

**Mental Health Response Advisory Committee
5th Year Crisis Intervention Work Plan**

DEVELOPMENT OF ANNUAL CRISIS INTERVENTION WORK PLAN: 5th Year

Overarching Goal of Work Plan: Address gaps in resources, knowledge and infrastructure regarding crisis intervention.

1. The Mental Health Response Advisory Committee will meet regularly and provide guidance to assist CDP in improving, expanding, and sustaining its Crisis Intervention Program.				
Goal	Action Step(s)	Responsible Party	Deliverable/Outcome	Timeline/Deadline
MHRAC Annual Crisis Intervention Work Plan	<ul style="list-style-type: none"> • MHRAC and CDP will work collaboratively to develop a 5th Year Annual Crisis Intervention Work Plan. • MHRAC will review, discuss and approve 5th Year Annual Crisis Intervention Work Plan for submission to the Parties and the Monitoring Team. • MHRAC will submit 5th Year Work Plan to the Parties and the Monitoring Team. 	ADAMHS, CDP & MHRAC	5 th Year Work Plan <ul style="list-style-type: none"> • E-mail out to MHRAC in February for review • Discuss at March meeting • Revise if needed • Approve at meeting or via e-mail for forwarding to the Court by April 1 	April 1, 2020

**Mental Health Response Advisory Committee
5th Year Crisis Intervention Work Plan**

Quality Improvement Committee

Overarching Goal of Work Plan: Address gaps in resources, knowledge and infrastructure regarding crisis intervention.

1. MHRAC will review and address service utilization, policies, access to services, etc., in order to improve continuity of care for individuals encountered by police.

Goal	Action Step(s)	Responsible Party	Deliverable/Outcome	Timeline/Deadline
<p>To make recommendations to CDP and ADAMHS Board to improve communication and coordination of services between all parties.</p>	<ul style="list-style-type: none"> • Review the CIT policies for updates changes • Survey officers via Survey Monkey about the effectiveness of the policies & recommended changes • Develop a strategy on how to determine gaps in the systems in order to make recommendations to the stakeholders including care plans • Develop a mechanism to review and analyze data from the electronic CIT stat program. Provide recommendations to stakeholders • Develop a dialogue with existing committees within the behavioral health system which intersect with the police, including the monthly Emergency Providers Committee. 	<p>ADAMHS/QI Subcommittee & MHRAC</p>	<p>Evaluation of the effectiveness of the CIT Policies</p> <p>CDP officer input on effectiveness of CIT Policies.</p> <p>Identified gaps in the system and recommendations to fill the gaps.</p> <p>Analysis of the data from the CIT Stat Sheets and sample cases.</p> <p>New Members from existing committees within the behavioral health system and/or ADAMHS Board on the QI Committee and/or ways to share information</p>	<p>3rd Quarter 2020</p> <p>July 13, 2020</p> <p>4th Quarter 2020</p> <p>2nd Quarter & On-going</p> <p>3rd Quarter & On-going</p>

			between the QI and the system committees.	
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**Mental Health Response Advisory Committee
5th Year Crisis Intervention Work Plan**

CLEVELAND DIVISION OF POLICE SPECIALIZED CRISIS INTERVENTION PLAN & CIT OFFICER SELECTION PROCESS

Overarching Goal of Work Plan: Address gaps in resources, knowledge and infrastructure regarding crisis intervention.

