**Clinical Director**

The Northern Ohio Recovery Association (NORA) is an innovative, independent non-profit health care, treatment and peer-run organization dedicated to ensuring sustainable access to high-value care for all consumers. NORA offers Medically Assisted Treatment effectiveness, Telehealth Counseling, Recovery system interventions, Recovery Housing and long-term sobriety success.

NORA thrives on the entrepreneurial spirit of its employees to empower patients, clinicians, and policymakers in their quest for better care at lower costs. NORA is looking to expand its team, which includes a diverse set of clinicians, administrators, community leaders, and policy experts. We are seeking a Clinical Director to lead the clinical operations from our Cleveland Ohio headquarters.

**The Role**

**Job Responsibilities** Reporting to the Chief Executive Officer, the Clinical Director will:

1. Supervise and evaluate all staff that provides clinical services
2. Development and management of all treatment programs compliance with all aspects of accreditation and other regulatory activities
3. Provide oversite to the program managers in identifying and developing specific training needs of staff on all aspects of the clinical operations
4. Develop and plan strategies to manage program growth and ensure program sustainability
5. Oversees the performance of chemical dependency counselors and intern’s assessments to assure that client care needs are identified and incorporated in the treatment plan.
6. Oversee quality improvement activities including peer review, chart review, and CQI
7. Review all clinical documentation including assessments
8. Develop clinical referral protocols with other providers to ensure continuity of treatment services for NORA clients
9. Clinical Director will network and communicate with external stakeholders and professional associations. The Director is responsible for creating and achieving telehealth program and organizational goals. He/she will track and monitor performance metrics and implement best practices in the virtual care space.

**Qualifications:**

1. Master’s degree preferred in counseling, social work, psychology or other relevant fields
2. Possession of Ohio licensure or equivalent certification in counseling, social work or chemical dependency counselor. LICDC-S, LISW-S or LPCC-S required.
3. 5+ years of relevant work experience working adults or any combination of education experience
4. Demonstrated success in a fast-paced environment
5. The ability to work independently in an entrepreneurial environment
6. Excellent organizational and interpersonal skills
7. Superior written and verbal communications skills
8. Computer Savvy and willing to keep up with the demands of Telehealth Counseling while working closely with the Marketing Team for agency visibility and success.

Job Type: Full-time

License:

1. LICDC-S, LISW-S, LPCC-S (Required)

Please send letter of intent to Jeanette Gordon at jgordon@norainc.org.