



Calendar Year 2016 Annual Report



Eugenia Cash, LSW, MSSA, CDCA
Board Chair

William M. Denihan
Chief Executive Officer

Message from the Chair... Eugenia Cash, LSW, MSSA, CDCA



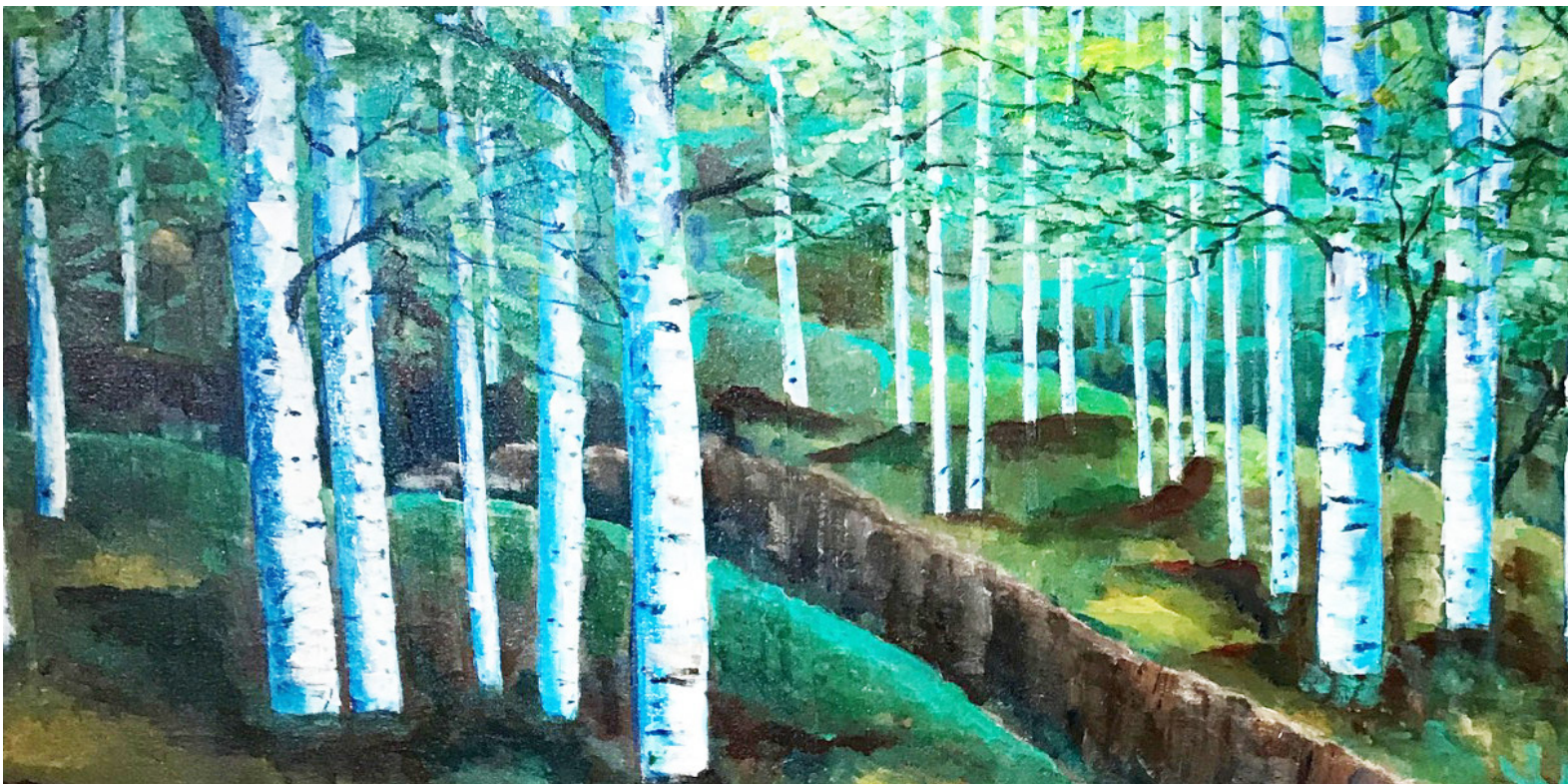
With all of the news focusing on the political climate in our country it made me pause to ask what makes a successful government organization. I thought long and hard and believe that the Alcohol, Drug Addiction and Mental Health Services (ADAMHS) Board of Cuyahoga County can be an example of success.

We are a caring organization that exists first and foremost to ensure quality services to the individuals and families that we serve. Our Board and staff are empathetic and passionate individuals who act and make decisions with the best interests of clients and families at heart. Sometimes the decisions are easy and sometimes they are hard, but I can tell you that we are always striving to do what is right and just.

The Board is also a good steward of public dollars. We are watching the bottom line to ensure that our limited dollars are covering the most needed services in our community while ensuring continuation of quality services clients deserve. This year, we have focused on the ever worsening heroin epidemic to try to stop this deadly killer in our community; while at the same time ensuring that mental health and other services continue to keep our clients on the road to recovery.

Community partnership is important and the Board works with organizations and other government entities to live-up to our mission to enhance the quality of life for our community through a commitment to excellence in mental health and addiction prevention, treatment, and recovery services coordinated through a person-centered network of community supports. Cuyahoga County Council, County Executive Armond Budish, Cuyahoga County Division of Children and Family Services, Cuyahoga County Office of Reentry, Cuyahoga County Board of Developmental Disabilities, the Cleveland Police Monitoring Team, school systems, area news outlets, our provider network and consumer operated agencies are just a few examples of the partners that we continue to work with to make our community where everyone – including people living with mental illness and addiction - is treated safely with dignity and respect.

As Chair of the Alcohol, Drug Addiction and Mental Health Services (ADAMHS) Board of Cuyahoga County I can tell you that through my first-hand experiences, we are definitely a successful government organization... and I know that we will continue to be successful in the future... and we will continue to need your help.





Message from the CEO...

William M. Denihan

It is with mixed emotions that I write my final message as Chief Executive Officer of the Alcohol, Drug Addiction and Mental Health Services (ADAMHS) Board of Cuyahoga County. Time has continued to pass rapidly and it is hard for me to believe that 15 years ago, I was introduced as the new CEO of this organization. I am eager to retire to take time to focus on my hobby of painting and spending quality time with my family. However, I am also saddened to leave my ADAMHS Board family of Board Members, staff, community partners, providers, and most especially the many individuals that are seeking treatment or living in recovery from mental illness and/or addiction.

Reflecting upon my time with you we have accomplished many wonderful achievements – too many to mention here – but range from receiving a federal grant to launch Tapestry to the opening of Seasons of Hope to weathering reductions in funding to the merging of the former Cuyahoga County Community Mental Health Board and the Alcohol and Drug Addiction Services Board of Cuyahoga County. None of these accomplishments could have been achieved without the compassion and dedication of the Board of Directors and staff. I especially want to emphasize that I have had an unbelievable Executive Team -- that I appreciate beyond words -- that includes Valeria A. Harper, Vice President of Operations; Frank Brickner, Chief Financial Officer; John Garrity, Ph.D., Chief Quality Officer; Scott S. Osiecki, Chief of External Affairs; Tami A. Fischer, Director of Human Resources; Dave Lambert, Director of Risk Management; Starlette Sizemore Rice, Benefits Administrator; Carol Krajewski, Executive Specialist; Linda Lamp, Executive Assistant and independent contractor Farid Sabet, M.D., as Chief Clinical Officer.

