Mental Health Response Advisory Committee Meeting Summary Monday, May 11, 2020 ADAMHS Board of Cuyahoga County

Meeting Conducted via ADAMHS Board Zoom Platform

Present: Co-Chairs: Scott Osiecki, ADAMHS Board and Captain James McPike, Cleveland Division of Police

Committee Members: Chris Opoku Agyeman, CWRU; Carole Ballard, ADAMHS Board; Gabriella Celeste, Case Western Reserve University; Dr. Rick Cirillo, Board of Developmental Disabilities; Curtis Couch, ADAMHS Board; Michael Evanovich, Department of Justice; Dr. Randy Dupont, Cleveland Monitoring Team; Beth Zietlow-DeJesus, ADAMHS Board; Yolanda Gordon, Cleveland Municipal Court; Rania Issa, City of Cleveland; Shannon Jerse, St. Vincent Charity Medical Center; Karen Kearny, MHACC; Sgt. Bridgett Dorr-Guiser, Cleveland Division of Police; Samantha Holmes, Recovery Resources; Rick Oliver, Frontline Services; Carolyn Szweda, Beechbrook; Rodney Thomas, Case Western Reserve University; Dr. Megan Testa, Cleveland Police Commission; Kathleen Stoll, Community Advocate; Megan Rockford, NAMI Greater Cleveland; Christopher Viland, Cleveland Inspector General, City of Cleveland; Madison Greenspan, ADAMHS Board and Heather Tonsing-Volosin, Department of Justice.

Scott Osiecki opened the meeting at 9:04 am.

Updates:

Cleveland Division of Police Annual CIT Award in Honor of Captain James Purcell. Captain McPike is working with the CDP Policy Unit on a draft for the Annual CIT Captain Purcell award. Captain Purcell was featured in an editorial on Cleveland.com as part of Mental Health Month. NAMI Greater Cleveland will also be recognizing Captain Purcell as the CIT Officer of the Year as part of the NAMI Annual Meeting in September.

Review and Acceptance of the January 13, 2020 Meeting Summary:

The MHRAC members reviewed and approved the revised January 13, 2020 meeting summary. MHRAC members reviewed and approved the March 9, 2020 meeting summary.

Sub-Committee Reports:

Community Engagement: DeJesus/Kearney

Community resource cards are now accessible electronically through CDP MDT (Mobile Data Tracking) system. Officers will no longer have a paper format. Committee developed a draft CIT brochure. The CIT brochure will be shared with MHRAC in the next meeting.

Officer survey has been disseminated as of April 1, 2020. To date there has been over 977 responses. The survey did not include questions about the use of the community resource cards. Those questions had been asked in 2018. The survey will close on May 13th. Information will be shared in the next MHRAC meeting.

Diversion: Oliver

CIT PLUS Project is grant funded by SAMSHA. Officers are to divert persons having a crisis to the least restrictive options in the community. The crisis stabilization unit operated by Frontline Services continues to accept police referrals. Police continue to drop off people in crisis on a weekly basis.

The ADAMHS Board in collaboration with CDP, Frontline Services and Murtis Taylor continue to meet monthly in order to plan for the Cleveland Co-Responder Team. There will be some delay in implementation due to the COVID 19 crisis. The ADAMHS Board will provide additional financial support to the project in order to ensure that all five districts will be covered. The Co-Responder Team will provide crisis intervention, follow up, referral and linkage to persons identified via CIT stat sheets and officer referrals. The team will operate second shift for ten-hour days. The Co Responder Team will consist of dedicated units of police and will not provide coverage for non-mental health calls. The crisis specialist will work in collaboration with CDP in order to reduce the number of people using the emergency rooms and going to jail. The team will be working closely with CWRU for evaluation on the grant in order to provide data from the project. The teams will work closely with the community in order to learn more about the needs and issues with high utilizers of public services. The start date for the project could be August 2020.

Training Jerse/McPike

As a result of COVID 19, the CIT Specialized 40-Hour training scheduled for April 20th has been postponed until October. ADAMHS Board is gathering input from providers regarding any face to face related training issues.

The CDP In-Service training on Autism has been postponed. No make-up dates have been identified. Committee will be meeting on May 18, 2020 to get an update.

Dispatch training was submitted in August 2019 and approved in February 2020 by the Monitoring Team and the Federal Court. No dates have been scheduled for 2020 training.

Training committee will be in further discussion regarding gathering feedback from the officers for 2021 In-Service training.

Training committee will also be in discussion regarding CDP Academy Recruit training. CDP has now been providing the recruit training for the last year or more. Training committee will review and discuss the training outlines. The OPTA training for recruits includes a 24-hour training section on crisis intervention. NAMI Greater Cleveland has been a part of this training.

Quality Improvement Committee-McPike/Issa

Dr. Issa provided an overview and discussion of the CDP data for the first quarter from the Law Enforcement Record Management System (LERMS). The time period for the data is from January 1, 2020 to April 30, 2020.

Brief review of the data as follows: 85, 169 calls.

1,370 calls related to mental health crisis

Break down by District: District 1: 284; District 2 295; District 3: 332; District 4: 237; District 5: 220 and 2 were unknown.

Nature of the calls: 62% related to suicide in progress

Top Addresses: Norma Herr-27% and Men's Shelter-20%

Gender: 56% Male

Age: 96% adults

Discussion regarding how to learn more about why so many calls from the shelters. Questions raised included: Are clients calling? Are staff calling? Other scenarios? Are calls from private residences" possibly adult care facilities? During this discussion it was mentioned that clients often call during high risk situations. It was also suggested that the name of the adult care facility be shared with providers so that they can follow-up with clients.

CDP officers are now entering all CIT data electronically. This will help get real time data at any given time. QI committee will continue to review and discuss the data and provide analysis and recommendations.

QI Committee also received feedback on edits to the CIT Definition Policy and encouraged members to show edits on the documents so all could be seen. Training committee will be tasked with modifying the language in the CIT Program Policy to indicate the length of time for CDP In-Service Training.

Next Meeting: Monday, July 13, 2020

Meeting adjourned at 10:11 a.m.