Mental Health Response Advisory Committee (MHRAC)
6th Year Work Plan – 2021

Overarching Goal of Work Plan: Address gaps in resources, knowledge and infrastructure regarding crisis intervention.

Achieve compliance with ¶ 131 from the Ninth Semiannual (Monitors) Report: "CDP will build upon and improve its Crisis Intervention Program" in furtherance of four specific, expressly listed goals*, which "will provide a forum for effective problem solving regarding the interaction between the criminal justice system and create a context for sustainable change."
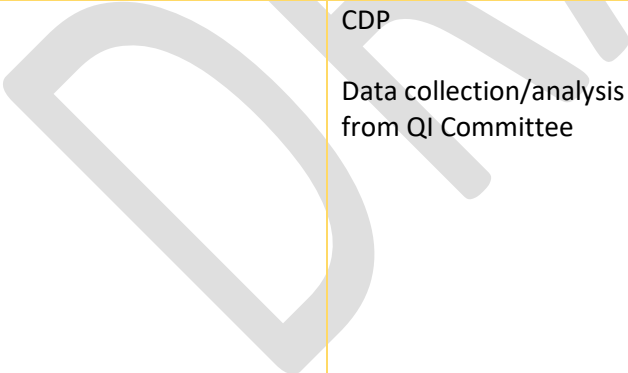
*4 goals:

- Assisting individuals in crisis
- Improving the safety of officers, consumers, family members, and others within the community
- Providing the foundation necessary to promote community and statewide solutions to assist individuals with mental illness; and
- Reducing the need for individuals with mental illness to have further involvement with the criminal justice system

Goal	Action Step(s)	Responsible Party	Deliverable/Outcome
Establish bylaws	Convene Ad-hoc Bylaws Subcommittee Write, vet, publish bylaws	CDP, AD-hoc Bylaws Subcommittee, MHRAC	Acceptance of bylaws
Establish core membership for full committee and subcommittees	Include guidance in bylaws document Establish segmented mailing lists	CDP, AD-hoc Bylaws Subcommittee, MHRAC	Creation of master list
Establish schedule of meetings, with timely public and membership notice	Revise process for scheduling meetings, developing agendas, and providing public notice	Tri-chairs and subcommittee chairs, with support from ADAMHS Board staff	Post on CDP and ADAMHS webpages

Update subcommittee descriptions (define roles and responsibilities, meeting calendars)		Tri-chairs and subcommittee chairs, MHRAC	Post on CDP and ADAMHS webpages
Re-establish Diversion Subcommittee -include exploring non-police, care crisis response in subcommittee charge	Designate chairs, meeting schedule Develop the charge of the subcommittee	Tri-chairs, MHRAC	Written description of subcommittee's charge Convene Diversion Subcommittee meetings
Support the continued development of the QI Committee by establishing parameters for data collection, analysis and reporting	Correlate data collection to the specifications of the consent decree Provide ongoing reports and an annual report that reflects this structure	QI Committee, Tri-chairs, MHRAC	Documentation Annual report

Goal	Action Step(s)	Responsible Party	Deliverable/Outcome
Provide annual CIT in-service training to all CDP officers on selected topics	Establish process and timeline for training	CDP, Training Subcommittee, MHRAC	CIT in-service training for officers
Provide CIT in-service training to Dispatch workers	Establish process and timeline for training	CDP, Training Subcommittee, MHRAC	CIT in-service training for dispatch workers

Solicit appropriate candidates for designation as specialized CIT officers	Continue Divisional Notices soliciting volunteers Address CIT "Myths" that may hinder involvement Develop recruiting strategy to find high-level officers who have already taken CIT Recruit CIT officers to join MHRAC	CDP, Training Subcommittee, MHRAC	Compliance with ¶ 141 and 149 from Ninth Semiannual (Monitors) Report: "Coordinator will be responsible for ensuring the selection of appropriate candidates for designation as specialized CIT officers" and "to ensure that officers, call-takers, and dispatchers are appropriately responding to CIT-related calls." "Supervisors will identify and encourage qualified officers across all shifts and all Districts to serve as specialized officers."
Complete Specialized 40-hour CIT training for selected CDP officers	Establish process and timeline for training	CDP, Training Subcommittee, MHRAC	Specialized CIT 40-hour training, compliance with ¶ 145. "CDP will provide enhanced specialization training in responding to individuals in crisis to certain officers ('specialized CIT officers')," who will be "called upon to respond to incidents or calls involving individuals in crisis."
Implement CDP Specialized Crisis Intervention Plan		CDP Data collection/analysis from QI Committee	Compliance with ¶ 151 and 152 from Ninth Semiannual (Monitors) Report: "Specialized CIT officers who are dispatched to an incident involving an individual in crisis will have primary responsibility for the scene" with supervisors "seek[ing] the input of a specialized CIT officer where it is reasonable for them to do so." "The Coordinator will develop an effective specialized crisis intervention plan to ensure that a specialized CIT officer is available to respond to all calls

			and incidents that appear to involve an individual in crisis" that includes various, specific, expressly identified requirements. The City "will use its best efforts to ensure that a specialized CIT officer responds to all calls and incidents that appear to involve an individual in crisis."
Establish Captain James Purcell Award	Recognize and honor specialized CIT officers, call-takers, and dispatchers Consider broader categories of recognition to match the consent decree	CDP	Compliance with ¶ 142. "Coordinator will create ways to recognize and honor specialized CIT officers, call-takers, and dispatchers."

Goal	Action Step(s)	Responsible Party	Deliverable/Outcome
Community members are well-informed about the CIT program.	Identify and develop opportunities to present in conferences, meetings and workshops. Collaborate with local partners like the Cleveland Community Police Commission (CCPC). Recruit additional members to MHRAC.	CDP, Community Engagement Subcommittee, MHRAC	Report that shows compliance with: ¶ 135. Advisory Committee will conduct an annual "analysis of crisis intervention incidents to determine whether CDP has enough specialized CIT officers, whether it is deploying those officers effectively, and whether specialized CIT officers" and communications "are appropriately responding to people in crisis," and will also "recommend appropriate changes."

Conduct survey to gauge the public's understanding of CIT, MHRAC and CDP		CDP, Community Engagement Subcommittee, MHRAC	
Recommendations submitted to tri-chairs			