

Mental Health Response Advisory Committee Meeting
March 14, 2016 Highlights
St. Vincent Charity Hospital

Present: **Co-Chair:** **Ed Eckart,**

Committee Members: **Yolanda Armstrong**, Big Brothers Big Sisters; **Carole Ballard**, ADAMHS Board Crisis Intervention Team Program Officer; **Doreen Berts**; **Rosemary Creeden**, FrontLine Service; **Eugenie Cash**, Cleveland Schools & ADAMHS Board Chair; **Gabriella Celeste**, Schubert Center; **Sgt. Melissa Dawson**, Cleveland Police; **Tara Foxworth**, Hitchcock Center for Women; **Judge Hollie Gallagher**, Cuyahoga County Court of Common Pleas; **John Garrity, Ph.D.**, ADAMHS Board Chief Quality Officer; **Rev. Benjamin Gohlstin**, United Pastors and ADAMHS Board; **Larry Heller**, Greater Cleveland Congregations; **Vincent Holland**, Professor; **Kyle Miller**, Sisters of Charity Health System; **Thomas Minshull**, United Way; **Derek Moore**, Cleveland Municipal Court Veteran's Docket; **Mark Munetz, MD**, Northeast Ohio Medical University Ohio Criminal Justice Coordinating Center of Excellence; **Deputy Chief Joellen O'Neill**, Cleveland Police; **Rosie Palfy**, Cuyahoga County Office of Homeless Services Advisory Board; **Judy Peters**, The Centers; **Captain Jim Purcell**, Cleveland Police CIT Coordinator; **Ellen Riehm**, NAMI Greater Cleveland; **Charles See**, **Brian Siggers**, Cleveland Municipal Court; **Tej Singh**, Concerned Citizen & Business Owner; **Edward Stockhausen**, Mental Health & Addiction Advocacy Coalition; **Kathleen Stoll**, Advocate; **Heather Tonsing Volosin**, Department of Justice; **Luis Vazquez**, County Reentry.

Community Police Commission Liaison: **Kathleen Clegg, MD**, University Hospitals.

Community Members: **Carolyn Szwede**, Louis Stoke VA; **Yolanda Gordon**, Cleveland Municipal Court.

- Mr. Eckart opened the meeting at 9:08 a.m. and thanked everyone for attending and St. Vincent Charity Hospital for hosting the meeting.
- The Committee approved the February 8 meeting summary as written.
- The group reviewed a draft of the MHRAC Work Plan. It was decided that and updates/edits to the plan would be sent to Carole Ballard at the ADAMHS Board in Scott Osiecki's absence.
- A major discussion was had regarding Crisis Intervention Team (CIT) Training. Highlights of that discussion include:
 - 8 -hour training required within one year of the Consent Decree for all CDP officers. CPD all wished to train all personnel.
 - 40-hour CIT current class-will stay and be a basic training for all CDP officers. Is it CIT certified?
 - Specialized 40-hour CIT training with a new name will be developed. Class size will be limited to 40 officers that are vetted.
 - The proposed 16-hour specialized CIT Training was eliminated from the work plan.
 - Specialty 40 hours-curriculum written with subcommittee and CPD.

- There was expressed confusion between the 40, 40 and 8 hour trainings and what the Monitoring Team knows and what the City wants to do.
- The Monitoring Team will comment on the draft Work Plan two weeks after it submission.
- **Community Engagement Sub-committee:**
 - ADAMHS Board had the survey translated into Spanish and both versions were posted on the ADAMHS Board website and hardcopies were available in its lobby. Flyer and survey also posted on the Board's Facebook page and information on the survey was tweeted via the Board's Twitter account.
 - Flyers were distributed to the community by various organizations. Flyer shared with the Homeless Committee. Meetings with the homeless shelters to get residents to complete the survey.
 - Press release issued.
 - 92 surveys were completed to date and they are holding community meetings.
 - 55% of the completed surveys came from providers. Mostly female; white with Master's Degrees. Downtown area as location.
 - Need to get clients and families to take the survey.
 - Need volunteers for the upcoming community meetings. 13 volunteers for Wednesday. 12 volunteers for VNA. 15 needed for Stella Maris.
 - Want to have small group conversations. Help ensure that people are talking. Volunteer can report out in the group. Encourage dialogue. Meetings no more than two hours. Need more families and clients.
 - ADAMHS Board and NAMI will host focus groups with clients and families.
 - Flyer with the Homeless Committee. Meetings with the homeless shelters to get residents to complete the survey.
 - CPD sent the flyer out last week. Internal meetings with Union Heads are aware of the survey. CPD survey went out on Friday.
- **Data Committee:**
 - Finishing the data input from 2015.
 - Need the new CIT data sheet in order to capture required data.
 - There was a concern raised regarding keeping the survey open and the April 4th deadline to tabulate the data.
 - The narrative portion is more labor and time intensive. The hard data would be provided to the Policy Committee but probably not the narrative portion. The first draft of the report will not be final.
 - The survey and following reports will be a continued work in progress. Discussion followed on trying to get what is needed from the community:
 - Collaboratives are a good source.
 - Reach out to more and a greater cross section of the city and make people aware that the survey is available.
 - Send email to Mr. Denihan, Ed Eckart, Dr. Dupont to respond to the issues as it relates to the survey data and gathering input. Including Heather in the email regarding the survey
 - Key pieces are the narrative. Want to pull out the information.
 - Can we distribute the survey in the jail?
 - Survey was placed on the court website. Should the Court interview people? Probation staff would let the clients know about the survey. Could have hard

copies in the probation offices. Can identify people as being on probation? It was decided that it is not a good idea considering pending caseload.

- St. Vince Psych ER was deemed as not an appropriate location to have the surveys because it will not be on the mind of the patients.
 - Consider the Crisis Stabilization Unit as a possible survey location. –
 - Let people know about the work plan. Share updates with the community. Post Work Plan online in order to share information, however just posting on the Website could leave some people out.
- **Diversion Committee:**
 - No report
- **Policy Committee:**
 - Finished the review of policies from other communities and identified key elements that should be included in CDP policies.
 - Committee divided up pieces of the policies to write among its members. Policy draft on March 24th and a telephone conference will be held the following day. It is a very labor intensive process.
 - Next meeting is April 7th and will be a half-day meeting that will include reviewing and finalizing the recommendations.
 - CPD requested to have the policy recommendations in the CPD format. The recommendations will be provided to the CPD by April 22nd.
 - These are working documents that will take develop over a period of time.
 - Rough drafts will be shared during the April 11th MHRAC meeting.
- **Training Committee:**
 - Will meet on March 16th at 3:00 p.m., to further discuss the CIT training and the scope of work.
 - A few committee members will attend portions of the upcoming CIT training to observe the training as part of a quality improvement process.
 - Committee will concentrate on the 8-hour training that is to begin in August, which is a priority of the CDP.