I am also grateful for the leadership of a very knowledgeable and passionate Board who set the course for accomplishments and were extremely supportive of me and the entire staff. The forward thinking and vision of our long-standing and dedicated Board Members -- Eugenia Cash, Reginald C. Blue, Ph.D., J. Robert Fowler, Ph.D., Rev. Benjamin F. Gohlstin, Sr., Pythias D. Jones, M.D., Harvey A. Snider, Esq., Ericka L. Thoms, Mary R. Warr, M.Ed. and Anngela Williams -- as well as our newer Members -- Elsie Caraballo, Cassi Handler, Steve Killpack, and Charlotte Rerko, MSN, RN, BC, have positioned the organization to meet the opportunities of a dedicated levy, Behavioral Health Redesign and the transformation to a Recovery Oriented System of Care.

Although the accomplishments are many – there are still some things that I had hoped to achieve during my tenure that I am sure will materialize after I am gone because of the continued passion and drive of the Board of Directors and the staff that share the same vision of a caring and sufficiently funded system to meet the treatment and recovery needs of our community.



Most importantly, I want to realize a dedicated mental health and addiction treatment and recovery services levy that the Board and we have been advocating. We know that the time is right for a dedicated levy. A 2017 Needs Assessment has been prepared by The Center for Health Affairs that illustrates the unmet mental health and addiction treatment and recovery needs of the residents of Cuyahoga, particularly for services not covered by Medicaid. In addition, Cuyahoga County is in the midst of a heroin tsunami that has killed thousands of people in Cuyahoga County over the last three years. To beat this heroin epidemic, the ADAMHS Board needs to expand detoxification, treatment and recovery services, as well as get people into treatment as soon as possible. We also need to expand our peer support network and prevention and education program for both addiction and mental illness.

I am proud to have served as the CEO of the ADAMHS Board of Cuyahoga County and will continue to offer my support to the community, Board of Directors, staff and especially the new CEO. I know that the Board and the entire community mental health and addiction treatment and recovery services system will continue to meet any challenge as an opportunity, and work together through behavioral healthcare redesign and strive to end the heroin tsunami. So, I leave you with these parting words... *Wake up knowing we have another opportunity to make a positive difference in life.*

Accomplishments & Challenges

2016 Funding:

- Our Calendar Year 2016 Budget totaled \$67,874,835, which was \$3,660,723 more than 2015. The budget included \$39,363,659 in county health and human services levy funding which remained stable thanks to the Cuyahoga County Council for helping the Board stave-off a suggested \$6.7 million (17%) reduction in county funding. We reached out to County Council and presented our case for not receiving the reduction - especially during the heroin and fentanyl epidemic - and thankfully the entire Council led by President Dan Brady and County Executive Armond Budish came to an agreement on the CY16/17 county budget that included an amendment that restored the proposed 17% reduction - \$6.7 million - to the ADAMHS Board. This agreement maintained the Board's \$39.3 million funding in both 2016 and 2017. We are extremely grateful to County Council President Dan Brady, Dave Greenspan, former Chair of the Finance and Budgeting Committee, all members of County Council and Mr. Budish for reaching this agreement so that the ADAMHS Board could continue our vital work.

- The Board's budget also included \$5,508,677 in State funding, which was \$1.1 million less than in Calendar Year 2015, \$17,186,378 in Federal funding, which was nearly 2 million more from 2015, \$5,916,121 in grant and other funding which increased by \$2.4 million from last year.

2016 Grant Funding:

- The Board responded to the Ohio Department of Mental Health and Addiction Services (OhioMHAS) RFP, *The Whole Child Matters* and received notice of funding for the 18-month project in February 2016 in the amount of \$755,000. This initiative is designed to reduce rates of preschool and early learning expulsions by increasing access to Early Childhood Mental Health Consultation services. In partnership with the Lorain County Mental Health Board and the County of Summit Alcohol, Drug Addiction and Mental Health Services Board, we proposed piloting an expansion of the ECMH Family Focused Consultation model to local home visiting programs to fulfill service needs in high need, at risk communities.

- In June 2016, the Board prepared a \$3.4 million request to SAMHSA to fund an Assisted Outpatient Treatment program for the Severely Mentally Ill who are civilly committed to the Board. In September 2016, SAMHSA notified the Board that it was chosen as one of only 17 sites in the country to receive the grant. With funding of \$3.4 million over four years, the project is designed to reduce the incidence and duration of inpatient psychiatric hospitalization, homelessness, and interactions with the criminal justice system for people living with Severe Mental Illness (SMI). Direct services to this vulnerable population is provided by FrontLine Service with coordinators working with Probate Court and local hospital inpatient psychiatric units. The program is aiming to serve up to 400 individuals over the four-year period.

2016/17 Budget:

- The Board voted to enter into a two-year contract with most of our provider agencies for CY16/17. This decision offered our providers funding stability that they have

requested in previous budgets. Board staff also were able to spend more time on outcomes and performance measures that were presented during a mid-biennium budget/performance review in October and November 2016.

2017-2020 Strategic Plan:

- The ADAMHS Board of Cuyahoga County launched its strategic planning process to develop a 3-year plan that will position the Board to ensure a continuum of care and a system that is focused on recovery by hosting a two-day summit on December 8-9, 2016. Thanks to more than 130 dedicated and passionate community stakeholders who participated and shared experiences and expertise that were instrumental in developing the strategic plan that meets the needs of the individuals and families we serve. The plan was vetted and approved by the ADAMHS Board during its April 2017 meeting cycle.

Dedicated Levy:

- We formed a special Board Committee to continue to investigate the merits of a dedicated mental health and addiction treatment and recovery services levy and made a presentation to County Council President Dan Brady and County Council staff.

Heroin Tsunami:

- Unfortunately, fentanyl and other deadly concoctions of heroin have entered our community with a vengeance and deaths by overdose are continuing to rise. Overdose by heroin deaths have increased from 199 in 2013 to 275 in 2015. In 2016, with the onset of fentanyl, there were 518 overdose deaths. In the first quarter of 2017, there have been over 150 deaths. If this startling rate of deaths by overdose continues on this path, we can expect nearly 600 people to die from a heroin or fentanyl overdose by the end of 2017.

- We will continue to work with our community and government partners to find an end to this devastating epidemic through continued and increased prevention, treatment and recovery support services, including peer services and sober housing.

Combating Heroin Partnership:

- The Board continues to strive for an end to the heroin tsunami that is plaguing our community. We entered into a partnership with Cuyahoga County and the City of Cleveland to provide much needed services to individuals trying to recover from heroin. Cuyahoga County provided \$250,000, the City of Cleveland provided \$250,000 and the ADAMHS Board provided \$1 million toward ambulatory detoxification and the expansion of its treatment and recovery services, including the addition of 113 new residential, medication assisted treatment, recovery and sober beds to our system. The Board will also offer ambulatory detoxification, a cost effective outpatient model to allow more individuals to receive detox services while maintaining a job, attending school or taking care of families.

Quick Response Protocol:

- A Quick Response Protocol and Pilot Program for the Cleveland Division of Police Narcotics Unit in partnership with the Cuyahoga County Sheriff's Department is being implemented in the 1st and 2nd Districts. The program is designed

to help an individual revived from a heroin/fentanyl overdose with Naloxone get into detox and treatment. Stella Maris, Salvation Army Harbor Light and St. Vincent Rosary Hall are partners in this program. We are also considering the pilot program for other communities and are seeking grant funding for a similar pilot in Lakewood.

