

**City of Cleveland**  
**Mental Health Response Advisory Committee**  
**2018 Annual Report**  
**January 31, 2019**



## **Introduction:**

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The Mental Health Response Advisory Committee (MHRAC) was developed as part of the Settlement Agreement in September 2015 to provide feedback, technical assistance and support to the Cleveland Division of Police as it relates to the coordination of crisis intervention activities in Cleveland. A Memorandum of Understanding (MOU) between the City of Cleveland and the Alcohol, Drug Addiction and Mental Health Services (ADAMHS) Board of Cuyahoga County was developed to carry out the duties of the MHRAC.

During Calendar Year 2018, Scott Osiecki, Chief Executive Officer of the ADAMHS, joined Ed Eckart Jr., Assistant Director of the Cleveland Department of Public Safety, and Captain James Purcell, CIT Coordinator, Cleveland Division of Police (CDP), as one of the Tri-chairs of the MHRAC.

The charge of the MHRAC is:

- Fostering better relationships and support between the police, community, and mental health providers.
- Identifying problems and developing solutions to improve crisis outcomes.
- Providing guidance to improving, expanding and sustaining the CDP Crisis Intervention Program.
- Conducting a yearly analysis of incidents to determine if the CDP has enough specialized CIT officers, if they are deployed effectively and responding appropriately, and recommending changes to policies and procedures regarding training.

As required by the MOU between the City of Cleveland and the ADAMHS Board of Cuyahoga County, the MHRAC has developed this 2018 Annual Report.

At the end of 2017, members of the MHRAC voted to meet every other month in 2018. All of the meetings were held at the ADAMHS Board and were open to the public. The committee met from 9:00 a.m. – 10:30 p.m. in January, March, May, July, September, and December rather than November due to a scheduling conflict.

## **MHRAC Sub-committees & Accomplishments:**

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There are five sub-committees of the MHRAC and its structure continuous to mirror the core elements, process for implementation and the coordination for a successful CIT Program:

### **1. Training Sub-committee:**

- Developed and implemented the Four-hour In-service Training for all officers of the CDP. This training was provided from July 2018 through December 2018.
- Committee finalized the outline for the 40-hour Specialized CIT training for CDP Officers.
- Gathered the lectures, lesson plans, lesson manuals and other related materials from the current Community CIT presenters in collaboration with the ADAMHS Board of Cuyahoga County.

## **2. Diversion Sub-Committee:**

- The committee met every other month throughout 2018 and facilitated discussions regarding current diversion challenges and opportunities for CDP officers.
- Committee was provided brief updates on the activities from the CIT Co-Responder Pilot Project that ended in September 2018.

## **3. Community Involvement/Engagement Sub-Committee:**

- The committee developed a presentation for the community entitled *When to Call 911*, that will be facilitated by the ADAMHS Board Training Unit in 2019.
- A presentation entitled *An Update on Improving Interventions with People in Crisis* was drafted. The presentation was submitted as a proposal for a workshop at the March 8, 2019 National Association of Social Workers Ohio Chapter Cuyahoga County Conference on Social Welfare held at Case Western Reserve University.
- A questionnaire to CDP officers on the utilization of the Community Resource Cards was completed and a follow-up note outlining the feedback was sent to officers. Survey results indicated:
  - 62% of officers rated the resource cards' helpfulness as a 7 or better on a scale of 1-10 with 10 being Extremely Helpful.
  - 22% of officers have used the card more than five times.
  - 62% of officers have used the card at least once.
  - 10 officers made suggestions for ways to improve the cards and the committee will work to incorporate the ideas in 2019.

## **4. Quality Improvement Subcommittee:**

- The committee met on a quarterly basis to review and discuss the data submitted from the CIT stat sheets.
- The Committee made recommendations on ways to improve the quality and quantity of data collected in the reports.
- The committee also reviewed and discussed the report from the *Cuyahoga County Crisis Response Needs Assessment* that was commissioned by the ADAMHS Board of Cuyahoga County and completed by The Begun Center for Violence Prevention Research and Education at Case Western Reserve University. The report reflected major underlying themes characterizing the responsiveness of the system in meeting the needs of clients and their families. The goal of this effort was to present these themes in ways that would be useful in assessing the effectiveness of the current system and later informing planning efforts for improvement. Interviews and focus groups were held with over 400 people across the county representing clients, family members, behavioral health professionals, law enforcement agencies and members of the MHRAC.

## **5. Executive Committee:**

- The Executive Committee is a smaller group that met on an as needed basis for Committee Chairs and the MHRAC Tri-chairs to work closely together, reach consensus on decision points and ensure the progress of the MHRAC.

## Other MHRAC Notables:

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- As required by the MOU, MHRAC developed, published and submitted its third Annual Report to the City of Cleveland and the ADAMHS Board of Cuyahoga County. The report was shared with the Department of Justice, the Monitoring Team and the community in January 2018. All MHRAC annual reports can be viewed at [www.adamhsc.org](http://www.adamhsc.org).
- The MHRAC coordinated, developed and submitted its 2018 Crisis Intervention Work Plan to the Department of Justice and the Monitoring Team. The Work Plan was approved by the Federal Court and represented the MHRAC's established goals, objectives and timelines.
- Jean L. Frank, MPH, Manager of School Based Surveillance and Evaluation at Case Western Reserve University, presented the findings of the *2017 Cuyahoga County Youth Risk Behavior Survey*, during the March 2018 MHRAC meeting.
- Captain James Purcell, CDP, and Carole Ballard, Director of Education & Training for the ADAMHS Board of Cuyahoga County, presented several workshops throughout 2018 about CIT, including at the CIT International Conference, Ohio CIT Advanced Training Conference and the Ohio CIT Coordinator Committee.
- MHRAC members Larry Heller, social worker and community advocate, and Gabriella Celeste, Policy Director, Adjunct Assistant Professor in the Department of Anthropology, and Co-Director of the Childhood Studies Program at the Schubert Center for Child Studies at Case Western Reserve University, joined Captain Purcell and Carole Ballard on a variety of panels with the National Association for Civilian Oversight of Law Enforcement Regional Meeting.
- ADAMHS Board of Cuyahoga County staff provided an overview presentation of the Behavioral Health System of Care to the City of Cleveland Office of Professional Standards.

## CIT Co-Responder Pilot Project:

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Although not an official project of the MHRAC, the committee was kept up to date on the activities of the CIT Co-Responder Pilot Project. The project was funded through a \$200,000 Federal Bureau of Justice Assistance grant to the City of Cleveland and \$260,000 in funding from the ADAMHS Board of Cuyahoga County. FrontLine Service partnered with the CDP and managed a team that consisted of two mental health workers and two CIT police officers.

- The original grant award was from October 2015 through September 2017. The City of Cleveland applied for and received an extension to operate the program until the end of September 2018. In 2018, the City of Cleveland Applied for an expansion grant to continue the program but the grant was not awarded.
- The program design called for Crisis Workers from FrontLine Service to be paired with Police Officers from the CDP, 2<sup>nd</sup> District, during 2<sup>nd</sup> shift Tuesday through Friday. For the first 6 months of the program, the Crisis Workers rode in the back seat of the patrol car. Due to safety concerns for the Crisis Workers, CDP and the workers responded to calls in separate vehicles.
- From June 2016 through September 2018, 1,789 referrals involving 1,339 unique individuals were received – that is an average of 66 referrals per month.
- 785 (44%) of the referrals came through dispatch and resulted in the Crisis Workers being on scene with the Officers.

