

Provider Information

This Provider Information section is arranged by provider in alphabetical order.

Each provider tab includes:

- Recommended Funding
- Program Highlights
- Outcomes Summary

Artwork created by Kim M.
Connections: Health • Wellness • Advocacy



2018 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2017 CONTRACT AMOUNT		2018 CONTRACT RECOMMENDATIONS
Domestic Violence & Child Advocacy			
Domestic Violence Hotline	\$ 10,000		\$ 9,600
MH Art Therapy	\$ 35,000		\$ 33,600
Subtotal	\$ 45,000		\$ 43,200

PROGRAM HIGHLIGHTS

Domestic Violence & Child Advocacy (DVCAC)

- Domestic Violence & Child Advocacy Center (DVCAC) is the result of a merger between the Domestic Violence Center and Bellflower Center for Prevention of Child Abuse. Its mission is to end child abuse and domestic violence, empowering victims, educating the community, and advocating for justice. DVCAC offers a wide variety of prevention and intervention services. ADAMHS Board funding supports the following initiatives:
 - Domestic Violence Helpline**
 - Trauma Informed Art Therapy**
- DVCAC's confidential, 24-hour Domestic Violence Helpline offers crisis intervention, support, safety planning, information and referrals to domestic violence victims, survivors, families and professionals. Domestic Violence victims requiring immediate help access the safe shelter via this Helpline.
- The Helpline received approximately 12,000 calls in CY16 and expects to meet the same volume at the end of CY17.
- For CY17, DVCAC's Trauma Informed Art Therapy is provided in three (3) weekly groups, individual sessions and family art. Art Therapy is used for youth and adults who have been impacted by trauma and loss by exploring concepts that encourage feeling safe to express their feelings and memories when words do not suffice.
- The targeted goal is to serve up to 80 clients for CY17, which will be achieved.

PROVIDER AGENCY OUTCOMES

Domestic Violence & Child Advocacy Center

The agency provides Art Therapy/Therapy for youth & adults, and has submitted a complete outcomes report. The agency aimed to serve 20 clients each year.

Thirty one (31) clients were served and 16% completed the program.

- Out of our 25 clients who received Ohio Mental Health Scales:
- 18 experienced an increase in their daily functioning and quality of life
- 17 experienced decreased problem severity or symptom distress.
- Out of 31 clients, 24 reported they were always satisfied with their services, and 7 haven't received services long enough to be surveyed on this measure.
- The Agency's preliminary 6-month report for 2017 indicates they will reach their major goals.

2018 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2017 CONTRACT AMOUNT		2018 CONTRACT RECOMMENDATIONS
East Cleveland Neighborhood Center			
AOD Prevention	\$ 174,610		\$ 174,610
Subtotal	\$ 174,610		\$ 174,610

PROGRAM HIGHLIGHTS

East Cleveland Neighborhood Center (ECNC)

- East Cleveland Neighborhood Center (ECNC) provides an array of behavioral health prevention services which promoted the health and safety of individuals in East Cleveland schools and neighboring communities. The ADAMHS Board funding supports the following initiative:
 - **Behavioral Health Prevention**
- The agency implemented behavioral health prevention services through the utilization of evidence-based prevention education using Reconnecting Youth and Girls Circle curricula.
- Program services utilized the Substance Abuse Mental Health Services Administrations prevention strategies which included alternatives; community-based process; information dissemination; and problem identification & referral.
- The agency serves youth ages 12 to 18 years who were at risk for behavioral health issues due to low self-esteem, poor school performance, school disciplinary occurrences and association with peers who have favorable attitudes toward substance use.
- ECNC provided skills training, decision making skills and opportunities for giving and receiving feedback, establishing goals and developing interpersonal skills. Program participants made use of worksheets, role play scenarios, youth-led activities and peer group discussions. In school year 2016/17, ECNC served 595 youth and adolescents.

PROVIDER AGENCY OUTCOMES

East Cleveland Neighborhood Center (ECNC)

East Cleveland Neighborhood Center (ECNC) provides prevention programming to reduce the onset of Alcohol, Tobacco, and other Drugs. Services are delivered within East Cleveland and greater Cleveland area schools with the aim to reduce risk factors and increase protective factors.

ECNC assisted the ADAMHS Board in piloting the Devereux Student Strengths Assessment (DESSA) to prepare for implementation to the larger workgroup for prevention services. As such, the pilot was conducted during the summer months with a small group.

