

Rev. Charlotte Still Noble Board Chair William M. Denihan Chief Executive Officer



consider it a great privilege to serve as Chair of the Board of Directors of the Alcohol, Drug Addiction, and Mental Health Services Board of Cuyahoga County. June 30 of this year will mark our second year as a new consolidated board.

We are now well settled into our new office space. We have continuing, outstanding leadership in our Chief Executive Officer, Bill Denihan. We have a table of organization and committed, gifted staff in place. And we have a full complement of talented, diverse and committed board members.

This year we focused on establishing a vision for the new ADAMHS Board while nurturing stability within the Board and the communities of which we are a part.

Together with stakeholders throughout the community, the Board developed a detailed strategic plan that is guiding us forward. The Board of Directors has and will continue to monitor progress made on various elements of the plan.

We invested time and resources to further integrate the staffs of our two predecessor bodies. The staff participated in an Appreciative Inquiry process that assisted in nurturing a new culture that pulls together the best of the past, as well as the hopes for our future.

Frankly, though, a large portion of our time has been focused on trying to stabilize funding. We have received, and continue to receive, substantial funding cuts from both the State of Ohio and from Cuyahoga County.

These devastating reductions in funding put at risk hundreds of lives in our community and threaten to fracture an already underfunded system. We know, and innumerable studies show, that treatment works, and people recover. We know that success in recovery is aided tremendously by the availability of supportive housing, peer support, job training, and follow-up case management. We know that treatment is more cost-effective than prison for non-violent offenders – yet these programs and many others are at risk.

Together with clients, consumers, and their families; together with staff and boards from providers;

together with individuals throughout our county, we have lobbied. We have gone to Columbus. We have met with legislators. We have made proposals. We have met with the new County Council. We have put faces on these issues. While we are realistic about and sympathetic to the need to balance governmental budgets, the budgets should not be balanced on the backs of society's most vulnerable. Yet this is what is happening.

We are in the human life business. Each dollar taken away puts at risk the life of someone you and I love – a family member, a colleague, someone in our church. This is unacceptable to us.

My family and I have been long-time members of St. Paul's United Church of Christ on the corner of West 45<sup>th</sup> and Franklin Avenue. One of our young families with three children regularly attended St. Paul's and lived in the

neighborhood. This year, the father died of a heroin overdose. His children will grow up without their father, and his wife will move through life's decades without her husband, our community will miss his presence.

The year ahead will provide many challenges. There has never been a more critical time for all of us to pull together as a community of recovery, and to do everything within our power to assure treatment is offered to those with addictions and /or a mental illness.

The year ahead will also be a time when we have to prepare ourselves for the implementation of the Affordable Health Care bill. We will be working with our providers and others to understand the implications of this legislation for those we serve,

and to utilize the opportunities that this legislation may afford us.

Treatment works, people recover. I know. I have been there.

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And now, it is my privilege to be here.

Sincerely,



Rev. Charlotte Still Noble Board Chair



In addition to meeting our mission to promote and enhance the quality of life for residents of our community through a commitment to excellence in mental health, alcohol, drug, and other addiction services, we must also adapt to changes that threaten or enhance the wellbeing of the consumers and clients we serve. I am proud to state that the Alcohol, Drug Addiction and Mental Health Services (ADAMHS) Board of Cuyahoga County has adapted to the winds of change with positive results.

Some examples of course-shifting reactions include responding to extreme funding cuts that require not doing business as usual, doing more with less, and increased efficiency. We also responded to the tragedies of Imperial Avenue, continued to fight for the state mental health hospital to be built in Cleveland as originally planned, and participated in a state-wide Employment/Vocational Rehabilitation Project.

Here are highlights of our responses to some changes we have encountered and adapted to:

# 1. Imperial Avenue Response Lead to Seasons of Hope:

We called together provider agencies to discuss and provide a reaction to the Imperial Avenue tragedies of October 2009. The answer was unanimous and as a result, the ADAMHS Board plans to open Seasons of Hope -- a place where alcohol or other drug-addicted women who are in distress can go to rest, have a cup of coffee, take a shower, and seek help with no questions asked.

The Board hosted a fundraising and awareness building event that was attended by 300 people on April 8, 2011 that featured keynote speaker Tonier Cain. Ms. Cain shared her journey through abuse, addiction, homelessness and her now inspirational life of sobriety. In addition to increasing awareness of behavioral health issues to the community, stakeholders and elected officials, the event raised over \$8,000 for start-up costs of the safe house.