- 1,004 (56%) of the referrals came from CIT forms completed by 2<sup>nd</sup> District Officers or when an officer notified them of an individual they were concerned about.
- Significant outcomes of the program:
  - When the crisis workers were on scene, a lower percentage of individuals were transported to an emergency department (44%) compared to when they were not on scene (87%). Diverting transports from an emergency department saves law enforcement time and resources. Avoiding transport to an ED also decreases the likelihood of a situation escalating since law enforcement are not having to take an Individual into custody.
  - When the crisis workers were on scene, they were much more successful in following up and assisting the individual with linking to on-going services vs. the CIT form referrals.
  - The Crisis worker also focused much of their work on the *high utilizers*, defined as an individual with three or more contacts with 2<sup>nd</sup> District officers during a 6 month period. They were able to consistently reduce the number of calls from the individuals in subsequent months.

This report is submitted on behalf of the entire MHRAC.

Thank you to all members, especially the Sub-committee Co-chairs for their hard work and dedication.

A MHRAC membership roster is included in this report.

The MHRAC also thanks the Settlement Agreement Monitors Matthew Barge, Vice President and Deputy Director of the Police Assessment Resource Center, and Randolph Dupont, Ph.D., Professor and Clinical Psychologist at the University of Memphis, for their collaboration, technical assistance and consultation.

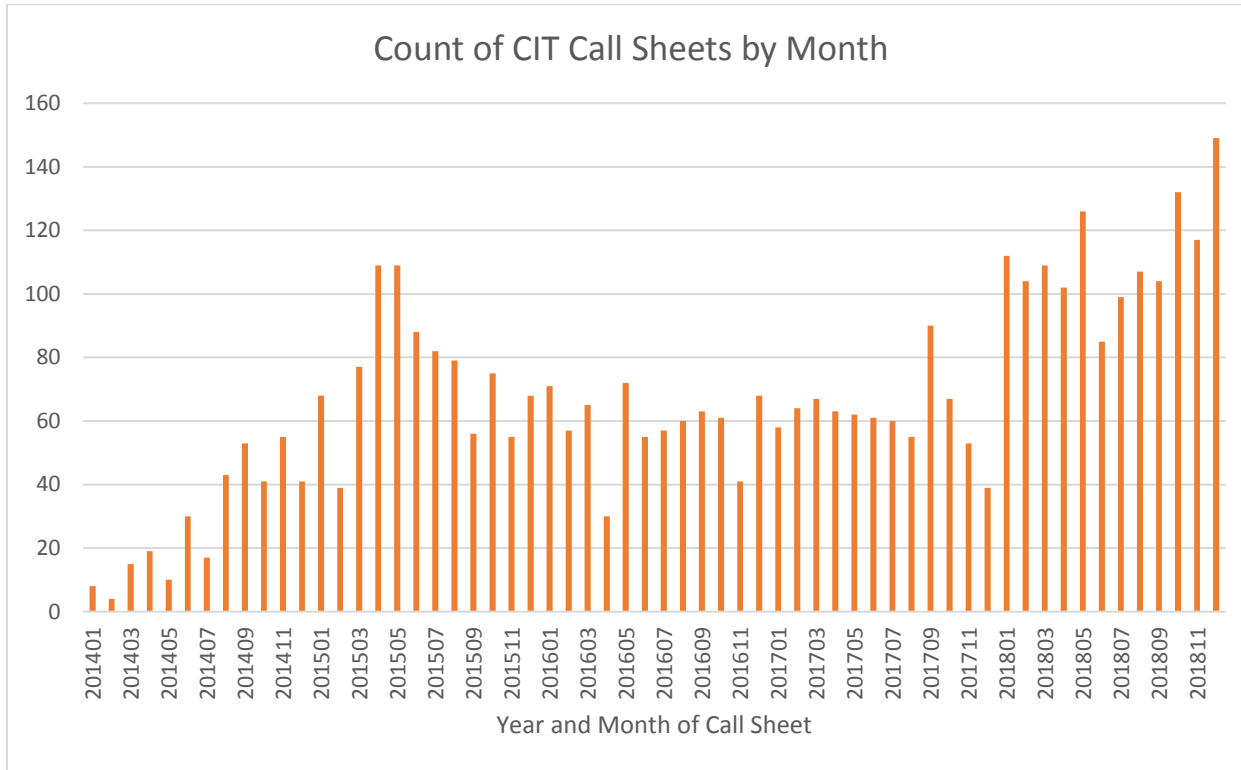
The committee and the Tri-chairs also expresses a special thanks to Heather Tonsing Volosin, Assistant United States Attorney, and Mike Evanovich Civil Rights Investigator, at the US Attorney's Office, and Carole Ballard, Director of Education and Training, and Thomas Williams, Data Research Specialist, at the ADAMHS Board of Cuyahoga County.

*This report was prepared by the ADAMHS Board of Cuyahoga County on behalf of the City of Cleveland Mental Health Response Advisory Committee in accordance with the Memorandum of Understanding.*

## SUMMARY OF CRISIS INTERVENTION TEAM DATA: 2014 - 2018

The following charts summarize the data shared by CDP with the ADAMHS Board of Cuyahoga County for Crisis Intervention activities from January 2014 through December 2018.

### ENCOUNTERS BY MONTH VIA CRISIS INTERVENTION TEAM STAT SHEETS COLLECTED BY CDP:



### CIT STAT SHEETS RECEIVED AND SUMMARIZED BY CALENDAR YEAR:

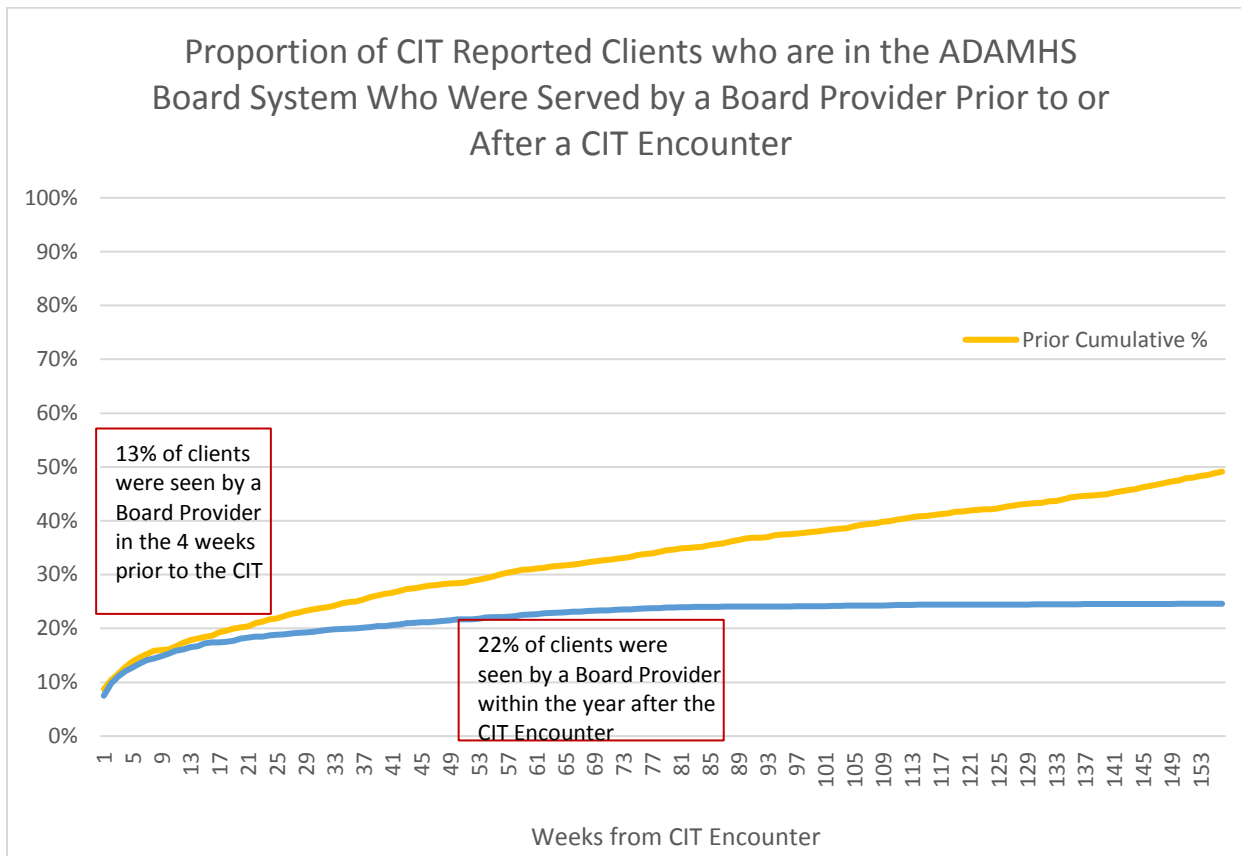
This chart represents the Total Number of CIT Stat Sheets reviewed by the ADAMHS Board.

