

I'm In Transition

CY2021 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2020 CONTRACT AMOUNT	2021 CONTRACT RECOMMENDATIONS	PRIORITY
I'm In Transition			
SUD Recovery Housing	\$ 200,000	\$ 225,000	Housing
Total	\$ 200,000	\$ 225,000	

CY 2021 Program Highlights and Outcomes

I'm In Transition (IIT)

I'm In Transition (IIT) provides a drug-free recovery residence setting and redirection housing program where clients are provided with a multitude of resources to sustain their recovery. The ADAMHS Board provides funding for the following initiative:

SUD Recovery Housing:

Offers multiple recovery residences on Cleveland's east side and is constantly expanding. Serves both men and women. Meet the standards for the National Association of Recovery Residences (NARR) and Ohio Recovery Housing (ORH) as level II and level I recovery residences and assists residents with transitioning and integrating into the community through recovery housing that ensures continuity of care beyond traditional treatment. Also accepts clients enrolled in MAT program. Also receives SOR grant funding for Peer Support.

First Six months of CY2020:

- 23 new clients admitted.

CY2019:

- 38 new clients admitted.

Goals Met/Program Success:

- 52 (96%) came to the program after completing 30 days or more of treatment.
- 50 (92%) successfully completed IOP and aftercare or PHP.
- Large percent of clients shows improvement of mental health and reasoning/coping skills by the end of 6 months, others can use more time.
- 42 (77%) of clients demonstrated reduction in desire to use substance.
- 100% of clients attends 2-5 AA/NA meetings per week including our two mandatory meetings

Metrics Used to Measure Success:

- Measure abstinence from drug use, (relapses, measure substance-use/hospital visit).
- Measure the completion of probation or criminogenic activity.
- Found employment or enrolled in a continual education.
- Measure reunification of family.
- Measure left program with stable housing

Average Cost:

- \$32.00 per day

Additional Information:

- Have multiple community partners that add to the success of the organization. Now opened a recovery house for a married couple. It's called the Ruth & Boaz House - a one bedroom very cute and cozy. Looking to open 5 more homes.

Inner Healing Ministries

CY2021 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2020 CONTRACT AMOUNT	2021 CONTRACT RECOMMENDATIONS	PRIORITY
Inner Healing Ministries			
S.T.O.P Program	\$ 47,500	\$ 47,500	Prevention
Total	\$ 47,500	\$ 47,500	

CY 2021 Program Highlights and Outcomes

Inner Healing Ministries *Faith-based Program*

Inner Healing Ministries is a Holy Spirit led Church whose agape love reaches beyond its four walls to embrace all persons just the way they are, with the hope that God will lead the individual on a journey of transformation and healing to where they should be. The ADAMHS Board provides funding for the following initiative:

S.T.O.P. (Student Training Outreach Prevention):

Designed to decrease risk factors and increase both internal and external protective factors in youth, young adults, adults, and their families that are involved in the Criminal Justice System.

First Six months of CY2020:

- Anticipated serving 75 clients, served 55.
- 0 youth and 55 adults were served.
- 73% Expectation served.

Goals Met:

- Through the Devereux Adult Resilience Survey (DARS) instrument at least 60% of the adult participants, demonstrated progress in the areas of relationships, self-worth toward internal beliefs, motivation and abstinence attitudes.
- The program has successfully transitioned to a virtual online platform via Zoom for telehealth.
- The STOP program instituted anonymous polling questions in the orientation session where participants are asked if they have a faith/spiritual/religious connection or participation.

Metrics used to Measure Success:

- Devereux Adult Resilience Survey
- Devereux Student Strength Assessment.
- Engagement and participation.
- Impact on participants' lives.
- Feedback from referral sources.

Program Success:

- An average of 82% of the adults demonstrated progress in the areas of relationships, 71% in self-worth toward internal beliefs, 76% in motivation and 65% abstinence attitudes.
- An overall average of 82% of the adult participants demonstrated progress in the areas of relationships, self-worth toward internal beliefs, motivation and abstinence attitudes.
- No DESSA-mini data submitted for review.

Average Cost per Client:

- \$863.00 per client.

CY 2021 Program Highlights and Outcomes

Additional Information:

- The courts refer participants to the program. The registration for the program is now online, as are the ACE and DARS surveys.
- Referrals are increasing and participants are successful with the online registration process.
- Kingdom Developers Consulting, Inc., acts as lead consultant for counseling services for the program, in collaboration with Inner Healing Ministries Church and the ADAHMS) Board of Cuyahoga County.

CY2019:

- Anticipated serving 75 clients, served 121.
- 0 youth and 43 adults were served.
- 161% Expectation served.
- Workers do not carry a caseload.

Goals Met:

- Exceeded the projected number to be served.
- Through the Devereux Adult Resilience Survey (DARS) instrument, at least 60% of the adult participants, demonstrated progress in the areas of relationships, self-worth toward internal beliefs, motivation and abstinence attitudes.
- Numerous participants have renewed their commitment to their former religious practices.

Metrics used to Measure Success:

- DARS.
- DESSA -mini.
- Participant feedback.
- Engagement and participation.
- Impact on participants' lives.
- Feedback from referral sources.

Program Success:

- An average of 74% of the adults demonstrated progress in the areas of relationships, 60% in self-worth toward internal beliefs, 77% in motivation and 67% abstinence attitudes.
- An overall average of 81% of the adult participates demonstrated progress in the areas of relationships, self-worth toward internal beliefs, motivation, and abstinence attitudes.
- No DESSA-mini data submitted for review.

Average Cost per Client:

- \$505 per client.

Additional Information:

- The program consists of the Adverse Childhood Experience curriculum or (ACEs) which helps the clients identify, understand and process various areas of trauma, dysfunction and unhealthy experiences that may have occurred in their childhood or early developmental

CY 2021 Program Highlights and Outcomes

years.

- Incorporated spirituality as a core value and an integral component of the program.
- Many individuals use praying as a source of inspiration and inner strength to fight against the urge to use addictive substances.
- Some of the participants deem the program to be so helpful to their overall personal development that they return to participate on a volunteer basis after completing the 10-week course.
- Assist clients who have special needs by providing bus tickets, job referral, tutoring, court mandated community service, and hot meals to clients and their children each week.

Provider:	Inner Healing	2019 First Outcome Count:	121	2020 First Outcome Count:	55
Instrument:	DARS	2019 Final Outcome Count:	43	2020 Final Outcome Count:	17
Program:	Adult Prevention	2019 % of Final:	35.54%	2020 % of Final:	30.91%

The Devereux Adult Resilience Scale (DARS) is a measurement instrument designed by the Devereux Advanced Behavioral Health organization for adults (18+ years). The instrument is utilized to identify an individual’s personal strengths in four domains.

Providers currently report aggregated data for programs utilizing the DARS instrument. Results reflect the percentage of individuals for whom there was an increased score from the initial (first) and follow-up (final) instrument administration.

Population	Evaluation Year	SubScale	% Who Improved	
Adults (18+ years)	2019	Initiative	77%	
Adults (18+ years)	2019	Internal Beliefs	60%	
Adults (18+ years)	2019	Overall	81%	
Adults (18+ years)	2019	Relationships	74%	
Adults (18+ years)	2019	Self Control	67%	
Adults (18+ years)	2020	Initiative	76%	
Adults (18+ years)	2020	Internal Beliefs	71%	
Adults (18+ years)	2020	Overall	82%	
Adults (18+ years)	2020	Relationships	82%	
Adults (18+ years)	2020	Self Control	65%	



Jewish Family Services Association

CY2021 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2020 CONTRACT AMOUNT	2021 CONTRACT RECOMMENDATIONS	PRIORITY
Jewish Family Services Association			
Supported Employment	\$ 142,368	\$ 142,368	Employment
Employment Staffing	\$ 38,400	\$ 38,400	Employment
Residential	\$ 116,160	\$ 116,160	Housing
Peer Support for Living Services	\$ 30,000	\$ 30,000	Peer Support
Peer Support for Employment Services	\$ 30,000	\$ 30,000	Peer Support
Transportation	\$ 4,500	\$ 4,500	Transportation
Total	\$ 361,428	\$ 361,428	
Pooled Funding:			
Achieving Potential Core Mental Health Services	\$ -	\$ -	

CY 2021 Program Highlights and Outcomes

Jewish Family Services Association (JFSA)

Jewish Family Services (JFSA) serves people with mental health and cognitive disorders and provides evidence-based, recovery oriented therapeutic and supportive living services. ADAMHS Board funding supports the following initiatives:

Supported Employment & Employment Supervisor:

JFSA offers supported employment and vocational rehabilitation services to assist persons with disabilities in obtaining competitive community employment. Funding also provides an Employment Supervisor to oversee the program.

Due to the emergence and continuation of the COVID-19 pandemic, many, if not all agency programs and services were provided through some method of tele-health/tele-medicine or limited face to face services.

First Six months of CY2020:

- Anticipated serving 40 clients
- Served 39 unduplicated clients
- Served 52 duplicated clients
- 18 clients were placed in employment

CY2019:

- Anticipated serving 85 clients
- Served 69 unduplicated clients
- 33 clients were placed in employment

Goals Met:

- JFSA met 81% of its goal to serve 85 clients, (69/85).
- JFSA placed 48% of its clients in employment (Goal: 25%)
- Exceeded goal for retention by serving 53% (Goal: 25%)
- 100% of our clients earn above minimum wage with an average wage of \$11.92
- 95% of clients were satisfied with services (GOAL: 90%)

Metrics used to Measure Success:

- Job Placement & Retention: clients who have a desire to work will be placed in competitive employment; clients placed will receive job retention services for job placement success.
- Average Wage: clients placed in competitive employment will receive an hourly wage above state minimum.
- Satisfaction with service: % of clients satisfied with services.

Program Success:

- 69 clients served

CY 2021 Program Highlights and Outcomes

- 48% job placement rate
- 53% received retention services
- 100% above minimum wage averaging \$11.92
- 95% client satisfaction

Average Cost per Client:

- \$2056.28 per client

Additional Information:

- JFSA did not meet goal for number of clients served, but far exceeded all other goals
- Supported Employment Services provide professional, client-centered, comprehensive employment services to help promote recovery and employment stability.
- Services are goal-oriented, ability-based, and incorporate individual choice in securing and maintaining employment.
- Services identify and address serious barriers to employment, which are common with this population.
- Several clients have chosen to work in the social services field, sharing their recovery process with others.
- JFSA serves a diverse clientele:
 - Age:
 - 24% less than 34 years old
 - 34% between 35-43 years old
 - 42% older than 54 years
 - Race:
 - 48% Black
 - 2% Other
 - 50% White
 - Gender:
 - 40% Male
 - 60% Female
 - Diagnosis of severe mental illness: 72%.

Residential Services:

University House is a unique living environment designed to meet the needs of 4 men who are deaf, mentally ill, and have developmental disabilities. ADAMHS Board Funding covers room and board for the four men. The Ohio Department of Developmental Disabilities provides 24/7 staffing through Jewish Family Service Association. Services include homemaker/personal care and transportation services. While this type of service is typically provided via staff trained only within the DD system, individuals working at University House receive ongoing training in mental health. Psychiatry and Counseling as needed or as requested is provided and are covered via Medicaid and/or Medicare. Cleveland Hearing and Speech Center helps to understand the nuances of the deaf culture, to provide ASL training for staff and managers, as well as to assist with finding and training staff.

CY 2021 Program Highlights and Outcomes

First Six months of CY2020:

- Anticipated serving 4 clients and served 4

CY2019:

- Anticipated serving 4 clients and served 4.

Goals Met:

- 4 clients were served during CY 2019 (100% of goal met).

Metrics used to Measure Success:

- The goal is to provide a stable and safe home environment to meet the many needs of this small group of men (all of these men are deaf).
- Success is measured by continued community residential tenure as well as reported satisfaction among the residents and their family members.

Program Success:

- The residents are provided a stable and safe home environment to meet their many complex needs.
- Residents and the families report high satisfaction with the provided services.

Average Cost per Client:

- \$116.67 per client per day

Peer Support for Living Services:

Provides independent living with supports to individuals with severe mental illness. The individuals desire to live independently and have some of the necessary skills to do so with support. While non-peers are used to provide some of this support, a peer is uniquely able to share real life experiences and problem-solving tactics to keep others successfully living independently.

First Six months of CY2020:

- Planned to serve 20 individuals
- Served 23 unduplicated clients
- Number of referrals 3

CY2019:

- Planned to serve 10 individuals
- Served 9 clients

Goals Met:

- Program service funding allowed for this service to commence March of 2019. Therefore, from March 1 through December 31, 2019, 9 clients were served which is 90% of the CY2019 goal of 10 clients.

CY 2021 Program Highlights and Outcomes

Metrics used to Measure Success:

- Goal success is measured by increased frequency of contact with residents, increased participation in community activities as noted in progress notes, and improved functionality measured via the DLA-20 Housing Maintenance anchor.

Program Success:

- From March 1 through December 31, 2019, 9 clients (90% of goal for CY2019) received peer support coaching. As noted in progress notes, these clients have experienced increased frequency of contact with other residents and have participated in more community activities. Clients had improved functionality, as measured via the DLA20 tool.
- Housing Maintenance Anchor indicates that 75% of the clients' experiences improved during the period of March 1 through December 31, 2019.

Average Cost per Client:

- \$1890.89 per client

Peer Support for Employment Services:

Provides a Peer Recovery Coach that assists clients through challenges faced in obtaining and retaining employment and provides hope and optimism. The coach is able to model recovery and share their own life experiences, connecting in way other professionals cannot, and is a vital part of the team and often assists clients who are employed with maintaining stable employment, wages, benefits, and providing support to those in varying stages of job readiness.

Due to the emergence and continuation of the COVID-19 pandemic many, if not all, agency programs and services were provided through some method of tele-health/tele-medicine or limited face to face services.

First Six months of CY2020:

- Planned to serve 40 clients
- Served 41 unduplicated clients

CY2019:

- Served 69 unduplicated clients

Goals Met:

- JFSA exceeded its CY2019 goal. The Peer Support coach has demonstrated increased supports to individuals who are receiving employment services. Also, individuals increased function associated with successful employment and assistance with community integration as demonstrated in progress notes.

Metrics used to Measure Success:

- Goal success is measured by the provision of increased supports for those receiving employment services and assistance with community integration, and increased

CY 2021 Program Highlights and Outcomes

functionality associated with successful employment as documented in progress notes

Average Cost per Client:

- \$541.60 per client

Program Success:

- Peer Support coach provided supports for clients receiving employment service by assisting with community integration, thereby increasing functionality associated with successful employment as documented in progress notes.
- During CY2019 the Peer Support coach provided 12 clients with supports to maintaining their current employment status and benefits.

Additional Information:

- An important part of recovery is attaining meaningful employment. Having a peer help someone through this process is invaluable. The peer coach walks clients through challenges they may face and gives them hope. Peer Support coaches model recovery and share personal life experiences.

Transportation:

Program is designed to help clients of both Core Mental Health and Employment Services access appointments for healthcare needs and job-related activities. This program eliminates the transportation barrier by providing an array of transportation opportunities based on individual need.

First Six Months of 2020 Program:

- Served 16 unduplicated clients
- 100% of clients increased attendance to appointments
- 100% of clients reported satisfaction with service

CY2019:

- 95 clients served
- 1, 039 rides provided either via Shuttle on The Go or weekly/daily bus passes

Goals Met:

- 99% (1468/1470 rides) of the CY2019 goal was met (GOAL: 1470 rides)

Metrics used to Measure Success:

- The success of this service is measured by monitoring the number of rides provided, the amount of assistance provided (i.e., bus passes) and evaluation of the impact of this service on the no show/cancellation rate for psychiatry appointments.

Program Success:

- Anticipated outcome was met for CY2019 in being able to provide transportation assistance.

CY 2021 Program Highlights and Outcomes

On average, 100 rides were provided per month. Many clients would not have been able to access their psychiatry appointments without transportation assistance. As a result, there was no negative impact on no show/cancellation rate for psychiatry appointments due to lack of transportation. In addition to rides provided by the JFSA Shuttle-on-the-Go, \$999.50 worth of bus passes were purchased for clients from March through December 2019, which included daily, weekly, disability, regular, and paratransit passes.

Average Cost per Client:

- \$28 per ride

Additional Information:

- Clients were reluctant to ride RTA due to COVID-19
- The funds are used to provide rides via JFSA Shuttle-on-the GO service and to purchase bus passes for clients. This funding has proven to be beneficial to our clients who need transportation to get to psychiatry appointments.

Achieving Potential (formerly Ascentia) Core Mental Health Services POOLED FUNDING:

Includes CPST, TBS, PSR, Counseling, Assessment, Nursing and Psychiatry.

First Six Months of 2020:

- Not Provided.

CY2019:

- Anticipated serving 22 clients, but served 24
- One client completed the program
- Clients saw a:
 - CPST an average of 11 times
 - Psychiatrist an average of 2 times
 - Counselor an average of 6 time.
 - Nurse an average of 12 times
- Average case load: CPST= 25; Counselor = 40; PA-Psychiatry = 200; RN = 20; Social Worker = 20

Goals Met:

- Clients served: 51% of CY2019 Goal (24/45 clients)

Metrics used to Measure Success:

- Ohio Mental Health Outcome Scales for Adults: decrease symptom distress, improve quality of life, and treat clients with dignity & respect (client satisfaction).
- DLA-20 Functional Assessment tool to measure wellness and resilience across key areas of adult life by reporting % of Non-Medicaid clients with improved scores.
- Tracking of Medication Utilization.

CY 2021 Program Highlights and Outcomes

Program Success:

- From March 1 – December 31, 2019, 75% of clients had decreased symptom distress (GOAL >60%)
- Improved Quality of Life: 75% (GOAL:>60%)
- Client satisfaction (treated w/ dignity & respect): 100% (GOAL: >90%)
- DLA-20 scores indicate that 22% of non-Medicaid clients demonstrated improved functional scores (CY2018-CY2019), 44% demonstrated no change, and 33% demonstrated decreased DLA-20 functional scores.
- Overall client satisfaction for CY2019 was 82%.
- Tracked Medication Utilization: 92% (GOAL>90%).

Average Cost per Client:

- \$ 1,450.00 per client

Additional Information:

- Across funders, approximately 600 clients served per year.
- Number of clients needing Board funding has decreased significantly over the past several years due to Medicaid expansion.
- JFSA's mental health services differ from other agencies in 3 ways:
 - Small caseloads to promote strong provider/client relationships.
 - Focus on the severe and persistently mentally ill (over 90% of our clients are diagnosed with schizophrenia spectrum disorder, bipolar disorder, or recurrent major depression).
 - Family inclusion to the best of our ability (providers come and go but family is forever!).
- Serve very diverse Non-Medicaid clientele in this program:
 - Age:
 - 1% below age 34
 - 39% between the ages of 35-54
 - 30% 55 and over
 - Race:
 - 78% Black
 - 20% White
 - 2% Other



Jordan Community Resource Center

CY2021 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2020 CONTRACT AMOUNT	2021 CONTRACT RECOMMENDATIONS	PRIORITY
Jordan Community Residential Center			
Transportation	\$ 4,500	\$ 4,500	Transportation
Recovery House	\$ 75,000	\$ 75,000	Housing
Total	\$ 79,500	\$ 79,500	

CY 2021 Program Highlights and Outcomes

Jordan Community Resource Center

Jordan Community Resource Center (Jordan CRC) provides women with recovery housing, employment preparation and other supportive services since its inception in 2004. ADAMHS Board funding supports the following initiatives:

Transportation:

Jordan Community Resource Center provides transportation to or from treatment providers, doctor appointments, therapy, court, and recovery-oriented services in addition to Jordan CRC workshops and events. Sober transportation is also offered as an integral part of life adjustment assistance and for clients with PTSD. The Jordan Transportation program currently has an 18-passenger bus and a 15-passenger van.

First Six Months of 2020:

- 34 residents served.

CY2019:

- 86 residents served.

Goals Met:

- 86 residents were provided transportation services to help them facilitate recovery, wellness, coordination and linkage with other service providers. These supports have shown to improve quality of life for individuals seeking or currently in the recovery process and their families.

Additional Information:

- It is critical that recovery support services are culturally and linguistically appropriate to assist individuals and families to work toward recovery from mental and/or substance use problems.
- Bus driver monitors residents during exposure trips, doctor appointments and the orientation phase of the recovery housing program to ensure safety and compliance when being transported.

Recovery Housing:

This program is designed for women diagnosed with a substance use disorder and at risk or already involved in the criminal justice system. For women referred to the program by the Cleveland Municipal Court, additional supervision is overseen by the Human Trafficking Specialized Docket, under the leadership of Judge Marilyn Cassidy. This program integrates cultural competence including gender-specific and trauma-informed care into alcohol and other drug treatment, judicial supervision, and recovery housing.

First Six Months of 2020:

- Served 8 individuals.

CY 2021 Program Highlights and Outcomes

CY2019:

- Served 42 individuals.