# 2. Non-Medicaid Initiative and SCALE (Screening, Centralized, Assessment and Level of Care Assignments):

To increase access for new consumers, streamline the intake process, and utilize Non-Medicaid dollars more efficiently, the ADAMHS Board, in collaboration with the Council of Agency Directors, developed a Non-Medicaid Initiative. The initiative consisted of three interrelated projects: Central Intake Pilot Project (CIPP), Agency Non-Medicaid Review and the development of Service Benefit Packages/Levels of Care. SCALE which launched this year as Cuyahoga County's single point of entry to the community mental health system. The goal of the initiative and SCALE is to improve client care through a consistent assessment process and assignment to care, while reducing costs by eliminating multiple assessments on the same consumer.

### 3. Vocational Rehabilitation Project:

Under direction from Governor Kasich, the Ohio Rehabilitation Services Commission (ORSC), the Ohio Department of Alcohol and Drug Addiction Services (ODADAS), the Ohio Department of Mental Health (ODMH), and the Ohio Association of County Behavioral Health Authorities (OACBHA) partnered to develop a statewide return to work program for individuals with disabilities who are in need of treatment to attain employment. We will receive \$3,948,778 in grant funding for the time period of March 4,2011 through September 30,2012. Individuals addicted to opiates, people with addiction or mental illness diverted from a correctional facility or reentering society, transitional youth with an addiction or mental illness, veterans with mental illness or addiction, and individuals with a severe and persistent mental illness.

### 4. Efficient Services with Limited Resources:

We developed and implemented a new Detoxification Policy that ensures that more individuals will have access to services. Any individual requesting more than one detoxification within

> a rolling 12-month period must receive approval from our Chief Clinical Officer unless the individual is withdrawing from alcohol or is pregnant. This policy has also effectively eliminated the waiting lists for detoxification services.

A new single Assessment Tool was developed to identify both mental illness and addiction issues. The tool was implemented in February 2010 and is being used throughout the system.



Whenever a new Governor and department directors take office there will be changes in priorities. However, the decision not to build the new state mental health hospital in Cleveland as originally planned by previous administrations was a major blow to the residents of Cleveland and Cuyahoga County. We worked for years to ensure that the new hospital would be built in Cleveland. There was an agreement between the City of

Cleveland and the Ohio Department of Mental Health to build the new hospital, nearly \$90 million was set aside in the capital budget for construction and the City of Cleveland spent over \$4 million to prepare the site. With the best interest of consumers in mind we initiated an advocacy campaign that included letter writing, postcards, requests for resolutions from providers and partners, and news coverage that respectfully requested ODMH and the Governor to reconsider the decision.

How we have responded in the past and are responding in the present will echo into the future -- which is in our hands. As we shape the future, I am inspired to be a part of a culture of Board Members, public officials, clients, consumers, family members, providers and staff who value our mission of public service and desire to make a difference.



William M. Denihan Chief Executive Officer

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# **FY2010 Accomplishments & Challenges**

#### **Community Needs Assessment:**

- Initiated comprehensive five-year Behavioral Health Needs Assessment in collaboration with the Center for Community Solutions, together with providers, consumers, family members and community stakeholders. Key findings are as follows:
- Mental Health: An estimated 27,512 individuals with moderate to severe mental disorders in Cuyahoga County are unserved. The ADAMHS Board would need an additional \$64.8 million per year to provide services.
- Alcohol and Other Drug Addictions: An estimated 19,775 individuals age 12 and over with substance abuse or dependency disorders in Cuyahoga County are unserved. To fully meet this need, the ADAMHS Board would need an additional \$54.9 million annually.
- Funding: To meet the expanded demand of the 47,287 individuals, the ADAMHS Board would need an additional \$120 million.

### **Appreciative Inquiry:**

- Staff of the ADAMHS Board participated in a two-day Appreciative Inquiry (AI) Summit entitled Embracing and Energizing Talent and Financial Resources for Vibrant Futures that Value and Achieve Unity, Respect, Quality and a Shared Vision of Systemic Excellence, on October 21 and 22, 2010. AI is a strength-based, capacity building approach to transforming organizations toward a shared image of the most positive potential by discovering the very best in shared experience.
- The outcome of the summit was the development of work groups to focus on strengthening and expanding: Consumer Input in our system; Board/Provider Relations; Enhancing Board Employee Environment; Information Technology and Data Use, and Advocacy. We also agreed on a general initiative to simplify Board processes.