The 2017 data presented below are based on the new DESSA outcomes, whereas the 2015-2016 data are based on the older prevention outcomes system.

Behavioral Health Prevention – CY2017

Performance measures are generated through the Devereux Student Strengths Assessment (DESSA). The DESSA is utilized to assess the social-emotional competence of children and adolescents grades K-8th. The assessment tool is utilized to measure individual and group interventions.

- Of the 7 children assessed, 67% showed progress across all areas (self-management, self-awareness, social awareness, relationship skills, goal directed behaviors, personal responsibility, decision making, and optimistic thinking)
- Upon completion of the group intervention, 75% of the students demonstrated substantial progress from the rating categories through the scale descriptions illustrated below:

Rating Categories	Pre	Post
Strength	0%	25%
Typical	67%	75%
Need	33%	0%

- There was remarkable progress made as 25% of the students were rated with strengths at the post-assessment, thus their social emotional competencies were significantly enhanced.

PROVIDER AGENCY OUTCOMES

Pre-DESSA System Outcomes

October 2016 to December 2016

- 98% of 334 participants identified (327) completed the formal enrollment process; and it is projected that 65% will successfully complete program curricula.
- 73% of the 327 participants demonstrated two life skills.
- Other program outcomes pending evaluation pursuant to completion of program curricula.

January 2015 through September 2015 (excluding June-August)

- Out of 3,086 duplicated participants; 100% were enrolled and approximately 60% completed program.
- Per progress note review, approximately 70% of participants increased personal competencies/life skills.
- Per progress note reviews, approximately 60% of participants identified two negative effects of Alcohol, tobacco and other drugs.

2018 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2017 CONTRACT AMOUNT		2018 CONTRACT RECOMMENDATIONS
Eldercare			
Hoarding Training	\$ 21,500		\$ 20,640
MH Treatment	\$ 398,048		\$ 338,341
Subtotal	\$ 419,548		\$ 358,981

PROGRAM HIGHLIGHTS

Eldercare Services Institute (ESI) of Benjamin Rose

- Eldercare Services Institute (ESI) provides an array of mental health services for individuals 55 years of age and older. The ADAMHS Board funding supports the following initiative:
 - **Mental Health Treatment Services**
- All services, except for partial hospitalization, are provided in the client's identified home.
- Eldercare serves as the "founder and co-leader" of the Hoarding Connection, which is a county wide Task Force designed to increase awareness and education both to professionals and the general public on Hoarding Disorders and its impact on the community.
- The Task Force held a full-day seminar in April 2017, featuring a panel of direct services providers and legal professionals who addressed the challenges unique to serving individuals who hoard animals.
- In 2017, the agency provided several presentations and disseminated information on hoarding as a form of mental illness to over 1,000 individuals/participants. The Agency also provided training to community mental health staff in the clinical treatment of hoarding disorder.

PROVIDER AGENCY OUTCOMES

Eldercare Services Institute of Benjamin Rose

Eldercare provides MH assessment and CPST services for older adults.

- Of the 116 referrals, only 8 clients were not seen within the 5-day period (per the request of the client, reasons included sickness, unavailable, hospitalized/re-hospitalized). The goal of timely assessments, i.e., call within 2 working days; assess within 5 working days – 100% achieved;
- Only 5 clients were re-hospitalized within thirty days for psychiatric reasons. The goal of a 10% reduction in re-hospitalization has been met;
- There were new 32 clients served that were identified as Hoarders, only two clients were evicted; one client did not agree that they were a hoarder. The goal of a 50% reduction in evictions due to Hoarding Disorder was met.
- The agency utilizes the PHQ-9 tool to measure how the individual's depression affects their level of functioning 100 clients participated. 48 participants had a decrease in their scores by 3 points or greater. 12 participants' scores remained the same. Goal of a 20% reduction in scores on the depression scale was met;
- The Agency's preliminary 6-month report for 2017 indicates they will reach or exceed their major goals.

2018 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2017 CONTRACT AMOUNT		2018 CONTRACT RECOMMENDATIONS
Emerald Development & Economic Network (EDEN)			
Residential	\$ 2,800,000		\$ 2,688,000
Subtotal	\$ 2,800,000		\$ 2,688,000

PROGRAM HIGHLIGHTS

Emerald Development & Economic Network (EDEN), Inc.