Addiction Advocacy Recovery Meetings:

- Addiction Advocacy Recovery meetings were launched in the fall of 2016 and have continued in 2017. The goal is to unite the powerful voices of individuals and advocacy groups to create change through action. Family members who have lost a loved one to addiction, individuals with a loved one struggling with addiction, recovery advocates, family support groups and professionals work together to brainstorm ideas to prevent the tragedy of death by overdose from happening to another family. Participation in these meetings average over 150 people.

Heroin Presentations:

- The Board continues to co-sponsor, organize and speak at community events and forums to raise awareness of the heroin epidemic and its devastating effects on the community. We continue to partner with recovery advocates -- to reach middle school, high school and college students, as well as other members of the community, to increase awareness of the destructive consequences of opiate abuse and heroin. Highlights include William M. Denihan, CEO of the ADAMHS Board served as a panelist on WTAM 1100 AM's live broadcast of a Town Hall Meeting to discuss the heroin epidemic in Northeast Ohio on Tuesday, November 29, 2016, from 3:00 p.m. to 7:00 p.m., thanks to Mike Trivisonno and Ohio Attorney General Mike DeWine. The Board also arranged for a series of ADAMHS Board members, staff, advocates and community partners to appear on 107.3 FM's The Wavelength Community Affairs show.

Heroin Prevention Campaign:

- In the fall of 2016, the ADAMHS Board launched a revised heroin prevention campaign that targeted youth/teens ages 12-17, middle-aged men, and women aged 18-25. This campaign included terrestrial and targeted Internet radio messages combined with comprehensive outdoor advertising on billboards, RTA busses and neighborhood kiosks, in addition to targeted social media. Radio spots are still running on several radio stations and some bus placards are still up beyond the end of the campaign.

Cleveland City Council Resolution:

- Through continued partnerships with Cleveland City Council it passed Resolution No. 35-17 in early 2017 that declared the heroin epidemic as a public health emergency. The dedication of City Council to the well-being of our community is evident by the passage of this resolution.

DOJ Involvement:

- The ADAMHS Board continued its leadership and involvement in the Mental Health Response Advisory Committee (MHRAC) that was established as part of the Settlement Agreement between the City of Cleveland and the U.S. Department of Justice (DOJ), which was developed to address concerns about the Cleveland Division of Police (CDP) use-of-force policies and practices. The City of Cleveland selected the ADAMHS Board to establish the MHRAC and assist with the Police Crisis

Intervention Program. William M. Denihan, Chief Executive Officer of the ADAMHS Board serves as Chair, and Ed Eckart Jr., Assistant Director of the Cleveland Department of Public Safety, and Captain James Pucell, CIT Coordinator with the Cleveland Division of Police serve as Co-chairs of this committee

- The MHRAC had several accomplishments in 2016, including the development and implementation of its Work Plan, several community meetings to obtain community input and feedback, and the development of three draft policy recommendations that were approved by the Monitoring Team: Crisis Intervention Team Program Policy, Crisis Intervention Team Response Policy and Crisis Intervention Team Definitions. The policies were developed through an all-inclusive process that included gathering and reviewing the CDP current crisis intervention policies and procedures, as well as CIT policies from law enforcement in 19 jurisdictions throughout the United States. All meetings of the MHRAC and its committees are open to the public. Meeting summaries, dates, times and locations are posted at www.adamhsc.org.

CIT, Dispatch and Recruit Training:

- The ADAMHS Board Crisis Intervention Team (CIT) Training program trained 102 officers in 2016. That brings the total number of officers trained in CIT since the Board started the program in 2004 to 972, including officers from various law enforcement agencies, such as Cleveland Metroparks and the Cuyahoga Metropolitan Housing Authority. We also provided an 8-hour mental health course to 10 Cleveland Dispatchers, as well as a 2.5 hour mental health course to 30 recruits from the Cleveland Heights Police Academy.

Faith-based:

- The ADAMHS Board of Directors supported the spiritual/faith-based needs of clients and entered into agreements for a pilot program with six organizations that ended on December 31, 2016: Hispanic UMADAOP, Inner Healing Ministries, Life Recovery Ministries, NAMI Greater Cleveland, OhioGuidestone and Trinity Outreach Ministries. The Board continues to support these initiatives by continuing contracts in 2017.

- Although each organization's services/programs are unique, all are working to accomplish the Board's Faith-Based Outreach Committee's mission to recognize and advocate spirituality in the recovery process; to connect the spiritual perspective with other interventions and best practices; and to promote the concept that treatment works and people recover.

- The ADAMHS Board and the above provider/faith-based organizations are very excited to make the Faith-based Outreach Initiatives Pilot Program a success. The program as of December 31, 2016, served over 2,000 individuals.

Children:

- Children age birth to six continued to receive mental health services through ADAMHS Board funded early childhood mental health (ECMH) programs. Service Continuum included consultation services for all ECMH contracted providers to allow for immediate engagement. Over 12,500 children received individual and group prevention services through Board funded school-based programs. The ADAMHS Board continued its support of a dedicated Children's Crisis Response Team to ensure that the unique needs of children are addressed during critical situations in the community.

(Continued on page 13)

Photo Review of Calendar Year 2016



(l-r) Jennifer Biddinger, Ohio Attorney General Mike DeWine's Director of Drug Abuse Outreach Initiatives; William M. Denihan, CEO, ADAMHS Board of Cuyahoga County; Rev. Bob Denton, Victims Assistance Program in Akron; Alicia Monaco, Assistant Director of Outpatient Services, New Directions; and Sarah Smith, Director, StartTalking speak on a panel about the opiate epidemic in Cuyahoga County during Ohio Attorney General Mike DeWine's Taking Back Our Communities: Combatting the Opiate Epidemic event on April 1, 2016.



(l-r) Rev. Benjamin F. Gohlstin, Sr., Board Member; Mary Warr, Board Member and Faith-based Outreach Committee Chair; Eugenia Cash, Board Chair; Gwendolyn Howard, newly appointed Faith-based Outreach Committee Board Member; William M. Denihan, CEO, ADAMHS Board with Rev. Brenda Ware-Abrams, newly appointed Faith-based Outreach Committee Board Member at the October 2016 General Meeting.



William M. Denihan (front), CEO of the ADAMHS Board of Cuyahoga County talks about the importance of new CIT policies open for public feedback on November 28, 2016. Mr. Denihan was joined by Joellen O'Neill, Deputy Chief, and Captain James Purcell, CIT Coordinator, Cleveland Division of Police. (Photo courtesy of City of Cleveland)



Small groups discussed ideas to end the heroin tsunami during the first the Board's first Addiction Advocacy Recovery Action meeting on October 17, 2016. Nearly 200 people attended and the Board has held a total of four of these community meetings since October 2016.



(L-r) Mr. Denihan, CEO, ADAMHS Board of Cuyahoga County with Cuyahoga County Council President Dan Brady on February 26, 2016. Council President Brady spoke to a full house of clients, advocates, provider agency directors and staff, ADAMHS Board members and staff, and community partners.

Award recipients who were honored by the ADAMHS Board of Cuyahoga County at our 2016 Annual Meeting on Monday, May 16., 2016 .