#### Strategic Plan:

• The Appreciative Inquiry process led to the development of a comprehensive three-year Strategic Plan in collaboration with Brown Consulting, providers, consumers, family members and key community stakeholders. The 2011 -2013 Strategic Plan was approved by the ADAMHS Board of Directors on January 26, 2011, and rolled-out to the community on February 4, 2011.

#### **Health & Human Services Issue 15:**

• Assisted with the overwhelming passage of the Cuyahoga County Health and Human Services Issue 15 on May 4, 2010 by 66.3%! That's 147,511 votes "for" and 74,853 votes "against." Board staff coordinated a total of 510 volunteers who made 27,385 phone calls through central phone banks held at the ADAMHS Board and individual agency phone banks, coordinated volunteers who spoke at 54 events throughout the campaign, helped assemble yard signs, performed literature drops and covered the polls.

#### **Grant Awards:**

- In August 2009, the Board was awarded \$103,000 in Federal American Recovery and Reinvestment Act funding through the Ohio Office of Criminal Justice Services to help offset costs for retaining positions for mental health re-entry programs.
- The Board received \$816,901 from the Ohio Rehabilitation Services Commission's Pathways II program. The project enhances vocational/employment services available to consumers in Cuyahoga County.

- In early 2010, the Board was awarded a total of \$165,000 from the Mt. Sinai Health Care, St. Luke's and Cleveland Foundations to pursue its Needs Assessment, Appreciative Inquiry planning, and Strategic Plan.
- The Board recently received a two year grant totaling \$290,295 from the U.S. Department of Justice through its Second Chance Act Targeting Offenders with Cooccurring Substance Abuse and Mental Health Disorders grant program. The goals are to expand access to integrated, evidence based treatment for criminal justice clients with co-occurring disorders.

### **Vocational Rehabilitation Project:**

• The Board received \$815,703 to implement the Ohio Rehabilitation Service Commission Vocational Rehabilitation Project — 3 (VRP3). The VRP3 project is to provide vocational/employment services for adult consumers in Cuyahoga County. The Board allocated the funds to two experienced employment and vocational providers. Additionally, the Board expanded vocational/employment services for consumers by awarding a contract to an agency that utilizes a Supported Employment Model for service delivery.

# **Non-Medicaid Request for Information:**

• In preparation for FY2011, funding stressors required that the Board put every dollar to the best possible use to serve consumers and clients. On March 19, 2010, the Board issued its first-ever Non-Medicaid Funding Request for Information (RFI) to evaluate agency services and promote performance based funding.

#### **Non-Medicaid Initiative & SCALE:**

- To increase access for new consumers into the public mental health system, streamline the intake process by using a standardized assessment, and utilize Non-Medicaid dollars more efficiently, the ADAMHS Board, in collaboration with the Council of Agency Directors, developed a Non-Medicaid Initiative. The Initiative consisted of three interrelated projects: Central Intake Pilot Project (CIPP) Phase I, Agency Non-Medicaid Review and Service Benefit Packages/Levels of Care.
- CIPP was a centralized assessment program that focused on new adult consumers or consumers that had been inactive with an agency for more than six months. The goal was to improve client care through a consistent assessment process and assignment to care, while reducing costs by eliminating multiple assessments on the same consumer.
- The Non-Medicaid Initiative led to the January 2011 launching of SCALE (Screening, Centralized, Assessment and Level of Care Assignments), Cuyahoga County's single point of entry to the community mental health system for individuals without insurance or not previously linked to treatment in the community system. The Board contracted with Connections: Health Wellness Advocacy to implement the program.

#### **Re-entry Collaboration:**

• William M. Denihan, the ADAMHS Board's Chief Executive Officer, was appointed as the Co-Chair of the Cuyahoga County Re-entry Leadership Coalition. This committee is a collaborative effort of multiple systems to serve as a task force that delegates responsibility, shares information, and passes motions in support of ex-offender initiatives.

#### **New Detoxification Policy:**

• Board staff met with Stella Maris, St. Vincent Charity Hospital Rosary Hall and Salvation Army Harbor Light to discuss the issue of recidivism and repeated episodes of detoxification services not followed by treatment. These discussions resulted in a detoxification policy that identifies a process to ensure that more individuals have accessibility to detoxification services, including any individual that is requesting more than one detoxification episode within a rolling twelve month period must receive approval from the ADAMHS Board Chief Clinical Officer unless the individual is withdrawing from alcohol or is pregnant. This process has also effectively eliminated the waiting lists for Detoxification services.