- EDEN, Inc., owns and operates more than 300 individual units of permanent housing, as well as administers eight (8) different rental subsidy and emergency funding programs. EDEN has been identified as the housing development agency charged to expand affordable housing opportunities for persons with disabilities. The ADAMHS Board funding supports the following initiatives:
 - Residential Care Facilities (RCFs)**
 - Housing Assistance Program (HAP)**
 - EDEN Owned Housing Subsidy**
 - Property Management**
- The ADAMHS Board contracts with EDEN to support four permanent housing programs: Residential Care Facilities (RCF), Housing Assistance Program (HAP), EDEN-Owned Housing and Property Management.
- EDEN owns and provides property financial management for individuals with Severe and Persistent Mental Illness (SPMI) for ADAMHS Board lients at five RCFs, which are staffed by Northcoast Behavioral Healthcare (NCBH) System and Jewish Family Services.
- HAP focuses on clients whose primary disability is mental illness. HAP vouchers are utilized by tenants at Northridge Commons and the HAP waiting list. The vouches allow tenants to choose their housing and community within Cuyahoga County. It is tended to be a temporary subsidy until an EDEN owned housing unit, housing choice voucher or another permanent housing option becomes available. EDEN projects that in CY17, HAP's 133 households/tenants will remain in their subsidized units on average seven years.
- EDEN Owned Housing exclusively serves clients whose primary disability is mental illness and has a waiting list of more than 200 people. Referrals for ADAMHS Board clients are from discharges from psychiatric hospitals or those living in a more restrictive setting, such as an RCF or other environments.
- EDEN also provides property management services for the seven (7) properties owned by the ADAMHS Board: Crisis Stabilization Unit (CSU), 15 beds; Seasons of Hope House, four (4) beds; RCF's, 39 beds and one (1) independent single family, four (4) bedroom home and the young adult program on Lakeshore Blvd, six (6) units.

PROVIDER AGENCY OUTCOMES

Emerald Development and Economic Network (EDEN), Inc

The agency provides a comprehensive outcomes report. EDEN provides property management, permanent housing subsidies, and the Housing Assistance Program. Permanent housing options continue to expand.

The goal was to serve 130 clients; 136 were served.

95% of participants maintained or increased income.

98% participants maintained their HAP housing subsidy or moved on to other permanent housing.

- The Agency's preliminary 6-month report for 2017 indicates they will reach or exceed their major goals.

2018 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2017 CONTRACT AMOUNT	2018 CONTRACT RECOMMENDATIONS
Epilepsy Association		
MH - TIME Program	\$ 55,000	\$ -
MH Treatment	\$ 38,394	\$ 29,750
Subtotal	\$ 93,394	\$ 29,750

PROGRAM HIGHLIGHTS

Epilepsy Association

- Epilepsy Association's target population served through the ADAMHS Board contract are individuals with severe, uncontrolled epilepsy and comorbid mental health illness. The ADAMHS Board provides funding for the following initiative:

Mental Health Treatment Services

- The agency provides Information/Referral, Epilepsy Education, Mental Health Assessment, Community Psychiatric Supportive Treatment Services, Behavioral Health Counseling and Therapy Services for individuals, Epilepsy Family Support Network for children and families, and support groups.
- On average, the agency serves 27 adults without insurance in the mental health program.
- It is anticipated that the trend to serve more clients will continue in CY17, given the uniqueness in the service delivery model and expertise and projects serving up to 40 adults.
- In CY17, the agency launched the TIME program, a new service designed to help individuals with epilepsy and mental illness learn self-management skills to reduce depressive symptoms. The program features 10 educational group sessions and 3 study visits over a four-month period of time. To date, 10 program prospects have been enrolled in the first cohort, which began September 19.

PROVIDER AGENCY OUTCOMES

Epilepsy Association

Excellent outcomes measures and reporting. The agency provides Adult Case Management/CPST.

The Adult Case Management Program served 82 adults living with epilepsy and a mental issue; due to epilepsy being a chronic and debilitating condition few clients graduate from services.

The Epilepsy Association uses four standardized measurement tools to determine client outcomes benchmarked off national averages.

On measures of quality of life, measure of depression, managing the side effects of anti-seizure medicines, and low frequency of seizures, clients report improved scores.

The Agency's preliminary 6-month report for 2017 indicates they will reach their major goals.