William M. Denihan, CEO, of the ADAMHS Board (second from right) with then U.S. Surgeon General Dr. Vivek Murthy and behavioral health specialists and advocates met to discuss the nation's opioid epidemic at St. Vincent Charity Medical Center's Rosary Hall on July 12, 2016.



William M. Denihan, CEO, of the ADAMHS Board (front row, center) with 33 newly graduated Crisis Intervention Team (CIT) Trained police officers from various police departments in Cuyahoga County on July 1, 2016.

**Pills
Heroin
Fentanyl**

HURTS

more than YOU

**DON'T
START**



24-hour Crisis Hotline:
216-623-6888

A sample of a kiosk poster displaying on of the messages of the 2016 ADAMHS Board Heroin Prevention Campaign.

Calendar Year 2016 ADAMHS Board Financial Summary

Note: All financial and program data included in this report reflects a 12-month time period:
January 1, 2016 - December 31, 2016.

Revenue:

County Health & Human Services Levy	\$39,363,659
Federal Funds	\$17,186,378
State Funds	\$5,508,677
Grants/Other	\$ 2,708,192
Carry Over Funding	\$3,107,929
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TOTAL BOARD REVENUE	\$67,874,835



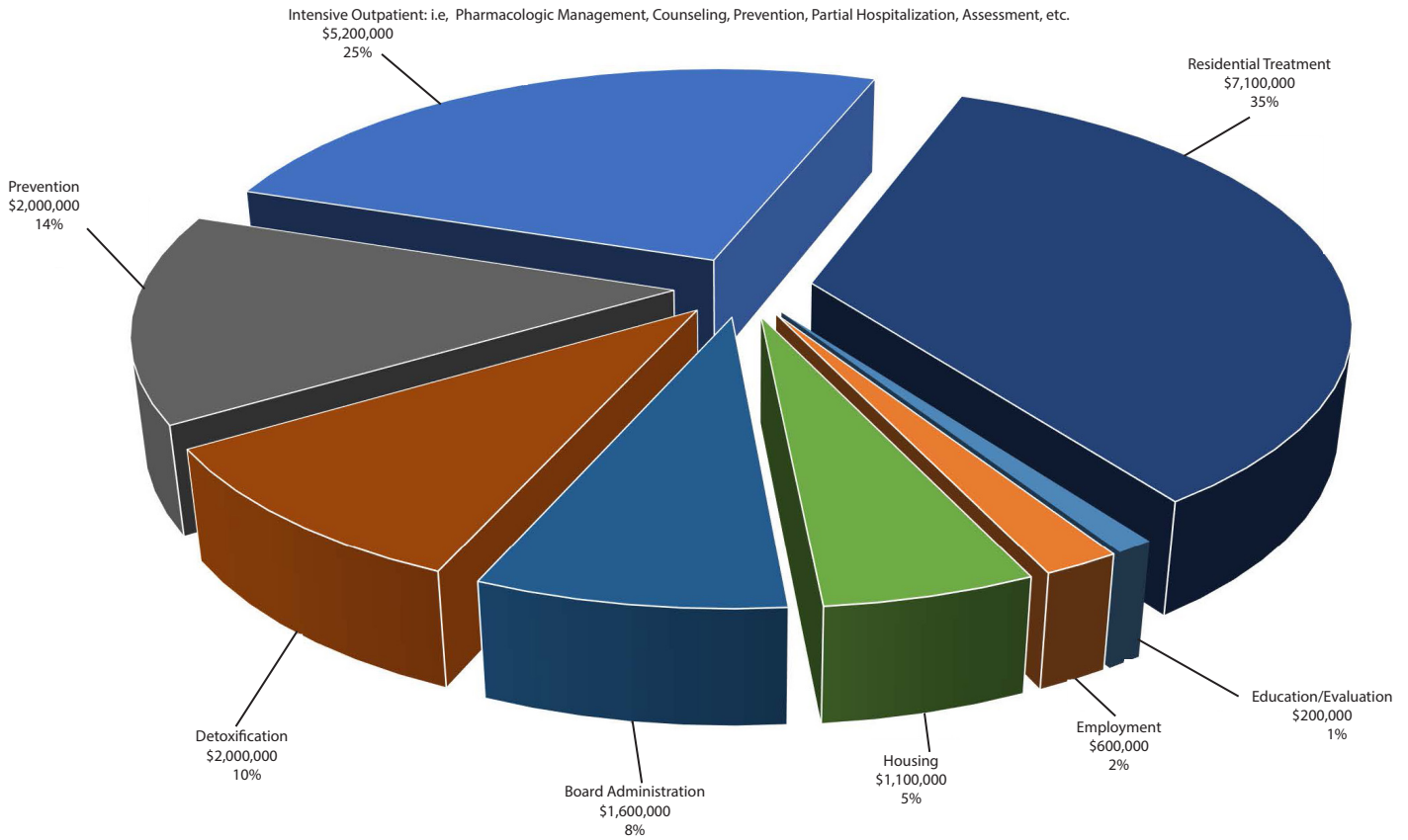
Expenses:

Disbursements to Provider Agencies:	\$62,654,796
○ Medicaid	\$4,067,662
○ Non-Medicaid Fee for Service	\$58,587,134
Board Administrative Budget*	\$5,220,039
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TOTAL BOARD EXPENDITURES	\$67,874,835

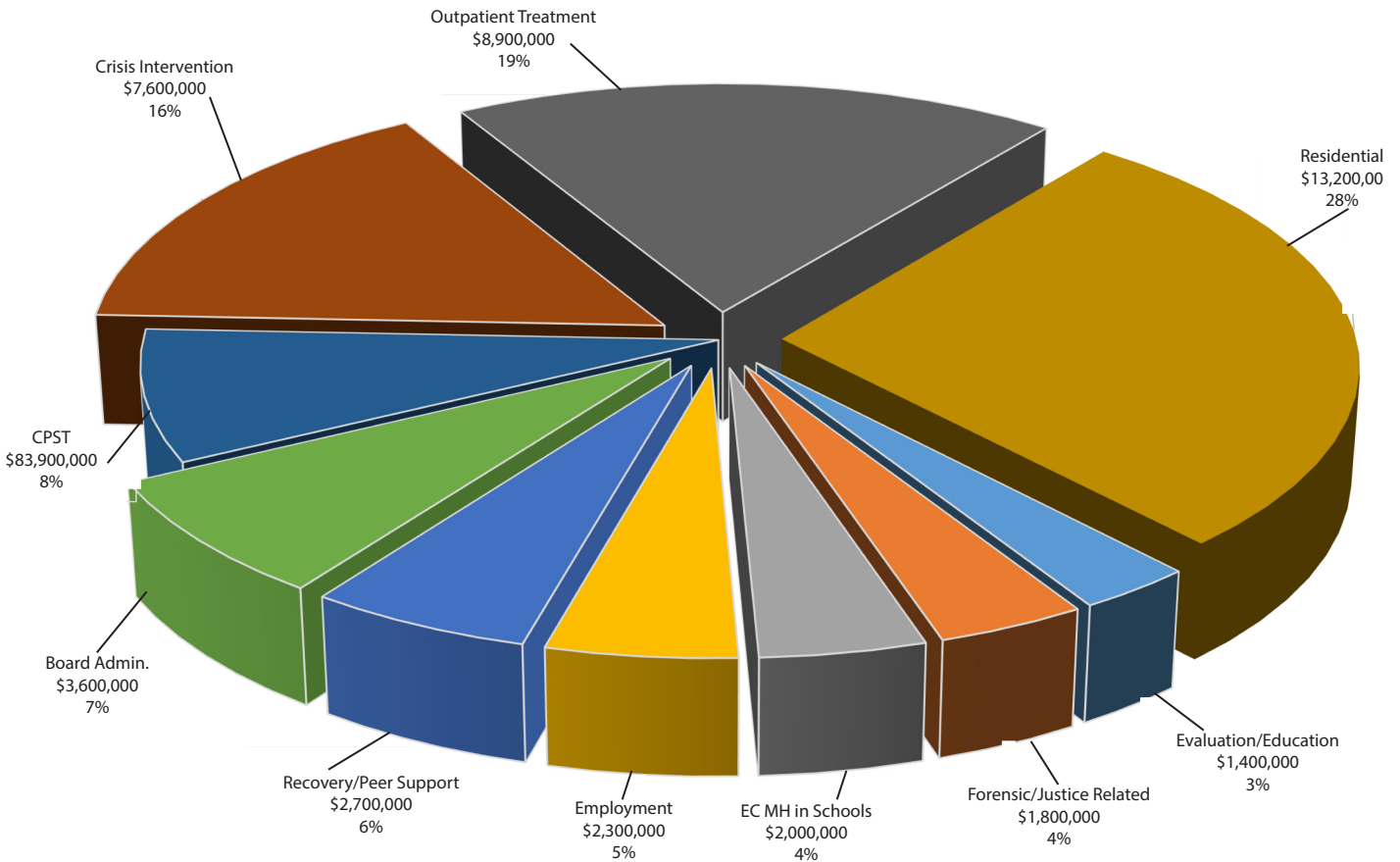
**Administrative Budget was 8.2% of total ADAMHS budget.*