#### **New Assessment Tool:**

• The Board worked with contract agencies to develop one assessment tool for both mental illness and addiction. The assessment tool was implemented in February 2010 and is used throughout the system.

### **Police Training:**

• In FY2010, the Board co-facilitated three Crisis Intervention Team (CIT) training classes in collaboration with the Cleveland Police Department. Since the training program started, a total of 399 officers and dispatchers have been trained from Cleveland, Parma, Highland Heights, Bedford Heights, North Olmsted, Orange Village, Cuyahoga County Adult Parole Authority, Cuyahoga County's Sheriff's Office, Cleveland State University, St. Vincent Charity Hospital and the Cuyahoga County Metropolitan Housing Authority.

#### **Prevention Workbook:**

 Designed and distributed the Prevention Workbook to improve efficiency of data reporting and sharing between prevention contract agencies and the Board.

#### **Residential Programs:**

- Coordinated Adult Residential Referrals (CARR) and processed 120 referrals for Board funded adult mental health residential care facilities (RCFs) under the coordinated process which is instrumental in managing the use of state psychiatric inpatient beds:
  - 42 consumers transitioned from state psychiatric hospitals into RCFs.
  - 5 consumers transitioned from correctional institutions to RCFs.
  - 73 consumers transitioned from skilled nursing facilities and other community settings into RCFs
- Residential Assistance Program (RAP) processed 163 RAP applications for Adult Care Facilities (ACFs):
  - 56 consumers transitioned from state psychiatric hospitals into ACFs.
  - 6 consumers transitioned from correctional institutions to ACFs.
  - 101 consumers transitioned from skilled nursing facilities and other community settings into ACFs.
- Contracted with an additional 14 ACFs that increased the number of "contract homes" to nearly 70.
- ADAMHS Board Directors adopted Community Residence Standards for contract agencies funded to provide behavioral health residential treatment and housing programs.

#### **Life Exchange Center Groundbreaking:**

• We held a ground-breaking ceremony at 13407 Kinsman Avenue to launch the development of the new Exchange Center, a consumer-operated service, on May 17, 2010. The Exchange Center is a drop-in type facility designed by and for consumers of mental health services to provide educational programs and peer support to assist people with mental illness to live full and productive lives.

## Behavioral Health Juvenile Justice Project (BHJJ):

• The Cuyahoga County Behavioral Health Juvenile Justice (BH/JJ) project achieved targeted outcomes FY2010. The program included males into the project, which contributed to the positive outcome of serving 80 youth and of those youth, zero were committed to an Ohio Department of Youth Services (ODYS) facility.

# **Defending Childhood Initiative:**

• Cuyahoga County was selected as one of eight sites and received a \$157,873 planning grant to participate in Phase I of Attorney General Eric Holder's Defending

Children (Children Exposed to Violence) initiative. Funding for implementation will be based on a strategic plan submission.

- The purpose of the initiative is to prevent and reduce the impact of children's exposure to violence in their homes, schools, and communities to break the cycle of crime, violence, and abuse. Treatment will be provided to children who were exposed to violence.
- William M. Denihan, the Board Chief Executive Office serves as one of the six Vice Chairs on the Governing Board, the Director of External Affairs is the Chair of the Community Engagement and Awareness Committee and member of the Governing Board, and four additional staff members participated on other committees that assisted with the six-month strategic planning process that resulted in a comprehensive strategic plan.

#### **Training Institute:**

• From July 1, 2009 through March 31, 2011, the ADAMHS Board of Cuyahoga County Training Institute hosted 91 trainings on alcohol and other drug addiction and mental health topics, and provided over 9,513 continuing education credits.

#### **Behavioral Health Fellows Program:**

 Partnered with Case Western Reserve University Mandel School of Applied Social Services and local provider agencies to continue the Behavioral Health Fellows Program. The program addresses the availability and retention of highly qualified professional social workers to serve individuals with multiple diagnoses and dual disorders by assisting employees of participating provider agencies obtain a Masters Degree in social work on a part-time basis at a substantially reduced cost.

