

**Mental Health Response Advisory Committee Meeting
April 11, 2016 Highlights
May Dugan Center**

Present: **Chair:** **William M. Denihan**
 Co-Chair: **Ed Eckart**

Committee Members:; **Yolanda Armstrong**, Big Brothers/Big Sisters; **Carole Ballard**, ADAMHS Board; **Michael Baskin**, NAMI of Greater Cleveland; **Rosemary Creeden**, FrontLine Services; **Dr. Richard Cirillo**, Cuyahoga County Board of Developmental Disabilities; **Tara Foxworth**, Hitchcock House for Women; **Judge Hollie Gallagher**, Cuyahoga County Common Pleas Court; **Dr. John Garrity**, ADAMHS Board; **Rev. Benjamin Gohlstin**, United Pastors and ADAMHS Board; ; **Kyle Miller**, Sisters of Charity Health System; **Thomas Minshall**, United Way; **Derek Moore**, Cleveland Municipal Court; **Susan Neth**, FrontLine Services; **Maria Nemec**, Cuyahoga County Pleas Court; **Deputy Chief Joellen O'Neill**, Cleveland Division of Police; **Scott Osiecki**, ADAMHS Board; **Rosie Palfy**, OHS Advisory Board; **Stephanie Pryor**, Cuyahoga County Common Pleas Court; **Capt. James Purcell**, Cleveland Division of Police; **Ellen Riehm**, NAMI of Greater Cleveland; **Heather Tonsing Volosin**, Department of Justice; **Charles See**, Monitoring Team; **Tej Singh**, Concerned Citizen and Business Owner; **Kathleen Stoll**, Advocate; **Judge Joan Syneberg**, Cuyahoga County Common Pleas Court; **Judge Greg White**, City of Cleveland; **Lt. Mike Woody**, CIT International.

Community Police Commission Liaison: **Kathleen Clegg, MD**, University Hospitals

Community Members: **Dominic Argie**, Cuyahoga County Common Pleas Court Intern; **Yolanda Gordon**, Cleveland Municipal Court; **Dr. Courtney Kholberg**, Northcoast Behavioral Healthcare Systems; **Beth Pfohl**, ADAMHS Board; **Myron Stoll**, Advocate; **Carolyn Szwede**, Louis Stokes VA; **Thomas Williams**, ADAMHS Board.

- Mr. Denihan opened the meeting at 9:01 a.m. and thanked everyone for attending and May Dugan for hosting the meeting.
- Mr. Denihan introduced former Judge Greg White, as the new Settlement Agreement Overseer for the City of Cleveland.
- The Committee approved the March 14, 2016 meeting summary as written.

Needs Assessment Discussion:

- Dr. John Garrity along with Thomas Williams from the ADAMHS Board provided an overview of the feedback from the Public Survey.
- There were 459 responses tabulated. Method of collection was online survey and paper. Public survey was posted on several websites: ADAMHS Board, Cuyahoga County Common Pleas Court, etc. Also gathered community input via

focus groups through NAMI, Homeless Shelters, ADAMHS Board Adult Consumer Advisory Group, etc. Difficult to determine who collected the surveys; i.e., large number of respondents identified themselves as having a Master's Degree, etc.

- Executive Summary discussion:
 - 80% of respondents did not know they could ask for a CIT Officer. 3% of respondents could identify a CIT Officer.
 - A quarter of respondents indicated that they did not feel safe with police. About 25% of respondents did not answer the question regarding feeling safe with police.
 - Narratives within the survey indicated more general responses to the question related to interactions with Non CIT officers.
 - Survey generated more positive comments related to CIT officers. About 30% of respondents indicated that the officers made things better. Many respondents indicated in the survey that they were not offered solutions and or referrals.
 - Mixed data was presented related to where and how people responded, i.e., where people were living.
 - About 178 respondents indicated that they contacted police when there was a crisis.
 - There were no exclusive categories within the survey. Respondents checked everything that applied which made the analysis from the survey difficult to interpret.
 - Respondents indicated positive interactions when calling Dispatch. About 25% of respondents indicated a negative interaction with Dispatch.
 - About 96 respondents indicated that they had more than one interaction with police.
 - Most respondents indicated that they expected police to deescalate the situation.
 - Majority of respondents indicated that they lived in Cleveland.
 - Majority of respondents were Female about 59%.
 - Low count related to respondents identified as being in the Military i.e., about 8%.
 - About 14% of respondents indicated that they had a disability but did not specify.
- Survey was not time specific therefore it was challenging to interpret encounters with police-current or the past.
- Question was raised why alcoholism was separated from addiction? Unclear how to interpret and or identify responses related to substance abuse issues.

- Most respondents indicated that they did not know what it means to be a CIT Officer.
- ADAMHS Board staff will continue to refine the data collected from the public survey. Committee members can provide feedback to Dr. John Garrity by April 15.
- Suggestion was made to combine some of the responses i.e., Satisfied, Very Satisfied in order to produce an aggregate number.

MHRAC Work Plan Follow Up Discussion:

- Monitors feedback indicated great attention to detail and creation of common language is commendable.
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- The MHRAC must have comments to the Monitor by April 18; therefore the Committee feedback is due April 14.
- All parties must discuss and agree on language presented in the monitor's report related to the work plan. A follow-up meeting regarding the discussion of work plan will be scheduled.

Community Engagement Committee:

- Tom Williams participated in the last committee meeting and reviewed the survey results.
- Committee will continue to meet at The Centers on the first Monday of the month.
- Continued discussion will follow regarding the Community Resource Cards for CIT officers along with further exploration of the Drop Box App for the officers.

Diversion Committee:

- Further review related to the Drop-off points being identified across the county.
- Committee will meet on Monday, April 18 at the ADAMHS Board.
- Will also take a look at the community resource list in order to ensure that it identifies all services.
- Final review of the Sequential Intercept Mapping Process as it relates to how consumers interact with the criminal justice system at large.

Policy Committee:

- Completed the community survey and focus groups.
- Gathered police policies related to CIT from across the country and divided specific sections to committee members to review.
- Identified core elements from the collected policies across the country.
- In the process of reviewing the reviewing the CIT Policy from Cleveland Division of Police.
- Will incorporate feedback from the community survey responses related to policies.
- Committee will meet on Friday, April 15 at 2:30 p.m.
- Continued concern related to the tight deadline for work product.

Training Committee:

- Review of the curriculum related to police engagement with the mentally ill population through the Ohio Peace Officer Training Academy (OPOTA).
- Will utilize some the areas in the OPOTA curriculum to shape the 8-hour In-Service Training.
- Continued discussion regarding the development of the 40-hour Specialized CIT Training.
- Dispatch training will be discussed as well. Next meeting is Thursday, April 14 at 3:00 p.m.