
- The program estimated that among non-intensive IOP clients, 65% would be successful at discharge. This program reports a 70% success rate.
- The program estimated that among its Suboxone clients, 65% would be successful at discharge. This program reports a 65.2% success rate.
- The Agency's preliminary 6-month report for 2017 indicates they will reach or exceed their major goals.

2018 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2017 CONTRACT AMOUNT	2018 CONTRACT RECOMMENDATIONS
St. Vincent Charity		
AoD Out Patient Treatment	\$ 150,000	\$ 102,000
AoD Detox	\$ 458,321	\$ 439,988
AoD Suboxone (Rosary Hall)	\$ 40,000	\$ 11,900
AOD Transportation Pilot	\$ 45,000	\$ -
MH 23 Hour Observation Bed & Psych ER	\$ 3,080,000	\$ 2,956,800
Subtotal	\$ 3,773,321	\$ 3,510,688

PROGRAM HIGHLIGHTS

St. Vincent Charity Medical Center

- St. Vincent (St. V's) Charity Medical Center's Rosary Hall offers a continuum of care, capable seamlessly transitioning patients through a process of in-patient medical withdrawal/detoxification to outpatient rehabilitation and into community-based support networks. The ADAMHS Board funding supports the following initiatives:
 - Suboxone Program**
 - Substance Use Disorder (SUD) Treatment Services**
 - Psychiatric Emergency Department**
- For CY17, 173 individuals received detoxification services at Rosary Hall, 73 were served in the Intensive Outpatient (IOP) Treatment Program, while three (3) patients were admitted into Outpatient Services.
- In CY17, St. Vincent reports 11 referrals to its Suboxone program year-to-date.
- St. Vincent Charity Medical Center's Psychiatric Emergency Room (PER) provides assessments, observations, treatment and referrals for individuals experiencing a mental health and/or alcohol and other drug crisis.
- The provider estimates that by the end of CY17 they will have served more than 4,048 people which includes individuals with Medicaid coverage.
- Access to their 23-hour observation bed allows for continued assessments and observation that has resulted in diverting the client from going to jail or an inpatient psychiatric unit.
- St. V's is an ongoing participant with Crisis Intervention Team (CIT) training with law enforcement officers. The agency provides officers with an overview of the PER in order to increase understanding and awareness about what services are provided and the use of the 23-hour observation bed.

PROVIDER AGENCY OUTCOMES

St. Vincent Charity Medical Center & Rosary Hall

The hospital submits outcomes and outputs for the Psych Emergency Department (PED) and AOD services at Rosary Hall. Rosary Hall has also voluntarily piloted the BAM.

The PED provides Crisis Intervention Services for individuals experiencing a severe mental illness; Mental Health Assessment for adult and juvenile clients presenting with urgent mental health disorders; and 23 Hour psychiatric observation services.

- During this time period, the PED saw 3665 clients. The top three referral sources to the PED were police (39%), self or family (28%) or fire/EMS (11%). No patients were under the age of 18.
- The top three primary diagnoses were schizophrenia/psychotic disorder or schizoaffective disorder (39%), major affective disorder (23%) or substance use disorder (21%).
- The top three presenting disorders were suicide ideation/attempt (31%), behavior evaluation (18%) and violent/homicidal (13%).

Rosary Hall provides AOD Intensive Outpatient, Detoxification, Non-Intensive Outpatient, Assessment, Case Management, Crisis Intervention, Family Counseling, Individual Counseling, Group Counseling, Urinalysis, and Suboxone MAT.

- The program estimated that among subacute/acute detox clients, 65% would be successful at discharge. The program reports a 67% success rate.
- The program estimated that among IOP clients, 62.5% would be successful at discharge. This program reports a 63.3% success rate.
- The program estimated that among non-intensive IOP clients, 65% would be successful at discharge. This program reports a 70% success rate.
- The program estimated that among its Suboxone clients, 65% would be successful at discharge. This program reports a 65.2% success rate.
- The Agency's preliminary 6-month report for 2017 indicates they will reach or exceed their major goals.

2018 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2017 CONTRACT AMOUNT		2018 CONTRACT RECOMMENDATIONS
Stella Maris			
AoD Out Patient Treatment	\$ 152,008		\$ 129,207
AoD Detox	\$ 715,000		\$ 686,400
AOD Sober Beds/Housing	\$ 351,100		\$ -
AOD Supportive Housing (Room and Board)	\$ 65,000		\$ 62,400
Subtotal	\$ 1,283,108		\$ 878,007

PROGRAM HIGHLIGHTS

Stella Maris, Inc.