#### **Imperial Avenue Tragedies Follow-up:**

• In response to the Imperial Avenue tragedies of October 2009, the Alcohol, Drug Addiction and Mental Health Services (ADAMHS) Board of Cuyahoga County participated in several community meetings and forums to answer questions and provide assistance. As a result, the ADAMHS Board plans to open Seasons of Hope, a safe house for women with addiction — a place where alcohol or drug-addicted women who are in distress can go for help without feeling ashamed or alienated.

#### **Drug Free Workplace:**

• In keeping with our integrity of promoting alcohol and other drug addiction treatment services in the community, the Chief Executive Officer initiated a voluntary participation in a Drug Free Workplace policy that includes random drug and alcohol testing for non-bargaining staff.

# **Labor Agreement:**

• In October 2010, the Board successfully negotiated and signed the 2010-2013 Labor Agreement between the ADAMHS Board of Cuyahoga County and the Ohio Association of Public School Employees and its Affiliate Local #328 AFSCME, AFL-CIO.

#### **FAST Award:**

• The Board received a 2010 SAMHSA Science & Service Award for implementation of Families And Schools Together (FAST) program, for its 94% participant satisfaction rate, fidelity to the program model, outreach efforts in the Cleveland Metropolitan School District, and for ensuring cross-cultural benefits through bilingual programming. FAST is a nationally recognized alcohol/drug prevention program that emphasizes parental empowerment, family development and collaboration across systems and schools.

# **FY2010 Photo Flashback**



The ADAMHS Board was active in the state budget process. At left, William M. Denihan and consumers and clients testify before the finance committee. Below, consumers pose with Rep. Kenny Yuko in front of the Statehouse.



At left: The annual ACAC (Action Committee Advocating Change) picnic offers clients and consumers a chance to socialize and organize though voter registration and coordinated advocacy efforts.

The ADAMHS Board biennial Roads to Recovery conference in September 2009, offered two days of workshops on mental health and addiction topics.



At right: The Life Exchange Center broke ground in May 2010, for its new building located across from Murtis Taylor Human Services System on Kinsman Avenue in Cleveland.

Below, former ADAMHS Board Chair Kathy Gambatese and William M. Denihan cut the ribbon and ushered in a new era with a new office location in the United Bank Building at Lorain and W. 25<sup>th</sup> Street.









At the February 24, 2010, open house of the new ADAMHS Board facility guests enjoyed tours and refreshments. The new space offers four meeting rooms. The largest is the Ohio Room, as seen at right, during an all-provider meeting that reviewed the application process for Non-Medicaid funding.



### Revenue:

State Funds	\$40,883,310
Medicaid (Title XIX)	\$69,609,435
County Health & Human Services Levy	\$36,432,295
Federal Funds (Title XX & PATH)*	\$7,073,243
Grants/Other	\$ 3,593,176
TOTAL ROARD REVENUE	\$157,591,459

Fiscal Year 2010 began on July 1, 2009 and ended on June 30, 2010.

# **Expenses:**

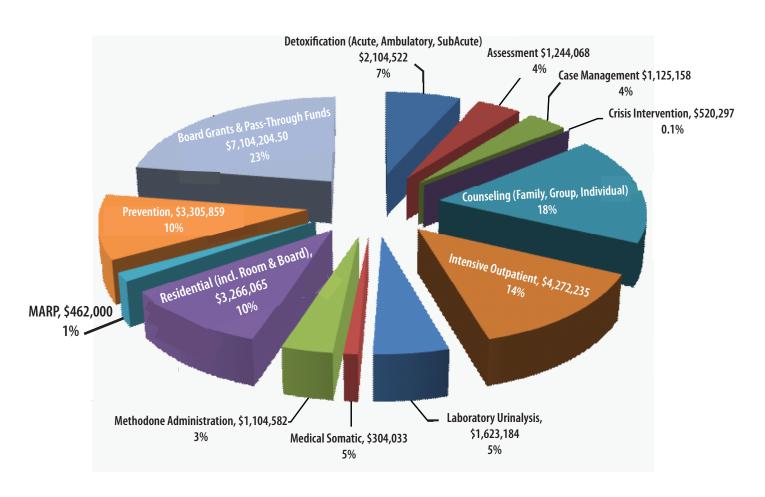
Board Adm	inistrative Budget**	\$6,999,243		
Disbursem	ents to Provider Agencies:	\$150,592,216		
0	Medicaid	\$69,609,434		
0	Medicaid Match	\$25,760,152		
0	Non-Medicaid Fee for Service	\$34,472,309		
0	Board Grants	\$20,750,321		
TOTAL BOAI	RD EXPENDITURES	\$157,591,459		