| Encounter Year               | 2014 | 2015 | 2016 | 2017 | 2018 Q1 | 2018 Q2 | 2018 Q3 | 2018 Q4 |
|------------------------------|------|------|------|------|---------|---------|---------|---------|
| Encounter Count              | 336  | 905  | 700  | 739  | 325     | 313     | 310     | 398     |
| Average Encounters per Month | 28   | 75   | 58   | 62   | 108     | 104     | 103     | 133     |

- Two different CIT Stat Sheets have been used over the course of the years summarized. Data fields have been added and deleted as the data requirements have been refined.
- Handwriting of the individuals who completed the sheets may be difficult to read.
- Stat Sheets may have been incomplete.

## CDP INTERVENTIONS AND ADAMHS BOARD CLIENT OVERLAP:

Persons identified on CIT Stat Sheets were compared with Clients in the ADAMHS Board Claims Data System to determine what overlap there is between the two systems.



- For the five-year time period from January 1, 2014 through December 31, 2018 there were 4,026 CIT Stat Sheets completed and entered into the ADAMHS Board data base.
- Using data from the Stat Sheets and the ADAMHS Board claims data, records were matched using client name, social security number, street address and date of birth.
- Using the standard criteria for inexact matches on all data fields, 2,400 record matches were identified. This is a matching rate of 60%. The matches are for individuals enrolled in SHARES or MACSIS.
- Not everyone enrolled has had claims submitted. There are 460 enrolled individuals who do not have claims. Many of this enrollees have Medicaid numbers and some may have other insurance. The 460 clients are not included in the service counts.
- For clients who do match and had claims, 15% of clients were served at a Board provider within four weeks after the CIT encounter.
- For clients who do match, 22% of clients were served at a Board provider within a year (52 weeks) after the CIT encounter.
- 13% of individuals who were identified on both a CIT Stat Sheet and are in the Board Claims systems were served by a Board provider within the week prior to the CIT encounter. Some clients were served on the same day as the CIT encounter.

- 49% of individuals who were identified on both a CIT Stat Sheet and are in the Board Claims systems were served by a Board provider within the three years prior to the CIT encounter.

#### DIAGNOSES FOR CLIENTS MATCHED TO ENCOUNTERS:

The table below shows the distribution of diagnoses which were less than four percent of the clients included in the Other Diagnoses category. The diagnosis comes from the Board contract provider.

| Diagnoses for Matched Clients            | Count        | Percent of Matched Clients with Claims |
|--|--------------|--|
| Schizophrenia                            | 596          | 31%                                    |
| Major Depressive Disorder                | 217          | 11%                                    |
| Bipolar Disorder                         | 208          | 11%                                    |
| Adjustment Disorder                      | 154          | 8%                                     |
| Other Diagnosis NEC                      | 129          | 7%                                     |
| Other Psychosis                          | 86           | 5%                                     |
| Alcohol Dependence                       | 95           | 4%                                     |
| Attention Deficit Hyperactivity Disorder | 75           | 4%                                     |
| Other Diagnoses                          | 380          | 20%                                    |
| <b>Total</b>                             | <b>1,940</b> |  |

#### COUNTS BY ENCOUNTER LOCATION:

The table below shows the locations where officers responded multiple times in 2017 & 2018. Addresses for public establishments and group homes are shown with the name of the establishment. Addresses for private residences are not shown and are indicated as Private Residence.

| 2017                                      |                 | 2018  |                 |
|---|-----------------|---|-----------------|
| Encounter Location                        | Encounter Count | Encounter Location                            | Encounter Count |
| 8001 Madison, Madison Commons Group Home  | 6               | 2100 Lakeside, Lutheran Metropolitan Ministry | 20              |
| Private Residence A                       | 5               | 2227 Payne, The Norma Herr Women's Center     | 20              |
| Private Residence B                       | 5               | Public Square                                 | 10              |
| 881 E. 152nd, Cleveland Police Department | 5               | Private Residence                             | 9               |

