



Department of Alcohol &  
Drug Addiction Services



Department of  
Mental Health

**Orman Hall**, ODADAS Director • **John R. Kasich**, Governor • **Tracy J. Plouck**, ODMH Director

**TO: All ADAMH/ADAS/CMH Boards  
All Community AoD and MH Medicaid Providers**

**FROM: Orman Hall, Director, ODADAS  
Tracy Plouck, Director, ODMH**

**DATE: December 13, 2011, Sent via e-mail**

**SUBJECT: UPDATE ON DENIED CLAIMS DUE TO MITS ELIGIBILITY ISSUES**

As indicated in our [memo dated November 21, 2011](#), the Ohio Department of Mental Health (ODMH), the Ohio Department of Alcohol and Drug Addiction Services (ODADAS) and the Ohio Department of Job and Family Services (ODJFS) have been collaborating to find state level solutions related to the significant number of claim denials due to various types of eligibility issues associated with the implementation of MITS.

ODJFS is actively working on MITS solutions related to eligibility and the departments are working to assure alignment of Medicaid eligibility between the systems. An initial set of eligibility corrections is planned for MITS implementation on December 31, 2011.

We will continue to provide updates as we work through these issues and will notify the field on next steps as information comes available, particularly as related to the ability to rebill services that were denied in error.

CC: John McCarthy, State Medicaid Director, ODJFS