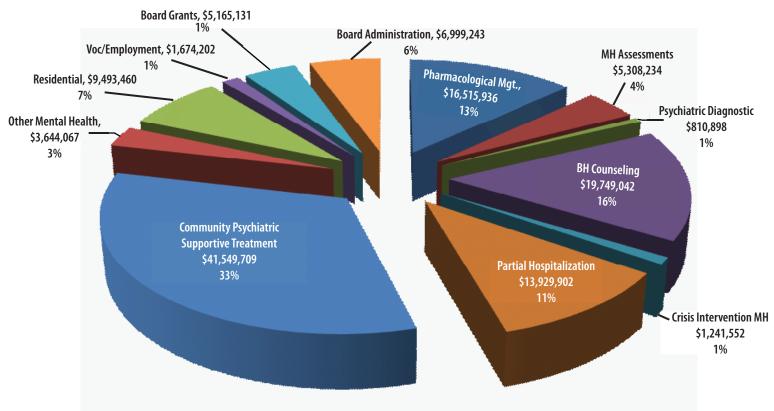
<sup>\*</sup> Fiscal Year 2010 began on July 1, 2009 and ended on June 30, 2010.

\*\*Administrative Budget was 4% of total ADAMHS budget.



<sup>\*</sup> Social Services Block Grant & Project for Assistance in Transition from Homelessness.





# **FY 2010 Demographics:**

# **Clients of Alcohol and Other Drug Services**

# **Consumers of Mental Health Services**

City	Und	er 18	18	- 64	65	& Over	To	otal	Perc of To	
Unknown	46	814	344	945	0	49	390	1811	0%	4%
Bay Village	3	24	19	58	0	2	22	84	0%	0%
Beachwood	1	31	10	116	0	28	11	175	0%	0%
Bedford	7	157	56	172	1	8	64	337	1%	1%
Bedford Heights	3	122	34	143	0	3	37	268	0%	1%
Berea	9	159	67	166	0	11	76	336	1%	1%
Bratenahl	0	3	1	3	0	0	1	6	0%	0%
Brecksville	0	18	10	26	0	1	10	45	0%	0%
Broadview Heights	4	29	24	64	0	1	28	94	0%	0%
Brook Park	10	171	62	147	0	4	72	322	1%	1%
Brooklyn	2	73	47	122	0	4	49	199	1%	0%
Brooklyn Heights	0	5	4	10	0	1	4	16	0%	0%
Chagrin Falls Village	0	0	0	0	0	0	0	0	0%	0%
Cleveland	383	9,230	5,443	14,030	42	670	5,868	23,930	64%	59%
Cleveland Heights	20	401	136	602	0	156	156	1,159	2%	3%
Cuyahoga Heights	0	2	2	2	0	0	2	4	0%	0%
East Cleveland	12	362	213	644	4	133	229	1,139	3%	3%
Euclid	26	490	245	844	0	74	271	1,408	3%	3%
Fairview Park	6	50	44	111	0	7	50	168	1%	0%
Garfield Heights	15	329	146	425	0	18	161	772	2%	2%
Gates Mills	0	4	2	6	0	0	2	10	0%	0%
Glenwillow	0	1	0	0	0	0	0	1	0%	0%
Highland Heights	0	4	11	20	0	1	11	25	0%	0%
Highland Hills	0	4	4	12	0	1	4	17	0%	0%
Independence	3	10	20	78	0	2	23	90	0%	0%
Lakewood	29	407	325	1,063	1	43	355	1,513	4%	4%
Linndale	0	0	0	0	0	0	0	0	0%	0%
Lyndhurst	3	22	18	69	1	11	21	102	0%	0%
Maple Heights	12	399	99	376	0	10	111	785	1%	2%

	AOD	МН		Combined Total Served*	Total Individuals Served**
Fiscal Year 2009 Total	9,707	38,742	Total FY2009	48,449	45,960
Fiscal Year 2010 Total	9,123	40,314	Total FY2010	49,437	46,954
Increase/Decrease	(-584)	1,572		988	994
Percent	(-6%)	4.1%		1.9%	2.1%

<sup>\*</sup>Combined Total Served includes 2,489 people in FY09 and 2,483 people in FY10 that were dually diagnosed and received both mental health and alcohol and other drug addiction treatment services.