Goals Met:

- Exceeded goal that 70% of participants will engage in sober support networks (support groups and other recovery-oriented activities)
- 32% of Clients met treatment goals (Goal was 65% will meet treatment goals)
- Exceeded goal that 70% of participants abstained from use of alcohol and other drugs (73% maintained abstinence)
- Exceeded Goal that 75% of participants complied with recovery housing policies and procedures (83% complied with policies and procedures)
- Did not meet goal to have 65% of participants complete soft skills training and other workshops (0 clients completed training)

Metrics Used to Measure Success:

- Number of participants who engage in sober support networks (social connectedness)
- Number of participants that successfully complete treatment (retention in treatment)
- Number of participants who maintain abstinence while residing in recovery housing (abstinence)
- Number of participants who comply with recovery housing policies and procedures resulting in a consistent housing experience (stability in housing)
- Number of individuals who participate in soft skills training and other workshops (employment and education)
- SAMHSA – National Outcome Measures.
- Additionally, Jordan CRC uses data collected from specific administrative forms and surveys completed by our clients, staff and consumers during the course of their relationship with the agency. Specifically, clients complete required forms such as enrollment applications and questionnaires upon entry, surveys and worksheets during enrollment, and summary and survey forms upon exit. These reporting methods allow Jordan CRC to capture specific information about clients that help shape its program to meet client needs, and track progress and successful completion. Data analysis also assists in any corrective action required to ensure we meet agency benchmarks.

Program Success:

- Of the 23 served:
 - 85% engage in sober support networks (groups and other recovery-oriented activities)
 - 32% of participants met treatment goals
 - 73% of participants-maintained abstinence from alcohol and other drugs
 - 83% of participants complied with recovery housing policies and procedures
 - 0 participants complete soft skills training and other workshops

Average Cost per Client:

- \$2,100.00 per client

Joseph's Home

CY2021 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2020 CONTRACT AMOUNT	2021 CONTRACT RECOMMENDATIONS	PRIORITY
Joseph's Home			
Recovery Support Services	\$ 25,000	\$ 25,000	Housing
Total	\$ 25,000	\$ 25,000	

CY 2021 Program Highlights and Outcomes

Joseph's Home

The mission of Joseph's Home is to provide a nurturing, caring environment for men without resources who have acute medical needs, helping them heal and achieve independence. Joseph's Home is the only homeless provider in Cuyahoga County exclusively focused on delivering medical respite care. ADAMHS Board funding supports the following initiative:

Recovery Support Services:

Joseph's Home offers a unique, multi-dimensional approach to assisting residents in identifying behavioral health issues and breaking down barriers to recovery. The integrated care team consists of a Medical Director, Behavioral Health Director, Respite Care Manager, Registered Nurse, Health Care Navigator, and Peer Recovery Supporter. Expanded peer recovery support services for acutely ill homeless residents suffering from SUDs and SMIs to further help residents and alumni build self-sufficiency and maintain positive health outcomes.

First Six months of CY2020:

- 40 clients served 40 (Unduplicated).
- 152 clients served (Duplicated).
- Number of discharges 11.

CY2019:

- 61 clients Served 61 (Unduplicated).
- 35 clients discharged.
- 1 new client with new criminal justice involvement.

Goals Met:

- 100% of the following goals were achieved from January 1, 2019 to December 31, 2019:
 - 90% of residents will have a discharge plan.
 - 100% of residents will receive transportation.
 - 75% of alumni will achieve transportation independence.
 - 100% of residents will be screened for a behavioral health condition, offered motivational interventions, and linked to services.
 - 50% of alumni with an SUD/SMI will remain medically stable.
 - 80% of alumni will maintain permanent housing.

Metrics used to Measure Success:

- Percentage of clients who can self-administer medication.
- Client's level of participation in routine healthcare appointments.
- Percentage of clients accessing/engaging community resources.
- Percentage of clients obtaining and maintaining permanent housing.
- Average length of stay of clients.
- Percentage of clients who increased their stage of readiness for treatment.

CY 2021 Program Highlights and Outcomes

Program Success:

- 100% of residents received a discharge plan.
- 100% of residents received transportation.
- 100% of alumni achieved transportation independence.
- 100% of residents were screened for a behavioral health condition, offered motivational interventions, and linked to services.
- 84% of alumni with an SUD/SMI remained medically stable.
- 84% of alumni maintained permanent housing.

Average Cost per Client:

- Average annual cost per client was \$5,378. This includes staffing, shelter, food, transportation and activities. This does not include administration and fundraising expenses.

Additional Information:

- The ADAMHS Board's investment in Joseph's Home has enabled acutely ill homeless men receive medical respite care, as well as supportive services such as peer recovery support, music therapy, and medication management, to name a few.
- These resources have enabled formerly homeless men to maintain housing and health post-discharge.
- Joseph's Home thanks the ADAMHS Board for their partnership in 2019.
- Joseph's Home represents a model of care that has successfully integrated medical and behavioral health care in a supportive setting as evidenced by outcome achievement. JH feels confident these services can continue to make a positive impact in 2020.
- Joseph's Home partnership with the ADAMHS Board is crucial to getting those we serve on the path to health and housing stability. Peer recovery supporters help residents utilize a myriad of resources with their focus being social support and housing stability. They help men find housing and access resources they need to maintain housing. This function is becoming even more important as Joseph's Home's goal is to get clients into permanent housing quicker and serve more individuals.

**Journey Center for
Safety and Healing
(formerly the
Domestic Violence
& Child Advocacy
Center)**

CY2021 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2020 CONTRACT AMOUNT	2021 CONTRACT RECOMMENDATIONS	PRIORITY
Journey Center for Safety & Healing			
Domestic Violence & Family Help Line	\$ 8,640	\$ 8,640	24/7 Access
Total	\$ 8,640	\$ 8,640	

CY 2021 Program Highlights and Outcomes

Journey Center for Safety and Healing (formerly the Domestic Violence & Child Advocacy Center)

Journey Center for Safety and Healing (JCSH) (formerly the Domestic Violence & Child Advocacy Center) is the result of a merger between the Domestic Violence Center and Bellflower Center for Prevention of Child Abuse. Its mission is to end child abuse and domestic violence, empowering victims, educating the community, and advocating for justice. JCSH offers a wide variety of prevention and intervention services. ADAMHS Board funding supports the following initiative:

Domestic Violence and Family Helpline: 216-391-4357 (HELP):

JCSH's confidential, 24-hour Domestic Violence Helpline offers crisis intervention, support, safety planning, information and referrals to domestic violence and/or child abuse victims, survivors, families and professionals. Domestic Violence victims requiring immediate help access the safe shelter via this Helpline.

First Six months of CY2020:

- 2,605 clients served.
- 7,500 anticipated to be served by the end of 2020.

CY2019:

- 6,663 clients served.

Metrics used to Measure Success:

- JCSH accounts for each person seeking crisis intervention or information/referral services through the Helpline. Calls, texts, and live chats are documented in a data management system (Osniium). This system is used by many other domestic violence advocacy agencies throughout the state of Ohio.
- The decline in calls is attributed in part to the way in which JCSH counts Helpline calls. Starting July 1, 2018, the agency discontinued counting internal/transfer calls and calls from persons living in shelter, thereby only counting crisis intervention and information/referral calls.
 - Annual call volume is affected by the changing needs of the community and ways in which persons seek help and services. Helplines now need to be supplemented by live chat and texting platforms, a feature JCSH has implemented in July 2019.

Program Success:

- Assisted 6,663 people who called the Domestic Violence and Family Helpline and connected them with crisis intervention services or information and referral assistance.

Average Cost Per Client:

- \$1.30

Life Exchange Center

CY2021 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2020 CONTRACT AMOUNT	2021 CONTRACT RECOMMENDATIONS	PRIORITY
Life Exchange Center			
Art Therapy	\$ 51,840	\$ 36,840	Peer Support
Peer Support	\$ 315,000	\$ 365,000	Peer Support
Transitional Youth Housing	\$ 200,000	\$ 165,000	Housing
Total	\$ 566,840	\$ 566,840	

CY 2021 Program Highlights and Outcomes

Life Exchange Center (LEC)

The Life Exchange Center (LEC) is a peer-oriented, member-driven drop-in center that offers peer support services and other recovery-oriented services to persons with a mental illness and/or addiction in Cuyahoga County. The ADAMHS Board funding supports the following initiatives:

Art Therapy:

Facilitated by an art therapist to help clients on their journey toward recovery and wellness through art. The program is open to all clients who utilize LEC.

First Six months of CY2020:

- 48 clients served (Unduplicated).
- 261 clients served (Duplicated).

CY2019:

- 63 clients served (Unduplicated).
- 218 clients served (Duplicated.)

Metrics used to Measure Success:

- Participants are asked to complete a program evaluation quarterly in which they are asked to identify the impact of art therapy on their ability to cope with stress, relax, express themselves and interact with others.

Goals Met/Program Success:

- When asked to rate the program effectiveness on a scale from 1 to 5 with 1 being the worst and 5 being the best, results were as follows:
 - Art Therapy reduces stress and increases relaxation:
 - 94% answered 3 or higher.
 - The art tasks allowed me to express emotions in a safe and positive manner:
 - 96% selected 3 or higher.
 - I learned to communicate effectively with others:
 - 92% selected 3 or higher.
 - Art therapy has increased my self-awareness:
 - 92% selected 3 or higher.
 - Attending the art groups helped me develop my self-esteem:
 - 96% selected 3 or higher.
 - The art therapy program improved my coping skills:
 - 96% selected 3 or better.
 - My social skills improved after attending the art therapy groups:
 - 96% selected 3 or higher.

Average Cost per Client:

- \$237.80 per duplicated client.

CY 2021 Program Highlights and Outcomes

Additional Information:

- The Art Therapy Program is an integral part of the LEC.
- Members are working with a professional to make changes in a safe, fun environment.
- Clients have learned to use so many mediums to create art that members request that we make other art forms readily available such as jewelry making, making fans, etc.
- LEC greatly appreciates having this service and deeply wishes this program will continue.

Peer Support/Peer Run:

Programing assists members in sustaining the highest quality of life while in recovery and serves unemployed and low-income Cuyahoga County adults who are on a journey of mental health and/or substance use recovery. Members are ages 18 and older and are living independently or in Adult Care Facilities. Members continue to enjoy social activities and persistently show increased confidence and self- assurance and are more willing and prepared to participate in some structured social settings while learning to use their voices to advocate on behalf of themselves and their peers.

First Six months of CY2020:

- Planned to serve 75 clients per month (Unduplicated).
- 436 clients serviced (Unduplicated).
- 2,999 clients served (Duplicated).

CY2019:

- Planned to serve 75 clients per month (Unduplicated).
- 308 clients serviced (Unduplicated).

Transitional Youth Housing Program:

The Transitional Youth Housing Program is a 12-month temporary housing program for transitional-aged youth, ages 18 - 25, with behavioral health challenges to obtain skills to live independently. The provision of services is delivered through a peer support model for recovery, and assists residents in learning specific independent living skills, obtaining/maintaining employment, and initiate higher educational goals, if desired, with the ultimate goal of obtaining permanent housing.

First Six months of CY2020

- 8 clients served (Unduplicated).
- Received 6 referrals.

CY2019:

- 8 clients served (Unduplicated).
- Received 19 referrals.

Goals Met/Program Success:

- Only 1% of members needed to use crisis/psych hospital services.
- Nearly 100% of members report groups help them address their occupational goals.
- One client (20%) successfully transitioned from the housing program and met all

CY 2021 Program Highlights and Outcomes

benchmarks for successful completion of this goal.

- Remaining clients are successfully participating in the program.

Metrics used to Measure Success:

- Maintain behavioral health symptoms effectively.
- Complete educational goals, if indicated.
- Obtain employment.
- Obtain permanent housing.
- Demonstrate independent living skills inclusive of self-care and increased pro- social skills.

Average Cost per Client:

- \$25,000

Additional Information:

- “Unaccompanied homeless youth” population continues to grow, and program has begun to prepare an expansion proposal.
- This proposal will include acquiring a building (renovation as needed to offer a dignified, safe, & secure community), staffing (benefits, training, and mileage), research, administrative supplies and equipment, advisors/ consultants, with a comprehensive line-item budget.
- Community research and prospective properties are being identified. An action plan that will allow integration of staffing for the new site (Long tenured staff at both sites to ensure the continuation of the program community Mission and Vision).
- Program has begun to track contact with Young Adults who have been discharged from the program, through social media, text, and face time.
- Staff are nearly complete transitioning to the use of cloud storage, reducing the use of paper, and allowing safe access to Outlook365. This will enhance collaboration as we prepare the expansion proposal.

Life Long Transporation

CY2021 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2020 CONTRACT AMOUNT	2021 CONTRACT RECOMMENDATIONS	PRIORITY
Life Long Transportation, LLC			
Non-Emergency Medical Transportation	\$ 40,000	\$ 60,000	Transportation
Total	\$ 40,000	\$ 60,000	

CY 2021 Program Highlights and Outcomes

Life Long Transportation, LLC.

Life Long Transportation, LLC., is a transportation service for clients residing in ADAMHS Board funded group homes and residential facilities needing non-emergency transportation for behavioral health services. Each driver has gone through a background check, has a clean driving record and goes through training before driving clients. Transportation team members participate in HIPAA training, vehicle operation training and shadow an experienced transportation specialist before driving the passenger van or other automobiles. Transportation staff is also trained in motivational interviewing. ADAMHS Board funding supports the following initiative:

Non-Emergency Medical Transportation:

Offers quality transportation services by qualified drivers who are trained in CPR, First Aid, addiction/mental health issues, and Narcan/Naloxone administration, to clients to and from non-emergency medical appointments, such as IOP, counseling, therapy, etc.

Due to the emergence and continuation of the COVID-19 Pandemic that gained increased notoriety in mid-March 2020, many, if not all agency programs and services began providing the majority of services through some method of tele-health/tele-medicine or limited face to face services

First Six months of CY2020:

- Agency provided transportation during COVID-19 pandemic exercising safety protocols within each vehicle.
- 50 clients served.
- 1,061 trips provided.

CY2019:

- Planned to serve 20 to 30 clients, served 86 clients.
- 495 trips provided.

Goals Met:

- 100% of goal to providing rides to clients was met quickly.
- Rides provided to clients of CAAA, NORA, In Transition Ministries, Mommy and Me Too, LifeWorks, Signature Health.

Metrics used to Measure Success:

- Developing and retaining relationships with 7 agencies/organization that have utilized the service.
- Successful utilization of ADAMHS Board funding.
- Agencies/organizations and clients have validated the need for transportation to create positive outcomes for addiction services.

Program Success:

- Built relationships with 7 agencies/organizations

CY 2021 Program Highlights and Outcomes

Average Cost per Client:

- \$40 per client per one-way trip.

Additional Information:

- SAMHSA indicates that 10% of individuals report that transportation is a barrier to treatment.
- Transportation is a needed tool to help individuals maintain recovery.
- Transportation service helps clients with no driver's license, no car and no money for public transportation to maintain their recovery.

Lutheran Metropolitan Ministries

CY2021 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2020 CONTRACT AMOUNT	2021 CONTRACT RECOMMENDATIONS	PRIORITY
Lutheran Metro Ministries			
Adult Guardianship	\$ 215,000	\$ 215,000	
Women's Reentry Program	\$ 43,200	\$ 43,200	Prevention
Youth Afterschool Prevention	\$ 76,500	\$ 76,500	Prevention
Total	\$ 334,700	\$ 334,700	
Pooled Funding:			
Non-Medicaid Treatment Services	\$ -	\$ -	

CY 2021 Program Highlights and Outcomes

Lutheran Metropolitan Ministry (LMM)

Lutheran Metropolitan Ministry (LMM) provides Behavioral Health Services, that empower individuals to overcome barriers, obtain job skills, gain employment, locate stable housing, access counseling and support services, secure second chances and become self-sufficient, productive members of our community. The ADAMHS Board funding supports the following initiatives:

Adult Guardianship Services (AGS):

Provides trained legal guardians to serve as concerned, caring advocates and surrogate decision-makers when a less restrictive alternative is not available. Services are provided to adults of Cuyahoga County who are indigent, incompetent and without family or friends. Individuals referred are often in crisis and have a pending medical and/or placement decision after suffering from abuse, neglect or exploitation.

First Six months of CY2020:

- 86 Clients served.
- Clients saw a:
 - Guardian an average of 6 times.
 - Average case load: 1:42 per guardian.

CY2019:

- 87 Clients served.

Goals Met:

- 94% of the goal to serve unduplicated clients and 130% of the goal to provide 1,500 hours of guardianship decision-making has been achieved.
- New guardianships are appointed by the court within 4-6 weeks of filing.
- Individualized Guardianship Service Plan (GSP) developed within 2 working days of court appointment.
- Within 90 days after the guardianship is appointed, 90% of the goals outlined in the client's GSP are implemented.

Metrics used to Measure Success:

- Guided by an annual work plan, GS utilizes the following metrics:
 - 35% of guardianship decision-making is focused on meeting physical and behavioral health needs.
 - 100% of clients residing in the county receive at least monthly visits.
 - 100% of clients residing outside of the county receive quarterly visits from the guardian or an agency representative.

Program Success:

- During 2019, the following has been achieved:
 - 40% of guardianship decision-making was focused on meeting physical and behavioral health needs.

CY 2021 Program Highlights and Outcomes

- 89% of clients residing in the county received at monthly visits and 30% were visited two or more times.
- 100% of clients residing outside of the county received quarterly visits from the guardian or an agency representative.

Average Cost per Client:

- \$2,724 annually per client. LMM has a diverse funding stream to address costs.

Additional Information:

- Anticipate serving 93 clients in 2021.
- Guardianship impacts individuals with severe mental illness and/or substance use disorders in significant ways, including providing access to services that can be life changing. The following story exemplifies this: Mr. M. is a veteran with a serious mental illness who was living in a group home when it became apparent that he needed a guardian. With the hard work of his guardian, he now receives additional financial assistance from the VA that has allowed him to move into a senior apartment building living independently. He is doing well and is thriving in his new place that he can call his own. Mr. M.'s sister has also become more involved in his life now that he is stable and easier to get along with. She is planning to move back to Cleveland from Columbus so she can be more connected with him.

Women's Reentry Program (WREN):

Provides gender specific Behavioral Health Services for women with any involvement in the criminal justice system. WREN provides trauma specific services for women incarcerated at the Northeast Reintegration Center (NERC) and returning to Cuyahoga County. Women with a minimum of four months remaining on their sentence will be able to participate in the trauma specific group. Prevention education surrounding trauma, substance use, HIV, suicide, domestic violence, sexual violence and gambling are provided.

First Six months of CY2020:

- Program was placed on hold due to COVID-19 and agency unable to go into the County jail.

CY2019:

- Anticipated serving 60 women, but actually served 29.
- 25 completed the program.
- Clients saw a Social Worker an average of 96 times.

Goals Met:

- 100% of goals funded by the ADAMHS Board were met.
- The Women's Reentry Program provides trauma, substance use disorder, and other prevention education for women incarcerated at the Northeast Reintegration Center and permitted to come into the community to participate in LMM's culinary training program.
- Goals of the program are to mitigate risk factors, increase protective factors, and build resilience to assist women with criminal justice involvement to be able to return to their communities with the tools necessary to become self-sufficient, establish healthy

CY 2021 Program Highlights and Outcomes

relationships, and remain free of the criminal justice system.

Metrics used to Measure Success:

- Devereux Adult Resilience Survey (DARS) along with 13 milestones to evaluate the success of the program. It is the expectation that 75% of participants completing the program would show improvement on the DARS and 90% of those completing would achieve 90% (11) of the following 12 milestones:
 - Ability to identify conflict style, demonstrate drug refusal skills, demonstrate problem solving skills, identify harmful effects of substance use, Identify drug free alternative activities, demonstrate problem solving skills, gain knowledge of trauma, sexual abuse and domestic violence, demonstrate positive communication and leadership skills, and report satisfaction with the program.

Program Success:

- 995 (45) of individuals receiving services had improved scores on the Devereux Adult Resiliency Survey. Results of the survey suggest that even for those individuals that did not appear to improve based upon their scores; there was growth as participants are able to assess their strengths and weaknesses more accurately.
- 100% (47) of individuals completing the program achieved 90% of identified milestones.
- 0% recidivism rate during this period.

Average Cost per Client:

- \$847 per client; approximately \$4.41 per client per 3-hour group session.

Additional Information:

- The individuals participating in the Chopping For Change (C4C) program have consistently shared that the information they receive from participating in the Trauma and Health and Wellness prevention education classes are the most beneficial aspects of the program. The women are eager to return to society; however, many of them prior to taking the classes share concerns of feeling as if they do not have the tools necessary to address the underlying issues that resulted in their incarceration as well as feeling inadequately prepared to navigate the barriers they will face upon returning to the community. Although the program was not designed to provide individual counseling; we have found that providing this additional service is beneficial for some participants and an absolute necessity for others. Although incarcerated, life continues to happen to them and LMM ensures that staff are available to assist in addressing issues in real-time.
- Some experiences that staff have assisted participants with include: death of a family member; rape of a grandchild; murder of a significant other and the death of another participant. The program also assists the participants with improving communication skills; working through issues they encounter within the culinary training program both while participating in the 12-week education training and beyond. Staff are available to assist throughout their culinary training as well as upon reentering the community.

CY 2021 Program Highlights and Outcomes

Youth Afterschool Prevention:

Provides afterschool and summer prevention programming to youth and low-income families in Cleveland. Programs include ATOD and MH prevention services that are provided year-round from 2:30-5:30 pm, Monday through Friday

First Six months of CY2020:

- Provided shelter residents with prevention information pertaining to COVID-19 upon check in at the COVID hotels.
- Provided residents with PPE and reinforced prevention messaging to include the proper wearing of masks and social distancing.

CY2019:

- Anticipated serving 75 youth, but actually served 103.
- 103 completed the program.
- Clients saw a Prevention Specialist an average of 120 times.