2018 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2017 CONTRACT AMOUNT		2018 CONTRACT RECOMMENDATIONS
Far West Center			
MH Art Therapy	\$ 60,000		\$ 57,600
MH Treatment	\$ 225,000		\$ 170,000
MH Peer Support Compeer	\$ 61,500		\$ 59,040
MH Peer Support	\$ 27,000		\$ 25,920
MH Family Care Giver	\$ 20,000		\$ 19,200
Subtotal	\$ 393,500		\$ 331,760

PROGRAM HIGHLIGHTS

Far West Center

- Far West Center provides comprehensive mental health treatment and support services to provide affordable, accessible mental health services for the under and uninsured adults under contract with the ADAMHS Board's funding. ADAMHS Board funding supports the following initiatives:
 - Mental Health Treatment Services**
 - Peer Recovery Services/Family Caregivers Program**
 - Art Therapy**
- Family Caregivers Program – is a multi-family, psychoeducational CPST group using an evidence-based practice approach.
- In CY17, the Family Caregivers Program has served 11 families comprised of 22 individuals and actively outreached to hospitals, community centers, churches, and libraries to distribute literature, facilitate referrals, network with families and community representatives, and provide mental health educational programs.
- The Compeer Program at Far West provide peer support services in Cuyahoga County and served 154 individuals by the third quarter in CY17. Compeer Program also offers the benefits from mentoring services, facilitated activities to promote socialization, community volunteering opportunities, and opportunities for clients to participate in self-advocacy and leadership roles.
- Peer Support Specialists are dedicated to the Compeer program.
- For CY17, Far West Center, provided Art Therapy through the Art Helps and Heals Program. By the end of the third quarter, 67 clients were served.

PROVIDER AGENCY OUTCOMES

Far West Center (FWC)

Agency provides a comprehensive report. FWC provides Core MH services: MH Assessment; Psychiatric Diagnostic interview; Pharm Management; Individual BH Counseling and Therapy; CPST (Individual and Group).

A modified version of the Ohio Scales Outcome Measurement System is used, with 10 questions measuring three key recovery domains: Symptom Management, Recovery and Empowerment; and Perceived Quality of Life.

Both client and provider surveys are collected and recorded at 6-month and annual intervals. Clients perceived improvements above targets in all three domains.

The agency also provides a Family Program, Art Therapy and the COMPEER program (The program matches adult SMD clients with adult volunteers from the community for the purpose of friendship. The Compeer Program also employs a Compeer Peer Support Specialist). Clients' reported improvements through each of these programs exceed agency targets.

The Agency's preliminary 6-month report for 2017 indicates they will reach or exceed their major goals.

2018 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2017 CONTRACT AMOUNT		2018 CONTRACT RECOMMENDATIONS
Front Steps			
MH Art Therapy	\$ 50,000		\$ 48,000
Subtotal	\$ 50,000		\$ 48,000

PROGRAM HIGHLIGHTS

Front Steps Housing and Services

- Front Steps Housing and Services (Front Steps), provides temporary housing with supports for homeless families and individuals. ADAMHS Board funding supports the following initiative:
 - **Art Therapy**
- In more recent years, Front Steps has identified an increase in the number of residents suffering from varied types of a mental health diagnosis.
- Front Steps Housing and Services' Art Therapy program targets formerly homeless men and women between the ages of 21 and 55 years of age with mental illness.
- For CY17, Front Steps served up to 90 unduplicated clients in the Art Therapy program.

PROVIDER AGENCY OUTCOMES

Front Steps Housing & Services

Board funding is used to provide art therapy for formerly chronically homeless individuals with a persistent mental illness.

The agency served 102 individuals in 2016.

Ohio Scales for Adults are used to measure outcomes. Art Therapy participants have consistently demonstrated that they experienced an enhanced sense of empowerment through their participation.

The Agency's preliminary 6-month report for 2017 indicates they will reach their major goals.