- Stella Maris, Inc., Subacute Detoxification (Detox) Unit provides detox, assessment, counseling and case management services to adult chemically dependent men and women, 24 hours a day, seven days a week. Sub-Acute Detoxification (Detox), and Alcohol and Other Drugs (AOD), Intensive Outpatient (IOP) Treatment Program which is staffed by nurses 24-hours per day and serves as the fiscal agent for Sober Housing resources. The ADAMHS Board funding supports the following initiatives:
 - Detox**
 - Sober Housing**
- For CY16, Stella Maris' Sub-Acute Detox provided up to five (5) days of services and supports for men and women. This program served 325 clients with a total of 1,625 bed days. For CY17, Stella Maris is on target to meet the same service numbers.
- The agency's IOP treatment services encompass three-hour group therapy meetings four (4) times per week, and individual counseling sessions by using evidence based practice curriculum. Groups cover a broad range of topics related to recovery.
- In CY16, Stella Maris provided a total of 1,461 units of services to 46 clients which will include a gender specific women's group. The average length of stay is 90 days.
- The goal of Stella Maris is to coordinate and provide subsidy, as the fiscal agent, to serve individuals in need of sober living environments, which will ensure continuity of care beyond traditional treatment.

PROVIDER AGENCY OUTCOMES

Stella Maris, Inc.

The agency provides a comprehensive report of outcomes on services funded by the Board, including Intensive Outpatient Treatment Program (IOP), Adult Drug and Alcohol Detoxification, and Supportive Housing.

Intensive Outpatient Treatment Program (IOP)

- 99.2% of the clients that completed IOP were satisfied with the program.
- 100% of all clients engaged in treatment. (136 out of 136 clients).
- 85.3% of clients demonstrated an understanding of addiction. (116 out of 136 clients).
- 78.7% of the clients committed to the next level of care. (107 out of 136 clients).
- 86% demonstrated improved/ positive/ supportive relationships. (117 out of 136 clients).

Adult Drug and Alcohol Detoxification

- 22.2% increase in the number of ADAMHS clients that were admitted from 374 to 457.
- 88.0% of clients engaged in treatment (402 of 457 clients).
- 81.6% of clients admitted showed an understanding of addiction. (373 out of the 457 clients).
- 64.1% of clients admitted to detoxification completed the process. (293 of the 457 clients).
- 76.8% of clients that completed detoxification at Stella Maris had an appointment upon discharge to enter the next level of care or continue with residential treatment. (225 out of 293 of the clients).
- 77.3% of clients that agreed to transition to the next level of care and successfully followed through with the recommendations. (174 out of 225).
- 95.8% of clients who completed a satisfaction survey reported that they were satisfied with the services they received and 98.0% of clients said they would recommend Stella Maris to others.

Supportive Housing Program based on the evidenced-based Therapeutic Community Model (TC).

- 100% of the 26 clients transferred from Detoxification into supportive housing engaged in treatment, participated in the development of the individualized service plan and
- 96.2% agreed to actively participate in the Therapeutic Community and Intensive Outpatient Program
- 76.9% of the 26 clients admitted demonstrated an understanding of the disease concept of addiction.
- 57.7% of the 26 clients admitted completed all levels of care in supportive housing.
- 69.2% of the 26 clients admitted to Supportive housing followed through on referrals to services within the community

Sober Housing

Stella Maris also acts as the administrative agent for ADAMHS Board pass through funds that provide sober housing for Cuyahoga County residents. The agency has increased the number of referring agencies from 11 to 13, and increased the number of sober houses from 24 to 40.

- 346 referrals were made for sober housing compared to 155 referrals, an increase of 123% (191 referrals) from last year.
- 124 of the 346 (36%) referrals completed the program, an increase of 148% from the 50 clients who completed last year.

PROVIDER AGENCY OUTCOMES

- 63 clients are currently active in the program, 44 clients were active in the program one year ago, an increase of 43%.
- The Agency's preliminary 6-month report for 2017 indicates they will reach or exceed their major goals.