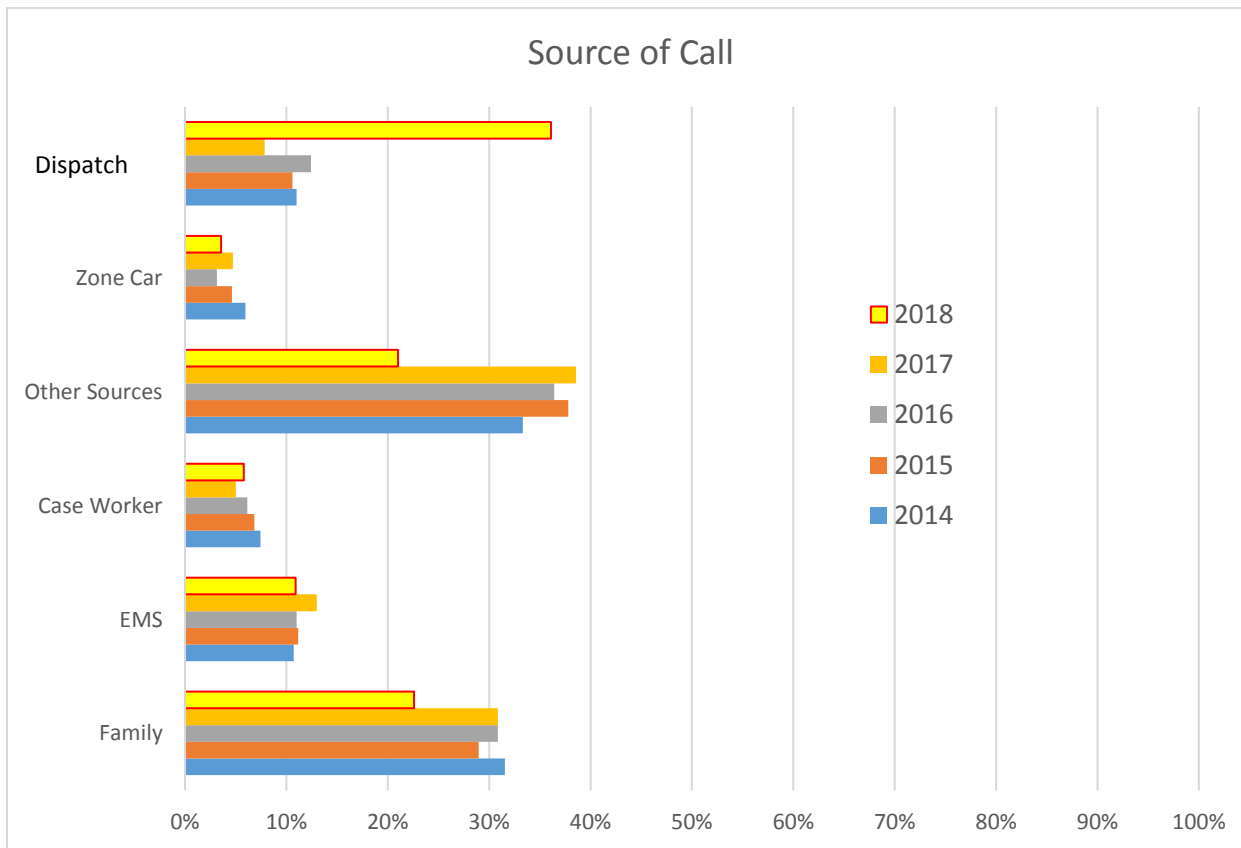


|   |   |  |   |
|---|---|--|---|
| 13407 Kinsman, Life Exchange Center           | 4 | Private Residence AA   | 9 |
| 8411 Broadway, Community Assessment           | 4 | 1744 Payne Ave, Frontline Service                              | 8 |
| 13422 Kinsman, Doctor Office                  | 3 | Private Residence AB   | 8 |
| 17608 Euclid Ave, New Avenues To Independence | 3 | 12717 Dove Ave, Helping and Caring Hands                       | 6 |
| 18810 Harvard, Atrium Health Care Inc         | 3 | 4400 Euclid Ave, The Centers for Families and Children         | 6 |
| 2100 Lakeside, Lutheran Metropolitan Ministry | 3 | 5310 Carnegie, The City Mission of Cleveland                   | 6 |
| Private Residence C                           | 3 | 6606 Carnegie Ave, City View Nursing and Rehabilitation Center | 6 |
| 3515 E. 142, Open Arms                        | 3 | 9333 Kinsman, Cleveland Police Department                      | 6 |
| 3704 E. 53, Heaven on Earth Adult Care, LLC   | 3 | Private Residence AC   | 5 |
| 3907 Prospect, Help Foundation Inc            | 3 | 10613 Lamontier, Northern Oh Recovery Association East         | 4 |
|   |   | Private Residence AD   | 4 |
|   |   | Private Residence AE   | 4 |
|   |   | 3427 E. 147 <sup>th</sup> , Close to Home The Classic          | 4 |
|   |   | Buckeye Square   | 3 |
|   |   | Private Residence AF   | 3 |
|   |   | Private Residence AG   | 3 |
|   |   | Murtis Taylor Human Services System                            | 3 |
|   |   | Private Residence AH   | 3 |
|   |   | 3234 West Blvd, Bradley Manor                                  | 3 |
|   |   | Hopkins Airport  | 3 |
|   |   | 8411 Broadway, Community Assessment and Treatment Services     | 3 |

## SOURCE OF ENCOUNTER:

The following chart represents the origination of a call that resulted in a CIT encounter.

| Encounter Source | Encounter Year |            |            |            |              |
|------------------|----------------|------------|------------|------------|--------------|
|                  | 2014           | 2015       | 2016       | 2017       | 2018         |
| Family           | 106<br>32%     | 262<br>29% | 216<br>31% | 228<br>31% | 304<br>23%   |
| EMS              | 36<br>11%      | 101<br>11% | 77<br>11%  | 96<br>13%  | 147<br>11%   |
| Case Worker      | 25<br>7%       | 62<br>7%   | 43<br>6%   | 37<br>5%   | 78<br>6%     |
| Other Sources    | 112<br>33%     | 342<br>38% | 255<br>36% | 285<br>39% | 283<br>21%   |
| Zone Car         | 20<br>6%       | 42<br>5%   | 22<br>3%   | 35<br>5%   | 48<br>4%     |
| Dispatch         | 37<br>11%      | 96<br>11%  | 87<br>12%  | 58<br>8%   | 486<br>36%   |
| <b>Total</b>     | <b>336</b>     | <b>905</b> | <b>700</b> | <b>739</b> | <b>1,346</b> |



## NATURE OF ENCOUNTERS:

Nature of Encounters are defined by the CIT officer. There were 300 different terms used by officers to describe the nature of the encounters. A review of the terms resulted in the following categories for summarizing the nature of the encounters.

### Encounters for Adults:

Encounters and Percentages by Categories for Adults by Year. Encounter categories with percentage values less than 3% of encounters are not included.

| Nature of Encounter Categories | 2014       | 2015       | 2016       | 2017       | 2018       | Grand Total  |
|--------------------------------|------------|------------|------------|------------|------------|--------------|
| Crisis Intervention            | 3<br>1%    | 21<br>3%   | 18<br>3%   | 21<br>3%   | 56<br>12%  | 119<br>4%    |
| Involved MH Drug Use/Overdose  | 10<br>3%   | 27<br>3%   | 14<br>2%   | 17<br>3%   | 20<br>4%   | 88<br>3%     |
| Involved Mental Illness        | 111<br>38% | 307<br>39% | 173<br>30% | 162<br>26% | 96<br>21%  | 849<br>31%   |
| Involved Suicide Threats       | 95<br>32%  | 230<br>29% | 183<br>32% | 217<br>35% | 141<br>31% | 866<br>32%   |
| Involved Threats to Others     | 1<br>0%    | 2<br>0%    | 19<br>3%   | 29<br>5%   | 19<br>4%   | 70<br>3%     |
| Involved violence, Domestic    | 24<br>8%   | 56<br>7%   | 42<br>7%   | 42<br>7%   | 27<br>6%   | 191<br>7%    |
| Other                          | 11<br>4%   | 28<br>4%   | 27<br>5%   | 66<br>11%  | 39<br>9%   | 171<br>6%    |
| <b>Grand Total</b>             | <b>294</b> | <b>782</b> | <b>570</b> | <b>622</b> | <b>458</b> | <b>2,726</b> |

Because of the change in the CIT Stat Sheets:

- Use of the category Crisis Intervention jumped to 12% in 2018 from near 3% in 2017.
- Use of the category Involved Mental Illness has declined.

**Encounters for Juveniles (<18 years old):**

Encounters and Percentages for Youth by Year. Encounter categories with percentage values less than 3% of encounters are not included.

| Nature of Encounter Categories | 2014      | 2015      | 2016       | 2017      | 2018      | Grand Total |
|--------------------------------|-----------|-----------|------------|-----------|-----------|-------------|
| Crisis Intervention            | 0<br>0%   | 7<br>7%   | 4<br>4%    | 1<br>1%   | 6<br>15%  | 18<br>5%    |
| Domestic                       | 0<br>0%   | 0<br>0%   | 6<br>6%    | 7<br>8%   | 3<br>8%   | 16<br>4%    |
| Involved Mental Illness        | 3<br>9%   | 9<br>9%   | 13<br>13%  | 7<br>8%   | 3<br>8%   | 35<br>10%   |
| Involved Suicide Threats       | 4<br>12%  | 24<br>24% | 32<br>32%  | 34<br>38% | 20<br>50% | 114<br>31%  |
| Involved violence, Domestic    | 2<br>6%   | 13<br>13% | 23<br>23%  | 18<br>20% | 2<br>5%   | 58<br>16%   |
| Other                          | 25<br>74% | 43<br>43% | 10<br>10%  | 8<br>9%   | 4<br>10%  | 90<br>25%   |
| <b>Grand Total</b>             | <b>34</b> | <b>99</b> | <b>101</b> | <b>90</b> | <b>40</b> | <b>364</b>  |

Because of the change in the CIT Stat Sheets:

- Increase in encounters related to Suicide Threats from 32% in 2016 to 50% in 2018.
- There has been an increase in the proportion of Crisis Intervention to 15% in 2018.
- Use of the Other category has declined to near 10% for the past two and a half years.