2018 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2017 CONTRACT AMOUNT	2018 CONTRACT RECOMMENDATIONS
FrontLine Services		
AOD Coordination of Prison Referrals	\$ 66,205	\$ 63,557
AOD Womens Forensic Program	\$ 240,000	\$ 230,400
AoD Out Patient Treatment	\$ 10,000	\$ 8,500
Residential Treatment (Flores Home)	\$ 482,904	\$ 463,588
MH Housing First	\$ 100,000	\$ 96,000
MH Jail Liaison	\$ 52,000	\$ 49,920
MH Co-Responder Team Pilot	\$ 141,820	\$ -
MH Crisis Services	\$ 4,080,402	\$ 3,308,946
MH Employment	\$ 50,000	\$ -
Outreach Program	\$ 130,000	\$ -
MH Treatment	\$ 400,000	\$ 297,500
Subtotal	\$ 5,753,331	\$ 4,518,411

PROGRAM HIGHLIGHTS

FrontLine Service

- FrontLine Service is a private, non-profit community Behavioral Health Organization located in Cuyahoga County. FrontLine Service provides mental health and supportive services to children, adults and families. In addition, FrontLine Service operates the largest comprehensive continuum of care for homeless persons. ADAMHS Board funding supports the following initiatives:
 - Crisis Services (Children & Adults)**
 - Strickland Crisis Stabilization Unit (CSU)**
 - Crisis Chat**
 - Supportive Employment**
 - Housing (Flores and Housing First)**
 - Jail Liaison Services**
 - Mental Health Co-Responder Program**
 - Women's Forensic Program**
- FrontLine Service's continuum of crisis services, the Adult Mobile Crisis Team (AMCT), Children's Response Team (CRT), Crisis Chat, (online emotional support) and the Crisis Stabilization Unit (CSU), serves adults and children experiencing a mental health crisis.
- The AMCT, CRT, and Crisis Stabilization Unit (CSU) provides service 24-hours per day, as well as coordinates the lineage of individuals released from prison, ensuring that critical engagement with treatment services is established immediately.
- In CY16, the CRT served approximately 1,467 youth and adolescent in need of crisis support. Thus far in 2017, CRT has served 1,189 individuals.
- Within CY17, FrontLine Service anticipates that the AMCT will serve 10,500 individuals, and the CSU will provide stabilization services to 500 adults.
- The agency utilizes Integrated Dual Disordered Treatment (IDDT) in their Flores Residential Treatment program for 8 adults with severe and persistent mental illness and alcohol or other drug addictions.
- For CY17, 17 dually diagnosed adults have resided in the Flores residential treatment site.
- FrontLine Service's Traumatic Loss Response Team (TLRT) responds quickly to families following the traumatic loss of a loved one, usually from homicide or

PROGRAM HIGHLIGHTS

FrontLine Service

suicide, in collaboration with the Cleveland Division of Police (CDP). The agency anticipates that the TLRT will respond to 300 traumatic events in the community as requested by CDP in CY16.

- FrontLine Service provides an array of behavioral health services to children and adults involved in the juvenile/criminal justice systems.
- Thus far in CY17, FrontLine Service's Women's Forensic Program served 44 adult females in the County jail who are diagnosed with co-occurring substance abuse and mental health disorders and are at high risk for recidivism due to the illnesses and criminogenic risk factors.
- In addition, FrontLine Service added to their service continuum a provided Supported Employment services component that served 40 clients in CY17. Frontline's PATH homeless outreach team links individuals with severe mental health disabilities to an array of services, including emergency shelter, psychiatric services and linkage to physical health care. In FY17, PATH outreached 720 homeless individuals, enrolled 464, and linked 627 to community mental health services.
- OhioMHAS has also partnered with FrontLine as one of five existing PATH projects across the state to fund a Cooperative Agreement to Benefit Homeless Individuals (CABHI) to increase the number of individuals placed in permanent housing with access to recovery supports and other behavioral health services. In FY17, CABHI linked 90 individuals to permanent housing through EDEN Permanent Supportive Housing projects, CMHA Permanent Supportive Housing projects, and EDEN Shelter Plus Care scattered sites.
- Finally, FrontLine's AOD Outreach program engaged individuals who are struggling primarily with a substance use disorder who do not have a severe mental health disability and linked them to treatment programs. In CY17, 183 individuals were served. Of those, 73% enrolled in treatment, 39% obtained psychiatric medication, 56% acquired a primary care physician, 27% linked to counseling, and 90% had some entitlements by exit.

PROVIDER AGENCY OUTCOMES

FrontLine Service

The agency provides a complete overview of outputs and outcomes, with reference to extensive reporting provided throughout the year.