<sup>\*\*</sup> Total Individuals Served represents the Combined Total Served less the number of people who received both mental health and alcohol and other drug addiction treatment services.



City	Une	der 18	18	- 64	65 8	& Over	Тс	otal	Perc of To	
Mayfield	0	1	3	4	0	1	3	6	0%	0%
Mayfield Heights	8	63	45	130	0	116	53	309	1%	1%
Middleburg Heights	3	37	25	64	0	5	28	106	0	0%
Moreland Hills	0	0	5	2	0	0	5	2	0	0%
Newburgh Heights	2	35	10	33	0	1	12	69	0	0%
North Olmsted	7	97	62	209	0	7	69	313	1	1%
North Randall	1	5	3	19	0	54	4	78	0	0%
North Royalton	4	58	60	120	0	20	64	198	1	1%
Oakwood	0	56	9	44	0	5	9	105	0	0%
Olmsted Falls	0	33	23	65	0	2	23	100	0	0%
Olmsted Township	2	21	13	34	0	5	15	60	0	0%
Orange	0	5	3	12	0	1	0	18	0	0%
Parma	35	589	249	768	0	50	284	1,407	3	3%
Parma Heights	1	129	59	180	0	16	60	325	1	1%
Pepper Pike	5	23	4	12	0	0	9	35	0	0%
Richmond Heights	4	58	21	86	0	7	25	151	0	0%
Rocky River	1	24	27	139	0	10	28	173	0	0%
Seven Hills	0	19	18	46	0	2	18	67	0	0%
Shaker Heights	8	190	66	222	0	18	74	430	1	1%
Solon	4	40	25	77	0	27	29	144	0	0%
South Euclid	12	139	40	188	0	17	52	342	1	1%
Strongsville	7	90	56	145	0	10	63	245	1	1%
University Heights	0	67	23	95	0	15	23	177	0	0%
Valley View	0	6	8	24	0	1	8	31	0	0%
Walton Hills	0	2	3	15	0	4	3	21	0	0%
Warrensville Heights	10	168	59	205	0	6	69	379	1	1%
Westlake	6	43	55	140	0	11	61	194	1	1%
Woodmere	0	6	1	7	0	0	1	13	0	0%
Total	714	15,328	8,361	23,337	48	1,649	9,123	40,314		

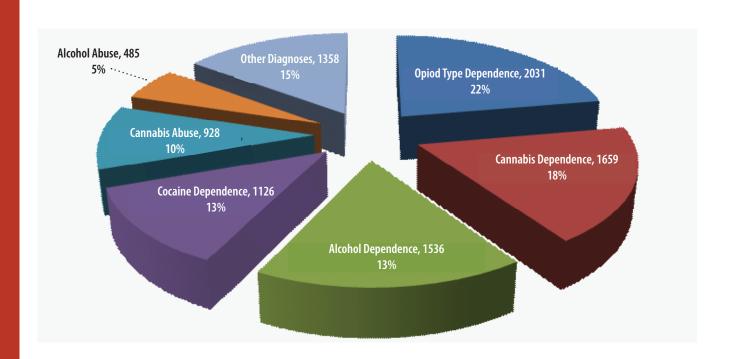


# FY 2010 Demographics, continued

# **Addiction Services**

Race/Ethnicity	Client Count	Percent of Total	Gender	Client Count	Percent of Total
Asian/Pacific Islander	10	0.5%	Female	3,722	41%
Black/African Americar	4,584	50%	Male	5,401	59%
Hispanic/Latino	499	5%	Grand Total	9,123	
Multi-Racial	271	3%			
Native American	14	0.5%			
Unknown	157	2%			
White	3,588	39%			
Grand Total	9,123				