Goals Met/Program Success:

- The After School program provides alcohol and other drug prevention services consisting of education and alternatives for youth ages 12 - 18; coming from low income neighborhoods throughout Cleveland.
- The goal of the program is to mitigate risk factors that put youth at risk for alcohol, tobacco, and other drug use, suicide, violence, early sexual activity, and teen pregnancy by building resilience and increasing protective factors.
- The following has been achieved:
 - 75% (77) of youth enrolled in programming and actively engaged in prevention education classes. Of the 77 actively engaged:
 - 80% (62) were able to meet 73% (9) out (12) milestones
 - 100% (103) of the youth participating in programming attended at least one prevention education class.

Metrics used to Measure Success:

- The program utilizes the following milestones to measure success:
 - Ability to identify conflict style.
 - Demonstrate drug refusal and problem-solving skills.
 - Identify harmful effects of substance use.
 - Gain knowledge about sexual and domestic violence.
 - Demonstrate positive communication and leadership skills, and reports satisfaction with the program.
- In addition to milestones, pre and post-testing within the All Stars Curriculum is used for after school programming.

Average Cost per Client:

- \$ \$612.50 per client; approximately \$51.00 per group hour.

CY 2021 Program Highlights and Outcomes

Non-Medicaid Treatment Services (Pooled Funding):

Provides treatment services that include assessment, counseling,

First Six months of CY2020 Reports:

- Not Provided. No billings submitted.

CY2019:

- Not reported

Goals Met:

- Not reported

Metrics used to Measure Success:

- Ohio Consumer Outcomes System for individuals receiving mental health services and the Brief Addiction Monitor (BAM) for individuals receiving substance use disorder treatment.

Program Success:

- Not reported

Average Cost per Client:

- Not reported

Additional Information:

- Not reported

Provider:	Lutheran Metropolitan Ministries	2019 First Outcome Count:	0	2020 First Outcome Count:	0
Instrument:	Brief Addiction Monitor	2019 Final Outcome Count:	0	2020 Final Outcome Count:	0
Program:	Substance Use Disorder Treatment	2019 % of Final:	0	2020 % of Final:	0

The Brief Addiction Monitor (BAM) is a measurement instrument originally designed for the Veterans Administration to provide an assessment of substance use disorder among adults (18+ years). The instrument is used to monitor progress and help guide treatment.

Provider:	Lutheran Metropolitan Ministries	2019 First Outcome Count:	0	2020 First Outcome Count:	0
Instrument:	DESSA MINI	2019 Final Outcome Count:	0	2020 Final Outcome Count:	0
Program:	Youth Prevention	2019 % of Final:	0	2020 % of Final:	0

The Devereux Student Strength Assessment (DESSA) is an abbreviated assessment designed by the Devereux Advanced Behavioral Health organization for school age children. This instrument is used as a screening tool to identify children who are in need for additional social or emotional education. There are measurement instruments specific for children in Grades K – 8 and for children in Grades 9 – 12.

Provider:	Lutheran Metropolitan Ministries	2019 First Outcome Count:	0	2020 First Outcome Count:	0
Instrument:	DARS	2019 Final Outcome Count:	0	2020 Final Outcome Count:	0
Program:	Adult Prevention	2019 % of Final:	0	2020 % of Final:	0

The Devereux Adult Resilience Scale (DARS) is a measurement instrument designed by the Devereux Advanced Behavioral Health organization for adults (18+ years). The instrument is utilized to identify an individual’s personal strengths in four domains.

Magnolia Clubhouse

CY2021 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2020 CONTRACT AMOUNT	2021 CONTRACT RECOMMENDATIONS	PRIORITY
Magnolia Clubhouse			
Clubhouse Programs and Employment	\$ 579,840	\$ 579,840	Employment
Total	\$ 579,840	\$ 579,840	

CY 2021 Program Highlights and Outcomes

Magnolia Clubhouse

Magnolia Clubhouse, a center of psychiatric rehabilitation for people living with mental illness, is part of an international evidence-based, best practice, the Clubhouse Model recognized by the Substance Abuse and Mental Health Services Administration (SAMSHA). The clubhouse community supports employment, education, and health and wellness. ADAMHS Board funding supports the following initiative:

Clubhouse Programs and Employment:

With the use of a comprehensive model that includes psychiatric rehabilitation, supported employment, supported education, community support, housing support, advocacy and promoting health and wellness, it has been found that the members of the clubhouse have high rates of employment and social connectedness.

Due to the emergence and continuation of the COVID-19 Pandemic that gained increased notoriety in mid-March 2020, many, if not all agency programs and services began providing the majority of services through some method of tele-health/tele-medicine or limited face to face services

First Six months of CY2020 Reports:

- Planned to serve 411 clients.
- Served 582 unduplicated.
- Number of individuals employed 192.

CY2019:

- Served 425 individuals and the average daily attendance was 70.
- 90 new members.
- 115 members were employed.
- Of the members employed in ongoing jobs, 40 were newly employed in the past 12 months, surpassing the model benchmark of 5.

Goals Met:

- ADAMHS Board funding funds 100% of our service goals as outlined in our CY19 RFP from January 1, 2019 - December 31, 2019, along with the other funding we obtain. There are no Clubhouse goals that are not supported by ADAMHS Board funding.'

Metrics used to Measure Success:

- Metrics for Attendance, Employment, Education, Health and Wellness, Advocacy and Community Education and Accreditation by Clubhouse International and CARF (June 2019 Accreditations at the highest levels). See ADAMHS Outcomes report submitted February 2020 for complete details.

Program Success:

- Average Daily Attendance: 72 members, 115 members employed, 39 members worked toward education.

CY 2021 Program Highlights and Outcomes

Average Cost Per Client:

- \$4,909

Additional Information:

- Magnolia Clubhouse continues to deliver a high quality of effective service. We continue to exceed and model benchmarks for Employment. We are a leader in the international network of over 300 Clubhouses and we are currently involved in leadership efforts to guide and measure Clubhouse effectiveness with Virtual Communities during our current pandemic. This effort is worldwide and very gratifying to be a part of. Our Clubhouse members are doing well and remain connected and supported.

May Dugan Center

CY2021 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2020 CONTRACT AMOUNT	2021 CONTRACT RECOMMENDATIONS	PRIORITY
May Dugan Center			
MH Prevention	\$ 6,000	\$ 6,000	Prevention
Total	\$ 6,000	\$ 6,000	
Pooled Funding:			
Behavioral Health Treatment Services	\$ -	\$ -	

CY 2021 Program Highlights and Outcomes

May Dugan Center

May Dugan Center's (MDC) is certified to provide Mental Health Services to adults, adolescents and children. Mental Health Counseling, Case Management, Prevention Services and Wrap-Around Services are provided as well as trauma informed services. Target populations are low-income individuals in need of Counseling or Community Psychiatric Support Treatment and the Lesbian, Gay, Bi-sexual and Transgendered (LGBT) Community in need of the identified service listed above. The ADAMHS Board funding supports the following initiative:

Mental Health Prevention:

Prevention services for the LGBT community, are performed through school-based and community-based prevention groups for adults and youth. The prevention programming also focuses on increased resiliency to trauma and coping mechanisms to deal with stigma and bullying.

First Six months of CY2020:

- Distributed 1,000 personal hygiene bags and administered 200 free COVID-19 tests.

CY2019:

- Agency celebrated 50 years in service.
- 5,000 clients received care in 2019.
- Clients saw a:
 - Counselor an average of 21 times.
 - Average caseload is 20 students per Counselor.

Goals Met:

- CRAFFT screening results indicated that 40% admitted to using alcohol or other drugs, 50% admitted to ridding in a car driven by someone who was under the influence. These two areas were focused on with the intention of educating the participants about possible consequences.
- The results of the Trauma Resiliency Survey were as follows:
 - 90% reported that they believed that they were good at many things which was up from 80%,
 - 80% reported feeling good about themselves which was up from 50%,
 - 100% reported that their grades were important to them which was up from 83%.
- Measurement of coping strategies were as follows:
 - 23% fewer participants reported receiving hurtful comments,
 - 30% fewer reported being made fun of,
 - 33% fewer reported that others were spreading rumors or false information about them,
 - 13% fewer reported feeling anxious at home or at school and
 - 33% fewer felt depressed or sad.

Metrics used to Measure Success:

- The GSA (Gay/Straight Alliance) Inventory to measure positive social, academic and health outcomes for LGBT students. Research has shown that gay straight alliances help improve

CY 2021 Program Highlights and Outcomes

how school environments feel for students. They help create school environments that feel safe.

- The CRAFFT is a well-validated substance use screening tool for adolescents aged 12-21. It is recommended by the American Academy of Pediatrics™ Bright Futures Guidelines for preventive care screenings and well-visits.

Program Success:

- The outcomes were: 90% (up from 80%) reported that they believed they were good at many things; 80% (up from 50%) reported feeling good about themselves; 100% reported their grades were important to them (up from 83%);
- Measurements of coping strategies were: 23% fewer reported receiving hurtful comments; 30% fewer were made fun of; 33% fewer rumors about them; 33% fewer felt depressed or sad.
- Overall, they reported feeling more capable of dealing with hurtful situations, and less anxious/depressed.

Average Cost Per Client:

- Approximately \$1.20 per client.

Provider:	May Dugan Center	2019 First Outcome Count:	0	2020 First Outcome Count:	0
Instrument:	Brief Addiction Monitor	2019 Final Outcome Count:	0	2020 Final Outcome Count:	0
Program:	Substance Use Disorder Treatment	2019 % of Final:	0	2020 % of Final:	0

The Brief Addiction Monitor (BAM) is a measurement instrument originally designed for the Veterans Administration to provide an assessment of substance use disorder among adults (18+ years). The instrument is used to monitor progress and help guide treatment.

Provider:	May Dugan Center	2019 First Outcome Count:	0	2020 First Outcome Count:	0
Instrument:	Ohio Scales Adult	2019 Final Outcome Count:	0	2020 Final Outcome Count:	0
Program:	Mental Health Treatment for Adults	2019 % of Final:	0	2020 % of Final:	0

The Ohio Scales Adult version is an assessment instrument for measuring the progress for Adults (18+ years) in the treatment process for mental health. The instrument was a collaboratively designed instrument for use by Ohio Department of Mental Health funded providers.

Provider:	May Dugan Center	2019 First Outcome Count:	0	2020 First Outcome Count:	0
Instrument:	DESSA MINI	2019 Final Outcome Count:	0	2020 Final Outcome Count:	0
Program:	Youth Prevention	2019 % of Final:	0	2020 % of Final:	0

The Devereux Student Strength Assessment (DESSA) is an abbreviated assessment designed by the Devereux Advanced Behavioral Health organization for school age children. This instrument is used as a screening tool to identify children who are in need for additional social or emotional education. There are measurement instruments specific for children in Grades K – 8 and for children in Grades 9 – 12.

Provider:	May Dugan Center	2019 First Outcome Count:	0	2020 First Outcome Count:	0
Instrument:	DARS	2019 Final Outcome Count:	0	2020 Final Outcome Count:	0
Program:	Adult Prevention	2019 % of Final:	0	2020 % of Final:	0

The Devereux Adult Resilience Scale (DARS) is a measurement instrument designed by the Devereux Advanced Behavioral Health organization for adults (18+ years). The instrument is utilized to identify an individual's personal strengths in four domains.

MetroHealth System

CY2021 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2020 CONTRACT AMOUNT	2021 CONTRACT RECOMMENDATIONS	PRIORITY
MetroHealth System			
Jail Liaison Program	\$ 75,000	\$ 75,000	
Total	\$ 75,000	\$ 75,000	

CY 2021 Program Highlights and Outcomes

The MetroHealth System

The ADAMHS Board funding supports the following initiative:

Jail Liaison Program:

Identifies individuals in the County jail who are mentally ill as soon as possible and engage them in mental health treatment and community support services to reduce jail time and promote successful community reintegration. Cuyahoga County Court of Common Pleas works with agencies to provide diagnostic assessments, coordination, and linkage for individuals in the County Jail living with mental illness and/or who are dually diagnosed, as well as communicate regularly with Judges overseeing the Mental Health and Developmental Disabilities (MHDD) Court Docket.

First Six months of CY2020:

- Average of 63 clients per month were monitored.
- 35 referrals were received, and all were assessed.
- The jail liaison had 331 face-to-face contacts with clients and 2,028 collateral contacts.
- 72 MHDD Docket Reintegration Plans were completed.
- 15 MHDD Court Staffings have been attended discussing 36 clients.
- 115 clients have been released from the Cuyahoga County Jail in 2020:
 - 10 clients were linked with housing.
 - 102 clients received CPST services.
 - 109 clients received Psychiatric Services.
 - 54 clients were referred to Substance Use Treatment.
 - 60 received other services.

CY2019:

- Average of 44 clients per month were monitored.
- 155 referrals were received, and 131 received assessments.
- The jail liaison had 1,030 face-to-face contacts with clients and 3,320 collateral contacts
- 180 MHDD Docket Reintegration Plans were completed.
- 28 MHDD Court Staffings were attended discussing 46 clients.
- 246 clients have been released from the Cuyahoga County Jail in 2020:
 - 9 clients were linked with housing.
 - 215 clients received CPST services.
 - 224 clients received Psychiatric Services.
 - 111 clients were referred to Substance Use Treatment.
 - 116 received other services.

Program Success:

- All clients received face-to-face assessments and had minimal contact of two face-to-face encounters from the jail liaison.

Additional Information:

- Jail staff is not always available to accompany the inmate for assessments/visits. Jail staff is looking into use of teleconference. Inmates are often released without proper paperwork.

Moore Counseling

CY2021 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2020 CONTRACT AMOUNT	2021 CONTRACT RECOMMENDATIONS	PRIORITY
Moore Counseling & Mediation Services			
Pooled Funding:			
Treatment Services	\$ -	\$ -	

CY 2021 Program Highlights and Outcomes

Moore Counseling & Mediation Services

Moore Counseling & Mediation Services, Inc. (MCMS) is a confidential, compassionate, responsive and professional organization which provides services in mental health treatment, substance use disorder treatment, mediation, employee assistance programs and professional development. MCMS has been delivering services to the communities we all live and work in since 1999. It is our mission to provide the most comprehensive services possible to individuals, as well as to organizations committed to taking care of their employees. We assist our clients to achieve a healthy and productive lifestyle and seek outcomes that improve the status of the individual and the community. The ADAMHS Board funding supports the following initiative:

Treatment Services (Pooled Funding):

The outpatient treatment program provides a continuum of evidence-based treatment including intensive outpatient treatment, medication assisted treatment, case management, drug monitoring and continuing care and access to recovery support services for a non-Medicaid eligible population.

First Six months of CY2020:

- 76 clients were served.
- Agency has provided telehealth during COVID but have also resumed in person treatment.

CY2019:

- 132 clients served.
- 100% of housing clients had stable housing arrangement, post treatment.

Goals Met:

- Not Provided.

Metrics used to Measure Success:

- Not Provided.

Program Success:

- Not Provided.

Average Cost Per Client:

- Not Provided.

Additional Information:

- Not Provided.

Provider:	Moore Counseling and Mediation Services	2019 First Outcome Count:	112	2020 First Outcome Count:	3
Instrument:	Brief Addiction Monitor	2019 Final Outcome Count:	0	2020 Final Outcome Count:	0
Program:	Substance Use Disorder Treatment	2019 % of Final:	0	2020 % of Final:	0

The Brief Addiction Monitor (BAM) is a measurement instrument originally designed for the Veterans Administration to provide an assessment of substance use disorder among adults (18+ years). The instrument is used to monitor progress and help guide treatment.

Murtis Taylor

CY2021 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2020 CONTRACT AMOUNT	2021 CONTRACT RECOMMENDATIONS	PRIORITY
Murtis H. Taylor			
MH Residential	\$ 536,676	\$ 536,676	Housing
MH Suburban Jail Liaison	\$ 48,000	\$ 48,000	
Jail Liaison Program	\$ 75,000	\$ 75,000	
Peer Support at St. Clair House	\$ 90,000	\$ 90,000	Peer Support
MH Representative Payee	\$ 125,000	\$ 125,000	
School Based Prevention	\$ 115,020	\$ 115,020	Prevention
Total	\$ 989,696	\$ 989,696	
Pooled Funding:			
Mental Health/DD Treatment Services	\$ -	\$ -	
Mental Health Treatment Program	\$ -	\$ -	
Prison Outreach	\$ -	\$ -	

CY 2021 Program Highlights and Outcomes

Murtis Taylor Human Services System (MTHSS)

Murtis Taylor is a comprehensive behavioral health organization that also provides a variety of other services in the community to both children and adults. The ADAMHS Board funding supports the following initiatives:

Mental Health Residential:

Provides treatment in a residential setting and teaches clients how to live independently. The program provides structure, treatment and support to individuals at risk for hospitalization or stepping down from inpatient stays. May reduce hospital admissions.

First Six Months of 2020:

- 14 clients served.

CY2019:

- 21 clients served.

Goals Met:

- 82% of program/services were funded by the ADAMHS Board.
 - Improved environmental supports that reduce symptoms of psychiatric illness.
 - Improved resilience.
 - improved quality of life.
 - Improved integration into the community 18-month maximum stay before transition.

Metrics Used to Measure Success:

- Improved environmental supports that reduce symptoms of psychiatric illness
- Improved resilience
- Improved quality of life
- Improved integration into the community

Program Success:

- Average length of stay = 11.58 months.
- Diagnoses of residents include: 10 with mental health only; 11 co-morbid disorders of MH/SUD.
- Community Linkages were established with Community Mental Health Center = 21.

Average Cost Per Client:

- The average cost per client is \$808.63.

Mental Health Suburban Jail Liaison:

Meets with clients who are arrested by an Eastside Municipality on a misdemeanor offense, screens/assesses a client's mental state and need for medication and communicates with the Courts and/or Probation Department to facilitate mental health and (SUD) treatment needs.

CY 2021 Program Highlights and Outcomes

First Six Months of 2020:

- 145 clients served.
- 495 total interactions with clients.
- 145 reports completed for Courts.
- 43 linked to additional services.
- 62 linkages to services performed.
- 320 follow-up contacts performed.

CY2019:

- 93 clients served.
- 518 total interactions with clients.
- 93 assessments completed for Courts.
- 80 linked to additional services.
- 68 linkages to services performed.
- 285 follow-up contacts performed.

Goals Met:

- 100 clients will be served.
- Initial contact and/or follow-up will be provided to 100 clients.
- Assessment and/or screening will be provided to 100 clients.

Metrics used to Measure Success:

- Number of clients served.
- Number of clients initially contacted and followed up.
- Number of clients assessed and/or screened.

Program Success:

- Total number seen = 268 (unduplicated count) in 2019.
- Number of males= 201 (75%).
- Number of females = 67 (25%).
- Number of initial contacts = 268 of 268 clients.
- Number Assessed was = 268 clients.
- Assessment Sites: South Euclid Court = 78 (29%), Bedford Heights Probation = 8 (3%), Cleveland Municipal Court = 72 (27%), Euclid Probation = 3 (1%), Garfield Heights Probation = 62 (23%), Solon = 8 (3%), Independence = 3 (1%), Cleveland Heights = 32 (12%), Lyndhurst = 3 (1%).

Average Cost Per Client:

- \$505.79 per client.

Additional Information:

- Assessment sites: Bedford Heights Probation, Cleveland Heights Court, Cleveland House of

CY 2021 Program Highlights and Outcomes

Correction, Euclid Probation, Garfield Heights Probation, Lyndhurst Court, Maple Heights Jail, Solon Court, South Euclid Court.

County Jail Liaison Program:

Identifies individuals who are mentally ill as soon as possible and engage them in mental health treatment and community support services to reduce jail time and promote successful community reintegration. Cuyahoga County Court of Common Pleas works with agencies to provide diagnostic assessments, coordination, and linkage for individuals in the County Jail living with mental illness and/or who are dually diagnosed, as well as communicate regularly with Judges overseeing the Mental Health and Developmental Disabilities (MHDD) Court Docket.

First Six Months of 2020:

- 71 clients were served.
- 36 referrals were received, and 23 were assessed.
- The jail liaisons had 141 face-to-face contacts with clients and 289 collateral contacts.
- 27 MHDD Docket Reintegration Plans were completed.
- 30 MHDD Court Staffings have been attended.
- 71 clients have been released from the Cuyahoga County Jail in 2020:
 - 2 clients were linked with housing.
 - 26 clients received CPST services.
 - 26 clients received Psychiatric Services.
 - 10 clients were referred to Substance Use Treatment.

CY2019 (June - December of 2019):

- 50 clients were served.
- 61 referrals were received, and 39 received assessments.
- The jail liaisons had 205 face-to-face contacts with clients and 337 collateral contacts.
- 31 MHDD Docket Reintegration Plans were completed.
- 43 MHDD Court Staffings were attended.
- 64 clients have been released from the Cuyahoga County Jail in 2020:
 - 4 clients were linked with housing.
 - 35 clients received CPST services.
 - 34 clients received Psychiatric Services.
 - 7 clients were referred to Substance Use Treatment.
 - 1 client received other services.

Metrics used to Measure Success:

- Reduced recidivism/re-admissions to hospitals (Relapse Prevention) - measured number and % of clients hospitalized and average number of days/month spent in hospital.
- Reduced recidivism/re-admissions to jail and prisons (Relapse Prevention) - measured by the number and % of clients jailed per month and # and % of those clients who went on to prison.
- Employment - measured by the average number of days employed per month per client.