Programs include: Mobile Crisis Services Team, Crisis Stabilization Unit, Online Emotional Support (Crisis Chat), Traumatic Loss Response Team, CPST, Housing First, Forensic Liaison, Flores. The agency employs a variety of standardized measures in each program.

- Average **Mobile Crisis Team** response time was 2.8 hours in 2016, an improvement over 3.2 hours in 2015. Fewer hospital-based assessments occur; more community-based assessments are conducted.
- All persons contacting the **Traumatic Loss team** are contacted within 24 hours; 86.5% received a face-to-face contact within 72 hours, and improvement over 77% in 2015.
- **Among CPST**, 30% report that their symptoms cause less distress, 22% of clients report being in shelter, 57% report using a primary doctor, and 93% report no lapse in benefits.
- **Flores Treatment program** reports a 38% success rate.

Crisis Stabilization Unit (CSU)

- CSU provided services to 520 clients.
- The average length of stay at the CSU for CY2016 was 7.5 days
- During CY2016, 95.8% of clients were linked to on-going services upon discharge.
- During CY2016, 92% of the clients reported being satisfied with the services they received.

Children's Response Team (CRT)

- CRT served during 1,467 Individuals in CY 2016.
- **31.7%** of clients referred to the CRT program received a face-to-face assessment.
- The average length of involvement in each CRT case referred was **15.5 days**.
- Clients were linked to an on-going provider following the completion of CRT services **80%** of the time.

The Agency's preliminary 6-month report for 2017 indicates they will reach their major goals.

2018 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2017 CONTRACT AMOUNT		2018 CONTRACT RECOMMENDATIONS
Future Directions			
MH Consumer Operated Services	\$ 188,761		\$ 188,761
Subtotal	\$ 188,761		\$ 188,761

PROGRAM HIGHLIGHTS

Future Directions

- Future Directions is a consumer operated drop-in-center that incorporates arts and crafts into the mental health recovery process. ADAMHS Board funding supports the following initiative:
 - **Consumer Operated Services**
- The agency's average daily census is 15-20 people and serves over 200 different individuals annually.
- The agency reinvests proceeds from the sale of the crafts at Fairs, Crafts Shows and Holiday Events back into the program.
- For CY17, Future Directions plans to sustain their daily census not to exceed 20 individuals which is the maximum capacity in accordance to the City's fire/safety codes and aggressively seek to increase the number of opportunities where their products can be sold.
- Future Directions will be relocating to a larger location at 2070 W. 117th Street in Lakewood by the end of 2017. The new location will also house the Living Miracles Peer Empowerment Center, a consumer operated drop-in center.

PROVIDER AGENCY OUTCOMES

Future Directions

Future Directions is a client-operated service which provides a drop-in center and arts and crafts. Outcomes tools include member satisfaction, general feedback, and engagement and retention.

152 members served; 85% like services/facilities; average daily attendance is about 14, comparable to 2014. 20% of members do not participate in other mental health services or programs, using Future Directions COS as their main avenue on the road to recovery.

The Agency's preliminary 6-month report for 2017 indicates they will reach their major goals.

2018 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2017 CONTRACT AMOUNT		2018 CONTRACT RECOMMENDATIONS
Golden Ciphers			
AOD Prevention	\$ 85,000		\$ 85,000
Subtotal	\$ 85,000		\$ 85,000

PROGRAM HIGHLIGHTS

Golden Ciphers

- Golden Ciphers provides school-based and community based substance abuse prevention and life skills programming for youth. The ADAMHS Board funding supports the following initiative:
 - **Behavioral Health Prevention Programming**
- Golden Cipher's programming targets youth ages 10 to 24. Service efforts are delivered through the prevention service model utilizing the Substance Abuse Mental Health Services Approach (SAMHSA) & the Center for Substance Abuse Prevention (CSAP) strategies which are Alternative/Diversion Activities, and Education.
- The agency served individuals through a comprehensive blend of educational and alternative prevention programs. Prevention services were targeted to young people ages who have experienced numerous identified risk factors, including: easy access to alcohol, tobacco and other drugs (ATOD), extreme economic deprivation, low educational attainment, and negative peer influence.
- In CY16/17, Golden Ciphers served 380 youth in the prevention program.

PROVIDER AGENCY OUTCOMES

Golden Ciphers

Golden Ciphers operates five separate Prevention programs. A total of 688 clients participated in these programs.

