

Cleveland Division of Police

Lesson Plan

Title of Lesson: Crisis Intervention Team Response GPO Review

Assigned Course Number: TBD

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Approving Authority: PENDING

Overview:

The CIT Response GPO Review is a one-hour long presentation which will be contained in the eight-hour program: "Responding to Crises". The CIT Response GPO Review will contain the following major elements:

1. Understanding the responsibilities of Communication Control Section and the procedures for ensuring the dispatch of a Specialized CIT Officer to the scene of a crisis as soon as possible.
2. Understand the steps to be taken by the first officers on the scene of an individual in crisis And the additional steps to be taken by a Specialized CIT Officer
3. Understand what appropriate de-escalation of Juveniles is and what agency to contact for advice.
4. Identify verbal and tactical de-escalation techniques appropriate for individuals in crisis.
5. Identify appropriate use of force, handcuffing, and diversion/referral options relating to individuals in crisis
6. Identify appropriate transportation of voluntary vs non-voluntary and violent vs non-violent individuals
7. Understand Supervisor responsibilities related to individuals in crisis.
8. Identify the Law Enforcement Emergency Admission "Pink Slip" use and proper format.
9. Understand the procedures related to Health Authority Emergency Admission, Probate Warrant, AWOL, and Requests for assistance from mental health agencies.
10. Understand the use and proper completion of the Crisis Intervention Report and CIT Stat Sheet

Course Goal(s):

The goal of the CIT Response GPO review is to provide students with the understanding of the CIT Response, the individual responsibilities of CDP sections, and the step by step process of dealing with individuals in Crisis.

Course Objective(s):

Upon completion of the Mental Illness Overview participants will be able to demonstrate knowledge of the following:

1. What are the procedures CCS must follow to ensure timely response of a specialized CIT officer to the scene of a crisis.

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2. What steps should an officer take after initial assessment of the scene involving an individual in crisis.
3. Who should take primary responsibility for handling a crisis incident.
4. Who should be contacted for advice when handling a juvenile in crisis.
5. What is the difference between verbal and tactical de-escalation techniques.
6. What factors should be considered when determining the use of handcuffs.
7. When Ems is mandated to be called, and when is EMS an option for transport.
8. What is the proper way to fill out a Law Enforcement Emergency Admission- "Pink Slip" and under what circumstances should it be used.
9. What are the circumstances for a Crisis Intervention Report and CIT Stat Sheet to be completed and who is responsible for completing them.

Methodology:

Participants will be taught by a law enforcement officer . A Powerpoint presentation and a handout of the GPOs will serve as an instructional aids points. The instructors will also use class discussion to increase participant interest and involvement.

Target Audience:

All members of the Cleveland Division of Police

Class Size:

TBD

Evaluation Process:

Participants will complete a post-test which will examine acquisition of key points. Participants will be required to answer at at least 70% correct.

Logistical Information:

Site: Cleveland Police Academy

Training Equipment:

- Computer, projector screen and speakers
- Powerpoint presentation (electronic)
- 2 GPOs CIT Program/Definitions (handouts)
- Post-test (handout)

Staffing Requirements:

Instructors: One Law Enforcement Officer

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Training Summary:

All assigned participants will arrive at the designated time and go to the designated facility. Participants will receive an overview of the training, performance and learning objectives, and an introduction to the material.

Training Schedule:

0030-0000	Instructors on site
0000-0005	Introduction to the Crisis Intervention Team Response GPO, Class discussion on their current beliefs and understanding of CIT Response in CDP
0005-0010	CCS Responsibilities described.
0010-0020	Responding officer responsibilities described, broken down into initial officer and specialized CIT officer. Group discussion of roles of both with mention of diversion.
0020-0025	Juveniles in Crisis response described. Officers encouraged to call CRT for advice/appropriate facility if necessary.
0025-0030	Verbal and Tactical De-escalation described. Quick synopsis, verbal de-escalation/active listening to receive its own block of instruction.
0030-0035	Use of Force, Handcuffing options described, group discussion on discretion in handcuffing.
0035-0045	Diversion Options & Transportation described, options broken down, Q&A period to ensure full understanding
0045-0050	Law Enforcement Emergency Admission "pink slip" use described, proper pink slip completion demonstrated.
0050-0055	Health Authority Emergency Admission, Probate Warrants, AWOL, Requests from Mental Health Agencies, proper response described.
0055-0100	Crisis Intervention Reports and CIT Stat Sheets describe when mandated, and who is mandated to complete, as well as where they are submitted.
0100	End of Session