CY 2021 Program Highlights and Outcomes

Program Success:

- Total number seen = 122 (unduplicated count).
- 4 (3%) clients were hospitalized and spent an average of 2 days in the hospital during CY 2019.
- 2 (2%) clients were arrested during CY 2019 and spent an average of 30 days in county jail.
- 0 (0%) clients were returned to prison during 2019.
- 8 (7%) out of the 122 clients served were employed during CY 2019.

Average Cost Per Client:

- \$505.79 is the average cost per client.

Additional Information:

- Due to Covid-19, jail liaisons were not permitted to enter the Cuyahoga County Jail beginning in March. Programming was affected while the role of the liaisons focused heavily on releasing clients and reintegration planning during the onset of the pandemic. All essential elements of the jail liaison program – intakes, assessments, linkage, advocacy for and clients – continued thereafter. Jail liaisons met with clients via video visitation starting in May and regular communication with the ADAMHS Board, Courts, jail staff, and MetroHealth continued throughout.

Peer Support/St. Clair House:

Provides stable, short term, specialized, intensive residential treatment at the St. Clair House. Case Management Teams work with clients who have been released from prison and have a high number of contacts with the criminal justice system. Services are designed to stabilize mental health, reduce recidivism back into prison and support re- integration back into the community. The program is client-focused and culturally sensitive.

First Six Months of 2020:

- Served 10 clients.
- 100% occupancy.
- 1 client successfully completed the program and found housing.
- Average length of stay 6 months.
- Program remained open during COVID-19.

CY2019:

- Served 10 clients.
- 90% occupancy.

Goals Met:

- 100% of program/service goals funded by the ADAMHS Board Peer Support.t
- Number of Unduplicated Males to be served 10.
- Reduction in homelessness.
- Retention of benefits.
- Reduction in hospitalization.

CY 2021 Program Highlights and Outcomes

- Reduction in arrests.

Metrics used to Measure Success:

- Reduction in homelessness.
- Retention of benefits.
- Reduction in hospitalization.
- Reduction in arrests.

Program Success:

- 9 Unduplicated Males Served.
- 12 Month Average Length of Stay.
- Occupancy rate was 70%.
- 7 Individuals connected with benefits = 7.
- 0 Hospitalizations.
- 0 Arrests.
- 2 Individuals employed.

Average Cost Per Client:

- The average cost per client is \$549.82.

Mental Health Representative Payee:

Services are provided to Social Security recipients who are unable to manage their funds to meet their daily living needs, provide a stable living environment.

First Six Months of 2020:

- 286 clients were served.
- 8900 disbursements were made.
- 100% of disbursements were made in a timely manner.
- 100% of client concerns (12 total) were resolved in a timely manner.

CY2019:

- 321 clients were served.
- 20,317 disbursements were made.
- 100% of disbursements were made in a timely manner.
- 100% of client concerns (27 total) were resolved in a timely manner.

Goals Met:

- The percentage of funding provided by the ADAMHS Board is 76%.
- 100% of clients will receive support and maintenance of stable housing.
- 100% of clients will receive support and maintenance of necessities (electricity, water, medication, food).
- 100% of clients will receive support and maintenance of personal amenities (recreational and

CY 2021 Program Highlights and Outcomes

social).

- 100% of clients will receive maintenance of Medicaid eligibility.

Metrics used to Measure Success:

- Number of clients served.
- Number of clients on waiting list.
- Number and percentage of clients who were terminated and the reason.
- Timeliness of disbursements.
- Number of client concerns addressed in a timely manner and to the client's satisfaction and number.
- Percentage of clients receiving financial skills development and instruction.

Program Success:

- 100% of clients received support and maintenance of stable housing.
- 100% of clients received support and maintenance of necessities (electricity, water meds, food).
- 100% of clients received support and maintenance of personal amenities (recreational, social).
- 100% of clients received support with maintenance of Medicaid eligibility.

Average Cost Per Client:

- \$239.47 average per client.

Additional Information:

- 1,691 (monthly avg.) of payments were disbursed in a timely manner on behalf of clients.
- 25 (100%) of client's concerns were addressed in a timely manner.
- 253 (100%) of clients received financial skills development instruction.
- 253 (100%) of clients received on-going financial instruction.
- 18 Clients were terminated.
- Reason for termination - 4 changed payee; 5 became their own payee; 1 deceased; 7 in nursing home; 1 incarcerated.

School-based Prevention:

School-based Prevention services are provided in Cleveland Metropolitan School District (CMSD), Grades K through 12 are targeted for consultation services.

First Six Months of 2020:

- 529 clients were served through ADAMHS Board funding.
- Staff received 59 DESSA pre-tests.
- Conducted 457 consultations with 66% for Community Resources and COVID-19 related concerns.

CY 2021 Program Highlights and Outcomes

CY2019:

- Anticipated serving 138 students and served 196.
- Facilitated prevention groups with Thomas Jefferson refugee students who were primarily from South America and Africa.
- Increased staff trainings on Cultural Diversity, Human Trafficking and Trauma-Specific Interventions.
- Student caseload is 30 per CPST.

Goals Met:

- School-Based 7% of program/services were funded by ADAMHS Board.
- Serve the 20 schools assigned by CMSD.
- Serve 138 children for Consultation/Prevention.
- Refer 30 children to treatment after screening.

Metrics used to Measure Success:

- The School-Based Prevention and Consultation Services for Children are based upon the New Ohio Georgetown Consultation Model. Services do not include mental health treatment but instead may include brief screenings or assessments.
- The Devereux Student Strengths Assessment (Mini-DESSA) was implemented to identify and support youth who do not have evidence of mental health needs.
- Consultation is also provided to the parents and teachers of school-based youth to reduce the likelihood of further mental health services involvement.
- Prevention groups were implemented to share the Evo- Socio Emotional Curriculum (Evo SEL) to more students.
- The metrics are:
 - Serve all schools assigned by Cleveland Metropolitan School District (CMSD.)
 - The number of children served for Consultation/Prevention.
 - The number of children referred to Treatment after Consultation and Prevention services.

Program Success:

- Prevention groups were implemented to share the Evo-Socio Emotional Curriculum (Evo SEL) to more students.

Average Cost Per Client:

- The average cost per client is \$505.79.

Additional information

- During COVID-19, staff provided resources to families to assist with basic needs.
- There was an increase in staff training to address trauma and tele-health.

CY 2021 Program Highlights and Outcomes

Mental Health/DD Treatment Services (Pooled Funding):

Serves clients referred from the County MH/DD Probation Department who are on active County probation with the County. Clients are provided mental health treatment and linked to services that support recovery and reduce their involvement in criminal activity.

First Six Months of 2020:

- The program served a total of 58 clients.
- 54 of the 58 clients (93%) had secure housing.
- 56 of 58 clients (97%) were linked with entitlements.

CY2019:

- The program served a total of 57 clients.
- 53 of the 57 clients (93%) had secure housing.
- 56 of 57 clients (98%) were linked with entitlements.

Goals Met:

- Reduced symptoms of psychiatric illness and recidivism.
- Recovery and reduced involvement in criminal activity in a community setting.
- Improved coping skills.
- Community integration and successful completion of probation.

Metrics used to Measure Success:

- Reduced symptoms of psychiatric illness and recidivism.
- Recovery and reduced involvement in criminal activity in a community setting.
- Improved coping skills.
- Community integration and successful completion of probation.

Program Success:

- Total number seen = 53.
- Three (5%) of the total 53 clients served were hospitalized during CY 2019.
- Three (5%) clients spent an average of 2 days in the hospital.
- Two (4%) of clients were arrested during CY 2019 and spent an average of 6 days in jail.
- Twenty (38 %) of the 53 clients served improved their coping skills by seeking and maintaining employment in CY 2019.
- Five (9%) of the 54 clients integrated into the community by successfully completing probation during CY 2019, and those clients improved their coping skills.

Average Cost Per Client:

- \$505.79 per client.

CY 2021 Program Highlights and Outcomes

Mental Health Treatment Program (Pooled Funding):

A high-quality housing programs. It provides treatment in a residential setting and teaches consumers how to live independently. Residential provides the structure, treatment and support needed to individuals at risk for hospitalization, those stepping down from inpatient stays and reducing the rate of hospital admissions/readmissions. It is operated based on meeting the person where they are, respect, cultural competency and treatment based on the recovery model.

First Six Months of 2020

- Anticipated serving 300 clients, but actually 319.

CY2019:

- Served 418 clients.

Goals Met:

- The percentage of program/services goals funded by the ADAMHS Board is 9%.
- Change in Satisfaction: Client and Provider Satisfaction will report an overall 75% - 100% satisfaction rating for the mental health services they receive from MTHSS.
- Symptom Distress: Clients receiving services between one and five years will experience a 0% - 25% decrease in Symptom Distress; between five and nine years a 0%- 25% decrease; between nine and nineteen years a 0% to 10% decrease.
- Quality of Life: Clients receiving services between one and five years will experience an increase in Quality of Life of 0% - 25%. Clients receiving services between nine and nineteen years will experience an increase in Quality of life of 0% - 25%.

Metrics used to Measure Success:

- Change in Satisfaction Client and Provider Satisfaction as measured by an annual Client Satisfaction Survey.
- Symptom Distress as measured over time from one year and beyond and Quality of Life as measured over time from one year and beyond are measured across all core mental health programs by a modified version of the Ohio Scales measures, including those reimbursed through ADAMHS Board non-Medicaid funding.
- Rate of State Re-hospitalizations. The total number of clients discharged from NBH Hospital and admitted to MTHSS divided into the total number of clients readmitted to NBH Hospital.
- Days from Post-Hospital Discharge to Case Management Appointment.

Program Success:

- Rate of State Re-Hospitalizations: 0 (100%) of clients discharged were not readmitted to the hospital within 14- 90 days of discharge during the report period.
- Days from Post-Hospital Discharge to Case Management Appointment: A total of 8 clients were seen by Case Management after admission. 40% of clients received a Case Management appointment within 14 days of Post-Hospital discharge during the reporting period. 80% were seen within 30 days, 80% were seen within 60 days and 80% being seen within 90 days.
- Days from Post-Hospital Discharge to Pharmacological Management Appointment: Five (5) clients

CY 2021 Program Highlights and Outcomes

received a PM appointment Post-Hospital discharge. 30% receiving a PM appointment within 14 days, 50% received a PM appointment within 30 days, 50% received a PM appointment within 60 days, 50% received a PM appointment within 90 days.

Average Cost Per Client:

- \$505.79 per client.

Prison Outreach (Pooled Funding):

A specialized, intensive unit with a Case Management Team that works with consumers who are released from prison and have a high number of contacts with the criminal justice system. Individuals are supported for reintegration back into the community with the goal of stabilizing their mental health and reducing recidivism back into prison.

First Six Months of 2020:

- 62 clients were enrolled in the program.
- 0 clients were returned to prison.
- 0 clients were jailed during the year.
- 0 clients experienced hospital stays for mental health issues.

CY2019:

- 72 clients were enrolled in the program.
- 0 clients were returned to prison.
- 0 clients were jailed during the year.
- 5 clients were hospitalized for mental health issues.

Metrics used to Measure Success:

- Reduced recidivism/re-admissions to hospitals (Relapse Prevention) - measured number and % of clients hospitalized, and average number of days/months spent in hospital.
- Reduced recidivism/re-admissions to jail and prisons (Relapse Prevention) - measured by the number and % of clients jailed per month and number and % of those clients who went on to prison.
- Employment - measured by the average number of days employed per month per client.

Program Success:

- Total number seen = 122 (unduplicated count).
 - 4 (3%) clients were hospitalized and spent an average of 2 days in the hospital during CY 2019.
 - 2 (2%) clients were arrested during CY 2019 and spent an average of 30 days in county jail.
 - 0 (0%) clients were returned to prison during 2019.
 - 8 (7%) out of the 122 clients served were employed during CY 2019.

Average Cost Per Client:

CY 2021 Program Highlights and Outcomes

- \$505.79 is the average cost per client.

Additional Information:

- Total number of clients seen = 48 (unduplicated count) during the reporting period.

Provider:	Murtis Taylor	2019 First Outcome Count:	11	2020 First Outcome Count:	6
Instrument:	DESSA MINI	2019 Final Outcome Count:	2	2020 Final Outcome Count:	0
Program:	Youth Prevention	2019 % of Final:	18.18%	2020 % of Final:	0

The Devereux Student Strength Assessment (DESSA) is an abbreviated assessment designed by the Devereux Advanced Behavioral Health organization for school age children. This instrument is used as a screening tool to identify children who are in need for additional social or emotional education. There are measurement instruments specific for children in Grades K – 8 and for children in Grades 9 – 12.

When the data contains both an initial (first) and follow-up (final) instrument administration, a paired t-test was used for comparing individual scores at those two different points in time. It is the most powerful test for showing changes in individuals. The green highlighted rows suggest that changes from the First Assessment to the Final Assessment did not happen by chance and that the change can be attributed to the program intervention.

Population	Evaluation Year	SubScale	First Outcome Average	Final Outcome Average	Average Difference	Significance
Grades K - 8	2019	No Scale	54	53.5	-0.5	Not Significant
Grades 9 - 12	2019	No Scale				
Grades K - 8	2020	No Scale				
Grades 9 - 12	2020	No Scale				

Provider:	Murtis Taylor	2019 First Outcome Count:	0	2020 First Outcome Count:	0
Instrument:	DARS	2019 Final Outcome Count:	0	2020 Final Outcome Count:	0
Program:	Adult Prevention	2019 % of Final:	0	2020 % of Final:	0

The Devereux Adult Resilience Scale (DARS) is a measurement instrument designed by the Devereux Advanced Behavioral Health organization for adults (18+ years). The instrument is utilized to identify an individual’s personal strengths in four domains.

Provider:	Murtis Taylor	2019 First Outcome Count:	0	2020 First Outcome Count:	0
Instrument:	Brief Addiction Monitor	2019 Final Outcome Count:	0	2020 Final Outcome Count:	0
Program:	Substance Use Disorder Treatment	2019 % of Final:	0	2020 % of Final:	0

The Brief Addiction Monitor (BAM) is a measurement instrument originally designed for the Veterans Administration to provide an assessment of substance use disorder among adults (18+ years). The instrument is used to monitor progress and help guide treatment.

Provider:	Murtis Taylor	2019 First Outcome Count:	0	2020 First Outcome Count:	0
Instrument:	Ohio Scales Adult	2019 Final Outcome Count:	0	2020 Final Outcome Count:	0
Program:	Mental Health Treatment for Adults	2019 % of Final:	0	2020 % of Final:	0

The Ohio Scales Adult version is an assessment instrument for measuring the progress for Adults (18+ years) in the treatment process for mental health. The instrument was a collaboratively designed instrument for use by Ohio Department of Mental Health funded providers.

Music Settlement

CY2021 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2020 CONTRACT AMOUNT	2021 CONTRACT RECOMMENDATIONS	PRIORITY
Music Settlement Center for Music Therapy			
Music Therapy Svs for Detox and Recovery	\$ 10,000	\$ 10,000	Innovative Prog.
Total	\$ 10,000	\$ 10,000	

CY 2021 Program Highlights and Outcomes

Music Settlement Center for Music Therapy

Established in 1966, the Music Settlement Center for Music Therapy positively impacts the lives of children and adults facing a wide range of life's challenges. The ADAMHS Board funding supports the following initiative:

Music Therapy Services for Detox and Recovery:

This program is an evidence-based practices in music therapy at all phases of the detox/recovery process. Assessment, treatment planning/implementation, and documentation occur for individual and group sessions, primarily within settings of community partners. Just as art therapy has been shown to be effective with individuals with substance use disorders, so too has music therapy proven beneficial with this population. There is a growing evidence base for music therapy interventions in the treatment of substance use disorders. Music therapy interventions utilized in detox/recovery include but are not limited to lyric analysis, songwriting, music rituals, instrument playing, music sharing, music facilitated discussion, and music assisted relaxation.

First Six months of CY2020 Reports:

- Anticipated serving 160 clients, served 151 clients.
- Average group size is 10.7 clients.

Goals Met:

- Provided at least 3.5 hours per week servicing client in detox/partial hospitalization (provided service 534 times).
- An overall average of 81% of the adult participates demonstrated progress in the areas of relationships, self-worth toward internal beliefs, motivation, and abstinence attitudes
- The program anticipates making or exceeding its goals for the remainder of the calendar year.

Metrics used to Measure Success:

- Devereux Adult Resilience Survey.

Program Success:

- Of the 151 adults served, 58 completed a DARS 1 and DARS 2, An average of 71% of the adults demonstrated progress in the areas of relationships, 62% in self-worth toward internal beliefs, 64% in motivation and 52% abstinence attitudes.
- An overall average of 81% of the adult participates demonstrated progress in all areas
- 7 music therapy groups.

Average Cost Per Client:

- Total cost per client was approximately \$6.71 for services provided.

Additional Information:

- When the COVID-19 closures hit in March of 2020, the staff at Stella Maris and The Music Settlement worked together to get remote music therapy services running by April 20th.

CY 2021 Program Highlights and Outcomes

- One PHP Counselor stated, “I just wanted to take the time to thank you for coming in and making music with the clients. You really do a fabulous job with them and it allows them to creatively express themselves in a different way in a supportive and nurturing environment. Thank you for your patience, commitment, and willingness!”
- Client comments include:
 - “I hope that they keep this program, I didn’t know music could make you emotional and I’m not used to having these feelings only running away from them.”
 - “Man, am I glad to see you today; there is a song I need to hear.
 - “Really, I feel much less anxious now than when you came in.”

CY2019:

- Anticipated serving 100 clients, served 405 clients.
- Average group size is 8.3 clients.

Goals Met:

- Provided at least 3.5 hours per week servicing client in detox/partial hospitalization (provided service 928 times).
- An overall average of 100% of the adult participants demonstrated progress in the areas of relationships, self-worth toward internal beliefs, motivation, and abstinence attitudes
- The program anticipates exceeded its goals.

Metrics used to Measure Success:

- Devereux Adult Resilience Survey.

Program Success:

- Of the 405 adults served, 153 completed a DARS 1 and DARS 2, An average of 67% of the adults demonstrated progress in the areas of relationships, 66% in self-worth toward internal beliefs, 72% in motivation and 71% abstinence attitudes.
- An overall average of 89% of the adult participants demonstrated progress in all areas.
- A total of eight (10) music therapy.

Average Cost Per Client:

- Total cost per client was approximately \$8.29 for services.

Additional Information:

- Overall, the music therapy services have been well received by the clients as well as the staff. Client comments include:
 - “Thank you, this is the BEST part of my time here.”
 - “This was the best group I have ever been in.”
 - “I hope that they keep this program, I didn’t know music could make you emotional and I’m not used to having these feelings, only running away from them.”

Provider:	The Music Settlement	2019 First Outcome Count:	48	2020 First Outcome Count:	129
Instrument:	DARS	2019 Final Outcome Count:	48	2020 Final Outcome Count:	53
Program:	Adult Prevention	2019 % of Final:	100%	2020 % of Final:	41.09%

The Devereux Adult Resilience Scale (DARS) is a measurement instrument designed by the Devereux Advanced Behavioral Health organization for adults (18+ years). The instrument is utilized to identify an individual's personal strengths in four domains.

Providers currently report aggregated data for programs utilizing the DARS instrument. Results reflect the percentage of individuals for whom there was an increased score from the initial (first) and follow-up (final) instrument administration.

Population	Evaluation Year	SubScale	% Who Improved
Adults (18+ years)	2019	Initiative	83%
Adults (18+ years)	2019	Internal Beliefs	90%
Adults (18+ years)	2019	Overall	100%
Adults (18+ years)	2019	Relationships	90%
Adults (18+ years)	2019	Self Control	83%
Adults (18+ years)	2020	Initiative	64%
Adults (18+ years)	2020	Internal Beliefs	60%
Adults (18+ years)	2020	Overall	79%
Adults (18+ years)	2020	Relationships	68%
Adults (18+ years)	2020	Self Control	51%

Naaleh Cleveland

CY2021 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2020 CONTRACT AMOUNT	2021 CONTRACT RECOMMENDATIONS	PRIORITY
Naaleh Cleveland			
High Risk Teen Mentorship Program	\$ 30,000	\$ 30,000	Prevention
Total	\$ 30,000	\$ 30,000	

CY 2021 Program Highlights and Outcomes

Naaleh Cleveland *Faith-based Program*

Naaleh is an organization specifically geared to helping Jewish individuals in the Cleveland area experiencing mental health issues. Naaleh's expert guidance assists individuals in navigating the resources available in the community. The ADAMHS Board funding supports the following initiative:

High Risk Teen Mentorship Program – Faith-Based Program:

Naaleh's program provides a healthy and dependable role model to a struggling teenager. Our mentors will escort teens to therapy sessions, study with them for the GED's and teach them life-skills, such as carpentry, plumbing and other self-esteem building talents.

First Six months of CY2020 Reports:

- Anticipated serving 40 clients, actually served 58.
- 145% expectation served.

Goals Met:

- Exceeded the projected number to be served.
- Two different local high schools allowed High-Risk Teen Coordinator to come to school and give a 2.5 hour drug education course to the students. With over 200 teens in attendance.

Metrics used to Measure Success:

- Devereux Student Strengths Assessment.