Calendar Year 2016 ADAMHS Board Expenses by Service Category

\$20.5 Million Addiction Expenses by Service Category



\$47.4 Million Mental Health Expenses by Service Category



Calendar Year 2016 Demographics: Treatment & Recovery Services

Individuals Receiving Addiction Services

Individuals Receiving Mental Health Services

City	Under 18		18 - 64		65 & Over		Total		Statistical Percent of Total	
Unknown	0	18	30	57	4	16	35	88	1%	1%
Bay Village	2	4	12	19	0	7	14	30	0%	0%
Beachwood	0	9	4	13	1	4	5	26	0%	0%
Bedford	1	16	19	50	1	3	21	69	1%	1%
Bedford Heights	0	10	9	37	0	0	9	47	0%	1%
Berea	1	13	15	41	0	5	16	59	1%	1%
Bratenahl	0	0	0	1	0	0	0	1	0%	0%
Brecksville	0	10	5	7	0	0	5	17	0%	0%
Broadview Heights	0	7	15	18	0	2	15	27	1%	0%
Brook Park	1	22	42	41	0	6	43	69	2%	1%
Brooklyn	0	7	14	16	1	5	15	28	1%	0%
Brooklyn Heights	0	1	1	1	0	2	1	4	0%	0%
Chagrin Falls Village	0	0	2	0	0	0	2	0	0%	0%
Cleveland	21	804	1,645	2,910	42	346	1,708	4,060	61%	58%
Cleveland Heights	4	47	43	143	1	27	48	217	2%	3%
Cuyahoga Heights	0	0	0	1	0	0	0	1	0%	0%
East Cleveland	1	11	38	137	2	12	41	160	1%	2%
Euclid	2	75	79	161	4	28	85	264	3%	4%
Fairview Park	0	6	12	34	1	11	13	51	0%	1%
Garfield Heights	3	34	47	47	0	6	50	87	2%	1%
Gates Mills	0	2	1	3	1	1	2	6	0%	0%
Glenwillow	0	0	0	0	0	0	0	0	0%	0%
Highland Heights	1	0	2	4	0	0	3	4	0%	0%
Highland Hills	0	0	0	2	1	0	1	2	0%	0%
Independence	1	5	7	4	1	0	9	9	0%	0%
Lakewood	8	38	148	250	3	38	159	326	6%	5%
Linndale	0	0	0	0	0	0	0	0	0%	0%
Lyndhurst	0	1	9	21	0	3	9	25	0%	0%
Maple Heights	2	39	34	96	1	11	37	146	1%	2%

	AOD	MH	Combined Total Served*	Total Individuals Served**
Fiscal Year 2009 Total	9,707	38,742	Total FY2009 48,449	45,960
Fiscal Year 2010 Total	9,123	40,314	Total FY2010 49,437	46,954
Fiscal Year 2011 Total	9,185	42,649	Total FY2011 51,834	49,173
Ext. Fiscal Year 2012 Total	10,522	45,337	Ext. Total FY2012 55,859	52,462
Calendar Year 2013 Total	5,273	10,859	Total CY2013 16,132	15,488
Calendar Year 2014 Total	4,272	10,373	Total Calendar Year 2014 14,645	14,187
Calendar Year 2015 Total	3,555	7,638	Total Calendar Year 2015 11,193	10,921
Calendar Year 2016 Total	2,803	7,030	Total Calendar Year 2016 9,833	9,667

***Combined Total Served** includes people that were dually diagnosed and received both mental health and alcohol and other drug addiction treatment services. 166 people in Calendar Year 2016 received both types of services.

****Total Individuals Served** represents the Combined Total Served **less** the number of people who received both mental health and alcohol and other drug addiction treatment services. 9,667 - 166 = 9,667 individuals.

City	Under 18		18 - 64		65 & Over		Total		Statistical Percent of Total	
Mayfield	0	0	1	1	0	0	1	1	0%	0%
Mayfield Heights	0	10	13	52	0	15	13	77	0%	1%
Mayfield Village	0	0	1	0	0	0	1	0	0%	0%
Middleburg Heights	1	2	13	5	0	5	14	12	0%	0%
Moreland Hills	0	0	1	2	0	0	1	2	0%	0%
Newburgh Heights	0	3	6	6	0	0	6	9	0%	0%
North Olmsted	0	16	37	80	1	13	38	109	1%	2%
North Randall	0	1	1	2	0	1	1	4	0%	0%
North Royalton	1	17	42	26	0	8	43	51	2%	1%
Oakwood	0	1	2	11	0	1	2	13	0%	0%
Olmsted Falls	0	8	20	19	0	1	20	28	1%	0%
Olmsted Township	0	7	8	19	0	3	8	29	0%	0%
Orange	0	0	0	2	0	0	0	2	0%	0%
Parma	1	66	122	187	3	26	126	279	4%	4%
Parma Heights	0	17	19	42	0	10	19	69	1%	1%
Pepper Pike	1	3	1	2	0	0	2	5	0%	0%
Richmond Heights	0	8	6	20	0	3	6	31	0%	0%
Rocky River	0	8	13	70	0	12	13	90	0%	1%
Seven Hills	0	10	6	12	0	3	6	25	0%	0%
Shaker Heights	2	9	16	59	1	11	19	79	1%	1%
Solon	1	4	8	21	0	1	9	26	0%	0%
South Euclid	2	7	15	42	0	4	17	53	1%	1%
Strongsville	1	16	35	41	1	5	37	62	1%	1%
University Heights	0	8	1	25	0	6	1	39	0%	1%
Valley View	0	1	4	1	0	1	4	3	0%	0%
Walton Hills	0	0	0	2	0	0	0	2	0%	0%
Warrensville Heights	0	10	8	27	0	4	8	41	0%	0%
Westlake	0	16	25	40	1	8	26	64	1%	1%
Woodmere	0	0	0	2	0	0	0	2	0%	0%
Total	58	1,419	2,676	4,947	69	664	2,803	7,030		

Note: An additional 3,160 children were not included in this final count because the services were grant funded and not billed through MACSIS and/or SHARES.