- **The Rite of Passage program** saw all 43 participants demonstrate leadership skills and satisfactorily complete significant amount of homework and/or assignments.
- **The GC Edutainment program** reported that all 32 participants identified drug free alternative activities and participated successfully in community service event.
- **The Juvenile Detention Center program** for 233 participants showed 98% demonstrated understanding of new life skills concepts and 97% identified harmful effects from substance abuse.
- **The Keepin It R.E.A.L. program** served 45 with all participants demonstrating drug refusal skill and demonstrating understanding of new life skills concepts.
- Of the 27 in the **Problem Identification and Referral program** two thirds were able to identify conflict styles and two thirds were able to complete satisfactorily significant amount of homework and/or assignments.
- The Agency's preliminary 6-month report for 2017 indicates they will reach their major goals.

2018 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2017 CONTRACT AMOUNT		2018 CONTRACT RECOMMENDATIONS
Hispanic UMADAOP			
AoD Out Patient Treatment	\$ 100,000		\$ 63,750
AoD Residential	\$ 336,350		\$ 280,675
AOD Residential - Weekend Access	\$ 27,232		\$ -
AoD Prevention	\$ 60,000		\$ 60,000
Subtotal	\$ 523,582		\$ 404,425

PROGRAM HIGHLIGHTS

Hispanic Urban Minority Alcoholism and Drug Abuse Outreach Program (Hispanic UMADAOP)

- Hispanic Urban Minority Alcoholism and Drug Abuse Outreach Program's (UMADAOP) provides prevention and residential and outpatient treatment specific Hispanic/Latino population. The agency's priority is to serve youth and adults who are experiencing Behavioral Health issues with a focus on opiate/heroin addictions in both the Hispanic/Latino community and the community-at-large. The ADAMHS Board funding supports the following initiatives:
 - Behavioral Health Prevention Programming**
 - Residential Treatment**
- Hispanic UMADAOP service efforts are delivered through the prevention service model utilizing the Substance Abuse Mental Health Services Administration (SAMHSA) & the Center for Substance Abuse Prevention (CSAP) strategies which are Alternative/Diversion Activities, and Education.
- Prevention services are provided in schools and after-school settings for grades K through 8th grade. Thus far in the 2016/2017 school year, Hispanic UMADAOP served 586 individuals through their prevention services.
- Hispanic UMADAOP provided residential treatment, an array of prevention programs and Intensive Outpatient (IOP) Treatment Programs. The agency provides non-medical community residential treatment for males and females with a special priority given to pregnant women. When at capacity, the agency can serve up to 175 clients.
- In CY16, Hispanic UMADAOP served 120 clients, 73 males and 47 females.
- Thus far in CY17, Hispanic UMADAOP has served 145 clients, 93 males and 52 females.

PROVIDER AGENCY OUTCOMES

Hispanic Urban Minority Alcoholism and Drug Abuse Outreach Program (Hispanic UMADAOP)

Hispanic UMADAOP provides AOD prevention and treatment. Treatment services include assessment, case management, individual and group counseling, crisis intervention, IOP, urinalysis and non-medical community residential.

Outcomes documentation is adequate and agency staff are working with Board staff to expand comprehensive outcomes reporting.

In 2016, 290 clients received residential treatment;

- 69% of clients completed AOD treatment successfully;
- Average wait time for assessment is 3 - 8 days;
- Average wait time from assessment to residential admission was 3 weeks.

Prevention

Hispanic UMADAOP operates three prevention programs serving 586+ children.

- **Twenty-four children participated in the Acción program.**
 - 79% signed pledge to refrain from ATOD use during program
 - 21% demonstrated understanding of new life skills concepts
 - 21% reported that time spent with mentor is a positive experience
- **The Mejora Program had 43 enrolled participants.** However, there were 193 children who participated in the program without enrolling.
 - 49% reported that time spent with mentor is a positive experience
 - 49% satisfactorily completed significant amount of homework and/or assignments
 - 69 children signed pledges to refrain from ATOD use during program. This means that some of the children who were not registered for Mejora signed pledges.
- **The Niños Program served 519 children.**
 - 77% identified harmful effects from substance abuse
 - 76% demonstrated drug refusal skill
- The Agency's preliminary 6-month report for 2017 indicates they will reach their major goals.