2018 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2017 CONTRACT AMOUNT		2018 CONTRACT RECOMMENDATIONS
Trinity Outreach Ministries			
Faith-Based	\$ 54,000		\$ 54,000
Subtotal	\$ 54,000		\$ 54,000

PROGRAM HIGHLIGHTS

Trinity Outreach Ministries (TOM) Another Chance of Ohio

- Trinity Outreach Ministries (TOM) Another Chance of Ohio is one of the five contract providers that participates in the ADAMHS Board's Faith-Based Outreach Initiative Program. TOM utilizes a faith-based program that provides a multi-faceted and holistic faith-based approach to early intervention and prevention services for children and families.
- TOM's goal is to increase protective factors of youth, young adults and their families, as their belief supports that spirituality is an integral part of the recovery process. This fully supports the mission of the ADAMHS Board's Faith-Based Outreach Initiative Program. The ADAMHS Board's funding supports the following initiative:

Faith Based Prevention Programming

- Realizing that spirituality plays an important role in the recovery process the Board approved the Faith-Based Outreach Initiative Program. TOM began as a 14-month pilot program from October 2015 to December 2016. The ADAMHS Board of Directors approved its continuance funding for 2017.
- The program's mission is to:
 - Integrate faith into treatment and intervention/prevention services.
 - Provide alcohol and other drug intervention/prevention services to youth and their families.
 - Increase the awareness and understanding of mental health/addiction in the faith community.
- TOM's Program Highlights for funding continuance:
 - The Faith Program information was shared in the community highlighting the program and its importance for families and individuals to choose to be clean and sober.
 - The program's focus was toward "Making Families Strong Again" and making commitments to "kid-friendly," sobriety and faith-based atmospheres.
 - Supporting youth focused discussions about the rising number of fatalities from the Opioid crises that promote abstinence from illicit drug use.

PROGRAM HIGHLIGHTS

Trinity Outreach Ministries (TOM) Another Chance of Ohio

- “The Art Class” murals completed for the church, with one mural presented as framed art to the ADAMHS Board of Directors, illustrated utilization of the funding.
 - Expressed gratitude for the church’s efforts to promote a friendly faith-based community-based program as a relief from challenges in the neighborhood through alternative activities, such as boxing, that was well received in the Glenville area.
 - Events that included the FAITH Program Cheerleaders for promotion of the “JUST SAY NO Cheers” to assist in the community to promote a clean and sober lifestyle.
 - TV taping with *Brenda and Friends* to promote the FAITH program through the ADAMHS Board.
- As of September 2017, TOM enrolled 155 children and families.

PROVIDER AGENCY OUTCOMES

Trinity Outreach Ministries Another Chance of Ohio

Trinity Outreach Ministries provides a multi-faceted and holistic faith-based approach to early intervention and prevention services.

The Inner City Life Fitness and F.A.I.T.H. Boot Camp

- Family involved interactive afterschool and weekend program.
- To provide inspirational activities, with a goal of strengthening the protective and resiliency factors in families pertinent to delaying, preventing or arresting the use or abuse of illicit drugs and alcohol.
- Help families reach a quality level of fitness spiritually, mentally, academically, socially and physically by redirecting people back to their faith.
- Two semester-based schedules/90 day cohort w/curriculum and choices in 4 key areas.
- Summer events – Lunch Programs, field trips, fun w/fitness and community outreach.
- Proposing to serve 100 children and families.

For the 155 individuals served through August 2017:

- 169% adopted a mission statement of sobriety for their homes (subsequent time(s))
- 84% completed fitness homework (first time)
- 81% completed fitness homework (subsequent time(s))
- 53% connected with faith community (first time)
- 68% connected with the church or faith-based organization by receiving prayer, scripture, or sacraments (religious rituals) (subsequent time(s))
- 78% showed progress in home routines or study habits (first time)
- 115% showed progress in home routines or study habits (subsequent time(s))
- 98% reaffirmed their commitment to the Sobriety Pledge (first time)

2018 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2017 CONTRACT AMOUNT		2018 CONTRACT RECOMMENDATIONS
United Way Services			
Prevention (Information & Referral)	\$ 85,000		\$ 85,000
Subtotal	\$ 85,000		\$ 85,000