All financial and program data included in this report reflects a 12-month time period: January 1, 2016 - December 31, 2016. Statistics regarding the number of people served only includes individuals who received services paid for with Non-Medicaid dollars.

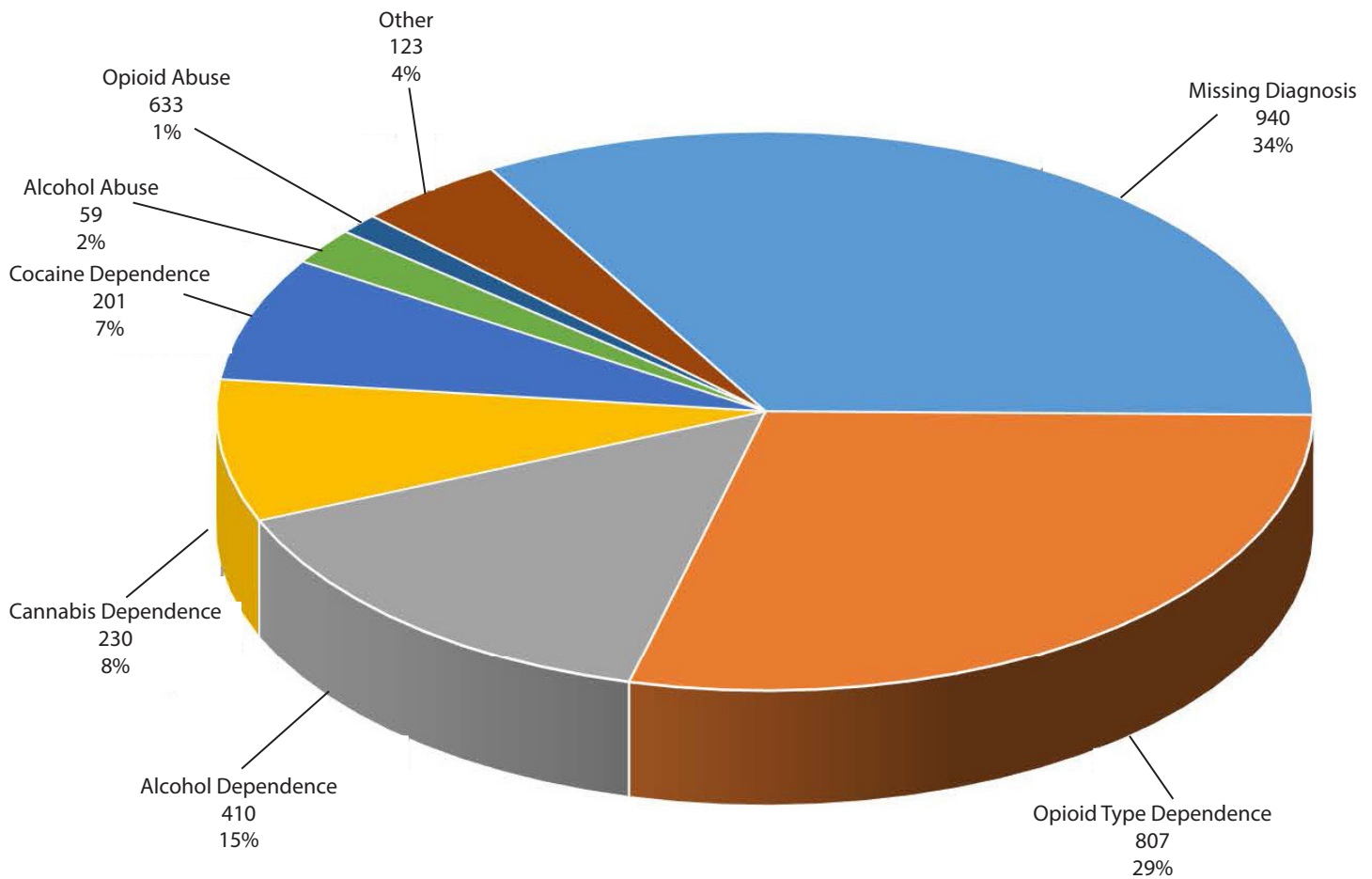
The number of clients served in Calendar Year 2016 is lower than in previous years due to a variety of factors:

1. Due to the switching of service claiming from MACSIS to SHARES for Pilot Providers, some clients were not enrolled and/or claims not submitted so those clients were not counted.
2. Medicaid Expansion continued to allow more people to receive treatment services previously paid for by the ADAMHS Board.
3. Several of the providers had to implement new billing systems to comply with federal claims requirements, therefore this data may not include all clients served.
4. The ADAMHS Board is providing more costly long-term recovery support services, such as housing/residential care and recovery centers/peer support, which is not covered by Medicaid.
5. The numbers of clients served is generated from claims paid through the Multi-Agency Community Services Information System (MACSIS) billing system, and do not include individuals served through services paid for by grants to providers, such as crisis services, peer support, mental health in the schools, sober beds, adult care facilities and prevention programs. We know we are serving thousands of people through the grant funded programs – and are working on a way to capture an accurate number.

Individuals Receiving Addiction Services

Race/Ethnicity	Client Count	Percent of Total	Gender	Client Count	Percent of
Asian/Pacific Islander	3	.5%	Total		
Black/African American	806	34%	Female	987	30%
Hispanic/Latino	197	6%	Male	1,815	70%
Multi-Racial	81	3%	Unknown	1	
Native American	5	.5%	Grand Total	2,803	
Unknown	96	2%			
White	1,615	54%			
Grand Total	2,803				