Program Success:

- 2 of the K-8 students served did not complete a post-assessment.
- Of the 56 in grades 9-12, a pre/post -assessment for 22 students were received with a pre-assessment average score was 50.31 and the post- assessment score average was 51.36, there was no significant change.
- 50+ Teens attended the Summer Programming.
- For the first time, the Cleveland Rabbinical Orthodox Council, requested a meeting with Naaleh's Director, Chaim Helman.
- The Rabbinic Council requested that Naaleh arrange an educational event for pastoral community leaders, with presentations and Q&A sessions with a drug counselor and a clergy member who is experienced in drug prevention and addiction.

Average Cost Per Client:

- \$978 per client on average.

Additional Information:

- Due to pandemic, Naaleh's High Risk Teen Mentorship Summer Program began early this year, as it was crucial to keep the teens engaged in productive work and activities when school was closed.

CY 2021 Program Highlights and Outcomes

- The agency works on many life skills in the mentorship program, such as landscaping, woodworking, community clean-up and the safe use of power tools – all while following Ohio Pandemic Guidelines.
- A crucial part of the summer programming is drug education, as coordinators spend a lot of time supporting both teens and their parents who are struggling in this area.

CY2019:

- Anticipated serving 30 clients, but served 84.
- 280% expectation served.

Goals Met:

- Exceeded the projected number to be served.
- Debut of the summer program's "team effort" activities build self-esteem and our projects empower adolescents, as they tangibly experience success and meet their goals.

Metrics used to Measure Success:

- Devereux Student Strengths Assessment.

Program Success:

- Of the 5 K-8 served, received a pre/post- assessment for 2 youth, pre-assessments score average was 51.50, post-assessment score averaged was 47.00, showing no significant change.
- Of the 79 in 9-12 grade served we received a pre/post -assessment for 75, pre- assessment average score was 48.72, post- assessment score average was 49.25, there was no significant change.
- Opening "The Living Room" Teen Center - destination for teens to come play, talk, eat and "chill" in a relaxed and non-judgmental atmosphere
- Naaleh planned an implemented a healthy summer schedule which included paid day jobs, outdoor activities, and various new projects for teens.

Average Cost Per Client:

- \$1,900 per client on average.

Additional Information:

- Naaleh has provided educational opportunities to parents by offering panel discussions and support groups for parenting children, led by mental health professionals.
- Naahel's strong relationships with Rabbi's, local law enforcement, community activists & mental health agencies ensure that the children in our program will have their needs properly addressed.
- The Jewish Day Schools refer children that they feel can benefit from mentorship services.
- Our programming has exceeded expectations.

Provider:	Naaleh Cleveland	2019 First Outcome Count:	84	2020 First Outcome Count:	58
Instrument:	DESSA MINI	2019 Final Outcome Count:	77	2020 Final Outcome Count:	22
Program:	Youth Prevention	2019 % of Final:	91.67%	2020 % of Final:	37.93%

The Devereux Student Strength Assessment (DESSA) is an abbreviated assessment designed by the Devereux Advanced Behavioral Health organization for school age children. This instrument is used as a screening tool to identify children who are in need for additional social or emotional education. There are measurement instruments specific for children in Grades K – 8 and for children in Grades 9 – 12.

Population	Evaluation Year	SubScale	First Outcome Average	Final Outcome Average	Average Difference	Significance
Grades 9 - 12	2019	No Scale	48.72	47.63	-1.09	Not Significant
Grades K - 8	2019	No Scale	51.5	47	-4.5	Not Significant
Grades 9 - 12	2020	No Scale	50.32	51.36	1.05	Not Significant
Grades K - 8	2020	No Scale				Not Significant

NAMI Greater Cleveland

CY2021 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2020 CONTRACT AMOUNT	2021 CONTRACT RECOMMENDATIONS	PRIORITY
NAMI Greater Cleveland			
Community Prevention Education Program	\$ 118,366	\$ 118,366	Prevention
Family Caregivers Education Program	\$ 21,344	\$ 21,344	Prevention
Peer Support	\$ 57,675	\$ 57,675	Peer Support
Faith Based Program	\$ 10,000	\$ 10,000	Prevention
Total	\$ 207,385	\$ 207,385	

CY 2021 Program Highlights and Outcomes

NAMI Greater Cleveland

NAMI Greater Cleveland is dedicated to empowering persons affected by mental illness and their family members to achieve a better quality of life by providing them with mutual support, practical information, referrals, advocacy and educational resources. ADAMHS Board funding supports the following initiatives:

Community Prevention Education Program:

Addresses the risk factors of untreated mental illness and lack of knowledge of signs and symptoms. The program includes a Helpline, Community Presentations, Psycho-Education Presentations, Community Education and Outreach, the Ending the silence program, Mental Health workshops and Mental Health First Aid courses.

First Six months of CY2020:

- Planned to serve 1,412, actually served 1,542.

CY2019:

- Reached 22,326 individuals.

Goals Met:

- Program/Target/Actual/Percentage:
 - Psycho Education 150/344=229%
 - Ending the Silence (ETS) 300/5205=1735%
 - Mental Health Workshops 10/45=450%
 - Community Education Nights 120/138=115%
 - Speakers Bureau 300/458=152%
 - Mental Health First Aid 25/36=144%
 - Helpline 2300/1993=87%
 - Health Fairs 850/1315=155%
 - Staff Presentations 100/801=80%
 - Web 15000/17473=116%
 - OVERALL TOTAL 20055/27808=138%

Metrics used to Measure Success:

- Community Psychoeducation:
 - 15 sessions serving 150 individuals
 - The Substance Abuse and Mental Health Services Administration (SAMHSA) Outcomes adopted by Ohio Mental Health & Addiction Services (OhioMHAS), measure the following domains:
 - Illness Maintenance: 85% will better understand the causes, signs, symptoms and treatment options for mental health conditions (content appropriate sessions).
 - Recovery: 85% will better understand the coping skills and techniques to manage symptoms (content appropriate sessions).
 - Nurturing Social Functioning: 90% will better understand the importance of

CY 2021 Program Highlights and Outcomes

- positive relationships to mental health (content appropriate sessions).
 - d. Stigma: 85% will understand the effects of stigma on persons with mental illness and their families (content appropriate sessions); and 85% will understand what emotional wellness is (content appropriate sessions).
- Ending the Silence:
 - 3 Schools and 300 students served. (Adjusted to 6 presentations serving 150 individuals June 2018)
 - The Substance Abuse and Mental Health Services Administration (SAMHSA) Outcomes adopted by Ohio Mental Health & Addiction Services (OhioMHAS), measure the following domains:
 - Access to Information: 85% will find information provide new and helpful to their everyday lives
 - Illness Maintenance i. 75% will understand what the warning signs of mental health conditions; and 75% will understand how to get help when warning signs are present.
- Mental Health Workshops:
 - 19 sessions serving 10 unduplicated individuals
 - The Substance Abuse and Mental Health Services Administration (SAMHSA) Outcomes adopted by Ohio Mental Health & Addiction Services (OhioMHAS), measure the following domains:
 - Illness Maintenance: 85% of participants will understand mental health conditions, causes, signs, symptoms and treatment options.
 - Recovery: 80% of participants will understand the develop coping skills and techniques; and 80% will develop communication skills to express needs with other residents, family and professionals.
 - Nurturing Social Functioning: 90% of participants will not have any disruptive behaviors that lead to support intervention and/or eviction.
- Community Education Nights:
 - 4 sessions serving 120 individuals
 - The Substance Abuse and Mental Health Services Administration (SAMHSA) Outcomes adopted by Ohio Mental Health & Addiction Services (OhioMHAS), measure the following domains:
 - Access to Information: 85% of participants will receive information on mental health conditions, causes, signs, symptoms and treatment options; and 85% will find information presented useful to their position and/or everyday life.
 - Illness Maintenance: 85% will understand the mental health conditions, causes, signs, symptoms and treatment options.
 - Stigma: 85% of participants will better understand the effects of stigma on persons experiencing mental illness and their families (appropriate content only); and 85% will have a more positive perception of mental illness.
- Speakers Bureau:
 - 15 presentations serving 300 individuals.
 - The Substance Abuse and Mental Health Services Administration (SAMHSA) Outcomes adopted by Ohio Mental Health & Addiction Services (OhioMHAS), measure the

CY 2021 Program Highlights and Outcomes

following domains:

- Access to Information: 90% of participants will receive information on mental health conditions, causes, signs, symptoms and treatment options; and 85% will find information presented useful to their position and/or everyday life.
 - Illness Maintenance: 90% will better understand how illness (causes, signs, symptoms and treatment) can affect a person's behavior and life.
 - Stigma: 85% of participants will better understand the effects of stigma on persons experiencing mental illness and their families; and 85% will have a more positive perception of mental illness.
- Mental Health First Aid (MHFA):
 - 2 courses serving 25 individualsThe Substance Abuse and Mental Health Services Administration (SAMHSA) Outcomes adopted by Ohio Mental Health & Addiction Services (OhioMHAS), measure the following domains:
 - Access to information: 85% can provide basic first aid grade-level information and reassurance about mental health problems.
 - Illness Maintenance: 80% recognize the signs that someone is experiencing a mental health crisis.
 - 2,200 helpline calls, and 100 mental health/substance information packet mailers.
 - Outreach:
 - Participate in 25 Health Fairs/Community Events serving 850 individuals at tables with mental health/substance information and resources available in Cuyahoga County.
 - Staff Presentations:
 - Provide 25 Staff Presentations serving 1,000 individuals.
 - Website:
 - 15,000 hits and 11,000 visitors to Website.

Program Success:

- Results are based on completed program survey evaluations:
 - Access to Information – 92% of participants received written information and considered the information useful.
 - Illness Maintenance – 93% of participants indicated a better understanding of how illness affects a person's behavior and life.
 - Recovery – 90% of participants indicated that they developed coping skills.
 - Social Functioning – 90% of participants indicated a better understanding of the value of positive relationships and mental health.
 - Stigma – 93% of participants indicated an understanding of the effects of stigma.

Average Cost Per Client:

- Total contract amount for program \$118,366 / 27,808 participants = \$4.26 (funding from other funders/sources has not been included in this calculation)

CY 2021 Program Highlights and Outcomes

Additional Information:

- NAMI continues to evaluate programs in participant interest areas to improve sustainability and quality. In 2020 NAMIGC will be raising the bar with regard to our approach to serving under-served populations, in terms of realigning every NAMIGC program area to deliver support, education, and information/referral services to under-served populations in Greater Cleveland, and broadening our outreach to include more under-served groups (such as LGBT, deaf and hard of hearing, etc.)

Family/Caregiver Education Program:

Offers a range of services involving group interactions that provide emotional support and understanding, encourage sharing experiences in coping with problems, and help individuals develop a network of support outside of the formal mental health system. It provides three education courses for family members, caregivers, and friends: Family-to-Family, Understanding Mental Illness, and NAMI Basics.

Due to the emergence and continuation of the COVID-19 Pandemic that gained increased notoriety in mid-March 2020, many, if not all agency programs and services began providing the majority of services through some method of tele-health/tele-medicine or limited face to face services

First Six months of CY2020 Reports:

- Planned to serve 15, actually served 23.

CY2019:

- Served 67 individuals.

Goals Met:

- Program/Target/Actual/Percentage:
 - Family-to-Family course: 38/41 = 92%.
 - Understanding Mental Illness course = 13/15 = 87%.
 - NAMI Basic course: 0/15 = 0%.
 - OVERALL TOTAL = 80%.

Metrics used to Measure Success:

- Measure of Success: Family to Family, Basics, and UMI:
 - # of classes and individuals served
 - The Substance Abuse and Mental Health Services Administration (SAMHSA) Outcomes adopted by Ohio Mental Health & Addiction Services (OhioMHAS), measured by pre/post-test evaluation tool in the following outcome domain areas:

Average Cost Per Client:

- Total contract amount for program \$21,344 / 51 participants = \$418.51 (funding from other funders/sources has not been included in this calculation)

CY 2021 Program Highlights and Outcomes

Additional Information:

- Family to Family: One 12-week course
- Understanding Mental Illness: Two 5-week courses
- Basics: Two 6-week courses

Peer Support Program:

Provides a 10-week Peer-to-Peer education course, offers 25 support groups, visits patients in psychiatric units at five area hospitals, provides individual peer support services (phone and face-to-face interactions, transportation to groups, and mentoring), and hosts In Our Own Voice - a recovery education program using video to highlight recovery. Peer support services are expected to serve 3,580 in CY2019.

Due to the emergence and continuation of the COVID-19 Pandemic that gained increased notoriety in mid-March 2020, many, if not all agency programs and services began providing the majority of services through some method of tele-health/tele-medicine or limited face to face services

First Six months of CY2020:

- Planned to serve 744.
- Served 191.

CY2019:

- Served 3,019 individuals.

Goals Met:

- Program/Target/Actual/Percentage:
- Support Groups 833/900 = 96%
- Hospital Network Program 1185/1200 = 99%
- Peer-to-Peer Education 23/30 = 77%
- In Our Own Voice 745/250 = 250%
- Peer Supportive Services 664/1200 = 55%
- OVERALL TOTAL = 96%

Average Cost Per Client:

- Total contract amount for program $\$57,675 / 3450 = \16.72 (funding from other funders/sources has not been included in this calculation)

Additional Information:

- Peer to Peer Education Courses are 8-week course.
- all other program offerings are ongoing.

CY 2021 Program Highlights and Outcomes

Faith Based Program:

Provides mental health awareness, support, and education in faith communities for individuals with mental illness and their families. In collaboration with Naaleh Cleveland, NAMI Cleveland is also providing awareness, education and training.

First Six months of CY2020:

- Anticipated 200 clients engagement, and actually had 55 engagements.

Goals Met:

- NAMIGC continues to engage in outreach to all members of the faith-based support groups to offer training and support on the use of Zoom technology to participate in virtual meetings.
- NAMI's Hispanic Coordinator continues to engage in remote outreach to Spanish-speaking congregations.

Metrics used to Measure Success:

- Services are measured via a combination of attendance and responses to a 5-point post presentation survey tool with an overall participate score of at least 85% in following domains:
 - Access to Information.
 - Illness Maintenance.
 - Recovery.
 - Social Functioning.
 - Stigma.
- Mental Health First Aid Quiz - overall participate score of 85%.

Program Success:

- Continued follow-up with faith organizations.
- Continued relationship building.
- Due to the Covid-19, no results are available from the outcome tools.

Average Cost Per Client:

- \$79.72 per client.

Additional Information:

- NAMI's faith-based support groups are not currently operating in-person; face-to-face programs have been suspended during the COVID-19 pandemic.
- Although NAMI encouraged all our faith-based support groups to collectively join a virtual support group, they have been reluctant to do so due to concerns about using technology.
- Spanish-speaking congregations, including Iglesias Nueva Vida, St. Michael's, West Park Elm Church and Sagrada Familia continue to report being focused on meeting congregants' basic needs for food, shelter and medical care, but they are willing to keep in touch and NAMI is hopeful that continuing efforts to develop these relationships during the pandemic will build trust and rapport with church leaders.
- NAMI followed up with Naaleh Cleveland staff multiple times in 2020 regarding their

CY 2021 Program Highlights and Outcomes

potential interest in exploring other program options such as HNP, IOOV or a custom education program; we recently learned they are not continuing the partnership with NAMI GC in lieu of COVID-19 challenges.

- Re-established MHFA Trainings.

CY2019:

- Anticipated serving 200 clients, but served 214 clients.
- 107% of the expectation.

Goals Met:

- Exceeded the number to be served.
- With an overall education and awareness quiz target score of 85%:
 - Participates scored an overall 63%
 - Participates scored an overall 85% – Naaleh Cleveland collaboration

Metrics used to Measure Success:

- Services are measured via a combination of attendance and responses to a 5-point post presentation survey tool with an overall participate score of at least 85% in following domains:
 - Access to Information.
 - Illness Maintenance.
 - Recovery.
 - Social Functioning.
 - Stigma.

Program Success:

- Results are based on completed program survey evaluations:
 - 100% found the information useful to their everyday lives and/or ministry.
 - 100% understand the causes, signs, symptoms, and treatment options of mental health condition presented.
 - 100% Understand the importance of positive relationships to mental health.
 - 100% Understand the effects of stigma on persons experiencing mental illness and their families.
 - Naaleh Cleveland collaboration - Results are based on completed program survey evaluations:
 - 92% found the information presented useful to their everyday lives and/or ministry.
 - 77% understand the causes, signs, symptoms, and treatment options of mental health condition presented.

Average Cost Per Client:

- \$15.70 per client.

Additional Information:

- NAMI provided families from the Greater Cleveland Jewish community with a presentation on children's behavioral health, which took place in the home of a member of the Jewish

CY 2021 Program Highlights and Outcomes

community in an effort to build trust, develop rapport, and best meet the cultural and spiritual needs of the community.

- Over 50 members of the Greater Cleveland Jewish community were in attendance.
- Feedback from participants indicated that the format, setting, and content of the presentation were helpful and spiritually/culturally appropriate.
- Affinity Baptist: monthly support group.
- Mental Health Ministry Committee located at NEXIS in Beachwood, Ohio.
- Ongoing outreach by Faith Based assigned staff to broaden our reach in the Greater Cleveland Faith Based Community.

New Directions

CY2021 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2020 CONTRACT AMOUNT	2021 CONTRACT RECOMMENDATIONS	PRIORITY
New Directions			
Boys and Girls Empowerment (BaGE)	\$ 109,242	\$ 109,242	
SUD Young Adult Outpatient Support Services	\$ 40,000	\$ 40,000	Transportation
Young Adult Recovery Housing	\$ 50,000	\$ 50,000	Housing
Total	\$ 199,242	\$ 199,242	
Pooled Funding:			
Adolescent & Young Adult Residential Treatment	\$ -	\$ -	

CY 2021 Program Highlights and Outcomes

New Directions

New Directions has been providing a continuum of quality life-changing behavioral health services to children, adolescents, young adults, adults and families, including specialized treatment for chemically dependent adolescents. As a leader in the behavioral health field, they offer a vast array of programs and services that evaluate, educate, strengthen and support thousands of children, adults and their families each year.

Adolescent and Young Adult Substance Use Disorder (SUD) Outpatient Support Services:

New Directions provides a continuum of Substance use Disorder Outpatient programming which includes intake/diagnostic assessments, outpatient programming (OP), intensive outpatient program (IOP), Aftercare/Continuing care program, transportation and an evidenced based smart phone application. All SUD Outpatient Support Services are documented as being essential to a Recovery Oriented System of Care that incorporate effective and culturally appropriate treatment that is family driven, and builds on support systems.

First Six months of CY2020:

- Anticipated serving:
 - 40 clients for intake/assessments and actually served 51 clients.
 - 50 clients in outpatient (OP) and actually served 37 clients.
 - 30 clients in intensive outpatient (IOP) and actually served 47 clients.
 - 9 clients in After/continuing care and actually served 2 clients.
- Number of clients who completed the program/services:
 - 20 intake/assessment clients were discharged upon completion of assessment services:
 - Of those:
 - 12 (60%) referred to services closer to home.
 - 1 (5%) due to no diagnosis or no ASAM level of care.
 - 7 (35%) declined recommendations for treatment services.
 - 5 outpatient (OP) clients completed services: Of those:
 - 4 (80%) completed OP successfully.
 - 1 (20%) discharged due to nonparticipation or against staff advise (ASA.)
 - 4 (80%) had no new legal involvement.
 - 17 Intensive Outpatient (IOP) clients completed services. Of those:
 - 9 (53%) completed IOP successfully.
 - 8 (47% discharged due to nonparticipation or against staff advise (ASA).
 - 8 (47%) had no new legal involvement.
 - 2 after/continuing care clients completed services. Of those:
 - 2 (100%) completed after/continuing care successfully.
 - 2 (100%) had no new legal involvement.

Additional Information:

- Average caseload is 5-10 clients per therapist in any New Direction outpatient program.
- In response to COVID-19 all services were provided via telephone or interactive videoconferencing for intake/diagnostic assessments, OP and IOP, psychiatric services, multifamily groups and family sessions.

CY 2021 Program Highlights and Outcomes

- Due to use of virtual or tele-health delivery of services, no transportation was provided to access treatment services.
- New Directions also discontinued providing community based or in-home services.
- Urine drug screen testing on site was limited for those clients in OP and IOP.

CY2019:

- Anticipated serving:
 - 80 clients for assessments and actually assessed 124 clients.
 - 100 clients in outpatient (OP) and actually served 104 clients.
 - 60 clients in intensive outpatient (IOP) and actually served 71 clients.
 - 18 clients in After/continuing care and actually served 28 clients.
- Number of clients who completed the program/services:
 - 53 intake/assessment clients were discharged upon completion of assessment services. Of those:
 - 26 (49%) referred to services closer to home.
 - 7 (13%) due to no diagnosis/no ASAM level of care.
 - 20 (37%) declined recommendations for treatment services.
 - 31 Outpatient Program (OP) clients completed services. Of those:
 - 14 (45%) successfully completed OP services.
 - 12 (39%) discharged due to nonparticipation or against staff advice (ASA).
 - 22 (71%) had no new legal involvement.
 - 34 Intensive Outpatient Program (IOP) clients completed services. Of those:
 - 17 (50%) completed IOP services successfully.
 - 11 (32%) discharged due to nonparticipation or ASA.
 - 22 (65%) had no new legal involvement.
 - 6 clients completed After/continuing care. Of those:
 - 1 (16.7%) completed after/continuing care successfully.
 - 4 (66.7%) discharged due to nonparticipation or ASA.
 - 4 (66.7%) had no new legal involvement.