- 1. CDP CIT Coordinator will continue to implement specialized crisis intervention plan (“Specialized Crisis Intervention Plan”) as described in 152 of the agreement and approved by the Monitors in 2017.**
- 2. CDP CIT Coordinator will implement the Selection Process for the 40-Hour Specialized Training that was approved by the Monitors in 2017 to select specialized CIT Officers.**

Goal	Action Step(s)	Responsible Party	Deliverable/Outcome	Timeline/Deadline
<p>Continued Implementation of the CDP Specialized Crisis Intervention Plan</p> <p>This needs to be discussed with the MT/DOJ due to possible changes.</p>	<ul style="list-style-type: none"> • Continued assessment of the number of Officers necessary to ensure coverage of all calls for an individual in crisis across all shifts and all Districts. • Following the established procedures for identification of any gaps in coverage. • Following established mechanisms that CDP will use to fill gaps in coverage. • Continued analysis of barriers to full coverage and possible steps to overcome these barriers. 	<p>CDP</p>	<p>Continued monitoring of the CDP CIT Program</p>	<p>Ongoing</p>

Selection of CDP Officer to participate in the Special 40 hour Crisis Intervention	<ul style="list-style-type: none"> • CDP CIT Coordinator will issue Departmental Notice requesting interest for Specialized Crisis Team Officers. • CDP CIT Coordinator review of applicants and interview process. • Following the established and approved Selection Process to identify officers who are appropriate and suitability to be specialized CIT Officers. 	CDP	Notice Issued Identified list of acceptable candidates to participate in the 40-hour Specialized CIT Officer training	Quarterly
	<ul style="list-style-type: none"> • CDP CIT Coordinator will make available the names, experience, performance history and assessments of the CDP Officers recommended to serve as Specialized CIT Officers. • As a courtesy, the CDP CIT Coordinator will share the final list of Officers that will participate in the 40-hour Specialized CIT Officer training. 	CDP/DOJ & Monitors	Final List of Officers to participate in the 40-hour Specialized CIT Officer training	Before the start of each scheduled class

**Mental Health Response Advisory Committee
5th Year Crisis Intervention Work Plan
Training Committee**

Overarching Goal of Work Plan: Address gaps in resources, knowledge and infrastructure regarding crisis intervention.

1. CDP will continue to work with the MHRAC to develop and implement for in-service to all CDP officers in 2020.
2. CDP works with the MHRAC to implement the 40 Hour Specialized CIT Training to voluntary selected CDP officers.
3. CDP will work with MHRAC to implement in-service Dispatch training in 2020.

Goal	Action Step(s)	Responsible Party	Deliverable/Outcome	Timeline/Deadline
To Provide Annual CIT In-Service training to all CDP officers on selected topics.	Gather feedback from CDP officers and others regarding suggested topics related to behavioral health for annual in-service training. <ul style="list-style-type: none"> • Survey MHRAC & CDP officers for in-service topic for 2021 & approve • Develop training outline - including related issues/topics - for review and discussion with MHRAC. 	CDP, Training Sub-committee & MHRAC	CIT In- Service Training	July 13, 2020 August 14, 2020

	<ul style="list-style-type: none"> • Develop draft training presentation along with instructor’s manual for the in-service training. • Gather feedback from MHRAC regarding the training power points, materials and instructor’s manual. • Gain approval from MHRAC regarding materials to be submitted to the Monitors for in-service training. • Submit final draft of the materials to City of Cleveland, Monitors and DOJ representatives for approval. • Develop training outline and process for delivering the training. • Gather training feedback forms and analyze feedback for future training improvements 			<p>September 14, 2020</p> <p>September – November 9, 2020</p> <p>November 9, 2020</p> <p>December 1, 2020</p> <p>January 2021</p>
<p>Completion of Specialized 40-hour Crisis Intervention Training for selected CDP officers.</p>	<ul style="list-style-type: none"> • Develop a process i.e., timeline for scheduling the first Specialized CIT training. 	<p>CDP, Training Sub-committee & MHRAC</p>	<p>Specialized CIT 40-hour Training</p>	<p>On-going</p>
<p>Provide In-service Training to Dispatch workers</p>	<ul style="list-style-type: none"> • Develop a process and timeline for implementation of the training. 	<p>CDP, Training Sub-committee & MHRAC</p>	<p>Proposed Dispatch Worker In-service Training</p>	<p>TBD</p>

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**Mental Health Response Advisory Committee
5th Year Crisis Intervention Work Plan**

DIVERSION Committee

Overarching Goal of Work Plan: Address gaps in resources, knowledge and infrastructure regarding crisis intervention.