**NEWLY ADDED DATA FIELDS:**

Six new data fields were added to the latest version (2018) of the CIT Stat Sheet.

Race/Ethnicity:

|                  | 2018 Count   | 2018 Percent |
|------------------|--------------|--------------|
| African American | 376          | 28%          |
| Asian            | 2            | 0%           |
| Caucasian        | 216          | 16%          |
| Hispanic         | 21           | 2%           |
| Other            | 1            | 0%           |
| <b>Total</b>     | <b>1,346</b> |              |

Mental Illness:

|     | 2018 Count | 2018 Percent |
|-----|------------|--------------|
| Yes | 548        | 41%          |
| No  | 798        | 59%          |

Alcohol/Drug:

|     | 2018 Count | 2018 Percent |
|-----|------------|--------------|
| Yes | 163        | 12%          |
| No  | 1183       | 88%          |

Developmental Disability:

|     | 2018 Count | 2018 Percent |
|-----|------------|--------------|
| Yes | 17         | 1%           |
| No  | 1329       | 99%          |

Homeless :

|     | 2018 Count | 2018 Percent |
|-----|------------|--------------|
| Yes | 48         | 4%           |
| No  | 1298       | 96%          |

Veteran:

|     | 2018 Count | 2018 Percent |
|-----|------------|--------------|
| Yes | 9          | 1%           |
| No  | 1,337      | 99%          |

Subject Armed -Discrepancy based upon how the officer completed the form. Armed usually refers to a gun:

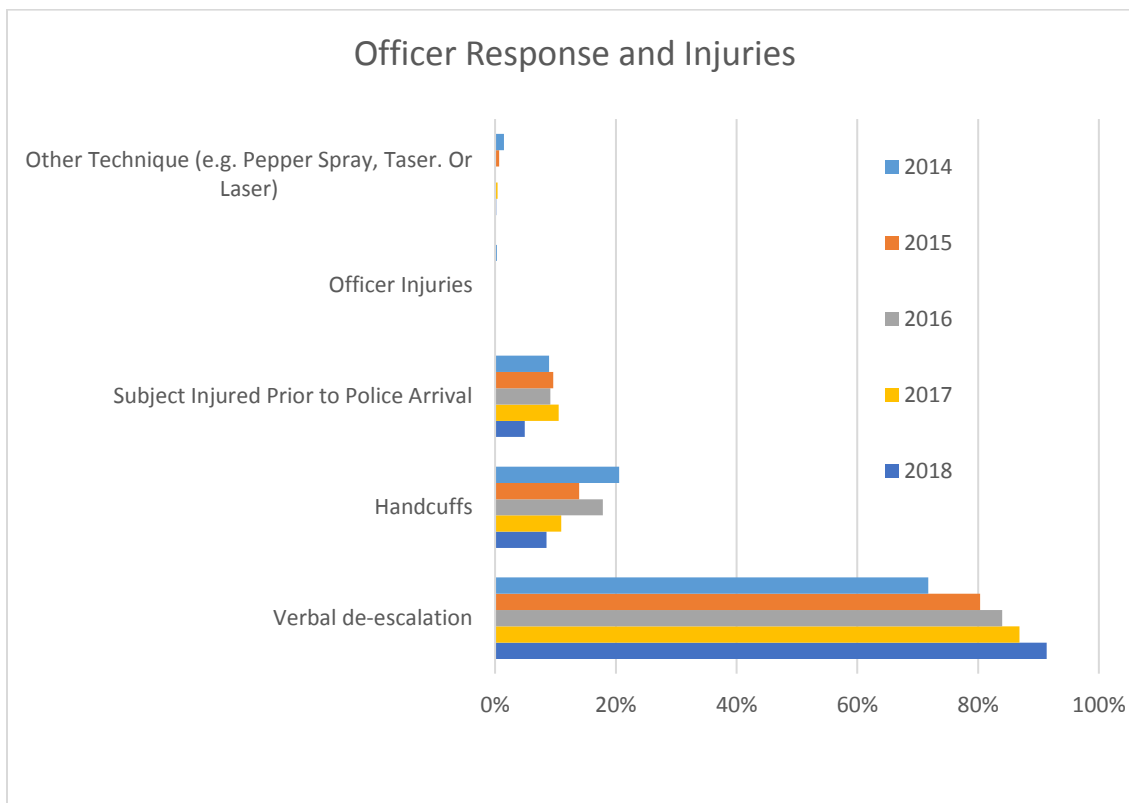
|              | 2018 Count | 2018 Percent |
|--------------|------------|--------------|
| Yes          | 5          | 0%           |
| No           | 6          | 0%           |
| Not Recorded | 1,335      | 99%          |

Type of Weapon-Weapons identified by the officers:

|              | 2018 Count | 2018 Percent |
|--------------|------------|--------------|
| None         | 1,150      | 95%          |
| Not Recorded | 10         | 1%           |
| Chair        | 2          | 0%           |
| Glass        | 1          | 0%           |
| Golf Club    | 1          | 0%           |
| Gun          | 4          | 0%           |
| Hands        | 1          | 0%           |
| Knife(s)     | 26         | 2%           |
| Large Stick  | 1          | 0%           |
| Razor        | 2          | 0%           |
| Rope         | 1          | 0%           |
| Scissors     | 1          | 0%           |
| Train        | 1          | 0%           |

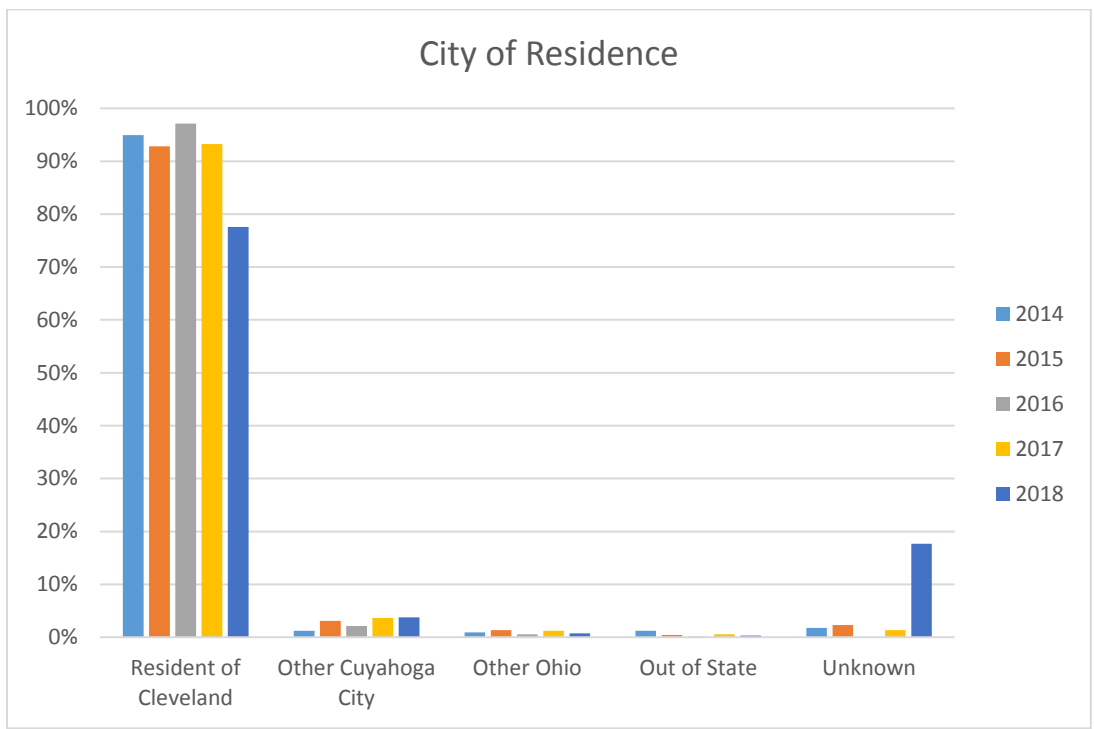
## OFFICER RESPONSES AND INJURIES:

|  | 2014       | 2015       | 2016       | 2017       | 2018         | Grand Total  |
|--|------------|------------|------------|------------|--------------|--------------|
| <b>Verbal de-escalation</b>                                | 241<br>72% | 727<br>80% | 588<br>84% | 642<br>87% | 1,230<br>91% | 3,428<br>85% |
| <b>Handcuffs</b>   | 69<br>21%  | 126<br>14% | 125<br>18% | 81<br>11%  | 115<br>9%    | 516<br>13%   |
| <b>Subject Injured Prior to Police Arrival</b>             | 30<br>9%   | 87<br>10%  | 64<br>9%   | 78<br>11%  | 66<br>5%     | 325<br>8%    |
| <b>Officer Injuries</b>                                    | 1<br>0%    | 1<br>0%    | 1<br>0%    | 1<br>0%    | 2<br>0%      | 6<br>0%      |
| <b>Other Technique (e.g. Pepper Spray, Taser or Laser)</b> | 5<br>1%    | 6<br>1%    | 0<br>0%    | 3<br>0%    | 3<br>0%      | 17<br>0%     |



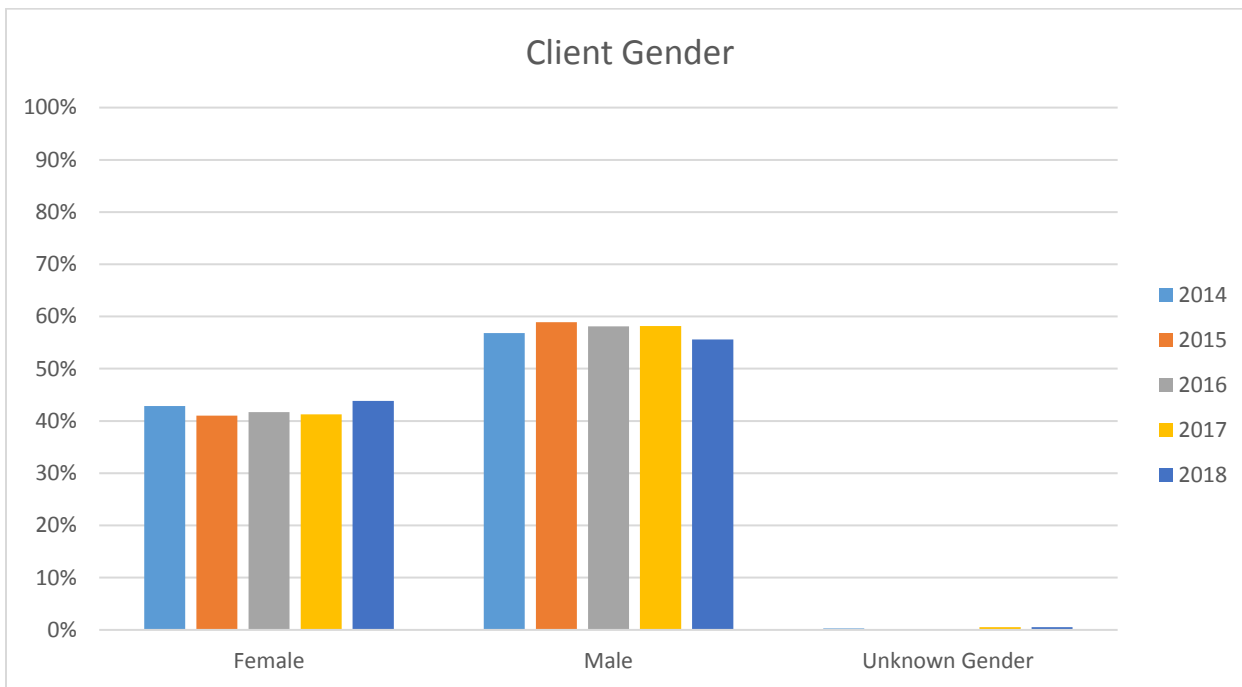
RESIDENCE OF INDIVIDUALS:

| Residence                  | 2014       | 2015       | 2016       | 2017       | 2018         | Grand Total  |
|----------------------------|------------|------------|------------|------------|--------------|--------------|
| Cleveland                  | 319<br>95% | 840<br>93% | 680<br>97% | 689<br>93% | 957<br>78%   | 3,453<br>89% |
| Other Cuyahoga County City | 4<br>1%    | 28<br>3%   | 16<br>2%   | 27<br>4%   | 46<br>4%     | 118<br>3%    |
| Other Ohio City            | 3<br>1%    | 12<br>1%   | 3<br>0%    | 9<br>1%    | 9<br>1%      | 34<br>1%     |
| Out of State               | 4<br>1%    | 4<br>0%    | 1<br>0%    | 4<br>1%    | 4<br>0%      | 17<br>0%     |
| Unknown                    | 6<br>2%    | 21<br>2%   | 0<br>0%    | 10<br>1%   | 218<br>18%   | 255<br>7%    |
| <b>Grand Total</b>         | <b>336</b> | <b>905</b> | <b>700</b> | <b>739</b> | <b>1,197</b> | <b>3,877</b> |



**GENDER:**

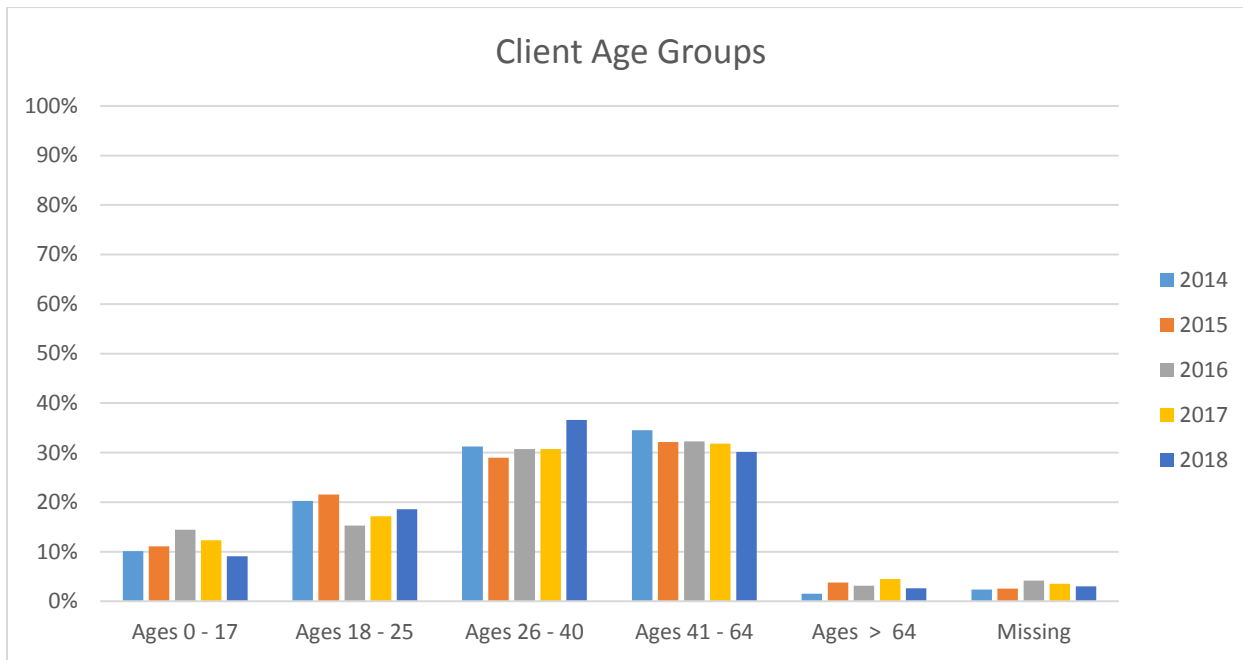
|                | 2014 | 2015 | 2016 | 2017 | 2018 | Grand Total |
|----------------|------|------|------|------|------|-------------|
| <b>Female</b>  | 43%  | 41%  | 42%  | 41%  | 42%  | <b>42%</b>  |
| <b>Male</b>    | 57%  | 59%  | 58%  | 58%  | 58%  | <b>58%</b>  |
| <b>Unknown</b> | 0%   | 0%   | 0%   | 1%   | 0%   | <b>0%</b>   |