Goals Met:

- In CY19, New Directions:
 - Anticipated assessing 80 clients and assessed a total of 124(>100%).
 - Anticipated serving 100 clients in outpatient, and served a total of 104(>100%).
 - Anticipated serving 60 clients in IOP, and served 71(>100%).
 - Anticipated serving 18 clients in continuing care, and served 28 (> 100%).

Metrics used to Measure Success:

- Access/Treatment Engagement which is calculated by tracking:
 - % of clients completing service successfully
 - % of clients with no new legal involvement.
 - Treatment Completion Retention Rate which is calculated by tracking that: At least 50% of clients will complete Outpatient Treatment
- Clients with no new legal involvement following discharge from SUD OP Support Services.

CY 2021 Program Highlights and Outcomes

Program Success:

- 57% of clients continued to be served by New Directions following completion of the intake/diagnostic assessment.
- 45% discharged from OP services successfully
- 50% discharged from IOP services successfully
- 71% reported no new legal involvement after completing OP
- 65% reported no new legal involvement after completing IOP
- 66.7% reported no new legal involvement after completing After/continuing care

Additional Information:

- Walk-in Assessments were completed Mondays-Saturdays. This feature brought the average wait time from initial contact to assessment to 2.4 days; and average wait time from assessment to treatment to 10 calendar days.
- 50% of clients were admitted into an Outpatient services within 7 calendar days of their assessment.
- Cuyahoga county residents from both the East and West side of the county were served.
- Various cultural backgrounds were served – 50% of those served were minorities.

Young Adult Recovery Housing:

The adolescent and young adult gender specific **Recovery Housing (RH)** program at New Directions provides a sober, safe, supportive, and supervised living environment to sustain ongoing recovery. It targets adolescents and young adults who are transitioning from residential treatment programs or from the community who are demonstrating early recovery and do not have a place to live.

First Six months of CY2020 Reports:

- 6 clients were anticipated to be served; 10 clients were actually served.
- 8 clients completed the program/services. Of those:
 - 6 (75%) clients completed successfully
 - 7 clients completed satisfaction surveys. Of those
 - 7 (100%) Reported satisfaction with services
 - One (1) client was receiving Recovery Housing services at the end of the first six months of 2020

Additional Information:

- Average caseload is 8.
- In response to COVID-19, visitation was suspended for clients in Recovery Housing, limited nonemployee visitation and number of family members attending admissions and discharge.
- Telehealth and video conferencing platforms were used for 12 Step meetings, psychiatry, outpatient and IOP program which Recovery Housing clients attend.
- Educational services through Orange School District moved to a remote, internet-based learning platform.

CY 2021 Program Highlights and Outcomes

- Youth in Recovery Housing were limited in their ability to look for employment or arrange for their next living arrangement (e.g. Job Corp was not accepting new residents in their dorm).
- New Directions discontinued allowing clients in Recovery Housing from attending outside community activities which included 12 Step Meetings, recreation activities and events.

CY2019:

- Anticipated serving 12 clients and actually served 23.
- 16 clients completed the program/services. Of those
 - 14 (87.5%) completed successfully
 - 15 completed satisfaction surveys. Of those:
 - 14 (93%) reported satisfaction with services
 - 3 clients were receiving Recovery Housing services at the end of 2019.

Goals Met:

- 55% of the program is supplemented with Board funding. The RH cost of \$24 per day does not cover the majority of the costs associated with providing Level IV RH to adolescents and young adults. They require additional supervision that is not the same as in the adult model.

Metrics used to Measure Success:

- We measure success with regard to having stable housing, maintaining sobriety, completing educational goals and no new legals/resolved current legals. Additionally, we measure overall satisfaction with services received.

Program Success:

- 89% of the youth successfully completed RH program.
- 93% reported definitively or somewhat yes to the question - Overall, are you satisfied with the services you received.

Average Cost Per Client:

- \$600 per client for average length of stay 30-60 days.

Additional Info

- RH programming for adolescents and young adults has been very successful in providing these young sobriety seekers additional time and support to more firmly establish their ongoing recovery. The structure provided in addition to the therapeutic services have allowed the young people to engage in the community with the support needed.
- Success of the service is custom-measured by calculating and tracking:
 - Transition to stable housing.
 - Being drug-free.
 - Completion of education goals.
 - Maintaining ongoing recovery lifestyle.
 - Relief of current legal charges/no new legal charges.
 - Client satisfaction scores.

CY 2021 Program Highlights and Outcomes

Adolescent & Young Adult Residential Treatment (Pooled Funding):

New Directions provides access to care, access to support when in crisis, family/caregiver involvement, the ability to connect with adolescent/young adults using methods familiar to them (via technology) to ensure a clients' success in the community.

First Six months of CY2020:

- 30 clients were anticipated to be served; 29 clients were actually served.
- Number of clients who completed the program/services: 19 clients.
- Number of clients currently receiving services in this program: 4 clients.
- Clients saw a:
 - Psychiatrist an average of 5 times.
 - Counselor approximately 12 times.
 - Social Worker approximately 12 times.
 - "Other" staff approximately 500+ times.
- Average caseload is 4-5 clients per therapist.

CY2019:

Goals Met:

- In the first six months of CY19, New Directions
 - Anticipated serving 30 clients and served a total of 29 (97%).
 - Clients in residential received daily group counseling with various credentialed staff.
 - Most youth received 2+ hours of individual counseling per week with many having trauma focused sessions.
 - Clients typically received an initial psychiatric evaluation and 3-5 medication management follow-up sessions.

Metrics used to Measure Success:

- Access/Treatment Engagement which is calculated by tracking:
 - Wait time from initial contact to assessment (less than 7 calendar days)
 - Wait time from assessment to treatment admission (less than 14 days)
 - That at least 50% of clients will be admitted into Residential Treatment services immediately from assessment (within fewer than 7 calendar days)
- Treatment Completion Retention Rate which is calculated by tracking that:
- At least 70% of clients will complete Residential Treatment
- Client/Caregiver Satisfaction Scores (70% or greater respond "yes" in the following areas:
 - Atmosphere supportive of growth and recovery
 - Cultural Sensitivity
 - Feeling that therapist has adequate time to spend with client
- Parent/Caregiver satisfaction

Program Success:

- 76% of those discharged successfully completed the program demonstrating the following:
 - Transition to stable housing.

CY 2021 Program Highlights and Outcomes

- Being drug-free.
- Completion of education goals.
- Maintaining ongoing recovery lifestyle.
- Relief of current legal charges/no new legal charges.
- 90% of those discharged reported significant satisfaction in the following areas:
- Atmosphere supportive of growth and recovery; cultural sensitivity and obtaining needed services while in the program.

Provider:	New Directions	2019 First Outcome Count:	0	2020 First Outcome Count:	0
Instrument:	Brief Addiction Monitor	2019 Final Outcome Count:	0	2020 Final Outcome Count:	0
Program:	Substance Use Disorder Treatment	2019 % of Final:	0	2020 % of Final:	0

The Brief Addiction Monitor (BAM) is a measurement instrument originally designed for the Veterans Administration to provide an assessment of substance use disorder among adults (18+ years). The instrument is used to monitor progress and help guide treatment.



Northcoast Behavioral Health

CY2021 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2020 CONTRACT AMOUNT	2021 CONTRACT RECOMMENDATIONS	PRIORITY
Northcoast Behavioral Health			
Community Support Network-MH Residential	\$ 3,600,000	\$ 3,600,000	Housing
Total	\$ 3,600,000	\$ 3,600,000	

CY 2021 Program Highlights and Outcomes

Northcoast Behavioral Healthcare Community Support Network (NBH/CSN)

Northcoast Behavioral Healthcare Community Support Network (NBH/CSN) provides services to those with severe and persistent mental illness, as well as Intensive Outpatient (IOP) Treatment Programs and residential treatment services. The CSN MH Subsidized Housing consists of 62 beds, across 6 residential sites, that are designed to provide 24-hour per day supervised transitional housing to persons diagnosed with severe mental illness. The ADAMHS Board funding supports the following initiative:

Community Support Network-Mental Health Residential:

The residential program and MH Subsidized Housing staff provides on-site support 24-hours-a-day, 7-days-a-week. The staff are experienced and/or trained in the teaching and reinforcement of skills and interventions outlined in each client's Residential Service Plan. Community Support Network's residential program has served approximately 31 adults in the first six months of CY2018. CSN projects this number to increase by 25 percent in CY2019.

First Six Months of CY 2020:

- In Anticipated serving 79-99 clients, but actually served 79.
- 10 clients have successfully completed the entire program.
- 56 clients are currently receiving services in this program.
- 1 client was readmitted.
- COVID-19 Response: CSN Residential has continued accepting new clients throughout the COVID-19 pandemic. CSN developed a COVID-19 response plan, which included establishing quarantine/isolation space at Bradley Manor (this is the quarantine/isolation space for all CSN sites), increase in sanitizing/cleaning high touch surfaces, client temperature checks, symptom monitoring and utilization of masks and social distancing on site. CSN Residential has had one COVID-19 positive staff (York site) and one COVID-19 positive client (E. 139th). CSN worked quickly to implement CDC guidelines and their COVID-19 response plan. All staff and residents were tested at both sites and no other COVID-19 positives were identified. Both the staff member and client have since recovered from COVID-19. CSN Residential continues to keep resident and staff safety a priority.

CY2019:

- Served 109 clients.
- 22 clients have successfully completed the entire program.
- Zero clients were readmitted.

Goals Met:

- Skill Scale Measurement scores present and updated every 90 days in the Residential Service Plan (RSP) – 93%
- Current Annual RSP – 95%
- Re-admission Rate – 10% or less
- RSP review every 90 days – 86%
- Admissions each site per month – 2.2

CY 2021 Program Highlights and Outcomes

- Current Physical Exams (new admissions) – 100%
- Annual Physical Exams – 55%
- Current TB testing – 100%
- Benefits started/reinstated w/in the first 30 days of admission – 100%

Metrics used to Measure Success:

- Success of the service is custom-measured by calculating and tracking the following target percentages:
 - Increase clients by 25%
 - Present/updated Skill Scale Measurement score in RSP every 90 days –100%
 - Annual RSP – 100%
 - RSP 90-day review – 90%
 - Current and annual physical exam – 90%
 - Current TB testing – 100%
 - Benefits started/reinstated within first 30 days of admission – 100%
 - Successful reintegration into the community – 90%
 - Readmission rate – 10% or less
 - Step down to lesser restrictive housing within 18 months from admission - 90%

Program Success:

- 77 clients were served
- Readmission rate was less than 10%
- Residential programs maintained an occupancy rate of 80-100%
- 94% of residents have a Functional Assessment present in chart

Average Cost Per Client:

- \$174.89/unit

Additional Information:

- Community Support Network Residential Programs serve as the “safety net” of the community and will not turn away clients who present with difficult-to- manage behaviors.

Provider:	Northcoast Behavioral Health	2019 First Outcome Count:	0	2020 First Outcome Count:	0
Instrument:	Ohio Scales Adult	2019 Final Outcome Count:	0	2020 Final Outcome Count:	0
Program:	Mental Health Treatment for Adults	2019 % of Final:	0	2020 % of Final:	0

The Ohio Scales Adult version is an assessment instrument for measuring the progress for Adults (18+ years) in the treatment process for mental health. The instrument was a collaboratively designed instrument for use by Ohio Department of Mental Health funded providers.

NORA, Inc.

CY2021 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2020 CONTRACT AMOUNT	2021 CONTRACT RECOMMENDATIONS	PRIORITY
Northern Ohio Recovery Association, Inc. (NORA)			
Pooled Funding:			
SUD Outpatient Treatment Program	\$ -	\$ -	

CY 2021 Program Highlights and Outcomes

Northern Ohio Recovery Association, Inc. (NORA)

Northern Ohio Recovery Association, Inc. (NORA) is a community-based substance abuse prevention and peer recovery support organization. NORA provides culturally relevant chemical dependency services with dignity and respect to youth, adults, and families in Northeast Ohio. The ADAMHS Board funding supports the following initiatives:

SUD Outpatient Treatment Programs (Pooled Funding):

All peer support staff has been trained in Whole Health Action Management to help clients achieve whole health goals to improve chronic health and behavioral health conditions. By engaging the peer, certified wellness peer support specialists will provide education and resources on these services and help coordinate referrals and supportive services as appropriate.

First Six months of CY2020:

- 3 clients served.

CY2019:

- 25 clients served.

Goals Met:

- Not Provided.

Metrics used to Measure Success:

- Not Provided.

Program Success:

- Not Provided.

Average Cost Per Client:

- Not Provided.

Additional Information:

- All NORA clients are placed with a Recovery Support Specialist which helps to ensure positive program outcomes.
- NORA is providing both in person and telehealth services during COVID.

Provider:	Northern Ohio Recovery Association	2019 First Outcome Count:	0	2020 First Outcome Count:	0
Instrument:	Brief Addiction Monitor	2019 Final Outcome Count:	0	2020 Final Outcome Count:	0
Program:	Substance Use Disorder Treatment	2019 % of Final:	0	2020 % of Final:	0

The Brief Addiction Monitor (BAM) is a measurement instrument originally designed for the Veterans Administration to provide an assessment of substance use disorder among adults (18+ years). The instrument is used to monitor progress and help guide treatment.

Ohio Guidestone

CY2021 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2020 CONTRACT AMOUNT	2021 CONTRACT RECOMMENDATIONS	PRIORITY
OhioGuidestone			
Early Childhood Mental Health	\$ 225,000	\$ 225,000	Prevention
School Based Prevention	\$ 74,578	\$ 74,578	Prevention
Spiritual Care as a Bridge to Mental Health	\$ 52,500	\$ 52,500	Prevention
Paternal Depression	\$ 10,000	\$ 10,000	Prevention
Total	\$ 362,078	\$ 362,078	
Pooled Funding:			
Non-Medicaid Treatment	\$ -	\$ -	

CY 2021 Program Highlights and Outcomes

OhioGuidestone

OhioGuidestone is one of the leading children's behavioral health agencies in Northeast Ohio for children, adolescents and transitional youth. The ADAMHS Board funding supports the following initiatives:

Early Childhood Mental Health:

This program provides consultation and treatment services that are family driven, strength-based community service to aid parents and caregivers with early intervention support to divert and avoid deeper penetration into the behavioral health system.

First Six Months of 2020:

- Received 94 DECA pre-tests.
- 61% of clients completed a pre and post-tests.
- Served 255 clients during COVID-19 pandemic.
- Increased training amongst staff.

2019 Reports:

- Received 195 DECA pre-tests.
- 65% of clients completed a pre and post-tests.
- Served 214 clients and families within Cuyahoga through Prevention and/or Consultation services with funding provided by the ADAMHS Board
- Provided 2,343 hours of direct services to those not covered by Medicaid due to age or lack of insurance coverage.
- Developed and intensive 4-module training for new therapists in our ECMH department to provide Child Parent Psychotherapy, an evidence-based treatment for young children and caregivers who have experienced trauma, to our Prevention clients.
- Continued our innovative grant project funded by Mt Sinai Health Care Foundation and Bruening Foundation to screen young children at NEON and UH Rainbow Center for Women and children for ACEs and link them to Prevention services when indicated through screening and physician symptom check. Over 4,000 total screens have been completed over the 3+ years of this project.

Goals Met:

- 100% of the goals as outlined in the CY19 RFP which includes: At least 65% of children receiving services will show improvements in Protective Factors and Behavioral Scales (DECA I/T and DECA-C) as well as improvements in Internalizing, Externalizing, and Total Problems (CBCL).

Metrics:

- Devereaux Early Childhood Assessment - Infants and Toddler Form (DECA I/T); Devereaux Early Childhood Assessment - Clinical Form (DECA-C); Achenbach Child Behavioral Checklist (CBCL 1.5-5); OhioGuidestone Parent Satisfaction Survey

CY 2021 Program Highlights and Outcomes

Average Cost:

- \$101.40 per hour.

Additional Information:

- Although recent changes in the way services are provided has been a challenge, OhioGuidestone remains strongly committed to serving Cuyahoga clients and families. The agency continues to look forward to working with the Board in the future to identify new ways of providing services and ensuring the success of this vulnerable early childhood population.

School Based Prevention:

The School-based Prevention program utilizes consultation services through brief interventions that are short-term modeled from the Ohio Georgetown Model that is extended to students, teachers, school administration and more importantly parents and/or caregivers without the need to develop a formal treatment plan in effort to intervene.

First Six months of CY2020:

- Received 17 DESSA pre-tests.
- 37% of clients completed a pre and post-tests
- Conducted 424 consultations with 64% for Community Resources and COVID-19 related concerns.
- Served 253 clients during COVID-19 pandemic.

CY2019:

- Received 85 DESSA pre-tests.
- 50% of clients completed a pre and post-tests
- Conducted 1,007 consultations with 35% for Mental Health Education and Coping Skills
- Established 8 new school partnerships.
- Increased group work utilizing the SEL competencies in Aperture,

Goals Met:

- The goal of the program is to continue offering the highest quality mental health, supportive and prevention services to schools, students, parents and families we serve in 98 schools. (an additional 9 schools awaiting services).
- With the Consultation/Prevention funding a total of 1,304 were served - the breakdown of services is as follows:
 - one-time consultation with students – 498.
 - one-time consultation with adults(teachers/parents) – 251.
 - on-going consultation sessions - 165.
 - Professional Development sessions for staff - 15 (approximately 150 staff).
 - Prevention group participation - 240.
 - OhioGuidestone provides crisis services to schools we serve and over the past year we responded to 5 schools that had student deaths. Utilization of this Board Funding was exceeded for CY2019.

CY 2021 Program Highlights and Outcomes

Metrics used to Measure Success:

- Agency adheres to the Georgetown model of consultation/prevention and as prescribed utilizes the Devereux Student Strengths Assessment (DESSA) a standardized, strength-based measure of social-emotional competencies of children in Kindergarten through 8th grade. We just began utilizing the DESSA for High School students in the fall of 2019 as directed.
- PROMS: Patient Report Outcomes Measures: PROMS includes three symptom subscales (Anger, Depression, and Anxiety) and three functioning subscales (Adaptive Functioning, Life Satisfaction, and Problematic Functioning).

Program Success:

- Client scores improved in all six PROMs subscales used. The improvements were statistically significant on Anger, Depression, and Anxiety, with smaller effect sizes for caregiver-assessed clients and larger effect sizes for self-assessed adolescents.
- The improvement on adolescents' self-assessed life satisfaction was also significant, with a small effect size.
- Participants completed a satisfaction survey. Respondents were very satisfied with the program, with an overall satisfaction rate of 93%.

Average Cost Per Client:

- \$102.31 per client.

Additional Information:

- School environments continue to have an increasing need for mental health, support and prevention services. In FY2019 we provided School-Based services to 2,782 students. OhioGuidestone is presently serving 98 schools with 9 awaiting our services. This funding allows services to be offered to all students in need regardless of insurance coverage and extent of social-emotional issues. Therapists, school personnel, parents and families work together as a team to enhance students' social and emotional well-being and success in schools with formal and informal supports.
- This funding enables therapists to interact with and triage students in need; meet with school personnel; assist teachers with developing behavior intervention strategies; enlighten school personnel and parents on signs, symptoms and management of students with behavioral, social and emotional issues; and affords OhioGuidestone to assist schools in times of crisis/tragedies.

Spiritual Care as a Bridge to Mental Health (Faith-based):

Essential elements of the program include incorporating a spiritual care component directly into our Workforce training. This includes providing teachings on spirituality during the initial phase of the service, in a group setting, as well as offering on-site individualized spiritual care services for participants to access as needed. Many of the individuals we serve exhibit symptoms of untreated mental health and/or substance abuse issues. Spiritual care services will enhance protective factors by promoting resilience, supportive relationships, and good coping skills, while encouraging MH/SUD treatment for those who may need it.

CY 2021 Program Highlights and Outcomes

First Six months of CY2020:

- Anticipated serving 115 clients, actually served 22.
- 19% expectation served.
- Carryover of 8 clients from 2019.

Goals Met:

- An overall average of 75% of the adult participants gained knowledge to develop healthy relationships, learned skills to increase self-worth to enhance internal beliefs and values, learned strategies to develop/enhance self-motivation to increase independence, and learned how to self-regulate without the use of substances and negative influences.
- Provided mental health and spiritual care services to clients.
- Enrolling new participants in programming and are quickly increasing the hours of our Spiritual Counselor. We are providing faith-based services via Google Classrooms, Zoom, and phone calls.

Metrics used to Measure Success:

- Devereux Adult Resilience Survey.
- Number of clients that received mental health and/or spiritual care services.

Program Success:

- An average of 63% of the adults demonstrated progress in the areas of relationships, 38% in self-worth toward internal beliefs, 50% in motivation and 38% abstinence attitudes.
- Provided mental health services to 7 and spiritual care services to 23.

Average Cost Per Client:

- \$256 per client.

Additional Information:

- Beginning to see encouraging results from the transition to delivering services (including MH and Spiritual Care) via virtual platforms.
- Providing Chrome Books and hotspots to newly enrolled clients (via another funding source).
- Community Chaplain has (and continues to) develop and present new course content intended to promote client resiliency and to help equip clients to cope with current difficult conditions.

CY2019:

- Anticipated serving 100 clients, actually served 231.
- 231% Expectation served.
- Number of clients that received mental health and/or spiritual care services.