PROGRAM HIGHLIGHTS

United Way of Greater Cleveland's First Call for Help

- United Way of Greater Cleveland's First Call for Help 2-1-1 connects individuals challenged by personal, health and economic struggles to social, health and government resources 24 hours a day, every day of the year. The ADAMHS Board funding supports the following initiative:
 - **First Call for Help - Information and Referral Services**
- By dialing "2-1-1" individuals receive free, professional and confidential information and service navigation to help them understand their options, resolve problems and improve their lives.
- United Way 2-1-1 reports that the current trends of client needs in the area of mental health has documented a 20% increase in domestic violence concerns and a 20-30% increase in psychiatric needs.
- In the area of substance abuse, 2-1-1 documented a 10-15% increase in the need for opioid detox, 30% increase in request for Suboxone maintenance and overall increase in the need for substance use/abuse treatment.
- In CY16, 2-1-1 responded to 9,077 requests and made 13,708 referrals in 2016. These engagements were nearly 25% longer in duration than 2015. 2-1-1, as a community resource, does not control the call volume into the service, but addresses needs as they are presented from clients. Performance Outcomes Data Per 2-1-1:
 - Call Time Access Goal: 180 seconds, Actual hold time: 385 seconds.
 - Over the last five years, 2-1-1 has experienced a 72% increase in time spent on the call.
 - Clients have shown more complex needs (nearly 40% of the time, staff addresses co-occurring needs with a client).
 - Despite longer hold times, client satisfaction remains high. 2-1-1 is exploring ways to decrease average speed of answer.

PROVIDER AGENCY OUTCOMES

United Way of Greater Cleveland's First Call for Help

The agency provides a complete report of outputs and outcomes. UW provides AOD Problem Identification and Referral and MH Information and Referral.

2-1-1 responded to 9,077 requests and made 13,708 referrals in 2016. These engagements were nearly 25% longer in duration than 2015. 2-1-1, as a community resource, does not control the call volume into the service, but addresses needs as they are presented by clients.

Timely Response Goal: 180 seconds **Score:** 385 seconds

Over the last five years, 2-1-1 has experienced a 72% increase in time spent on the call. Clients have shown more complex needs (nearly 40% of the time our staff addresses co-occurring needs with a client). Despite longer hold times, client satisfaction remains high. 2-1-1 is exploring ways to decrease average speed of answer.

Client Satisfaction Goal: 90% **Score:** 92%

Client satisfaction results are from a 50% participation of 10,541 2-1-1 clients, presented with the option to complete a telephone client satisfaction survey. The participation rate is approximately 50%. The score of 92% is an average of the results of the three-question survey (individual items below).

- 96% of those completing the survey would contact 2-1-1 again if they needed assistance.
- 87% discovered new resources or acquired more information by contacting 2-1-1.
- 94% reported their Specialist to be helpful/friendly.

2018 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2017 CONTRACT AMOUNT		2018 CONTRACT RECOMMENDATIONS
University Hospital PAL Program			
MH Psychiatrist (PAL Program)	\$ 844,363		\$ 800,000
Subtotal	\$ 844,363		\$ 800,000

PROGRAM HIGHLIGHTS

University Hospitals Psychiatric Academic Liaison (PAL) Program

- The Public Academic Liaison (PAL) Program is a joint venture of the Department of Psychiatry at University Hospital Case Medical Center and the ADAMHS Board for the provision of clinical services, education and research in community mental health. The ADAMHS Board funding supports the following initiative:
 - **Pharmacological Management**
- PAL Faculty and/or residents provided services to 14 agencies which now includes the Visiting Nurse Association's Bridge program and the Carriage House Clinic at Magnolia Clubhouse over the past year.
- The Ohio Medicaid Technical Assistance and Policy (OhioMEDTAPP), allows funds to be used to train additional physicians in critical shortage areas: child and adolescent psychiatry, gero-psychiatry and public and community psychiatry, as the ADAMHS Board funds have been used as match to leverage about \$1.3 million per year to provide basic psychiatric services to Medicaid recipients at PAL agencies.
- PAL residents provide Medical/Somatic services to the contract agencies of the Board at no cost provided that supervision of resident services is provided by either full-time or clinical faculty and is at no cost to the participating agency.
- Advance psychiatry residents spend one day per week providing medical/somatic services in community mental health center settings.
- In CY16/17, PAL's team included 10 third year adult psychiatry residents, six (6) child psychiatry residents and one Post-Pediatric Portal Fellows who will be placed in community agencies.
- In addition, for CY17 Community Fellows from Addiction, Forensic and Psychosomatic fellowships will also participate and spend at least half-time in community placements, and there were six (6) for the 2015-2016 academic year.

