ALCOHOL, DRUG ADDICTION AND MENTAL HEALTH SERVICES BOARD OF CUYAHOGA COUNTY PLANNING & OVERSIGHT (P&O) COMMITTEE MINUTES JANUARY 13, 2016

Committee Chair, J. Robert Fowler, Ph.D., called the Planning & Oversight Committee meeting to order at 4:00 p.m.

Committee Members Present:

J. Robert Fowler, Ph.D., Pythias D. Jones, M.D., Katie Kern-Pilch, MA, ATR-BC, LPC-S, Steve Killpack, MS, Mary M. Step, Ph.D.; Mary Warr, M.Ed., Anngela Williams / **Absent:** Reginald C. Blue, Ph.D., Elsie Caraballo,

Board Staff Present:

William M. Denihan, C.E.O., Frank Brickner, Vivian Catchings-El, Cheryl Fratalonie, John Garrity, Ph.D., Valeria Harper, Carol Krajewski, Dave Lambert, Scott Osiecki, Starlette Sizemore-Rice

1. APPROVAL OF MINUTES

The Planning and Oversight Committee minutes of October 14, 2015 were approved as submitted.

2. EMPLOYMENT EVALUATION SUMMARY: BROWN CONSULTING, LTD

John Garrity, Ph.D., Chief Quality Officer, introduced Ross Calvin of Brown Consulting, LTD, who presented the Executive Summary of the Independent Evaluation of Employment and Vocational Services. Brown Consulting, LTD, is a behavioral services consulting firm based in Toledo, Ohio, since 1987. Mr. Calvin walked the committee through the Executive Summary and Recommendations document distributed with the agenda packet. It was noted that the complete report is available for those interested.

Questions posed by Committee members and requests for specific information were noted by the recorder. Dr. Fowler commented that Board members are interested in metrics and how effectively dollars are spent. Dr. Step noted her interest in seeing data presented in tables. The Committee Chair suggested the concept of scheduling a workgroup meeting with Dr. Garrity to further discuss the report. Dr. Garrity stated that the full report addresses much of the information requested and will, most likely, answer many of the questions asked.

The Evaluation Summary & Recommendations were reviewed. Mr. Calvin summarized the recommendations into four areas to: (1) standardize outcome information (2) require quarterly reports from providers to include sample measurements (3) improve staff training (4) set the bar high for deliverables, length of employment and hourly rate/s.

3. ADDICTION TREATMENT PROGRAM

Michael Doud, Adult Behavioral Health Services Administrator, reported that the Ohio Department of Mental Health & Addiction Services (OhioMHAS) has decided to expand its Medication Assisted Treatment (MAT) Drug Court Programs to multiple counties. Our county has been selected to receive funds to provide increased access to MAT and outpatient services to Drug Court involved opioid addicted individuals under contract with the ADAMHS Board.

Mr. Doud explained that the program service goals listed reflects the information to be collected by the Treatment Research Institute (TRI) from treatment providers and the drug courts. Committee Input: Ms. Warr requested that numbers or percentages be added to the performance measures. Dr. Fowler asked that the base requirements established by TRI be added to the information as well.

Motion to recommend approval of accepting pass-thru dollars from OhioMHAS in the amount of \$1,410,000 for a new program to provide Medication Assisted Treatment (MAT) for offenders within the criminal justice system who have a dependence on opiates/heroin, with requested additions, to the Finance & Operations Committee. MOTION: M. Step SECOND: P. Jones / AYES: P. Jones, K. Kern-Pilch, S. Killpack, M. Step, M. Warr, A. Williams / NAYS: None / Motion passed.

4. RECOVERY ORIENTED SYSTEM OF CARE (ROSC) UPDATE

Scott Osiecki, Chief of External Affairs, provided a status report on the ROSC Timeline. He explained that all areas shaded in green have been completed. As the Ohio Association of County Behavioral Healthcare Authorities (OACBHA) adjusted its timelines for the state-wide effort, the deadlines for the action steps on page 2 have been revised accordingly. (The ROSC Timeline for Stage 1 is attached to the original minutes stored in the Executive Unit.)

5. POLICY REVIEW: WAITING LIST MANAGEMENT POLICY

Dave Lambert, Director of Risk Management, introduced the revised Waiting List Management Policy. This purpose of this policy is to ensure that adults and adolescent clients have the ability to access services within a specific and reasonable period of time and assists providers in maintaining appropriate referral and waiting list procedures.