CY 2021 Program Highlights and Outcomes

Goals Met:

- Provided mental health and spiritual care services to clients.
- Developed and presented new curriculum content to ensure that 100% of our clients are offered training in the categories identified on the DARS Assessment.
- An overall average of 48% of the adult participants demonstrated progress in the areas of relationships, self-worth toward internal beliefs, motivation, and abstinence attitudes

Metrics used to Measure Success:

- Devereux Adult Resilience Survey.
- Number of clients that received mental health and/or spiritual care services.

Program Success:

- Of the 231 served, 112 completed a DARS 1 and DARS 2,
 - an average of 21% of the adults demonstrated progress in the areas of relationships,
 - 31% in self-worth toward internal beliefs,
 - 40% in motivation and 31% abstinence attitudes.
- Provided spiritual care services to 205 clients.

Average Cost Per Client:

- \$256 per client.

Additional Information:

- As a result of more streamlined service integration, the chaplain began creating a manual of trainings, specific to resiliency and the 3 dimensions of spirituality (self, others, higher power/purpose) from which professional coaches may choose based on the specific cohort dynamics.
- The DARS has created an opportunity for more vulnerability and transparency in client engagement and is positively impacting the barriers of stigma and reluctance to discuss mental health challenges.

Paternal Depression:

Address health disparities for male fathers due to the lack of available screening protocols (and treatment pathways) for paternal postpartum depression, which will in turn improve childhood and family outcomes and better leverage paternal involvement with children.

First Six months of CY2020:

- Anticipated serving 20 clients, but actually served 8.
- 8 clients successfully completed the program.
- An on-going research protocol is actively recruiting and enrolling clients.
- Clients saw a:
 - Counselors and Social Workers see a client an average of 1 time.
 - Counselors and Social Workers see clients when they are available and do not carry a caseload.

CY 2021 Program Highlights and Outcomes

CY2019:

Goals Met:

- \$10,000 of costs for this pilot study are covered by ADAMHS Board funding. This covers staff time for a research assistant and research assessor, and costs of research visits (e.g. study materials, participant incentives).

Metrics used to Measure Success:

- OhioGuidestone will measure the success of this pilot based on our ability to successfully recruit participants and complete the research procedures to validate the screening tool.

Program Success:

- Outcomes for this research study during the time frame include 22 fathers screened and assessed for postpartum paternal depression; 6 referred for mental health services due to meeting diagnostic criteria for depression through the study visits.

Average Cost Per Client:

- Approximately \$175.00-230.00 depending on the number of total visits (participants can have up to 3 study visits)

Additional Information:

- Building from other programs and service models targeting males and/or fathers, this program has adapted a new position that engagement of fathers through usual community-based recruitment tactics are not as successful. Next steps to be able to evaluate the validity of the Yates Parental Depression Screening Tool (i.e. recruit, screen for eligibility, enroll, complete study assessments for depression risk and diagnostic criteria) are to offer special events that cater to unique needs and interests of fathers.
- These events will provide information and activities meant for fathers from a variety of sources (social services, justice related, child health and milestones, family functioning, health screenings)- and include time and space to complete screening tools, and a diagnostic interview. These events will continue to offer fathers a participation incentive (e.g. \$25.00 gift card), but they will also give space for time and bonding with their children, as well as peer-to-peer connection with other fathers.
- Additional beneficial information gleaned included the need to assess fathers during the prenatal period (before baby is born) for risk of depression, as this is a common confounding phenomenon that men can experience onset of parental-related depression both during and after their child is born. We believe these next steps address the opportunities, barriers and challenges identified throughout this project year.

Non-Medicaid Treatment (Pooled Funding):

The program provides needed mental health services to those that are currently ineligible for Medicaid and cannot afford insurance otherwise. When individuals are without insurance they will likely revert to delaying or not pursuing health care until they reach a crisis state risking their

CY 2021 Program Highlights and Outcomes

health and well-being. This scenario has health and economic consequences to the individual, the health system, and the community at large.

First Six Months of 2019 Outcomes:

- Anticipated serving 50 clients, but actually served 56.
- Due to funds being used across programs, the frequency and duration of services varies.
- Clients saw a:
 - CPST saw clients an average of 250 times.
 - Psychiatrist saw clients an average of 32 times.
 - Social Workers saw clients an average of 607 times.
 - Staff carry an average caseload of 20-25 clients.

Goals Met:

- 56 clients were served through this program. Services provided include Diagnostic Evaluation, Psychiatry, Community Psychiatric Support Treatment and Psychotherapy.
- In-home and outpatient adult clients, scores improved on all six Patient Reported Outcome Measure subscales, with an engagement rate of 80 percent.
- Satisfaction rates exceeded 90%.
- OhioGuidestone is confident it will continue to provide clients with medically necessary mental health services and continuity of care during a lack of or lapse of insurance/Medicaid coverage.

Metrics used to Measure Success:

- The frequency and duration of services is variable by service type, practice model, and client need.
- Outcomes are collected on all clients; however measures can vary depending on the individual and their treatment needs. For many clients, OhioGuidestone measures symptom change around anxiety, depression and anger through the Patient Reported Outcome Measures (PROMs).
- A Functioning Outcome Tool is also used to capture changes in functioning across key domains such as family and community, interpersonal interactions delinquency, education and employment, health and wellness, spirituality and life satisfaction. Satisfaction surveys are also administered quarterly to all clients.

Program Success:

- The satisfaction rates for outpatient services in Cuyahoga for CY2019 was 95%. As this funding is used across Cuyahoga County programs and services depending on need, outcome measures vary.
- 4 clients closed from the program and completed a both a pre and posttest on the Symptom PROMs.
- Overall, in Cuyahoga County, for in-home and outpatient adult clients, scores improved on all three subscales (anger, depression, and anxiety). For the minor client who closed, they improved on 2 of the 3 subscales.

CY 2021 Program Highlights and Outcomes

Average Cost Per Client:

- \$1,530 per client served.

Additional Information:

- OhioGuidestone has historically utilized non-Medicaid funding from the ADAMHS Board for clients in Cuyahoga County lacking Medicaid or other insurance coverage, or those who subsequently lose coverage while being treated.
- Without this critical support, individuals in Cuyahoga County may go untreated and agencies would face financial hardship. These clients often lose coverage during treatment for a variety of reasons. The agency works diligently with clients to recover their Medicaid coverage so that these funds are used for the shortest duration possible.

Provider:	Ohio Guidestone	2019 First Outcome Count:	231	2020 First Outcome Count:	22
Instrument:	DARS	2019 Final Outcome Count:	112	2020 Final Outcome Count:	8
Program:	Adult Prevention	2019 % of Final:	48.48%	2020 % of Final:	36.36%

The Devereux Adult Resilience Scale (DARS) is a measurement instrument designed by the Devereux Advanced Behavioral Health organization for adults (18+ years). The instrument is utilized to identify an individual’s personal strengths in four domains.

Providers currently report aggregated data for programs utilizing the DARS instrument. Results reflect the percentage of individuals for whom there was an increased score from the initial (first) and follow-up (final) instrument administration.

Population	Evaluation Year	SubScale	% Who Improved	
Adults (18+ years)	2019	Initiative	40%	
Adults (18+ years)	2019	Internal Beliefs	31%	
Adults (18+ years)	2019	Overall	48%	
Adults (18+ years)	2019	Relationships	21%	
Adults (18+ years)	2019	Self Control	31%	
Adults (18+ years)	2020	Initiative	50%	
Adults (18+ years)	2020	Internal Beliefs	38%	
Adults (18+ years)	2020	Overall	75%	
Adults (18+ years)	2020	Relationships	63%	
Adults (18+ years)	2020	Self Control	38%	

Provider:	Ohio Guidestone	2019 First Outcome Count:	35	2020 First Outcome Count:	90
Instrument:	DESSA MINI	2019 Final Outcome Count:	24	2020 Final Outcome Count:	40
Program:	Youth Prevention	2019 % of Final:	68.57%	2020 % of Final:	44.44%

The Devereux Student Strength Assessment (DESSA) is an abbreviated assessment designed by the Devereux Advanced Behavioral Health organization for school age children. This instrument is used as a screening tool to identify children who are in need for additional social or emotional education. There are measurement instruments specific for children in Grades K – 8 and for children in Grades 9 – 12.

When the data contains both an initial (first) and follow-up (final) instrument administration, a paired t-test was used for comparing individual scores at those two different points in time. It is the most powerful test for showing changes in individuals. The green highlighted rows suggest that changes from the First Assessment to the Final Assessment did not happen by chance and that the change can be attributed to the program intervention.

Population	Evaluation Year	SubScale	First Outcome Average	Final Outcome Average	Average Difference	Significance
Grades K - 8	2019	No Scale	44.17	46	1.83	Not Significant
Grades 9 - 12	2019	No Scale				
Grades K - 8	2020	No Scale	41.77	46.37	4.6	Significant at p<.05
Grades 9 - 12	2020	No Scale	48.8	47.2	-1.6	Not Significant

Provider:	Ohio Guidestone	2019 First Outcome Count:	117	2020 First Outcome Count:	62
Instrument:	e-DECA	2019 Final Outcome Count:	26	2020 Final Outcome Count:	5
Program:	Early Childhood Mental Health	2019 % of Final:	22.22%	2020 % of Final:	8.06%

The Devereux Early Childhood Assessment (DECA) is a set of assessment instruments designed by the Devereux Advanced Behavioral Health organization for pre-school age children that focuses on identifying key social and emotional strengths. The instruments are tailored to specific age categories and vary in the number of subscales.

When the data contains both an initial (first) and follow-up (final) instrument administration, a paired t-test was used for comparing individual scores at those two different points in time. It is the most powerful test for showing changes in individuals. The green highlighted rows suggest that changes from the First Assessment to the Final Assessment did not happen by chance and that the change can be attributed to the program intervention.

Population	Evaluation Year	SubScale	First Outcome Average	Final Outcome Average	Average Difference	Significance
Infant (1-18 months)	2019	AT- Attachment				
Infant (1-18 months)	2019	IN- Initiative				
Infant (1-18 months)	2019	TPF- Total Protective Factors				
Toddler (18-36 months)	2019	AT- Attachment	43.67	45.17	1.5	Not Significant
Toddler (18-36 months)	2019	IN- Initiative	41.33	46.83	5.5	Not Significant
Toddler (18-36 months)	2019	SC- Self Regulation	35.67	41.5	5.83	Not Significant
Toddler (18-36 months)	2019	TPF- Total Protective Factors	38.33	44.17	5.83	Not Significant
Child (2 - 5 years)	2019	AG- Aggression	56.32	54.16	-2.16	Not Significant
Child (2 - 5 years)	2019	AP- Attention Problems	61.42	52.95	-8.47	Significant at p<.05
Child (2 - 5 years)	2019	AT- Attachment	42.26	47.21	4.95	Not Significant
Child (2 - 5 years)	2019	ECP- Emotional Control Problems	65.37	58.84	-6.53	Not Significant
Child (2 - 5 years)	2019	IN- Initiative	40.84	46.63	5.79	Significant at p<.05
Child (2 - 5 years)	2019	SC- Self Regulation	40.89	46.32	5.42	Significant at p<.05
Child (2 - 5 years)	2019	TBC- Total Behavioral Concerns	64.21	55.79	-8.42	Significant at p<.05

Child (2 - 5 years)	2019	TPF- Total Protective Factors	38.79	45.05	6.26	Significant at p<.05
Child (2 - 5 years)	2019	WD- Withdrawal/Depression	61.05	54.95	-6.11	Significant at p<.05
Infant (1-18 months)	2020	AT- Attachment				
Infant (1-18 months)	2020	IN- Initiative				
Infant (1-18 months)	2020	TPF- Total Protective Factors				
Toddler (18-36 months)	2020	AT- Attachment				
Toddler (18-36 months)	2020	IN- Initiative				
Toddler (18-36 months)	2020	SC- Self Regulation				
Toddler (18-36 months)	2020	TPF- Total Protective Factors				
Child (2 - 5 years)	2020	AG- Aggression	64.4	54.2	-10.2	Not Significant
Child (2 - 5 years)	2020	AP- Attention Problems	62.4	57.4	-5	Not Significant
Child (2 - 5 years)	2020	AT- Attachment	50	54	4	Not Significant
Child (2 - 5 years)	2020	ECP- Emotional Control Problems	65.2	62.8	-2.4	Not Significant
Child (2 - 5 years)	2020	IN- Initiative	45.8	47.2	1.4	Not Significant
Child (2 - 5 years)	2020	SC- Self Regulation	42	46	4	Not Significant
Child (2 - 5 years)	2020	TBC- Total Behavioral Concerns	67.4	57.4	-10	Not Significant
Child (2 - 5 years)	2020	TPF- Total Protective Factors	44.6	46.8	2.2	Not Significant
Child (2 - 5 years)	2020	WD- Withdrawal/Depression	62.6	55.2	-7.4	Not Significant

Provider:	OhioGuidestone	2019 First Outcome Count:	112	2020 First Outcome Count:	8
Instrument:	Ohio Scales Adult	2019 Final Outcome Count:	112	2020 Final Outcome Count:	8
Program:	Mental Health Treatment for Adults	2019 % of Final:	100%	2020 % of Final:	100%

The Ohio Scales Adult version is an assessment instrument for measuring the progress for Adults (18+ years) in the treatment process for mental health. The instrument was a collaboratively designed instrument for use by Ohio Department of Mental Health funded providers.

Provider:	OhioGuidestone	2019 First Outcome Count:	0	2020 First Outcome Count:	0
Instrument:	Ohio Scales Youth Parent	2019 Final Outcome Count:	0	2020 Final Outcome Count:	0
Program:	Mental Health Treatment for Youth	2019 % of Final:	0	2020 % of Final:	0

The Ohio Scales Youth - Parent instrument is an assessment of progress for Youth (less than 18 years) in the treatment process for mental health. The instrument was a collaboratively designed instrument for use by Ohio Department of Mental Health funded providers. The assessment is completed by the child's parent(s).

Provider:	OhioGuidestone	2019 First Outcome Count:	0	2020 First Outcome Count:	0
Instrument:	Ohio Scales Youth Worker	2019 Final Outcome Count:	0	2020 Final Outcome Count:	0
Program:	Mental Health Treatment for Youth	2019 % of Final:	0	2020 % of Final:	0

The Ohio Scales Youth - Worker instrument is an assessment of progress for Youth (less than 18 years) in the treatment process for mental health. The instrument was a collaboratively designed instrument for use by Ohio Department of Mental Health funded providers. The assessment is completed by the child's mental health worker.

Oriana House, Inc.

CY2021 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2020 CONTRACT AMOUNT	2021 CONTRACT RECOMMENDATIONS	PRIORITY
Oriana House, Inc.			
Healthy Families	\$ 142,000	\$ 142,000	Innovative Prog.
Total	\$ 142,000	\$ 142,000	
Pooled Funding:			
MAT - Vivitrol Injections	\$ -	\$ -	

CY 2021 Program Highlights and Outcomes

Oriana House, Inc.

Oriana House supports an individual's continuous commitment to recovery over the course of his or her life. Its programming sends individuals on a multi-step journey to rehabilitation through their own admission of a problem, abstinence, avoidance of relapse, and a daily dedication to recovery. ADAMHS Board funding supports the following initiative:

Healthy Families:

The Healthy Families Program is a collaborative program between Oriana House Inc, Frontline Service, and the Healthy Fathering Collaborative of Greater Cleveland. It is designed to provide assistance to incarcerated fathers, their children, and the custodial parents/caregivers through meaningful activities that foster positive family engagement. Examples of such activities include Art Night, monitored phone calls, field trips, and a recorded reading of an age appropriate book to be given to the child. The program also addresses the negative mental health consequences of incarceration via intake, assessment, case management, group counseling, and wraparound services. The program also provides for the basic needs of families through linkages to ongoing mental health treatment for children and caregivers.

First Six months of CY2020:

- 224 incarcerated fathers, minor children, and custodial parents/caregivers were enrolled in the program.
- Number of individual type of services:
 - Trauma-informed assessment – 35.
 - Case Management – 292.
 - Transportation – 0.
 - Case Planning – 170.
 - Mental Health – 75.

CY2019:

- 352 incarcerated fathers, minor children, and custodial parents/caregivers were enrolled in the program.
- Number of individual types of service:
 - Trauma-informed assessment – 42.
 - Case Management – 349.
 - Transportation – 10.
 - Case Planning – 351.
 - Mental Health – 35.

Goals Met:

- 100% of the program's goals funded by the ADAMHS Board were met.

Metrics used to Measure Success:

- Metrics used for this program are as follows:
 - Strengthen Relationships: # of contacts between incarcerated parent and child through in-person visits, writing, audio recordings, and community activities.
 - Reduce Behavioral Infractions during Incarceration: # of sessions attended on healthy

CY 2021 Program Highlights and Outcomes

- fathering, # of behavioral infractions while in residential programming.
- o Achieve a More Health Stable living situation for the child and custodial parent/caregivers: # of in-home assessments, services provided, and # of successful completions of plans.

Program Success:

- Achievements include:
 - o Operating procedures finalized and monitored for compliance.
 - o Fully staffed programming with 2 staff hired and trained.
 - o Referrals to the program began and are exceeding anticipated number to be served.
 - o Assessments conducted and service plans developed.
 - o Special family activities conducted.
 - o Educational and support services provided to parents; and
 - o Transportation provided as needed.

Average Cost Per Client:

- \$4, 696.43 on average.

Additional Information:

- In September 2020, the ADAMHS Board and Oriana House received notice of an Ohio Department of Corrections and Rehabilitation to expand this program in October of 2020. The grant amount is \$745,969 over three years.
- Services to incarcerated parents, their children, and the custodial parent/caregivers are extremely limited in Cuyahoga County. Without this type of programming there are both negative short- and long-term consequences for all family members.

MAT-Vivitrol Injections (Pooled Funding):

The focus of this program is to provide clients with Medication Assisted Treatment (MAT) in the form of injectable naltrexone (Vivitrol). Vivitrol shots will be administered by licensed professionals employed by Oriana House. Since clients are initially confined to the facility for a minimum of 30 days, all clients will have completed detoxification and medical clearance prior to receiving their first dose of Vivitrol. Clients will begin Vivitrol in their second month of placement and before they have community access. Monthly Vivitrol shots will continue through their entire time in the CBCF, approximately 120-180 days. In addition to MAT, each client will receive a wide array of services to assist them in their recovery.

First Six months of CY2020:

- The program served 33 clients.
- Clients received a total of 58 Vivitrol injections.
- 1 client tested positive for opiates.

CY2019:

- The program served 39 clients
- Clients received a total of 109 Vivitrol injections
- 0 clients tested positive for opiates

CY 2021 Program Highlights and Outcomes

- Clients saw a Nurse Practitioner or Nurse administer to all clients enrolled in the program

Goals Met:

- 75% of the program's goals were met from March 16, 2019 - December 31, 2019.
- Goal I: Clients will maintain engagement while in residential portion of this program by increasing the success rate for the CBCF from 70% to 75% in 2019. Clients who participated in the MAT program in 2019 had a CBCF success rate of 86%.
- Goal II: Ninety percent (90%) of clients will not have a positive drug screen for opiates after receiving Vivitrol injections. Zero MAT clients had a positive drug screen for opiates.
- Goal III: Clients who have had 4 Vivitrol injections will maintain 70% engagement during the community treatment phase by checking in a minimum of once per week. There were only six clients who maintained community engagement after their successful release from CBCF. Of these six clients only two clients who received four or more Vivitrol injections and maintained community engagement four or more months after being successfully released from CBCF. These clients attended Aftercare and/or Individual sessions with a treatment counselor weekly and met with the Nurse Practitioner monthly.
- Goal IV: Eighty percent (80%) of clients will not have a positive drug screen for opiates during the 4 months of community-based treatment programming. One hundred percent (100%) of clients did not have a positive drug test for opiates during the community engagement phase.

Metrics used to Measure Success:

- The Vivitrol (MAT) Program primarily employs process measurements for success including the following:
 - The success rate of CBCF clients engaged in the Vivitrol (MAT) Program.
 - Reduced positive drug screens for opiates while at the CBCF.
 - Maintenance of community engagement after CBCF release.
 - Reduced positive drug screens for opiates during community engagement.

Program Success:

- Number served: 29
- Number of injections: 91
- Number of positive drug tests for opiates: 0
- Number of completions: 2

Average Cost Per Client:

- \$3,175.00 per client on average.

Additional Information:

- Although some clients elected not to engage in the community portion of the program, they were still linked with resources and set up with appointments with community providers prior to their successful CBCF release. Additionally, the clients medication non-compliance decrease for the oral form of Naltrexone due to the availability for injection.

Provider:	Oriana House, Inc.	2019 First Outcome Count:	0	2020 First Outcome Count:	0
Instrument:	Brief Addiction Monitor	2019 Final Outcome Count:	0	2020 Final Outcome Count:	0
Program:	Substance Use Disorder Treatment	2019 % of Final:	0	2020 % of Final:	0

The Brief Addiction Monitor (BAM) is a measurement instrument originally designed for the Veterans Administration to provide an assessment of substance use disorder among adults (18+ years). The instrument is used to monitor progress and help guide treatment.

Pipeline to God

CY2021 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2020 CONTRACT AMOUNT	2021 CONTRACT RECOMMENDATIONS	PRIORITY
Pipe Line to God			
Early Childhood Mental Health	\$ 75,000	\$ 75,000	Prevention
Total	\$ 75,000	\$ 75,000	

CY 2021 Program Highlights and Outcomes

Pipeline to God

Pipeline to God is a mission-driven, faith-based social service agency that provides quality children and family services that are accessible, diverse and culturally sensitive. The ADAMHS Board funding supports the following initiative:

Early Childhood Mental Health (ECMH):

Pipeline to God uses the Georgetown model for its ECMH services. Knowledge is shared in the delivery of services between the child and family, among teaching staff in the classroom environment and amongst peers. Consultation services are also provided to ensure proper programming levels and supports.