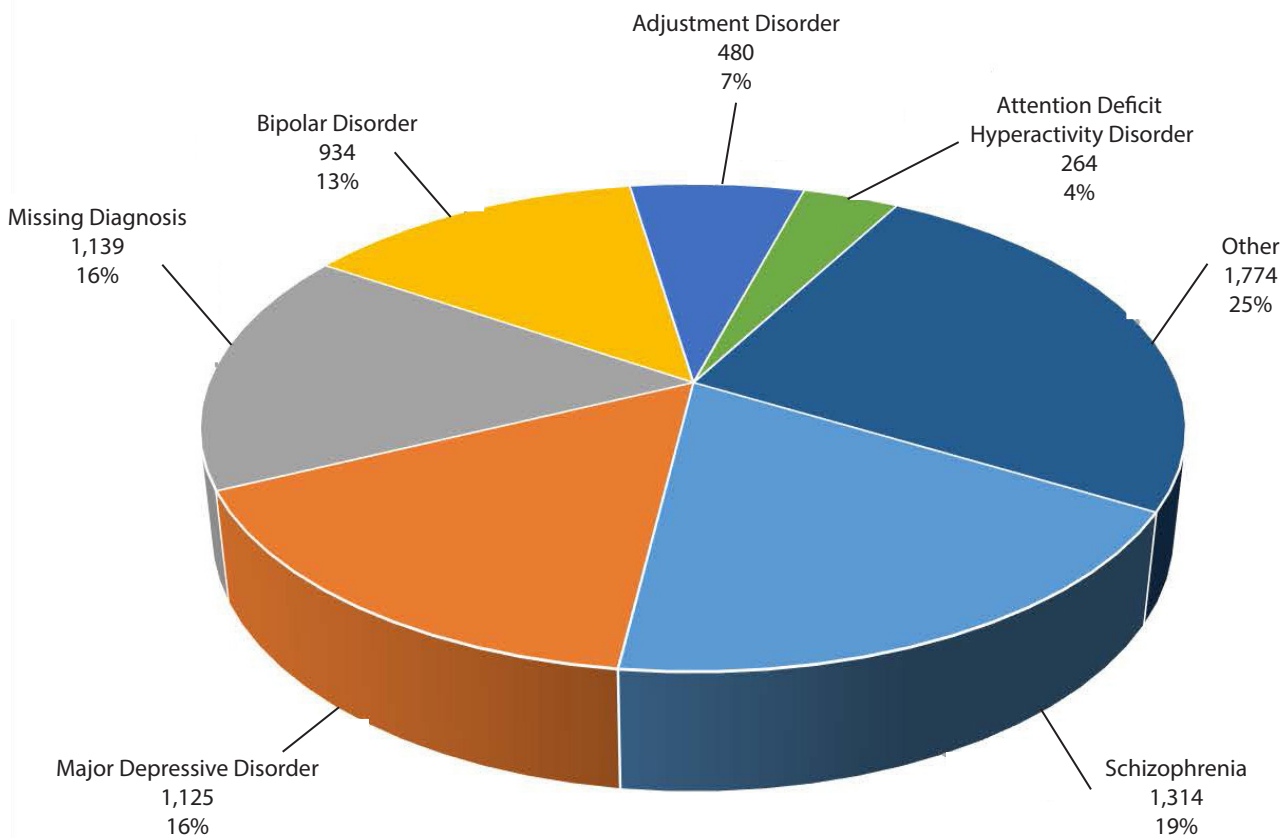
Calendar Year 2016 Primary Addiction Diagnoses of People Served



Individuals Receiving Mental Health Services

Race/Ethnicity	Client Count	Percent of Total	Gender	Client Count	Percent of Total
Asian/Pacific Islander	38	1%	Female	3,211	46%
Black/African American	3,110	47%	Male	3,819	54%
Hispanic/Latino	299	4%	Grand Total	7,030	
Multi-Racial	479	7%			
Native American	18	.5%			
Unknown	425	3%			
White	2,661	37.5%			
Grand Total	7,030				

Calendar Year 2016 Primary Mental Health Diagnosis of People Served



Board of Directors

Eugenia Cash, LSW, MSSA, CDCA

Chair

J. Robert Fowler, Ph.D.

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William M. Denihan

Chief Executive Officer

Executive Staff

William M. Denihan

Chief Executive Officer

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June Hudson

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Yancey Quinn

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Laura Simmons

Michaele Smith

Maggie Spellman

Diane Taylor

Maggie Tolbert

Christopher Tomaro

Linda Torbert

Jessica Torres

Lakecia Wild

Thomas Williams

Leshia Yarbrough-Franklin

(Accomplishments Continued from page 4)

Peer Support:

The ADAMHS Board believes in the benefits of peer support and continued funding to enhance peer support services at various provider agencies and consumer operated service agencies: Connections, Compeer Program, Future Directions, Life Exchange Center, Links Cleveland, Living Miracles, NAMI Greater Cleveland and the Warmline.

Employment:

- ADAMHS Board contracted with the following employment services providers in 2016: Catholic Charities, Cuyahoga Employment Partnership, Magnolia Clubhouse, Jewish Family Services Association and Recovery Resources. Over 1,700 clients were enrolled in employment services programs; 350 clients were employed; 300 clients were work ready; wages ranged from \$8.10 per hour to \$26.92 per hour; and length of jobs ranged from one month to over 90 days. Examples of types of jobs include: peer support specialist, construction worker, tire technician, radio announcer, child care worker, instructor, home health aide, hair stylist, cashier, social service worker, janitor, sales associate, fry cook and server.

Recovery Oriented System of Care:

- Ohio's community mental health and addiction treatment and support services system is in the third year of a 5-year transition from a system that focused on getting a person treatment to a Recovery Oriented System of Care (ROSC) that focuses on recovery management to help individuals not only get well, but stay well. An internal ADAMHS Board of Cuyahoga County team developed an ROSC Implementation Plan in 2016 that prioritizes immediate, short-term and longer-term goals to guide its efforts through the next phase of the transition.

Issue 23

- Thanks to the overwhelming support of the community mental health and addiction treatment and recovery services system, Cuyahoga County voters passed Issue 23: Cuyahoga County's Health and Human Services levy with nearly 70% of votes in support of the eight year renewal. Issue 23 generates \$133 million a year to help support services that our most vulnerable residents—children, seniors, and those faced with a range of crisis situations—need and depend on.

- Phone banks were organized by ADAMHS Board staff and were held Monday through Thursday at the ADAMHS Board offices from February 16 through March 10, 2016. A total of

104 volunteers and ADAMHS Board staff made a total of 21,225 phone calls through the Central Phone Bank and three Off-site Phone Banks at New Directions, NorthStar and Achievement Centers.

- Volunteers for the Central Phone Bank were provided by Cuyahoga County and community agencies, as well as individual volunteers/citizens. Thanks to the following organizations organized groups of volunteers: ADAMHS Board Action Committee Advocating Change

Client Council, Beech Brook, Catholic Charities, Cleveland Treatment Center, Cuyahoga County Board of Developmental Disabilities, Cuyahoga County Council, Cuyahoga County Executive's Office, Cuyahoga County Department of Children and Family Services, Cuyahoga County Department of Senior and Adult Services, Cuyahoga County Family and Children First Council, Life Exchange Center, Living Miracles, MetroHealth, OhioGuidestone, Passion for Change, Recovery Resources and Stella Maris.

RNC Event

- On July 19, 2016, during the Republican National Convention, NAMI Ohio, in collaboration with Margaret Clark Morgan Foundation, The Woodruff Foundation, NAMI National, NAMI of Greater Cleveland, the ADAMHS Board, Murtis Taylor Human Services System, The Magnolia Clubhouse and others, hosted an event to highlight the need for mental health reform; *Bringing Mental Illness Out of the Shadows*. Former Speaker of the United States House of Representatives, Newt Gingrich, served as keynote speaker and was joined by other national and state policy leaders, as well as mental health leaders, to talk about the need to develop meaningful mental health reforms that provide for individuals in need, ensure our veterans are cared for, and combat the suicide crisis in our country. In order to ensure that this effort was completely non-partisan, key stakeholder groups also engaged in a parallel effort to include similar language in the platform of the Democratic National Committee's Convention in Philadelphia.