# **FY 2010 Clients of Addiction Services by Primary Diagnosis**



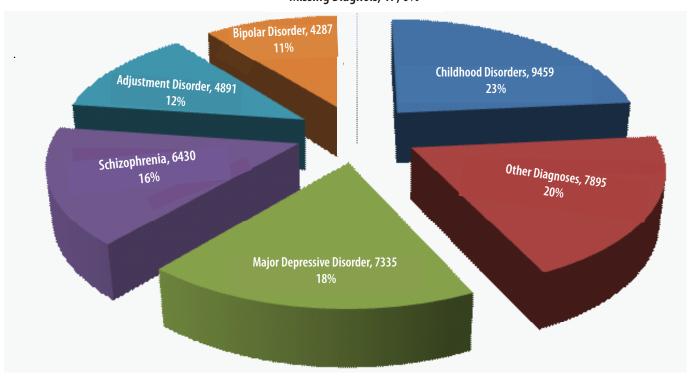
# **Mental Health Services**

Race/Ethnicity	Client Count	Percent of Total
Asian/Pacific Islander	115	0.5%
Black/African American	20,310	50%
Hispanic/Latino	2,486	6%
Multi-Racial	2,615	6%
Native American	70	0.5%
Unknown	1,429	4%
White	13,289	33%
Grand Total	40,314	

Gender	Client Count	Percent of Total
Female	20,850	52%
Male	19,464	48%
Grand Total	40,314	

# **FY 2010 Consumers of Mental Health Services by Primary Diagnosis**

# Missing Diagnois, 17, 0%





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Yancey Quinn Director of Information Systems

**Christine Paternoster** Administrative Officer

Lynette Walker **Executive Assistant** 

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# The ADAMHS Board is grateful to the following contract provider agencies whose programs and staff provide quality alcohol, other drug and mental health services to the residents of Cuyahoga County:

# **Contracted Alcohol/Other Drug Provider Agencies**

A New Beginning for Sober Living Asian Services Bellefaire Jewish Children's Bureau Berea Children's Home and Family Services Bridgeway, Inc. Catholic Charities Services of Cuyahoga County Center for Families and Children City of Cleveland Cleveland Treatment Center Cleveland UMADAOP Community Action Against Addiction Community Assessment and Treatment Services Connections: Health.Wellness.Advocacy Cornell Abaxas Group Covenant Court of Common Pleas Corrections Planning Board East Cleveland Neighborhood Center Family Recovery Center Free Clinic Fresh Start Golden Ciphers

Hispanic UMADAOP
Hitchcock Center for Women

Key Decisions/Positive Choices Lake Area Recovery Center lake Geaugua Center on Alcholism & Drug Abuse Lutheran Metropolitan Ministry (Community Reentry) Moore Counseling & Mediation, inc. Murtis Taylor Human Services System **New Directions New Visions Unlimited** Northern Ohio Recovery Association **ORCA House Recovery Resources** St. Vincent Charity Hospital - Rosary Hall Salvation Army - Harbor Light Shaker Heights Youth Center Stella Maris United Way's First Call for Help **University Settlement** Women's Alliance for Recovery Services Women's Center Youth Opportunities Unlimited

### **Contracted Mental Health Provider Agencies**

Links East

Living Miracles

Achievement Centers for Children Applewood Centers, Inc. Beech Brook Bellefaire Jewish Children's Bureau **Bellflower Center** Berea Children's Home and Family Services Bridgeway, Inc. Catholic Charities Services of Cuyahoga County Center for Families and Children Cleveland Christian Home, Inc. Community Behavioral Health Center Connections: Health.Wellness.Advocacy **Consumer Protection Association** Cuyahoga County Court Psychiatric Clinic Eldercare of Benjamin Rose Emerald Development and Economic Network, Inc. (EDEN) **Epilepsy Association** Far West Center **Future Directions** Hopewell **Jewish Family Service Association** The Life Exchange Center (now part of Murtis Taylor) Links Cleveland

Lutheran Metropolitan Ministry Magnolia Clubhouse Mental Health Services for the Homeless, Inc. MetroHealth Medical Center Murtis Taylor Human Services System NAMI of Greater Cleveland Northcoast Behavioral Healthcare Ohio Mentor, Inc. Options for Families and Youth Positive Education Program Recovery Resources St. Vincent Charity Hospital Signature Health **SPECTRUM of Supportive Services** University Psychiatrists (PAL) of Cleveland Visiting Nurse Association (VNA) West Side Ecumenical Ministry Windsor-Laurelwood Center for Behavioral Medicine



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Improving lives through wellness, recovery and independence



About the Art and Artist: Butterfly was created by Damaris Abreu. Damaris was first diagnosed with manic depressive disorder, now bipolar disorder, at the age of 21. She remained untreated for 11 years. Today, Damaris is a married mother of three. Among her ambitions are to return to teaching part-time, do some freelance writing, and to publish books featuring illustration and photography. She continues to advocate for people with mental illness through speaking engagements to help fight stigma and she shares God's hope through her poetry and artwork.