

Mental Health Response Advisory Committee Meeting
Monday, August 8, 2016
ADAMHS Board of Cuyahoga County

Present: Chair: William M. Denihan

Committee Members: **Carole Ballard**, ADAMHS Board, **Gabriella Celeste**, Case Western Reserve University; **Sgt. Melissa Dawson**, Cleveland Division of Police; **Dr. John Garrity**, ADAMHS Board; **Rev. Benjamin F. Gohlstein, Sr.**, ADAMHS Board of Directors & United Pastors in Mission; **Judge Hollie Gallagher**, Cuyahoga County Common Pleas Court; **Yolanda Gordon**, Cleveland Municipal Court; **Valeria Harper**, ADAMHS Board; **Larry Heller**, Greater Cleveland Congregations; **Kyle Miller**, Sisters of Charity Health Systems; **Derek Moore**, Cleveland Municipal Court; **Susan Neth**, FrontLine Services; **Rick Oliver**, FrontLine Services; **Deputy Chief Joellen O'Neill**, Cleveland Division of Police; **Rosie Palfy**, Cuyahoga County Office of Homeless Services Advisory Board; **Captain James Purcell**, Cleveland Division of Police; **Ellen Riehm**, NAMI Greater Cleveland; **Tej Singh**, Concerned Citizen & Business Owner; **Ed Stockhouser**, Mental Health Action Coalition; **Kathleen Stoll**, Advocate (via telephone), **Carolyn Szweda**, Cleveland VA Center; and **Mike Woody**, CIT International.

Community Police Commission Liaison: Kathleen Clegg, MD, University Hospitals

Consent Decree Monitor: Dr. Randy Dupont, The University of Memphis

Guests: **Gina Kuhlman**, Advanced Medical Services;
Fernie Ziglar, Professional Black Christian Therapist Network of Greater Cleveland

In Mr. Eckart's absence Judge Greg White served in his capacity as a Co-chair of the meeting.

Official Vote for Captain James Purcell as MHRAC Co-chair:

Nomination was presented by William M. Denihan for Captain James Purcell to serve as a Co-Chair of the MHRAC. Motion was seconded and approved by all.

Monitoring Team Update:

Dr. Randy Dupont presented the comments from the DOJ Monitoring Team. He expressed that Matthew Barge, of the DOJ Monitoring Team for the City of Cleveland, shared his compliments to the movement and progress made by the entire MHRAC. The MHRAC consistently has provided a high level of work and detail to the work products. Monitoring Team is finalizing its review of the CIT Policies and will provide feedback shortly. The Team was impressed with the inclusion of a section on juveniles. A meeting is scheduled with representatives from CDP regarding the 8-hour Crisis Training.

Dr. Dupont introduced the discussion of process for gathering feedback from the community. The process of gathering feedback can be a struggle. Group was challenged to brainstorm ideas to gather feedback more directly from the community. In our last effort to gather feedback we utilized non-volunteer audiences, as well as the Internet. Good start, but need to think of other ways to gather feedback. Dr. Dupont indicated that it would be good to gather feedback in more targeted small audiences in order to talk about issues. No online surveys in this process.

Several suggestions from the group followed:

- Social Media and the local newspapers.
- Ask and bring a friend directly to the community event.
- Give advanced notice to the public of the community event.
- Concentrate on outreach.

- Return to the community focus groups from the first activity, i.e. the Homeless Shelters.
- Community police meetings.
- Service clubs in the community.
- Talk to Director Griffin, City of Cleveland Department of Community Relations.
- Cleveland City Council.
- Meetings with people involved with Mental Health Court Docket, Veterans Court, etc., who participated in the last focus groups and or completed the surveys.
- Community development corporations.

Recommendation was made to form a Community Outreach Committee to further discuss and make recommendations. Volunteers were: Rosie Palfey; Larry Heller; Tej Singh; Gina Kuhlman; Rev. Benjamin F. Gohlstin, Sr., and Valeria Harper.

Crisis Intervention Team Policy Subcommittee Report:

Gabriella Celeste introduced the discussion of the Pink Slip, Health Officers and Police Transport for clarification. Issue: mental health agency will contact police to transport someone to the hospital. CPD indicates that they will only do this if the agency completes the Emergency Certificate (pink slip). ADAMHS Board indicated that those eligible to complete the pink slip at the mental health agency are the psychiatrist, psychologist and or nurse practitioner, not the social worker. Social workers do not meet the legal requirement in Ohio. Health Officers can be designated and approved at the Board level. Health Officers are more prevalent in rural and or smaller communities. Further discussion is needed at the ADAMHS Board level and therefore no vote was taken.

Community Engagement Subcommittee Report:

Ed Stockhausen in collaboration with CDP held focus group with basic patrol officers regarding community resources in their districts. Community CIT Resource cards were revised with identification of specific agencies and services by district. Committee to send these cards to the community agencies for feedback. Draft of the Community CIT Resource cards will be distributed to MHRAC for review.

Data Subcommittee Report:

Dr. John Garrity indicated that the subcommittee did not meet in July but will meet in August. Carole Ballard, ADAMHS Board CIT Program Officer has been entering the CIT Stat Sheet data. In the All CIT Stat Sheet data from 2015 has been entered. First three months of 2016 data has been entered as well. Starting to look deeper into the data to identify trends and patterns.

Training Subcommittee Report:

Kyle Miller indicated that the committee is continuing to review and revise the 40 Hour Specialized CIT Training. Subcommittee will be requesting a time extension in order to allow review and recommendations from MHRAC in September. Subcommittee will be reviewing feedback from the DOJ Monitoring Team regarding the Eight Hour Training.

Diversions Subcommittee Report:

Susan Neth indicated that a meeting is scheduled with Chief Denihan and others on August 15 and then a Subcommittee Meeting will be scheduled. Chief Denihan briefly talked about continued discussions with NAMI Ohio and other diversion programs in San Antonio that could be models for Cleveland.

Open Discussion:

- CDP opened by asking if there was additional feedback on CIT Policies. Rosie Palfy indicated that she was pleased to see that officers had discretion in transporting a person to the hospital
- Larry Heller indicated that there may be a need for other alternatives for persons who could complete the Emergency Certificate, i.e. a licensed social worker and/ or professional counselor.
- Gabriella Celeste indicated that there is a need to talk more with Dispatch/Communications Center to understand how they work. Would be good training for MHRAC.
- Mike Woody indicated that CIT International facilitated the first CIT Certification Course and had 81 participants. Ohio had ten people present and Carole Ballard from the ADAMHS Board has been certified. The CIT Certification is getting a lot of attention across the country.