Training Institute:

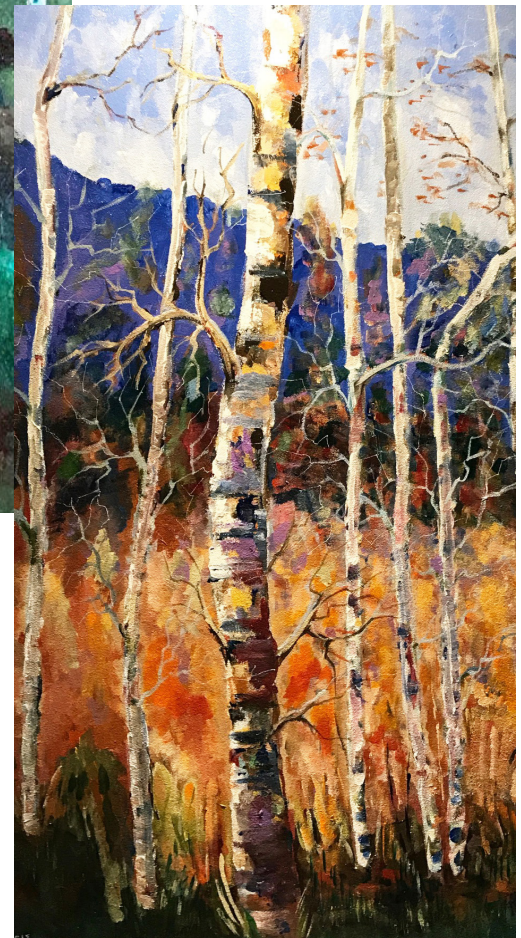
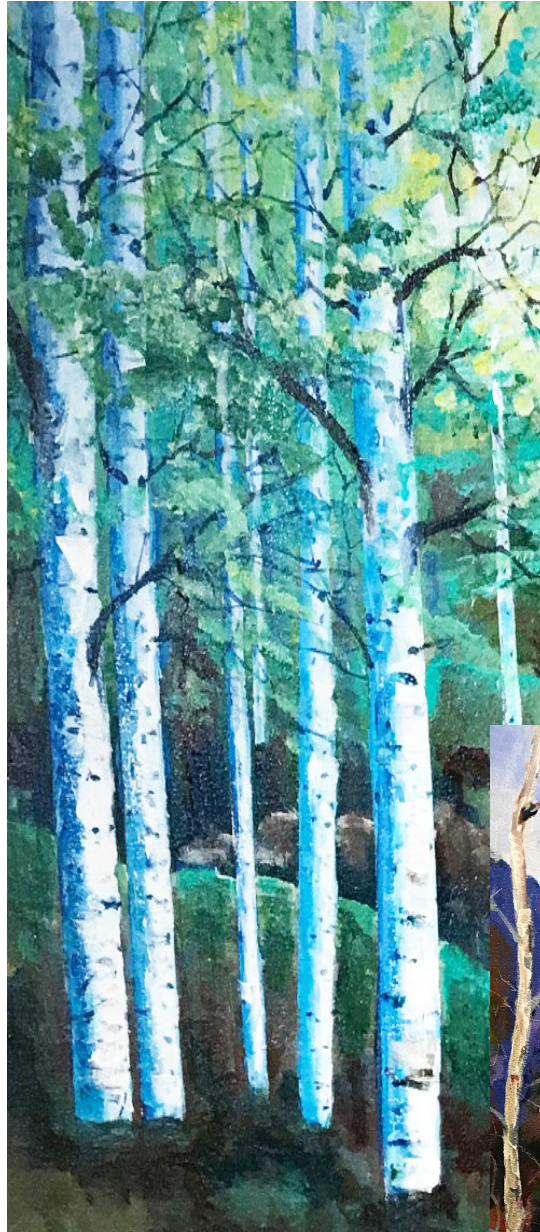
- The Board's Training Institute offered 60 workshops and coordinated 14 trainings for other entities that attracted 2,479 participants. We also provided 10,648.00 hours of continuing education credits.

SHARES:

- We continue to collaborate with the ADAMHS Boards of Franklin and Hamilton Counties on the implementation of the software system known as Shared Healthcare and Recovery Enterprise System (SHARES). SHARES supports management of client enrollment, benefits management, provider contracting, payment processes, and utilization and outcomes management. We started a pilot implementation process with four agencies that has now been expanded to a total of seven agencies participating: FrontLine Service, Community Assessment and Treatment Services (CATS), Murtis Taylor Human Services System, The Centers, JFSA, Connections and Lutheran Metropolitan Ministries. Training will continue and all other agencies will be participating by June 30, 2017.

Labor Agreement:

- ADAMHS Board bargaining unit members and management began negotiations for the 2017-2019 Labor Agreement in 2016. The agreement between the ADAMHS Board of Cuyahoga County and the Ohio Association of Public School Employees and its Affiliate Local #328 AFSCME, AFL-CIO, which represents the Board's employees, was signed on April 19, 2017. The ADAMHS Board of Directors ratified this agreement during its March 2017 General Membership Meeting. It was noted that it was extraordinary to have the contract accepted unanimously except for one bargaining unit member. Thanks to both the Union and Management Bargaining Teams for their hard work on reaching this agreement.





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Improving lives through wellness, recovery and independence

About the Artwork: William M. Denihan

The artwork featured in this annual report was created by William M. Denihan, CEO of the ADAMHS Board of Cuyahoga County. Art is more than a hobby for Mr. Denihan - it is his passion. Mr. Denihan brought his love for art to the ADAMHS Board, started the Board's Client Art Program and continues to promote its healing power to individuals in the recovery process from addiction and/or mental illness.

Thank you to our current ADAMHS Board Provider Network

- Achievement Centers for Children
- Applewood Centers, Inc.
- Asian Services in Action, Inc.
- Assured Payee Services
- Beech Brook
- Bellefaire Jewish Children's Bureau
- Catholic Charities Corporation
- The Centers for Families and Children
- Circle Health Services (formerly the Free Clinic)
- City of Cleveland- Department of Public Health
- Cleveland Christian Home, Inc.
- Cleveland Rape Crisis Center
- Cleveland Treatment Center
- Cleveland UMADAOP
- Community Action Against Addiction
- Community Assessment and Treatment Services, Inc.
- Compeer Program at the Far West Center
- Connections: Health • Wellness • Advocacy
- Cuyahoga County Court of Common Pleas Corrections Planning Board
- Cuyahoga Employment Partnership
- Cuyahoga Land Bank/Woodrow Project
- Court Psychiatric Clinic
- Domestic Violence & Child Advocacy
- East Cleveland Neighborhood Center
- Eldercare Services Institute, LLC
- Emerald Development and Economic Network, Inc.
- Epilepsy Association
- Far West Center
- FrontLine Service
- Front Steps Housing and Services
- Future Directions
- Golden Ciphers, Inc.
- Hispanic UMADAOP
- Hitchcock Center for Women
- Hopewell
- I'm in Transition Ministries
- Inner Healing Ministries
- Jewish Family Service Association of Cleveland
- The Life Exchange Center
- Life Recovery Ministries
- Links Cleveland
- The Living Miracles Peer Empowerment Center
- Lutheran Metropolitan Ministry
- Magnolia Clubhouse
- May Dugan Center
- MetroHealth System: Project DAWN
- Moore Counseling
- Murtis Taylor Human Services System
- NAMI Greater Cleveland
- New Directions, Inc.
- Northcoast Behavioral Healthcare
- Northern Ohio Recovery Association
- Northeast Ohio Recovery Residence Network
- OhioGuidestone
- ORCA House
- Positive Education Program
- Recovery Resources, Inc.
- Rosary Hall at St. Vincent Medical Center
- St. Vincent Charity Medical Center Psychiatric Emergency Room
- The Salvation Army - Harbor Light
- Scarborough House For Women
- Shaker Heights Youth Center
- Stella Maris, Inc.
- Trinity Outreach Ministries
- United Way's First Call for Help
- University Hospital Physician Services: PAL Program
- University Settlement House
- Visiting Nurse Association
- Women's Recovery Center
- YMCA Y-Haven of Greater Cleveland