1. Community Mental Health and Addiction Treatment and Recovery Services System to develop diversion alternative(s) for the CDP to utilize for people living with mental illness and/or addictions other than the justice system or hospital.				
Goal	Action Step(s)	Responsible Party	Deliverable/Outcome	Timeline/Deadline
Identify diversion strategies throughout the state and country for high risk population.	<ul style="list-style-type: none"> Gather information from other community Crisis/Diversion sites across the country to determine operations and appropriate staffing/security levels. 	Diversion Sub-committee; ADAMHS Board	Identified Diversion Strategies	Ongoing
Make recommendations on ways to improve diversion strategies currently in use in the community.	<ul style="list-style-type: none"> Review the progress on the ADAMHS Board new SAMHSA 3-year Jail Diversion Grant at the Crisis Stabilization Unit. Review the progress on the City of Cleveland BJA Co Responder 3 year grant. 	Diversion Sub-committee; ADAMHS Board	Progress Reports	Ongoing
Gather information on the current diversion strategies for juveniles i.e., Project CALM, the Intervention Center, etc.	<ul style="list-style-type: none"> Member of Juvenile Justice System to be member of the MHRAC Diversion Committee. Review the progress on the ADAMHS Board new SAMHSA 3-year Jail Diversion Grant at the Crisis Stabilization Unit. 	Diversion Sub-committee; ADAMHS Board	Progress Reports	By 2 nd Quarter & On-Going

Offer recommendations on proposed County Diversion Initiatives.	<ul style="list-style-type: none"> • Receive updates on proposed County Diversion Initiatives. • Offer recommendations on proposed County Diversion Initiatives. 	ADAMHS Board	Progress Reports and Recommendations	Ongoing
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**Mental Health Response Advisory Committee
5th Year Crisis Intervention Work Plan
Community Engagement**

Overarching Goal of Work Plan: Address gaps in resources, knowledge and infrastructure regarding crisis intervention.

- 1. Increase public awareness and understanding about the CIT Program and Officers, as well as the MHRAC.**
- 2. Continue to foster relationships between the Cleveland Division of Police and the community.**

Goal	Action Step(s)	Responsible Party	Deliverable/Outcome	Timeline/Deadline
Community members are well-informed about the CIT Program.	<ul style="list-style-type: none"> • Identify and develop opportunities to present in conferences, meetings and workshops on the work of the MHRAC. • Develop CIT brochure to inform public about local CIT program • Identify opportunities to collaborate with Cleveland Community Police Commission (CCPC) to further engage the community 	Community Engagement Subcommittee, ADAMHS & CDP	Number of conference, meeting and workshop opportunities	Ongoing
Review and Make recommendations regarding the Cleveland Police Resource Cards and explore electronic means/apps.	<ul style="list-style-type: none"> • Schedule annual review of resource cards and plan for submitting updates to CDP. • Survey CDP officers in Fall 2020 regarding efficacy of electronic version of resource cards. 	Community Engagement Subcommittee, ADAMHS & CDP	Recommendations	Ongoing

Review and make recommendations regarding utilization of Social Media formats.	<ul style="list-style-type: none"> • Make recommendations regarding messaging, format and audience. • Work with other MHRAC Subcommittee Chairs to develop content regarding the work of each subcommittee. 	Community Engagement Subcommittee, ADAMHS & CDP	Recommendations	Ongoing
Identify potential opportunities to engage officers in order to gather feedback about how they view their relationship with citizens in the community.	<ul style="list-style-type: none"> • Develop a survey to gather feedback from officers regarding relationship with the behavioral health community. • Identify community events where CIT Officers and the public can interact with each other. 	Community Engagement Subcommittee, ADAMHS & CDP	Creation and implementation of Officer Survey, gather feedback and provide to MHRAC QI Committee for analysis. Identification and recommendations of Community Events for CIT and community to interact.	Ongoing