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Mr. Lambert explained the rationale for revisions and noted that a separate portion of the policy has been added to identify additional policies/procedures on this subject effective 09/16/16 per H.B. 483 (R.C. 5119.362). The new law in September will require providers to create and maintain a waiting list, to notify those people on the waiting list when an availability occurs and to report to the ADAMHS Board monthly the elements listed in the policy. The Board will be required to aggregate the reports from the providers for submission to OhioMHAS. Mr. Denihan noted that the detailed requirements of providers will be onerous, especially for smaller counties without a strong I.T. system. Our SHARES system should prove helpful in this regard. (The revised policy is attached to the original minutes.)

Motion to recommend approval of the Waiting List Management Policy to the full Board. MOTION: M. Step SECOND: P. Jones / AYES: P. Jones, K. Kern-Pilch, St. Killpack, M. Step, M. Warr, A. Williams / NAYS: None Motion passed.

6. SHARES UPDATE

Mr. Denihan noted that a SHARES pilot is underway with four agencies. All other providers will begin to work with SHARES in April 2016. He noted that it has been a long struggle to get to this point. The Board is still waiting for Medicaid information that is critical to our county as we utilize a special Medicaid program (1915-A) for the children in our county. Dr. Garrity added that the four providers participating in the test represent the full spectrum of our services; therefore, claims and outcomes will be able to be tested and adjustments made where necessary.

7. NEW DIRECTIONS AOD RESIDENTIAL PROGRAM REVIEW

Mr. Denihan reported that during the budget review in the fall, Board staff and New Directions were not on the same page; consequently, a one-year contract was recommended. Over the past 30 days, Board staff has met several times with New Directions staff, Executive Director, Michael E. Matoney and his Board Chair. As a result of these discussions, Board staff recommends extending a two-year contract to New Directions under a pilot program that would incorporate the model advocated for by the Board. The agency and Board have reached a compromise that meets with the approval of both parties.

Mr. Denihan wished to thank Valeria Harper, Vice President of Operations, Linda Torbert, Children's Project Administrator, & Mike Matoney, Executive Director, for their collaborative efforts to reach this decision and direction.

Ms. Harper elaborated on the AOD Residential Program Review of New Directions conducted on 11/04/15 and 11/05/15 by Board staff—Vivian Catchings-El, Children's Program Specialist and Leshia Yarbrough-Franklin, Adult Programs Specialist with oversight provided by Linda Torbert. Ms. Harper stated that Board staff recognizes that New Directions provides outstanding residential treatment and other services under contract with the ADAMHS Board. The program review was conducted to address the concerns voiced by New Directions around its participation in the system-wide gatekeeping process and including the concern that youth would not be served in a timely manner.

Upon review of the report and after much discussion, New Directions has agreed to participate in the gatekeeping process as a pilot for the next six months. The first meeting with key members of the system consultants through the service coordination process is scheduled for 01/14/16; representatives from Juvenile Court will also be in attendance. Mr. Matoney appreciated the opportunity to address the committee. Although the process was rigorous and intensive, the agency is interested in moving ahead and looks forward to working together on this six-month pilot.

Ms. Warr acknowledged the outstanding Program Review Report produced by Board staff; she considers this an excellent report that addresses all areas and any potential questions of committee members.

8. OLD/NEW BUSINESS - None

9. FUTURE TOPICS FOR PLANNING & OVERSIGHT COMMITTEE

Referencing the Performance Improvement Watch information shared at the 10/14/15 P&O Meeting, Ms. Warr inquired whether the committee would be receiving monitoring reports on those agencies still on watch status. Dr. Fowler answered affirmatively*.

Future Topics:

- Clients Rights Annual Report
- Evaluation of Crisis Services
- Evaluation of CPST Services
- Recovery Oriented System of Care (ROSC) Update
- SHARES Presentation
- *Performance Improvement Watch Updates
- Integration of Physical Health and Behavioral Health
- County Council / County Executive
- Gambling

There being no further business, the meeting adjourned at 5:20 p.m.

Submitted by: Carol Krajewski, Executive Specialist

Approved by: J. Robert Fowler, Ph.D., Planning & Oversight Committee Chair