CRISIS INTERVENTION
TEAM RESPONSE
Cleveland Division of Police G.P.O. #

Purpose

- Guidelines for CDP members to interact with individuals suffering from a crisis by
  - Improving Safety
  - Promoting Community Solutions
  - Diversion from Criminal Justice System–
C.C.S. Responsibilities

- Shall, when available, dispatch a CIT Specialized Officer to all crisis incidents
- If none available, dispatch call to first available Two Man Car, and Specialized CIT Officer dispatched as soon as possible, from a lower-priority call, or even from another District, if necessary.

Crisis Incident Response
All Officers

Responding to a Crisis Incident Officers shall:
- Assess safety risks
- Ensure Specialized CIT Officer is on scene, or request.
- Request EMS, if necessary (Medical/Violent)
- Remember, individual may be non-compliant due to a variety of factors – Can they process what you are saying?
- Information-gathering – Family or Friend?
- De-escalate where possible
Specialized CIT Officer Response

- Make individual aware you are a CIT Officer – Wear Pin/Introduce yourself
- Take primary responsibility for scene
- De-escalate
- Inform individual of next steps
- Give referrals if possible
- Diversion – consider health care system vs criminal justice

Juvenile Response

- Age-Appropriate response including language
- Contact Child Response Team CRT of Mobile Crisis – to find most appropriate level of care -not all psych facilities are appropriate for juveniles
De-escalation

- Differs from Use-of Force De-escalation
- Tactical vs Verbal

Use of Force

- Only Force that is necessary/proportional/objectively reasonable
- **NOT** to be used for expediency
- Be aware of positional asphyxiation
Handcuffing

- Officers may (not shall) use handcuffs on individuals solely in custody for Psych. Evaluation.

- Consider totality of circumstances
- Explain use of handcuffs to the individual and parent family members

Diversion and Transport Options

- Once scene/individual is secure ask 2 questions:
  1. Is there a legal obligation to arrest, or is diversion an option?
  2. Does the individual need hospitalization or referral to mental health/social service agency? - Use resource cards, Mobile Crisis as resources for referral options.
Response: Non-Violent Individual able to seek care on their own

- Provide individual/family remember with name/#/address of a referral agency
- Notify referral agency of the referral
- Complete Crisis Intervention Report/CIT Stat Sheet
Response: Non-Violent Individual who needs immediate care

- **Determine Options** for emergency care and transport or arrange transport in a safe manner to the appropriate facility – Options can be EMS, ZC, Family Member, etc.
- **Complete Crisis Intervention Report/CIT Stat Sheet**

Response: Possibly Violent Individual Non Voluntary

- Determine options for emergency care and arrange safe transport to facility
- If the individual is violent, call EMS to transport
- **Complete Crisis Intervention Report/CIT Stat Sheet**
Transporting Violent Individuals

- CDP Officers are responsible for securing the individual to the EMS cot with the supervision/assistance of EMS (VIDEO)

- When individual is secured, a CDP officer (Specialized CIT preferred) shall ride in the back of the EMS Unit to the hospital, with the other officer following in the ZC

- If arrested, individual shall be handcuffed and conveyed by ZC to CPU after treatment

Supervisor Responsibilities

- Daily Roster to CCS with Specialized CIT Officers indicated

- Respond to CIT calls when requested. Seek input of Specialized CIT Officers regarding strategies for crisis resolution

- Report review
Pink Slip – Law Enforcement

- O.R.C. Sec. 5122.10 gives police officers the power to take a person in custody involuntarily – and transport to a facility for mental evaluation - if the individual represents a substantial harm to self or others if allowed to remain at liberty pending examination.

- “Pink Slip” preferred method of admission to hospital for evaluation.

Health Authority Emergency Admission

- An officer presented with a pink slip by an authorized professional shall transport the individual to the designated facility.
  - Authorizing Professional – Psychiatrist (M.D.), Licensed Clinical Psychologist, Licensed Physician, Police Officer, Sheriff/Deputy Sheriff, County Health Officer – NOT Social Worker, Aide, etc.
  - Must have properly filled out slip, and explain circumstances and reasons for the admission.
  - Professional must have confirmed specific facility where the individual will be accepted for evaluation.
Probate Warrants

- Specialized CIT Officers will serve Probate Warrants
- To be handled in a manner consistent with handling crisis calls
AWOL
• Contact the Hospital individual is AWOL from.
• If Hospital accepts, convey, if possible
• If Hospital does not accept, determine if individual needs psychiatric evaluation.
• Contact MCT for guidance, if necessary

Crisis Intervention Reports/CIT Stat Sheets
• Incident Report with “Crisis Intervention” in the title and a CIT Stat Sheet shall be completed whenever officers respond to a crisis call
• Even if individual is not arrested or conveyed to a mental health facility – e.g. counseled and referred to an agency.
• If a Specialized CIT officer is on scene, that officer will do reports
• If no Specialized CIT officer is on scene reports will be completed by another officer on scene
CLEVELAND DIVISION OF POLICE
CRISIS INTERVENTION MENTAL HEALTH/AOD STATISTIC SHEET

Date: ___________________ Time: ____________________ Incident type: ____________________

Incident # ____ Location: ___________________________________

Requested by: □ CCS □ Z/E □ Family □ Case Worker □ Fire/EMS □ Other

SUBJECT:
Name: _________________________________________________________________
Gender: ____ Race: _________ DOB: ______________ SSN: (Last 4) ___________

Best means of contact/locating: ____________________________________________

CHECK ALL THAT APPLY:
□ MH Client □ Alcohol/Drug Related □ Homeless □ Veteran
□ Injury to Subject? □ Injury to Officers? □ Injury to others

TOOLS/TECHNIQUES USED:
□ Verbal De-escalation/Crisis Intervention techniques
□ Use of Force: □ Pain compliance □ Taser □ Handcuffs
□ ASP □ OC Spray □ Taser □ Other
□ UDFTI notified □ RMS Completed

DISPOSITION:
□ Complaint Unfounded □ Information received/advised □ Citation issued
□ Subject/Incident stabilized requiring no further action □ Confer w/Mobile Crisis
□ Conveyed/Transported to (Facility) ___________________________ by: ____________
□ Voluntary □ Non-Voluntary □ Probated □ Pink Slipped
□ EMS On Scene? Unit # _________

Name/Address of caller: __________________________________________________

□ Point of Contact (Case worker, Dr., etc.) _________________________________

□ Reason for interaction: ________________________________________________

□ Any concerns (safety) whatsoever, for this subject (or) address: ______________

Supervisor on scene: □ Yes □ No CCS Notified?

Officer(s): Name / Badge # ___________________________ CIT certified □
Name / Badge # ___________________________ CIT certified □

Please forward this form only (no staples/reports) to the CIT Coordinator via Divisional Mail.