PROVIDER AGENCY OUTCOMES

University Hospitals Psychiatric Academic Liaison (PAL) Program

The hospital reports on PAL providers and the agencies they serve. This averages 762 clinical hours rendered weekly, among 24 faculty across 10 agencies. The agencies are: Recovery Resources, Frontline, Signature Health, Connections, The Centers for Families and Children, Ohio Guidestone, Magnolia Clubhouse, Matt Talbot, Circle Health (Free Clinic) and the Crisis Stabilization Unit. The hospital also provides Child PAL Faculty supervisors providing an average of 164 hours weekly at the following agencies: The Centers for Families and Children, Frontline, New Directions, Applewood, Juvenile Detention Center, Signature Health, PEP/PEP Connections, and Circle Health (Free Clinic).

The Nurse Practitioner/Advanced Practice Nurse Fellowship (formerly nurse externship) program provides 10 nurses at: The Centers for Families and Children, New Directions, Recovery Resources and Frontline, for an average of 256 hours each week.

Fourteen (14) PAL residents provide 164 hours a week at: The Centers for Families and Children, Connections, Recovery Resources, Frontline, and Applewood covering the disciplines of adult, child and addiction psychiatry.

Each year, PAL faculty and residents see approximately 2,500 clients and provide over 39,000 hours of service.

The Agency's preliminary 6-month report for 2017 indicates they will reach their major goals.

2018 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2017 CONTRACT AMOUNT		2018 CONTRACT RECOMMENDATIONS
University Settlement House			
AoD Prevention	\$ 40,000		\$ 35,000
Subtotal	\$ 40,000		\$ 35,000

PROGRAM HIGHLIGHTS

University Settlement, Inc.

- University Settlement is a neighborhood center that aims to empower youth, families and seniors in the Broadway/Slavic Village Neighborhood. A broad range of services are delivered through a variety of social, educational, and health programs that transform the lives of children, families and seniors. The ADAMHS Board funding supports the following initiative:

Behavioral Health Prevention Services

- In CY16/17, 125 youth were served through Prevention Education and/or Drug-Free Alternatives.
- University Settlement provided School-Based Support Services to assist students and their families with absenteeism and grade level reading.
- The agency utilized the evidence-based program, Positive Action, and implemented fidelity to achieve desired outcomes.
- University Settlement offered the Problem Identification and Referrals (PIR) prevention strategy for children/adolescents referred from the out-of-school time and school-based prevention programs.

PROVIDER AGENCY OUTCOMES

University Settlement

University Settlement offers three programs. The two primary programs are School-based Education and STRIVE-Out-of-School Time which served 46 and 77 children respectively. The third program is Problem Identification and Referral, which served two children.

- By the end of the **School-based Education program** 74% of participants identified harmful effects from substance abuse.
- For the **STRIVE-Out-of-School program** 70% of participants were able to demonstrate drug refusal skills, identify drug free alternative activities, identify harmful effects from substance abuse, and had signed pledges to refrain from ATOD use during the program.
- The two children in the **Problem Identification and Referral program** were able to demonstrate agreement to work on meeting goals identified in the intervention plan and participate in the intervention planning process.

The Agency's preliminary 6-month report for 2017 indicates they will reach their major goals.

2018 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2017 CONTRACT AMOUNT		2018 CONTRACT RECOMMENDATIONS
Women's Recovery Center			
AoD Out Patient Treatment	\$ 45,000		\$ 38,250
Subtotal	\$ 45,000		\$ 38,250

PROGRAM HIGHLIGHTS

Women's Recovery Center

- The Women's Recovery Center provides comprehensive addiction treatment, prevention and education programs that are client centered, family-based and recovery focused. The ADAMHS Board funding supports the following initiative:
 - **Substance Use Disorder (SUD) Treatment Services**
- The Women's Recovery Center offers a three phase Alcohol and Other Drugs (AOD) Intensive Outpatient (IOP) Treatment Program curriculum based on a minimum of 17 weeks of a formal treatment curriculum.
- Phase I is IOP; Phase II is Relapse Prevention and Phase III is Aftercare.
- The Women's Center serves women age 18 and older who are diagnosed with a substance use disorder and may also be diagnosed with major depressive disorder; bi-polar disorder and anxiety.
- Thus far in CY17, 281 women were admitted to IOP treatment programs.

PROVIDER AGENCY OUTCOMES

Women's Recovery Center

The Women's Recovery Center provides AOD assessment, Intensive Outpatient (IOP), case management, crisis intervention, family counseling, group and individual counseling, and urinalysis services for adult women.

281 women were admitted to IOP treatment programs.

