

**Cuyahoga County Hoarding Connection
Resources Guide**

| Service/Item | Organization/Contact Person | Notes |
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| Clean Out | 1. Bio Clean - Marc Onesta (800) 901-2988 (330) 655-2865, www.biocleanservices.com | 1. For premises that contain bio-hazards. |
| | 2. Sandra Sanders (216) 299-8376 | 2. Supervises county cleaning crews of persons with developmental disabilities and mental illness. Does this work as a side job. |
| | 3. Any-Time Any-Place Cartage Junk removal, hauling, recycling (216) 799-9911 (877) 2we-haul www.haulmymess.com | 3. Northeast Ohio, pick-up starts at \$65. Fee |
| | 4. Area Cleaning Services - Audi (216) 472-3458 (440) 390-2055 | 4. Reasonable cost. Recommended by EDEN |
| | 5. Court Community Services - Ordered by the Cleveland Municipal Court | 5. Will not clean premises that contain bio-hazards. |
| | 6. Transitional Resource Services Tyrone Pittman - (216) 431-7930 | 6. Associate with Cleveland Furniture Bank and The City Mission |
| | 7. 1-800-Got Junk | 7. Fee Based |
| | 8. Organizing4U - Professional Organizers JoEllen Salkin - (440) 498-1930 Joellen@organizing4u.com Muffy Kaesberg - (216) 321-6126 muffy@organizing4u.com www.organizing4u.com | 8. Works with people who hoard. Free pick-up of donations. |

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| | 9. Karin E. Fried, CPC, (440) 666 - 9326 Organizational Consulting Services kefconsulting@gmail.com www.organizationalconsultingservices.com | 9. Ms. Fried works with people who hoard to move them towards cleaning out their home. Member of NAPO, NSGCD, certified in Chronic Disorganization (CD). Basic hoarding issues with CD clients and understanding the elderly CD client. |
| Financial Assistance | 1. Check homeowner's insurance | 1. May cover clean-up |
| | 2. Catholic Charities emergency funds Barbara Maxwell (216) 334-2969 | 2. Amount of available emergency funds varies from month to month. Certain restriction may apply. Funds can be used for a variety of purposes, including help with late utilities and furniture. Volunteers may be available to assist with some clean-up. |
| | 3. St. Vincent DePaul (216) 741-7837 | 3. Will give lots of furniture for \$60 |
| | 4. EDEN - Homeless Prevention Dollars Christina Finn (216) 961-9600 | 4. One (1) time for housekeeping expense in an effort to avoid a consumer's eviction. Maximum is \$400. The applicant must be severely mentally disabled and connect with a contract agency of ADAMHS Board. Applicant must be completed by mental health agency CPST worker. |
| Emergency Shelter | 1. Senior Guest House - Stacey Rokoff (216) 215-2230 | 1. Person must be 60 + years old |
| | 2. Bridgeway Crisis Shelter Referral call (216) 631-1740 | 2. Persons must be in a mental health crisis; stay limited to 14 days |
| | 3. American Red Cross www.redcross.org | 3. Contact your local chapter |
| | First Call For Help - call 211 www.211cleveland.org | |

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| Animal Emergency Shelter | 1. SAFE - Safety for Families and Animals in an Emergency (216) 970-3035 | 1. Will care for 1 or 2 pets until they can be reunited with owner. Service is free. |
| | 2. Animal Protective League/Humane Investigation Team - (216) 377-1623 | 2. Investigate homes where there is an allegation of animal abuse or neglect. Humane investigators check the hotline (216) 377-1630 seven days a week from 8 - 5 weekdays and 9 - 4 on weekends. |
| | 3. Informal networks and rescue groups for temporary placement for specific breeds. | 3. Check internet and local phone book |
| Safety Items for Staff | 1. Respirators - W.W. Grainger Co. www.wwgrainger.com | 1. Respirator depends on kind of hazard; may have to take classes on how to use the respirator |
| Mental Health Services for people who Hoard | 1. Connections: Health, Wellness and Advocacy (216) 831-6466 | 1. This agency has staff that has experience with working people who hoard. They also provide mental health services to people with severe mental illnesses. |
| | 2. Eldercare Services Institute of Benjamin Rose Institute - Bert Rahl (216) 373-1772 | 2. This agency provides specialized mental health services to persons 55+ in their own home. They have experience working with people who hoard. |
| | 3. Gatekeeper program - Southwest General Hospital - Donna Barrett, Manager (440) 816-4065 | 3. Linkage to services for people over 60 years old |
| Community Mental Health Provide | 1. Ascentia Program of Jewish Family Service Association (JFSA) - Amy Gould (216) 772-3499 | 1. JFSA's Ascentia Program provides integrated comprehensive services to individuals with serious mental illness and their families. |
| | 2. Recovery Resources - (216) 431-4131 | 2. Agency provides mental health and chemical dependency services to adults. |

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| | 3. Center for Families and Children Angel Chapin (216) 431-5800 | 3. Agency provides services to adults with moderate and severe mental illness. |
| | 4. Murtis H. Taylor - Roberta Taliaferro (216) 283-4400 | 4. Agency provides services to adults with severe mental illness. |
| | 5. Mental Health Services For Homeless Persons Christine Couture (216) 274-3314 | 5. Provides homeless assistance services, crisis care, mental health and trauma intervention. |
| | 6. Veterans Affairs - Louis Stokes Medical Center (216) 791-3800 | 6. Provides mental health and social work services to veterans |
| Programs for Older Adults | 1. Cleveland Senior Initiative - Lisa Kassouf-Garcia (216) 664-4472 | 1. Person must be resident of Cleveland, age 60+ in owner occupied home |
| | 2. Lakewood Dept. of Aging - Yassenka Goverdovski (216) 226-9339 | 2. Will assist with inspections of clean-up and case management |
| | 3. Tri-City Consortium on Aging - | 3. Serves South Euclid, Lyndhurst, Highland Heights, and Mayfield Heights. Volunteers will help with clean-up |
| Municipal Hoarding Response Team | 1. City of Parma - Donald Graves Assistant Building Commissioner - (440) 885-8035 If he is out contact a clerk (440) 885-8030, who will contact him. Business hours 8:30 - 4:30. After hours call (440) 885-8117 | 1. Main contact person for the city of Parma Will assemble a team to address needs of hoarder Parma. |
| | 2. City of Cleveland - Lisa Kassouf-Garcia (216) 664-4472 | 2. Team consists of Building and Housing, Law Dept., Health Dept., Consumer Affairs, Dept of Aging, DSAS. Team takes referrals from other agencies. Address serious cases. |
| | 3. City of Euclid - Charlie Drazetic, Housing Manager, (216) 289-8127, City cell (216) 701-3884. | 3. He is the supervisor of all inspectors of residential and apartment complexes including point of sale inspections for the city of Euclid. |
| | 4. Cuyahoga County Board of Health Vince Caraffi, R.S, M.P.H. - (216) 201-2001 x 1209 vcaraffi@ccbh.net | 4. Supervisor, Environmental Health Services. |