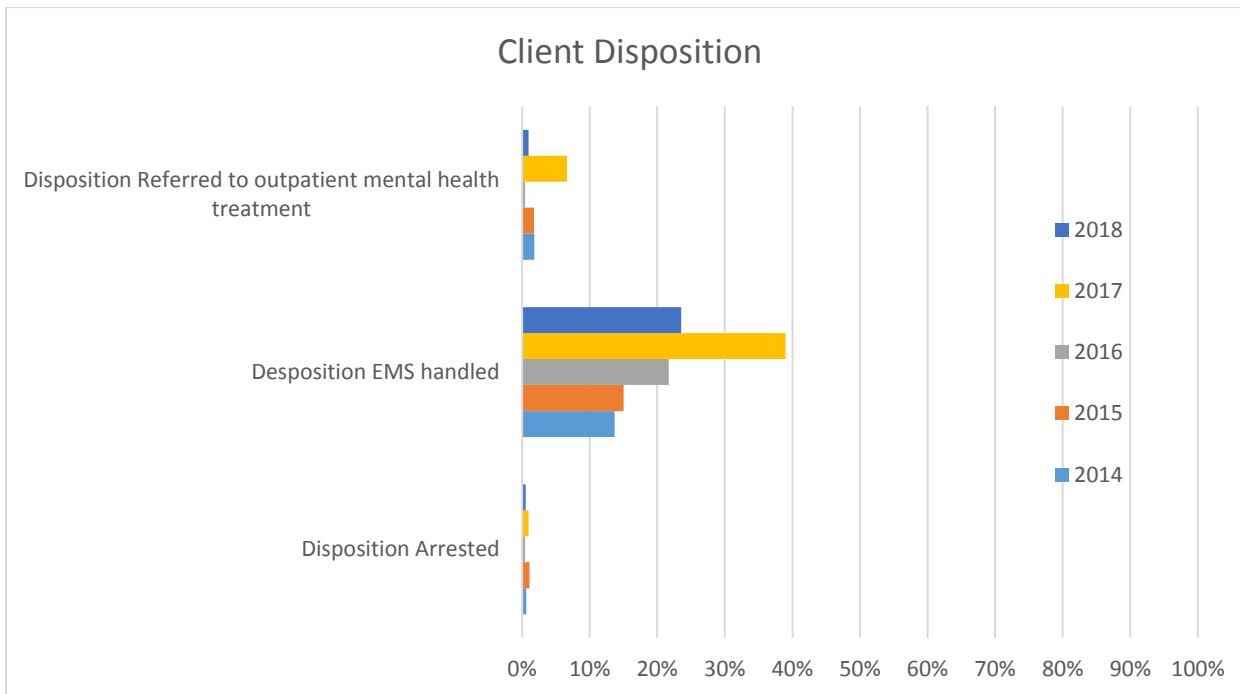
**CLIENT AGE GROUPS:**

|                     | <b>2014</b> | <b>2015</b> | <b>2016</b> | <b>2017</b> | <b>2018</b> | <b>Grand Total</b> |
|---------------------|-------------|-------------|-------------|-------------|-------------|--------------------|
| <b>Ages 0 - 17</b>  | 10%         | 11%         | 14%         | 12%         | 9%          | <b>11%</b>         |
| <b>Ages 18 - 25</b> | 20%         | 22%         | 15%         | 17%         | 19%         | <b>19%</b>         |
| <b>Ages 26 - 40</b> | 31%         | 29%         | 31%         | 31%         | 37%         | <b>32%</b>         |
| <b>Ages 41 - 64</b> | 35%         | 32%         | 32%         | 32%         | 30%         | <b>32%</b>         |
| <b>Ages &gt; 65</b> | 1%          | 4%          | 3%          | 4%          | 3%          | <b>3%</b>          |
| <b>Missing</b>      | 2%          | 3%          | 4%          | 4%          | 3%          | <b>3%</b>          |

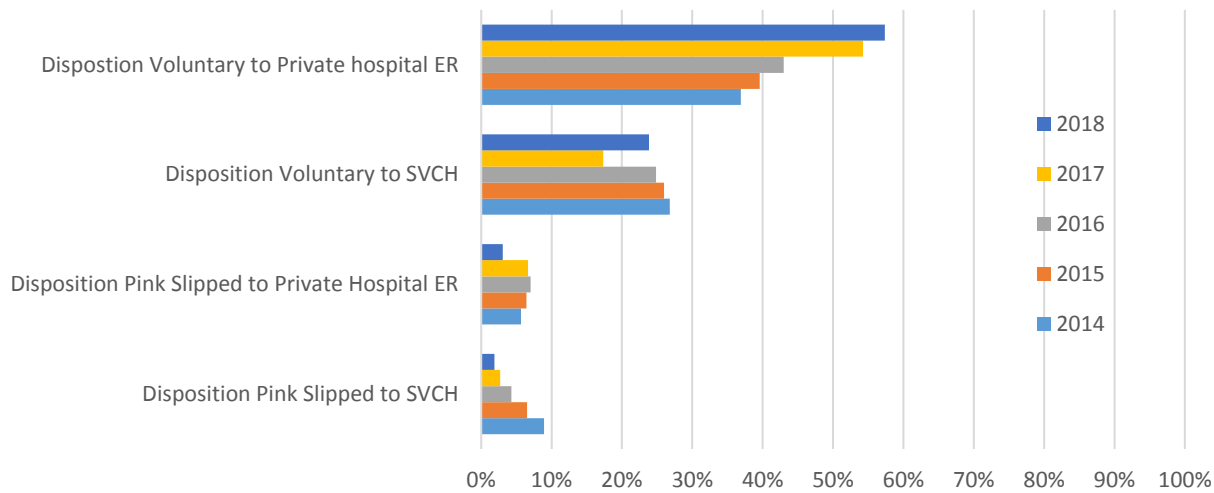


DISPOSITION OF ENCOUNTERS:

|   | 2014       | 2015       | 2016       | 2017       | 2018       | Grand Total |
|---|------------|------------|------------|------------|------------|-------------|
| <b>Arrested</b>                                       | 2<br>1%    | 10<br>1%   | 3<br>0%    | 7<br>1%    | 7<br>1%    | 29<br>1%    |
| <b>EMS</b>  | 46<br>14%  | 136<br>15% | 52<br>22%  | 288<br>39% | 317<br>24% | 939<br>23%  |
| <b>Referred to outpatient mental health treatment</b> | 6<br>2%    | 16<br>2%   | 3<br>0%    | 49<br>7%   | 13<br>1%   | 87<br>2%    |
| <b>Pink Slipped to St. Vincent Charity ED</b>         | 30<br>9%   | 59<br>7%   | 30<br>4%   | 20<br>3%   | 25<br>2%   | 164<br>4%   |
| <b>Pink Slipped to Private Hospital ER</b>            | 19<br>6%   | 58<br>6%   | 49<br>7%   | 49<br>7%   | 41<br>3%   | 216<br>5%   |
| <b>Voluntary to St. Vincent Charity ED</b>            | 90<br>27%  | 235<br>26% | 174<br>25% | 128<br>17% | 321<br>24% | 948<br>24%  |
| <b>Voluntary to Private Hospital ER</b>               | 124<br>37% | 358<br>40% | 301<br>43% | 401<br>54% | 772<br>57% | 1956<br>49% |