Of those admitted, the ADAMHS Board funds for non-Medicaid contract funds allocated to the Women's Recovery Center served as the primary revenue stream for 11 women and for 7 women to begin treatment services and strengthen engagement before the Medicaid application.

Out of the 281 clients served overall:

- 61% were diagnosed as having opiates as their primary drug of choice with 90% diagnosed as poly-substance dependent.
- The average waiting period to be admitted was 17 days.
- 51.9% of clients completed treatment successfully (i.e., achievement of treatment program milestones, having a social and sober support network, attendance of a minimum of 17 weeks and clear urine screens in the last 30 days of their treatment).
- Of the 144 clients completing the substance use survey, 80 (56%) reported the elimination of substance use and 61 (42%) clients reported a decrease.
- Of the 134 Satisfaction Surveys given, 68 were returned during the reporting period. The average satisfaction rate was 4.8.
- Of the total clients served, 74% had both an open case with DCFS and charges pending or have criminal histories requiring probation or parole. New criminal charges declined by 69% for clients engaged in the treatment program.
- Although approximately 60% of the clients are referred specifically from the criminal justice system with existing charges and treatment requirements, only 14% of clients were charged with additional charges or new criminal activities.
- The Agency's preliminary 6-month report for 2017 indicates they will reach or exceed their major goals.

2018 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2017 CONTRACT AMOUNT		2018 CONTRACT RECOMMENDATIONS
YMCA of Greater Cleveland (Y-Haven)			
AOD Treatment and Housing	\$ 171,798		\$ 164,926
	\$ 171,798		\$ 164,926

PROGRAM HIGHLIGHTS

Y-Haven

- Y-Haven is a branch of the YMCA of Greater Cleveland. Y-Haven is located in the Cuyahoga Metropolitan Housing Authority (CMHA) Carl Stokes Service Mall. Its mission is to house and support adult men and women who are homeless, coming from shelters or the streets, the criminal justice system, or addiction treatment programs without a safe, sober place to live. The ADAMHS Board funding supports the following initiative:
 - Alcohol and Other Drugs (AOD) Treatment Programs**
 - Recovery Housing**
- In July of 2017, Y-Haven expanded its gender specific programming to include women as there was an identified gap for recovery housing with this target population.
- Y-Haven seeks to address barriers to permanent housing due to addiction, mental illness, criminal history, unemployment, and other educational and social issues. Y-Haven addresses these barriers by providing transitional and recovery housing, drug and alcohol treatment, mental health referrals, educational and vocational opportunities, daily living skills training and case management.
- Y-Haven is accredited to provide Outpatient Treatment and Halfway House services. Y-Haven's clinical services have two primary components: Phase I is an intensive outpatient treatment (IOT) program for addiction that engages clients in 11.25 hours of clinical treatment per week. This phase typically averages 90-days in length and includes daily therapy groups, individual counseling, and case management.
- Continuing Recovery (Phase II) which likewise provides therapy groups and counseling, though in a less intensive manner, and heightened engagement with case management. Continuing Recovery Groups meet American *Society of Addiction Medicine* (ASAM) Criteria for Outpatient Treatment.
- In CY16, 150 homeless men with addiction were served by Y-Haven and 50 individuals successfully exited the program.
- Thus far in CY17, 172 homeless men with addiction were served by Y-Haven and 70 individuals successfully exited the program.
- In October 2017, Y-Haven opened its new Recovery Housing program for individuals addicted to opioids. The "Rising Hope: Bill Denihan Recovery Center" which has a capacity to serve 80 men and women.

PROVIDER AGENCY OUTCOMES

Y-Haven

Y-Haven provides transitional housing, recovery and treatment services, educational training, vocational services and permanent housing placement to men and women who are homeless. 160 homeless men with addiction were served by Y-Haven from July 1, 2016 to Dec. 31, 2016.

90 men exited the program in 2016:

- 77% (69) of the men were placed in permanent stable housing.
- 55% (50) of the men successfully completed treatment.
- 55% (50) of the men received employment services and assistance.
 - 46% (23) of the 50 men secured employment.

172 homeless men with addiction were served by Y-Haven from January 1, 2017 to June 30, 2017.

70 men exited the program in 2017:

- 76% (53) of the men were placed in permanent stable housing.
- 57% (40) of the men successfully completed treatment:
- 44% (31) received employment services and assistance.
 - 55% (18) of the 31 men secured employment.

Note: Y-Haven began offering its services to women in July of 2017, therefore no outcomes were available for women.