2018 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2017 CONTRACT AMOUNT	2018 CONTRACT RECOMMENDATIONS
Hitchcock Center for Women		
AoD Out Patient Treatment	\$ 10,000	\$ 8,500
AoD Residential	\$ 1,400,000	\$ 1,300,000
AoD Seasons of Hope	\$ 68,968	\$ -
AOD Sober Beds/Housing	\$ 162,600	\$ 118,800
Subtotal	\$ 1,641,568	\$ 1,427,300

PROGRAM HIGHLIGHTS

Hitchcock Center for Women (HCFW)

- Hitchcock Center for Women (HCFW) is a gender specific, trauma sensitive, substance use disorder treatment program for women. The ADAMHS Board provides funding for the following initiative:
 - **Seasons of Hope Safe House**
- HCFW currently provides overflow services for any person, male or female, seeking addiction treatment but who cannot get an assessment in 72 hours from an ADAMHS Board funded agency.
- HCFW also provides residential services to pregnant women who are viewed as a priority for services and has the capacity to serve up to 35 women and/or women with children.
- The agency reports that during CY2016 the Residential Treatment component will serve 220 women and 50 children, while an additional 100 women will be served in the Intensive Outpatient (IOP) Treatment Programs and Non-Intensive Outpatient programs
- The agency's recovery residences meet the standards for the National Association of Recovery Residences (NARR) and Ohio Recovery Housing (ORH) as level 2 recovery residences.
- I'm In Transition program works with HCFW by assisting their residents with integrating back into the community into sober housing that helps ensure a continuity of care beyond traditional treatment.
- Seasons of Hope – Safe House program was under the auspices of HCFW during the first two quarters of CY17. The average number of women served monthly is 95.

Hitchcock Center for Women remains on a fiscal Performance Improvement Monitoring Plan for CY18.

PROVIDER AGENCY OUTCOMES

Hitchcock Center for Women

The agency provides Recovery Housing, AOD Non- Medical Community Residential Treatment, Intensive Outpatient Treatment, Non-Intensive Outpatient Treatment, Assessment, Individual Counseling, Group Counseling, Case Management, Urinalysis, and Crisis Intervention. The agency provided adequate outcomes data during 2016.

During the second half of 2016, there were significant changes in the clinical and management staff of the agency. Several key clinical staff left in addition to the Executive Director. New interim executive staffing was provided by New Directions and Hitchcock Center for Women continues to improve.

- 76 women entered residential treatment;
 - Among 48 discharges, 40% completed treatment successfully.
 - 25 women entered recovery housing;
 - Among 13 discharges, 46% completed their stay.
 - 34 women engaged in IOP;
 - Of 24 discharges 50% completed treatment successfully.
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- The Agency's preliminary 6-month report for 2017 indicates they will reach their major goals and continue to improve under their new leadership.

2018 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2017 CONTRACT AMOUNT		2018 CONTRACT RECOMMENDATIONS
Hopewell			
MH Residential	\$ 80,000		\$ 19,200
Subtotal	\$ 80,000		\$ 19,200

PROGRAM HIGHLIGHTS

Hopewell

- Hopewell is a therapeutic farm community located on 305 acres in rural Mesopotamia, Ohio, designed to serve adults diagnosed with schizophrenia, schizoaffective disorder, bipolar disorder, major depression and other forms of serious mental illness in the following ways: believe in their own potential; to develop the skills to manage their mental illness and to transition from Hopewell to a more independent living situation. The ADAMHS Board provides funding for the following initiative:

Mental Health Residential Treatment Services

- Services at Hopewell respond to individual needs by providing mental health services; personal care services; supported/structured programming; medication education, and work preparation experience.
- Hopewell's work program offers an opportunity to work on a farm including kitchen, farm crew, gardening, housekeeping, grounds keeping and construction which also teaches residents how to work as a team.
- The length of stay at Hopewell can range from six months to 20 months based on the severity of symptoms and progress towards their recovery goals.
- Hopewell residential treatment services will be accessed in coordination with ADAMHS Board staff for adults discharged from the state psychiatric hospital and/or when the treatment need of the clients would be better served and supported by Hopewell's specialized treatment approach.
- The ADAMHS Board has reserved funding for as needed access to serve up to four (4) individuals.

PROVIDER AGENCY OUTCOMES

Hopewell

The ADAMHS Board did not place a client at Hopewell in 2017, therefore Hopewell was not required to submit an outcomes report.