

Mental Health Response Advisory Committee
Monday, November 9, 2020
9:00 A.M. -10:30 A.M.
ADAMHS Board of Cuyahoga County via Zoom Meeting

Present: Tri-Chairs: **Scott Osiecki**, ADAMHS Board; **Captain James McPike**, Cleveland Division of Police; **Nicole Carlton**, Commissioner, Cleveland Division of Emergency Medical Service.

Committee Members: **Carole Ballard**, ADAMHS Board; **Gabriella Celeste**, CWRU Schubert Center; **Dr. Rick Cirillo**, Board of Developmental Disabilities; **Curtis Couch**, ADAMHS Board; **Michael Evanovich**, Department of Justice; **Dr. Randy Dupont**, City of Cleveland Monitoring Committee; **Beth Zietlow-DeJesus**, ADAMHS Board; **Christina Kalinacki**, CareSource; **Yolanda Gordon**, Cleveland Municipal Court; **Larry Heller**, N.O.R.A.; **Rania Issa**, City of Cleveland; **Shannon Jerse**, St. Vincent Charity Hospital; **Karen Kearney**, MHAC; **Sgt. Bridgett Dorr Guiser**, Cleveland Division of Police; **Samantha Holmes**, Recovery Resources; **Rick Oliver**, Frontline Services; **Charles See**, City of Cleveland Monitoring Team; **Carolyn Szweda**, Beechbrook; **Ruth Simera**, NEOMED; **Rodney Thomas**, CWRU; **Dr. Megan Testa**, Cleveland Police Commission; **Rosie Palfy**, Community Advocate; **Megan Rockford**, NAMI Greater Cleveland; **Christopher Viland**, City of Cleveland; **Madison Greenspan**, ADAMHS Board and **Heather Tonsing Volosin**, Department of Justice.

Guests: **Erika Losse**, ADAMHS Board; **Lori D' Angelo**, Magnolia Clubhouse; **Ariana Wilin**, CWRU; **Kathy Berta**, RStrategy Group; **Abby Smith**, **Harriet Hadley**, Cleveland Police Commission, **Rochena Crosby**, YWCA, **Loh**, **Brian Mallory**, Ohio Poor People's Campaign.

Meeting began at 9:05 A.M. Scott opened the meeting with acknowledgements of the passing of Kathleen Stoll, MHRAC Member and Billie Osborne from Starting Point.

Review and Acceptance of Meeting Summary:

Meeting summaries for September 14, 2020 and July 20, 2020 were accepted with one abstention.

Sub Committee Reports:

Quality Improvement: Issa/McPike

Report was prepared by the City of Cleveland to reflect information collected from the CIT Stat sheets. Data highlights the following: number of calls to CDP; number of mental health related calls, nature of the calls, dispositions, etc. QI committee has been reviewing and discussing the data monthly. Request was made to receive the slides the day before the sub-committee meeting to allow time for review. Comment made that the data collection and analysis has been a great first step in learning more about what police are encountering in the community. Some of the information could support future in-service training needs. Data review could also aid in future discussions about revision to CIT Policies.

Community Engagement: Kearney/DeJesus

Review of the *Virtual Coffee with a CIT Officer* event that was held on Monday, October 5, 2020. The virtual forum was created as a recommendation from the Community Engagement Subcommittee to allow opportunity for behavioral healthcare providers and other police departments to learn more about the MHRAC and CIT training from an officer's perspective. Over 40 people participated via Zoom. MHRAC members discussed hosting another session with a larger audience.

Update on the CIT Brochure was also provided. Brochure will be passed out at community meetings, as well as shared virtually on websites.

Diversion: Kalinacki/Oliver

An update was provided on the CIT PLUS Project facilitated by Frontline Services in collaboration with the CDP. It was reported that there continues to be a low number of referrals from officers to the two diversion beds located at the Crisis Stabilization Unit (CSU). Officers indicate that many of the individuals they encounter do not meet the criteria to be taken to the CSU. CDP will feature the CIT PLUS Project in their upcoming e-learning training in 2021.

An Update on the Cleveland Co-responder Team was also provided. The Team is fully staffed with five crisis specialist and five CIT officers. Team participated in CDP CIT 40-hour training in October. Team is currently in training facilitated by CDP. Mental Health staff are employed by Frontline Services for Districts 1, 2 and 3. Murtis Taylor is the provider agency for Districts 4 and 5. Team will work second shift and will be following-up on calls from the Cleveland 911 system, as well as follow-up with incidents within their respective districts. Team is scheduling meet and greet sessions with community agencies, hospitals and resources in their districts.

Member mentioned a recent SAMSHA grant offering funding for a Train the Trainer Session on Trauma Informed Care. The Link for this opportunity will be sent to MHRAC members.

Question related to the total number of CIT officers available in the city. There were 522 trained and currently the number is around 200 officers due to promotions, left the department, retirement, etc.

Question regarding how many officers need to be trained and how long will it take. CDP is keeping track of this data, training in small numbers over a period of years. Other officers are responding to mental health calls. Officers participated in an 8-hour in-service training several years ago related to managing mental health calls. Goal is to train up to 25% of basic patrol as CIT officers. Three CIT classes are scheduled in collaboration with the ADAMHS Board for 2021.

Training: Jerse/McPike

CDP completed its first 40-hour Specialized CIT Training in October. There were 19 officers in the class. Lots of great responses about the training. Most of the officers who attended the training had been in CIT training several years ago.

Captain McPike and Sgt. Dorr Guiser also assisted with a 40-hour CIT training with the ADAMHS Board for other law enforcement throughout the community. Eleven agencies participated in this training, which some courses provided via zoom. Interaction and instruction went well. Officers indicated they enjoyed the training.

Open Discussion:

The following questions and comments were made by MHRAC Members:

- Is there an incentive to get to 20% of the officers trained? CDP indicated that newly trained CIT officers will serve as ambassadors to recruit other officers for the next three trainings.
- How are officers trained to work with the homeless population?
- How much training do officers actually receive?
- It was shared that sometimes officers are escalating situations.
- What does substantial compliance for MHRAC look like for the Cleveland Monitoring Team?

Meeting adjourned at 10:20 A.M.