### Disposition to Hospital



### TRANSPORTS:

The table below shows the top ten transport destinations in alphabetical order.

|                                       | 2014     | 2015     | 2016       | 2017       | 2018       | Grand Total              |
|---------------------------------------|----------|----------|------------|------------|------------|--------------------------|
| <b>Cleveland Clinic</b>               | 0<br>0%  | 13<br>1% | 18<br>3%   | 27<br>4%   | 54<br>4%   | <b>112</b><br><b>3%</b>  |
| <b>Euclid Hospital</b>                | 4<br>1%  | 24<br>3% | 26<br>4%   | 43<br>6%   | 30<br>2%   | <b>127</b><br><b>3%</b>  |
| <b>Fairview Hospital</b>              | 4<br>1%  | 54<br>6% | 78<br>11%  | 78<br>11%  | 62<br>5%   | <b>276</b><br><b>7%</b>  |
| <b>Lutheran Hospital</b>              | 11<br>3% | 44<br>5% | 63<br>9%   | 96<br>13%  | 136<br>11% | <b>350</b><br><b>9%</b>  |
| <b>Marymount Hospital</b>             | 2<br>1%  | 21<br>2% | 33<br>5%   | 24<br>3%   | 44<br>4%   | <b>124</b><br><b>3%</b>  |
| <b>MetroHealth Medical Center</b>     | 13<br>4% | 47<br>5% | 62<br>9%   | 96<br>13%  | 131<br>11% | <b>349</b><br><b>9%</b>  |
| <b>Rainbow</b>                        | 5<br>1%  | 10<br>1% | 30<br>4%   | 27<br>4%   | 40<br>3%   | <b>112</b><br><b>3%</b>  |
| <b>Saint Vincent Charity Hospital</b> | 1<br>0%  | 60<br>7% | 191<br>27% | 152<br>21% | 203<br>17% | <b>607</b><br><b>16%</b> |
| <b>University Hospital</b>            | 3<br>1%  | 40<br>4% | 78<br>11%  | 92<br>12%  | 154<br>13% | <b>367</b><br><b>9%</b>  |
| <b>VA</b>                             | 1<br>0%  | 6<br>1%  | 10<br>1%   | 8<br>1%    | 8<br>1%    | <b>33</b><br><b>1%</b>   |

## ENCOUNTERS PER CLIENT BY YEAR:

The table below show by counts and percentage of individuals who had one or more encounters per year. Recording encounters per year requires a match between an individual's name, birth date and SSN - if any of those data fields were missing the person is not included in the counts.

| Number of Encounters | 2014       | 2015       | 2016       | 2017       | 2018         | Grand Total  |
|----------------------|------------|------------|------------|------------|--------------|--------------|
| 12                   | 0<br>0%    | 1<br>0%    | 0<br>0%    | 0<br>0%    | 0<br>0%      | 1<br>0%      |
| 7                    | 0<br>0%    | 1<br>0%    | 0<br>0%    | 0<br>0%    | 0<br>0%      | 1<br>0%      |
| 6                    | 0<br>0%    | 0<br>0%    | 0<br>0%    | 0<br>0%    | 1<br>0%      | 1<br>0%      |
| 5                    | 0<br>0%    | 2<br>0%    | 2<br>0%    | 0<br>0%    | 1<br>0%      | 5<br>0%      |
| 4                    | 0<br>0%    | 4<br>0%    | 2<br>0%    | 0<br>0%    | 4<br>0%      | 10<br>0%     |
| 3                    | 1<br>0%    | 6<br>1%    | 6<br>1%    | 4<br>1%    | 8<br>1%      | 25<br>1%     |
| 2                    | 19<br>6%   | 51<br>6%   | 28<br>4%   | 16<br>2%   | 51<br>5%     | 165<br>5%    |
| 1                    | 295<br>94% | 738<br>92% | 605<br>94% | 692<br>97% | 1,038<br>94% | 3,368<br>94% |
| <b>Totals</b>        | <b>315</b> | <b>803</b> | <b>643</b> | <b>712</b> | <b>1,103</b> | <b>3,576</b> |

**Mental Health Response Advisory Sub-committee (MHRAC)  
Active Membership as of 12/31/18**

**Scott Osiecki, *Tri-chair***  
Chief Executive Officer  
ADAMHS Board of Cuyahoga County

**Ed Eckart, *Tri-chair***  
Assistant Director  
City of Cleveland  
Department of Public Safety

**Captain James Purcell, *Tri-Chair***  
CIT Coordinator  
Cleveland Division of Police

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**Carole Ballard**  
Director of Education & Training  
ADAMHS Board of Cuyahoga County  
*Training Sub-committee Co-chair &  
Diversion Sub-committee Co-chair*

**Marsha Blanks**  
Program Director  
NAMI Greater Cleveland

**Reginald C. Blue, Ph.D.**  
ADAMHS Board Member

**Gabriella Celeste**  
Director, Child Policy  
Co-Director, Childhood Studies Minor  
Schubert Center for Child Studies  
Case Western Reserve University  
*Quality Improvement Sub-committee  
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Chief Clinical Officer  
Cuyahoga County Board of  
Developmental Disabilities

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Cleveland Community Police  
Commission Liaison  
Associate Professor of Psychiatry  
University Hospitals  
Case Medical Center

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Associate Director, Trauma Services  
Frontline Service

**Curtis Couch**  
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ADAMHS Board of Cuyahoga County  
*Quality Improvement Sub-committee  
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Director of External Affairs  
ADAMHS Board of Cuyahoga County  
*Community Engagement Sub-  
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Monitoring Team  
Professor and Clinical Psychologist  
Department of Criminology and  
Criminal Justice  
School of Urban Affairs & Public Policy  
University of Memphis

**Mike Evanovich**  
Civil Rights Investigator  
US Attorney's Office (contractor)  
US Department of Justice

**Judge Hollie L. Gallagher**  
Cuyahoga County  
Court of Common Pleas  
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ADAMHS Board Chair  
United Pastors in Mission

**Yolanda Gordon, MCJ**  
Probation Officer  
Cleveland Municipal Court  
Mental Health unit

**Larry Heller**  
Greater Cleveland Congregations  
& NORA

**Vincent Holland, Ph.D.**  
Professor in the Sociology  
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Data Analysis & Coordinator  
Cleveland Division of Police

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St. Vincent Charity Medical Center  
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Mental Health & Addiction Advocacy  
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Cleveland Municipal Court  
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Veterans Treatment Specialized  
Docket

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Manager Community Health  
Advocacy Project  
MetroHealth System

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FrontLine Service,

**Rosie Palfy**  
Community Advocate

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