First Six months of CY2020:

- Received 7 DESSA pre-tests.
- 14% of clients completed pre and post-tests.

CY2019:

- Anticipated serving 50 clients, 38 clients have been served.
- Received 38 DESSA pre-tests.
- 42% of clients completed a pre and post-test.
- Provided infant massage to two families.
- Served two families through Maternal Depression program.
- Provided community-based educational trainings through churches, libraries and the YMCA.
- Clients saw a:
 - Counselor an average of 20 times
 - Average caseload is 14 per Counselor.

Goals Met:

- 50% of service goals were reached in the CY19 funding. In our ECMH RFP, the agency was asked to respond to both consultation and treatment goals. The goals addressed in consultation were both problem solving and capacity building. The consultation component encompassed finding creative ways to share the importance of ECMH, identifying an underserved and at-risk population, assisting them in acquiring appropriate services and then executing that service. Under circumstances where consultation was not enough to support change, additional treatment may be appropriate to identify and address goals relating to self-regulation, sensory or executive functioning.

Metrics used to Measure Success:

- Metrics used include the e-DECA that identifies and measures success in consultation/prevention; and client satisfaction surveys (in house) that identify pre and post needs of the client/caregiver.

Program Success:

- Pipeline provided quality ECMH services that support sustainable change.

CY 2021 Program Highlights and Outcomes

- Combined client strengths and assessed needs in a culturally sensitive, client-centered delivery program.
- Pipeline used grass-roots community resources to reach at-risk children (an often-under-identified population).
- Pipeline now has its own “wait list” of community generated clients/families who desire ECMH services with a faith-based approach.

Average Cost Per Client:

- \$1,351.00 per client.

Additional Information:

- About recruitment, ADAMHS Board standards for recruitment and hiring are understandably high and sometimes difficult to comply with to find and keep ECMH staff. That has been a hiring concern.
- As a newly funded ECMH provider, it has been a challenging learning process for Pipeline, which we have valued. However, it gave the agency a slow start in 2019. The agency believed we had mastered the challenges of being a provider - then COVID-19 created new and additional 2020 challenges and dramatically impacted the ability to staff and offer services.
- As an agency that excels in treatment, Pipeline would like to substantially increase services. if the ADAMHS Board contract permitted the agency to offer treatment.
- Challenges offered invaluable learning experiences, as well as opportunities for growth as a community-based agency.
- Due to a misunderstanding on how Board funds are dispersed; some confusion on the services Pipeline was contracted to perform – consultation, however not treatment; and Pipeline is experiencing challenges to finding adequate staff. To ensure the contract was not violated, no treatment was provided. That is why Pipeline could only meet 50% of program and service goals.

Provider:	Pipeline to God	2019 First Outcome Count:	37	2020 First Outcome Count:	6
Instrument:	e-DECA	2019 Final Outcome Count:	9	2020 Final Outcome Count:	0
Program:	Early Childhood Mental Health	2019 % of Final:	24.32%	2020 % of Final:	0

The Devereux Early Childhood Assessment (DECA) is a set of assessment instruments designed by the Devereux Advanced Behavioral Health organization for pre-school age children that focuses on identifying key social and emotional strengths. The instruments are tailored to specific age categories and vary in the number of subscales.

When the data contains both an initial (first) and follow-up (final) instrument administration, a paired t-test was used for comparing individual scores at those two different points in time. It is the most powerful test for showing changes in individuals. The green highlighted rows suggest that changes from the First Assessment to the Final Assessment did not happen by chance and that the change can be attributed to the program intervention.

Population	Evaluation Year	SubScale	First Outcome Average	Final Outcome Average	Average Difference	Significance
Infant (1-18 months)	2019	AT- Attachment				
Infant (1-18 months)	2019	IN- Initiative				
Infant (1-18 months)	2019	TPF- Total Protective Factors				
Toddler (18-36 months)	2019	AT- Attachment				
Toddler (18-36 months)	2019	IN- Initiative				
Toddler (18-36 months)	2019	SC- Self Regulation				
Toddler (18-36 months)	2019	TPF- Total Protective Factors				
Child (2 - 5 years)	2019	AG- Aggression	61.25	55.25	-6	Not Significant
Child (2 - 5 years)	2019	AP- Attention Problems	69.5	64.88	-4.63	Not Significant
Child (2 - 5 years)	2019	AT- Attachment	44.5	53.13	8.63	Significant at p<.05
Child (2 - 5 years)	2019	ECP- Emotional Control Problems	68.25	64.38	-3.88	Not Significant
Child (2 - 5 years)	2019	IN- Initiative	43.38	50.25	6.88	Significant at p<.05
Child (2 - 5 years)	2019	SC- Self Regulation	40.25	44.13	3.88	Not Significant
Child (2 - 5 years)	2019	TBC- Total Behavioral Concerns	68.88	61.38	-7.5	Significant at p<.05

Child (2 - 5 years)	2019	TPF- Total Protective Factors	41.13	48.13	7	Significant at p<.05
Child (2 - 5 years)	2019	WD- Withdrawal/Depression	62	54.75	-7.25	Not Significant
Infant (1-18 months)	2020	AT- Attachment				
Infant (1-18 months)	2020	IN- Initiative				
Infant (1-18 months)	2020	TPF- Total Protective Factors				
Toddler (18-36 months)	2020	AT- Attachment				
Toddler (18-36 months)	2020	IN- Initiative				
Toddler (18-36 months)	2020	SC- Self Regulation				
Toddler (18-36 months)	2020	TPF- Total Protective Factors				
Child (2 - 5 years)	2020	AG- Aggression				
Child (2 - 5 years)	2020	AP- Attention Problems				
Child (2 - 5 years)	2020	AT- Attachment				
Child (2 - 5 years)	2020	ECP- Emotional Control Problems				
Child (2 - 5 years)	2020	IN- Initiative				
Child (2 - 5 years)	2020	SC- Self Regulation				
Child (2 - 5 years)	2020	TBC- Total Behavioral Concerns				
Child (2 - 5 years)	2020	TPF- Total Protective Factors				
Child (2 - 5 years)	2020	WD- Withdrawal/Depression				

Positive Education Program

CY2021 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2020 CONTRACT AMOUNT	2021 CONTRACT RECOMMENDATIONS	PRIORITY
Positive Education Program (PEP)			
Early Childhood Mental Health	\$ 334,290	\$ 334,290	Prevention
MH Children's WRAP	\$ 603,000	\$ 603,000	
Total	\$ 937,290	\$ 937,290	
Pooled Funding:			
PEP Connections	\$ -	\$ -	

CY 2021 Program Highlights and Outcomes

Positive Education Program (PEP)

Positive Education Program (PEP) Connections is a cooperative effort between PEP and the child serving systems designed to provide intensive mental health Community Psychiatric Supportive Treatment (CPST) utilizing the wraparound and trauma-informed care models. The ADAMHS Board funding supports the following initiatives:

Early Childhood Mental Health (ECMH):

Receives referrals from a variety of sources and implemented an extension of the short-term, 5 visit limited service. The Intensive Parenting Support (IPS) consultation continues beyond the initial short-term service, increasing the number of visits and the duration of service if and when the parent/caregiver opts into IPS. Consultants continue to meet DCFS and other professional workers' requests for consultation regarding mental health concerns and needs of young children. Our consultants also respond to direct requests for training of professionals and parents from community agencies.

First Six Months of 2020:

- 451 clients served.
- 69 DECA pre-tests received.
- 10% of clients completed a pre and post-test.
- Provided services during COVID-19 pandemic.
- Master Trainer facilitated 10 trainings.

CY 2019 Reports:

- Anticipated serving 150 clients, but actually served 206.
- 206 DECA pre-tests received.
- 13% of clients completed a pre and post-test.
- Clients saw a:
 - Prevention education specialist an average of 6.5 times.
 - Average caseload is 29 students per prevention education specialist.
 - Master Trainer, Jim Flynn, facilitated 129 trainings to approximately 3,000 participants.
 - Master Trainer presented for ADAMHS sponsored Trauma Training for Cleveland Police Officers.

Goals Met:

- ECMH service goals are annual goals. For calendar year 2019, ECMH met 80% of the annual service goals.

Metrics used to Measure Success:

- 80% of IPS clients will move out of the Need category on the Total Protective Factors scale between the first and last administrations of the Devereaux Early Childhood Assessment Form (DECA-C).
- 300 or more families will be engaged in program services on an annual basis.
- 90% of cases will be successfully closed.

CY 2021 Program Highlights and Outcomes

- 95% of program parents/caregivers will rate community consultation services positively.
- 80% of IPS caregivers/parents will report a decrease on the Total Stress scale using the Parenting Stress Index.

Program Success:

- 75% of our clients moved out of the “Need” category on the Total Protective Factors scale between the first and last administrations of the DECA C.
- 78% of IPS caregivers/parents reported a decrease on the Total Stress scale using the Parenting Stress Index.
- 300 or more families have been engaged in program services on an annual basis.

Average Cost Per Client:

- \$784.78

Additional Information:

- Due to the emergence and continuation of the COVID-19 pandemic many, nearly all agency programs and services were provided through some method of tele-health/tele-medicine or limited face to face services.
- ECMH is strictly a consultation service, supported by Prevention dollars. Our ECMH service model is aligned with the Georgetown Model of ECMH Consultation adopted by OhioMHAS for use in the state of Ohio, now referred to as the Ohio Model.
- PEP’s Community-Based Consultation model expands the problem-solving process in which the parent and consultant work in partnership to utilize existing and potential resources to help the identified child.
- Additionally, PEP consultants bring evidenced based resources to the process to assist the parent with positive discipline strategies to support the child’s social, emotional, and behavioral concerns.
- We use trauma-informed care, as demonstrated through agency certification in The Sanctuary Model and Dr. Bruce Perry’s Child Trauma Academy.
- In addition, our ECMH consultants utilize the Conscious Discipline model when working with parents and children.

Intensive Care Coordination / High Fidelity Wraparound Approach for Non-Medicaid Youth:

Is a component of PEP Connections which provides Community Psychiatric Supportive Treatment (CPST) 24 hours a day, 7 days a week and utilizes the wraparound and trauma- informed care models for multi-system involved children and adolescents with severe emotional disturbances and at imminent risk of out-of-home placement. Program provides flexible rehabilitative services and ancillary supports including social and interpersonal skill development, mental health peer and family mentoring, respite services and other non-traditional therapeutic services and supports.

First Six Months of 2020:

- Anticipated serving 67 clients, and actually served 192 unduplicated youth.
- 21 clients completed services. Of those:
 - 93% demonstrated improved problem severity on Ohio Scales.

CY 2021 Program Highlights and Outcomes

- 90% demonstrated improved functioning on Ohio Scales.
- 87% demonstrated a reduction of out of home placements on Ohio Scales.

CY2019:

- Anticipated serving 135 clients, and actually served a total of 144 unduplicated clients.
- 46 clients completed services. Of those:
 - 88% demonstrated improved problem severity on Ohio Scales.
 - 82% demonstrated improved functioning on Ohio Scales.
 - 78% demonstrated a reduction of out-of-home placements on Ohio Scales.

Goals Met:

- Exceeded 100% of the goals for PEP Connections.

Metrics to Measure Success:

- Ohio Scales instrument to measure goals. A decrease of five or more points on the Problem Severity Scale is considered improvement to guidelines previously issued by OhioMHAS. An increase of four or more points on the Functioning Scale is considered improvement according to guideline previously issued by OhioMHAS. Out-of-home placements were tracked using Ohio Scales as well.

Program Success:

- 144 (goal was 135) Decreased Problem Severity: 88% demonstrated improvement on Problem Severity Scale. Improved Functioning: 82% demonstrated improvement on Functioning Scale. Decreased Out-of-Home Places: There was a reduction in out-of-home placements of 78%.

Average Cost Per Client

- \$8,287 per client.

Additional Information:

- Please note that the cost per client can be determined one of two ways. For this report, divided the costs by the average daily enrollment (79). If the same amount is divided by the number of clients served during the year (144), the cost per client would be \$4,546.

Provider:	Positive Education Program	2019 First Outcome Count: 184	2020 First Outcome Count: 63
Instrument:	e-DECA	2019 Final Outcome Count: 0	2020 Final Outcome Count: 0
Program:	Early Childhood Mental Health	2019 % of Final: 0	2020 % of Final: 0

The Devereux Early Childhood Assessment (DECA) is a set of assessment instruments designed by the Devereux Advanced Behavioral Health organization for pre-school age children that focuses on identifying key social and emotional strengths. The instruments are tailored to specific age categories and vary in the number of subscales.

Population	Evaluation Year	SubScale	First Outcome Average	Final Outcome Average	Average Difference	Significance
Infant (1-18 months)	2019	AT- Attachment				
Infant (1-18 months)	2019	IN- Initiative				
Infant (1-18 months)	2019	TPF- Total Protective Factors				
Toddler (18-36 months)	2019	AT- Attachment				
Toddler (18-36 months)	2019	IN- Initiative				
Toddler (18-36 months)	2019	SC- Self Regulation				
Toddler (18-36 months)	2019	TPF- Total Protective Factors				
Child (2 - 5 years)	2019	AG- Aggression				
Child (2 - 5 years)	2019	AP- Attention Problems				
Child (2 - 5 years)	2019	AT- Attachment				
Child (2 - 5 years)	2019	ECP- Emotional Control Problems				
Child (2 - 5 years)	2019	IN- Initiative				
Child (2 - 5 years)	2019	SC- Self Regulation				
Child (2 - 5 years)	2019	TBC- Total Behavioral Concerns				

Child (2 - 5 years)	2019	TPF- Total Protective Factors				
Child (2 - 5 years)	2019	WD- Withdrawal/Depression				
Infant (1-18 months)	2020	AT- Attachment				
Infant (1-18 months)	2020	IN- Initiative				
Infant (1-18 months)	2020	TPF- Total Protective Factors				
Toddler (18-36 months)	2020	AT- Attachment				
Toddler (18-36 months)	2020	IN- Initiative				
Toddler (18-36 months)	2020	SC- Self Regulation				
Toddler (18-36 months)	2020	TPF- Total Protective Factors				
Child (2 - 5 years)	2020	AG- Aggression				
Child (2 - 5 years)	2020	AP- Attention Problems				
Child (2 - 5 years)	2020	AT- Attachment				
Child (2 - 5 years)	2020	ECP- Emotional Control Problems				
Child (2 - 5 years)	2020	IN- Initiative				
Child (2 - 5 years)	2020	SC- Self Regulation				
Child (2 - 5 years)	2020	TBC- Total Behavioral Concerns				
Child (2 - 5 years)	2020	TPF- Total Protective Factors				
Child (2 - 5 years)	2020	WD- Withdrawal/Depression				

Provider:	Positive Education Program	2019 First Outcome Count:	0	2020 First Outcome Count:	24
Instrument:	Ohio Scales Youth Parent	2019 Final Outcome Count:	0	2020 Final Outcome Count:	1
Program:	Mental Health Treatment for Youth	2019 % of Final:	0	2020 % of Final:	4.17%

The Ohio Scales Youth - Parent instrument is an assessment of progress for Youth (less than 18 years) in the treatment process for mental health. The instrument was a collaboratively designed instrument for use by Ohio Department of Mental Health funded providers. The assessment is completed by the child's parent(s).

Population	Evaluation Year	SubScale	First Outcome Average	Final Outcome Average	Average Difference	Significance
Youth (Parent)	2019	Functioning				
Youth (Parent)	2019	Hopefulness				
Youth (Parent)	2019	Problem Severity				
Youth (Parent)	2019	Satisfaction				
Youth (Parent)	2020	Functioning				
Youth (Parent)	2020	Hopefulness				
Youth (Parent)	2020	Problem Severity				
Youth (Parent)	2020	Satisfaction				

Provider:	Positive Education Program	2019 First Outcome Count:	0	2020 First Outcome Count:	36
Instrument:	Ohio Scales Youth Worker	2019 Final Outcome Count:	0	2020 Final Outcome Count:	0
Program:	Mental Health Treatment for Youth	2019 % of Final:	0	2020 % of Final:	0

The Ohio Scales Youth - Worker instrument is an assessment of progress for Youth (less than 18 years) in the treatment process for mental health. The instrument was a collaboratively designed instrument for use by Ohio Department of Mental Health funded providers. The assessment is completed by the child's mental health worker.

Population	Evaluation Year	SubScale	First Outcome Average	Final Outcome Average	Average Difference	Significance
Youth (Worker)	2019	Functioning				
Youth (Worker)	2019	Problem Severity				
Youth (Worker)	2020	Functioning				
Youth (Worker)	2020	Problem Severity				

Provider:	Positive Education Program	2019 First Outcome Count:	0	2020 First Outcome Count:	0
Instrument:	Ohio Scales Adult	2019 Final Outcome Count:	0	2020 Final Outcome Count:	0
Program:	Mental Health Treatment for Adults	2019 % of Final:	0	2020 % of Final:	0

The Ohio Scales Adult version is an assessment instrument for measuring the progress for Adults (18+ years) in the treatment process for mental health. The instrument was a collaboratively designed instrument for use by Ohio Department of Mental Health funded providers.

Providence House

CY2021 PROVIDER FUNDING RECOMMENDATIONS

Agency/Program	2020 CONTRACT AMOUNT	2021 CONTRACT RECOMMENDATIONS	PRIORITY
Providence House, Inc.			
Children's Shelter	\$ 34,321	\$ 34,321	Housing
Total	\$ 34,321	\$ 34,321	

CY 2021 Program Highlights and Outcomes

Providence House, Inc.

Providence House is Ohio's first and one of the nation's longest operating crisis nurseries. The ADAMHS Board funding supports the following initiative:

Children's Shelter:

Provides shelter and direct care for children whose parent or guardian needs inpatient treatment. Without anywhere safe for their children to stay, parents may choose not to address treatment for mental health or addiction issues that could put their children at risk of abuse or neglect or result in loss of custody if the caregiver's condition escalates.

First Six months of CY2020:

- Anticipated serving 10 children from 5 families with 75 days of care, but actually served 6 children from 3 families with 87 days of care.
- 6 children from 3 families completed the program. Of those:
 - 100% reunited with their parents or guardian.
 - 100% of families engaged in recommended services.
- 100% reported their child's basic daily needs and medical care were met while in the shelter
- 33% of families reported their family stability improved while children were in the shelter
- 67% of eligible families enrolled in the voluntary Aftercare Program

CY2019:

- Anticipated serving 20 children from 10 families with 150 days of care and actually served 16 children from 11 families with 222 days of care.
- Providence House provided 148% of the days of care (222 of the anticipated 150) between January 1, 2019 and December 31, 2019.
- Served 93% of the clients anticipated serving (17 children from 11 families out of 20 children from 10 families).
- The ADAMHS Board funding covered 79% of the cost of caring for the identified clients in this program.
- 15 children from 10 families completed the program. Of those:
 - 100% reunited with their parents or guardians
 - 100% engaged in recommended services with 15 referrals to additional services
 - 60% reported their family stability improved while children were in the shelter
 - 100% of eligible families enrolled in the voluntary Aftercare Program

Metrics Used To Measure Success:

- Providence House measured outcomes and success for this program through Access and Excel databases that contain data from caregiver self-evaluation and satisfaction surveys. Providence House reports days of care in the children's shelter, number of children and families served, rate of discharge, rate of reunification at discharge, and family's self-reported satisfaction reported at discharge, change in stability, and whether they were given appropriate services and supports and if their family's basic needs are met.

CY 2021 Program Highlights and Outcomes

Goals Met/Program Successes:

- Anticipated that 90% of children would be reunited with their parent/guardian.
- 2019 actuals: 100% of children were reunited with their parent/guardian. We anticipated 85% of families would be fully engaged in recommended services provided by Providence House.
- 2019 actuals: 100% of families were fully engaged in their services at Providence House. We anticipated 90% of caregivers would report that their child(ren)'s care and medical needs were provided for.
- 2019 actuals: 100% satisfaction reported. We anticipated 90% of children and parents who need additional services would receive a referral.
- 2019 actuals: 100% of children and parents received a referral when needed. 19 referrals were made in total for the 11 families. We anticipated 80% of these parents would feel their family stability increased during their engagement with Providence House.
- 2019 actuals: 60% reported increased stability. The remaining 40% said their stability stayed the same. We anticipated 75% of families would enroll in the voluntary Aftercare Program.
- 2019 actuals: 100% enrollment; 1 family had not yet discharged.

Average Cost:

- The average cost per client the Our Crisis Nursery and family preservation programming from January 1, 2019 to December 31, 2019 was approximately \$2,540.

Additional Information:

- The service that Providence House provides in caring for children whose caregiver is receiving inpatient treatment is crucial to ensuring that these families remain strong, stable, and together. In families without an accessible support system to care for the child while the primary caregiver is incapacitated, the risk of involvement with the foster care system increases, thus leading to one of two scenarios: the child is removed from the family or the caregiver refuses inpatient treatment in an effort to remain with their child. By stepping in and providing that safety net for these families, we give them peace of mind in knowing that their children are safe, which allows them to focus on their own health and increases their chance of achieving long-term success and stability. We are grateful to be a part of the service continuum to support the health and wellbeing of the families in our community impacted by substance use and mental health issues.